

INS. CASE OWNER:

CC 3, ALH 190 12327, Aka39

LKK:
IDAC:

Surveyor:

UMP

DOI:

ASSIGNMENT

12/12/2019

Date / Time:

12/01/19

Registered in Merimen:

12/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKK 8188 X

Name of Insured:

CHINA ZHICHANG, LUCIEN

Insured Tel No.:

HP:

Claim No.:

Policy No.:

Make / Model:

Excess Sec II :SS

D.O.A: 10/12/2019

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SMA 24360



INSRS:

WSP:

Tel:

Liability:

RMKS:

Premium



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

RPD \$5 36,942.16 / 16 days Reduction: 46 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No. : 1

If NO or B 28, Ass. Lia:

Repair Cost: (21/01/20)

\$5 39,528.11

(OI CUT ACROSS & ENKROACH TP PATH WHEN WAS GOING STRAIGHT A 3RD LANE)

Loss of Rental (LOR):

\$5 1,800 (18 days) x \$100

Loss of Use (LOU):

\$5 - (\$ - x - days)

Loss of Income (LOI):

\$5 - (\$ - x - days)

LOR only ☒ LOU only ☐LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

\$5 2.00

Medical:

\$5 -

Disbursement:

\$5 -

(e.g. Tow/ Independent)

Legal Cost:

\$5 -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

\$5 41,330.11

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

92 41,330.11

Name 1:

PREMIUM AUTOMOBILES PTE LTD

Payee 2: (Strike if N/A)

\$5

Name 2:

Payee 3: (Strike if N/A)

\$5

Name 3:

AIG

ASSIGNMENT

From: Date: 12/7/2019

Veh No: SMA 2436D Reg: 2018 May

Estimated Cost:

Type: ☒ Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /OD: ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To inspect Vehicle No: SMA 2436D

Make: Audi Q2 cc 999

at Workshop n/s premium

Colour: Grey AC: Insured / Std / NI / NA

of 65 Ubi Road 1

Sp. Reading: 37082 T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

Policy No:

C/No: WAU229A4JA058069

Claims No:

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Sum Insured: Excess:

Steering: ☒ In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: ☒ In order / Jammed / Leaked / Burnt or

Make of Veh:

Mod: Nil / ☒ S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size F: 215/60R16

R: 215/60R16

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA ☒ OHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value:

Front

Rear

IDAC Accident Report: Consistent? Yes or No

R/Bal. 06 mm R/Bal. 06 mm

GIA / PR Seen: Consistent? Yes or No

L/Bal. 06 mm L/Bal. 06 mm

Est. Repairs: 16/80% days: Res: Yes or No

D.O.A. D.O.L. 12/07/19

Lum Sum: % 3 Val: Yes or No

Survey held at Premium

CA / REV / REP: 24 HRS ^{1up}Des. of Damages ☒ Fr / Rear / O/S / N/S / U/C / Rooftop or

Date: Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP AIG.

(P / P36, 942.16 (Red \$ 31, 277.84 / 46.1)

MV: 107K

PV: 53.6K

Nett: 53.4K.

Date/Time, File Path v2

☐

Prelt. Report

Days Of Repair:

v1

☐

Final Report

Resurvey No. of Trip:

Date/Time, File Path v2

Survey Fee:

v3

Add Fee: ☐ Site Insp 15

Transportation:

☐ Interview 15

S + FS 15

☐ Tech. Insp 15

Taxes:

☐ Travel exp 15

Other:

Report Format:

Lump Sum A/E: 15

TOTAL

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0848/2019/GW
Date	:	11-Jul-19

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Goh Choi Sia Madeline
Address	:	Blk 312 C Clementi Ave 4 #32-185 Singapore 123312
Telephone	:	(HP)+90017500
Type of Claim	:	Third Party Claims
Policy No.	:	71661531 QMY
Vehicle No	:	SMA 2436 D
Model Code	:	Q2 1.0 TFSI S Tronic
Model / Year	:	May-18
Engine No	:	CHZ 646493
Chassis No	:	WAUZZZGA4JA058069
Mileage	:	37082 KM
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	10-Jul-19
Place of Accident	:	Chang South Ave 1

Premium Automobiles

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Estimated Labour Charges for Accident Vehicle. SMA 2436 D

S/n	Nature of Jobs			Estimated Charges	
1	To tow and recover vehicle from scene of accident.	S/N	\$	280.00	X
2	To carry out first measurement test on car-oliner.	S/N	\$	800.00	✓✓
3	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy.	S/N	\$	360.00	✓✓
4	To remove and renew aircon condenser, additional radiator and radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N	\$	1,400.00	✓✓
5	To dismantle both front door panel trims. To remove and reinstall both wing mirror assy.	S/N	\$	600.00 300.00	✓
6	To renew engine components and intake manifold. To inspect for further damage.	S/N	\$	480.00	X
7	To remove and reinstall engine assy with gearbox assy to facillitate car-oliner repairs.	S/N	\$	2,800.00	X
SUB TOTAL LABOUR CHARGES		:	\$	<u>6,720.00</u>	

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Estimated Labour Charges for Accident Vehicle SMA 2436 D

S/N	Nature of Jobs	Estimated Charges
8	To remove and reinstall front suspension assy with subframe to facilitate car o-liner repairs. inspect for damages and renew if necessary.	S/N \$ 2,400.00 ✕
9	To place vehicle on car o-liner.	S/N \$ 1,800.00 ✓ ✓
10	To dismantle and renew front bumper, both front fenders, bonnet and both headlights. To repair both front doors. To remove and renew front lock carrier. To align front chassis frame to position. Re-organise crash management components . Reinstall all parts removed.	\$ 9,200.00 3250 3500 3000 2950 ✓
11	To respray front bumper, bonnet, hinges, both front fenders, both front doors and rhs upper A-pillar. ✓ ✓ ✓ ✕	\$ 7,100.00 2450 4 x 550 = 2200 Hinge x 2 = 100 x 2 = 200
12	To carry out wheel alignment.	S/N \$ 240.00 ✕
13	To carry out diagnostic check.	S/N \$ 192.00 ✓ ✓
TOTAL LABOUR CHARGES		: <u>\$ 27,652.00</u>

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Material List for Accident Vehicle Regn No. SMA 2436 D

S/N	Parts Description		Damaged Parts & Prices S/Nett
1	FRONT BUMPER <i>Distorted</i>	\$	1,706.00 ✓ 1,364
2	FRONT BUMPER FIXING PARTS <i>Distorted Not New</i>	\$	314.00 +
3	FRONT BUMPER GRILLE-CENTER <i>Distorted</i>	\$	179.00 ✓ 143.20
4	FRONT BUMPER AIR GUIDE GRILLE-LH/RH <i>missing</i>	2 \$	308.00 ✓ 245.60
5	FRONT BUMPER END CAP-LH/RH <i>missing</i>	2 \$	62.00 ✓ 49.60
6	FRONT BUMPER SPOILR <i>filled</i>	\$	273.00 ✓ 218
7	FRONT BUMPER CLOSING ELEMENT <i>filled</i>	\$	142.00 ✓ 113.20
8	FRONT WHEEL SPOILER-LH/RH <i>new</i>	2 \$	62.00 +
9	FRONT ADAPTER-LH <i>Not New</i>	\$	32.00 X
10	FRONT ADAPTER-RH <i>Not New</i>	\$	38.00 X
11	RADIATOR GRILLE <i>Smashed</i>	\$	1,301.00 ✓ 1,040.80
12	RADIATOR GRILLE STRIKER PLATE <i>crushed</i>	\$	114.00 ✓ 91.20
13	FRONT BUMPER CARRIER <i>Bent</i>	\$	625.00 ✓ 499.60
14	FRONT BUMPER FOAM FILLER PIECE <i>crushed</i>	\$	71.00 ✓ 56.08
15	FRONT BUMPER COVER <i>Distorted</i>	\$	91.00 ✓ 72.56
16	FRONT BUMPER GUIDE SECTION-LH/RH <i>for Bumped</i>	2 \$	64.00 ✓ 51.20
17	FRONT SIGN 'CAUTION' <i>2</i>	\$	13.00 ✓ 9.76
18	STICKER AIR CODITIONER <i>1 new</i>	\$	7.00 ✓ 5.12
19	SIGNAL HORN-RH <i>crushed</i>	\$	180.00 ✓ 143.60
20	FANFARE-LH <i>new</i>	\$	262.00 +
SUB - TOTAL SPARE PARTS CHARGES		\$	<u>5,844.00</u>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Premium Automobiles

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Material List for Accident Vehicle Regn No. SMA 2436 D

S/N	Parts Description		Damaged Parts & Prices S/Nett
21	SPRING SHACKLE-LH/RH <i>not in</i>	2 S	58.00 +.
22	FRONT FENDER-LH/RH <i>RH Buckled</i>	2 S	2,094.00 <i>1047.837.60</i>
23	FRONT FENDER ATTACHMENT PARTS	2 S	72.00 +
24	FRONT FENDER REAR BRACKET-LH/RH <i>new</i>	2 S	28.00 +
25	FRONT FENDER CENTRE BRACKET-LH/RH	2 S	86.00 +
26	FRONT FENDER BRACKET-LH/RH <i>not in</i>	2 S	28.00 +
27	FRONT FENDER POP RIVET <i>new</i>	12 S	36.00 ✓ <i>28.08</i>
28	FRONT FENDER BRACE-LH/RH <i>2 new RH damaged</i>	2 S	58.00 + <i>28.04</i>
29	FRONT WHEEL HOUSING LINER-LH/RH <i>not in</i>	2 S	366.00 +
30	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS <i>not in</i>	2 S	103.00 +.
31	BONNET <i>Distorted</i>	S	2,549.00 ✓ <i>2,039.20</i>
32	BONNET ATTACHMENT PART <i>not in</i>	S	149.00 +
33	BONNET LID HINGE-LH/RH <i>not Bent</i>	2 S	112.00 ✓ <i>86.48</i>
34	BONNET GAS FILLED STRUT <i>not in</i>	S	93.00 +
35	BONNET STRIKER-LH/RH <i>Bent</i>	2 S	200.00 ✓ <i>159.09</i>
36	BONNET SOUND ABSORBER <i>new crumpled.</i>	S	201.00 ✓ <i>160.50</i>
37	BONNET IMPACT PROTECTION <i>new</i>	3 S	82.00 ✓ <i>64.40</i>
38	PLENUM CHAMBER COVER <i>new not in</i>	S	144.00 ✓ <i>114.50</i>
39	WATER BOX SEAL FRONT PANEL <i>not in</i>	S	124.00 +
40	BONNET LID LOCK WITH MICRO -SWITCH <i>Damaged</i>	2 S	367.00 ✓ <i>293.60</i>
SUB - TOTAL SPARE PARTS CHARGES		S	6,950.00

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Material List for Accident Vehicle Regn No. SMA 2436 D

S/N Parts Description		Damaged Parts & Prices S/Nett	
41	FLAT CONNECTOR HOUSING <i>Not Nec</i>	\$	12.00 X
42	BONNET BOWDEN CABLE-CENTER <i>Not Nec</i>	\$	53.00 X
43	BONNET LID LOCK CABLE <i>Not in</i>	\$	67.00 +
44	BONNET LID LOCK CABLE COVER <i>Not Damaged</i>	\$	9.00 ✓ 7.12
45	BONNET RELEASE ELEMENT <i>Not Damaged</i>	\$	53.00 ✓ 41.68
46	BONNET BOWDEN CABLE-CENTER <i>Not Damaged</i>	\$	53.00 ✓ 41.68
47	BONNET BOWDEN CABLE-LH/RH <i>Not Damaged</i>	2 \$	106.00 ✓ 83.36
48	RELEASE LEVER <i>Not in</i>	\$	12.00 +
49	HEADLIGHT MOUNTING-LH <i>Not Nec</i>	\$	107.00 X
50	LED HEADLIGHT MOUNTING-LH/RH <i>RH cracked, LH Cracked</i>	2 \$	214.00 → 107. x 171.20 ✓
51	LED HEADLIGHT-LH/RH <i>RH cracked, LH Cracked</i>	2 \$	8,982.00 + 996. 7,185.60
52	LED HEADLIGHT POWER MODULE <i>Not in</i>	\$	693.00 +
53	LED HEADLIGHT CONTROL UNIT <i>Not in</i>	\$	508.00 X
54	LED HEADLIGHT WITH HEAT SINK-RH <i>Not in</i>	\$	666.00 +
55	LED HEADLIGHT HOSE-RH <i>Not in</i>	\$	26.00 +
56	LED HEADLIGHT LIFT CYLINER-LH/RH <i>Not in</i>	2 \$	256.00 +
57	LED HEADLIGHT LIFT CULINDER HOSE <i>Not in</i>	\$	170.00 ✓ 136
58	LED HEADLIGHT DISTRIBUTOR <i>Not Damaged</i>	\$	27.00 ✓ 21.44
59	LED HEADLIGHT ELBOW FITTING <i>Not Damaged</i>	3 \$	81.00 ✓ 64.80
60	LED HEADLIGHT PUMP <i>Not in</i>	\$	147.00 +
SUB - TOTAL SPARE PARTS CHARGES		\$	12,242.00

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Material List for Accident Vehicle Regn No. SMA 2436 D

Damaged Parts & Prices
S/Nett

S/N	Parts Description		
61	WINDSCREEN WASHER SYSTEM PUMP <i>acc -</i>	S	118.00 <i>x</i>
62	WASH WATER RESERVOIR <i>acc -</i>	S	156.00 <i>x</i>
63	RADIATOR LOCK CARRIER WITH MOUNTING <i>cracked</i>	S	907.00 <i>✓ 725.60</i>
64	A/C CONDENSER WITH FLUID RESERVOIR <i>Dented</i>	S	503.00 <i>✓ 402</i>
65	REFRIGERANT LINE FOR A/C CONDENSER CUT OFF POINT <i>Not New</i>	S	601.00 <i>x</i>
66	REFRIGERANT LINE FOR A/C COMPRESSOR <i>Not New</i>	S	461.00 <i>x</i>
67	RADIATOR <i>Dented</i>	S	878.00 <i>✓ 702.40</i>
68	INTERCOOLER <i>Best</i>	S	837.00 <i>✓ 669.60</i>
69	READY-MIX COOLANT-1.5LTR <i>acc</i>	4 S	84.00 <i>✓ 67.20</i>
70	RADIATOR UPPER BRACKET <i>Not New</i>	2 S	77.00 <i>x</i>
71	RADIATOR LOWER BUSH <i>Not New</i>	2 S	18.00 <i>x</i>
72	RADIATOR FAN WITH FAN RING <i>Damaged</i>	S	1,483.00 <i>✓ 836.80</i>
73	RADIATOR AIR GUIDE-LH/RH <i>But Dist Dist do's</i>	2 S	54.00 <i>✓ 43.72</i>
74	RADIATOR SEAL-RH OUTER <i>acc</i>	S	6.00 <i>✓ 4.98</i>
75	RADIATOR AIR GUIDE-UPPER CENTRE <i>cracked</i>	S	19.00 <i>✓ 15.20</i>
76	AIR INTAKE <i>Rehd</i>	S	53.00 <i>✓ 41.84</i>
77	AIR INTAKE HOSE <i>Rehd</i>	S	62.00 <i>✓ 49.20</i>
78	AIR DUCT <i>Rehd</i>	S	19.00 <i>✓ 14.48</i>
79	AIR INTAKE WATER DRAINAGE HOSE <i>Rehd</i>	S	31.00 <i>✓ 24.48</i>
80	AIR FILTER <i>Rehd</i>	S	259.00 <i>✓ x</i>
SUB - TOTAL SPARE PARTS CHARGES		S	6,626.00

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Premium Automobiles

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Material List for Accident Vehicle Regn No. SMA 2436 D

S/N	Parts Description	Damaged Parts & Prices S/Nett	
81	INTERCOOLER TUBE <i>Not New</i>	\$	129.00 *
82	INTAKE MANIFOLD <i>Not New</i>	2 \$	588.00 *
83	INTERCOOLER GASKET <i>Not New</i>	\$	13.00 *
84	FRONT WHEEL COVER-LH/RH <i>new</i>	2 \$	588.00 ✓ 469.60
85	FRONT NO. PLATE <i>Bent</i>	S/N \$	40.00 ✓
95	SUNDRIES <i>New</i>	\$	800.00 → 76.24
TOTAL SPARE PARTS CHARGES		\$	33,820.00
TOTAL LABOUR CHARGES		\$	27,652.00
GRAND TOTAL		\$	61,472.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/TP/0848/2019/GW 17-Jul-19 Glory Tan 1 of 1 SMA 2436 D Q2 1.0 TFSI S Tronic
Quantity	Description	Unit Price	Amount
Parts			
1	External temperature sensor <i>Pisto and</i>	\$ 54.00	✓ 42.96
2	Cover plate for lock carrier LHS <i>Set</i>	\$ 89.00	✓ 70.48
3	Noise insulation <i>reld</i>	\$ 239.00	✓ 191.20
4	Air intake top cover <i>and</i>	\$ 27.00	✓ 21.36
5	Mechatronic with software <i>reld</i>	\$ 3,690.00	✓ 2,952
6	Hydraulic fluid <i>3m</i>	\$ 49.00	✓ 38.96
7	Transmission fluid	\$ 120.00	✓ 96
		\$ 4,268.00	
Labours			
1	To cut and reweld lhs console mounting. To dislodge engine mounting. To realign rhs chassis frame to position.	\$ 1,500.00	1000
2	To remove and renew mechatronic. S/N	\$ 980.00	✓
3	To respray both chassis frame and seat console	800	400
TOTAL		\$ 6,748.00	

For Premium Automobiles Pte Ltd

Adrian Ling,
S.S.

Authorised Signature

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Adrian

Surveyed Date

:

12/07/19

Authorised Date

:

Excess Cost

:

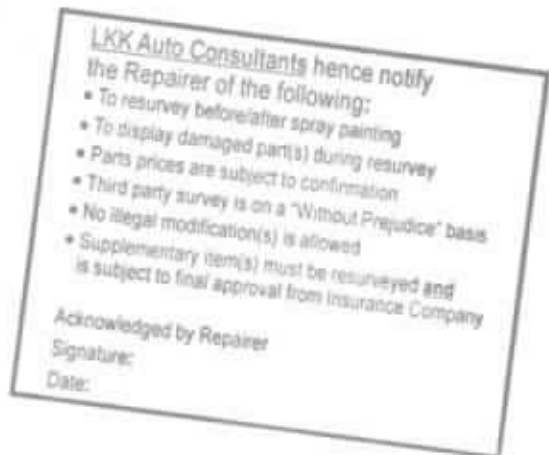
Liability

:

Remarks

:

Not Authorised, 10 Days.



Please Note

- : This estimate is based on visual inspection of the affected
Should we require further labour charges and spare parts
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

From: Boo seng yak <boojohnny@gmail.com>
Sent: Tuesday, 20 August 2019 6:17 PM
To: Adrian Ling (LKKAuto); SUR; Admin A; CS A Team; Carrine Leong; jiajee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: FINAL REVISION - SMA2436D - TP AIG - SURVEYED 12 JUL 19
Attachments: PA08482019 - SMA 2436 D Q2 1.0 TFSI S TRONIC - FRONT- OD (AXA).xls; WhatsApp Image 2019-07-25 at 12.31.26 PM (resize).jpeg; WhatsApp Image 2019-07-25 at 12.31.26 PM (2) (resize).jpeg; WhatsApp Image 2019-07-25 at 12.31.27 PM (1) (resize).jpeg; WhatsApp Image 2019-07-25 at 12.31.26 PM (1) (resize).jpeg; WhatsApp Image 2019-07-25 at 12.31.27 PM (2) (resize).jpeg; WhatsApp Image 2019-07-25 at 12.31.24 PM (1) (resize).jpeg; WhatsApp Image 2019-07-25 at 12.31.25 PM (1) (resize).jpeg; WhatsApp Image 2019-07-25 at 12.31.25 PM (resize).jpeg; WhatsApp Image 2019-07-25 at 12.31.24 PM (resize).jpeg; WhatsApp Image 2019-07-25 at 8.44.50 PM (resize).jpeg; WhatsApp Image 2019-07-25 at 8.44.51 PM (1) (resize).jpeg; WhatsApp Image 2019-07-25 at 8.44.51 PM (resize).jpeg; WhatsApp Image 2019-07-25 at 8.44.51 PM (2) (resize).jpeg; WhatsApp Image 2019-07-23 at 9.34.54 AM (resize).jpeg; WhatsApp Image 2019-07-23 at 9.34.53 AM (2) (resize).jpeg; WhatsApp Image 2019-07-23 at 9.37.15 AM (1) (resize).jpeg; WhatsApp Image 2019-07-23 at 9.37.16 AM (resize).jpeg; WhatsApp Image 2019-07-23 at 9.37.15 AM (resize).jpeg; WhatsApp Image 2019-07-23 at 9.34.53 AM (resize).jpeg; WhatsApp Image 2019-07-23 at 9.34.54 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.18.03 AM (resize).jpeg; WhatsApp Image 2019-07-23 at 9.34.52 AM (resize).jpeg; WhatsApp Image 2019-07-23 at 9.34.53 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.18.02 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.18.02 AM (2) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.18.02 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.18.03 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.17.59 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.18.00 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.17.59 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.17.55 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.18.01 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.17.56 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.17.57 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.17.58 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.17.58 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.17.52 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.17.53 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.17.53 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.17.54 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.17.55 AM (2) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.17.55 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.54 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.54 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.55 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.56 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.56 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.56 AM (2) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.57 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.51 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.51 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.52 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.52 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.53 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.53 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.48 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.49 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.49 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.50 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.45 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.46 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.46 AM (resize).jpeg;

Attachments:

WhatsApp Image 2019-07-17 at 9.16.47 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.47 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.39 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.41 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.43 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.43 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.44 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.47 AM (2) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.47 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.36 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.38 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.16.38 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.44 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.45 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.46 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.46 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.40 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.47 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.41 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.42 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.42 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.43 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.43 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.37 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.37 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.38 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.38 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.39 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.39 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.40 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.33 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.33 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.34 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.35 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.36 AM (1) (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.29 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.36 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.30 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.31 AM (resize).jpeg; WhatsApp Image 2019-07-17 at 9.15.32 AM (resize).jpeg; WhatsApp Image 2019-08-05 at 4.19.51 PM (1) (resize).jpeg; WhatsApp Image 2019-08-05 at 4.19.51 PM (resize).jpeg; WhatsApp Image 2019-07-25 at 12.31.27 PM (resize).jpeg; WhatsApp Image 2019-07-25 at 12.31.28 PM (resize).jpeg; WhatsApp Image 2019-07-29 at 10.18.56 AM (resize).jpeg; WhatsApp Image 2019-07-29 at 10.18.57 AM (resize).jpeg; CAR O LINER, RESURVEY SMA2436D.pdf; WhatsApp Image 2019-07-29 at 10.18.57 AM (1) (resize).jpeg

Hi Adrian and all,

URGENT CLOSURE

Revised estimate, Car o Liner report, resurvey documents and photographs is attached.

Please confirm ASAP on repair cost of \$36,942.16 @ 16 days exclude 2 Sundays.

Your early closure is well appreciated.

Best regards - jb

Khanchna (LKK Auto)

From: glory.tan@premiumauto.com.sg
Sent: Tuesday, 23 July 2019 2:35 PM
To: Admin A; CS A Team
Cc: allan.wu@premiumauto.com.sg; 'Claims'; 'Johnny Boo'
Subject: Amended supplementary list for SMA 2436 D
Attachments: 2436.pdf

Dear all,

Please refer to the attached for amended supplementary list for SMA 2436 D which was discussed already between Adrian and Mr Boo. Please revise and get it back to us.

Thank you.

Best Regard,
Glory Tan
Bodyworks Department

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 f. +65 6841 1183

e. glory.tan@premiumauto.com.sg w. www.audi.com.sg

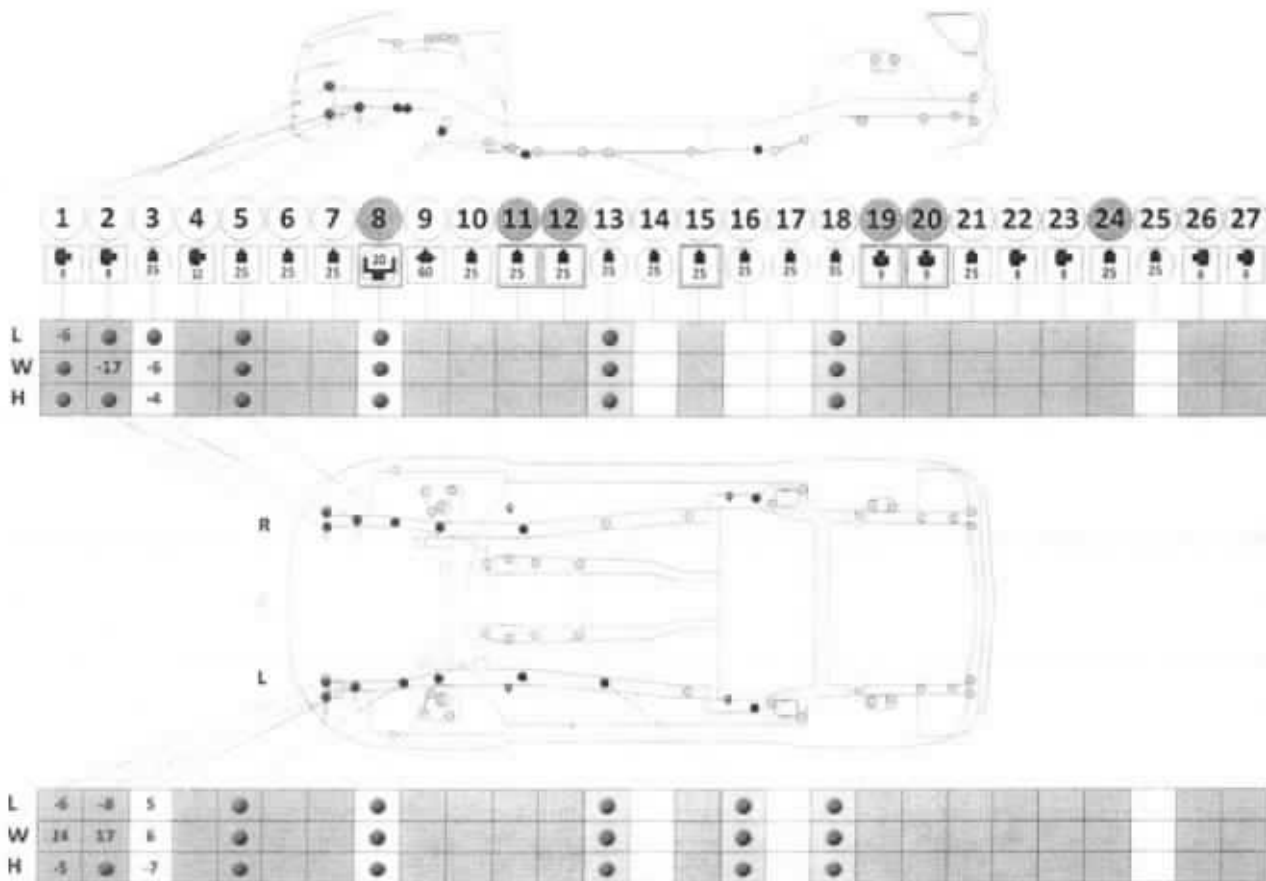
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Car-O-Liner Vision2 X3

Lower body Diagnose Report

1.26.18010.2 t:3
2019-07-25

Customer		Vehicle	
Name		DataSet 21:348	Issue 2017-11-01
Address		Make Audi	Type 5D/FWD
City	Zip	Model Q2	VIN WAUZZZGA4JA058069
State	Phone	Year 2016-	Miles
E-mail		License No SMA2436D	
Insurance		Job	
Insurance Co	Claim No	Workorder 2019-07-25-1	Start Date 2019-07-25
Adjuster	Phone	Technician dns	End Date 2019-07-25
E-mail		Sign _____	



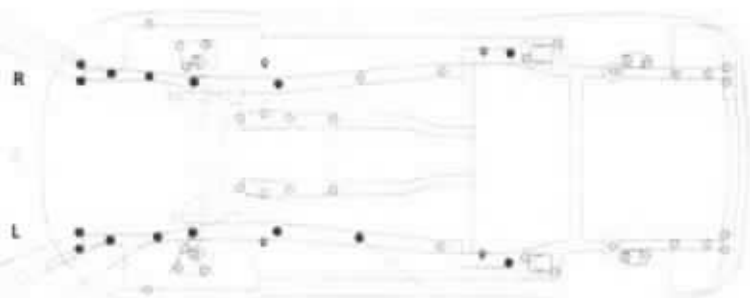
BodyShop Company PREMIUM AUTOMOBILES PTE LTD Address 55 UBI ROAD City SINGAPORE Zip 408699 State Phone 63662323 E-mail falcoe.lee@premiumauto.com.sg	Notes
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1.26.18010.2 t:3
2019-07-25

Customer		Vehicle	
Name		DataSheet 21:348	Issue 2017-11-01
Address		Make Audi	
City	Zip	Model Q2	Type 5D/FWD
State	Phone	Year 2016-	VIN WAUZZZGA41A058069
E-mail		License No SMA2436D	Miles
Insurance		Job	
Insurance Co	Claim No	Workorder 2019-07-25-1	Start Date 2019-07-25
Adjuster	Phone	Technician dns	End Date 2019-07-25
E-mail		Sign _____	



1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27

[illegible][illegible]

BodyShop	Notes
Company PREMIUM AUTOMOBILES PTE LTD Address 55 UBI ROAD City SINGAPORE Zip 408699 State Phone 63662323 E-mail falcoe.lee@premiumauto.com.sg	

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner Details	
Owner ID Type:	Singapore NRIC
Owner ID:	4684Z
Vehicle Details	
Vehicle No.:	SMA2436D
Vehicle to be Exported:	Yes
Intended Deregistration Date:	12 Jul 2019
Vehicle Make:	AUDI
Vehicle Model:	Q2 1.0 TFSI S TRONIC
Primary Colour:	Grey
Manufacturing Year:	2017
Engine No.:	CHZ646493
Chassis No.:	WAUZZZGA4JA058069
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$27,220.00
Original Registration Date:	31 May 2018
First Registration Date:	31 May 2018
Transfer Count:	0
Actual ARF Paid:	\$30,108.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 May 2028
PARF Rebate Amount:	\$22,581.00
Intended COE Rebate Details	
COE Expiry Date:	30 May 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$38,830.00
COE Rebate Amount:	\$31,064.00
Total Rebate Amount:	\$53,645.00

The information contained herein is correct as at 12 Jul 2019

OK

HIN LUNG AUTO
Ho Bee Group

30 years
of car sales

One Stop Car Hub
Finance, Insurance, Workshop
New and Used Cars

4 vehicles

Search Audi Q2

Advanced Search

Search

View All

Make

Model

Price

Depreciation

Reg Date

Eng Cap

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Veh Type

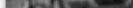
Status

Search Selection	Audi Q2	Any	Any	2018	Any	Any	Any	Available
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 Audi Q2 1.0A TFSI S-tronic \$109,800 \$10,560 /yr 28-Jun-2018 999 cc 15,000 km SUV Available

Spare Car For Company's Director Usage, Fully Agent Maintained With 5 Years Warranty, Huge Savings Compared To Buying A Brand New Unit, Car Under Consignment, Viewing Via Appointment Only, Loan And Trade In Available, Contact Us Now!

 Premium

	Audi Q2 1.4A TFSI COD S-tronic	\$116,888	\$10,770 /yr	31-Oct-2018	1,395 cc	7,000 km	SUV	Available
Loan And High Trade In Available! Lowest Mileage! Lowest Depreciation! 5 Years Warranty! Management Unit, Superb Condition!								
	Posted: 15-Jul-2018 Tags: 2018 Audi Q2, 2018 Audi Q2, Audi Q2, Audi Q2, Audi Q2, e2, 1st year Audi							

Save this search criteria, to get email alerts whenever a match is found. Save Search

Make Model Price Depreciation **Reg Date** Eng Cap Mileage Veh Type Status

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20 • results/page

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Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 15 July 2019 1:19 PM
To: LUCIEN209@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SCK8188X [AIG] & SMA2436D ALONG 2 CHANGI SOUTH AVENUE 1 ON 10/07/2019

Tracking:	Recipient	Delivery
	LUCIEN209@GMAIL.COM	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 15/7/2019 1:19 PM
	shupei@lkkauto.com	Delivered: 15/7/2019 1:19 PM
	olivialau@lkkauto.com	Delivered: 15/7/2019 1:19 PM

Our Ref: CC3/AIG19012327/Aka3
Your Ref: SCK8188X [AIG]

CHUA ZHICHENG,LUCIEN

Dear Sir/Madam,

ACCIDENT INVOLVING SCK8188X [AIG] & SMA2436D ALONG 2 CHANGI SOUTH AVENUE 1 ON 10/07/2019

We refer to the above subject matter.

We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim from SMA2436D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as Third party was travelling straight had right of way and any vehicle making a turn should ensure greater caution and ensure that it is safe to complete the turn. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/TP/0848/2019/GW
Date : 11-Jul-19

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

You recommended 10 days

We took 16 days exclude 2 Sundays

jb 20 Aug 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Goh Choi Sia Madeline
Address : Blk 312 C Clementi Ave 4
#32-185
Singapore 123312
Telephone : (HP)+90017500
Type of Claim : Third Party Claims
Policy No. : 71661531 QMY
Vehicle No : **SMA 2436 D**
Model Code : Q2 1.0 TFSI S Tronic
Model / Year : May-18
Engine No : CHZ 646493
Chassis No : WAUZZZGA4JA058069
Mileage : 37082 KM
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 10-Jul-19
Place of Accident : Chang South Ave 1

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SMA 2436 D

S/n	Nature of Jobs	Estimated Charges	
1	To tow and recover vehicle from scene of accident.	S/N \$ 280.00	
2	To carry out first measurement test on car-oliner.	S/N \$ 800.00	\$ 800.00
3	To remove and transfer front wire harness for headlights, horns, outside temperature sensor, headlight washer assy.	S/N \$ 360.00	\$ 360.00
4	To remove and renew aircon condenser, additional radiator and radiator. Check electrical fans and control unit. Pressurise cooling system. To carry out vacuum and regas.	S/N \$ 1,400.00	\$ 1,400.00
5	To dismantle both front door panel trims. To remove and reinstall both wing mirror assy.	S/N \$ 600.00	\$ 300.00
6	To renew engine components and intake manifold. To inspect for further damage.	S/N \$ 480.00	na
7	To remove and reinstall engine assy with gearbox assy to facillitate car-oliner repairs.	S/N \$ 2,800.00	na
SUB TOTAL LABOUR CHARGES		\$ 6,720.00	\$ 2,860.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SMA 2436 D

S/N	Nature of Jobs	Estimated Charges		
		c/f	\$	2,860.00
8	To remove and reinstall front suspension assy with subframe to facillitate car o-liner repairs.inspect for damages and renew if necessary.	S/N	\$ 2,400.00	
9	To place vehicle on car o-liner.	S/N	\$ 1,800.00	\$ 1,800.00
10	To dismantle and renew front bumper, both front fenders, bonnet and both headlights. To repair both front doors. To remove and renew front lock carrier. To align front chassis frame to position. Re-organise crash management components . Reinstall all parts removed. <i>(Originally 7 days)</i>		\$ 9,200.00	\$ 3,500.00
11	To respray front bumper, bonnet, hinges, both front fenders, both front doors and rhs upper A-pillar. <i>(Originally 5 portion \$2750.00 add hinges \$200.00)</i>		\$ 7,100.00	\$ 2,950.00
12	To carry out wheel alignment.	S/N	\$ 240.00	na
12a	Added labour charges - see attached		\$ 3,280.00	\$ 2,380.00
13	To carry out diagnostic check.	S/N	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 30,932.00	\$ 13,682.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6386 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMA 2436 D

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	
1	FRONT BUMPER	\$ 1,706.00	\$ 1,364.00
2	FRONT BUMPER FIXING PARTS	\$ 314.00	
3	FRONT BUMPER GRILLE-CENTER	\$ 179.00	\$ 143.20
4	FRONT BUMPER AIR GUIDE GRILLE-LH/RH	2 \$ 308.00	\$ 245.60
5	FRONT BUMPER END CAP-LH/RH	2 \$ 62.00	\$ 48.80
6	FRONT BUMPER SPOILR	\$ 273.00	\$ 218.00
7	FRONT BUMPER CLOSING ELEMENT	\$ 142.00	\$ 113.20
8	FRONT WHEEL SPOILER-LH/RH	2 \$ 62.00	
9	FRONT ADAPTER-LH	\$ 32.00	
10	FRONT ADAPTER-RH	\$ 38.00	
11	RADIATOR GRILLE	\$ 1,301.00	\$ 1,040.80
12	RADIATOR GRILLE STRIKER PLATE	\$ 114.00	\$ 91.20
13	FRONT BUMPER CARRIER	\$ 625.00	\$ 499.60
14	FRONT BUMPER FOAM FILLER PIECE	\$ 71.00	\$ 56.08
15	FRONT BUMPER COVER	\$ 91.00	\$ 72.56
16	FRONT BUMPER GUIDE SECTION-LH/RH	2 \$ 64.00	\$ 51.20
17	FRONT SIGN 'CAUTION'	\$ 13.00	\$ 9.76
18	STICKER AIR CODITIONER	\$ 7.00	\$ 5.12
19	SIGNAL HORN-RH	\$ 180.00	\$ 143.60
20	FANFARE-LH	\$ 262.00	
SUB - TOTAL SPARE PARTS CHARGES		\$ 5,844.00	\$ 4,102.72

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMA 2436 D

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	
			\$	4,102.72
21	SPRING SHACKLE-LH/RH	2 \$	58.00	
22	FRONT FENDER-LH/RH	2 \$	2,094.00	\$ 837.60
23	FRONT FENDER ATTACHMENT PARTS	2 \$	72.00	
24	FRONT FENDER REAR BRACKET-LH/RH	2 \$	28.00	
25	FRONT FENDER CENTRE BRACKET-LH/RH	2 \$	86.00	
26	FRONT FENDER BRACKET-LH/RH	2 \$	28.00	
27	FRONT FENDER POP RIVET	12 \$	36.00	\$ 28.80 ✓
28	FRONT FENDER BRACE-LH/RH	2 \$	58.00	\$ 23.04
29	FRONT WHEEL HOUSING LINER-LH/RH	2 \$	366.00	
30	FRONT WHEEL HOUSING LINER ATTACHMENT PARTS	2 \$	103.00	
31	BONNET	\$	2,549.00	\$ 2,039.20
32	BONNET ATTACHMENT PART	\$	149.00	
33	BONNET LID HINGE-LH/RH	2 \$	112.00	\$ 88.48
34	BONNET GAS FILLED STRUT	\$	93.00	
35	BONNET STRIKER-LH/RH	2 \$	200.00	\$ 159.04
36	BONNET SOUND ABSORBER	\$	201.00	\$ 160.80
37	BONNET IMPACT PROTECTION	3 \$	82.00	\$ 64.40
38	PLENUM CHAMBER COVER	\$	144.00	\$ 114.80
39	WATER BOX SEAL FRONT PANEL	\$	124.00	
40	BONNET LID LOCK WITH MICRO -SWITCH	2 \$	367.00	\$ 293.60
SUB - TOTAL SPARE PARTS CHARGES		\$	6,950.00	\$ 7,912.48

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMA 2436 D

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	
			\$	7,912.48
41	FLAT CONNECTOR HOUSING	\$	12.00	
42	BONNET BOWDEN CABLE -CENTER	\$	53.00	
43	BONNET LID LOCK CABLE	\$	67.00	
44	BONNET LID LOCK CABLE COVER	\$	9.00	\$ 7.12
45	BONNET RELEASE ELEMENT	\$	53.00	\$ 41.68
46	BONNET BOWDEN CABLE -CENTER	\$	53.00	\$ 41.68
47	BONNET BOWDEN CABLE-LH/RH	2 \$	106.00	\$ 83.36
48	RELEASE LEVER	\$	12.00	
49	HEADLIGHT MOUNTING-LH	\$	107.00	
50	LED HEADLIGHT MOUNTING-LH/RH	2 \$	214.00	\$ 171.20
51	LED HEADLIGHT-LH/RH	2 \$	8,982.00	\$ 7,185.60
52	LED HEADLIGHT POWER MODULE	\$	693.00	
53	LED HEADLIGHT CONTROL UNIT	\$	508.00	
54	LED HEADLIGHT WITH HEAT SINK-RH	\$	666.00	
55	LED HEADLIGHT HOSE-RH	\$	26.00	
56	LED HEADLIGHT LIFT CYLINER-LH/RH	2 \$	256.00	
57	LED HEALDIGHT LIFT CULINDER HOSE	\$	170.00	\$ 136.00
58	LED HEADLIGHT DISTRIBUTOR	\$	27.00	\$ 21.44
59	LED HEALDIGHT ELBOW FITTING	3 \$	81.00	\$ 64.80
60	LED HEADLIGHT PUMP	\$	147.00	
SUB - TOTAL SPARE PARTS CHARGES		\$	12,242.00	\$ 15,665.36

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMA 2436 D

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	
				\$ 15,665.36
61	WINDSCREEN WASHER SYSTEM PUMP	\$	118.00	
62	WASH WATER RESERVOIR	\$	156.00	
63	RADIATOR LOCK CARRIER WITH MOUNTING	\$	907.00	\$ 725.60
64	A/C CONDENSER WITH FLUID RESERVOIR	\$	503.00	\$ 402.00
65	REFRIGERANT LINE FOR A/C CONDENSER CUT OFF POINT	\$	601.00	
66	REFRIGERANT LINE FOR A/C COMPRESSOR	\$	461.00	
67	RADIATOR	\$	878.00	\$ 702.40
68	INTERCOOLER	\$	837.00	\$ 669.60
69	READY-MIX COOLANT-1.5LTR	4 \$	84.00	\$ 67.20
70	RADIATOR UPPER BRACKET	2 \$	77.00	
71	RADIATOR LOWER BUSH	2 \$	18.00	
72	RADIATOR FAN WITH FAN RING	\$	1,483.00	\$ 836.80
73	RADIATOR AIR GUIDE-LH/RH	2 \$	54.00	\$ 42.72
74	RADIATOR SEAL-RH OUTER	\$	6.00	\$ 4.48
75	RADIATOR AIR GUIDE-UPPER CENTRE	\$	19.00	\$ 15.20
76	AIR INTAKE	\$	53.00	\$ 41.84
77	AIR INTAKE HOSE	\$	62.00	\$ 49.20
78	AIR DUCT	\$	19.00	\$ 14.48
79	AIR INTAKE WATER DRAINAGE HOSE	\$	31.00	\$ 24.48
80	AIR FILTER	\$	259.00	
SUB - TOTAL SPARE PARTS CHARGES			\$ 6,626.00	\$ 19,261.36

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel: 6366 2323 Fax: 6641 1183

Telefax

Material List for Accident Vehicle Regn No. SMA 2436 D

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	
		c/f	\$ 19,261.36
81	INTERCOOLER TUBE	\$ 129.00	
82	INTAKE MANIFOLD	2 \$ 588.00	
83	INTERCOOLER GASKET	\$ 13.00	
84	FRONT WHEEL COVER-LH/RH	2 \$ 588.00	\$ 469.60
85	FRONT NO. PLATE	S/N \$ 40.00	\$ 40.00
86	Added parts - see attached	\$ 4,268.00	\$ 3,412.96
87	SUNDRIES	\$ 800.00	\$ 76.24
	TOTAL SPARE PARTS CHARGES	\$ 38,088.00	\$ 23,260.16
	TOTAL LABOUR CHARGES	\$ 30,932.00	\$ 13,682.00
	GRAND TOTAL	\$ 69,020.00	\$ 36,942.16

23,259.08

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120 Attn: Mr. Adrian Ling - Motor Claims Dept Tel: 6841 0055 - Fax: 6256 4315		Estimate No. Date Service Advisor Pages Regn No Model No	PA/TP/0848/2019/GW 17-Jul-19 Glory Tan 1 of 1 SMA 2436 D Q2 1.0 TFSI S Tronic
Quantity	Description	Unit Price	Amount
Parts			
1	External temperature sensor	\$ 54.00	\$ 42.96
2	Cover plate for lock carrier LHS	\$ 89.00	\$ 70.48
3	Noise insulation	\$ 239.00	\$ 191.20
4	Air intake top cover	\$ 27.00	\$ 21.36
5	Mechatronic with software	\$ 3,690.00	\$ 2,952.00
6	Hydraulic fluid	\$ 49.00	\$ 38.96
7	Transmission fluid	\$ 120.00	\$ 96.00
		\$ 4,268.00	\$ 3,412.96
Labours			
1	To cut and reweld lhs console mounting. To dislodge engine mounting. To realign rhs chassis frame to position.	\$ 1,500.00	\$ 1,000.00
2	To remove and renew mechatronic. S/N	\$ 980.00	\$ 980.00
3	To respray both chassis frame and seal console	\$ 800.00	\$ 400.00
		\$ 3,280.00	\$ 2,380.00
		\$ 4,268.00	\$ 3,412.96
		\$ 7,548.00	\$ 5,792.96
		Labour	\$ 3,280.00 \$ 2,380.00
		Material	\$ 4,268.00 \$ 3,412.96
		Total	\$ 7,548.00 \$ 5,792.96

For Premium Automobiles Pte Ltd

Authorised Signature

Khanchna (LKK Auto)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 13 January 2020 3:02 PM
To: Khanchna (LKK Auto); Admin A
Cc: claims@premiumauto.com.sg
Subject: RE: ACCEPT OFFER - FINAL REVISION - SMA2436D - TP AIG - SURVEYED 12 JUL 19

Dear Khanchna,

We accept your offer of SS41,330.11 in settlement.

Thank you.

**Best Regards,
Nadia
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Thursday, 9 January, 2020 1:48 PM
To: Claims <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: COUNTER OFFER - FINAL REVISION - SMA2436D - TP AIG - SURVEYED 12 JUL 19

**Without Prejudice
(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We maintain proposal for settlement as follows as the same is reasonable:

1. Cost of Repair (w/GST)	\$ 39,528.11
2. Loss of Rental (18 days x \$100)	\$ 1,800.00
3. LTA Search fee	\$ 2.00
TOTAL	\$ 41,330.11

Please confirm acceptance.

If not acceptable, please provide us with the breakdown of the loss of use and loss of rental days that you are claiming.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Wishing you a Happy and Prosperous Lunar New Year



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Thursday, 2 January 2020 11:53 AM

To: Claims <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: COUNTER OFFER - FINAL REVISION - SMA2436D - TP AIG - SURVEYED 12 JUL 19

WITHOUT PREJUDICE

Dear Nadia,

We are pending for mandate approval from our principal.

We will revert upon approval/instructions from them.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 2 January 2020 9:58 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: COUNTER OFFER - FINAL REVISION - SMA2436D - TP AIG - SURVEYED 12 JUL 19

Dear Khanchna,

Hope you have had a chance to review our settlement and reasoning as stated in our previous email to you.

Appreciate your kind acknowledgement and favourable offer on this case.

Thank you.

Best Regards,

Nadia

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 8826 8736 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 23 December, 2019 12:02 PM

To: 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: COUNTER OFFER - FINAL REVISION - SMA2436D - TP AIG - SURVEYED 12 JUL 19

Dear Khanchna,

In effort to save costs for your good office, we have advised our client in the initial stage that we will claim LOU for a period of the repair dates. This advice had been agreed by our client, to extend to insurer that he also does not want to seem unreasonable if he had requested for all 24 days to be settled under the rental rate.

We hope to seek your acceptance for the offer so we can ensure an amicable settlement.

Thank you.

**Best Regards,
Nadia
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Monday, 23 December, 2019 11:29 AM
To: Claims <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: COUNTER OFFER - FINAL REVISION - SMA2436D - TP AIG - SURVEYED 12 JUL 19

WITHOUT PREJUDICE

Dear Nadia,

Please let us have the reasons why the rental was not obtained for the 8 days.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,
Khanchna Case Handler
LKK Auto Consultants Pte Ltd

DID: 6841.2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 23 December 2019 11:24 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: COUNTER OFFER - FINAL REVISION - SMA2436D - TP AIG - SURVEYED 12 JUL 19

Dear Khanchna,

We have received your offer of **S\$ 41,330.11** in settlement for above claims. Kindly be informed that after speaking with our client, she is not agreeable with the offer and has given instructions to maintain as per original LOD:

COST OF REPAIR:	S\$ 39,528.11
LOSS OF RENTAL:	S\$ 1,800/-
LOSS OF USE:	S\$ 640/-
GIA SEARCH FEE:	S\$ 2/-
TOTAL:	<u>S\$ 41,970.11</u>

Appreciate your kind review and favourable reply on this case.

Thank you.

Best Regards,

Nadia

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 8826 8736 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Monday, 23 December, 2019 10:56 AM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: OFFER - FINAL REVISION - SMA2436D - TP AIG - SURVEYED 12 JUL 19

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

For amicable settlement on a without prejudice basis, we propose settlement as follows:

1. Cost of Repair (w/GST)	\$ 39,528.11
2. Loss of Rental (18 days x \$100)	\$ 1,800.00
3. LTA Search fee	\$ 2.00
TOTAL	\$ 41,330.11

Please confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 23 December 2019 10:41 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - FINAL REVISION - SMA2436D - TP AIG - SURVEYED 12 JUL 19

Dear Khanchna,

Any updates from your principal?

Best Regards,

Nadia

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 18 December, 2019 8:59 AM

To: 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - FINAL REVISION - SMA2436D - TP AIG - SURVEYED 12 JUL 19

Dear Khanchna,

Kindly advise whether there has been any updates from your principal.

Thank you.

Best Regards,

Nadia

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]
Sent: Friday, 13 December, 2019 9:05 AM
To: Claims <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - FINAL REVISION - SMA2436D - TP AIG - SURVEYED 12 JUL 19

Without Prejudice

Dear All,

We have received your LOD and matter is now pending for mandate approval from our principal.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 13 December 2019 8:59 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>;
Admin A <admin-a@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - FINAL REVISION - SMA2436D - TP AIG - SURVEYED 12 JUL 19

Dear Khanchna,

Following up, kindly advise whether you have received our mailed LOD?

Do also advise on payment process.

Thank you.

**Best Regards,
Nadia
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 14 November, 2019 12:34 PM
To: 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>; 'Adrian Ling (LKKAuto)' <adrianling@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: LOD - FINAL REVISION - SMA2436D - TP AIG - SURVEYED 12 JUL 19

Dear all,

Attached LOD for your perusal. We will pass original by hand to Adrian.

Kindly keep a look out and process the payment to us.

**Best Regards
Nadia Hani
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6388 2223 f. +65 6475 1023
e. Claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Tuesday, November 12, 2019 2:58 PM

To: Boo seng yak; Carrine Leong; jiayee.yap@premiumauto.com.sg; Chang Chee Sing

Cc: Adrian Ling (LKKAuto); Admin A

Subject: RE: FINAL REVISION - SMA2436D - TP AIG - SURVEYED 12 JUL 19

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

For COR, recommended amount at **P/P \$36,942.16(before GST)** with **16 repair days**.

** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Tuesday, 20 August 2019 6:17 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SMA2436D - TP AIG - SURVEYED 12 JUL 19

Hi Adrian and all,

URGENT CLOSURE

Revised estimate, Car o Liner report, resurvey documents and photographs is attached.

Please confirm ASAP on repair cost of \$36,942.16 @ 16 days exclude 2 Sundays.

Your early closure is well appreciated.

Best regards - jb

Print Received Message

This mail is associated with :

***SMA2436D (5439744134SG)**
[SCK8188X]

TP

GOH CHOI SIA MADELINE

Jul 10 2019 4:00PM

[CHUA ZHICHENG,LUCIEN]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 18/12/2019 09:38 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$41330.11) - SMA2436D - Claim Handler: Foo, Chit Yan

Approved:41330.11:*Above mandate subject to Final Repair Bill, Rental Invoice & Agreement, GIA Search Invoice in order

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Jul 2019 Edit Reg		12 Jul 2019 00:00 Edit Adj Rpt	S\$36,942.16 Edit Estimates	S\$36,942.16 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	CHUA ZHICHENG, LUCIEN, ID: S8731105H								
Main Claimant:	GOH CHOI SIA MADELINE, ID: S8514684Z								
Vehicle Reg. No.:	SMA2436D	Date of Loss:	10/07/2019 16:00 - :59 [13 Months and 10 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5439744134SG	Policy/Cover Note No.:	1800049582 (Comprehensive)						
Vehicle Reg. No. (Insured):	SCK8188X	Policy No. (Claimant):	71661531QMY						
	Excess:								
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 23/07/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG_EXPRESS (09/01/2020): Alert - Adj Mandate Maintained - SMA2436D - Claim Handler: Foo, Chit Yan - AIG_SG_EXPRESS (18/12/2019): Alert - Adj Mandate Approved (S\$41330.11) - SMA2436D - Claim Handler: Foo, Chit ...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMA2436D (5439744134SG)
[SCK8188X]
TP
GOH CHOI SIA MADELINE
Jul 10 2019 4:00PM
[CHUA ZHICHENG,LUCIEN]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser v 	
Video										1 per page v	☒
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1	25/11/19 10:01	Video - Accident							Load MP4		
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1	(Draft)	Third Party Express Settlement - Payment Breakdown							Edit		
Assessment Reports										1 per page v	☒
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1	15/07/19 07:58	Accident Statement From: DO - Reg. No: SCK8188X, Claimant: CHUA ZHICHENG, LUCIEN							Load HTM		
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3	15/07/19 13:20	EMAIL TO OI		☐
4	22/11/19 17:15	LOD, FINAL TAX INVOICE, LTA SEARCH, RENTAL SUPPORTING DOCS		☐
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6	23/01/20 10:25	WORKSHOP INVOICE		☐
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1	04/12/19 14:35	Clear Report		☐

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SCK8188X (Insd veh)	Model:	AUDI Q2 999CC 1.0 TFSI S
	SMA2436D (TP veh)		TRONIC (A)
Date of Accident:	10/07/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	72,936.51
Final Repair Cost	:	\$	39,528.11
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	1,800.00 18 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	41,330.11
Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ 100 _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	:	\$ 41,330.11
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

23 Jan
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19012327/AKA3Q2

Date: 23/01/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800049582
 Claimant: SMA2436D Insured Vehicle No: SCK8188X
 Vehicle No: SMA2436D
 Date of Loss: 10/07/2019 Nature of Claim: TP Claim No: 5439744134SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMA2436D
 Make & Model: AUDI Q2, 999cc 1.0 TFSI S TRONIC (A) Engine No: CHZ646493
 Reg. Date: 31/05/2018 (Man. Year: 2017) Chassis No: WAUZZZGA4JA058069
 Colour: Grey Odometer: 37082 km
 Engine Capacity: 999 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	37,232.96	23,260.16	13,972.80	37.53
Miscellaneous Items	0.00	0.00	0.00	
Labour	30,932.00	13,682.00	17,250.00	55.77
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	68,164.96	36,942.16	31,222.80	45.80
+ GST 7.00/7.00% (S\$)	4,771.55	2,585.95	2,185.60	45.80
Nett Amount (S\$)	72,936.51	39,528.11	33,408.40	45.80
+ Car Rental (18.0 x S\$100.00/day) (S\$)		1,800.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		41,330.11		

INSPECTION

Date of Assignment: 12/07/2019
 Date Inspected: 12/07/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
 55 Ubi Road 1
 Singapore 408699
 Estimated Period of Repair: 16.0 days

Adjuster: ADRIAN LING

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

MARKET VALUE

MARKET VALUE: \$107,000

LTA REBATE: 53,645

NETT VALUE: \$53,355

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Distorted	1,706.00 FS	*1,364.00 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	314.00 FS	*- FS
3	1		*FRONT BUMPER GRILLE -CENTER	Distorted	179.00 FS	*143.20 FS
4	2		*FRONT BUMPER AIR GUIDE -LH/RH	Missing	308.00 FS	*245.60 FS
5	2		*FRONT BUMPER END CAP -LH/RH	Missing	62.00 FS	*48.80 FS
6	1		*FRONT BUMPER SPOILER	Distorted	273.00 FS	*218.00 FS
7	1		*FRONT BUMPER CLOSING ELEMENT	Deformed	142.00 FS	*113.20 FS
8	2		*FRONT WHEEL SPOILER -LH/RH	Not Necessary	62.00 FS	*- FS
9	1		*FRONT ADAPTER -LH	Not Necessary	32.00 FS	*- FS
10	1		*FRONT ADAPTER -RH	Not Necessary	38.00 FS	*- FS
11	1		*RADIATOR GRILLE	Smashed	1,301.00 FS	*1,040.80 FS
12	1		*RADIATOR GRILLE STRIKER PLATE	Cracked	114.00 FS	*91.20 FS
13	1		*FRONT BUMPER CARRIER	Bent	625.00 FS	*499.60 FS
14	1		*FRONT BUMPER FOAM FILLER PIECE	Cracked	71.00 FS	*56.08 FS
15	1		*FRONT BUMPER COVER	Deformed	91.00 FS	*72.56 FS
16	2		*FRONT BUMPER GUIDE SECTION -LH/RH	Damaged	64.00 FS	*51.20 FS
17	1		*FRONT SIGN CAUTION	Necessary	13.00 FS	*9.76 FS
18	1		*STICKER AIR CODITIONER	Necessary	7.00 FS	*5.12 FS
19	1		*SIGNAL HORN -RH	Cracked	180.00 FS	*143.60 FS
20	1		*FANFARE -LH	Not Necessary	262.00 FS	*- FS
21	2		*SPRING SHACKLE -LH/RH	Not Necessary	58.00 FS	*- FS
22	1		*FRONT FENDER -LH/RH	O/S Buckled	2,094.00 FS	*837.60 FS
23	2		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	72.00 FS	*- FS
24	2		*FRONT FENDER REAR BRACKET -LH/RH	Not Necessary	28.00 FS	*- FS
25	2		*FRONT FENDER CENTRE BRACKET -LH/RH	Not Necessary	86.00 FS	*- FS
26	2		*FRONT FENDER BRACKET -LH/RH	Not Necessary	28.00 FS	*- FS
27	12		*FRONT FENDER POP RIVET	Necessary	36.00 FS	*28.80 FS
28	1		*FRONT FENDER BRACE-LH/RH	O/S Damaged	58.00 FS	*23.04 FS
29	2		*FRONT WHEEL HOUSING LINER -LH/RH	Not Necessary	366.00 FS	*- FS
30	2		*FRONT WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	103.00 FS	*- FS
31	1		*BONNET	Distorted	2,549.00 FS	*2,039.20 FS
32	1		*BONNET ATTACHMENT PART	Not Necessary	149.00 FS	*- FS
33	2		*BONNET LID HINGE -LH/RH	Bent	112.00 FS	*88.48 FS
34	1		*BONNET GAS FILLED STRUT	Not Necessary	93.00 FS	*- FS
35	2		*BONNET STRIKER -LH/RH	Bent	200.00 FS	*159.04 FS
36	1		*BONNET SOUND ABSORBER	Crumpled	201.00 FS	*160.80 FS
37	1		*BONNET IMPACT PROTECTION (3 PCS)	Necessary	82.00 FS	*64.40 FS
38	1		*PLENUM CHAMBER COVER	Deformed	144.00 FS	*114.80 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
39	1		*WATER BOX SEAL FRONT WHEEL	Not Necessary	124.00 FS	*- FS
40	2		*BONNET LID LOCK WITH MICRO -SWITCH	Damaged	367.00 FS	*293.60 FS
41	1		*FLAT CONNECTOR HOUSING	Not Necessary	12.00 FS	*- FS
42	1		*BONNET BOWDEN CABLE -CENTER	Not Necessary	53.00 FS	*- FS
43	1		*BONNET LID LOCK CABLE	Not Necessary	67.00 FS	*- FS
44	1		*BONNET LID LOCK CABLE COVER	Damaged	9.00 FS	*7.12 FS
45	1		*BONNET RELEASE ELEMENT	Damaged	53.00 FS	*41.68 FS
46	1		*BONNET BOWDEN CABLE -CENTER	Damaged	53.00 FS	*41.68 FS
47	2		*BONNET BOWDEN CABLE -LH/RH	Damaged	106.00 FS	*83.36 FS
48	1		*RELEASE LEVER	Not Necessary	12.00 FS	*- FS
49	1		*HEADLIGHT MOUNTING-LH	Not Necessary	107.00 FS	*- FS
50	2		*LED HEADLIGHT MOUNTING -LH/RH	Cracked	214.00 FS	*171.20 FS
51	2		*LED HEADLIGHT-LH/RH	Cracked	8,982.00 FS	*7,185.60 FS
52	1		*LED HEADLIGHT POWER MODULE	Not Necessary	693.00 FS	*- FS
53	1		*LED HEADLIGHT CONTROL UNIT	Not Necessary	508.00 FS	*- FS
54	1		*LED HEADLIGHT WITH HEAT SINK -RH	Not Necessary	666.00 FS	*- FS
55	1		*LED HEADLIGHT HOSE -RH	Not Necessary	26.00 FS	*- FS
56	2		*LED HEADLIGHT LIFT CYLINER -LH/RH	Not Necessary	256.00 FS	*- FS
57	1		*LED HEADLIGHT LIFT CULINDER HOSE	Cut	170.00 FS	*136.00 FS
58	1		*LED HEADLIGHT DISTRIBUTOR	Damaged	27.00 FS	*21.44 FS
59	3		*LED HEADLIGHT ELBOW FITTING	Damaged	81.00 FS	*64.80 FS
60	1		*LED HEADLIGHT PUMP	Not Necessary	147.00 FS	*- FS
61	1		*WINDSCREEN WASHER SYSTEM PUMP	Not Necessary	118.00 FS	*- FS
62	1		*WASH WATER RESERVOIR	Not Necessary	156.00 FS	*- FS
63	1		*RADIATOR LOCK CARRIER WITH MOULDING	Cracked	907.00 FS	*725.60 FS
64	1		*A/C CONDENSER WITH FLUID RESERVOIR	Dented	503.00 FS	*402.00 FS
65	1		*REFRIGERANT LINE FOR A/C CONDENSER CUT OFF POINT	Not Necessary	601.00 FS	*- FS
66	1		*REFRIGERANT LINE FOR A/C COMPRESSOR	Not Necessary	461.00 FS	*- FS
67	1		*RADIATOR	Dented	878.00 FS	*702.40 FS
68	1		*INTERCOOLER	Bent	837.00 FS	*669.60 FS
69	4		*READY -MIX COOLANT -1.5 LTR	Necessary	84.00 FS	*67.20 FS
70	2		*RADIATOR UPPER BRACKET	Not Necessary	77.00 FS	*- FS
71	2		*RADIATOR LOWER BUSH	Not Necessary	18.00 FS	*- FS
72	1		*RADIATOR FAN WITH FAN RING	Damaged	1,483.00 FS	*836.80 FS
73	2		*RADIATOR AIR GUIDE -LH/RH	Distorted	54.00 FS	*42.72 FS
74	1		*RADIATOR SEAL -RH OUTER	Necessary	6.00 FS	*4.48 FS
75	1		*RADIATOR AIR GUIDE -UPPER CENTRE	Cracked	19.00 FS	*15.20 FS
76	1		*AIR INTAKE	Deformed	53.00 FS	*41.84 FS
77	1		*AIR INTAKE HOSE	Deformed	62.00 FS	*49.20 FS
78	1		*AIR DUCT	Deformed	19.00 FS	*14.48 FS
79	1		*AIR INTAKE WATER DRAINAGE HOSE	Deformed	31.00 FS	*24.48 FS

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No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
80	1		*AIR FILTER	Not Necessary	259.00 FS	*- FS
81	1		*INTERCOOLER TUBE	Not Necessary	129.00 FS	*- FS
82	2		*INTAKE MANIFOLD	Not Necessary	588.00 FS	*- FS
83	1		*INTERCOOLER GASKET	Not Necessary	13.00 FS	*- FS
84	2		*FRONT WHEEL COVER -LH/RH	Necessary	588.00 FS	*469.60 FS
85	1		*FRONT NO PLATE	Bent	40.00 FS	*40.00 FS
86	1		*SUNDRIES	Necessary	800.00 FS	*76.24 FS
87	1		*EXTERNAL TEMPERATURE SENSOR	Distorted	42.96 FS	*42.96 FS
88	1		*COVER PLATE FOR LOCK CARRIER LHS	Bent	70.48 FS	*70.48 FS
89	1		*NOISE INSULATION	Deformed	191.20 FS	*191.20 FS
90	1		*AIR INTAKE TOP COVER	Damaged	21.36 FS	*21.36 FS
91	1		*MECHATRONIC WITH SOFTWARE	Dented	2,952.00 FS	*2,952.00 FS
92	1		*HYDRAULIC FLUID	Necessary	38.96 FS	*38.96 FS
93	1		*TRANSMISSION FLUID	Necessary	96.00 FS	*96.00 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 37,232.96 23,260.16

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CUT AND REWELD LHS CONSOLE MOUNTING TO DISLODGE ENGINE MOUNTING .TO REALIGN RHS CHASSIS FRAME TO POSITION	New	1,500.00	1,000.00
2	TO REMOVE AND RENEW MECHATRONIC	New	980.00	980.00
3	TO RESPRAY BOTH CHASSIS FRAME AND SEAL CONSOLE	New	800.00	400.00
4	TO TOW AND RECOVER VEHICLE FROM SCENE OF ACCIDENT	New	280.00	0.00
5	TO CARRY OUT FIRST MEASUREMENT TEST ON CAR-OLINER	New	800.00	800.00
6	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS ,HORNS ,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY	New	360.00	360.00
7	TO REMOVE AND RENEW AIRCON CONDENSER ,ADDITIONAL RADIATOR AND RADIATOR .CHECK ELECTRICAL FANS AND CONTROL UNIT,PRESSURISE COOLING SYSTEM .TO CARRY OUT VACUUM AND REGAS	New	1,400.00	1,400.00
8	TO DISMANTLE BOTH FRONT DOOR PANEL TRIMS ,TO REMOVE AND REINSTALL BOTH WING MIRROR ASSY	New	600.00	300.00
9	TO RENEW ENGINE COMPONENTS AND INTAKE MANIFOLD TO INSPECT FOR FURTHER DAMAGE	New	480.00	0.00
10	TO REMOVE AND REINSTALL ENGINE ASSY WITH GEARBOX ASSY TO FACILITATE CAR-OLINER REPAIRS	New	2,800.00	0.00
11	TO REMOVE AND REINSTALL FRONT SUSPENSION ASSY WITH SUBFRAME TO FACILITATE CAR O-LINER REPAIRS ,INSPECT FOR DAMAGES AND RENEW IF NECESSARY	New	2,400.00	0.00
12	TO PLACE VEHICLE ON CAR O-LINER	New	1,800.00	1,800.00
13	TO DISMANTLE AND RENEW FRONT BUMPER ,BOTH FRONT FENDERS ,BONNET AND BOTH HEADLIGHTS.TO REPAIR BOTH FRONT DOORS ,TO REMOVE AND RENEW FRONT LOCK CARRIER .TO ALIGN FRONT CHASSIS FRAME TO POSITION RE-ORGANISE CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	9,200.00	3,500.00
14	TO RESPRAY FRONT BUMPER ,BONNET ,HINGES ,BOTH FRONT FENDERS, BOTH FRONT DOORS AND RHS UPPER A-PILLAR	New	7,100.00	2,950.00
15	TO CARRY OUT WHEEL ALIGNMENT	New	240.00	0.00
16	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			30,932.00	13,682.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >