

INS. CASE OWNER:

CC 6 /AIG1901 2361, Udb3.

LKK:

IDAC:

Surveyor:

MARINS

DOI:

ASSIGNMENT

11/3/19

Date / Time:

11/3/19

Registered in Merimen:

11/3/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFS 169B

Name of Insured:

WEE BENG TIONG

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

11/9/19

Is driver the owner?

(YES NO)

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

If NO. Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SLJ 3287A

INSRS:
WSP:
Tel:
Liability:
RMKS:Hup
motorINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

STAGE

DATE / PIC

23/7/15 FILE PASS TO TYPE MANDATE

16/9/19 FILE PASS TO LSP TO CLOSE

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call OE

After call 1st to OE

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OE

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time: 13/9/19

Confirm with:

David Ang

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

9 (c)

If NO or B 28, Ass. Lia

Repair Cost:

SS

4980.64

Loss of Rental (LOR):

SS

900.00

(9 days) x \$100

Loss of Use (LOU):

SS

-

(5 x days)

Loss of Income (LOI):

SS

-

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost:

SS

-

Total:

SS

5882.64

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

5882.64

Name 1:

Hup Motor Trading & Service

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

IP

3) Survey fee:

\$320

哈 汽 車 貿 易 服 務

HUP MOTOR TRADING & SERVICE

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 378091/00W

Our Ref: TP 2954/07/19

Your Ref:

Date: 12th JULY 2019

MS TAN BENG HOON
45, TON TUCK RD, #03-04
SINGAPORE 596720

Estimate cost of repair to HONDA CIVIC 1.6 VTi Saloon - SLJ 3287 A

| | | | |
|----------------------------------------------|-----------|------------|-------------|
| 1 pc front o/s fender | Body 20 | 348.90 | \$ 348.90 |
| 1 pc front o/s fender inner shield | To 1 | | 69.70 |
| 10 pcs front o/s fender shield clips | net | @ \$ 3.90 | 39.00 |
| 1 pc front o/s fender lamp assy | gund | | 46.20 |
| 1 pc front bumper | de | | 597.90 |
| 10 pcs front bumper clips | net | @ \$ 3.90 | 39.00 |
| 1 pc front bumper o/s side retainer | CN | | 22.40 |
| 1 pc front bumper o/s side bracket clips | net | | 6.50 |
| 1 pc front bumper o/s top retainer | 11 | | 26.70 |
| 1 pc front bumper o/s fog lamp garnish | SCR | | 24.80 |
| 1 pc front bumper reinforcement | 11 | | 365.90 |
| 1 pc front bumper damper | 11 | | 68.90 |
| 1 pc washer tank & motor | de | | 102.30 |
| 1 pc o/s head lamp | CN | | 585.70 |
| 1 pc o/s head lamp moulding | CN | | 99.30 |
| 1 pc o/s head lamp bracket clips | 11 | | 7.50 |
| 1 pc front o/s door | 11 | | 784.20 |
| 1 set front o/s door frame sticker | 11 | | 29.70 |
| 2 pcs front o/s door top & low hinge | 11 | @ \$ 46.20 | 92.40 |
| 20 pcs front o/s door inner trim board clips | @ \$ 5.90 | 118.00 | |
| 1 pc front o/s door weatherstrip | To 1 | | 74.90 |
| 1 pc front o/s door side mirror case | gund | | 69.90 |
| 1 pc o/s rocker panel sideskirt | 11 | | 273.30 |
| 10 pcs o/s rocker panel sideskirt clips | 11 | @ \$ 4.90 | 49.00 |
| 1 pc front o/s sport rim | CN | | 487.00 |
| 1 pc front o/s wheel tyre (215X65XR16) | SC | | 650.00 |
| 1 pc front o/s lower arm | SC | | 258.10 |
| 1 pc front o/s knuckle arm | SC | | 184.40 |
| 1 pc front o/s shock absorber shaft | net | | 234.60 |
| 1 pc front o/s wheel bearing set | net | | 73.90 |
| 1 pc front o/s Linkage arm | 11 | | 70.50 |
| 1 pc front o/s head lamp panel | 11 | | 200.50 |
| 1 pc front o/s door pillar panel | 11 | | 711.60 |
| 1 pc front o/s door pillar foam damper | 11 | | 48.90 |
| 3361.3 | | | \$ 6,853.90 |
| Less 20% | | | \$ 1,370.78 |
| | | | \$ 5,483.12 |

To check & adjust wheel balancing & 4 wheel alignment, using computerised.

150.00

To wiring check up for affected wiring system, including adjust headlight alignment.

60.00

\$ 5,693.12

Balance C/P.....

哈 汽 車 貿 易 服 務

HUP MOTOR TRADING & SERVICE

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 378091/00W

Our Ref: TP 2954/07/19

Your Ref:

Date: 12th July 2019

MS TAN BENG MOON.,

Balance B/F..... \$ 5,693.42

To transfer front o/s door inner trim board cover, glass, regulator, motor, moulding, inner lock, handle, case, hinge, weatherstrip & necessary parts, to enable repair front o/s door & necessary parts.

280.00 X

To remove & refix front o/s shock absorber shaft, front o/s lower arm, upper arm, knuckle arm, wheel bearing set & necessary parts.

320.00 50

To remove, refix & pump sealant for o/s rocker panel sideskirt & necessary parts.

180.00 X

To remove & refix carpet, floor mat, garnish, damper, fuse box, & necessary parts, to enable repair front o/s door pillar panel & necessary parts.

150.00 X

To respray Tuff-Kote on all affected accident parts.

120.00 50

Labour charge to remove & cut out damaged parts, to jack, straighten & knocking out front o/s wheel house panel, front o/s door pillar panel, front support panel & necessary parts, to weld, renew & align above parts.

1,750.00 800

To putty & respray painting on all affected accident parts.

1,800.00 1000

\$ 40,293.42

Dollars : Ten Thousand Two Hundred Ninety Three And Cents Twelve Only.

