

INVEST

INS. CASE OWNER:

CC 4 /AIG1901 2357, E. C. B. S3

LKK:
IDAC:

Surveyor:

STEW

DOI:

ASSIGNMENT

11/3/19

Date / Time:

11/3/19

Registered in Merimen:

12/3/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBG 15722

Name of Insured:

J S EVBNTS

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

8/3/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

TEH HEE WTH

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

AA39+VY60059

Policy No.:

1800071043-01

Make / Model:

Toyota

Place of Accident:

LIE

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SLK 10852

INSRS:
WSP:
Tel:
Liability:
RMKS:

LRF

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

90.73/2020
10/3/2020

SLK 10852-1

GBG 15722-1

File pass to me to close

*COR amount different in LOD+invoice.

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call Of:

After call 1st to Of:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to Of:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

Confirm by:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

V/P

SS

4,047.57

(6

days) Reduction:

39%

FINAL SETTLEMENT

Date/Time:

Confirm with:

SLK

Email:

Call:

Final Liability:

SS

100

(Agreed / Assessed) BOLA S/N No.:

27

Repair Cost:

(w/651)

SS

4,330.89

Loss of Rental (LOR):

SS

-

(- days)

Loss of Use (LOU):

SS

480

(580 x 6 days)

Loss of Income (LOI):

SS

-

(- x - days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost:

SS

-

Total:

SS

4,812.89

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

SS

4,812.89

Name 1:

LION CITY RENTALS PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

TP \$320

COPY SENT
10/3/2020

Vehicle Stone

REF:

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OO / TP / WS / TP RES / OO RES / EVA / INV / MV
To Inspect Vehicle No: _____
at Workshop no: _____
at: _____
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Conditions)
Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____
IDAC Accident Report: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: 6 days Res.: Yes or No
Lump Sum: 018 % 3 Val.: Yes or No
CA / REV / REP. / 24 HRS
Date: _____ Person Contacted: _____ Vehicle: IN / OUT

N/S	O/S

Veh No: SLK 10852
Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: Toyota Prins
Colour: White
Sp. Reading: 172013
Eng/No: _____
C/N: JTOKJ 3F460354406
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Locked / Burnt or
Broke: In order / Jammed / Locked / Burnt or
Modi: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 195/65R15
R: _____
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Pirelli

Front: _____ Rear: _____
R/Bal. 5 mm R/Bal. 5
L/Bal. 5 mm L/Bal. 5
D.O.A. 8/7/19 D.O.A. 11/7/19
Survey held at LCRF
Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
The UIC / Chassis frame / Body Structure affected due to co

C. 018 4,047.57 / Red 2,462.98 / 34%

6 days + 15 hrs day + 1 PRS = 8 days

Date/Time. File Pass to? ☐ : Prel. Report
4) ☐ : Final Report
Date/Time. File Return to?

Days Of Repair:
Resurvey No. of Trip:

Report Format :
Lump Sum / I.B.F. ()

Add Fee: ☐ : Site Insp \$
☐ : Interview \$
☐ : Tech Insp \$
☐ : Weekend \$

Survey Fee:
Transportation
1) S + R: 2
2) Premium
3) Fuel
4) ...
5) ...

LCRF Pte Ltd
CARROS CENTER
60 JALAN LAM HUAT #04-01 S(737869)
Main +65 62524991

Ms AIG Singapore
Date: 11/07/2019
Attn: MOTOR CLAIMS DEPT

Steve (LKK) W/L Perfidice 11/7/19, 3:30pm
83228817 6 days
PIP

ESTIMATE

Resay Def-spy

VEHICLE NO.: SLK 1085Z
CHASSIS NO.: JTDKB3FU803562256
MAKE / MODEL: Toyota Pirus Hybrid 1.8CVT
DATE OF ACCIDENT: 08/07/2019
YOUR INSURED VEHICLE NUMBER: GBG 1572Z
CHASSIS NO.: JTDKB3FU 603541406

