

## Khanchna (LKK Auto)

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**From:** Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>  
**Sent:** 1 August 2019 5:10 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: YOUR REF: TP / 3147562277SG-003 [ACCIDENT BETWEEN SJS7241G[AIG] & SJJ1253J [TP] ON 09/07/2019]

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Khancha

Please proceed to conduct a height measurement on OI vehicle and verify on any damages to OI vehicle.

Separately, please also get TP to furnish TP's witness statement in SD for our further consideration.

Thank you.

Best Regards

**Bennie Tan**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1718

[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Thursday, August 01, 2019 4:07 PM  
**To:** Tan, Bennie-WZ  
**Cc:** Admin A  
**Subject:** [EXTERNAL] RE: YOUR REF: TP / 3147562277SG-003 [ACCIDENT BETWEEN SJS7241G[AIG] & SJJ1253J [TP] ON 09/07/2019]

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Dear Mr. Bennie,

As instructed, we have already uploaded the longer video from Insured and also photos of Insured vehicle and Third party vehicle from Insured via Merimen.

Our Insured maintains that there was no collision.

Third party has provided us with witness statement(uploaded on Merimen) from the Third party passenger.

Third party workshop informed that they do not have any video as the third party is unable to retrieve them.

Appreciate your views/comments/instructions please.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

**Sent:** Tuesday, 30 July 2019 5:56 PM

**To:** Khanchna (LKK Auto) <khanchna@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: YOUR REF: TP / 3147562277SG-003 [ACCIDENT BETWEEN SJS7241G[AIG] & SJJ1253J [TP] ON 09/07/2019]

Hi Khanchna

Following up to my email below.

Please also request OI for longer video (i.e. at least 1 min after the alleged collision).

Thank you.

Best Regards

**Bennie Tan**  
**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

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**From:** Tan, Bennie-WZ

**Sent:** Tuesday, July 30, 2019 5:54 PM

**To:** 'Khanchna (LKK Auto)'

**Cc:** Admin A

**Subject:** RE: YOUR REF: TP / 3147562277SG-003 [ACCIDENT BETWEEN SJS7241G[AIG] & SJJ1253J [TP] ON 09/07/2019]

Hi Khanchna

Referring to our earlier tele-conversation.

Please follow up to request for accident scene photos from OI (i.e. especially one with both vehicles still in position upon the alleged accident). Separately, also request for supporting from TP to substantiate their claim (i.e. video, scene photos etc)

Kindly keep me updated on this matter.

Best Regards

**Bennie Tan**

**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

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**From:** Khanchna (LKK Auto) [[mailto:khanchna@lkkauto.com](mailto:mailto:khanchna@lkkauto.com)]

**Sent:** Tuesday, July 30, 2019 4:52 PM

**To:** Tan, Bennie-WZ

**Cc:** Admin A

**Subject:** [EXTERNAL] RE: YOUR REF: TP / 3147562277SG [ACCIDENT BETWEEN SJS7241G[AIG] & SJJ1253J [TP] ON 09/07/2019]

**This message is from an external sender; be cautious with links and attachments.**

Dear Mr. Bennie Tan,

The above matter and e-mail as trailed refers.

Appreciate your views/comments/instructions on our e-mail dated 16/7/2019  
as the Third party is chasing for settlement.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)

**Sent:** Tuesday, 16 July 2019 11:33 AM

**To:** [Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** YOUR REF: TP / 3147562277SG [ACCIDENT BETWEEN SJS7241G[AIG] & SJJ1253J [TP] ON 09/07/2019]

Dear Mr. Bennie Tan,

The above matter refers.

Third party reported that OI had rear ended his m/vehicle.

We have spoken to OI and OI is adamant there was no collision between his vehicle and the third party vehicle.

He has also provided us the accident video footage (uploaded in Merimen).

Appreciate your views/comments/instructions.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

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