

Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Monday, 15 July 2019 11:50 AM
To: venessa.chan@fwd.com; Admin A
Cc: eileen.bay@fwd.com; motorclaims.sg@fwd.com; SUR
Subject: RE: Request for PRS SLW 2609T // OUR INSURED VEH: SKX930J

Dear Venessa,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: venessa.chan@fwd.com [mailto:venessa.chan@fwd.com]
Sent: Monday, 15 July 2019 11:14 AM
To: admin-d@lkkauto.com; admin-a@lkkauto.com
Cc: eileen.bay@fwd.com; motorclaims.sg@fwd.com
Subject: Request for PRS SLW 2609T // OUR INSURED VEH: SKX930J

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

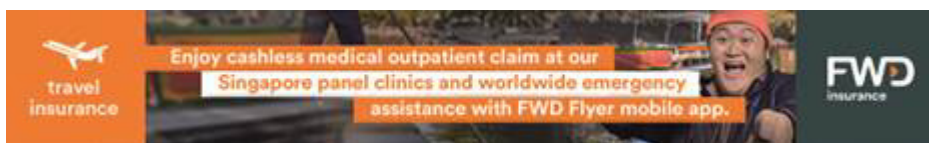


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser
Sent: Monday, July 15, 2019 11:11 AM
To: Nancy Lam
Cc: Eileen Bay - SGUser; Motor Claims SG - SG Common
Subject: Request for PRS SLW 2609T // OUR INSURED VEH: SKX930J

Dear Nancy,

Thank you for your selection of LKK Auto Consultants Pte Ltd.
We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

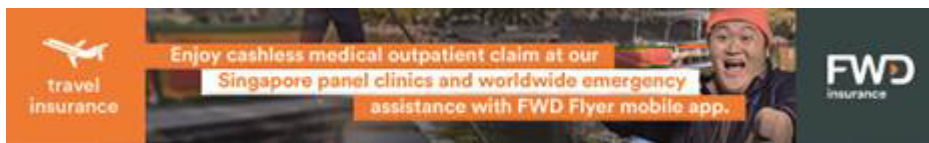


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]
Sent: Monday, July 15, 2019 11:05 AM
To: Venessa Chan - SGUser
Cc: Eileen Bay - SGUser; Motor Claims SG - SG Common
Subject: RE: Request for PRS SLW 2609T // OUR INSURED VEH: SKX930J

WITHOUT PREJUDICE

Dear Venessa,

Please arrange LKK AUTO CONSULTANTS PTE LTD to survey the car.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

From: venessa.chan@fwd.com [<mailto:venessa.chan@fwd.com>]
Sent: Monday, July 15, 2019 11:00 AM
To: nancy.lam@fastechauto.com.sg
Cc: eileen.bay@fwd.com; motorclaims.sg@fwd.com
Subject: Request for PRS SLW 2609T // OUR INSURED VEH: SKX930J

WITHOUT PREJUDICE

Dear Nancy,

We refer to your email dated on 15.07.2019 of the PRI Notice of your client's vehicle SLW2609T.

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT Appraisal Pte Ltd

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

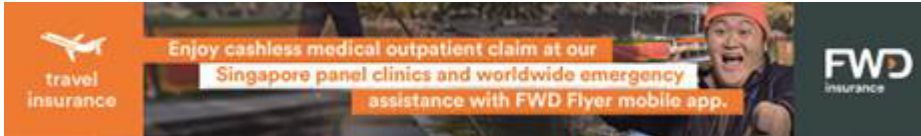


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]

Sent: Monday, July 15, 2019 10:32 AM

To: Motor Claims SG - SG Common

Subject: Request for PRS SLW 2609T

Hi Sir,

My client claiming your insured SKX 930J.

Please kindly arrange PRS for SLW 2609T.

Date of accident 13.07.2019.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,

Nancy Lam

Fastech Auto Pte Ltd

Tel: 6746 5405

Fax: 6745 8520

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any

attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.



This email has been checked for viruses by AVG antivirus software.
www.avg.com