

Vic (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 30 October, 2019 12:34 PM
To: Vic (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: <SEEK MANDATE> CHECK LIABILITY SME2772L AGAINST GBE2875D (LONPAC)
DOA 05/07/2019 [External Confidential]

Lonpac External - Confidential

Dear Vic,

Kindly proceed as proposed.

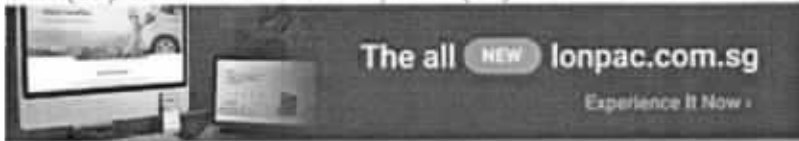
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Saturday, 5 October, 2019 3:36 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: CHECK LIABILITY SME2772L AGAINST GBE2875D (LONPAC)
DOA 05/07/2019 [External Confidential]

Your Ref: 19/19/19/VC05/022051

Our Ref: CC4/LPC19012271/R1ha3

Dear Gerald,

ACCIDENT INVOLVING VEHICLES GBE 2875D (OI) / SME 2772L (TP) / OTHERS ON 05/07/2019

We refer to the subject matter and to the assignment dated 11th July 2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It was reported that Insured vehicle was involved in a 3 vehicle chain collision and was the 2nd car and was pushed forward from behind.

As such, under the MCF and BOLA scenario 28, we have to settle the TP claim from the front vehicle and the damages sustained were consistent to the nature of the accident.

We propose to offer to TP repairer "KAH MOTOR CO. SDN. BHD." as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 11,926.63	\$ 6,707.86
Loss of Rental w/gst (\$100 x 5 days)	\$ 535.00	\$ 535.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 12,463.63	\$ 7,244.86

Breakdown of days is as follows:

Our surveyor's recommended days to repair	6 days
TOTAL CLAIMED DAYS	5 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicapeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Friday, 19 July, 2019 12:05 PM

To: Mei Kwan (LKKAuto)

Cc: MT_Claim_SG; Vic (LKKAuto)

Subject: RE: CHECK LIABILITY SME2772L AGAINST GBE2875D (LONPAC) DOA 05/07/2019
[External Confidential]

Lonpac External - Confidential

Dear Mei Kwan,

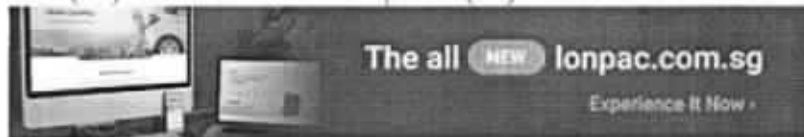
Attached copy of insured 's report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555



Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Friday, 19 July, 2019 11:47 AM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; CS A Team; Vic (LKKAuto)
Subject: RE: CHECK LIABILITY SME2772L AGAINST GBE2875D (LONPAC) DOA 05/07/2019
[External Confidential]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 19/19/19/VC05/022051
LKK REF: CC4/LPC19012271/R1ha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SME 2772L

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 11 July, 2019 12:10 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: CHECK LIABILITY SME2772L AGAINST GBE2875D (LONPAC) DOA 05/07/2019
[External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 11 July 2019 8:56 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: CHECK LIABILITY SME2772L AGAINST GBE2875D (LONPAC) DOA 05/07/2019
[External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/19/VC05/022051

Dear Nivitha,

Kindly proceed to survey and revert on Direct Settlement.

Attached copy of insured's report for your attention.

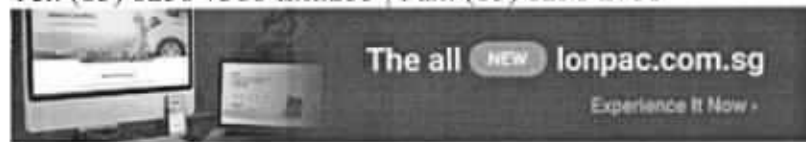
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Ivan Teo [<mailto:ivanteo@honda.com.sg>]

Sent: Tuesday, 9 July, 2019 9:02 AM

To: MT_Claim_SG

Subject: CHECK LIABILITY SME2772L AGAINST GBE2875D (LONPAC) DOA 05/07/2019

Dear Motor Claims,

Kindly advise on 3rd party direct settlement liability.

My client : SME2772L
Your insured : GBE2875D
DOA : 05/07/2019

Thank you

Warmest Regards

Ivan Teo
Kah Motor Co. Sdn Bhd
6A Mandai Estate
Singapore 729903
DID : 86680608
Email: ivanteo@honda.com.sg



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www.avg.com



Kah Motor Co. Sdn. Bhd.
(A Member of Oriental Holdings Berhad)
Body Repair & Paint Centre
8A Mendai Estate
Singapore 729903
Tel : +65 6841 3838
Fax : +65 6362 5015
www.honda.com.sg

M/s: Lonpac Insurance Bhd
100 Beach Road #19-00
Shaw Towers
Singapore 189702
Attn: Motor Claims Department

Date : 25/9/2019

Your ref : GBE2875D

Dear Sir / Madam,

Our ref : SME2772L

THIRD PARTY DIRECT SETTLEMENT

ACCIDENT INVOLVING SME2772L & GBE2875D ON 05/07/2019

We refer to the item(s) marked ☒ below:

- ☒ We refer to your email dated 15/07/2019.
- ☒ We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- ☒ Kindly forward the discharge voucher for our client's signature within **2 weeks** via email to **desmondtoh@honda.com.sg**.
- ☐ We return your discharge voucher duly completed.
- ☒ Kindly expedite settlement of the following :-
Repair Cost **S\$6,707.86 payable to Kah Motor Co. Sdn. Bhd.**
GIA search fees **S\$2.00 payable to Kah Motor Co. Sdn. Bhd.**
Loss of rental **S\$107.00 x 5 days : S\$535.00 payable to TAN NGEE KHIAM.**
- ☒ Kindly let us have your cheque made in favour of the above mentioned name(s) for our transmission as soon as possible.
- ☒ Enclosures
- | | | |
|--|---|-------------------------------------|
| <input checked="" type="checkbox"/> Repair/Excess Bill | <input checked="" type="checkbox"/> Letter of Authority | <input type="checkbox"/> LTA Search |
| <input checked="" type="checkbox"/> Rental Invoice | <input checked="" type="checkbox"/> GIA Search | |
| <input type="checkbox"/> Others: _____ | | |

Thank you.

Yours faithfully,


Ivan Teo


LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SME2772L &
(THIRD PARTY'S VEHICLE NO.) GBE2875D ON 05/07/2019
ALONG BKE

I hereby authorize Kah Motor Co. Sdn Bhd (Kah Motor) and its agents or any person authorized by Kah Motor to do all or any of the following:

- To submit, resolve and make any claim(s) which I may have against the 3rd party insurers.
- To execute, sign discharge voucher/indemnity forms and all necessary documents in connection with and arising out of the above claim.
- Any payment should be made in favour of my name / Kah Motor Co. Sdn. Bhd.



Owner Signature
(Co stamp & authorized signature if is Co registered vehicle)

Name : TAN NGEE KHAM

NRIC No : S1627142Z

Vehicle No : SME2772L

Date : 20/07/2019



LONPAC INSURANCE BHD

WITHOUT PREJUDICE to:

CLAIM NO : 19/19/19/VC05/022051

DATE : 30 OCTOBER 2019

Any Personal Injury Claims

DISCHARGE VOUCHER

I/We, **TAN NGEE KHIAM** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of **GBE 2875D** the sum of Singapore Dollars Seven Thousand Two Hundred Forty Four and Cents Eighty Six Only (\$7,244.86) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **SME 2772L** on **05 JULY 2019** along **BKE**.

I /We hereby agree to indemnify and keep indemnify (**HONG SHIN BUILDERS PTE LTD / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S KAH MOTOR CO. SDN. BHD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

06/11/19

SIGN HERE

Signature of vehicle owner/Date

TAN NGEE KHIAM 06/11/19

Name of vehicle owner/Date

Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre

Phone No. : +65 6841 3838 Fax No. :

GST Reg No. M200050223

Company Ref. No. S60FC1380G

LONPAC INSURANCE BHD

MOTOR CLAIMS DEPT

100 BEACH ROAD

#19-00 SHAW TOWERS

SINGAPORE, 189702

Customer Code : CU0129752

Payment Term : 30 Days

Invoice No.	:	SINV-BM19001592
Invoice Date	:	20/09/19
Order No.	:	SVO19045521
Reference	:	
Job Card No.	:	10816
Date/Time Received	:	08/07/19 / 7:38:07 PM
Licence No.	:	SME2772L
Model	:	HRV DX-SIN CVT YM 2018
Car Chassis No.	:	JHMRU1810JX200489
Car Engine No.	:	L15B5670489
Mileage	:	11064
Service Advisor	:	IVAN TEO BOON KIAT 1876
Served By	:	IVANTEO
Page	:	1

No.	Description	Qty.	UoM	U. Price	Disc %	7% GST Amount Incl	
						Amount	GST
	TP DIRECT SETTLEMENT (J/NO:) OWNER: TAN NGEE KHAM OWNER INSURER: TOKIO MARINE ACC DATE: 05/07/2019 SURVEYED BY: DATE: REF NO: TP INSURER: LONPAC TP VEH: GBE2875D						
BOSUN	0701 SUNDRIES	1	Hours	50.00		50.00	3.50
BOJSE	1610 BODY JOINT SEALANT TAILGATE	1	Hours	80.00		80.00	5.60
BOBC	1610 BODY UNDERSIDE COATING (N)	1	Hours	280.00		280.00	19.60
BA02R	0669 REMOVE & RENEW REVERSE SENSORS-4 PCS (N)	1	Hours	150.00		150.00	10.50
BC011R	0669 REMOVE INSTALL & CALIBRATE REAR VIEW CAMERA	1	Hours	450.00		450.00	31.50
BC012R	0669 RESET VEHICLE SMART ENTRY SYSTEM	1	Hours	450.00		450.00	31.50
BMI03D	0669 REMOVE & INSTALL REAR COMPARTMENT LININGS GARNISHES.(N)	1	Hours	280.00		280.00	19.60
BML02I	1757 INSPECT RR LIGHTING MECHANISMS. PERFORM WATER TEST.(N)	1	Hours	150.00		150.00	10.50
BKTG02R	1757 REMOVE & TRANSFER ITEMS TO NEW TAILGATE. ADJUST & ALIGN TAILGATE.(N)	1	Hours	560.00		560.00	39.20
BKRP21M	0669 CUT OFF & RENEW RR PANEL AND DAMAGE PARTS ALIGN CHASSIS INCLUDING FITTING ON ATTACHMENT ITEM	1	Hours	1,120.00		1,120.00	78.40
BP04R	1610 SPRAY PAINTING ON REPAIRED OR REPLACED AREAS.(4P)	1	Hours	900.00		900.00	63.00
BG02R	0669 REPLACE RR. WINDSCREEN.(N)	1	Hours	560.00		560.00	39.20
68100-T7A-J20ZZ	TAIL GATE COMP	1	Each	855.70	25	641.77	44.92
75722-T7W-A01	EMBLEMRR.	1	Each	13.30	25	9.97	0.70
75725-T8N-T00	EMBLEM,RR. I-VTEC	1	Each	14.50	25	10.87	0.76
04715-T7A-900ZZ	FACE,RR.BUMPER	1	Each	463.70	25	347.77	24.34
91505-TMB-003	CLIP,BUMPER	8	Each	2.30	25	13.80	0.97
71593-T7A-J00	SPACER,R.RR.BUMPER SIDE	1	Each	17.20	25	12.90	0.90
71598-T7A-J00	SPACER,L.RR.BPR S	1	Each	17.20	25	12.90	0.90
73215-T7A-003	RUBBER CR.WINDSHIELD DAM	1	Each	19.70	25	14.77	1.03

Printed by IVANTEO on 20 Sep 2019 at 8:09:44 PM

This is a computer generated invoice. No signature is required. Please review your bill and advise us of any errors or omissions.
Kah Motor reserves the right to deliver a subsequent bill for any charge omitted. GST Amount is calculated from individual line(s).

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms.

Interest will be charged at 2% per month on overdue amounts.

Please give us your feedback by scanning the QR Code using mobile device



Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

6A Mandai Estate, SINGAPORE 729903

Mandai Parts Centre

Phone No. : +65 6841 3838 Fax No. :

GST Reg No. M200050223

Company Ref. No. S60FC1380G

LONPAC INSURANCE BHD

MOTOR CLAIMS DEPT

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SINGAPORE, 189702

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Payment Term : 30 Days

Invoice No.	:	SINV-BM19001592
Invoice Date	:	20/09/19
Order No.	:	SVO19045521
Reference	:	
Job Card No.	:	10816
Date/Time Received	:	08/07/19 / 7:38:07 PM
Licence No.	:	SME2772L
Model	:	HRV DX-SIN CVT YM 2018
Car Chassis No.	:	JHMRU1810JX200489
Car Engine No.	:	L15B5670489
Mileage	:	11064
Service Advisor	:	IVAN TEO BOON KIAT 1876
Served By	:	IVANTEO
Page	:	2

No.	Description	Qty.	UoM	U. Price	Disc %	7% GST Amount Incid		
						Amount	Amount	GST
73226-SZW-000	DAMPERSTD 5X5	1	Each	8.50	25	6.37	0.45	6.82
73265-T7A-003	RUBBER,L WINDSHIELD DAM	1	Each	19.70	25	14.77	1.03	15.80
76711-T6A-003	CAPPIVOT	1	Each	4.80	25	3.60	0.25	3.85
91501-S70-003	FASTENER BW/SHIELD	4	Each	5.30	25	15.90	1.11	17.01
91502-S70-003	FASTENER B	2	Each	5.30	25	7.95	0.56	8.51
91536-SS0-J01	FASTENER AW/SHIELD	2	Each	3.80	25	5.70	0.40	6.10
BO-WS-SEALANT	WINDSCREEN SEALANT (N)	2	Each	60.00		120.00	8.40	128.40

Sum Labor 5,030.00 352.10 5,382.10

Sum Item 1,239.04 86.72 1,325.76

Total SGD 6,269.04 438.82 6,707.86

Total Payable (SGD) 6,707.86

Printed by IVANTEO on 20 Sep 2019 at 5:09:44 PM

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Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms.
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Please give us your
feedback by scanning
the QR Code using
mobile device.


TAN NGEE KHIAM
BLK 130 CHOA CHU KANG AVE 1
#11-32
SINGAPORE 680130

Customer Information

Customer Name : TAN NGEE KHIAM
Customer Ref No. : SME2772L IVAN LK

Rental Information

Date/Time Out : 16/07/2019 08:45
Date/Time Return : 20/07/2019 16:05

Billing Detail

#	Description	Amt
1	5 Days @ 100.00	500.00

Tax Invoice

Invoice No. : CRINV/19/01409
Invoice Date : 22 Jul 2019
Customer No. : *****1422
Ref :
Currency : SGD
Terms : COD
RA No. : 06681

Car Information

Registration No. : SKN2143D
Car Model : CRV 2.4L 2WD
5AT SR
Car Color : WHITE

Starting Mileage : 92677
Ending Mileage : 93031
Mileage Travelled : 354

Remarks:

LK/BS - SA: IVAN TEO

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms. Interest will be charged at 2% per month on overdue amounts.

Printed by Ivan Teo at 24/07/2019 12:13

Subtotal : S\$ 500.00
GST 7.0% : S\$ 35.00
Total : S\$ 535.00
Paid : S\$ 535.00
Outstanding : S\$ 0.00

RENTAL AGREEMENT

No. 06681

Date: 16 Jul 2019

VEHICLE PARTICULAR

 Vehicle No. : SKN2143D
 Make : HONDA
 Model : CRV 2.4L 2WD SAT SR
 Out (Date & Time) : 16 Jul 2019 | 0845
 In (Date & Time) : 20/7/2019 1600

HIRER PARTICULAR

 Name : TAN NGEE KHIAM
 Address (Res) : BLK 130 CHOA CHU KANG
 AVE 1 #11-32 SINGAPORE 680130
 Tel : 96182163
 Name on Credit Card :
 Credit Card No. :
 Payment Mode : Cash

MAIN DRIVER PARTICULAR

 Name : TAN NGEE KHIAM
 Address (Res) : BLK 130 CHOA CHU KANG
 AVE 1 #11-32 SINGAPORE 680130
 Driving License No. :
 Passing Date : 15/03/1984
 Date of Birth : 15/03/1964
 NRIC/FIN/Passport No : S1627142Z

ADDITIONAL DRIVER PARTICULAR

 Name :
 Address (Res) :
 Driving License No. :
 Passing Date :
 Date of Birth :
 NRIC/FIN/Passport No :

PAYMENT

	AMOUNT
Day: 5 days x 100.00	500.00
Week	0.00
Month	0.00
Add HRS	0.00
SUB TOTAL	500.00
GST	35.00
NETT AMOUNT	535.00
SECURITY DEPOSIT	0.00

REMARKS

 SME2772L
 SA : IVAN TEO
 3RD PARTY CLAIM > LONPAC

TERMS & CONDITIONS

- **Malaysia Drive Surcharge**
 - Normal days \$20/day + 7% GST
 - Blackout dates, Eve of PH & PH \$40/day + 7% GST
 - **Insurance Excess**
 - S'pore Drive Excess - \$1500 + 7% GST
 - Malaysia Drive Excess - \$2500 + 7% GST (Excluding towing & custome fees)
 - Vehicle is rented to hirer upon terms and conditions on the front and back of this agreement.
 - Vehicle is to be driven only by hirer and any additional hirer listed above.
 - Hirer is responsible for all parking, fines and ERP charges.
 - Hirer must report all accidents to Kah Motor within 24 hours of occurrence.
 - Violation of the terms of this agreement makes the hirer responsible for the full loss or damage to the vehicle whether insurance is accepted or not.
 - Vehicle is strictly for Singapore use, unless covered by insurance for Malaysia use.
 - Return of rental car beyond the stated duration will incur the following charges:
 1. Less than or equal to 5 hours, a **0.5 day** charge will apply
 2. More than 5 hours, a **FULL DAY** charge will apply
 - Unpaid rental bookings will not be confirmed, and will subsequently be released after 10 mins.
 - **Rental Deposit**
 - A rental deposit will be collected upon confirmation of rental booking.
 - Rental deposit & rental fees will be forfeited if cancellation of rental booking is made less than 7 working days from intended start date of rental.
 - Rental deposit will be refunded after the end of the rental period.
 - Refund process will take approx 2-3 weeks via respective payment mode used at point of initial payment.
- **Kindly top up the petrol before you return us the rental car. Otherwise, there will be charges added to your final bill. ****



 BY: CASH

I have read and agree to the terms and conditions on both sides of this agreement.
 I authorize Kah Motor Co. Sdn. Bhd. to process a credit card voucher if any for charges under this agreement including any miscellaneous charges.
 All information I have given Kah Motor Co. Sdn. Bhd. in connection with this agreement is true.

Hirer's Signature

 Main Driver's Signature
 (if not hirer)

 Credit Card Holder's
 Signature (if not hirer)

Rented out by

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

8 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-108415
Date of Request: 08/07/2019

Your Ref No: Online Purchase

Kah Motor Co Sdn Bhd
15 Ubi Road 4
Singapore 408610

Dear Sir/Madam,

Enquiry Date: 08/07/2019
Enquiry By: WINSON CHOW YUEN CHEE
TP Vehicle No: GBE2875D
Accident Date: 05/07/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque