

14/01/19

INS. CASE OWNER:

CC4 /AIG1901 2369, 5 kb39

LKK:
IDAC:

Surveyor:

STBWR

DOI:

ASSIGNMENT
12/7/19

Date / Time:

12/7/19

Registered in Merimen:

12/7/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKB 8415T

Claim No.:

56972927856

Name of Insured:

WOO RAKE SHOW

Policy No.:

700509096

Insured Tel No.:

HP:

Make / Model:

RENAULT

Excess Sec II :\$5

D.O.A.:

10/7/19

Place of Accident:

JIN BERT MERTN

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(VI: YES / NO)

Insured Liability:

% Final ? Yes / No

UK 7745M



INSRS:
WSP:
Tel:
Liability:
RMKS:

LR



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
12/10/19	File pass to Shupei to close.	12/10/19
	Documentation Check List:	Handler Typist
	Notification lr (if non-pickup)	<input type="checkbox"/>
	After call lr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandato/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: 45 \$5 2,860 (4 days) Reduction: 54 % Email Call

FINAL SETTLEMENT Date/Time: Confirm with: Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 27

Repair Cost: (w/45T) \$5 3,049.50 (OR REAR END TP)

Loss of Rental (LOR): \$5 - (- days)

Loss of Use (LOU): \$5 300 (5 50 x 6 days)

Loss of Income (LOI): \$5 - (S - x - days)

LOR only LOU only LOR + LOU LOR + LO [Tick only one]

GIA/LTA Search \$5 2.00

Medical: \$5 -

Disbursement: \$5 - (e.g. Tow/ Independent)

Legal Cost: \$5 -

Total: \$5 3,351.50 Global Sum \$5:

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1: \$5 3,351.50 Name 1: LION CITY RENTALS PTE LTD

Payee 2: (Strike if N.A.) \$5 Name 2:

Payee 3: (Strike if N.A.) \$5 Name 3:

AVC/AVL Steve

REP:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop no: _____

id: _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lump Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

N/S	O/S

Veh No: SLK 774SM Yr Regn: 25/1/17

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover / Truck / Trailer or

Make: Honda Shuttle cc: 1496

Colour: Silver A/C Insured / Std / N

Sp. Reading: 223734 T/Ratio: Insured / Std / N

Eng/No: _____

Ci No: GP 71043767

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Locked / Burnt or

Broke: In order / Jammed / Locked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/60R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or PIAZA

Front R/Bal. 6 mm Rear R/Bal. 6

L/Bal. 6 mm L/Bal. 6

D.O.A. 10/7/19 D.O.J. 12/7/19

Survey held at LCRF

Des. of Damages: Front / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to co

Date / Time Action / Instruction

MV-66K

(45 \$, 2,850)

(Red \$ 3,322.08 / 54%)

4 days + 1 Sunday = 5 days

Date/Time. File Pass to: : Proll. Report

: Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: : Site Insp \$

: Interview \$

: Tech Invs \$

: Week-end \$

Survey Fee:

(transportation)

1. S.R. 2

3. Photos

4. Index

5. ...

Report Format: _____

Lump Sum / I.B t: _____

Khanhcha

LCRF PTE LTD
CARROS CENTER
60 JALAN LAM HUAT #04-01 S(737869)
Main +65 62524991

Ms AIG Singapore
Date 21/6/2019
Attn : MOTOR CLAIMS DEPT

ESTIMATE

VEHICLE NO. : SLK 7745M
CHASSIS NO : GP71043767
MAKE / MODEL : Honda Shuttle Hybrid 1.5 Auto
DATE OF ACCIDENT : 10/07/2019
YOUR INSURED VEHICLE NUMBER : SLKB 8415T
MILEAGE : 223734 km

	<u>PARTS DESCRIPTION</u>	<u>QTY</u>	<u>UNIT PRICE</u>	<u>LIST PRICE</u>
1	Rear tailgate / DD	1PC	\$1,850.00	\$1,850.00 1200/
2	Rear tailgate lock / BT	1PC	\$550.00	\$550.00 900/
3	Rear tailgate lock catch X)NW	1PC	\$158.00	\$158.00 X
13	Rear tailgate Honda emblem X)NW	1PC	\$81.30	\$81.30 X
14	Rear tailgate Hybrid emblem / MC	1PC	\$88.40	\$88.40 56/
15	Rear tailgate shuttle emblem / MC	1PC	\$88.40	\$88.40 56/
16	Rear bumper / DD	1PC	\$1,350.00	\$1,350.00 1100/
23	Rear bumper RH tow cover X)NW	1PC	\$68.00	\$68.00 X
24	Rear bumper RH side retainer X)NW	1PC	\$128.00	\$128.00 X
25	Rear bumper LH side retainer / OR	1PC	\$128.00	\$128.00 90/
			LIST TOTAL S\$:	\$4,490.10 2792
			20.00% DISCOUNT S\$:	\$898.02 -20%
				\$3,592.08 2161.60

SPECIAL NETT

- 1 Reverse sensor *the lead*
- 2 Windscreen sealant
- 4 Body Sealant
- 5 Bumper clips
- 6 End panel to garnish clips *N/C*

1 SET	\$260.00	<i>200</i>
1 SET	\$120.00	<i>40</i>
1 SET	\$300.00	<i>30</i>
1 SET	\$120.00	<i>30</i>
1 SET	\$80.00	<i>15</i>
Special Nett Total SS:	\$880.00	<i>315</i>

LABOUR CHARGES

- 1 To labour charge for removing rear tailgate out to facilitate repairs and replacement of damaged parts *500*
- 2 To respray rear bumper and rear tailgate *400*
- 3 To remove and install rear tailgate glass *30*
- 4 To apply rustproofing and treatment on replacement of parts *30*
- 9 To transfer tailgate mechanism *30*

LABOUR TOTAL SS:	\$1,700.00	<i>1080</i>
TOTAL SS:	\$6,172.08	
7% GST	\$432.05	
GRAND TOTAL SS:	\$6,604.13	

*Steve (LKK)
8322 8813*

Steve Chen @ LKK auto.com

*with repair date 12/7/19, 1.00pm
4 days*

P/P L/S

Remy Oct. 19

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

*P-2161.60
N-315
L-1080
3556.60
L/S-2845.28
= 2850*

LCRF PTE LTD
 CARROS CENTER
 60 JALAN LAM HUAT #04-01 S(737869)
 Main +65 62524991

Ms AIG Singapore
 Date 21/6/2019
 Attn : MOTOR CLAIMS DEPT

ESTIMATE

VEHICLE NO. : SLK 7745M
 CHASSIS NO : GP71043767
 MAKE / MODEL : Honda Shuttle Hybrid 1.5 Auto
 DATE OF ACCIDENT : 10/07/2019
 YOUR INSURED VEHICLE NUMBER : SLKB 8415T
 MILEAGE : 223734 km

	<u>PARTS DESCRIPTION</u>	<u>QTY</u>	<u>UNIT PRICE</u>	<u>LIST PRICE</u>
1	Rear tailgate / <i>DD</i>	1PC	\$1,850.00	\$1,850.00
2	Rear tailgate lock / <i>DT</i>	1PC	\$550.00	\$550.00
3	Rear tailgate lock catch X	1PC	\$158.00	\$158.00
13	Rear tailgate Honda emblem X	1PC	\$81.30	\$81.30
14	Rear tailgate Hybrid emblem / <i>APC</i>	1PC	\$88.40	\$88.40
15	Rear tailgate shuttle emblem / <i>APC</i>	1PC	\$88.40	\$88.40
16	Rear bumper / <i>DD</i>	1PC	\$1,350.00	\$1,350.00
23	Rear bumper RH tow cover X	1PC	\$68.00	\$68.00
24	Rear bumper RH side retainer X	1PC	\$128.00	\$128.00
25	Rear bumper LH side retainer / <i>BR</i>	1PC	\$128.00	\$128.00
LIST TOTAL S\$:				\$4,490.10
20.00% DISCOUNT S\$:				\$898.02
				<u>\$3,592.08</u>

1054.5
810.96

3,243.8x

SPECIAL NETT

1 Reverse sensor	1 SET	\$260.00	200
2 Windscreen sealant	1 SET	\$120.00	40
4 Body Sealant	1 SET	\$300.00	30
5 Bumper clips	1 SET	\$120.00	30
6 End panel to garnish clips	1 SET	\$80.00	15
Special Nett Total SS:		\$880.00	

315.00

LABOUR CHARGES

1 To labour charge for moving rear tailgate out to facilitate repairs and replacement of damaged parts	\$600.00	500
2 To respray rear bumper and rear tailgate	\$800.00	400
3 To remove and install rear tailgate glass	\$120.00	30 ✓
4 To apply rustproffing and treatment on replacement of parts	\$180.00	30
9 To transfer tailgate mechanism	\$100.00	30

1080.00

LABOUR TOTAL SS:	\$1,700.00
TOTAL SS:	\$6,172.08
7% GST	\$432.05
GRAND TOTAL SS:	\$6,604.13

Steve (LKK)
8322 8813
Steve chm @ LKK auto.com

w/ Repaired 12/7/19, 1.00pm
4 days
P/P
Remy Bel. Spj

ump 5 -
sjpina 13/07/19

Parts 4054.80
les 2020 870.96
3243.84
SN 315.00
lab 1080.00
4,638.84

ump 5 - \$3,700
4 day

Steve Chen (LKK Auto)

From: Siak Tong Sim <siaktong@lioncityrentals.com.sg>
Sent: Tuesday, July 30, 2019 8:50 AM
To: Steve Chen (LKK Auto)
Subject: Re: Final Bill SLK7745M

Dear sir
Ok confirmed lump sum \$2850.00/4days

Regards

S.T.Sim (62524991)

60 Jalan Lam Huat
#04- 01Carros Centre
Singapore 737869



On Tue, Jul 30, 2019 at 8:38 AM Steve Chen (LKK Auto) <SteveChen@lkkauto.com> wrote:

Dear Mr Sim,

We have come out with the finalize \$2850 (L/S, before GST). 4 repair days.

Kindly confirm.

Thanks

Best Regards,

LCRF PTE LTD
CARROS CENTER
60 JALAN LAM HUAT #04-01 S(737869)
Main +65 62524991 *Sim*

Ms AIG Singapore

Date: 21/6/2019

Attn : MOTOR CLAIMS DEPT

ESTIMATE

VEHICLE NO. : SLK 7745M

CHASSIS NO : GP71043767

MAKE / MODEL : Honda Shuttle Hybrid 1.5 Auto

DATE OF ACCIDENT : 10/07/2019

YOUR INSURED VEHICLE NUMBER : SLKB 8415T

MILEAGE : 223734 km

	<u>PARTS DESCRIPTION</u>	<u>QTY</u>	<u>UNIT PRICE</u>	<u>LIST PRICE</u>
1	Rear tailgate / <i>DD</i>	1PC	\$1,850.00	\$1,850.00
2	Rear tailgate lock / <i>BT</i>	1PC	\$550.00	\$550.00
3	Rear tailgate lock catch X	1PC	\$158.00	\$158.00
13	Rear taigate Honda emblem X	1PC	\$81.30	\$81.30
14	Rear tailgate Hybrid emblem / <i>ACC</i>	1PC	\$88.40	\$88.40
15	Rear tailgate shuttle emblem / <i>ACC</i>	1PC	\$88.40	\$88.40
16	Rear bumper / <i>DD</i>	1PC	\$1,350.00	\$1,350.00
23	Rear bumper RH tow cover X	1PC	\$68.00	\$68.00
24	Rear bumper RH side retainer X	1PC	\$128.00	\$128.00
25	Rear bumper LH side retainer / <i>OR</i>	1PC	\$128.00	\$128.00
			LIST TOTAL S\$:	\$4,490.10
			20.00% DISCOUNT S\$:	\$898.02
				\$3,592.08

SPECIAL NETT

1 Reverse sensor	1 SET	\$260.00	200
2 Windscreen sealant	1 SET	\$120.00	40
4 Body Sealant	1 SET	\$300.00	30
5 Bumper clips	1 SET	\$120.00	30
6 End panel to garnish clips	1 SET	\$80.00	15
Special Nett Total SS:		\$880.00	

LABOUR CHARGES

1 To labour charge for moving rear tailgate out to facilitate repairs and replacement of damaged parts	\$600.00	500
2 To respray rear bumper and rear tailgate	\$800.00	400
3 To remove and install rear tailgate glass	\$120.00	30
4 To apply rustproffing and treatment on replacement of parts	\$180.00	30
9 To transfer tailgate mechanism	\$100.00	30

LABOUR TOTAL SS:	\$1,700.00
TOTAL SS:	\$6,172.08
7% GST	\$432.05
GRAND TOTAL SS:	\$6,604.13

Steve (LKK)
8322 8813

Steve chin @ lkk.co.nz.com

wkly quote 12/7/19, 1.00pm
4 days

P/P

Rosy Bel. Sp. y

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	4621K
Vehicle Details	
Vehicle No.:	SLK7745M
Vehicle to be Exported:	No
Intended Deregistration Date:	16 Jul 2019
Vehicle Make:	HONDA
Vehicle Model:	SHUTTLE HYBRID 1.5 AUTO
Primary Colour:	Silver
Manufacturing Year:	2016
Engine No.:	LEB4263686
Chassis No.:	GP71043767
Maximum Power Output:	101.0 kW (135 bhp)
Open Market Value:	\$23,525.00
Original Registration Date:	25 Jan 2017
First Registration Date:	25 Jan 2017
Transfer Count:	2
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Jan 2027
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	24 Jan 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$57,508.00
COE Rebate Amount:	\$43,254.00
Total Rebate Amount:	\$47,004.00

The information contained herein is correct as at 16 Jul 2019

OK

Re: 3rd party survey for SLk7745M

From: AIG SGP, Claims-Survey

To:

Cc:

Sent: 7/12/2019 9:49:14 AM

Hi LKK,

Kindly assist to survey.

Winnie Fan

AIG

Claims Service Associate

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

winnie-lw.fan@aig.com | www.aig.sg

10:59 am @ 12/7/2019
person @ Sim
vehicle in
survey

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Siak Tong Sim [mailto:siaktong@lioncityrentals.com.sg]

Sent: Friday, July 12, 2019 9:19 AM

To: AIG SGP, Claims-Survey

Cc: Lion City Rentals ARC

Subject: [EXTERNAL] Re: 3rd party survey for SLk7745M

This message is from an external sender; be cautious with links and attachments.

Dear sir

Please arrange 3rd party survey for the following car

Our Insured: SLK 7745M

Your Insured: SKB 8415T

Date of accident: 10/07/2019

Car IN

Regards

S.T.Sim (62524991)

60 Jalan Lam Huat

#04-01 Carros Centre

Singapore 737869



LION CITY RENTALS PTE LTD

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 17 July 2019 2:22 PM
To: ENDLESSVOYAGE@AIA.COM.SG
Cc: Admin A
Subject: ACCIDENT INVOLVING SKB8415T & SLK7745M ALONG JALAN BUKIT MERAH FILTER LANE TO CTE ON 10/07/2019

Tracking:	Recipient	Delivery
	ENDLESSVOYAGE@AIA.COM.SG	
	Admin A	
	olivialau@lkkauto.com	Delivered: 17/7/2019 2:22 PM
	Meikwan@lkkauto.com	Delivered: 17/7/2019 2:22 PM
	shupei@lkkauto.com	Delivered: 17/7/2019 2:22 PM

Our Ref: CC4/AIG19012369/Ekb3
Your Ref: SKB8415T [AIG]

WOO RACK SHON
BLK 120 KIM TIAN PLACE
#03-64
SINGAPORE 160120

Dear Sir/Madam,

ACCIDENT INVOLVING SKB8415T [AIG] & SLK7745M ALONG JALAN BUKIT MERAH FILTER LANE TO CTE ON 10/07/2019

We refer to the above subject matter.

We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim from SLK7745M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

 51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
 Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

 To : AIG Asia Pacific Insurance Pte. Ltd.
 Attn : Ler, Bernard-JQ

 Your Ref : 5697279378SG
 Our Ref : CC4/AIG19012369/EKB3
 Date : 23 Aug 2019
"WITHOUT PREJUDICE"**ACCIDENT INVOLVING SKB8415T & SLK7745M ON 10/07/2019**

Refer to the above accident.

The accident occurred when Insured vehicle head to rear collision with Third party vehicle. We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SKB8415T) and third party claimant (vehicle no. SLK7745M).

Summary of offer made to workshop Lcrf Pte Ltd is as follows :

	Claimed	Revised
Cost of Repairs (w/GST)	\$ 56,604.13	\$ 3,049.50
Loss of Use (\$80x6 days)	\$ 480.00	\$ 360.00 (\$60 x 6 days)
GIA Search Fee	\$ 2.00	\$ 2.00
Total Amount	\$ 57,086.137	\$ 3,411.570

**4 days recommendation for repair + 1 Sundays + 1 PRS = 6 days

 Amount of claim at **Liability 100%** \$ 3,411.50

Enclose herewith the relevant supporting documents for your perusal.

For your approval please.

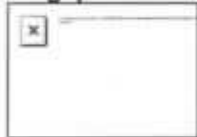
 Regards,
 Khanchna Pothuraj
 LKK Auto Consultants Pte Ltd

Khanchna (LKK Auto)

From: Siak Tong Sim <siaktong@lioncityrentals.com.sg>
Sent: Thursday, 7 November 2019 9:01 AM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: Re: Offer - ACCIDENT INVOLVING SKB8415T & SLK7745M ALONG JALAN BUKIT MERAH FILTER LANE TO CTE ON 10/07/2019

Dear sir
Without Prejudice
We confirm to accept your full settlement proposal of \$3,351.50.
Please let us have the DV soon

Regards
S.T.Sim (65-97422188)
Manager
Accident Reporting Center
60 Jalan Lam Huat
#04-35/36 Carros Centre
Singapore 737869



On Thu, Nov 7, 2019 at 8:48 AM Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:

1. Cost of Repair	\$ \$3,049.50
2. Loss of Use (5 days x \$60)	\$ 300.00
3.LTA Search Fee	\$ 2.00
Total	\$ 3,351.50

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 7 November 2019 8:48 AM
To: siaktong@lioncityrentals.com.sg
Cc: Admin A
Subject: Offer - ACCIDENT INVOLVING SKB8415T & SLK7745M ALONG JALAN BUKIT MERAH FILTER LANE TO CTE ON 10/07/2019

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:

1. Cost of Repair	\$ \$3,049.50
2. Loss of Use (5 days x \$60)	\$ 300.00
3.LTA Search Fee	\$ 2.00
Total	\$ 3,351.50

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Siak Tong Sim [<mailto:siaktong@lioncityrentals.com.sg>]
Sent: Tuesday, August 13, 2019 4:34 PM
To: Steve Chen (LKK Auto)
Cc: Kelly Shi; AIG SGP, Claims-Survey
Subject: Fwd: Final Bill SLK7745M

Dear sir
Attached LOD/Invoice for yor approval and early settlement

Regards

S.T.Sim (62524991)

60 Jalan Lam Huat
#04- 01Carros Centre
Singapore 737869



----- Forwarded message -----

From: **Siak Tong Sim** <siaktong@lioncityrentals.com.sg>

Date: Tue, Jul 30, 2019 at 8:49 AM

Subject: Re: Final Bill SLK7745M

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Dear sir

Ok confirmed lump sum \$2850.00/4days

Regards

S.T.Sim (62524991)

60 Jalan Lam Huat
#04- 01Carros Centre
Singapore 737869



On Tue, Jul 30, 2019 at 8:38 AM Steve Chen (LKK Auto) <SteveChen@lkkauto.com> wrote:

Dear Mr Sim,

We have come out with the finalize \$2850 (L/S, before GST). 4 repair days.

Kindly confirm.

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Siak Tong Sim [mailto:siaktong@lioncityrentals.com.sg]

Sent: Monday, July 29, 2019 5:35 PM

To: Steve Chen (LKK Auto)

Subject: Re: Final Bill SLK7745M

Dear sir

Attached final bill SLK7745M for your approval

Regards

S.T.Sim (62524991)

60 Jalan Lam Huat

#04- 01Carros Centre

Singapore 737869



Print Received Message

This mail is associated with :

***SLK7745M (5697279378SG)
[SKB8415T]**

TP
LION CITY RENTALS PTE LTD
Jul 10 2019 12:00AM
[WOO RACK SHON]
Lcrf Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 21/10/2019 17:13 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3351.50) - SLK7745M - Claim Handler: Ler, Bernard-JQ

Approved:3351.50:Cost of Repair : \$3,049.50 As per surveyor finalization Loss of Use : \$300.00 5 days @ S\$ 60/day LTA/ GIA Search Fee : \$2.00 Total : \$3,351.50

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	12 Jul 2019 Edit Reg		12 Jul 2019 00:00 Edit Adj Rpt	S\$2,850.00 Edit Estimates	S\$2,850.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	WOO RACK SHON , ID: S2736229Z								
Main Claimant:	LION CITY RENTALS PTE LTD , Co. Reg. No.: 201504621K								
Vehicle Reg. No.:	SLK7745M	Date of Loss:	10/07/2019 00:00 - :59 [29 Months and 15 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5697279378SG	Policy/Cover Note No.:	2100509096 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKB8415T	Policy No. (Claimant):	19-MK000195-R00						
		Excess:							
Repairer:	Lion City Rentals Pte Ltd () 1090 LOWER DELTA ROAD #05-12, 169201 Bukit Merah - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] Bernard.IQian.Ler@aig.com								
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 23/07/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (21/10/2019): Alert - Adj Mandate Approved (S\$3351.50) - SLK7745M - Claim Handler: Ler, Bernar... AIG_SG (15/07/2019): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLK7745M (5697279378SG)
[SKB8415T]
TP
LION CITY RENTALS PTE LTD
Jul 10 2019 12:00AM
[WOO RACK SHON]
Lion City Rentals Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser <input type="button" value="v"/>		
Letters/Correspondences										1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown						<input checked="" type="checkbox"/>	Edit			
Assessment Reports										1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print		
1	23/08/19 09:05	Adjuster Immediate Advice						<input checked="" type="checkbox"/>	Load HTM			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail		Print		
1	15/07/19 10:38	Accident Statement <small>From: SC - Reg. No: SKB8415T, Claimant: WOO RACK SHON</small>						<input checked="" type="checkbox"/>	Load HTM			
Photos/Images										3 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print		
1	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
2	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
3	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
4	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
5	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
6	16/07/19 08:18	Odometer Reading						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
7	16/07/19 08:18	Chassis Number						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
8	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
9	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
10	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
11	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
12	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
13	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
14	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
15	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
16	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
17	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
18	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
19	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
20	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
21	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
22	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
23	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
24	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
25	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
26	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
27	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
28	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
29	16/07/19 08:18	General View						<input checked="" type="checkbox"/>	Load JPG	<input checked="" type="checkbox"/>		
Documentation										1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print		
1	12/07/19 15:15	EMAIL FROM AIG DD 12072019						<input checked="" type="checkbox"/>	Load PDF			
2	16/07/19 18:51	TP ESTIMATE- MARKED						<input checked="" type="checkbox"/>	Load PDF			
3	16/07/19 18:51	TP GIA REPORT.						<input checked="" type="checkbox"/>	Load PDF			

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail Print
4	17/07/19 14:22	EMAIL TO OI		Load PDF
5	20/08/19 17:46	TP LOD AND FINAL INVOICE		Load PDF
6	08/01/20 09:00	WORKSHOP INVOICE		Load PDF
7	08/01/20 09:00	Release Voucher		Load PDF
8	08/01/20 09:00	GIA SEARCH		Load PDF
9	08/01/20 09:00	LOD		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKB8415T (Insd veh)	Model:	HONDA SHUTTLE HYBRID 1.5 (A)
	SLK7745M (TP veh)		
Date of Accident:	10/07/2019		

Global Sum Settlement	: [] Yes	[X] No	
Repair Estimate			\$ 6,711.13
Final Repair Cost			\$ 3,049.50
Loss of Use			\$ 300.00 6.00 days at \$50.00 per day
Rental (if any)			\$ 0.00 days
LTA / GIA Search Fee			\$ 2.00
Others:			\$ 0.00
			\$
Final Settlement Sum			\$ 3,351.50
Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability ___100___(%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____(%)		Assessed Liability (*): _____(%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Lion City Rentals Pte Ltd	: \$	3,351.50
2)		: \$	
3)		: \$	

 JOANNE LEE KHANG MIN
 LKK Auto Consultants Pte Ltd

08 Jan
 2020

 Date

Please attach all the supporting documents to the form.
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
 Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19012389/EKB3Q2

Date: 08/01/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100509096
 Claimant Vehicle No : SLK7745M Insured Vehicle No : SKB8415T
 Date of Loss: 10/07/2019 Nature of Claim: TP Claim No: 5697279378SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLK7745M
 Make & Model: HONDA SHUTTLE HYBRID, 1.5 (A) Engine No: LEB4263686
 Reg. Date: 25/01/2017 (Man. Year: 2016) Chassis No: GP71043767
 Colour: Silver Odometer: 223734 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15
 Front Left Side: Firenza 6 mm Rear Left Side: Firenza 6 mm
 Front Right Side: Firenza 6 mm Rear Right Side: Firenza 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,472.08	2,476.60	1,995.48	44.62
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,800.00	1,080.00	720.00	40.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,272.08	3,556.60	2,715.48	43.29
Approved Total (Overridden) (S\$)		2,850.00		
(S\$)	6,272.08	2,850.00	3,422.08	54.56
+ GST 7.00/7.00% (S\$)	439.05	199.50	239.55	54.56
Nett Amount (S\$)	6,711.13	3,049.50	3,661.63	54.56
+ Loss of Use (6.0 x S\$50.00/day) (S\$)		300.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		3,351.50		

INSPECTION

Date of Assignment: 12/07/2019
 Date Inspected: 12/07/2019 Inspected At: Lion City Rentals Pte Ltd
 1090 LOWER DELTA ROAD #05-12
 Singapore 169201
 Estimated Period of Repair: 4.0 days

Adjuster: CHEN TSUE YEE

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Dented	1,850.00 FL	*1,200.00 FL
2	1		*REAR TAILGATE LOCK	Bent	550.00 FL	*200.00 FL
3	1		*REAR TAILGATE LOCK CATCH	Not Necessary	158.00 FL	*- FL
4	1		*REAR TAILGATE HONDA EMBLEM	Not Necessary	81.30 FL	*- FL
5	1		*REAR TAILGATE HYBRID EMBLEM	Necessary	88.40 FL	*56.00 FL
6	1		*REAR TAILGATE SHUTTLE EMBLEM	Necessary	88.40 FL	*56.00 FL
7	1		*REAR BUMPER	Dented	1,350.00 FL	*1,100.00 FL
8	1		*REAR BUMPER RH TOW COVER	Not Necessary	68.00 FL	*- FL
9	1		*REAR BUMPER RH SIDE RETAINER	Not Necessary	128.00 FL	*- FL
10	1		*REAR BUMPER LH SIDE RETAINER	Broken	128.00 FL	*90.00 FL
11	1		*SET REVERSE SENSOR	Shorted	260.00 FS	*200.00 FS
12	1		*SET WINDSCREEN SEALANT	Necessary	120.00 FS	*40.00 FS
13	1		*SET BODY SEALANT	Necessary	300.00 FS	*30.00 FS
14	1		*SET BUMPER CLIPS	Necessary	120.00 FS	*30.00 FS
15	1		*SET END PANEL TO GARNISH CLIPS	Necessary	80.00 FS	*15.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	5,370.10	3,017.00
- List Item Discount on L Items 20.00/20.00% (\$\$)	898.02	540.40
Total Parts (\$\$)	4,472.08	2,476.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO LABOUR CHARGE FOR REMOVING REAR TAILGATE OUT TO FACILITATE REPAIRS AND REPLACEMENT OF DAMAGED PARTS	New	600.00	500.00
2	TO RESPRAY REAR BUMPER AND REAR TAILGATE	New	800.00	400.00
3	TO REMOVE AND INSTALL REAR TAILGATE GLASS	New	120.00	120.00
4	TO APPLY RUSTPROOFING AND TREATMENT ON REPLACEMENT OF PARTS	New	180.00	30.00
5	TO TRANSFER TAILGATE MECHANISM	New	100.00	30.00
Gross Labour Cost (S\$)			1,800.00	1,080.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >