



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG19012306/Ukb3

16 JULY 2019

RUSDIMAN BIN SAHID
BLK 270B PUNGGOL FIELD
#02-227
SINGAPORE 822270

Dear Sir/Madam,

**ACCIDENT INVOLVING SJS7241G & SJJ1253J ALONG/AT PUNGGOL FIELD RD TWDS
SENGKANG EAST RD TPE ON 09/07/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SJJ1253J against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **26/07/2019**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA
Case Handler
DID: 6841 2360
FAX: 6741 4108
Email: khanchna@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

13	1719126955SG	CC6/AIG19005488/Gra3	Jaslin	Ler, Bernard-JQ	Pending TP LOD	Discuss with AIG case shall hold till 10/01/21 report and close off the matter.
14	7536171139SG	CC6/AIG19000898/Aga3	Cecilia	Ler, Bernard-JQ	Pending TP Acceptance	Try to chase TP to accept and close case
15	9626572717SG	CC4/AIG19003171/Bbb3	Jasper	Tan, Bennie-WZ	Preparing Mandate Report	AIG will give mandate & proceed to offer.
16	1781912897SG	CC4/AIG19002858/R1ga3	Cecilia	Ler, Bernard-JQ	Pending OI Evidence	PROCESS TO SETTLE AT BEST
17	6040168151SG	CC4/AIG19002567/Gba3	Jasper	Tan, Bennie-WZ	Settled. Pending DV.	-
18	3622439630SG	CC3/AIG19003086/Kba3	Jasper	MdNoor, Norsiah	Pending OI counter claim	AIG APPROVED TO REJECT TP CLAIM.
19	8540572397SG	CC4/AIG19015688/Kba3	Jasper	Lee, Ming-Yao	Pending TP LOD	Pls follow up on TP LOD
20	6110821602SG	CC4/AIG19004606/Kba3	Jasper	Lee, Ming-Yao	OI DISPUTE	Discuss with AIG, submit DAR since no dev
21	9972163255SG	CC6/AIG19004379/Ubb3	Jasper	Tan, Bennie-WZ	Purchasing OID DL Record	Policy no issue. Bennie asked to check when TP. Do not alert TP is no update from them
22	0231944641SG	CC4/AIG20008142/es3	Asher	Ler, Bernard-JQ	Pending TP Survey	NEW CASE
23	5137135931SG	CC4/AIG19008211/T1pb3	Hsiao Tong	Lee, Ming-Yao	Preparing Mandate Report	Preparing report to seek mandate.
24	5050788506SG	CC6/AIG19007870/Aga3	Cecilia	Ler, Bernard-JQ	Pending OI Evidence	PROCESS TO SETTLE AT BEST
25	2108233382SG	CC3/AIG19008633/K1ba3	Jasper	Tan, Bennie-WZ	OI Video in.	Liability down on OI. Proceed to SAB. No ne
26	5758131233SG	CC4/AIG19009886/Kbb3	Jasper	Lee, Ming-Yao	Pending OI GIA	Write to TP wksp for substantial evidence to car as OI said no accident and PIR no action is unable to look into this matter.
27	8248244565SG	CC6/AIG19009872/Aba3	Jasper	MdNoor, Norsiah	Pending TP Acceptance	Pending TP Acceptance.
28	7474287123SG	CC4/AIG19010287/Kpb3	Hsiao Tong	Tan, Bennie-WZ	Pending TP Evidence	KIV AIG Instruction
29	3564361281SG	CC4/AIG19010941/Aba3	Jasper	Tan, Bennie-WZ	Pending surveyor review on parts enquiry	Adrian spoken to TP wksp, revise COR at L/ AIG officer. Will give mandate later.
30	9591822258SG	CC6/AIG19011434/Kkb3	Khanchna	Tan, Bennie-WZ	Closed.	-
31	6186853578SG	CC4/AIG19012310/T1ga3	Cecilia	Ler, Bernard-JQ	Pending TP LOD	Send chaser to TP for LOD
32	6975617855SG	CC4/AIG19012194/Gba3	Jasper	Tan, Bennie-WZ	OI DISPUTE	Liability no issue. Proceed to SAB.
33	3147562277SG	CC6/AIG19012306/Ugb3	Cecilia	Tan, Bennie-WZ	PENDING TP WITNESS SD	Proceed to close WP. (SJJ 1253J) ✓
34	5026312308SG	CC4/AIG19012539/Abb3	Jasper	Ler, Bernard-JQ	Pending DV	-
35	4125856753SG	CC4/AIG19013131/Aeb3	Asher	Lee, Ming-Yao	Pending TP LOD	Send chaser to TP for LOD
36	6211130022SG	CC4/AIG19012582/Aea3	Asher	Ler, Bernard-JQ	Pending AIG Advise	Try to get hold of valet driver/ valet company
37	5450430607SG	CC6/AIG19012727/Gga3	Cecilia	MdNoor, Norsiah	SUBMIT WP	-
38	6580619559SG	CC6/AIG19015089/Urb3	Jaslin	Lee, Ming-Yao	Pending OI claim docs	AIG instruction to call OI and explain to him t Need his docs to prove.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 4 September 2020 5:34 PM
To: 'caymen@tlmotor.com.sg'
Cc: 'Wei Shong'; Hsiao Tong (LKKAuto); Bryan Ang (LKKAuto); Admin A
Subject: RE: Check Liability - TLM Ref: TP012072019; LKK Ref: CC4/AIG19011088/kb3; Accident Involving SJJ1253J (TLM) and SJS7241G (AIG) on 09.07.2019

Your Ref: TP012072019 Without Prejudice
Our Ref: CC4/AIG19011088/kb3

Dear Caymen,

ACCIDENT INVOLVING SJS7241G (AIG) AND SJJ1253J ON 09/07/2019

Based on our Insured's video footage, we noted that our Insured has stopped and no collision. We have also spoken to our Insured and he confirms that there was no collision at all.

Kindly refer below where our Insured denies collision and his statement is as follows:

I WAS DRIVING STRAIGHT ALONG PUNGGOL FIELD ROAD TOWARDS SENGKANG EAST ROAD OF TPE AT EXTREME LH LANE OF 2 LANES. VEHICLE B IN FRONT OF ME SUDDENLY JAMMED BRAKE. I ALSO STOP IN TIME AND NEVER COLLIDED ONTO VEHICLE B. THERE WAS NO DAMAGES TO MY VEHICLE. I WISH TO MAKE A REPORT FOR RECORD PURPOSE.

As such, kindly let us have a copy of the witness [Mr Ang Kian Kai Gerald] Statutory Declaration **14 days from today.**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: caymen@tlmotor.com.sg <caymen@tlmotor.com.sg>
Sent: 2 September 2020 10:32 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Check Liability - TLM Ref: TP012072019; LKK Ref: CC4/AIG19011088/kb3; Accident Involving SJJ1253J (TLM) and SJS7241G (AIG) on 09.07.2019

Dear Khanchna,

As of last conversation between Johnson and the witness, the said witness was refuse to file SD for this case.

based on your insured video footage, it can shows that our client was stopped for at least 4 sec and base on the distance it should have enough time for your insured to stop.

Besides, it clearly shows that our client vehicle was having a minor impact when your insured stopped and when your surveyor came for the survey it should have proof that damage on our client's vehicle was cause by the accident.

Hence, please reconsider on the offer.

Thank you.

Regards,



Caymen

caymen@tlmotor.com.sg

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F. +65 6858 0877

Tan Lim Motor Pte Ltd

1 Defu Lane 6
Singapore 539365

<http://www.tlmotor.com.sg>

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Tuesday, September 1, 2020 12:06 PM

To: caymen@tlmotor.com.sg

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Check Liability - TLM Ref: TP012072019; LKK Ref: CC4/AIG19011088/kb3; Accident Involving SJJ1253J (TLM) and SJS7241G (AIG) on 09.07.2019

Your Ref: TP012072019

Without Prejudice

Our Ref: CC4/AIG19011088/kb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJS7241G (AIG) AND SJJ1253J ON 09/07/2019

Kindly refer to our Insured's video (as attached), our Insured denies collision and his statement is as follows:

I WAS DRIVING STRAIGHT ALONG PUNGGOL FIELD ROAD TOWARDS SENGKANG EAST ROAD OF TPE AT EXTREME LH LANE OF 2 LANES. VEHICLE B IN FRONT OF ME SUDDENLY JAMMED BRAKE. I ALSO STOP IN TIME AND NEVER COLLIDED ONTO VEHICLE B. THERE WAS NO DAMAGES TO MY VEHICLE. I WISH TO MAKE A REPORT FOR RECORD PURPOSE.

Kindly let us have a copy of the witness [Mr Ang Kian Kai Gerald] Statutory Declaration 7 days from today.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: 1 September 2020 11:05 AM

To: caymen@tlmotor.com.sg; Admin A <admin-a@lkkauto.com>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: Check Liability - TLM Ref: TP012072019; LKK Ref: CC4/AIG19011088/kb3; Accident Involving SJJ1253J (TLM) and SJS7241G (AIG) on 09.07.2019

Your Ref: TP012072019

Without Prejudice

Our Ref: CC4/AIG19011088/kb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJS7241G (AIG) AND SJJ1253J ON 09/07/2019

Kindly refer to our Insured's video (as attached), our Insured denies collision and his statement is as follows:

I WAS DRIVING STRAIGHT ALONG PUNGGOL FIELD ROAD TOWARDS SENGKANG EAST ROAD OF TPE AT EXTREME LH LANE OF 2 LANES. VEHICLE B IN FRONT OF ME SUDDENLY JAMMED BRAKE. I ALSO STOP IN TIME AND NEVER COLLIDED ONTO VEHICLE B. THERE WAS NO DAMAGES TO MY VEHICLE. I WISH TO MAKE A REPORT FOR RECORD PURPOSE.

Kindly let us have a copy of the witness [Mr Ang Kian Kai Gerald] Statutory Declaration.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: caymen@tlmotor.com.sg <caymen@tlmotor.com.sg>

Sent: 29 August 2020 9:49 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: Check Liability - TLM Ref: TP012072019; LKK Ref: CC4/AIG19011088/kb3; Accident Involving SJJ1253J (TLM) and SJS7241G (AIG) on 09.07.2019

Dear Khanchna,

We have our client instruction that do not close the file.

Hence, Please let us have your offer.

Thank you.

Regards,



Caymen

caymen@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd

1 Defu Lane 6
Singapore 539365

<http://www.tlmotor.com.sg>

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Monday, August 5, 2019 5:04 PM

To: Johnson Chua <johnson.chua@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; 'Caymen' <caymen@tlmotor.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: Check Liability - TLM Ref: TP012072019; LKK Ref: CC4/AIG19011088/kb3; Accident Involving SJJ1253J (TLM) and SJS7241G (AIG) on 09.07.2019

Your Ref: TP012072019

Without Prejudice

Our Ref: CC4/AIG19011088/kb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJS7241G (AIG) AND SJJ1253J ON 09/07/2019

Kindly refer to our Insured's video (as attached), our Insured denies collision and his statement is as follows:

I WAS DRIVING STRAIGHT ALONG PUNGGOL FIELD ROAD TOWARDS SENGKANG EAST ROAD OF TPE AT EXTREME LH LANE OF 2 LANES. VEHICLE B IN FRONT OF ME SUDDENLY JAMMED BRAKE. I ALSO STOP IN TIME AND NEVER COLLIDED ONTO VEHICLE B. THERE WAS NO DAMAGES TO MY VEHICLE. I WISH TO MAKE A REPORT FOR RECORD PURPOSE.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Monday, 5 August 2019 4:20 PM
To: Johnson Chua <johnson.chua@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>
Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; 'Caymen' <caymen@tlmotor.com.sg>
Subject: RE: Check Liability - TLM Ref: TP012072019; LKK Ref: CC4/AIG19011088/kb3; Accident Involving SJJ1253J (TLM) and SJS7241G (AIG) on 09.07.2019

Your Ref: TP012072019 Without Prejudice
Our Ref: CC4/AIG19011088/kb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJS7241G (AIG) AND SJJ1253J ON 09/07/2019

Kindly let us have a copy of the witness [Mr Ang Kian Kai Gerald] Statutory Declaration.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Johnson Chua <johnson.chua@tlmotor.com.sg>
Sent: Wednesday, 31 July 2019 9:45 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; 'Caymen' <caymen@tlmotor.com.sg>
Subject: Check Liability - TLM Ref: TP012072019; LKK Ref: CC4/AIG19011088/kb3; Accident Involving SJJ1253J (TLM) and SJS7241G (AIG) on 09.07.2019
Importance: High

Dear Khanchna,

We refer to our tele-conversation moments ago.

As clarified, our client does not have a copy of the accident video footage, but his passenger [Mr Ang Kian Kai Gerald] is willing to be his independent witness for this accident.

We enclose a copy of the witness statement dated 19.07.2019, for your attention.

Please seek mandate from your principal and reply to us in due course.

Regards,



Johnson Chua

johnson.chua@tlmotor.com.sg

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F. +65 6858 0877

Tan Lim Motor Pte Ltd

1 Defu Lane 6

Singapore 539365

<http://www.tlmotor.com.sg>

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Wednesday, 31 July 2019 8:22 AM

To: Johnson Chua <johnson.chua@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; 'Caymen' <caymen@tlmotor.com.sg>

Subject: RE: Check Liability - TLM Ref: TP012072019; LKK Ref: CC4/AIG19011088/kb3; Accident Involving SJJ1253J (TLM) and SJS7241G (AIG) on 09.07.2019

Your Ref: TP012072019

Without Prejudice

Our Ref: CC4/AIG19011088/kb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJS7241G (AIG) AND SJJ1253J ON 09/07/2019

We refer to the above matter.

We noted that according to your client's GIA, there is a video footage and as such, we would like to request for the same and if not please inform us the reason why the video is not available as our principal is requesting the same.

Also, kindly let us have any supporting documents (for e.g. accident photos, witness statement, scene photos) (if any) to substantiate your claim against our Insured to enable us to review the claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Tuesday, 16 July 2019 11:56 AM

To: Johnson Chua <johnson.chua@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; 'Caymen' <caymen@tlmotor.com.sg>

Subject: RE: Check Liability - TLM Ref: TP012072019; LKK Ref: CC4/AIG19011088/kb3; Accident Involving SJJ1253J (TLM) and SJS7241G (AIG) on 09.07.2019

Your Ref: TP012072019

Without Prejudice

Our Ref: CC4/AIG19011088/kb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJS7241G (AIG) AND SJJ1253J ON 09/07/2019

We refer to the above matter.

We are unable to provide you a copy of OI GIA due to PDPA.

However, please refer below to OI's m/vehicle photo, statement & sketch plan.

Accident Photo



We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Thank you.

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Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Johnson Chua <johnson.chua@tlmotor.com.sg>

Sent: Tuesday, 16 July 2019 9:10 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; 'Caymen' <caymen@tlmotor.com.sg>

Subject: Check Liability - TLM Ref: TP012072019; LKK Ref: CC4/AIG19011088/kb3; Accident Involving SJJ1253J (TLM) and SJS7241G (AIG) on 09.07.2019

Importance: High

Hi Khanchna,

Further to our email below, please forward a copy of your principal insured's accident report and damage photos to us for reference.

Regards,



Johnson Chua

johnson.chua@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd

1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

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From: Johnson Chua [<mailto:johnson.chua@tlmotor.com.sg>]

Sent: Monday, 15 July 2019 4:01 PM

To: 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; 'Caymen' <caymen@tlmotor.com.sg>

Subject: Check Liability - TLM Ref: TP012072019; LKK Ref: CC4/AIG19011088/kb3; Accident Involving SJJ1253J (TLM) and SJS7241G (AIG) on 09.07.2019

Importance: High

Hi Khanchna,

We refer to your email below.

We have checked with our client and he confirmed that accident video footage is not available.

Hence, please confirm within **FIVE** (5) days whether AIG is agreeable to direct settle with us at 100% liability for this accident.

Regards,



Johnson Chua

johnson.chua@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd

1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Monday, 15 July 2019 3:51 PM

To: Johnson Chua <johnson.chua@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; 'Caymen' <caymen@tlmotor.com.sg>

Subject: RE: Check Liability - TLM Ref: TP012072019; LKK Ref: CC4/AIG19011088/kb3; Accident Involving SJJ1253J (TLM) and SJS7241G (AIG) on 09.07.2019

Your Ref: TP012072019
Our Ref: CC4/AIG19011088/kb3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJS7241G (AIG) AND SJJ1253J ON 09/07/2019

We refer to the above matter.

We noted that according to your client's GIA , there is a video footage and as such, we would like to request a copy of **video footage** in order for us to look into the matter.

We shall revert upon hearing from you.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Johnson Chua <johnson.chua@tlmotor.com.sg>

Sent: Monday, 15 July 2019 11:55 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; 'Caymen' <caymen@tlmotor.com.sg>

Subject: Check Liability - TLM Ref: TP012072019; LKK Ref: CC4/AIG19011088/kb3; Accident Involving SJJ1253J (TLM) and SJS7241G (AIG) on 09.07.2019

Importance: High

Hi Khanchna,

We refer to your email below.

We do not have any fresh evidence, but we have checked with your principal on this matter.

According to your principal, their insured reported that **there was a contact between two vehicles**, and he also reported that there were no damages sustained by both vehicles.

Since there is a contact between both vehicles and moreover the pre-repair survey was conducted by your surveyors, please confirm within **FIVE** (5) days whether AIG is agreeable to direct settle with us at 100% liability for this accident.

Regards,



Johnson Chua

johnson.chua@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd

1 Defu Lane 6
Singapore 539365

<http://www.tlmotor.com.sg>

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Monday, 15 July 2019 11:37 AM

To: Johnson Chua <johnson.chua@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; 'Caymen' <caymen@tlmotor.com.sg>

Subject: RE: Check Liability - TLM Ref: TP012072019; Accident Involving SJJ1253J (TLM) and SJS7241G (AIG) on 09.07.2019

Your Ref: TP012072019

Without Prejudice

Our Ref: CC4/AIG19011088/kb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJS7241G (AIG) AND SJJ1253J ON 09/07/2019

We refer to the above matter.

Please be informed that **liability is unclear** for this matter

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos** (if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Johnson Chua <johnson.chua@tlmotor.com.sg>

Sent: Monday, 15 July 2019 10:12 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>; 'Caymen' <caymen@tlmotor.com.sg>

Subject: Check Liability - TLM Ref: TP012072019; Accident Involving SJJ1253J (TLM) and SJS7241G (AIG) on 09.07.2019

Importance: High

URGENT

Dear Khanchna,

We refer to the above matter.

We understand that your insured has reported this case as "Head to Rear collision".

As such, please confirm whether AIG is agreeable to direct settle with us at 100% liability for this accident.

Regards,



Johnson Chua

johnson.chua@tlmotor.com.sg

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From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Thursday, 11 July 2019 5:17 PM

To: wei.shong@tlmotor.com.sg

Cc: Johnson Chua' <johnson.chua@tlmotor.com.sg>; 'Caymen' <caymen@tlmotor.com.sg>; 'Sam' <sam@tlmotor.com.sg>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: FW: Check Liability - Accident Involving SJJ1253J (TLM) and SJS7241G (AIG) on 09.07.2019

Dear Sir /Madam,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Khanchna at DID: 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wei Shong <wei.shong@tlmotor.com.sg>

Sent: Thursday, 11 July 2019 4:48 PM

To: Admin A <admin-a@lkkauto.com>

Cc: 'Johnson Chua' <johnson.chua@tlmotor.com.sg>; 'Caymen' <caymen@tlmotor.com.sg>; 'Sam' <sam@tlmotor.com.sg>

Subject: Check Liability - Accident Involving SJJ1253J (TLM) and SJS7241G (AIG) on 09.07.2019

Without prejudice

Your ref:- SJS7241G (AIG)

Our client: - SJJ1253J

Dear Sir/Madam,

Please advise whether you agreeable to direct settle with us at 100% liability for this accident.

Thank you.

Regards,

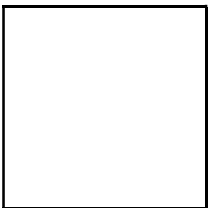


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