

Tracking:	Recipient	Delivery
	Claims Dept	
	Admin A	
	shupei@lkkauto.com	Delivered: 15/7/2019 1:33 PM
	Meikwan@lkkauto.com	Delivered: 15/7/2019 1:33 PM
	olivialau@lkkauto.com	Delivered: 15/7/2019 1:33 PM

1

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Monday, 15 July 2019 12:49 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: ACCIDENT INVOLVING SMA 2436 D AND YOUR INSURED SCK 8188 X DATED ON 10/07/2019(VEH IN) *** LKK REF: CC3/AIG19012327/ka3

Dear Khanchna,

Survey had carry out on last Friday.

Kindly advise on liability clearance status, vehicle in our workshop now.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 12 July 2019 11:21 AM
To: claims@premiumauto.com.sg
Cc: CS A Team; Admin A; Khanchna (LKK Auto)
Subject: RE: ACCIDENT INVOLVING SMA 2436 D AND YOUR INSURED SCK 8188 X DATED ON 10/07/2019(VEH IN) ***
LKK REF: CC3/AIG19012327/ka3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Khanchna at 6841 2360.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 12 July, 2019 11:16 AM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SMA 2436 D AND YOUR INSURED SCK 8188 X DATED ON 10/07/2019(VEH IN)

Dear All,

Attached is the marking estimate for your kind reference, kindly advise who is the OIC to follow up liability clearance.

Thank you.

Best Regards,

Kelvin Khoo

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 11 July 2019 8:39 PM

To: 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SMA 2436 D AND YOUR INSURED SCK 8188 X DATED ON 10/07/2019(VEH IN)

Dear Lkk Assingments,

Please arrange for survey on tomorrow, 12 of July.

Attached is the estimate for your reference.

Do take note. Vehicle is in our premises.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 11 July 2019 3:52 PM

To: 'Admin A' <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SMA 2436 D AND YOUR INSURED SCK 8188 X DATED ON 10/07/2019

Dear All,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate and let you know the date of survey once is available.

TP is insured with AIG

Do take note, video were uploaded in Merimen.

Thank you.

**Best Regards,
George Wong
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 11 July 2019 3:51 PM

To: 'Admin A' <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: ACCIDENT INVOLVING SMA 2436 D AND YOUR INSURED SCK 8188 X DATED ON 10/07/2019

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George Wong
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