

INS. CASE OWNER:

CC 4, MG190 12443, K da39

LKK:
IDAC:

Surveyor: KSC DOI: 18/07/2019 Date / Time: 18/7/19
Registered in Merimen: 18/7/19

Pre-assign / CCU / FTE



Insured Vehicle No. : SMD 7627 X
Name of Insured : Tan Chin Heok
Insured Tel No. : _____ HP: _____
Excess Sec II : SS _____ D.O.A : 14/07/2019
Is driver the owner? (YES / NO) _____ Nature of Accident : _____
If NO, Driver Name / Age : _____
Driver Tel No. : _____ (V/L YES / NO)

Claim No. : _____
Policy No. : _____
Make / Model : _____
Place of Accident : _____

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Insured Liability : _____ % Final ? Yes / No

SLB 2578 J



INSRS:
WSP: Chang Hoe
Tel: _____
Liability: _____
RMKS: _____



INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS:
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	<input type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice	<input type="checkbox"/>
	LTA / GIA :	<input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:	
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	S\$ _____	(_____ days) Reduction:	% _____ Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: <u>18/2/2020</u>	Confirm with <u>me</u>	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% <u>100</u>	(Agreed / Assessed) BOLA S/N No. : <u>27</u>	If NO or B 28, Ass. Lia :
Repair Cost: (w/loss)	S\$ <u>7673.27</u>		
Loss of Rental (LOR):	S\$ <u>800.00</u>	(<u>8</u> days) x \$100	
Loss of Use (LOU):	S\$ -	(\$ x days)	
Loss of Income (LOI):	S\$ -	(\$ x days)	
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]		
GIA/LTA Search	S\$ -		
Medical:	S\$ -		
Disbursement:	S\$ -	(e.g. Tow/ Independent)	
Legal Cost	S\$ -		
Total:	S\$ <u>8473.27</u>	Global Sum SS:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	S\$ <u>8473.27</u>	Name 1: <u>Cheng Hoe Motor Pte Ltd</u>	
Payee 2 (Sole TNA):	S\$ _____	Name 2:	
Payee 3 (Sole TNA):	S\$ _____	Name 3:	

COPY SENT 18/2/2020

ASS. REC. BY:

REF:

AG1

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop n/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Soon: _____ Consistent? : Yes or No

Est. Repairs: 7 days Res.: Yes or No

Lump Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SCB 2578 Yr Regn: 03, 66

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Traller or _____

Make: Subaru XV cc 1600

Colour: M. Blue A/C: Insured / Std / NI / NA

Sp. Reading: 110439 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JF1GP3K5G6186909

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rlm / STD / RTM or

Tyre Size: F: _____

R: 225/55R17

BS / DUN / EXNOVA / GY / FS / LIZA / MICT / HTSU / PIR / SUMI /

TOYO / YOKO or _____

Front R/Bal: 4 mm

Rear R/Bal: 5 mm

L/Bal: 4 mm

L/Bal: 5 mm

D.O.A. 14/7/19

D.O.I. 13/7/19

Survey held at _____

Des. of Damages: Front / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
1	File pass to Est not ready
	P/P - \$7171.28 (Red \$1241.12 / 15%)

Date/Time, File Pass to? : Prel. Report : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:	
Transportation:	
\$ - RS - SI	
Fees	
Others	
TOTAL	

Add Fee: : Site Insp (\$) : Interview (\$) : Tech Invs (\$) : Weekend (\$)

Report Format : _____
Lump Sum / I.B.I: (\$)

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
 GST-201001158E RCB NO-201001158E

SLB 2578J
TP/AIG

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD
 78 SHENTON WAY
 #07-16 AIG BUILDING
 SINGAPORE 079120

TEL: 64193000 FAX: 64153727
 ATTN: Motor Claim Department

WS Ref: TP/AIG
 Claim Type: Third Party
 Accident Date: 14/07/2019
 TP Veh Reg No: SMD7627X

Not Authorized
Assuming Repair
@ 7171.28
7 days

Estimate No: ES1991752/YISHUN
Date: 15 Jul 2019
Policy No: 5107856516
Veh Reg No: SLB2578J
Make/Model: SUBARU SUBARU XV
 1.6I-S AWD CVT
Chassis No: JF1GP3KC5GG166909
Engine No: FB16Y153873
Reg. Date: 31/03/2016

Estimate Repair Cost to Vehicle No :SLB2578J

Description	U/Price	Quantity	List Price	Amount
			S\$	S\$
List Price				
1 REAR BUMPER	594.50	1 PC	594.50	—
2 REAR BUMPER REINFORCEMENT	278.30	1 PC	278.30	—
3 REAR BUMPER TOW COVER	16.20	1 PC	16.20	—
4 REAR BUMPER CENTRE LOWER LAMP	115.20	1 PC	115.20	—
5 REAR BUMPER REFLECTORS	24.20	2 PCS	48.40	X
6 REAR BUMPER SIDE RETAINERS	<i>ols dit</i> 22.80	2 PCS	45.60	L
7 REAR BUMPER CLIPS	3.90	6 PCS	23.40	—
8 REAR WINDSCREEN GLASS MOULDING	113.20	1 PC	113.20	—
9 REAR FENDER INNER SHIELD	<i>nl/crm</i> 64.30	2 PCS	128.60	L
10 REAR TAILGATE	910.80	1 PC	910.80	—
11 TAILGATE EMBLEM (XV)	40.80	1 PC	40.80	—
12 TAILGATE EMBLEM (AWD)	68.50	1 PC	68.50	—
13 TAILGATE INNER LOCK	200.30	1 PC	200.30	—
14 TAILGATE INNER RUBBER	119.50	1 PC	119.50	—
15 REAR CENTRE PANEL	288.50	1 PC	288.50	X
16 REAR CENTRE PANEL INNER TOP GARNISH	100.50	1 PC	100.50	—
17 REAR TOOL BOX	153.50	1 PC	153.50	—
18 REAR EXHAUST PIPE	792.40	1 PC	792.40	—
19 REAR EXHAUST PIPE TOP HEAT SHIELD	78.30	1 PC	78.30	—
20 CENTRE EXHAUST PIPE	768.40	1 PC	768.40	—
21 REAR SMART KEY SENSOR	126.50	1 PC	126.50	—
22 REAR BUMPER CENTRE INNER BRACKETS	18.40	2 PCS	36.80	—
23 REAR BUMPER INNER SIDE COVERS	<i>nl/crm</i> 52.40	2 PCS	104.80	L
			5,153.00	
		Less 20%	1,030.60	4,122.40
Special Net				
24 REAR WINDSCREEN GLASS GUM	40.00	1 ROLL	40.00	—
25 REVERSE SENSOR	200.00	1 SET	200.00	—
26 REAR BUMPER TOP PROTECTOR	420.00	1 PC	420.00	380.00
			660.00	660.00

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
 GST:201001158E RCB NO:201001158E

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD
 78 SHENTON WAY
 #07-16 AIG BUILDING
 SINGAPORE 079120
TEL: 64193000 **FAX:** 64153727
ATTN: Motor Claim Department

Estimate No: ES1991752/YISHUN
Date: 15 Jul 2019
Policy No: 5107856516
Veh Reg No: SLB2578J
Make/Model: SUBARU SUBARU XV
 1.6I-S AWD CVT
Chassis No: JF1GP3KC5GG166909
Engine No: FB16Y153873
Reg. Date: 31/03/2016

WS Ref: TP/AIG
Claim Type: Third Party
Accident Date: 14/07/2019
TP Veh Reg No: SMD7627X

Estimate Repair Cost to Vehicle No :SLB2578J

Description	U/Price	Quantity	List Price	Amount
			SS	SS
Labour				
27 TOWING <i>bill attached</i>	100.00	1 LA	100.00	✓
28 REMOVE AND REFIX REAR WINDSCREEN GLASS	120.00	1 LA	120.00	✓
29 REMOVE & REFIX EXHAUST & CHECK SYSTEM	120.00	1 LA	120.00	100 ✓
30 REMOVE & REFIX REAR BUMPER ASSY, TAILLAMPS, TAILGATE, REAR WIPER ASSY, REAR SPOILER, CUT, WELD & RENEW REAR PANEL, KNOCK & REPAIR REAR SPARE TYRE COMPARTMENT, REAR FENDER, REAR CHASSIS & REALIGN THE SAME	1,500.00	1 LA	1,500.00	1100 ✓
31 REMOVE & REFIX REAR CROSS MEMBER, REAR STABILIZER, SHOCK ABSORBER, ETC (TO FACILITATE REPAIR REAR SPARE TYRE COMPARTMENT)	280.00	1 LA	280.00	220 ✓
32 REMOVE & REFIX REVERSE CAMERA & RESET SYSTEM	60.00	1 LA	60.00	50 ✓
33 REMOVE & REFIX REAR SMART KEY SENOSR & RESET SYSTEM	100.00	1 LA	100.00	80 ✓
34 PUTTY & RESPRAY ON REAR SPARE TYRE COMPARTMENT, REAR CHASSIS, REAR BUMPER, REAR PANEL, TAILGATE	1,200.00	1 LA	1,200.00	900 ✓
35 RUSTPROOFING	90.00	1 LA	90.00	80 ✓
36 TO CONDUCT COMPUTERIZED WHEEL ALIGNMENT	60.00	1 PC	60.00	✓
			3,630.00	3,630.00
			Total	SS 8,412.40
			Add GST @ 7%	588.87
			Total Amount Payable	SS 9,001.27

Auto Consultants hence notify the Repairer of the following:

- To survey before/after spray painting
- To survey damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature: _____
 Date: _____

For Cheng Hoe Motor Pte Ltd

AUTHORISED SIGNATURE

Cheng Hoe Motor Pte Ltd
 Rental - 7+1 = 8 x 100 = 800
 LTA - Nil

↳ 4B 2578J

- 1 pc rear bumper Br-
- _____ reinforcement Br-
- _____ tow cover 2.0-
- _____ centre lower lamp. ?
- 2 n _____ reflectors ?
- 2 n _____ side rear mirrors 2.0-
- 6, _____ clips 2.0-
- 1 pc _____ top moulding .rec-

- 1 pc tail gate Br-
- _____ emblem XV rec-
- _____ emblem AWD rec-
- _____ inner lock rec-
- _____ inner rubber ?

- 1 pc rear centre panel Br-
- _____ inner top garnish 2.0-

- 1 pc rear tool box ?
- 1 pc rear exhaust pipe Br-
- _____ top heat seal ?

- 1 pc centre exhaust pipe Br-

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

SLB 2578J
TP/ALG

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7791C
Vehicle Details	
Vehicle No.:	SLB2578J
Vehicle to be Exported:	No
Intended Deregistration Date:	15 Jul 2019
Vehicle Make:	SUBARU
Vehicle Model:	SUBARU XV 1.6I-S AWD CVT
Primary Colour:	Silver
Manufacturing Year:	2015
Engine No.:	FB16Y153873
Chassis No.:	JF1GP3KC5GG166909
Maximum Power Output:	84.0 kW (112 bhp)
Open Market Value:	\$15,274.00
Original Registration Date:	31 Mar 2016
First Registration Date:	31 Mar 2016
Transfer Count:	0
Actual ARF Paid:	\$15,274.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Mar 2026
PARF Rebate Amount:	\$11,455.00
Intended COE Rebate Details	
COE Expiry Date:	30 Mar 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$45,000.00
COE Rebate Amount:	\$30,181.00
Total Rebate Amount:	\$41,636.00

The information contained herein is correct as at 15 Jul 2019

OK

SLB 2578 J.

- 1 m rear w/green gun ~ \$40/5N ✓
- ① R & R rear w/green glass \$120/ ✓
- ② R & R exhaust and check system \$120/ 100
- ③ Panel bearing \$1000/ 800
- ④ Butty & resyn \$1000/ 800
- ⑤ Towing \$150/ ?
- ⑥ Rndproody \$60/ ✓

1 m rear w/green mouldy ~
2 m reverse sensors. ~
2 m rear fender inner shields ~

~~1 set reverse sensor \$250/ 1/1 ~~~
~~1 m rear w/green gun \$40/ 5N ~~~

PRE-REPAIR INSPECTION REQUEST – SLB2578J vs SMD7627X (OI) on D.O.A.: 14/07/2019

From: Hor, Yinrul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni; Tong, Wahxin
Sent: 7/15/2019 11:55:01 AM

Hi,

Please refer to the enclosed request from **Cheng Hoe Motor Pte Ltd**.
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Yinrul.Hor@aig.com | www.aig.as

Kenneth

From: chmotor@singnet.com.sg [mailto:chmotor@singnet.com.sg]
Sent: Monday, July 15, 2019 11:49 AM
To: Hor, Yinrul
Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni; Tong, Wahxin; chmotor@singnet.com.sg
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMD7627X AND SLB2578J ON 14/07/2019

Hi,

Our selection as below :-

Kenneth Kong LKK Auto Consultants Pte Ltd
Pls assist to arrange for survey asap.

Thanks

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

From: Hor, Yinrul
Sent: Mon, 15 Jul 2019 03:06:20 +0000
To: chmotor@singnet.com.sg
Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni; Tong, Wahxin
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMD7627X AND SLB2578J ON 14/07/2019

Without Prejudice

Your Reference : SLB2578J
Our Reference : SMD7627X

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rui (Viviane)
AIG
FNOL Adjuster |
Singapore FNOL | Claims Operations – Auto

Yinru.Hor@aig.com | www.aig.sg

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]

Sent: Monday, July 15, 2019 10:51 AM

To: Imran.Ishak@aig.com; Chin, Lee-Ying; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Chan, Yoke Shi; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syzairdina

Subject: [EXTERNAL] Repair Survey (Single Joint Expert) - SL82578J

This message is from an external sender; be cautious with links and attachments.

Dear Sir,

OUR CLIENT – SL82578J
DOA – 14/7/19 @1605hrs
YOU
R INSURED : SMD7627X

Kindly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

View Received Message

This mail is associated with :

***SLB2578J (0432531435SG)
[SMD7627X]**

TP
HEW SIAK FUNG (QIU XIFENG ALEXANDER)
Jul 14 2019 4:00PM
[TAN CHIN GEOK]
Cheng Hoe Motor Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 10/02/2020 15:14 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8473.27) - SLB2578J - Claim Handler: MdNoor, Norsiah

Approved:8473.27.

DOCUMENTS SUMMARY

There are no documents.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	15 Jul 2019 Edit Reg		15 Jul 2019 00:00 Edit Adj Rpt	S\$7,171.28 Edit Estimates	S\$7,171.28 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	TAN CHIN GEOK , ID: 50010464G, Tel: +6597386135								
Main Claimant:	HEW SIAK FUNG (QIU XIFENG ALEXANDER) , ID: S1757791C								
Vehicle Reg. No.:	SLB2578J	Date of Loss:	14/07/2019 16:00 - :59 39 Months and 14 Days From LTA Reg Date (Man Yr)						
Claim Type:	TP / 043253143SSG	Policy/Cover Note No.:	1800102927 (Comprehensive) Coverage: 31/08/2018 - 30/08/2020						
Vehicle Reg. No. (Insured):	SMD7627X	Policy No. (Claimant):	5107856516						
		Excess:							
Repairer:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 24/07/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (10/02/2020): Alert - Adj Mandate Approved (S\$8473.27) - SLB2578J - Claim Handler: MdNoor, Nor... AIG_SG (16/07/2019): TP GIA REPORT 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLB2578J (0432531435SG)
[SMD7627X]

TP

HEW SIAK FUNG (QIU XIFENG ALEXANDER)

Jul 14 2019 4:00PM

[TAN CHIN GEOK]

Cheng Hoe Motor Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <input type="button" value="View in Browser"/>	
Letters/Correspondences										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
2	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
3	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
4	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
5	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
6	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
7	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
8	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
9	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
10	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
11	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
12	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
13	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
14	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
15	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
16	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
17	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
18	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
19	07/02/20 12:41	Odometer Reading							Load JPG	<input checked="" type="checkbox"/>	
20	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
21	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
22	07/02/20 12:41	Chassis Number							Load JPG	<input checked="" type="checkbox"/>	
23	07/02/20 12:41	General View							Load JPG	<input checked="" type="checkbox"/>	
Documentation										1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	15/07/19 14:41	ACKNOWLEDGEMENT EMAIL TO AIG DD 15.07.2019							Load PDF		
2	15/07/19 14:41	EMAIL FROM AIG DD 15.07.2019							Load PDF		
3	17/07/19 12:01	TP GIA REPORT							Load PDF		
4	05/02/20 15:40	RENTAL RECEIPT							Load PDF		
5	05/02/20 15:40	LOD							Load PDF		
6	05/02/20 15:40	LETTER TO OI							Load PDF		
7	05/03/20 08:51	WORKSHOP INVOICE							Load PDF		
8	05/03/20 08:51	AUTHORISATION TO ACT FORM							Load PDF		
9	05/03/20 08:51	Release Voucher							Load PDF		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	16/07/19 15:09	OI GIA REPORT							Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST	<input type="button" value="Reset"/> <input type="button" value="Save"/> <input type="button" value="Print"/>
----------------------------	---

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SMD7627X (Insd veh)	Model:	SUBARU XV 1.6 I-S AWD CVT (A)
	SLB2578J (TP veh)		
Date of Accident:	14/07/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	9,001.27	
Final Repair Cost	:	\$	7,673.27	
Loss of Use	:	\$		days at \$0.00 per day
Rental (if any)	:	\$	800.00	8 days
LTA / GIA Search Fee	:	\$	0.00	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	8,473.27	
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)				
A) For Non GIA Registered Workshop: Agreed Liability _____(%)				
B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____				
BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)				
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	Cheng Hoe Motor Pte Ltd	:	\$ 8,473.27
2)		:	\$

JOANNE LEE KHANG MIN

05 Mar
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19012443/KDA3Q2

Date: 05/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1800102927
Claimant		
Vehicle No : SLB2578J	Insured Vehicle No :	SMD7627X
Date of Loss: 14/07/2019	Nature of Claim:	TP
		Claim No: 0432531435SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLB2578J		
Make & Model:	SUBARU XV, 1.6 I-S AWD CVT (A)	Engine No:	FB16Y153873
Reg. Date:	31/03/2016 (Man. Year: 2015)	Chassis No:	JF1GP3KC5GG166909
Colour:	Metallic Silver	Odometer:	110454 km
Engine Capacity:	1600 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/55 R17	Rear Tyre Size:	225/55 R17
Front Left Side:	Michelin 4 mm	Rear Left Side:	Michelin 5 mm
Front Right Side:	Michelin 4 mm	Rear Right Side:	Michelin 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,782.40	4,361.28	421.12	8.81
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,630.00	2,810.00	820.00	22.59
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,412.40	7,171.28	1,241.12	14.75
+ GST 7.00/7.00% (S\$)	588.87	501.99	86.88	14.75
Nett Amount (S\$)	9,001.27	7,673.27	1,328.00	14.75
+ Car Rental (8.0 x S\$100.00/day) (S\$)		800.00		
	Nett Liability (S\$)	8,473.27		

INSPECTION

Date of Assignment:	15/07/2019	
Date Inspected:	15/07/2019	Inspected At:
		Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A Singapore 768761
Estimated Period of Repair:	7.0 days	

Adjuster: KENNETH KONG

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Bent	594.50 FL	*594.50 FL
2	1		*REAR BUMPER REINFORCEMENT	Bent	278.30 FL	*278.30 FL
3	1		*REAR BUMPER TOW COVER	Missing	16.20 FL	*16.20 FL
4	1		*REAR BUMPER CENTRE LOWER LAMP	Cracked	115.20 FL	*115.20 FL
5	2		*REAR BUMPER REFLECTORS	Serviceable	48.40 FL	*- FL
6	1		*REAR BUMPER SIDE RETAINERS	O/S Distorted	45.60 FL	*22.80 FL
7	6		*REAR BUMPER CLIPS	Necessary	23.40 FL	*23.40 FL
8	1		*REAR WINDSCREEN GLASS MOULDING	Necessary	113.20 FL	*113.20 FL
9	1		*REAR FENDER INNER SHIELD	N/S Cracked	128.60 FL	*64.30 FL
10	1		*REAR TAILGATE	Bent	910.80 FL	*910.80 FL
11	1		*TAILGATE EMBLEM (XV)	Necessary	40.80 FL	*40.80 FL
12	1		*TAILGATE EMBLEM (AWD)	Necessary	68.50 FL	*68.50 FL
13	1		*TAILGATE INNER LOCK	Dented	200.30 FL	*200.30 FL
14	1		*TAILGATE INNER RUBBER	Dented	119.50 FL	*119.50 FL
15	1		*REAR CENTRE PANEL	Repair	288.50 FL	*- FL
16	1		*REAR CENTRE PANEL INNER TOP GARNISH	Dented	100.50 FL	*100.50 FL
17	1		*REAR TOOL BOX	Dented	153.50 FL	*153.50 FL
18	1		*REAR EXHAUST PIPE	Bent	792.40 FL	*792.40 FL
19	1		*REAR EXHAUST PIPE TOP HEAT SHIELD	Dented	78.30 FL	*78.30 FL
20	1		*CENTRE EXHAUST PIPE	Bent	768.40 FL	*768.40 FL
21	1		*REAR SMART KEY SENSOR	Cracked	126.50 FL	*126.50 FL
22	2		*REAR BUMPER CENTRE INNER BRACKETS	Distorted	36.80 FL	*36.80 FL
23	1		*REAR BUMPER INNER SIDE COVERS	N/S Cracked	104.80 FL	*52.40 FL
24	1		*ROLL REAR WINDSCREEN GLASS GUM	Necessary	40.00 FS	*40.00 FS
25	1		*SET REVERSE SENSOR	Shorted	200.00 FS	*200.00 FS
26	1		*REAR BUMPER TOP PROTECTOR	Dented	420.00 FS	*380.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	5,813.00	5,296.60
- List Item Discount on L Items 20.00/20.00% (S\$)	1,030.60	935.32
Total Parts (S\$)	4,782.40	4,361.28

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TOWING.	New	100.00	100.00
2	REMOVE AND REFIX REAR WINDSCREEN GLASS.	New	120.00	120.00
3	REMOVE AND REFIX EXHAUST & CHECK SYSTEM.	New	120.00	100.00
4	REMOVE AND REFIX REAR BUMPER ASSY, TAILLAMPS, TAILGATE, REAR WIPER ASSY, REAR SPOILER, CUT, WELD & RENEW REAR PANEL, KNOCK & REPAIR REAR SPARE TYRE COMPARTMENT, REAR FENDER, REAR CHASSIS & REALIGN THE SAME. .	New	1,500.00	1,100.00
5	REMOVE AND REFIX REAR CROSS MEMBER, REAR STABILIZER, SHOCK ABSORBER, ETC (TO FACILITATE REPAIR REAR SPARE TYRE COMPARTMENT).	New	280.00	220.00
6	REMOVE AND REFIX REVERSE CAMERA & RESET SYSTEM.	New	60.00	50.00
7	REMOVE AND REFIX REAR SMART KEY SENSOR & RESET SYSTEM.	New	100.00	80.00
8	PUTTY & RESPRAY ON REAR SPARE TYRE COMPARTMENT, REAR CHASSIS, REAR BUMPER, REAR PANEL, TAILGATE.	New	1,200.00	900.00
9	RUSTPROOFING.	New	90.00	80.00
10	TO CONDUCT COMPUTERIZED WHEEL ALIGNMENT.	New	60.00	60.00
Gross Labour Cost (\$\$)			3,630.00	2,810.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >