Khanchna (LKK Auto)

From: Khanchna (LKK Auto)

Sent: Monday, 15 July 2019 1:33 PM

To: Claims Dept
Cc: Admin A

Subject: RE: ACCIDENT INVOLVING SMA 2436 D AND YOUR INSURED SCK 8188 X DATED ON

10/07/2019(VEH IN) *** LKK REF: CC3/AIG19012327/ka3

Tracking: Recipient Delivery

Claims Dept Admin A

shupei@lkkauto.com Delivered: 15/7/2019 1:33 PM
Meikwan@lkkauto.com Delivered: 15/7/2019 1:33 PM
olivialau@lkkauto.com Delivered: 15/7/2019 1:33 PM

Your Ref: SMA 2436D Without Prejudice

Our Ref: CC3/AIG19012327/Aka3

Dear Sirs/Madam,

ACCIDENT INVOLVING SMA 2436D(AIG) AND SMA2436D ON 10/07/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: <u>Khanchna@lkkauto.com</u>|Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Claims Dept <claims@premiumauto.com.sg>

Sent: Monday, 15 July 2019 12:49 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto)

<khanchna@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SMA 2436 D AND YOUR INSURED SCK 8188 X DATED ON

10/07/2019(VEH IN) *** LKK REF: CC3/AIG19012327/ka3

Dear Khanchna.

Survey had carry out on last Friday.

Kindly advise on liability clearance status, vehicle in our workshop now.

Thank you.

Best Regards, Tony Foong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699 p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Friday, 12 July 2019 11:21 AM **To:** claims@premiumauto.com.sq

Cc: CS A Team; Admin A; Khanchna (LKK Auto)

Subject: RE: ACCIDENT INVOLVING SMA 2436 D AND YOUR INSURED SCK 8188 X DATED ON 10/07/2019(VEH IN) ***

LKK REF: CC3/AIG19012327/ka3

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Khanchna at 6841 2360.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg>

Sent: Friday, 12 July, 2019 11:16 AM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SMA 2436 D AND YOUR INSURED SCK 8188 X DATED ON

10/07/2019(VEH IN)

Dear All,

Attached is the marking estimate for your kind reference, kindly advise who is the OIC to follow up liability clearance.

Thank you.

Best Regards, Kelvin Khoo Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg



This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims < claims@premiumauto.com.sg>

Sent: Thursday, 11 July 2019 8:39 PM

To: 'assignments'
 ; 'Admin A' admin-a@lkkauto.com

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SMA 2436 D AND YOUR INSURED SCK 8188 X DATED ON

10/07/2019(VEH IN)

Dear Lkk Assingments,

Please arrange for survey on tomorrow, 12 of July.

Attached is the estimate for your reference.

Do take note. Vehicle is in our premises.

Thank you.

Best Regards, George Wong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg



This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims < claims@premiumauto.com.sg>

Sent: Thursday, 11 July 2019 3:52 PM
To: 'Admin A' <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SMA 2436 D AND YOUR INSURED SCK 8188 X DATED ON

10/07/2019

Dear All,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate and let you know the date of survey once is available.

TP is insured with AIG

Do take note, video were uploaded in Merimen.

Thank you.

Best Regards, George Wong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg



This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims < claims@premiumauto.com.sg>

Sent: Thursday, 11 July 2019 3:51 PM
To: 'Admin A' <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: ACCIDENT INVOLVING SMA 2436 D AND YOUR INSURED SCK 8188 X DATED ON

10/07/2019

Dear All,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate and let you know the date of survey once is available.

Do take note, video were uploaded in Merimen.

Thank you.

Best Regards, George Wong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg



This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you