

Veron Chen (LKKAuto)

From: Chew Lian (LKK Auto)
Sent: Tuesday, 7 April 2020 9:47 AM
To: Nor Azian Binte Noordin
Cc: Veron Chen (LKKAuto); Accounts (LKKAuto)
Subject: FW: SLB4259S (599096)
Attachments: Adjuster fees.pdf; SLB4259S-Repairer Estimates.pdf; SLB4259S-Repairer Estimates Suppl. #1.pdf

Dear Azian

We refer to the below email on our adjuster fees for the above.

Please refer to the repairer estimates submitted in Merimen.
The total estimates is \$10,194.90 (before GST).

Adjuster fees remain \$200.

Please do not hesitate to contact us for any further clarification.

Thank you.

Best Regards,

Chew Lian | Account Dept

LKK Auto Consultants Pte Ltd

DID: 6742 9588 | email: ChewLian@lkkauto.com

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Tuesday, 7 April, 2020 9:07 AM
To: Nor Azian Binte Noordin; Accounts (LKKAuto)
Cc: SUR
Subject: FW: SLB4259S (599096)

Dear Azian,

Thank for the email.

Dear Chew Lian,

Please kindly assist.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nor Azian Binte Noordin [mailto:NorAzian_Noordin@sg.msig-asia.com]

Sent: Monday, 6 April 2020 5:37 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: SLB4259S (599096)

Dear Veron / LKK,

We refer to the attached invoice whereby you had billed us \$200.00 for the adjuster fees.

The estimate for this case was less than \$10K. Shouldn't the adjuster fee be \$150.00?

In view of the current COVID-19 situation, our offices at SGX Centre 2 and Hong Leong Building will be temporarily closed to all walk-in customers and visits from 7 April 2020 until further notice.

We wish to assure you that we remain fully committed to serving you and will continue to operate to support your essential insurance needs.

Please bear with us should there be some service delay during this period.

Best Regards

Nor Azian Binte Noordin

Executive, Claims Services (Motor)

Direct line +65 6594 2558 | Direct fax +65 6225 7402 | NorAzian_Noordin@sg.msig-asia.com



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