PARTS DISCRPTION	QTY	UNIT PRICE	LIST PRICE
1 Rear back door garnish <i>X BR</i>	1PC	\$ 121.60	121.60 <i>X 850</i>
Rear back door Toyota emblem <i>9 / BR</i>	1PC	\$ 45.80	45.80
Rear back door Pirus emblem <i>1PC</i>	1PC	\$ 45.80	45.80
Rear back door Hybrid emblem <i>1PC</i>	1PC	\$ 52.30	52.30
Rear back door lock catch <i>X NAI</i>	1PC	\$ 24.60	24.60 <i>X</i>
Rear back door lock <i>BT</i>	1PC	\$ 447.40	447.40 <i>339</i>
Rear back door weatherstrip <i>CAN</i>	1PC	\$ 356.80	356.80
Rear LH combination lamp <i>? X NAI</i>	1PC	\$ 433.70	433.70 <i>X</i>
Rear LH lamp & body <i>? X NAI</i>	1PC	\$ 481.90	481.90 <i>X</i>
Rear bumper <i>DD</i>	1PC	\$ 423.90	423.90
Rear bumper RH side retainer <i>BR</i>	1PC	\$ 112.70	112.70
Rear bumper LH side retainer <i>OR</i>	1PC	\$ 112.70	112.70
3 Rear bumper reinforcement <i>? - DD</i>	1PC	\$ 318.80	318.80
4 Rear bumper center pad <i>HT</i>	1PC	\$ 552.30	552.30
5 Rear bumper lower center cover <i>X NAI</i>	1PC	\$ 303.90	303.90 <i>X</i>
6 Rear end panel <i>? X BR</i>	1PC	\$ 623.20	623.20 <i>X</i>
		LIST TOTAL S\$:	4,457.40 <i>2360.10</i>
		25% DISCOUNT S\$:	1,114.35 <i>-25%</i>
		S	3,343.05 <i>1770.07</i>
S/Nett			
1 Reverse sensor <i>shorted</i>	1 SET	\$250.00	250.00 <i>290</i>
2 Bumper clips <i>new</i>	1 SET	\$100.00	100.00 <i>70</i>
3 Body sealant <i>new</i>		\$300.00	300.00 <i>70</i>
		Special Nett Total S\$:	650.00 <i>260</i>

LABOUR CHARGES

1 To labour charge for removing out rear bumper to faciliate repairs and replacment of damaged parts	\$	900.00 <i>750</i>
2 To respray rear bumper, end panel and LH filler (Pearl Paint)	\$	600.00

- 3 To check wiring system
- To conduct standard of operating procedure post repairs diagnostic scan test as a requirements for hybrid cars upon completion of collision repairs
- 4

\$ 80.00 30

\$ 300.00 X

LABOUR TOTAL \$: \$ 1,880.00

TOTAL \$: \$ 5,873.05

7% GST \$ 411.11

GRAND TOTAL \$: \$ 6,284.16

1380 ✓

P 1770.97

h1- 260

L- 1380

3410.97

Supp- 637.50

4947.57

LXX Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

LCRF Pte Ltd
CARROS CENTER
60 JALAN LAM HUAT #04-01 S(737869)
Main +65 62524991

Ms AIG Singapore
Date: 11/07/2019
Attn : MOTOR CLAIMS DEPT

ESTIMATE

VEHICLE NO. : SLK 1085Z
CHASSIS NO : JTDKB3Fu803562256
MAKE / MODEL : Toyota Pirus Hybrid 1.8CVT
DATE OF ACCIDENT : 08/07/2019
YOUR INSURED VEHICLE NUMBER : GBG 1572Z
CHASSIS NO : JTDKB3FU 603541406

(Supp)

<u>PARTS DISCRPTION</u>		<u>QTY</u>	<u>UNIT PRICE</u>	<u>LIST PRICE</u>
1	Rear back door garnish ✓ DR	1PC	\$ 850.00	\$ 850.00 ✓
			LIST TOTAL S\$:	\$ 850.00
			25%DISCOUNT S\$:	\$ 212.50
				\$ 637.50
			TOTAL S\$:	\$ 637.50
			7% GST	\$ 44.63
			GRAND TOTAL S\$:	\$ 682.13

Steve Chen (LKK Auto)

From: Siak Tong Sim <siaktong@lioncityrentals.com.sg>
Sent: Thursday, August 01, 2019 10:25 AM
To: Steve Chen (LKK Auto)
Subject: Re: Final Bill SLK1085Z

Dear sir
Ok confirmed \$4,047.57/6 days

Regards

S.T.Sim (62524991)

60 Jalan Lam Huat
#04- 01Carros Centre
Singapore 737869



On Thu, Aug 1, 2019 at 9:42 AM Steve Chen (LKK Auto) <SteveChen@lkkauto.com> wrote:

Hi Mr Sim,

The item 4 \$200, last time I give is for rear panel replace, now no replace. So take out this.

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

LCRF Pte Ltd
CARROS CENTER
60 JALAN LAM HUAT #04-01 S(737869)
Main +65 62524991

Ms AIG Singapore
Date: 11/07/2019
Attn : MOTOR CLAIMS DEPT

Steve (LKR) W/L Mr. Medica 11/7/19, 3:30pm
83228817 6 days
P/P

ESTIMATE

Resin Ref-spy

VEHICLE NO. : SLK 1085Z
CHASSIS NO : JTDKB3FU803562256
MAKE / MODEL : Toyota Pirus Hybrid 1.8CVT
DATE OF ACCIDENT : 08/07/2019
YOUR INSURED VEHICLE NUMBER : G8G 1572Z
CHASSIS NO : JTDKB3FU 603541406

	<u>PARTS DISCRIPTION</u>	<u>QTY</u>	<u>UNIT PRICE</u>	<u>LIST PRICE</u>
1	Rear back door garnish <i>8 / DR</i>	1PC	\$ 121.60	\$ 121.60
	Rear back door Toyota emblem <i>9 / M</i>	1PC	\$ 45.80	\$ 45.80
	Rear back door Pirus emblem <i>PC</i>	1PC	\$ 45.80	\$ 45.80
	Rear back door Hybrid emblem <i>PC</i>	1PC	\$ 52.30	\$ 52.30
	Rear back door lock catch <i>X</i>	1PC	\$ 24.60	\$ 24.60
	Rear back door lock <i>BT</i>	1PC	\$ 447.40	\$ 447.40
	Rear back door weatherstrip <i>CRW</i>	1PC	\$ 356.80	\$ 356.80
	Rear LH combination lamp <i>?</i>	1PC	\$ 433.70	\$ 433.70
	Rear LH lamp & body <i>?</i>	1PC	\$ 481.90	\$ 481.90
	Rear bumper <i>DD</i>	1PC	\$ 423.90	\$ 423.90
	Rear bumper RH side retainer <i>DR</i>	1PC	\$ 112.70	\$ 112.70
	Rear bumper LH side retainer <i>DR</i>	1PC	\$ 112.70	\$ 112.70
3	Rear bumper reinforcement <i>?</i>	1PC	\$ 318.80	\$ 318.80
4	Rear bumper center pad <i>CHT</i>	1PC	\$ 552.30	\$ 552.30
5	Rear bumper lower center cover <i>X</i>	1PC	\$ 303.90	\$ 303.90
6	Rear end panel <i>?</i>	1PC	\$ 623.20	\$ 623.20
LIST TOTAL S\$:				\$ 4,457.40
25%DISCOUNT S\$:				\$ 1,114.35
				\$ 3,343.05

S/Nett

1	Reverse sensor	1 SET	\$250.00	\$250.00	200
2	Bumper clips	1 SET	\$100.00	\$100.00	70
3	Body sealant		\$300.00	\$300.00	30
Special Nett Total S\$:				\$ 650.00	

LABOUR CHARGES

1	To labour charge for removing out rear bumper to facilliate repairs and replacment of damaged parts	\$	900.00	750
2	To respray rear bumper, end panel and LH filler (Pearl Paint)	\$	600.00	/

- | | | | | |
|---|------------------------|----|--------|----|
| 3 | To check wiring system | \$ | 80.00 | 37 |
| To conduct standard of operating procedure post repairs diagnostic scan test as a requirements for hybrid cars upon completion of collision repairs | | | | |
| 4 | | \$ | 300.00 | X |

LABOUR TOTAL S\$:	\$	1,880.00	
TOTAL S\$:	\$	5,873.05	
7% GST	\$	411.11	
GRAND TOTAL S\$:	\$	6,284.16	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	4621K

Vehicle Details

Vehicle No.:	SLK1085Z
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Jul 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	White
Manufacturing Year:	2016
Engine No.:	2ZRR983015
Chassis No.:	JTDKB3FU603541406
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$31,008.00
Original Registration Date:	05 Jan 2017
First Registration Date:	05 Jan 2017
Transfer Count:	2
Actual ARF Paid:	\$5,412.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	04 Jan 2027
PARF Rebate Amount:	\$4,059.00

Intended COE Rebate Details

COE Expiry Date:	04 Jan 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,089.00
COE Rebate Amount:	\$41,961.00
Total Rebate Amount:	\$46,020.00

The information contained herein is correct as at 11 Jul 2019

OK

- Re: Re: 3rd Party survey for SLK1085Z

From: Fan, Winnie-LW

To:

Cc:

Sent: 7/11/2019 1:33:02 PM

Attachments: 11072019123225-0009.tif 11072019123225-0006.tif 11072019123225-0005.tif 11072019123225-0008.tif 11072019123225-0007.tif 11072019123225-0001.tif 11072019123225-0002.tif

Hi LKK,

Kindly assist to survey.

Winnie Fan

AIG

Claims Service Associate

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #06-16 Singapore 079120

winnie-lw.fan@aig.com | www.aig.sg

2:17pm @ 11/7/19
vehicle in
person @ 8m
sure @ 8m

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From: Siak Tong Sim [mailto:siaktongp@lioncityrentals.com.sg]

Sent: Thursday, July 11, 2019 11:16 AM

To: AIG SGP, Claims-Survey

Cc: Lion City Rentals ARC

Subject: [EXTERNAL] Re: 3rd Party survey for SLK1085Z

This message is from an external sender; be cautious with links and attachments.

Dear sir

Please arrange 3rd party surveyor to survey the following car

Our Insured: SLK 1085Z

Your Insured: GBG 1572Z

Date of accident: 08/07/2019

Car IN

Regards

S.T. Sim (62524991)

60 Jalan Lam Huat

#04-01 Carros Centre

Singapore 737869



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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To : AIG Asia Pacific Insurance Pte. Ltd.
 Attn : MdNoor, Norsiah

Your Ref : 9939725600SG
 Our Ref : CC4/AIG19012357/EKB3
 Date : 23 Aug 2019

"WITHOUT PREJUDICE"

ACCIDENT INVOLVING GBG1572Z & SLK1085Z ON 08/07/2019

Refer to the above accident.

The accident occurred when Insured vehicle head to rear end collision with Third Party vehicle. We opine that BOLA 27 is applicable. We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. GBG1572Z) and third party claimant (vehicle no. SLK1085Z).

Summary of offer made to workshop Lcrf Pte Ltd is as follows :

	Claimed	Revised
Cost of Repairs (w/GST)	\$ 6,966.29?	\$ 4,330.89
Loss of Use (\$80 x 8 days)	\$ 640.00	\$ 640.00 (\$80 x 8 days)
LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 7,608.29	\$ 4,972.89?

Amount of claim at **Liability 100%** \$ 4972.89

**6 days recommendation for repair + 1 Sunday + 1 PRS = 8 days

Enclose herewith the relevant supporting documents for your perusal.

For your approval please.

Regards,
 Khanchna Pothuraj
 LKK Auto Consultants Pte Ltd

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] Mandate Request - AIG REF: TP / 9939725600SG [Accident involving SLK 1085Z & GBG 1572Z (AIG) on 08/07/2019]

This message is from an external sender; be cautious with links and attachments.

AIG REF: **TP** / 9939725600SG

Dear Sir/Madam,

Summary mandate IA uploaded in Merimen.

All the relevant documents had been uploaded in Merimen.

For your approval please.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Friday, 10 January 2020 2:57 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: Mandate Request - AIG REF: TP / 9939725600SG [Accident involving SLK 1085Z & GBG 1572Z (AIG) on 08/07/2019]

Dear Khanchna,

Please assist to offer as follows:

Cost of Repairs (w/GST)	\$	4,330.89
Loss of Use (\$80 x 6days)	\$	480.00
LTA Search Fee	\$	2.00
Total	\$	4,812.89

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
75 Shenton Way #08-16 Singapore 079120
Tel + (65) 6419-1605
Norsiah.MdNoor@aig.com | www.aig.com.sg



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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Wednesday, December 11, 2019 11:39 AM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Tuesday, 21 January 2020 9:47 AM
To: Siak Tong Sim
Cc: Kelly Shi; Admin A
Subject: RE: ACCIDENT INVOLVING GBG1572Z [AIG] & SLK1085Z ALONG ON 08/07/2019

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:

1. Cost of Repair (w/GST)	\$ 4,330.89
2. Loss of Use(6 days x \$80)	\$ 480.00
3. LTA Search Fee	\$ 2.00
Total	\$ 4,812.89

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Wishing you a Happy and Prosperous Lunar New Year



Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Siak Tong Sim <siaktong@lioncityrentals.com.sg>
Sent: Thursday, 15 August 2019 5:21 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Kelly Shi <kelly.shi@lioncityrentals.com.sg>
Subject: Re: ACCIDENT INVOLVING GBG1572Z [AIG] & SLK1085Z ALONG ON 08/07/2019

Dear sir
Attached LOD/Invoice SLK1085Z for your approval and early settlement

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 5 March 2020 4:26 PM
To: Siak Tong Sim
Cc: Yvonne Ng; Kelly Shi; Admin A
Subject: RE: ACCIDENT INVOLVING GBG1572Z [AIG] & SLK1085Z ALONG ON 08/07/2019

WITHOUT PREJUDICE

Dear Mr. Sim,

Please amend your tax invoice and remove item (19) and (20) as it should only have the cost of Repair amount only.

						(7%)
19	Loss of use 6 Days	6	80.00	0.00	No GST (0%)	480.00
20	Pre-Repair Inspection 2 Days	2	80.00	0.00	No GST (0%)	160.00

We will proceed to do the necessary upon receipt of your amended invoice.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Siak Tong Sim <siaktong@lioncityrentals.com.sg>

Sent: Thursday, 5 March 2020 3:53 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Yvonne Ng <yvonne.ng@lioncityrentals.com.sg>; Kelly Shi <kelly.shi@lioncityrentals.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT INVOLVING GBG1572Z [AIG] & SLK1085Z ALONG ON 08/07/2019

Dear sir

Attached signed DV for your action

Regards

S.T.Sim (65-97422188)

Manager

Accident Reporting Center

60 Jalan Lam Huat

#04-35/36 Carros Centre

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Jul 2019 Edit Reg		11 Jul 2019 00:00 Edit Adj Rpt	\$4,047.57 Edit Estimates	\$4,047.57 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	J S EVENTS , Co. Reg. No.: 52961333								
Main Claimant:	LION CITY RENTALS PTE LTD , Co. Reg. No.: 201504621K								
Vehicle Reg. No.:	SLK1085Z	Date of Loss:	08/07/2019 00:00 - :59 [30 Months and 3 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9939725600SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	GBG1572Z	Policy No. (Claimant):	19-MK000196-R00						
		Excess:							
Repairer:	Lcrf Pte Ltd (HQ) 60 JALAN LAM HUAT, #04-01 SINGAPORE 737869, 737869 Kranji - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEW HSIAO TONG] ... [Final Rpt due 23/07/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLK1085Z (9939725600SG)
[GBG1572Z]
TP
LION CITY RENTALS PTE LTD
Jul 8 2019 12:00AM
[J S EVENTS]
Lcrf Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Letters/Correspondences										1 per page 1	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown						1		Edit	
Assessment Reports										1 per page 1	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	23/08/19 13:29	Adjuster Immediate Advice						1		Load HTM	
Photos/Images										3 per page 1	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	01/08/19 11:10	Odometer Reading						1		Load JPG	
2	01/08/19 11:10	General View						1		Load JPG	
3	01/08/19 11:10	General View						1		Load JPG	
4	01/08/19 11:10	General View						1		Load JPG	
5	01/08/19 11:10	Chassis Number						1		Load JPG	
6	01/08/19 11:11	General View						1		Load JPG	
7	01/08/19 11:11	General View						1		Load JPG	
8	01/08/19 11:11	General View						1		Load JPG	
9	01/08/19 11:11	General View						1		Load JPG	
10	01/08/19 11:11	General View						1		Load JPG	
11	01/08/19 11:11	General View						1		Load JPG	
12	01/08/19 11:11	General View						1		Load JPG	
13	01/08/19 11:11	General View						1		Load JPG	
14	01/08/19 11:11	General View						1		Load JPG	
15	01/08/19 11:11	General View						1		Load JPG	
16	01/08/19 11:11	General View						1		Load JPG	
17	01/08/19 11:11	General View						1		Load JPG	
18	01/08/19 11:11	General View						1		Load JPG	
19	01/08/19 11:11	General View						1		Load JPG	
20	01/08/19 11:11	General View						1		Load JPG	
21	01/08/19 11:11	General View						1		Load JPG	
22	01/08/19 11:11	General View						1		Load JPG	
23	01/08/19 11:11	General View						1		Load JPG	
24	01/08/19 11:11	General View						1		Load JPG	
25	01/08/19 11:11	General View						1		Load JPG	
26	01/08/19 11:11	General View						1		Load JPG	
27	01/08/19 11:11	General View						1		Load JPG	
28	01/08/19 11:11	General View						1		Load JPG	
29	01/08/19 11:11	General View						1		Load JPG	
30	01/08/19 11:11	General View						1		Load JPG	
31	01/08/19 11:11	General View						1		Load JPG	
32	01/08/19 11:11	General View						1		Load JPG	
33	01/08/19 11:11	General View						1		Load JPG	
34	01/08/19 11:11	General View						1		Load JPG	
35	01/08/19 11:11	General View						1		Load JPG	
36	01/08/19 11:11	General View						1		Load JPG	

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
37	01/08/19 11:11	General View		☒
38	01/08/19 11:11	General View		☒
39	01/08/19 11:11	General View		☒
40	01/08/19 11:11	General View		☒
41	01/08/19 11:11	General View		☒
42	01/08/19 11:11	General View		☒
43	01/08/19 11:11	General View		☒
44	01/08/19 11:11	Photographs of Damaged Items		☒
45	01/08/19 11:11	Photographs of Damaged Items		☒
46	01/08/19 11:11	Photographs of Damaged Items		☒
47	01/08/19 11:11	Photographs of Damaged Items		☒
48	01/08/19 11:11	Photographs of Damaged Items		☒
49	01/08/19 11:11	Photographs of Damaged Items		☒
50	01/08/19 11:11	Photographs of Damaged Items		☒
51	01/08/19 11:11	Photographs of Damaged Items		☒
52	01/08/19 11:11	Photographs of Damaged Items		☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/07/19 14:44	EMAIL FROM AIG DD 11072019		☐
2	12/07/19 14:44	TP GIA REPORT		☐
3	18/07/19 13:19	EMAIL TO OI		☐
4	23/08/19 13:21	TP ESTIMATE MARKED (FINAL)		☐
5	12/02/20 16:06	MANDATE		☐
6	13/03/20 13:55	WORKSHOP INVOICE		☐
7	13/03/20 13:55	Release Voucher		☐
8	13/03/20 13:55	GIA SEARCH		☐
9	13/03/20 13:55	LOD		☐
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	15/07/19 11:14	OI GIA REPORT		☐

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	GBG1572Z (Insd veh)	Model:	TOYOTA PRIUS 1.8 5DR
	SLK1085Z (TP veh)		HATCHBACK (A)
Date of Accident:	08/07/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	6,868.70
Final Repair Cost	:	\$	4,330.89
Loss of Use	:	\$	480.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	4,812.89

6.00 days at \$80.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Lion City Rentals Pte Ltd	:	\$ 4,812.89
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

13 Mar
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19012357/EKS3Q2

Date: 13/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant

Vehicle No : SLK1085Z

Insured Vehicle No : GBG1572Z

Date of Loss: 08/07/2019

Nature of Claim: TP

Claim No: 9939725600SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLK1085Z

Make & Model: TOYOTA PRIUS, 1.8 5DR HATCHBACK (A)

Engine No: 2ZRR983015

Reg. Date: 05/01/2017 (Man. Year: 2016)

Chassis No: JTDKB3FU603541406

Colour: White

Odometer: 172013 km

Engine Capacity: 1798 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Pirelli 5 mm

Rear Left Side: Pirelli 5 mm

Front Right Side: Pirelli 5 mm

Rear Right Side: Pirelli 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,539.35	2,667.57	1,871.78	41.23
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,880.00	1,380.00	500.00	26.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,419.35	4,047.57	2,371.78	36.95
+ GST 7.00/7.00% (S\$)	449.35	283.33	166.02	36.95
Nett Amount (S\$)	6,868.70	4,330.90	2,537.80	36.95
+ Loss of Use (6.0 x S\$80.00/day) (S\$)		480.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		4,812.90		

INSPECTION

Date of Assignment: 11/07/2019

Date Inspected: 11/07/2019 Inspected At:

Lcrf Pte Ltd (HQ)
60 JALAN LAM HUAT, #04-01
SINGAPORE 737869
Singapore 737869

Estimated Period of Repair: 6.0 days

Adjuster: CHEW HSIAO TONG

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BACK DOOR GARNISH	Broken	850.00 FL	*850.00 FL
2	1		*REAR BACK DOOR TOYOTA EMBLEM	Necessary	45.80 FL	*45.80 FL
3	1		*REAR BACK DOOR PIRUS EMBLEM	Necessary	45.80 FL	*45.80 FL
4	1		*REAR BACK DOOR HYBRID EMBLEM	Necessary	52.30 FL	*52.30 FL
5	1		*REAR BACK DOOR LOCK CATCH	Not Necessary	24.60 FL	*- FL
6	1		*REAR BACK DOOR LOCK	Bent	447.40 FL	*339.00 FL
7	1		*REAR BACK DOOR WEATHERSTRIP	Crushed	356.80 FL	*356.80 FL
8	1		*REAR LH COMBINATION LAMP	Not Necessary	433.70 FL	*- FL
9	1		*REAR LH LAMP & BODY	Not Necessary	481.90 FL	*- FL
10	1		*REAR BUMPER	Dented	423.90 FL	*423.90 FL
11	1		*REAR BUMPER RH SIDE RETAINER	Broken	112.70 FL	*112.70 FL
12	1		*REAR BUMPER LH SIDE RETAINER	Broken	112.70 FL	*112.70 FL
13	1		*REAR BUMPER REINFORCEMENT	Dented	318.80 FL	*318.80 FL
14	1		*REAR BUMPER CENTER PAD	Cut	552.30 FL	*552.30 FL
15	1		*REAR BUMPER LOWER CENTER COVER	Not Necessary	303.90 FL	*- FL
16	1		*REAR END PANEL	Repair	623.20 FL	*- FL
17	1		*SET REVERSE SENSOR	Shorted	250.00 FS	*200.00 FS
18	1		*SET BUMPER CLIPS	Necessary	100.00 FS	*30.00 FS
19	1		*BODY SEALANT	Necessary	300.00 FS	*30.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	5,835.80	3,470.10
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,296.45	802.53
Total Parts (\$\$)	4,539.35	2,667.57

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK WIRING SYSTEM	New	80.00	30.00
2	TO CONDUCT STANDARD OF OPEARTING PROCEDURE POST REPAIRS DIAGNOSTIC SCAN TEST AS A REQUIREMENTS FOR HYBRID CARS UPON COMPIETION OF COLLISION REPAIRS	New	300.00	0.00
3	TO LABOUR CHARGE FOR REMOVING OUT REAR BUMPER TO FACILITATE REPAIRS AND REPLACEMENT OF DAMAGED PARTS	New	900.00	750.00
4	TO RESPRAY REAR BUMPER ,END PANEL AND LH FILLER (PEARL PAINT)	New	600.00	600.00
Gross Labour Cost (S\$)			1,880.00	1,380.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >