

22/03/2002

ASS. REC. BY:

REF: CS/PWD19012278/R1Vf3⁵²

Special Instruction:

SURVAYOR: Rasul

ASSIGNMENT (Office)

From (Person): Lionel Tan

of

FWD

Date/Time: 11.7.19 12.02p.m

Estimated Cost:

Bill to:

(OD) TP/WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: SKQ 8754K

Insured:

at Workshop m/s Ethos Protect

Tel: 66547618 | 88228339

of 30 Bukit Batok Crescent

Policy No: PNPRV2018-0004993

Claim No: 1201900019830

Sum Insured:

Excess: \$600.00

Make of Veh:

D.O.A. 9.7.19

(Client's Record)

CA / (REV) / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 11.7.19 2.21p.m

Person Contacted: Chen Sin

Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SKQ 8754K - NA/ INC17013481
12/7/19	Revert via merimen
12/7/19	Recd approved \$8500 from Lionel by merimen
12/7/19	Informed Chen Sin c/A ex \$600 by email
31/7/19	Final fig \$8429.10 (Red 2145.40, 2019) (No LS) confirmed by emen

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OB/ TP/ WS/ TP RES/ QD RES/ EVA/ INV/ MV

To Inspect Vehicle No: **SKQ 8754K**
 at Workshop n/s **ETHOZ**
 of **30, Brucei Barok Cesscom**
 Insured: _____

Policy No. _____

Claims No. _____

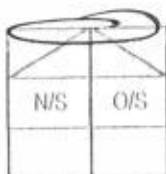
Sum Insured: _____ Excess: **600**

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

Bal. or Market Value: **38K**

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / **REV** / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: **SKQ 8754K** Yr Regn: **2010 / OCT**
 Type: **Car** / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: **MERCEDES Benz C180C91** c.c. **1796**Colour: **BLACK** A/C: Insured / Std / NI / NASp. Reading: **127994** T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: **W002040492A406016**Gen. Cond: Good / **Fair** / Poor / BurntSteering: **Order** / Jammed / Leaked / Burnt orBrake: **Order** / Jammed / Leaked / Burnt orModi: **Nil** / **ST** / STD A/Rim orTyre Size: F: **225/45R17**

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / **PIR** / SUMI /
 TOYO / YOKO or

Front

R/Bal. **6** mmL/Bal. **6** mmD.O.A. **09/07/19**Survey held at **ETHOZ**Des. of Damages: **FR** / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 01 AUG 2019

[Signature]
 31/7/2019

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2) **31/7 - typist**Report Format: **merimen**Lump Sum / I.B.I. (\$) **8429.10**Days Of Repair: **6**Resurvey No. of Trip: **1**Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

3 + RS, \$

Photos

Others

TOTAL

250
50
50
11

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Jul 2019 11:25 Sendback Est	11 Jul 2019 10:45 \$10,546.00	11 Jul 2019 12:02 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured:	LIN MINGRUI, ID: S8840047Z, Tel: +6592211242, Email: NOEMAIL								
Vehicle Reg. No.:	SKQ8754K	Date of Loss:	09/07/2019 09:00 - :59 [104 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 1201900019830	Policy/Cover Note No.:	PNPV2018-00014993 (Comprehensive) Coverage: 09/11/2018 - 08/11/2019						
		Excess:	\$5600.00						
Repairer:	ETHOZ Protect Pte Ltd (Bukit Batok) 30 Bukit Batok Crescent, 658075 Bukit Batok - Tel: 66547750/51								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 22/07/2019]								
Driver/Custodian:	LIN MINGRUI (30 / Male) , NRIC: S8840047Z, Tel: +6592211242 Email: NOEMAIL								
	Vehicle Source:		Drive/Walk-in						
ASSOCIATED MAIL RECEIVED									
			View All	Compose Case Mail					
There are no mail for this case.									
ALL ASSOCIATED TASKS									
View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

View Received Message

This mail is associated with :

SKQ8754K (1201900019830)

OD

Jul 9 2019 9:00AM

[LIN MINGRUI]

ETHOZ Protect Pte Ltd

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From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on **31/07/2019 12:26 PM.**
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8429.10) - SKQ8754K - Claim Handler: Lionel Tan

Approved:8429.10.

DOCUMENTS SUMMARY

There are no documents.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 12 July 2019 12:00 PM
To: Lee Chen Sin; SUR
Subject: SKQ 8754K-DOA: 9/7/2019 (FWD OD)

Dear Chen Sin,

As instructed by our client , please proceed to repair the **insured vehicle SKQ 8754K base on surveyor's marking (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

SKQ8754K (1201900019830)

OD

Jul 9 2019 9:00AM

[LIN MINGRUI]

ETHOZ Protect Pte Ltd

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From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 12/07/2019 11:44 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$8500.00) - SKQ8754K - Claim Handler: Lionel Tan

Approved:8500.00:Re-seek mandate ? Items

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: FWD Singapore Pte. Ltd. 6 Temasek Boulevard #18-01 Suntec Tower 4 Singapore 038986	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Lionel Tan	Date: 12 Jul 2019

Preliminary Advice

Vehicle No	: SKQ8754K	Accident Date	: 09/07/2019
Make	: MERCEDES-BENZ C180	Policy No.	: PNPV2018-00014993
Assignment Date	: 11/07/2019	Excess	: S\$600.00
Date of Inspection	: 12/7/2019	Est. Duration of Repair	: 6
Inspection At	: ETHOZ PROTECT PTE LTD		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	10,546.00
Revised Amount	:S\$	6,417.00
Check Items (Estimated)	:S\$	3,077.00
Total	:S\$	9,494.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	38,000.00
COE / PARF Rebate	:S\$	26,765.00
Salvage Value	:S\$	
Margin for Repair	:S\$	11,235.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	09/07/2019 10:52
Date Of Accident	09/07/2019 09:40
Exact Location Of Accident	ALONG PIE TOWARDS TUAS BEFORE CLEMENTI EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKQ8754K
Insured/Policyholder	
Name Of Registered Owner	LIN MINGRUI
NRIC No	S8840047Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-92211242
Alternative Phone No	OFFICE-92211242

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	C180-1.8 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	FWD SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	PNPV2018-00014993
Cover Note Number	09/11/2018-08/11/2019

Driver

Name of Driver	LIN MINGRUI
NRIC No	S8840047Z
Date Of Birth	13/10/1988
Occupation	INDOOR
Date Of Driving Pass	28/05/2009
Driving Experience	10 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-92211242
Fax Number	
Contact Number	OFFICE-92211242
Email Address	NOEMAIL

Address	17 JALAN TENTERAM 11-124
Postcode	321017
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO THE SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLD5928C
Vehicle Make/Model/Colour	B
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LIM BOON LEONG
NRIC/Passport Number	S7940699F
Contact Number	81574245
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

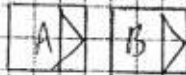
- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



A - SKQ 8754K

B - SLD 592PC

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along PIE towards Tuas on the most right lane. At about 9:40am, just before Clementi Exit 26A, the vehicle in front of me jam his brake suddenly to a complete stop. I applied ebreak as well but was not in time to stop before hitting him on the back.

Important:

You have been advised by the workshop that in the event that you wish to claim against your own policy (OD CLAIM), There is a FOURTEEN (14) DAYS CLAUSE WHEREBY MUST BE MADE within the stipulated time frame from the day of the occurrence.

✓

- Reporting Only
- Claim OD
- Claim TP
- Claim OD/ TP at other workshop

DECLARATION

I/WE declare the foregoing particulars are true in every respect.

Policyholder's signature
Date & Time

Driver's Signature
(if driver not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name:
Nric/Fin No.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0047Z
Vehicle Details	
Vehicle No.:	SKQ8754K
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Jul 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C 180 CGI
Primary Colour:	Black
Manufacturing Year:	2010
Engine No.:	27182030083120
Chassis No.:	WDD2040492A406016
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$38,917.00
Original Registration Date:	13 Oct 2010
First Registration Date:	13 Oct 2010
Transfer Count:	2
Actual ARF Paid:	\$38,917.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Oct 2020
PARF Rebate Amount:	\$21,404.00
Intended COE Rebate Details	
COE Expiry Date:	12 Oct 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$42,801.00
COE Rebate Amount:	\$5,361.00
Total Rebate Amount:	\$26,765.00

The information contained herein is correct as at 11 Jul 2019

OK

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S8840047Z



Name

LIN MINGRUI

林明瑞

Race

CHINESE

Date of birth

13-10-1988

Sex

M

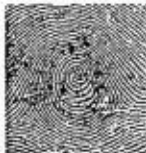
Country of birth

SINGAPORE



3414421

NRIC No. S8840047Z



Date of issue

16-10-2003

Address

APT BLK 17 JALAN TENTERAM
#11-124
SINGAPORE 321017

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

Class 3 Motor Cars < 3000kg with < 7 passengers, exclusive of the driver; and other motor vehicles < 2500kg 28 May 2009



Licence No. S8840047Z

NP 428A



CERTIFICATE OF INSURANCE

**Please call +65 6522 2072 for FWD Emergency Assistance
if Your Car breaks down or is involved in an accident.**

All accidents must be reported within 24 hours of the incident regardless of whether it will lead to a claim.

POLICY NUMBER: PNPV2018-00014993 (Comprehensive - Classic Plan)

Car plate number: SKQ8754K

Car chassis number: WDD2040492A406016

Engine number: 27182030583120

Your name (As the policyholder): Lin Mingrui

Coverage start date: 09/11/2018

Coverage end date: 08/11/2019

Covered geographical area: Singapore, West Malaysia and Southern Thailand

Who is insured to drive:

(a) You; and

(b) Anyone with a valid driving license who You give permission to drive Your Car.

Important things to know:
Your Policy comprises this Certificate of Insurance, the Contract, the Car Insurance Summary and any Endorsements attached by Us. These documents should be read together as one. You must make sure that any person You give permission to drive Your Car understands Your duties under this Policy and complies with its conditions.

Your Policy is only valid if Your Car is being used for non-commercial activities in accordance with Your contract

Finance company: Tokyo Century Leasing (Singapore) Pte Ltd

We confirm that this Policy complies with the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).

Issued on: 09/11/2018



Abhishek Bhatia
Chief Executive Officer
FWD Singapore Pte Ltd

Please immediately inform us at +65-6520-8888
or email us at contact.sg@fwd.com.sg if any details
in this Certificate of Insurance need to be changed.

FWD Singapore Pte. Ltd. 6 Temasek Boulevard, # 18 01 Suntec Tower A, Singapore 038986 T. (65) 6520 8888 Company Registration No. 2009017371 | www.fwd.com.sg

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INSURER: FWD Singapore Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	PNPV2018-00014993	Date of Loss:	09/07/2019
Vehicle Reg. No.:	SKQ8754K	Driveable?	
Driver Age/Info:	30 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	LIN MINGRUI	Contact No:	+6592211242
Driver:	LIN MINGRUI		
Make/Model:	MERCEDES-BENZ C180, 1.8 (A)	Vehicle Reg. Date:	13/10/2010
Vehicle Colour:	BLACK	Chassis No:	WDD2040492A406016
Engine No:	27182030083120		
Odometer:	1 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	10		
Description of Accident/Loss	REFER TO THE SKETCH PLAN		
Remarks:	VEHICLE AT ETHOZ BUKIT BATOK		
Present Location:	ETHOZ PROTECT PTE LTD (BUKIT BATOK)		

COST OF CLAIMS	Amount
Parts	7,996.00
Miscellaneous Items	65.00
Labour	2,485.00
Paintwork Labour	0.00
Towing	0.00
	10,574.50
Gross Total (S\$)	10,546.00
+ GST 7.00% (S\$)	738.22
Nett Amount (S\$)	11,284.22

This claim is handled by: KENNETH CORNELIUS / SIN / 8822 8339

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 11 Jul 2019)

Parts: 143 MERCEDES-BENZ C180 1.8 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: ETHOZ Protect Pte Ltd/SKQ8754K/11/07/2019 10:45

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BONNET <i>bt</i>	0.00	0.00	*900.00 F ✓
2	1		*FRONT BONNET EMBLEM <i>mis</i>	0.00	0.00	*43.00 F ✓
3	1		*FRONT BONNET HINGE LH <i>X</i>	0.00	0.00	*57.00 F
4	1		*FRONT BONNET HINGE RH <i>X</i> <i>3 suc</i>	0.00	0.00	*57.00 F
5	1		*FRONT BONNET INSULATOR <i>X</i>	0.00	0.00	*160.00 F
6	10		*FRONT BONNET INSULATOR CLIP <i>na</i>	0.00	0.00	*38.00 F ✓
7	1		*FRONT BONNET STOPPER LH (SPRING) <i>na</i> <i>8.80</i>	0.00	0.00	*9.00 F ✓
8	1		*FRONT BONNET STOPPER RH (SPRING) <i>na</i> <i>8.80</i>	0.00	0.00	*9.00 F ✓
9	1		*FRONT BONNET UPPER CATCH (LH) <i>X</i> <i>3 suc</i>	0.00	0.00	*30.00 F
10	1		*FRONT BONNET UPPER CATCH (RH) <i>X</i> <i>3 suc</i>	0.00	0.00	*30.00 F
11	1		*FRONT BONNET UPPER CATCH (CENTRE) <i>bt</i>	0.00	0.00	*45.00 F ✓
12	1		*FRONT BONNET LOWER LOCK (LH) <i>X</i> <i>3 suc</i>	0.00	0.00	*36.00 F
13	1		*FRONT BONNET LOWER LOCK (RH) <i>X</i> <i>3 suc</i>	0.00	0.00	*36.00 F
14	1		*FRONT FENDER RH <i>na</i>	0.00	0.00	-
			REPAIR			
15	1		*FRONT FENDER LH <i>bt</i>	0.00	0.00	*420.00 F ✓
16	1		*FRONT FENDER EMBLEM (LH) <i>na</i>	0.00	0.00	*35.00 F ✓
17	1		*FRONT FENDER CHROME PROTECTOR (LH) <i>na</i>	0.00	0.00	*22.00 F ✓
18	1		*FRONT FENDER INNER SHIELD LH (FRT) <i>X</i> <i>3 suc</i>	0.00	0.00	*86.00 F
19	1		*FRONT FENDER INNER SHIELD LH (REAR) <i>X</i> <i>3 suc</i>	0.00	0.00	*80.00 F
20	10		*FRONT FENDER INNER SHIELD CLIP <i>na</i>	0.00	0.00	*30.00 F ✓
21	1		*HEADLAMP LH <i>na</i>	0.00	0.00	*400.00 F ✓
22	1		*HEADLAMP RH <i>na</i>	0.00	0.00	*400.00 F ✓
23	1		*FRONT GRILLE <i>na</i>	0.00	0.00	*330.00 F ✓
24	1		*FRONT GRILLE LOGO BASE <i>na</i> <i>X suc</i>	0.00	0.00	*41.00 F
25	1		*FRONT GRILLE LOGO <i>na</i> <i>X suc</i>	0.00	0.00	*85.00 F
26	1		*HEADLAMP TOP COVER (LH) <i>de</i>	0.00	0.00	*13.00 F ✓
27	1		*HEADLAMP TOP COVER (RH) <i>de</i>	0.00	0.00	*13.00 F ✓
28	1		*FRONT BUMPER <i>de</i>	0.00	0.00	*920.00 F ✓
29	10		*FRONT BUMPER CLIP <i>na</i>	0.00	0.00	*30.00 F ✓
30	1		*FRONT NUMBER PLATE BASE <i>na</i>	0.00	0.00	*70.00 F ✓
31	1		*FRONT BUMPER TOWING COVER <i>na</i> <i>X suc</i>	0.00	0.00	*31.00 F
32	1		*FRONT BUMPER CHROME MOULDING (LH) <i>na</i>	0.00	0.00	*47.00 F ✓
33	1		*FRONT BUMPER CHROME MOULDING (RH) <i>na</i>	0.00	0.00	*47.00 F ✓
34	1		*FRONT BUMPER LOWER GRILLE <i>?</i> <i>na</i>	0.00	0.00	*46.00 F ✓
35	1		*FRONT BUMPER INNER FRAME (LH) <i>?</i> <i>18 na</i>	0.00	0.00	*50.00 F ✓
36	1		*FRONT BUMPER INNER FRAME (RH) <i>?</i> <i>18 na</i>	0.00	0.00	*50.00 F ✓
37	1		*FRONT BUMPER INNER FRAME (CENTRE) <i>?</i> <i>na</i>	0.00	0.00	*45.00 F ✓
38	1		*FRONT BUMPER FOAM <i>na</i>	0.00	0.00	*90.00 F ✓
39	1		*FRONT BUMPER REINFORCEMENT <i>bt</i>	0.00	0.00	*165.00 F ✓
40	1		*FRONT BUMPER REINFORCEMENT ARM (LH) <i>?</i> <i>X 3 suc</i>	0.00	0.00	*145.00 F
41	1		*FRONT BUMPER REINFORCEMENT ARM (RH) <i>?</i> <i>X 3 suc</i>	0.00	0.00	*145.00 F
42	1		*SUPPORT TOP PANEL <i>bt</i>	0.00	0.00	*76.00 F ✓
43	1		*SUPPORT PANEL TOP GARNISH <i>na</i>	0.00	0.00	*65.00 F ✓
44	1		*HEADLAMP PANEL (LH) <i>bt</i>	0.00	0.00	*115.00 F ✓

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No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
45	1		*HEADLAMP PANEL (RH) <i>bt</i> ✓	0.00	0.00	*115.00 F ✓
46	1		*HEADLAMP LOWER BRACKET (LH) <i>? X } suc</i>	0.00	0.00	*17.00 F
47	1		*HEADLAMP LOWER BRACKET (RH) <i>? X } suc</i>	0.00	0.00	*17.00 F
48	1		*RADIATOR AIR GUIDE (UPPER) <i>ca</i> ✓	0.00	0.00	*32.00 F ✓
49	1		*RADIATOR AIR GUIDE (LOWER) <i>? X suc</i>	0.00	0.00	*88.00 F
50	1		*BRACE PANEL <i>bt</i> ✓	0.00	0.00	*41.00 F ✓
51	1		*INTERCOOLER <i>? bt</i> ✓	0.00	0.00	*430.00 F ✓
52	1		*CONDENSER <i>? bt</i> ✓	0.00	0.00	*600.00 F ✓
53	1		*RADIATOR <i>? bt</i> <i>? cra</i> ✓	0.00	0.00	*390.00 F ✓
54	2		*RADIATOR TOP BRACKET <i>? cra</i> ✓	0.00	0.00	*30.00 F ✓
55	2		*RADIATOR TOP CLIP <i>? nrc</i> ✓	0.00	0.00	*14.00 F ✓
56	1		*RADIATOR FAN ASSY <i>? cra</i> ✓	0.00	0.00	*520.00 F ✓
57	1		*POWER STEERING TUBE <i>? X suc</i>	0.00	0.00	*160.00 F
58	1		*A PILLAR LH <i>R</i> REPAIR	0.00	0.00	-
59	1		*A PILLAR RH <i>R</i> REPAIR	0.00	0.00	-

F=Franchise part.

Total Parts (S\$)

7,996.00

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Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
Miscellaneous Items			
1	1	FRONT NUMBER PLATE <i>CR ✓</i>	35.00
2	1	RADIATOR COOLANT <i>✓ new</i>	30.00
Sub Total (S\$)			65.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	LABOUR TO CARRY OUT FRONT REPAIR	New <i>✓ 770</i>	900.00
2	TO CHECK AND RECONNECT ALL NECESSARY WIRING	New <i>✓</i>	35.00
3	TO SPRAY PAINTING ON FRONT AFFECTED AREA	New <i>800</i>	1,100.00
4	TO REMOVE & FIX AIR COND CONDENSER INCLUDING TOP UP AIR COND GAS	New <i>✓ 1000</i>	150.00
5	PULL OFF STRAIGHTENING FRONT CHASSIS MEMBER LH RH	New <i>(photo) 200 ?</i>	300.00
Gross Labour Cost (S\$)			2,485.00

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ETHOZ PROTECT PTE LTD

30 Bukit Batok Crescent, SINGAPORE 658075 . Website : <http://www.orix.com.sg>

Company Registration No. 199005791M

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Rasul
15/7/19
Hp 90010068
6 days
12/07/19 @ 0900
Excess: 600
Revert
P/P
Resy before paint



(SUPPLEMENTARY)

INSURER: FWD Singapore Pte. Ltd. (HQ)

PARTICULARS OF CLAIM

Claim Type:	OD (OWN DAMAGE)	Ref. No:	
Policy No:	PNPV2018-00014993	Date of Loss:	09/07/2019
Vehicle Reg. No.:	SKQ8754K	Driveable?	
Driver Age/Info:	30 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	YES
Insured/Claimant:	LIN MINGRUI	Contact No:	+6592211242
Driver:	LIN MINGRUI		
Make/Model:	MERCEDES-BENZ C180, 1.8 (A)	Vehicle Reg. Date:	13/10/2010
Vehicle Colour:	BLACK	Chassis No:	WDD2040492A406016
Engine No:	27182030083120		
Odometer:	1 KM		
Paint Type:			
Total Loss?	NO		
Est. Duration of Repair (day)	10		

Description of Accident/Loss REFER TO THE SKETCH PLAN

Present Location: ETHOZ PROTECT PTE LTD (BUKIT BATOK)

COST OF CLAIMS	Amount
Parts	28.50
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	28.50
+ GST 7.00% (S\$)	2.00
Nett Amount (S\$)	30.50
+ Previous Estimates (S\$)	11,284.22
Claim Total (S\$)	11,314.72

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 19 Jul 2019)**Parts:** 143 MERCEDES-BENZ C180 1.8 (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** ETHOZ Protect Pte Ltd/SKQ8754K/19/07/2019 13:14**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRT BONNET SEAL <i>mm</i> ✓ MISSING	0.00	0.00	*15.00 F ✓
2	1		*FRT GRILLE BRACKET <i>64</i> ✓	0.00	0.00	*13.50 F ✓
Total Parts (S\$)						28.50

F=Franchise part.

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Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

There are no labour items selected.

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ETHOZ PROTECT PTE LTD

Company Registration No. 199005791M

30 Bukit Batok Crescent, SINGAPORE 658075 . Website : <http://www.orix.com.sg>



INSURER: FWD Singapore Pte. Ltd. (HQ)

(FINALIZATION REPORT)

PARTICULARS OF CLAIM

Claim Type: OD (OWN DAMAGE)
 Policy No: PNPV2018-00014993
 Vehicle Reg. No.: SKQ8754K
 Driver Age/Info: 30 / MALE
 TP Injury Involved? NO
 Insured/Claimant: LIN MINGRUI
 Driver: LIN MINGRUI

Ref. No:
 Date of Loss: 09/07/2019
 Driveable?
 Party At Fault: UNKNOWN
 Third Party Involved? YES
 Contact No: +6592211242

Make/Model: MERCEDES-BENZ C180, 1.8 (A)
 Vehicle Colour: BLACK
 Engine No: 27182030083120
 Odometer: 1 KM

Vehicle Reg. Date: 13/10/2010
 Chassis No: WDD2040492A406016

Paint Type:
 Total Loss? NO
 Est. Duration of Repair (day) 10

Description of Accident/Loss: REFER TO THE SKETCH PLAN

Remarks: VEHICLE AT ETHOZ BUKIT BATOK

Present Location: ETHOZ PROTECT PTE LTD (BUKIT BATOK)

COST OF CLAIMS

	Amount
Parts	7,996.00
Miscellaneous Items	65.00
Labour	2,485.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	10,546.00
+ GST 7.00% (S\$)	738.22
Nett Amount (S\$)	11,284.22

This claim is handled by: KENNETH CORNELIUS / SIN / 8822 8339

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REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 11 Jul 2019)

Parts: 143 MERCEDES-BENZ C180 1.8 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: ETHOZ Protect Pte Ltd/SKQ8754K/11/07/2019 10:45

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BONNET <i>bt</i>	0.00	0.00	*900.00 F
2	1		*FRONT BONNET EMBLEM <i>mis</i>	0.00	0.00	*43.00 F
3	1		*FRONT BONNET HINGE LH <i>X</i>	0.00	0.00	*57.00 F
4	1		*FRONT BONNET HINGE RH <i>X</i>	0.00	0.00	*57.00 F
5	1		*FRONT BONNET INSULATOR <i>X</i>	0.00	0.00	*160.00 F
	10		*FRONT BONNET INSULATOR CLIP <i>ne</i>	0.00	0.00	*38.00 F
	1		*FRONT BONNET STOPPER LH (SPRING) <i>ne</i>	0.00	0.00	*9.00 F
8	1		*FRONT BONNET STOPPER RH (SPRING) <i>ne</i>	0.00	0.00	*9.00 F
9	1		*FRONT BONNET UPPER CATCH (LH) <i>X</i>	0.00	0.00	*30.00 F
10	1		*FRONT BONNET UPPER CATCH (RH) <i>X</i>	0.00	0.00	*30.00 F
11	1		*FRONT BONNET UPPER CATCH (CENTRE) <i>bt</i>	0.00	0.00	*45.00 F
12	1		*FRONT BONNET LOWER LOCK (LH) <i>X</i>	0.00	0.00	*36.00 F
13	1		*FRONT BONNET LOWER LOCK (RH) <i>X</i>	0.00	0.00	*36.00 F
14	1		*FRONT FENDER RH	0.00	0.00	-
			REPAIR			
15	1		*FRONT FENDER LH <i>bt</i>	0.00	0.00	*420.00 F
16	1		*FRONT FENDER EMBLEM (LH) <i>ne</i>	0.00	0.00	*35.00 F
17	1		*FRONT FENDER CHROME PROTECTOR (LH) <i>ne</i>	0.00	0.00	*22.00 F
18	1		*FRONT FENDER INNER SHIELD LH (FRT) <i>X</i>	0.00	0.00	*86.00 F
19	1		*FRONT FENDER INNER SHIELD LH (REAR) <i>X</i>	0.00	0.00	*80.00 F
20	10		*FRONT FENDER INNER SHIELD CLIP <i>ne</i>	0.00	0.00	*30.00 F
21	1		*HEADLAMP LH <i>ca</i>	0.00	0.00	*400.00 F
22	1		*HEADLAMP RH <i>ca</i>	0.00	0.00	*400.00 F
23	1		*FRONT GRILLE <i>ca</i>	0.00	0.00	*330.00 F
	1		*FRONT GRILLE LOGO BASE <i>ca</i> <i>BY CHW FRT GRILLE</i>	0.00	0.00	*41.00 F
25	1		*FRONT GRILLE LOGO <i>ca</i>	0.00	0.00	*85.00 F
26	1		*HEADLAMP TOP COVER (LH) <i>de</i>	0.00	0.00	*13.00 F
27	1		*HEADLAMP TOP COVER (RH) <i>de</i>	0.00	0.00	*13.00 F
28	1		*FRONT BUMPER <i>de</i>	0.00	0.00	*920.00 F
29	10		*FRONT BUMPER CLIP <i>ne</i>	0.00	0.00	*30.00 F
30	1		*FRONT NUMBER PLATE BASE <i>ca</i>	0.00	0.00	*70.00 F
31	1		*FRONT BUMPER TOWING COVER <i>sc</i> <i>C/W FRT BUMPER</i>	0.00	0.00	*31.00 F
32	1		*FRONT BUMPER CHROME MOULDING (LH) <i>ne</i>	0.00	0.00	*47.00 F
33	1		*FRONT BUMPER CHROME MOULDING (RH) <i>ne</i>	0.00	0.00	*47.00 F
34	1		*FRONT BUMPER LOWER GRILLE <i>?</i>	0.00	0.00	*46.00 F
35	1		*FRONT BUMPER INNER FRAME (LH) <i>?</i>	0.00	0.00	*50.00 F
36	1		*FRONT BUMPER INNER FRAME (RH) <i>?</i>	0.00	0.00	*50.00 F
37	1		*FRONT BUMPER INNER FRAME (CENTRE) <i>?</i>	0.00	0.00	*45.00 F
38	1		*FRONT BUMPER FOAM <i>ent</i>	0.00	0.00	*90.00 F
39	1		*FRONT BUMPER REINFORCEMENT <i>bt</i>	0.00	0.00	*165.00 F
40	1		*FRONT BUMPER REINFORCEMENT ARM (LH) <i>?</i>	0.00	0.00	*145.00 F
41	1		*FRONT BUMPER REINFORCEMENT ARM (RH) <i>?</i>	0.00	0.00	*145.00 F
42	1		*SUPPORT TOP PANEL <i>bt</i>	0.00	0.00	*76.00 F
43	1		*SUPPORT PANEL TOP GARNISH <i>ca</i>	0.00	0.00	*65.00 F
44	1		*HEADLAMP PANEL (LH) <i>bt</i>	0.00	0.00	*115.00 F

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Repairer Estimates

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
45	1		*HEADLAMP PANEL (RH) <i>bt</i>	0.00	0.00	*115.00 F
46	1		*HEADLAMP LOWER BRACKET (LH)	0.00	0.00	*42.00 F
47	1		*HEADLAMP LOWER BRACKET (RH)	0.00	0.00	*42.00 F
48	1		*RADIATOR AIR GUIDE (UPPER) <i>ad</i>	0.00	0.00	*32.00 F
49	1		*RADIATOR AIR GUIDE (LOWER) ?	0.00	0.00	*85.00 F
50	1		*BRACE PANEL <i>bt</i>	0.00	0.00	*41.00 F
51	1		*INTERCOOLER ?	0.00	0.00	*430.00 F
52	1		*CONDENSER ?	0.00	0.00	*600.00 F
53	1		*RADIATOR ?	0.00	0.00	*390.00 F
54	2		*RADIATOR TOP BRACKET ? <i>Orig item</i>	0.00	0.00	*30.00 F
55	2		*RADIATOR TOP CLIP ?	0.00	0.00	*14.00 F
56	1		*RADIATOR FAN ASSY ?	0.00	0.00	*520.00 F
57	1		*POWER STEERING TUBE ?	0.00	0.00	*180.00 F
58	1		*A PILLAR LH REPAIR	0.00	0.00	-
59	1		*A PILLAR RH REPAIR	0.00	0.00	-

F=Franchise part.

Total Parts (S\$) 6659.10 7,996.00

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SUPPLEMENTARY item:

- 1) FRT BONNET SEAL - \$ 15.00
- 2) FRT GRILLE BRACKET - \$ 13.50

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			
1	1	FRONT NUMBER PLATE <i>cm ✓</i>	35.00
2	1	RADIATOR COOLANT <i>?</i>	30.00
Sub Total (S\$)			65.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	LABOUR TO CARRY OUT FRONT REPAIR	New 770	900.00
2	TO CHECK AND RECONNECT ALL NECESSARY WIRING	New	35.00
3	TO SPRAY PAINTING ON FRONT AFFECTED AREA	New 800	1,100.00
4	TO REMOVE & FIX AIR COND CONDENSER INCLUDING TOP UP AIR COND GAS	New 100	150.00
5	PULL OFF STRAIGHTENING FRONT CHASSIS MEMBER LH RH	New (pluh) 200	300.00
Gross Labour Cost (S\$) 1705			2,485.00

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ETHOZ PROTECT PTE LTD

Company Registration No. 199005791M

30 Bukit Batok Crescent, SINGAPORE 658075 . Website : <http://www.orix.com.sg>

Rasm
Hp 900/100 68
6 days
12/07/19 @ 0900
Excess: 600
Revert
P/P
Ready before paint

COR: \$ 8,429.10 (P3P)

EXCESS: \$ 600.00

6 DAYS REPAIR

PARTS - \$ 6659.10

SIN - \$ 65.00

LABOUR - \$ 1705.00

\$ 8429.10