HUP MOTOR TRADING & SERVICE

1. The Car is a 1998 Honda Civic
2. The Car is a 1998 Honda Civic
3. The Car is a 1998 Honda Civic
4. The Car is a 1998 Honda Civic
5. The Car is a 1998 Honda Civic
6. The Car is a 1998 Honda Civic
7. The Car is a 1998 Honda Civic
8. The Car is a 1998 Honda Civic
9. The Car is a 1998 Honda Civic
10. The Car is a 1998 Honda Civic

Approved by Hupmotor

Signature

Date

7- 3600.82
202
7- 2880.64
2- 2100.22
4980.64

汽車貿易服務

HUP MOTOR TRADING & SERVICE

1 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 37805

f: TP 2954/07/19 Your Ref: _____ Date: 17th July 2019

MS TAN BENG HOON
45, Toh Tuck Rd,
#03-04, Singapore 596720

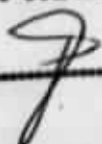
Supplementary bill for HONDA CIVIC 1.6 (A) Saloon - SLJ 3287 A

| | | | | |
|----------------------------------------------------------|-------|--------|----------|-----------|
| 1 pc front o/s fender front bracket | 43.10 | Bent ✓ | \$ | 43.10 |
| 1 pc front o/s fender lower bracket | 28.90 | Serv ✓ | \$ | 28.90 |
| 10 pcs front o/s fender bracket rivets | 49.00 | ✓ | \$ 4.90 | 49.00 |
| 1 pc front o/s fender inner shield lower garnish | 29.30 | De ✓ | \$ | 29.30 |
| 3 pcs front o/s fender inner shield lower garnish rivets | 4.90 | ✓ | \$ 4.90 | 14.70 |
| 1 pc front o/s door pillar garnish | De ✓ | | | 43.30 |
| 8 pcs front bumper lower clips | ✓ | | \$ 3.90 | 31.20 |
| | | | | <hr/> |
| | | | | \$ 239.50 |
| | | | Less 20% | \$ 47.90 |
| | | | | <hr/> |
| | | | | \$ 191.60 |
| | | | | ===== |

Dollars : One Hundred Ninety One And Cents Sixty Only.

HUP MOTOR TRADING & SERVICE

3600-80



R001557
19.7.19 17:47
SLJ3287A

HAO



SLJ3287A
Odometer:53250

AL TYRES PTE LTD
39 WOODLANDS CLOSE
#01-01/02/03 MEGA@WOODLANDS
SINGAPORE 737856
TEL : 65-84186000

Honda : Civic : 2016-
4-Wheel Total Alignment

Front : Left

| Actual | Before | Specified Range |
|--------|--------|-----------------|
| -0°37' | | -0°48' 0°12' |
| | | 4°48' 5°48' |
| 0°00' | | -0°05' 0°05' |
| | | |
| | | |
| | | |

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front : Right

| Actual | Before | Specified Range |
|--------|--------|-----------------|
| -1°39' | | -0°48' 0°12' |
| | | 4°48' 5°48' |
| 0°43' | | -0°05' 0°05' |
| | | |
| | | |
| | | |

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

| Actual | Before | Specified Range |
|--------|--------|-----------------|
| 1°02' | | -0°45' 0°45' |
| | | |
| | | |
| 0°43' | | -0°09' 0°09' |
| | | |

Rear : Left

| Actual | Before | Specified Range |
|--------|--------|-----------------|
| -1°34' | | -1°57' -0°27' |
| -0°08' | | 0°02' 0°09' |

Camber
Toe

Rear : Right

| Actual | Before | Specified Range |
|--------|--------|-----------------|
| -1°49' | | -1°57' -0°27' |
| -0°35' | | 0°02' 0°09' |

Rear

Cross Camber
Total Toe
Thrust Angle

| Actual | Before | Specified Range |
|--------|--------|-----------------|
| 0°15' | | -0°45' 0°45' |
| -0°43' | | 0°05' 0°19' |
| 0°14' | | |

R001561
20.7.19 15:54
SLJ3287A

HAO



Odometer:53260

AL TYRES PTE LTD
39 WOODLANDS CLOSE
#01-01/02/03 MEGA@WOODLANDS
SINGAPORE 737856
TEL : 65-84186000

Honda : Civic : 2016-
4-Wheel Total Alignment

Front : Left

| Actual | Before | Specified Range |
|--------|--------|-----------------|
| -0°31' | | -0°48' 0°12' |
| | | 4°48' 5°48' |
| 0°01' | | -0°05' 0°05' |
| | | |
| | | |
| | | |

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front : Right

| Actual | Before | Specified Range |
|--------|--------|-----------------|
| -0°39' | | -0°48' 0°12' |
| | | 4°48' 5°48' |
| 0°02' | | -0°05' 0°05' |
| | | |
| | | |
| | | |

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

| Actual | Before | Specified Range |
|--------|--------|-----------------|
| 0°08' | | -0°45' 0°45' |
| | | |
| | | |
| 0°03' | | -0°09' 0°09' |
| | | |

Rear : Left

| Actual | Before | Specified Range |
|--------|--------|-----------------|
| -1°31' | | -1°57' -0°27' |
| 0°04' | | 0°02' 0°09' |

Camber
Toe

Rear : Right

| Actual | Before | Specified Range |
|--------|--------|-----------------|
| -1°23' | | -1°57' -0°27' |
| 0°01' | | 0°02' 0°09' |

Rear

Cross Camber
Total Toe
Thrust Angle

| Actual | Before | Specified Range |
|--------|--------|-----------------|
| -0°08' | | -0°45' 0°45' |
| 0°05' | | 0°05' 0°19' |
| 0°02' | | |

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC

Owner ID: 6241E

Vehicle Details

Vehicle No.: SLJ3287A

Vehicle to be Exported: No

Intended Deregistration Date: 12 Jul 2019

Vehicle Make: HONDA

Vehicle Model: CIVIC 1.6 VTI CVT

Primary Colour: Silver

Manufacturing Year: 2016

Engine No.: R16B21600836

Chassis No.: MRHFC5650GT000598

Maximum Power Output: 92.0 kW (123 bhp)

Open Market Value: \$20,173.00

Original Registration Date: 05 Dec 2016

First Registration Date: 05 Dec 2016

Transfer Count: 0

Actual ARF Paid: \$20,243.00

Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 04 Dec 2026

PARF Rebate Amount: \$15,182.00

Intended COE Rebate Details

COE Expiry Date: 04 Dec 2026

COE Category: A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years): 10

QP Paid: \$50,000.00

COE Rebate Amount: \$36,970.00

Total Rebate Amount: \$52,152.00

The information contained herein is correct as at 12 Jul 2019

OK



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-111785

Date of Request: 11/07/2019

Your Ref No: Online Purchase

Hup Motor Trading & Service
Blk 9004 Tampines Street 93
#01-120
Singapore 528838

Dear Sir/Madam,

Enquiry Date 11/07/2019

Enquiry By Sandy Loo Chwee Ngoh

TP Vehicle No. SFS169B

Accident Date 11/07/2019

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|--------------------------------------|-----------------------|------------------|
| SFS169B | AIG Asia Pacific Insurance Pte. Ltd. | 30/11/2018-29/11/2019 | 65-6419-3000 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF
SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-111785

Date of Request: 11/07/2019

Your Ref No: Online Purchase

Hup Motor Trading & Service
Blk 9004 Tampines Street 93
#01-120
Singapore 528838

Dear Sir/Madam,

Enquiry Date 11/07/2019

Enquiry By Sandy Loo Chwee Ngoh

TP Vehicle No. SFS169B

Accident Date 11/07/2019

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Jia Le (LKK Auto)

From: David Ang <hupmotor@gmail.com>
Sent: Friday, 13 September 2019 3:41 PM
To: Jia Le (LKK Auto)
Cc: Sharon Chen
Subject: Re: RE : ACCIDENT ON : 11/07/19, INVOLVING CLIENT'S (SLJ 3287 A) & THIRD PARTY : (SFS 169 B) AIG INSURED, ALONG JALAN SEH CHUAN
Attachments: SLJ 3287 A (DV).pdf

Dear Jia Le,

Attach the discharge voucher (chop & signed by us) for your reference & attention, Please let us have your direct settlement soonest, we will forwards the original documents o you by mail,



Virus-free. www.avg.com

On Fri, 13 Sep 2019 at 15:07, Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear David,

We have our principal instruction to offer settlement as follows:-

| | |
|-----------------------------------|--------------------|
| 1. Cost of Repair | \$ 4,980.64 |
| 2. Loss of Rental (9days x \$100) | \$ 900.00 |
| 3. LTA/GIA Search Fee | \$ 2.00 |
| TOTAL | \$ 5,882.64 |

Please sign the DV and return to us.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlör Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: David Ang [mailto:hupmotor@gmail.com]

Sent: Tuesday, 10 September 2019 11:29 AM

To: Jia Le (LKK Auto)

Cc: Sharon Chen

Subject: Re: RE : ACCIDENT ON : 11/07/19, INVOLVING CLIENT'S (SLJ 3287 A) & THIRD PARTY : (SFS 169 B) AIG INSURED, ALONG JALAN SEH CHUAN

Dear Jia Le,

For your information, if AIG did not agree our counter offer at \$ 5,882.64 by today, client's solicitors will be taking over & handing the claims, they will be not morn further notice to yours,



Virus-free. www.avg.com

On Mon, 9 Sep 2019 at 15:35, David Ang <hupmotor@gmail.com> wrote:

Dear Jia Le,

Sorry, we are unable to accept your offer for loss of rental : \$ 800.00 Please reconsider our request mini : \$ 900.00



Virus-free. www.avg.com

On Mon, 9 Sep 2019 at 14:29, Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear David,

We have our principal instruction to offer settlement as follows:-

| | |
|-----------------------------------|--------------------|
| 1. Cost of Repair | \$ 4,980.64 |
| 2. Loss of Rental (8days x \$100) | \$ 800.00 |
| 3. LTA/GIA Search Fee | \$ 2.00 |
| TOTAL | \$ 5,782.64 |

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: David Ang [<mailto:hupmotor@gmail.com>]

Sent: Monday, 9 September 2019 2:00 PM

To: Jia Le (LKK Auto)

Cc: Sharon Chen

Subject: Re: RE : ACCIDENT ON : 11/07/19, INVOLVING CLIENT'S (SLJ 3287 A) & THIRD PARTY : (SFS 169 B) AIG INSURED, ALONG JALAN SEH CHUAN

Dear Jia Le,

As Owner are doing property agent, she need car rental for her sales during the weekend (12/07/19 to 22/07/19)

We just confirm with our lawyer, they had confidence to handle it, (as owner provide the Income tax reference)



Virus-free. www.avg.com

On Mon, 9 Sep 2019 at 13:21, David Ang <hupmotor@gmail.com> wrote:

Dear Carlor,

Thanks for your reply, Main time we had ask the solicitors to hold hand first, we are unable to accept your offer for car rental only 7 Days X \$ 100.00 = \$ 700.00 as owner had complain that due to the third party vehicle damaged impact, causing her car driver door was unable to open, in her car voice video & GIA statement, we request, the car rental should be \$ 1,000.00 + \$ 4,980.64 (cor) + \$ 2,00 (GIA) = \$ 5,982.64 (Total Claims)

Please let us hear from yours by today, Failing, we will let the solicitors to handing this case for our client's third party claims against AIG,

On Mon, 9 Sep 2019 at 12:50, Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above matter.

We have our principal instruction to offer settlement as follows:-

| | |
|--------------------------------|--------------------|
| 1. Cost of Repair | \$ 4,980.64 |
| 2. Loss of Use (7days x \$100) | \$ 700.00 |
| 3. LTA/GIA Search Fee | \$ 2.00 |
| TOTAL | \$ 5,682.64 |

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Carlhor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: David Ang [mailto:hupmotor@gmail.com]

Sent: Thursday, 29 August 2019 1:35 PM

To: Jia Le (LKK Auto); Sharon Chen

Subject: Re: RE : ACCIDENT ON : 11/07/19, INVOLVING CLIENT'S (SLJ 3287 A) & THIRD PARTY : (SFS 169 B) AIG INSURED, ALONG JALAN SEH CHUAN

Dear Sirs,

We refer to our letter of demand & email forwards to yours & your reply, we had waited for more than a month, due to your principal approval, client's was unable to agree & accept your reply, Please revert with your proposal within the next (7) days, Failing, owner will be handing her claims to her appointed solicitors, beyond our control,



Virus-free. www.avg.com

On Thu, 29 Aug 2019 at 12:37, Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear David,

We are still pending mandate approval from our principal.

We will get back to you once our principal approved.

Thank you.

Best Regards,

Carlhor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: David Ang [mailto:hupmotor@gmail.com]

Sent: Thursday, 29 August 2019 12:31 PM

To: Jia Le (LKK Auto)

Subject: Re: RE : ACCIDENT ON : 11/07/19, INVOLVING CLIENT'S (SLJ 3287 A) & THIRD PARTY : (SFS 169 B) AIG INSURED, ALONG JALAN SEH CHUAN

Dear Sirs,

Any reply & settlement for us ? Please revert & confirm,

On Wed, 21 Aug 2019 at 16:36, David Ang <hupmotor@gmail.com> wrote:

Please refer to your early email on : 6th August 2019, as we had waited for 2 weeks, as we still not receipt any settlement from yours & your principal, Please let us have your settlement soonest, failing, we will notice GIA & client's will forwards her claims to her solicitors, as beyond our control,



Virus-free. www.avg.com

On Wed, 21 Aug 2019 at 16:20, Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear David,

We are pending mandate approval from our principal and revert to you shortly.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: David Ang [mailto:hupmotor@gmail.com]

Sent: Wednesday, 21 August 2019 4:16 PM

To: Jia Le (LKK Auto)

Subject: Re: RE : ACCIDENT ON : 11/07/19, INVOLVING CLIENT'S (SLJ 3287 A) & THIRD PARTY : (SFS 169 B) AIG INSURED, ALONG JALAN SEH CHUAN

Dear Sirs,

When can we have the above reference direct settlement ? Please advise,



Virus-free. www.avg.com

On Tue, 6 Aug 2019 at 16:06, David Ang <hupmotor@gmail.com> wrote:

Dear Jia Le,

Noted with Thanks, Please let us have the settlement soonest,



Virus-free. www.avg.com

On Tue, 6 Aug 2019 at 14:52, Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear David,

We are pending mandate approval from our principal.

Thank you.

Best Regards,

Carlör Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: David Ang [mailto:hupmotor@gmail.com]

Sent: Tuesday, 6 August 2019 2:05 PM

To: Jia Le (LKK Auto)

Cc: Marcus Chua (LKKAuto)

Subject: Re: RE : ACCIDENT ON : 11/07/19, INVOLVING CLIENT'S (SLJ 3287 A) & THIRD PARTY : (SFS 169 B) AIG INSURED, ALONG JALAN SEH CHUAN

Dear Sirs,

Any settlement update for us ? Please advise,

On Mon, 22 Jul 2019 at 16:15, David Ang <hupmotor@gmail.com> wrote:

Dear Jia Le,

Attach our letter of demand, final bill, car rental bill, receipt, GIA third party insurer search fee & owner authorisation letter for your reference & attention, Please let us have your full direct settlement soonest, we will forwards the original documents to you by mail,

Best Regards
David Ang
Tel : 6784 0039, Fax : 6784 0076, HP : 9815 4655
Mailing Address :

Hup Motor Trading & Service
Blk 9004 Tampines St 93
#01-120
Singapore 528838



Virus-free. www.avg.com

--

Best Regards
David Ang
Tel : 6784 0039, Fax : 6784 0076, HP : 9815 4655
Mailing Address :

Hup Motor Trading & Service
Blk 9004 Tampines St 93
#01-120
Singapore 528838

--

Best Regards
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Best Regards
David Ang
Tel : 6784 0039, Fax : 6784 0076, HP : 9815 4655
Mailing Address :
Hup Motor Trading & Service
Blk 9004 Tampines St 93
#01-120
Singapore 528838

Jia Le (LKK Auto)

From: Foo, Chityan <Chityan.Foo@aig.com>
Sent: Friday, 13 September 2019 4:30 PM
To: Jia Le (LKK Auto)
Subject: RE: [MANDATE REQUEST] Your ref: 7028579161SG [ACCIDENT INVOLVING VEHICLES SFS169B AND SLJ3287A ON 11/07/2019]

Hi Jia le,

We refer to your email dated 09.09.19

Please proceed to offer 9 days rental to third party.

Kind regards,

Jimmy Foo
AIG
Complex Claims Examiner
AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.sg

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Monday, September 9, 2019 3:45 PM
To: Foo, Chityan <Chityan.Foo@aig.com>
Subject: [EXTERNAL] RE: [MANDATE REQUEST] Your ref: 7028579161SG [ACCIDENT INVOLVING VEHICLES SFS169B AND SLJ3287A ON 11/07/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Jimmy,

They rejected the offer and counter propose 9 days for LOR.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Carlör Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foo, Chityan [mailto:Chityan.Foo@aig.com]
Sent: Monday, 9 September 2019 2:19 PM
To: Jia Le (LKK Auto)
Subject: RE: [MANDATE REQUEST] Your ref: 7028579161SG [ACCIDENT INVOLVING VEHICLES SFS169B AND SLJ3287A ON 11/07/2019]

Hi Jiale,

We refer to your email dated 09.09.19.

Mandate approved to offer Hup Motor Trading & Service as follow:

Cost of Repair: \$4,980.64
Rental: \$800.00 (\$100.00 x 8 days)
GIA search: \$2.00

Total: \$5,782.64

Kind regards,

Jimmy Foo
AIG
Complex Claims Examiner
AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.sg

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]
Sent: Monday, September 9, 2019 1:57 PM
To: Foo, Chityan <Chityan.Foo@aig.com>
Subject: [EXTERNAL] RE: [MANDATE REQUEST] Your ref: 7028579161SG [ACCIDENT INVOLVING VEHICLES SFS169B AND SLJ3287A ON 11/07/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Jimmy,

We have proposed settlement at \$5,682.64. However, they rejected and counter propose at \$5,982.64.

Kindly let us have your approval/instruction.

Thank you.

Best Regards,

Carl or Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Foo, Chityan [<mailto:Chityan.Foo@aig.com>]
Sent: Monday, 9 September 2019 11:49 AM
To: Jia Le (LKK Auto)
Subject: RE: [MANDATE REQUEST] Your ref: 7028579161SG [ACCIDENT INVOLVING VEHICLES SFS169B AND SLJ3287A ON 11/07/2019]

Hi Jiale,

We refer to your email dated 04.09.19.

Mandate approved to offer Hup Motor Trading & Service as follow:

Cost of Repair: \$4,980.64
Rental: \$700.00 (\$100.00 x 7 days) – 5 days of recommendation + 1 Sunday + 1 PRS
GIA search: \$2.00

Total: \$5,682.64

Kind regards,

Jimmy Foo

AIG

Complex Claims Examiner

AIG Building, 78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1945 | Fax +(65) 6835 7416

Chityan.foo@aig.com | www.aig.sg

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Wednesday, September 4, 2019 2:56 PM

To: Foo, Chityan <Chityan.Foo@aig.com>

Subject: [EXTERNAL] [MANDATE REQUEST] Your ref: 7028579161SG [ACCIDENT INVOLVING VEHICLES SFS169B AND SLJ3287A ON 11/07/2019]

This message is from an external sender; be cautious with links and attachments.

AIG Ref: 7028579161SG

Dear Sirs/Madam,

ACCIDENT INVOLVING SFS 169B(OI) AND SLJ 3287A(TP) ON 11/07/2019

We refer to the above matter.

Mandate summary and the relevant documents had been uploaded in Merimen.

For your approval please.

Best Regards,

Carlton Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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哈 汽 車 貿 易 服 務

Jiale

HUP MOTOR TRADING & SERVICE

Email : hupmotor@gmail.com

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 WEB SITE: http://hupmotor.com.sg Reg. No. 378091/00W

Our Ref: TP 2954/07/19

Your Ref:

Date: 22nd July 2019

The Claim's Manager
Motor Claims Dept.
AIG Asia Pacific Insurance Pte. Ltd.
78, Shenton Way, #07-16, Chartis Bldg.
Singapore 079120

File with TPA

Dear Sirs,

RE : ACCIDENT ON 11/07/19 ALONG JALAN SEE CHUAN
INVOLVING : SLJ 3287 A & YOUR INSURED : SPS 169 B

We act for Ms Tan Beng Hoon., NRIC No : S1816241B
Who is the registered owner of Veh. No : SLJ 3287 A Which was involved
in the above accident with Veh. No : SPS 169-B Which we understand
is insured with you.

Your appointed surveyor had surveyed our client's damaged vehicle and
we had repaired the vehicle.

The accident was clearly caused by your insured's negligence, I am,
therefore, seeking compensation from you for my financial losses as
itemised below : -

| | |
|----------------------------------------------|-------------|
| Cost of repair | \$ 4,980.64 |
| Car rental for 10 days (1 day X \$ 100.00) | 1,000.00 |
| LTA Search Fee & GIA-RMC Search Fee | 2.00 |
| Survey Fee | 0.00 |

\$ 5,982.64
=====

We have enclosed copies of relevant documents to support my client's
claim, There was no receipt enclosed, as my client's did not pay us
any single amount.

Your prompt settlement of our claim would be much appreciated.

Yours faithfully,

HUP MOTOR TRADING & SERVICE

Mr David Ang B. Y.

Encl : Final Bill, Car Rental Bill, LTA Search Fee, Owner Authorisation
Letter, GIA Report, Survey Report & Ins. Cert.

Remark : Kindly acknowledge receipt.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG19012361/Udb3

18 JULY 2019

WEE BENG TIONG
169 LORONG KISMIS
SINGAPORE 598090

Dear Sir/Madam,

**ACCIDENT INVOLVING SFS 169B & SLJ 3287A ALONG/AT JLN SEH CHUAN ON
11/07/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLJ 3287A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was turning from minor road to major road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: JiaLe@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

TO : AIG ASIA PACIFIC INSURANCE PTE. LTD.

AUTHORIZATION TO ACT

I, Ms Tan Beng Hoon (S1816241E) ("the third party claimant")

of 45 Toh Tuck Road #03-04, S (596720) (address),

owner of SLJ 3287 A (vehicle no.) hereby authorize

Hup Motor Trading & Service,

("The workshop"), to act for me with respect to my claim for

repair costs and/or rental and/or loss of use ("claim") for my

Vehicle No. SLJ 3287 A that was damaged pursuant to the

accident which occurred on 11/07/2019 (date) along Jalan Seh Chuan

(location)

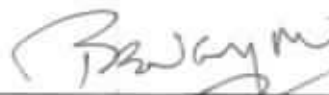
involving Vehicle No/s SFS 169 B

("The accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 22nd day of July (month) 20 19 (year)


Owner Of SLJ3287A
Signed by "the third party claimant"

HUP MOTOR TRADING & SERVICE


Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **HUP MOTOR TRADING & SERVICE** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,980.64** (Repair Cost), **S\$900.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SLJ 3287A** that was damaged pursuant to the accident which occurred on **11/07/2019** (date) along **JALAN SEH CHUAN** (location) involving vehicle no/s **SFS 169B**. This is pursuant to the inspection conducted on **12/07/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TAN BENG HOON** ("the third party claimant") of vehicle no. **SLJ 3287A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLJ 3287A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13th (day) of SEPTEMBER (month) 2019 (year)



Signed by appointed surveyor

HUP MOTOR TRADING & SERVICE

Signed by "the workshop" (with chop)

哈 汽 車 貿 易 服 務

HUP MOTOR TRADING & SERVICE

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 37809100W

Our Ref: TP 2954/07/19 Your Ref: _____ Date: 22nd JULY 2019

MS TAN HENG HOON
45, TOH TUCK RD,
#03-04, SINGAPORE 596720

INVOICE For cost of repair to HONDA CIVIC 1.6 (A) Saloon - SLJ 3287 A

| | | |
|----------------------------------------------------|-----------|-------------|
| 1 pc front o/s fender | | \$ 348.90 |
| 1 pc front o/s fender inner shield | | 69.70 |
| 10 pcs front o/s fender inner shield clips | @ \$ 3.90 | 39.00 |
| 1 pc front o/s fender lamp assy | | 46.20 |
| 1 pc front o/s fender bracket (front) | | 43.10 |
| 1 pc front o/s fender lower bracket | | 28.90 |
| 10 pcs front o/s fender bracket rivets | @ \$ 4.90 | 49.00 |
| 1 pc front o/s fender inner shield lower garnish | | 29.30 |
| 3 pcs front o/s fender inner shield garnish rivets | @ \$ 4.90 | 14.70 |
| 1 pc front bumper | | 597.90 |
| 10 pcs front bumper top clips | @ \$ 3.90 | 39.00 |
| 8 pcs front bumper lower clips | @ \$ 3.90 | 31.20 |
| 1 pc front bumper o/s side retainer | | 22.40 |
| 1 pc front bumper o/s side bracket clips | | 6.50 |
| 1 pc front bumper o/s fog lamp garnish | | 24.80 |
| 1 pc washer tank & motor | | 102.30 |
| 1 pc o/s head lamp assy | | 585.70 |
| 1 pc o/s head lamp moulding | | 99.10 |
| 1 pc front o/s door weatherstrip | | 74.90 |
| 1 pc front o/s door side mirror case | | 69.90 |
| 1 pc front o/s door pillar air garnish | | 43.30 |
| 1 pc front o/s sport rim | | 487.00 |
| 1 pc front o/s shock absorber shaft | | 234.60 |
| 1 pc front o/s lower arm | | 258.10 |
| 1 pc front o/s knuckle arm | | 184.80 |
| 1 pc front o/s wheel bearing | | 73.90 |
| | | <hr/> |
| | | \$ 3,600.80 |
| | Less 20% | \$ 720.16 |
| | | <hr/> |
| | | \$ 2,880.64 |

To check & adjust front wheel alignment & balancing. 80.00

To wiring check up for affected wiring system. 20.00

To remove & refix front o/s shock absorber shaft, lower arm, knuckle arm, bearing & necessary parts. 150.00

To respray Tuff-Kote on all affected accident parts. 50.00

Labour charge to remove & cut out damaged parts, to jack, straighten & knocking out front o/s door, door pillar panel & necessary parts, to weld, renew & align above parts. 800.00

To putty & respray painting on all affected accident parts. 1,000.00

Dollars : Four Thousand Nine Hundred Eighty And Cents \$ 4,980.64
Sixty Only. *****

HUP MOTOR TRADING & SERVICE





專營達普必甲出租
汽車修理
汽車保險賠償服務
嘉實多授權服務中心

國家汽車服務

NATIONAL AUTOMOBILE SERVICE

Block 5033, Ang Mo Kio Industrial Park 2, #01-279
(off Ang Mo Kio Avenue 3) Singapore 589536
TEL: 6482 5577 (3 Lines) FAX: 6482 5000
TOWING SERVICE: 6858 4067 (After 10.30pm)
Reg. No: 062389/00M



TRUCK RENTAL
MOTOR REPAIR
INSURANCE CLAIMS
AGENCY
AUTHORISED CASTROL
SERVICE CENTRE

车辆出租合同 VEHICLE RENTAL AGREEMENT

Date: 22nd July 2019

Owner: NATIONAL AUTOMOBILE SERVICE ("the owner")

Hirer: Ms Tan Beng Hoon (Owner Of SLJ3287A)

Address: 45 Toh Tuck Road #03-04, S (596720)

NRIC / Co. Reg. No: S1816241E

Tel: Fax: H/P: 9675 6859

Owner and Hirer have agreed to enter into this Vehicle Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both sides of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

| | | | |
|------------------------------------------------------|-----------------|------------------------------------|--|
| Vehicle Reg. No: SLK5130A (Toyota Altis 1.6A Saloon) | | Agreement No.: 56620-L | |
| Driver's Particulars | | Odometer: 29309 (full Tank Fuel) | |
| Name: Ms Tan Beng Hoon | | Date & Time Out: 12/07/19 11:30hrs | |
| Address: As Above | | Date & Time In: 22/07/19 13:45hrs | |
| I/C No: | Dr/Licence No: | | |
| S1816241E | S1816241E | Hour @\$ | |
| Date of Issue: | Occupation: | 10 Days @\$ 100-00 \$ 1,000/= | |
| 25/03/2003 | Associate | Wks @\$ | |
| Date of Birth: | Tools: One Set | Mths @\$ | |
| 24/03/1967 | Spare Tyre: One | | |

Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive), Hirer unconditionally agrees to pay Owner S\$ 3,500-00 comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

Own Vehicle Damage

Hirer is responsible for the first \$ 3,000-00 excess for collision/damage to first party, (i.e.) NATIONAL AUTOMOBILE SERVICE (including windscreen) plus loss of earnings while damaged vehicle is under repair.

Authorised Driver

Hirer shall pay additional excess of S\$1500 if the Authorised Driver is below the age of 25 or is above 65 years old or has less than 2 years driving experience.

Driver Not Cover By Insurance

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 70 years old and/or with driving experience of 1 year and below.

Deposit (Refundable): NIL

Sub-Total: \$ 1,000/=

Balance To Pay: \$ 1,000/=

PETROL/DIESEL AT YOUR OWN EXPENSE
FOR LOCAL USE ONLY

NATIONAL AUTOMOBILE SERVICE

Authorised Signature

Hirer's Signature



國家汽車服務

NATIONAL AUTOMOBILE SERVICE

Block 5033, Ang Mo Kio Industrial Park 2 #01-279
Singapore 569536 Tel: 6482 5577 (3 Lines) Fax: 6482 5000正式收據
OFFICIAL RECEIPT

DATE:

22/7/19

茲收到

RECEIVED FROM: Ms Tan Beng Hoon

銀額

AMOUNT: One Thousand

BEING PAYMENT OF: 保對還
(SUBJECT TO CHEQUE CLEARANCE)

此收據必須俟支票過賬之後始屬有效。

rental of SL 513 0A

from 12/7/19 to 22/7/19

\$ 1000/-
CASH/CHEQUE
現銀/支票

NATIONAL AUTOMOBILE SERVICE



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-111785

Date of Request: 11/07/2019

Your Ref No: Online Purchase

Hup Motor Trading & Service
Blk 9004 Tampines Street 93
#01-120
Singapore 528838

Dear Sir/Madam,

Enquiry Date 11/07/2019

Enquiry By Sandy Loo Chwee Ngoh

TP Vehicle No. SFS169B

Accident Date 11/07/2019

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|--------------------------------------|-----------------------|------------------|
| SFS169B | AIG Asia Pacific Insurance Pte. Ltd. | 30/11/2018-29/11/2019 | 65-6419-3000 |

Thank You.

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

| CLAIM SUBFOLDER TRACKING | | | | | | | |
|--------------------------|-----------------------------------------|---------------|---------------------------------------------------|------------------------------------------------------|------------------------------------------------|------------|-----------------------------------------------------------------|
| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
| Main | 12 Jul 2019 Edit Reg | | 12 Jul 2019 00:00 Edit Adj Rpt | \$54,980.64 Edit Estimates | \$54,980.64 View Rpt | | Pending for Survey Report Cancel Case |

| | | | | |
|-------------|------------------|----------------------|------------------|--------------------------|
| Main | Reference | Claim Details | Documents | Show All |
|-------------|------------------|----------------------|------------------|--------------------------|

| | | | | | | | | | |
|------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------|------------------------|-----------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|---------|-------------|--------------|------------|-------|
| CLAIM SUBFOLDER DETAILS | | | | [Created by adjuster] | | | | | |
| Insured: | WEE BENG TIONG, ID: S1681807, Tel: +6599999999 | | | | | | | | |
| Main Claimant: | TAN BENG HOON, ID: S1816241E | | | | | | | | |
| Vehicle Reg. No.: | SLJ3287A | Date of Loss: | 11/07/2019 00:00 - :59 [31 Months and 6 Days From LTA Reg Date (Man Yr)] | | | | | | |
| Claim Type: | TP / 7028579161SG | Policy/Cover Note No.: | 2100492707 (Comprehensive) | | | | | | |
| Vehicle Reg. No. (Insured): | SFS169B | Policy No. (Claimant): | SD18V13606/VPC2/R01 | | | | | | |
| | | Excess: | | | | | | | |
| Repairer: | Hup Motor Trading & Service (HQ) Blk 9004 Tampines Street 93, #01-120, 528838 Tampines - Tel: 67840039/98154655 | | | | | | | | |
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com | | | | | | | | |
| Claimant's Insurer: | Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611 | | | | | | | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 23/07/2019] | | | | | | | | |
| ASSOCIATED MAIL RECEIVED | | | | View All Compose Case Mail | | | | | |
| • AIG_SG (15/07/2019): Re: Request for OI GIA report | | | | | | | | | |
| ALL ASSOCIATED TASKS | | | | View All Search Tasks Create New Task Complete | | | | | |
| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
| No results. | | | | | | | | | |

Claim Documents

*SLJ3287A (7028579161SG)
[SFS169B]





































TP

























































TAN BENG HOON









































Jul 11 2019 12:00AM

[WEE BENG TIONG]

Hup Motor Trading & Service

| | | | | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|----------------------------------------------------|------------------------------------------------------------------------------------------------|-------------------------------------|
| Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio | | | View View in Browser | |
| Video | | | 1 per page <input type="checkbox"/> | |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 15/07/19 10:40 | Video - Accident (THIRD PARTY) |  Load MP4 | |
| Letters/Correspondences | | | 1 per page <input type="checkbox"/> | |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | (Draft) | Third Party Express Settlement - Payment Breakdown |  Edit | |
| Assessment Reports | | | 1 per page <input type="checkbox"/> | |
| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 06/08/19 14:46 | Adjuster Immediate Advice |  Load HTML | |
| Photos/Images | | | 3 per page <input type="checkbox"/> | |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
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| 3 | 13/07/19 12:31 | General View |  Load JPG | <input checked="" type="checkbox"/> |
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| 33 | 13/07/19 12:31 | General View |  Load JPG | <input checked="" type="checkbox"/> |

| Video | | | 1 per page | <input checked="" type="checkbox"/> |
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| Video | | | 1 per page | <input checked="" type="checkbox"/> |
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| 118 | 22/07/19 20:24 | Reinspection Photo |  Load JPG | <input checked="" type="checkbox"/> |
| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
| 1 | 15/07/19 09:17 | TP EST & GIA REPORT |  Load PDF | |
| 2 | 06/08/19 14:17 | RENTAL RECEIPT |  Load PDF | |
| 3 | 06/08/19 14:17 | GIA SEARCH |  Load PDF | |
| 4 | 06/08/19 14:21 | TP ESTIMATE - MARKED |  Load PDF | |
| 5 | 13/09/19 17:04 | MANDATE APPROVAL EMAIL |  Load PDF | |
| 6 | 27/09/19 10:04 | WORKSHOP INVOICE |  Load PDF | |
| 7 | 27/09/19 10:04 | AUTHORISATION TO ACT FORM |  Load PDF | |
| 8 | 27/09/19 10:04 | Release Voucher |  Load PDF | |
| 9 | 27/09/19 10:04 | LOD |  Load PDF | |
| 10 | 27/09/19 10:04 | LETTER TO OI |  Load PDF | |
| No | Finalized On | AIG Asia Pacific Insurance Pte. Ltd. (SG) | Thumbnail | Print |
| 1 | 15/07/19 14:35 | OI GIA REPORT |  Load PDF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|----------------------------------------------------------------------------------------------------------------------------------------------------|-------|------|-------|
| There are no document checklists configured. | | | |
| Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> | | | |
| Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small> | | | |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

| | | | |
|-------------------|--------------------|--------|-------------------------|
| Vehicle No: | SFS169B (Insd veh) | Model: | HONDA CIVIC 1.3 EC8 (M) |
| | SLJ3287A (TP veh) | | |
| Date of Accident: | 11/07/2019 | | |

| | | | |
|-----------------------|---|------------------------------|----------------------------------------|
| Global Sum Settlement | : | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Repair Estimate | : | \$ | 10,408.32 |
| Final Repair Cost | : | \$ | 4,980.64 |
| Loss of Use | : | \$ | days at \$0.00 per day |
| Rental (if any) | : | \$ | 900.00 9 days |
| LTA / GIA Search Fee | : | \$ | 2.00 |
| Others: | : | \$ | 0.00 |
| | : | \$ | |
| Final Settlement Sum | : | \$ | 5,882.64 |

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

| Payment Instruction: Payee's Breakdown | | | |
|----------------------------------------|-----------------------------|---|-------------|
| 1) | Hup Motor Trading & Service | : | \$ 5,882.64 |
| 2) | | : | \$ |
| 3) | | : | \$ |

JOANNE LEE KHANG MIN

27 Sep
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG19012361/UDB3Q2

Date: 27/09/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100492707
 Claimant Vehicle No: SLJ3287A Insured Vehicle No: SFS169B
 Date of Loss: 11/07/2019 Nature of Claim: TP Claim No: 7028579161SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLJ3287A
 Make & Model: HONDA CIVIC, 1.3 EC8 (M) Engine No: R16B21600836
 Reg. Date: 05/12/2016 (Man. Year: 2016) Chassis No: MRHFC5650GT000598
 Colour: Silver Odometer: 53210 km
 Engine Capacity: 1597 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/55 R16 Rear Tyre Size: 215/55 R16
 Front Left Side: Michelin 8 mm Rear Left Side: Michelin 8 mm
 Front Right Side: Michelin 8 mm Rear Right Side: Michelin 8 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|-------------------------------------------------|------------------|-----------------|-----------------|--------------|
| Parts | 5,678.32 | 2,880.64 | 2,797.68 | 49.27 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 4,730.00 | 2,100.00 | 2,630.00 | 55.60 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Nett Amount (S\$) | 10,408.32 | 4,980.64 | 5,427.68 | 52.15 |
| + Car Rental (9.0 x S\$100.00/day) (S\$) | | 900.00 | | |
| + Doc/Search Fee (S\$) | | 2.00 | | |
| Nett Liability (S\$) | | 5,882.64 | | |

INSPECTION

Date of Assignment: 12/07/2019
 Date Inspected: 12/07/2019 Inspected At: Hup Motor Trading & Service (HQ)
 Blk 9004 Tampines Street 93, #01-120
 Singapore 528838
 Estimated Period of Repair: 5.0 days

Adjuster: MARCUS CHUA

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|-----------------------------------------------------|---------------|------------|------------|
| 1 | 1 | | *FRONT O/S FENDER | Badly Dented | 348.90 FL | *348.90 FL |
| 2 | 1 | | *FRONT O/S FENDER INNER SHIELD | Torn | 69.70 FL | *69.70 FL |
| 3 | 10 | | *FRONT O/S FENDER SHIELD CLIPS | Necessary | 39.00 FL | *39.00 FL |
| 4 | 1 | | *FRONT O/S FENDER LAMP ASSY | Grazed | 46.20 FL | *46.20 FL |
| 5 | 1 | | *FRONT BUMPER | Deformed | 597.90 FL | *597.90 FL |
| 6 | 10 | | *FRONT BUMPER CLIPS | Necessary | 39.00 FL | *39.00 FL |
| 7 | 1 | | *FRONT BUMPER O/S SIDE RETAINER | Cracked | 22.40 FL | *22.40 FL |
| 8 | 1 | | *FRONT BUMPER O/S SIDE BRACKET CLIPS | Necessary | 6.50 FL | *6.50 FL |
| 9 | 1 | | *FRONT BUMPER O/S TOP RETAINER | Not Necessary | 26.70 FL | *- FL |
| 10 | 1 | | *FRONT BUMPER O/S FOG LAMP GARNISH | Scratched | 24.80 FL | *24.80 FL |
| 11 | 1 | | *FRONT BUMPER REINFORCEMENT | Not Necessary | 365.90 FL | *- FL |
| 12 | 1 | | *FRONT BUMPER DAMPER | Not Necessary | 68.90 FL | *- FL |
| 13 | 1 | | *WASHER TANK & MOTOR | Deformed | 102.30 FL | *102.30 FL |
| 14 | 1 | | *O/S HEAD LAMP | Cracked | 585.70 FL | *585.70 FL |
| 15 | 1 | | *O/S HEAD LAMP MOULDING | Cracked | 99.10 FL | *99.10 FL |
| 16 | 1 | | *O/S HEAD LAMP BRACKET CLIPS | Not Necessary | 7.50 FL | *- FL |
| 17 | 1 | | *FRONT O/S DOOR | Repair | 784.20 FL | *- FL |
| 18 | 1 | | *FRONT O/S DOOR FRAME STICKER | Not Necessary | 29.70 FL | *- FL |
| 19 | 2 | | *FRONT O/S DOOR TOP & LOW HINGE | Not Necessary | 92.40 FL | *- FL |
| 20 | 20 | | *FRONT O/S DOOR INNER TRIM BOARD CLIPS | Not Necessary | 118.00 FL | *- FL |
| 21 | 1 | | *FRONT O/S DOOR WEATHERSTRIP | Torn | 74.90 FL | *74.90 FL |
| 22 | 1 | | *FRONT O/S DOOR SIDE MIRROR CASE | Grazed | 69.90 FL | *69.90 FL |
| 23 | 1 | | *O/S ROCKER PANEL SIDESKIRT | Repair | 273.30 FL | *- FL |
| 24 | 10 | | *O/S ROCKER PANEL SIDESKIRT CLIPS | Not Necessary | 49.00 FL | *- FL |
| 25 | 1 | | *FRONT O/S SPORT RIM | Cut | 487.00 FL | *487.00 FL |
| 26 | 1 | | *FRONT O/S WHEEL TYRE (215X65XR16) | Serviceable | 650.00 FL | *- FL |
| 27 | 1 | | *FRONT O/S LOWER ARM | Bent | 258.10 FL | *258.10 FL |
| 28 | 1 | | *FRONT O/S KNUCKLE ARM | Bent | 184.40 FL | *184.40 FL |
| 29 | 1 | | *FRONT O/S SHOCK ABSORBER SHAFT | Bent | 231.60 FL | *231.60 FL |
| 30 | 1 | | *SET FRONT O/S WHEEL BEARING | Necessary | 73.90 FL | *73.90 FL |
| 31 | 1 | | *FRONT O/S LINKAGE ARM | Repair | 70.50 FL | *- FL |
| 32 | 1 | | *FRONT O/S HEAD LAMP PANEL | Repair | 200.50 FL | *- FL |
| 33 | 1 | | *FRONT O/S DOOR PILLAR PANEL | Repair | 711.60 FL | *- FL |
| 34 | 1 | | *FRONT O/S DOOR PILLAR FOAM DAMPER | Not Necessary | 48.90 FL | *- FL |
| 35 | 1 | | *FRONT O/S FENDER FRONT BRACKET | Bent | 43.10 FL | *43.10 FL |
| 36 | 1 | | *FRONT O/S FENDER LOWER BRACKET | Bent | 28.90 FL | *28.90 FL |
| 37 | 10 | | *FRONT O/S FENDER BRACKET RIVETS | Necessary | 49.00 FL | *49.00 FL |
| 38 | 1 | | *FRONT O/S FENDER INNER SHIELD LOWER GARNISH | Deformed | 29.30 FL | *29.30 FL |
| 39 | 3 | | *FRONT O/S FENDER INNER SHIELD LOWER GARNISH RIVETS | Necessary | 14.70 FL | *14.70 FL |
| 40 | 1 | | *FRONT O/S DOOR PILLAR GARNISH | Deformed | 43.30 FL | *43.30 FL |
| 41 | 8 | | *FRONT BUMPER LOWER CLIPS | Necessary | 31.20 FL | *31.20 FL |

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$) 7,097.90 3,600.80

- List Item Discount on L Items 20.00/20.00% (\$\$) 1,419.58 720.16

Report was unsubmitted during this print-out.

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-------------------|-----|-------------|-------------|-----------|------------|----------|
| Total Parts (S\$) | | | | | 5,678.32 | 2,880.64 |

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|------------|----------|
| <u>Labour Items</u> | | | | |
| 1 | TO CHECK & ADJUST WHEEL BALANCING & 4 WHEEL ALIGNMENT ,USING COMPUTERISED | New | 150.00 | 80.00 |
| 2 | TO WIRING CHECK UP FOR AFFECTED WIRING SYSTEM ,INCLUDING ADJUST HEADLIGHT ALIGNMENT | New | 60.00 | 20.00 |
| 3 | TO TRANSFER FRONT O/S DOOR INNER TRIM BOARD COVER,GLASS,REGULATOR ,MOTOR ,MOULDING ,INNER LOCK ,HANDLE ,CASE ,HINGE,WEATHERSTRIP & NECESSARY PARTS ,TO ENABLE REPAIR FRONT O/S DOOR & NECESSARY PARTS | New | 200.00 | 0.00 |
| 4 | TO REMOVE & REFIX FRONT O/S SHOCK ABSORBER SHAFT ,FRONT O/S LOWER ARM ,UPPER ARM ,KNUCKLE ARM ,WHEEL BEARING SEAT & NECESSARY PARTS | New | 320.00 | 150.00 |
| 5 | TO REMOVE,REFIX & PUMP SEALANT FOR O/S ROCKER PANEL SIDESKIRT & NECESSARY PARTS | New | 180.00 | 0.00 |
| 6 | TO REMOVE & REFIX CARPET ,FLOOR MAT ,GARNISH ,DAMPER ,FUSE BOX,& NECESSARY PARTS ,TO ENABLE REPAIR FRONT O/S DOOR PILLAR PANEL & NECESSARY PARTS | New | 150.00 | 0.00 |
| 7 | TO RESPRAY TUFF-KOTE ON ALL AFFECTED ACCIDENT PARTS | New | 120.00 | 50.00 |
| 8 | LABOUR CHARGE TO REMOVE & CUT OUT DAMAGED PARTS ,TO JACK ,STRAIGHTEN & KNOCKING OUT FRONT O/S WHEEL HOUSE PANEL ,FRONT O/S DOOR PILLAR PANEL,FRONT SUPPORT PANEL & NECESSARY PARTS,TO WELD,RENEW & ALIGN ABOVE PARTS | New | 1,750.00 | 800.00 |
| 9 | TO PUTTY & RESPRAY PAINTING ON ALL AFFECTED ACCIDENT PARTS | New | 1,800.00 | 1,000.00 |
| Gross Labour Cost (\$\$) | | | 4,730.00 | 2,100.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >