|  | ir:  | CC 4/ A16 19   |   | KOA3/ IDAC  | 12.1              |
|--|--|--|---|---|-------------------|
| Sveveyor:  | (csc   | DOI  | MA HALA                                     | Date / Time   | natica            |
|  |  |  |   | Registered in Merimen:                                  | 11/3/19           |
| Pre-assign / CCI   | SLK 38   | n & in   |   |   | . 1               |
| Insured Vehicle N  | 40 SLF 30  | ,0 (I)   | Claim No.                                   |   |                   |
| Name of insured  | Na Tiona   | Heng   | Policy No.                                  |   |                   |
| Insured Tel No.  | -19 1100   | )  | AND CO. |   |                   |
| Excess Sec II :SS  | -  | D.O.A: STATON  | Make / Model                                |   |                   |
| Is driver the owne   |  |  | Place of Accid                              | cnt :   |                   |
|  |  | Nature of Accident   | OLGIA DEDO                                  | - 6   | ANT ( TO ) 110    |
| If NO, Driver No<br>Driver Tel   | and the second s | (V/L:(YE)/NO)  | Insured Liabili                             | RT: YES / NO ; TP GIA REPO                              |                   |
| 400000   | O CHILL  | (172.0237.10)  | msured Lineth                               | iy - 79 Fillar C  | 1637.110          |
| JV 4330  | $L \longrightarrow L$  |  | -   |   |                   |
| INSRS:   | INS  | RS:  | INSRS:                                      | INS   | RS:               |
| WSP: Mgs   | IVANIS. WSI  | 70 /7  | WSP:<br>Tel:                                | WS<br>Tel   |                   |
| Liability:   |  | oility:  | Liability:                                  | n n   | bility:           |
| RMKS:  | RMO  | KS:  | RMKS:                                       | RM  | KS:               |
| Date/ Time   |  |  |   |   |                   |
|  | 1749306. X   | C AL 3/8/10.   | - X   | STAGE   | DATE / PIC        |
|  | -0-1   | 1 1 4 20 10  |   | Non-Reporting ltr (1st):<br>Non-Reporting ltr (2nd):    |                   |
|  |  |  |   | Non-Reporting ltr (Final)                               |                   |
| 200  | ECHO VID DAILUT  | ORR,   |   | Notification ltr (if non-pickup):<br>Call OI: Email 33. | Pr. rg            |
|  |  |  |   | After call ltr to Ol:                                   | 9,878             |
|  |  |  |   | Documentation Check List:                               | Handler Typist    |
|  |  |  |   | Notification ltr (if non-pickup)                        |                   |
|  |  |  |   | After call itr to OI:<br>Authorisation To Act:          |                   |
|  |  |  |   | Release Voucher:  |                   |
|  |  |  |   | Final Repair Bill:                                      | 8                 |
|  |  |  |   | Car Rental Invoice:                                     |                   |
|  |  |  |   | Towing Invoice  |                   |
|  |  |  |   | Medical Bill:   |                   |
|  |  |  |   | PIR:  |                   |
|  |  |  |   | Mandate/Reject Instruction:                             |                   |
|  |  | and the second s |   | LOD   |                   |
| RELIMINARY ADVICE  | The second second second   | Sent By:   |   | Payment Breakdown Form:<br>Post-Repair Photos:          |                   |
| need and another   | 1 Date same  | sem sy,  | 115.18                                      | Others:   |                   |
| INALIZATION  | Date/Time:   | Confirm with:  |   | Confirm by: VSL   |                   |
|  | 5 S\$ 3 Fb0 (  | 4 days) Reduction;   | 57.56                                       | Email   | Call              |
| INAL SETTLEMENT  | Date/Time: 19 8-19<br>56 100 (Agree  | Confirm with EVELOR  | 9   | Email Call If NO or B 28, Ass. Lia:                     |                   |
| inal Linbility:<br>tepuir Cost:  | S\$3,910-00  | ed / Assessed) BOLA S/N No. :  | TENRON HO MY                                |   |                   |
| oss of Rental (LOR):   | S\$ - (  | days)  |   |   |                   |
| oss of Use (LOU):  | S\$ 430 d) (\$ 10  | x (a days)   |   | COCOVA  | ZNIC.             |
| OR only LOU only   | SS (S<br>V LOR+LOU   | x days)  LOR + LOI   | onel  | 12/0  | 10                |
| HA/LTA Search  | \$\$1.45   | THE ONLY   |   | V 1/8   | W                 |
| Medical:   | S\$ -  |  |   | 1) Claim status: Nermal/Reje                            | ct/Private Settle |
| Disbursement:  | S\$ *  | (e.g. Tow/ Indepe  |   | 2) Report Format: TP                                    |                   |
| egal Cost  | SS 3,331,45  | Global Sum SS:   |   | 3) Survey Ice.  |                   |
| INAL PAYMENT   | Date/Time: 19.08-19  | Confirm with: (PVEO)H  |   | Email Call  |                   |
| aver 1   | \$\$3.333.45   | NETE IN TRADING  | Ú!  |   |                   |
| a E. Son and Son and State of the State of t | SS   | Coet.  |   |   |                   |
| Payer 2: (Larke (CNA)  | S\$  |  |   |   |                   |

## NGSTRADING

Blk 10 Ang Mo Kio Ind. Pk 2a #02-01 AMK AutoPoint Singapore 568047 Tel: 64815727 Fax: 64815772 Email: evelytragstrading@gmail.com Reg No.:31106300L

|  | QUOTATION  | Ne  | . : QT-093 | 29              |
|--|--|---|------------|-----------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD   |  | Your Ref.                                 |            |                 |
| MOTOR CLAIMS DEPT  |  | Our Ref                                   | : QT-0932  | 9/51/4330       |
| 78 SHENTON WAY<br>#07-16 AIG BUILDING  |  | C. C.                                     | . 41-0204  | 273241330       |
| SINGAPORE 079120   |  |   |            |                 |
|  |  | Date                                      | : 11-07-20 | 19              |
| TEL : 6419 3000 FAX :  |  | Page                                      | : 1 of 2   |                 |
| Description  |  | Qty                                       | U/ Price   | Amount          |
|  |  |   | 55         | 5\$             |
| ACCIDENT ON 05/07/2019@21:00HRS ALC  | ING SEGAR RD   | NOT NOT                                   | har .      |                 |
| INVOLVING SIV4330L & SLK3881D,   |  | 110 0                                     | 200        |                 |
| CLAIMS AGAINST SLK3881D (AIG)  | B  | B sheet                                   | 140ch      |                 |
|  | ,,   | my Ath                                    | Pains      | 1               |
| REPLACEMENT PARTS: HD STREAM   |  | NOT NOT<br>6/Bry 8;<br>may After<br>4days |            |                 |
| HEADLAMP RH  |  | 1   | 748.70     | An 748.70       |
| FRT FENDER RH  |  | 1   | 519,30     | 3 519.30        |
| FRT FENDER LINENG RH   |  | 1   | 105,70     | DIT 105.70      |
| FRT BUMPER   |  | 1   | 635,60     | BL 635.60       |
| FRT HEADLAMP RETAINER RH   |  | 1   | 43.00      | CM 43.00 3      |
| SIDE RETAINER RH   | LICK Auto Considerate hero   | e notify 1                                | 28.70      | CM 28.70 3      |
| RAD GRILLE BASE  | the Rispairer of the following<br>• To movely behaviour specy or       | inting *                                  | 240.60     | Jan 240.60      |
| RAD GRILLE CHROME  | Te display throughd pur(s) their     Parts procures a singlet to opple | ministray 1                               | 280.80     | 280.80 7        |
| REINFORCEMENT  | • Bullians to by Lond William  | A Preparation to Allia                    | 219.00     | ₹ 219,00 X      |
| SUPPORT PANEL  |  |   | 196,00     | 496,00 2        |
| BONNET   |  | 40  | 768.00     | Pg 768,00 4     |
| FENDER MARK RH   | Species  | 1   | 52.50      | May 52.50 .     |
| BUMPER LOWER COVER RH  | Date:  | 1   | 68.40      | 1 to 68.40 7    |
| SubTotal   |  |   |            | 4,206.30        |
| Less 20%   |  | 1   | -841.26    | -941.26         |
| FENDER SHIELD CLIPS 10PCS  | S.NETT   | 10  | 3,50       | New 35.00 0     |
| SPORTS RIM   | S.NETT   | 1 /                                       | 480.00     | 2 Av~ 480.00    |
| REMOVE DAMAGED PARTS WITH ALL NECES<br>RESHAPED/REALIGN DENTED PANEL. REPL<br>INTO POSITION. |  | 1   | 1,000.00   | 1,000.00<br>50d |
| SPRAY PAINTING   |  | 1.  | 600.00     | 600.00          |
| CHECK WIRING/LIGHT PROPER FUNCTION   |  | 1   | 40.00      | 20/ 40.00       |

Alignment \$80

6001

## NGSTRADING

Blk 10 Ang Mo Kio Ind. Pk 2a #02-01 AMK AutoPoint Singapore 568047 Tel: 64815727 Fax: 64815772 Email: evelynogstrading/agmail.com Reg No:511063001.

|  | QUOTATION   | No.       | : QT-0932  | 9         |                |
|--|---|-----------|------------|-----------|----------------|
| AIG ASIA PACIFIC INSURANCE PTE LTD   |   | Your Ref. |            |           |                |
| MOTOR CLAIMS DEPT  |   | Our Ref   | : QT-09329 | 1/51/433  | n              |
| 78 SHENTON WAY<br>#07-16 AIG BUILDING  |   | C. C.     | . 41 03023 | 100 1 100 |                |
| SINGAPORE 079120   |   |           | 11.07.00   |           |                |
|  |   | Date      | 11-07-201  | 19        |                |
| TEL : 6419 3000 FAX :  |   | Page      | 1 of 2     |           |                |
| Description  |   | Qty       | U/ Price   |           | Amount         |
|  |   |           | 5\$        |           | 5\$            |
| ACCIDENT ON 05/07/2019@21:00HRS ALON   | G SEGAR RD  | 101 North | est.       |           |                |
| INVOLVING SJV4330L & SLK3881D,   | 2   | 10 00     | -112       |           |                |
| CLAIMS AGAINST SLX38B1D (AIG)  | Bean-   | 101 North | 0          |           |                |
|  |   | y 1ste    | Palley     |           |                |
| REPLACEMENT PARTS: HD STREAM   |   |           |            | Bo        |                |
| HEADLAMP RH  |   | 1         | 748.70     |           | 748.70         |
| FRT FENDER RH  |   | 1         | 519.30     | 3         | 519.30         |
| FRT FENDER LINING RH   |   | 1         | 105,70     | DIT       | 105.70         |
| FRT BUMPER   |   | 1         | 635.60     | Bu        | 635.60         |
| FRT HEADLAMP RETAINER RH   |   | 1         | 43.00      |           | 43.00          |
| SIDE RETAINER RH   | DOCAUTS Consultants Named and<br>that Plansfeer of the following: | (b) 1     | 28.70      | cm        |                |
| RAD GRILLE BASE  | <ul> <li>To consider below lifter upon politica</li> </ul>        |           | 240.60     |           | 240.60         |
| RAD GRILLE CHROME  | * 1000 1000 1000 1000 1000 1000                                   | 700 1     | 280.80     |           | 280.80         |
| REINFORCEMENT  | · Tarrison arms to a million from                                 | olar (1)  | 219.00     | K         | 219.00         |
| SUPPORT PANEL  |   |           | 496.00     | _         | 496.00         |
| BONNET   |   |           | 768.00     | R         | 768.00         |
| FENDER MARK RH   |   | 1         | 52.50      | M         | 52,50          |
| BUMPER LOWER COVER RH  | Dile  | 1         | 68,40      |           | 68.40          |
| SubTotal   |   |           |            | 4         | ,206.30        |
| Less 20%   |   | 1         | -841.26    |           | -941.26        |
| FENDER SHIELD CLIPS 10PCS  | S.NETT  | 10        | 3.50       |           | 35.00          |
| SPORTS RUM   | S.NETT  | 1 00      | 480.00     | 2501-     | 480.00         |
| REMOVE DAMAGED PARTS WITH ALL NECES:<br>RESHAPED/REALIGN DENTED PANEL. REPLA<br>INTO POSITION. |   | 1         | 1,000.00   | 1         | ,000.00<br>540 |
| INTO POSITION.   |   |           |            |           |                |
| SPRAY PAINTING   |   | 1         | 600.00     |           | 600,00         |

600

Alignment \$80

## Notification Of Accident For Our Insured Veh SJV4330L

Fan, Winnie-LW - From:

To: Cc:

Sent:

7/12/2019 9:01:44 AM

Attachments:

5LK3881D LTA Search pdf SJV4330L SAS Report pdf

HILKK,

Kindly assist to survey, file is already created in Merimen.

Workshop detail:

EVELYN NG (HP 9695 5547) NGS TRADING Blk 10 Ang Mo Kio Ind. Pk 2a #02-01 AMK AutoPoint Singapore 568047

Winnie Fan

AIG

Claims Service Associate Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

winnie-lw.fan@aig.com | www.aig.sg

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q. 37cm@12/7/19 vehicle In person @ Evelyn 8uxOkunreth

## Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Tuesday, 23 July 2019 10:31 AM

To:

EVELYNNGSTRADING@GMAIL.COM

Subject:

Accident Involving SJV 4330L & SLK 3881D on 05/07/2019

## 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir/Madam,

#### Accident Involving SJV 4330L & SLK 3881D on 05/07/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersna@likkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

## Asher Sng (LKKAuto)

From:

Loh, Chee-Heng < Chee-Heng.Loh@aig.com>

Sent:

Monday, 29 July 2019 11:03 AM

To:

Asher Sng (LKKAuto)

Subject:

RE: ACCIDENT INVOLVING SLK 3881D (OI) AND SJV 4330L (TP) ON 05/07/2019.

Follow Up Flag:

Follow up

Flag Status:

Completed

Hi Asher,

You may have mandate up to \$3,327.45 subject to supporting docs.

Thank you.

Best regards, Loh Chee Heng AIG Senior Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120) Tel +(65) 6419 1881 Chee-Heng.Loh@aig.com | www.aig.sq



#### Follow us:



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

Sent: Monday, 29 July 2019 10:47 AM

To: Loh, Chee-Heng < Chee-Heng.Loh@aig.com>

Subject: [EXTERNAL] ACCIDENT INVOLVING SLK 3881D (OI) AND SJV 4330L (TP) ON 05/07/2019.

This message is from an external sender; be cautious with links and attachments.

Your Ref: 4810865621SG

We refer to the above matter.

#### ACCIDENT INVOLVING SLK 3881D (OI) AND SJV 4330L (TP) ON 05/07/2019.

Mandate summary and relevant document submitted in merimen.

For your approval please.

Thank You.

Best Regards.

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersna@likkauto.com</u> | fax: 6741-4108 8lk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

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## Asher Sng (LKKAuto)

From:

Mei Kwan (LKKAuto)

Sent:

Friday, 26 July 2019 3:34 PM

To:

Evelyn Ng; Asher Sng (LKKAuto)

Cc:

Admin A; CS A Team

Subject:

RE: LOD For Our Insured Veh SJV4330L \*\*\* LKK REF: CC4/AIG19012364/Kea3

Attachments:

SLK3881D LTA Search.pdf; SJV4330L SAS Report.pdf; SJV4330L Cl.pdf; SJV4330L DRIVER

CONTRACT.pdf

Follow Up Flag:

Follow up

Flag Status:

Completed

From: Evelyn Ng <ngstrading94@gmail.com>

Sent: Friday, 26 July, 2019 2:56 PM To: Admin A <admin-a@lkkauto.com>

Subject: LOD For Our Insured Veh SJV4330L

Dear Sir/Madam

## RE: ACCIDENT INVOLVING VEHICLE NO SJV4330L & SLK3881D ALONG SEGAR RD

We understand that you are the insurer of SLK3881D vehicle.

I/We wish to inform you that my/our vehicle <a href="SJV4330L">SJV4330L</a> have been completed repairs to my/our satisfaction by M/s <a href="NGS TRADING">NGS TRADING</a>. I/We therefore propose to claim from you as follow:-

Cost of Repair

S\$ 2900.00

2. LTA Search

S\$ 7.45

Rental – 6days@\$70.00

S\$ 420.00(Include Sunday & Survey)

TOTAL

S\$ 3327,45

A copy each of the following supporting documents is attached:-

- a) Authorise to Act
- b) Our bill M/s NGS Trading
- c) Cert of insurance
- d) SJV4330L SAS Report
- e) SLK3881D LTA Search fee
- f) Driver Contract

Please let us have your reply soonest possible.

Thank you.

### Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Tuesday, 23 July 2019 10:28 AM

To:

JNY6500@GMAIL.COM

Subject:

ACCIDENT INVOLVING SLK 3881D AND SJV 4330L ON 05/07/2019

Our Ref: CC4/AIG19012364/Kea3

23 JULY 2019

NG TIONG HENG

Dear Sir/Madam.

## ACCIDENT INVOLVING SLK 3881D AND SJV 4330L ON 05/07/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler DID: 6841 6051 FAX: 6741 4108

Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

# (Direct Third Party Claim)

I/We, Grace On Wheels Automobile Pte Ltd ("the third party claimant"), owner of SJV4330L (vehicle no.) hereby authorize NGS Trading ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SJV4330L that was damaged pursuant to the accident which occurred on 05/07/2019 (date) along Segar Rd (location) involving vehicle no./s SLK3881D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop "NGS Trading".

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned.

Dated this 8 (day) of 7 (month) 20 19 (year).

( m. 8330770 ) ( m. 833070 ) ( m. 83307

Signed by "the third party claimant" (with chop if applicable) CONTRACTOR OF THE PARTY OF THE

Signed by "the workshop" (with chop)

## RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, NGS TRADING ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,900.00 (Repair Cost), S\$420.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. SJV 4330L that was damaged pursuant to the accident which occurred on 05/07/2019 (date) along SEGAR RD (location) involving vehicle no/s SLK 3881D.

This is pursuant to the inspection conducted on 12/07/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GRACE ON WHEELS AUTOMOBILE

PTE LTD ("the third party claimant") of vehicle no. SJV 4330L make the claim as set out in the
above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that
we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <a href="SJV">SJV</a>
4330L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

## NGSTRADING

Blk 10 Ang Mo Kio Ind. Pk 2a #02-01 AMK AutoPoint Singapore 568047 Tel: 64815727 Fax: 64815772 Email: evelynngstrading@gmail.com Reg No.:51106300L

### INVOICE

AIG ASIA PACIFIC INSURANCE PTE LTD

MOTOR CLAIMS DEPT

78 SHENTON WAY

#07-16 AIG BUILDING

SINGAPORE 079120

TEL: 6419 3000

FAX :

No.

: IV201907-255

Veh No

: SJV4330L HD STREAM

Mileage

Your Ref

: QT-09329/SJV4330L

Our Ref

Date

: 26-07-2019

Page

: 1 of 1

Description

Amount

S\$

ACCIDENT ON 05/07/19@21:00HRS ALONG SEGAR RD

INVOLVING SJV4330L & SLK3881D

CLAIMS AGAINST SLK3881D

LUMP SUM REPAIR

2,900.00

SURVEY BY: LKK KENNETH

SINGAPORE DOLLAR TWO THOUSAND NINE HUNDRED ONLY

Notes:

 All cheques should be crossed and made payable to NGS TRADING

2. Goods sold are neither returnable nor refundable.

**Authorised Signature** 

Net Total

2,900.00



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

11 Jul 2019 / 14:50:09

Receipt Date/Time:

11 Jul 2019 / 14:50:02

#### Tax Invoice/Receipt

Receipt No.: ITNET-00000-190711-001865

Previous Receipt No.:

| S/N Item Description/<br>Business Transaction Reference<br>No.   |                          | Amount<br>Before<br>GST (S\$) | GST<br>Amount<br>(S\$) | Amount<br>After GST<br>(SS) |  |
|--|--------------------------|-------------------------------|------------------------|-----------------------------|--|
| Result of Insurance Enquiry - SLK3881D<br>As at 05 Jul 2019/21:00:00<br>Insurance Co: AIG ASIA PACIFIC INSURANC<br>1 Insurance Enquiry - SLK3881D<br>Enquiry Fee<br>20190711144850724168 | E PTE. LTD.              | 7.00                          | 0.49                   | .49 7.45<br>.49 7.45        |  |
|  | Sub-Total                | 7.00                          | 0.49                   | 7.49                        |  |
|  | Total Before Rounding    | 7.00                          | 0.49                   | 7.49                        |  |
|  | Rounding Difference      |                               |                        | 0.04                        |  |
|  | Total Amount Payable     |                               |                        | 7.45                        |  |
|  | Paid By                  |                               |                        |                             |  |
|  | xxxxxxxxxxxxxx1986       | Credit Card<br>/MasterC       |                        | 7.45                        |  |
|  | Total                    |                               |                        | 7.45                        |  |
|  | Cash Change              |                               |                        | 0.00                        |  |
|  | Tendered Amount          |                               |                        | 7.45                        |  |
|  | Excess Refundable Amount |                               |                        | 0.00                        |  |

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

| Case 1                             | lotified            | Est Submitted      | Adj Assigned                         | Adj F    | Ept                      | Adj  | Submitted  | Ins Auth'ed                 | St          | tirtus                         |            |
|------------------------------------|---------------------|--------------------|--------------------------------------|----------|--------------------------|------|--|-----------------------------|-------------|--------------------------------|------------|
|                                    | 1 Jul 2019<br>16:27 |                    | 12 Jul 2019<br>15:14<br>Edit Adj Rpt |          | 900.00<br>t Estimates    | 100  | 2,900.00<br>New Rpt  |                             | R           | ending f<br>eport<br>Cancel Ca | or Survey  |
| M                                  | lain                | Refe               | erence                               |          | Claim Detai              | ils  |  | Documer                     | nts         | ٦.                             | Show All   |
| CLAIM SUB                          | FOLDER DE           | TAILS              |                                      |          |                          |      | [Created b   | v insurer1                  |             | alle con                       |            |
| Insured:                           | NG TIONG            | HENG, 10: 52578    | 8494D, Tel: +658                     | 32263    | 38                       |      |  | ,                           |             |                                |            |
| Main<br>Claimant:                  | GRACE ON            | WHEELS AUTOM       | OBILE PTE LTD,                       | Co. Re   | g. No.: 20183            | 307  | 7C   |                             |             |                                |            |
| Vehicle Reg.<br>No.:               | SJV4330             | L                  |                                      |          | Date of Lo               | 188  | 05/07/2019<br>[113 Months  | 09:00 - :59<br>and 9 Days F | rom LTA     | Reg Date                       | (Man Yr)]  |
| Claim Type:                        | TP / 4810           | 0865621SG          |                                      |          | Palicy/Cav<br>Note No.:  |      | The state of the s |                             |             |                                |            |
| Vehicle Reg.<br>No.<br>(Insured):  | SLK3881D            | Ć.                 |                                      |          | Palicy No.<br>(Claimant) |      | 5105872512   |                             |             |                                |            |
|                                    |                     |                    |                                      |          | Excess:                  |      |  |                             |             |                                |            |
| Repairer:                          | NGS TRAD            | ING (HQ) Bik 10 A  | ng Mo Kio Industria                  | il Park  | 2A #02-01 AM             | чк д | utopoint, 568  | 047 Ang Mo K                | io - Tel: 6 | 4815727                        | U.         |
| Handling                           | AIG Asia P          | acific Insurance F | ete. Ltd. (Express                   | ) - Tel: | 65-6419-300              | 00   | [Handled by  | Loh, Chee-H                 | eng] Chee   | e-Heng.Li                      | oh@aig.co  |
| Claimant's<br>Insurer:             | NTUC Inco           | me Insurance Co-   | operative Ltd (H                     | Q) - Te  | li                       |      |  |                             |             |                                |            |
| Adjuster:                          | LKK Auto            | Consultants Pte Lt | d (HQ) - Tel: 6256                   | -3561    | [Handled t               | y K  | ENNETH KON   | G] [Final                   | Rpt du      | e 23/07                        | /20191     |
| Driver/Custo<br>dian<br>(Insured): |                     | ONG (53 / Female)  |                                      |          |                          |      |  |                             |             |                                |            |
| ASSOCIATE                          | D MAIL REC          | EIVED              |                                      |          |                          |      |  | V                           | lew All     | Compos                         | ie Case Ma |
| There are no                       | mail for this       | case:              |                                      |          |                          |      |  |                             |             |                                |            |
| ALL ASSOC                          | IATED TASK          | (s∃                |                                      |          |                          | V    | lew All   Ser  | arch Tasks                  | Create No   | ny Task                        | Complet    |
| Due Date                           | Priority            | Type Task G        | roup Subject                         | Han      | dler Ass                 | ign  |  | completed Or                |             | eated Or                       | 1.1        |

### Claim Documents

\*SJV4330L (4810865621SG)

[SLK3881D]

TP

GRACE ON WHEELS AUTOMOBILE PTE LTD

Jul 5 2019 9:00AM

[NG TIONG HENG]

NGS TRADING

| Vid | eo                |  | 1 per | page 🔻    | V                       |
|-----|-------------------|--|-------|-----------|-------------------------|
| Νo  | Finalized On      | AIG Asia Pacific Insurance Pte. Ltd. (SG)          |       | Thumbnall | Print                   |
| 1   | 12/07/19 08:55    | Video - Accident                                   | 0     | Load MOV  |                         |
| Let | ters/Corresponder | nces   | 1 per | page 🔻    | V                       |
| Νo  | Finalized On      | LKK Auto Consultants Pte Ltd (HQ)                  |       | Thumbnail | Print                   |
| 1   | (Draft)           | Third Party Express Settlement – Payment Breakdown | 0     | Edit      |                         |
| Ass | sessment Reports  |  | 1 per | page 🔽    | 2                       |
| Νa  | Finalized On      | LKK Auto Consultants Pte Ltd (HQ)                  |       | Thumbnail | Print                   |
| 1   | 29/07/19 10:42    | Adjuster Immediate Advice                          | 0     | Load HTM  |                         |
| Pho | otos/Images       |  | 3 per | page V    | 8                       |
| No  | Finalized On      | Chew Goon Motor (AMK)                              | [4.50 | Thumbnail | _                       |
| 1   | 06/07/19 11:40    | Accident Photo [Linked Accident Report Documents]  | 0     | Load JPG  | V                       |
| 2   | 06/07/19 11:40    | Accident Photo [Linked Accident Report Documents]  | 0     | Load 3PG  | Ø                       |
| 3   | 06/07/19 11:40    | Accident Photo [Linked Accident Report Documents]  | 0     | Load 3PG  | 2                       |
| 4   | 05/07/19 11:40    | Accident Photo [Linked Accident Report Documents]  | 0     | Load 3PG  | $\square$               |
| 5   | 06/07/19 11:40    | Accident Photo [Linked Accident Report Documents]  | 0     | Load 3PG  | W                       |
| 6   | 06/07/19 11:40    | Accident Photo [Linked Accident Report Documents]  | 0     | Load 3PG  | 図                       |
| 7   | 06/07/19 11:40    | Accident Photo [Linked Accident Report Documents]  | 0     | Load JPG  | $\square$               |
| В   | 06/07/19 11:40    | Accident Photo [Linked Accident Report Documents]  | 0     | Load JPG  | $\overline{\mathbf{Y}}$ |
| 9   | 06/07/19 11:40    | Accident Photo [Linked Accident Report Documents]  | 0     | Load JPG  | 50                      |
| No  | Relabel/Reorder   | LKK Auto Consultants Pte Ltd (HQ)                  |       | Thumbnail | Print                   |
| 1   | 29/07/19 10:35    | General View                                       | 0     | Load JPG  | $\mathbf{Z}$            |
| 2   | 29/07/19 10:36    | General View                                       | 0     | Load JPG  | $\mathbf{V}$            |
| 3   | 29/07/19 10:36    | General View                                       | 0     | Load JPG  | V                       |
| 4   | 29/07/19 10:36    | General View                                       | 0     | Load JPG  | V                       |
| 5   | 29/07/19 10:36    | General View                                       | 0     | Load 3PG  | V                       |
| 6   | 29/07/19 10:36    | General View                                       | 0     | Load 3PG  | 3                       |
| 7   | 29/07/19 10:36    | General View                                       | 0     | Load JPG  | 50                      |
| В   | 29/07/19 10:36    | Odometer Reading                                   | 0     | Load JPG  | V                       |
| 9   | 29/07/19 10:36    | General View                                       | 0     | Load JPG  | V                       |
| 10  | 29/07/19 10:36    | General View                                       | 0     | Load JPG  | 50                      |
| 11  | 29/07/19 10:36    | General View                                       | 0     | Load JPG  | V                       |
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| 13  | 29/07/19 10:36    | General View                                       | 0     | Load 3PG  | Ø                       |
| 14  | 29/07/19 10:36    | General View                                       | 0     | Load JPG  | V                       |

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|-----|-----------------|--|---------|-----------|----------|
| No  | Finalized On    | AIG Asia Pacific Insurance Pte. Ltd. (SG)            | -       | Thumbnail | Print    |
| 15  | 29/07/19 10:36  | General View   | 0       | Load JPG  | V        |
| 16  | 29/07/19 10:36  | General View   | 0       | Load JPG  | 20       |
| 17  | 29/07/19 10:36  | General View   | 0       | Load JPG  | V        |
| 18  | 29/07/19 10:36  | Chassis Number                                       | 0       | Load JPG  | V        |
| 19  | 29/07/19 10:36  | Reinspection Photo                                   | 0       | Load JPG  | <b>S</b> |
| 20  | 29/07/19 10:36  | Reinspection Photo                                   | 0       | Load JPG  | V        |
| 21  | 29/07/19 10:36  | Reinspection Photo                                   | 0       | Load JPG  | V        |
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| No  | Finalized On    | Chew Goon Motor (AMK)                                |         | Thumbnall | Print    |
| 1   | 06/07/19 11:54  | Sketch Plan<br>[Linked Accident Report Documents]    | 0       | Load JPG  | $\nabla$ |
| 2   | 06/07/19 11:54  | Sketch Plan #2<br>[Linked Accident Report Documents] | 0       | Load JPG  | Ø        |
| 3   | 06/07/19 11:54  | Sketch Plan #3<br>[Linked Accident Report Documents] | 0       | Load JPG  | 100      |
| 4   | 06/07/19 11:54  | Sketch Plan #4<br>[Linked Accident Report Documents] | 0       | Load JPG  | V        |
| Nα  | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                    |         | Thumbnall | Print    |
| 1   | 12/07/19 15:32  | OI GIA REPORT  | 0       | Load PDF  |          |
| 2   | 17/07/19 11:48  | TP ESTIMATE - MARKED                                 | 0       | Load PDF  |          |
| 3   | 23/07/19 10:28  | LETTER TO OI   | 0       | Load PDF  |          |
| 4   | 29/07/19 10:42  | LTA PARF COE Rebate Details                          | 0       | Load PDF  |          |
| 5   | 29/07/19 10:48  | LTA SEARCH   | 0       | Load PDF  |          |
| 6   | 02/08/19 09:14  | MANDATE APPROVAL                                     | 0       | Load PDF  |          |
| 7   | 02/09/19 08:31  | WORKSHOP INVOICE                                     | 0       | Load PDF  |          |
| В   | 02/09/19 08:31  | AUTHORISATION TO ACT FORM                            | 0       | Load PDF  |          |
| 9   | 02/09/19 08:31  | Release Voucher                                      | 0       | Load PDF  |          |
| 10  | 02/09/19 08:31  | LOD  | 0       | Load PDF  |          |

## **Linked Accident Report Documents**

|     |                |                       | View    | View in Brown | ser 🔍    |
|-----|----------------|-----------------------|---------|---------------|----------|
| Phi | otos/Images    |                       | 3 per p | age 🔻         | 3        |
| No  | Finalized On   | Chew Goon Motor (AMK) |         | Thumbnail     | Print    |
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| Do  | cumentation    |                       | 1 per p | age 🔽         | V        |
| No  | Finalized On   | Chew Goon Motor (AMK) |         | Thumbnail     | Print    |
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| 2   | 06/07/19 11:54 | Sketch Plan #2        | 0       | Load JPG      | Z)       |
| 3   | 06/07/19 11:54 | Sketch Plan #3        | 0       | Load JPG      | V        |
| 4   | 06/07/19 11:54 | Sketch Plan #4        | 0       | Load JPG      | 2        |

### **Documents Checklist**

| DOCUMENTS CHECKLIST  | Reset | Save | Print |   |
|--|-------|------|-------|---|
| PRODUCE CONTRACTOR CON |       |      |       | 4 |

Merimen e-Claims Page 3 of 3

| There are no document checklists configured.   |   |
|--|---|
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)  |   |
|  | ^ |
|  | ~ |
| Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties. |   |

| NOTE: TO | BE COMPL | ETED BY | SURVEYOR |
|----------|----------|---------|----------|
|----------|----------|---------|----------|

| TEAM   |  |  |
|--------|--|--|
| LEANIN |  |  |

## THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

| Vehicle No:  | SLK3881D (Insd veh) |                | Model:    | HONDA STREAM 1.8 L (A) |                                 |  |
|--|---------------------|----------------|-----------|------------------------|---------------------------------|--|
|  | SJV4330L (TP veh)   |                |           |                        |                                 |  |
| Date of Accident: 05/07/201                                |                     | 2019           |           |                        |                                 |  |
|  |                     |                |           |                        |                                 |  |
| Global Sum Settlern  | nent :              | [ ] Yes        |           | [X] No                 |                                 |  |
| Repair Estimate  |                     |                | :\$       | 5,600.04               |                                 |  |
| Final Repair Cost  |                     |                | : 8       | 2,900.00               |                                 |  |
| Loss of Use  |                     |                | : \$      | 420.00                 | 6.00 days at \$70.00 per day    |  |
| Rental (if any)  |                     |                | : \$      | 0.00                   | days                            |  |
| LTA / GIA Search F   | ee                  |                | : \$      | 7.45                   |                                 |  |
| Others:  |                     |                | : \$      | 0.00                   |                                 |  |
|  |                     |                | : \$      |                        |                                 |  |
| Final Settlement Su  | m                   |                | : \$      | 3,327.45               |                                 |  |
| Is Third Party Work below)  A) For Non GIA P               |                     | - 2            |           |                        | X ] NO (Kindly indicate         |  |
| A) For Non GIA Registered Workshop: Agreed Liability100(%) |                     |                |           |                        |                                 |  |
| B) For GIA Regist  | ered Wo             | orkshop:       |           | BOLA Applicabl         | e: Yes/ No BOLA Scenario No:    |  |
| BOLA Liability:  |                     | (%)            |           | Assessed Liabili       | ity (*):(%)                     |  |
|  |                     |                |           |                        | ases where BOLA does not apply. |  |
| Remarks  | omiy to b           | e imaa aniy ia | e Gridini | COMSIGNS BITG TOT CE   | ases where DOLA does not apply. |  |
| T-CITION -   |                     |                |           |                        |                                 |  |
|  |                     |                |           |                        |                                 |  |
| Payment Instruction  | n: Paye             | e's Breakdow   | vn        |                        |                                 |  |
| 1) NGS TRADING   |                     |                | 000       | : \$                   | 3,327.4                         |  |
| 2)   |                     |                |           | : \$                   | 300000000                       |  |
| 3)   |                     |                |           | : \$                   |                                 |  |
|  |                     |                |           | 1.1                    |                                 |  |
|  |                     |                |           |                        |                                 |  |
| JOANNE I   | LEE KHA             | NG MIN         |           | 02 Sep<br>2019         |                                 |  |
| LKK Auto C   | onsultan            | ts Pte Ltd     |           | Date                   |                                 |  |

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

## LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/AIG19012364/KEA3Q2

Date:

02/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

2100496261

Claimant Vehicle

SJV4330L

Insured Vehicle No:

SLK3881D

No: Date of Loss:

05/07/2019

Nature of Claim:

TP

Claim No: 4810865621SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SJV4330L

Make & Model:

HONDA STREAM, 1.8 L (A)

Engine No:

R18A13801127

Reg Date:

26/01/2010 (Man. Year: 2008) Metallic Grey

Chassis No:

JHMRN68609S201133

Colour: Engine Capacity:

Odometer:

126115 km

Market Value/New Car Price: N/A

1799 cc

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size: Front Left Side:

205/65 R15

Rear Tyre Size:

205/65 R15

Front Right Side:

Nexen 5 mm Nexen 5 mm Rear Left Side: Rear Right Side:

Nexen 6 mm Nexen 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                    | Repairer's         | Adjuster's | Difference | Diff % |
|-----------------------------------|--------------------|------------|------------|--------|
| Parts                             | 3,880.04           | 2,556.20   | 1,323.84   | 34.12  |
| Miscellaneous Items               | 0.00               | 0.00       | 0.00       |        |
| Labour                            | 1,720.00           | 1,180.00   | 540.00     | 31.40  |
| Paintwork Labour                  | 0.00               | 0.00       | 0.00       |        |
| Towing                            | 0.00               | 0.00       | 0.00       |        |
| Calculated Gross Total (SS)       | 5,600.04           | 3,736.20   | 1,863.84   | 33.28  |
| Approved Total (Overridden) (S\$) |                    | 2,900.00   |            |        |
| Nett Amount (S\$)                 | 5,600.04           | 2,900.00   | 2,700.04   | 48.21  |
| + Loss of Use (6.0 x S\$          | 70.00/day) (S\$)   | 420.00     |            |        |
| + Doc/S                           | earch Fee (S\$)    | 7.45       |            |        |
| Ne                                | tt Liability (S\$) | 3,327.45   |            |        |

INSPECTION

Date of Assignment:

12/07/2019

Date Inspected:

12/07/2019 Inspected At:

NGS TRADING (HQ)

Blk 10 Ang Mo Kio Industrial Park 2A #02-

01 AMK Autopoint Singapore 568047

Estimated Period of Repair:

4.0 days

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen p... 2/9/2019

Adjuster: KENNETH KONG Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Recommended Parts

| No.         | Qty           | Part No.      | Particulars                              | Condition         | Repairer's | Amount     |
|-------------|---------------|---------------|--|-------------------|------------|------------|
| 1           | 1             |               | *HEADLAMP RH                             | Broken            | 748.70 FL  | *748.70 FL |
| 2           | 1             |               | *FRT FENDER RH                           | Bent              | 519.30 FL  | *519.30 FL |
| 3           | 1             |               | *FRT FENDER LINING RH                    | Distorted         | 105.70 FL  | *105.70 FL |
| 4           | 1             |               | *FRT BUMPER                              | Buckled           | 635.60 FL  | *635.60 FL |
| 5           | 1             |               | *FRT HEADLAMP RETAINER RH                | Cracked           | 43.00 FL   | *43.00 FL  |
| 6           | 1             |               | *SIDE RETAINER RH                        | Cracked           | 28.70 FL   | *28.70 FL  |
| 7           | 1             |               | *RAD GRILLE BASE                         | Serviceable       | 240.60 FL  | *-FL       |
| 8           | 1             |               | *RAD GRILLE CHROME                       | Serviceable       | 280.80 FL  | *- FL      |
| 9           | 1             |               | *REINFORCEMENT                           | Repair            | 219.00 FL  | *-FL       |
| 10          | 1             |               | *SUPPORT PANEL                           | Repair            | 496.00 FL  | *-FL       |
| 11          | 1             |               | *BONNET                                  | Bent              | 768.00 FL  | *768.00 FL |
| 12          | 1             |               | *FENDER MARK RH                          | Necessary         | 52.50 FL   | *52.50 FL  |
| 13          | 1             |               | *BUMPER LOWER COVER RH                   | Serviceable       | 68.40 FL   | *-FL       |
| 14          | 1             |               | *SPORTS RIM                              | Dented            | 480.00 FS  | *200.00 FS |
| 15<br>F=Fra | 10<br>inchise | part. S=SpcNi | *FENDER SHIELD CLIPS ett. L=ListItemDisc | Necessary         | 35.00 FS   | *35.00 FS  |
|             |               |               |  | Sub Total (S\$)   | 4,721.30   | 3,136.50   |
|             |               |               | - List Item Discount on L It             | 841.26            | 580.30     |            |
|             |               |               |  | Total Parts (S\$) | 3,880.04   | 2,556.20   |

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No  | Particulars  | Lab.Type         | Repairer's | Amount   |
|-----|--|------------------|------------|----------|
| Lab | our Items  |                  |            |          |
| 1   | REMOVE DAMAGED PARTS WITH ALL NECESSARY COMPONENT, RESHAPED/REALIGN DENTED PANEL .REPLACE DAMAGED PARTS.REFIT INTO POSIT | New              | 1,000.00   | 500.00   |
| 2   | SPRAY PAINTING   | New              | 600.00     | 600.00   |
| 3   | CHECK WIRING /LIGHT PROPER FUNCTION  | New              | 40.00      | 20.00    |
| 4   | ALIGNMENT  | New              | 80.00      | 60.00    |
|     | Gross L  | abour Cost (S\$) | 1,720.00   | 1,180.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >