Khanchna (LKK Auto)

From: Annie <annieloh@popularcar.com>
Sent: Tuesday, 4 August 2020 3:54 PM

To: Khanchna (LKK Auto)

Cc: Admin A; Accounts (LKKAuto)

Subject: RE: ACCIDENT INVOLVING SKF 9835L & SLE 4405X [AIG] ON 06/07/2019 ALONG/AT

ALONG ELIAS TERRACE

Dear Khanchna,

Thank you for the information.

I will keep you posted.

Regards,

Annie Loh Assistant Manager **Popular Rent A Car Pte Ltd** 501 Guillemard Road, Singapore 399840 Tel: 6742 8888 ext. 818

Fax: 6743 3003

WhizzCar - Wheels on Demand since 2003

Giving you 24-hour access to over 150 cars in more than 50 locations islandwide www.whizzcar.com

Popular Rent A Car - Smooth rides and peace of mind since 1996
Personal and Corporate Rentals • Chauffeur Service
www.popularcar.com

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Tuesday, August 4, 2020 3:51 PM

To: annieloh@popularcar.com
Cc: Admin A; Accounts (LKKAuto)

Subject: RE: ACCIDENT INVOLVING SKF 9835L & SLE 4405X [AIG] ON 06/07/2019 ALONG/AT ALONG ELIAS TERRACE

Your Ref: SLE 4405X [DRIVER: ZHOU HUAN]

POPULAR RENT A CAR PTE LTD

Policy Holder

Dear Annie,

The above matter and our telephone conversation today refers.

Please find below our bank details:-

Name of Bank Account	LKK AUTO CONSULTANTS PTE LTD
Name of Bank	United Overseas Bank Ltd (UOB)
Bank – Branch No.	7375 - 016
Account No.	339-301-993-8
Email address for remittance advice	account@lkkauto.com
PAYNOW ID	199607198R002

Thank you.

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Monday, 3 August 2020 1:51 PM

To: annieloh@popularcar.com

Cc: Admin A <admin-a@lkkauto.com>; Accounts (LKKAuto) <account@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKF 9835L & SLE 4405X [AIG] ON 06/07/2019 ALONG/AT ALONG ELIAS TERRACE

Our Ref: CC4/AIG19012286/Akb3

Your Ref: SLE 4405X [DRIVER: ZHOU HUAN]

POPULAR RENT A CAR PTE LTD

Policy Holder

Dear Sir/Madam,

We are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We noted that your hirer/driver had settled the claim via private settlement (as attached) with the third party on 31/07/2019.

Kindly be informed that we had already conducted survey on third party vehicle on 12/07/2019.

In order to not affect your motor insurance policy, we were instructed by **AIG** to request payment of our survey fees from your good office.

Our survey fees are as follows:-

LKK Professional Fee (w/GST) \$ 204.37

Please issue the following cheque:-

\$ 204.37 payable to LKK AUTO CONSULTANTS PTE LTD

You may send your payment by post to:

LKK AUTO CONSULTANTS PTE LTD

51 Ubi Avenue 1

#01-25 Paya Ubi Industrial Park

Singapore 408933

With the following attachment:

your cheque payment;

Please let us have your payment within the next 10 days.

Kindly call the undersigned should your need further assistance.

Thank you.

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Monday, 2 September 2019 2:33 PM

To: annieloh@popularcar.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKF 9835L & SLE 4405X [AIG] ON 06/07/2019 ALONG/AT ALONG ELIAS TERRACE

Our Ref: CC4/AIG19012286/Akb3

Your Ref: SLE 4405X [DRIVER: ZHOU HUAN]

POPULAR RENT A CAR PTE LTD

Policy Holder

Dear Sir/Madam,

ACCIDENT INVOLVING SKF 9835L & SLE 4405X [AIG] ON 06/07/2019 ALONG/AT ELIAS TERRACE

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Kindly take note that we were informed by the third party repairer that your driver had settled the matter via private settlement with the third party (as attached).

We will proceed to inform your motor insurer, AIG Asia Pacific Insurance Pte Ltd accordingly and close case.

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Monday, 2 September 2019 1:28 PM

To: annieloh@popularcar.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING SKF 9835L & SLE 4405X [AIG] ON 06/07/2019 ALONG/AT ALONG ELIAS TERRACE

Our Ref: CC4/AIG19012286/Akb3

Your Ref: SLE 4405X [DRIVER: ZHOU HUAN]

POPULAR RENT A CAR PTE LTD

Policy Holder

Dear Sir/Madam,

ACCIDENT INVOLVING SKF 9835L & SLE 4405X [AIG] ON 06/07/2019 ALONG/AT ELIAS TERRACE

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim from SKF 9835L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com|</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

