

REC. BY:

REP:

CS / AG119012256/6403

n2

Special Instruction:

Survey: 60

ASSIGNMENT (Office)

From (Person): Ivy Ratilla

of

AGI

Date/Time:

9/7/2019 @ 11:17am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLU 5780X

Insured:

SJX 713G

at Workshop n/a

Thiam Hung Huet

Tel:

82636295

of

176 Sin Ming Drive #05-14

Policy No:

Claim No:

C10003425/JM

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

05/07/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

11:49am @ 9/7/19

Person Contacted:

Steven

Vehicle IN / OUT

Date/Time

Action/Instruction

10/10/19 ✓

SLU 5780X X

SJX 713G CG3/A1912010271/H1a 2g2w2

Surveyor

REF:

15/1

ASSIGNMENT

From:

Date:

15/1/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLU 5780X
Thiam Heng Huat
of 176 S/m Drive #05-14

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

42 days
20%

Res.: Yes or No

Lum Sum:

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLU 5780X

Yr Regn:

2017

Type: MCB / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota C-HR

c.c

1797

Colour:

Red

A/C:

Insured / Std / NI / NA

Sp. Reading

135730

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

28X102047907

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/50 R18

R:

"

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Good ride

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

15-07-19

Survey held at

w/s

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

15/7

\$2000 - \$300 Estimate Give late.

06/3

Finalized \$1050 with Steven. Cred: 10317.25 (91%)

RECEIVED 09 MAR 2020

Date/Time, File Pass to?

1) 9/3 Typist

Date/Time, File Return to?

2)

☐

: Prel. Report

☒

: Final Report

Days Of Repair:

4

Resurvey No. of Trip:

1

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

___ \$ + RS. ___ \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I.: (\$

TP

1050/-

350

Nivitha (LKK Auto)

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Sent: Tuesday, 9 July 2019 11:17 AM
To: Admin-D (LKKAuto)
Cc: SUR; Julie Mangubat
Subject: TPPD Survey: Claim ref:C10003425/JM || OI- SJX713G (Grey) TP- SLU5780X || Est:0.00 || Thiam Heng Huat
Attachments: LOA.pdf; SAS2630816.pdf; receipt-20190708-155527.pdf

Hi Team,

We would like to arrange for TP PRS for SLU5780X. They have chosen Mr. Mohammed Rasul - LKK Auto Consultants Pte Ltd to conduct the survey.

Please confirm.

Regards,

Ivy
Admin Executive, Claims

T +65 6540 2185
F +65 6725 0853
E ivy.r@budgetdirect.com.sg



Customer Care +65 6221 2111
Claims +65 6221 2199
Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01
Singapore Shopping Centre
Singapore
239924
budgetdirect.com.sg

auto  general

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the

stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Tuesday, 9 July 2019 10:25 AM
To: Claims <claims@budgetdirect.com.sg>; Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Cc: Julie Mangubat <julie.m@budgetdirect.com.sg>
Subject: Re: REQUEST FOR PRS - SLU5780X || C10003425

Dear Ivy,

Please arrange for Mohammed Rasul - LKK Auto Consultants Pte Ltd to conduct the survey.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295

From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Monday, 8 July 2019 5:21 PM
To: Claims <claims@budgetdirect.com.sg>
Subject: REQUEST FOR PRS - SLU5780X

Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

Denise Tay (LKKAuto)

From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Friday, 8 November 2019 12:11 PM
To: Denise Tay (LKKAuto)
Cc: SUR; Admin A
Subject: Re: Finalisation of COR & repair days

Hi Denise,

Please assist to adjust the COR to \$1,300 with 4 repair days remain same.

We look forward to hear from you soon.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295

On Thursday, 7 November 2019, 11:45:10 am GMT+8, Denise Tay (LKKAuto) <denisetay@lkkauto.com> wrote:

Dear Sir,

4. SLU5780X TP: Budget Insurance

Offer lump sum \$1050, 4days

Please check and confirm.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Vehicle Details

| Vehicle No. | Make / Model |
|---|---|
| SLU5780X | TOYOTA / C-HR HYBRID 1.8G CVT |
| Vehicle Type : | Vehicle Attachment 1 : |
| Z10 - Private Hire (Chauffeur) Motor Car | No Attachment |
| Vehicle Scheme : | Chassis No. : |
| Normal | ZYX102047907 |
| Propellant : | Engine No. : |
| Petrol-Electric | 2ZR8129681 |
| Motor No. : | Engine Capacity : |
| 20A317423185 | 1797 cc |
| Power Rating : | Maximum Power Output : |
| 53.0 kW | 90.0 kW (120 bhp) |
| Maximum Laden Weight : | Unladen Weight : |
| 1715 kg | 1440 kg |
| Year Of Manufacture : | Original Registration Date : |
| 2017 | 07 Dec 2017 |
| Lifespan Expiry Date : | COE Category : |
| - | E - Open - all except motorcycle |
| Quota Premium : | COE Expiry Date : |
| \$57,501.00 | 06 Dec 2027 |
| Road Tax Expiry Date : | PARF Eligibility Expiry Date : |
| 06 Jun 2020 | 06 Dec 2027 |
| Inspection Due Date : | Intended Transfer Date : |
| 06 Dec 2020 | 10 Mar 2021 |
| CO2 Emission : | CEV/VES Rebate Utilised Amount : |
| 88.00 (g/km) | \$30,000.00 |
| CO Emission : | HC Emission : |

-
NOx Emission :

-
PM Emission :

Fees To Be Paid For Transfer

| | |
|---|----------|
| Transfer Fees | \$25.00 |
| Road Tax Renewal - 6 months (07 Jun 2020 to 06 Dec 2020) | \$487.00 |
| Road Tax Renewal - 12 months (07 Jun 2020 to 06 Jun 2021) | \$974.00 |

Message

The fees above do not include any late road tax fees, which apply if road tax or lay-up has expired. You can use the digital service [Enquire Road Tax Payable](#) to check if there are any late road tax fees. Any road tax that has been paid for the vehicle will be transferred to the next owner.

The road tax schedules for petrol-electric cars and electric vehicles (EV) will be revised from 1 January 2021. The current enquiry result does not include the revised road tax schedules commencing 1 January 2021. Please refer to the [Press Release](#) for more information.

Printed on 10 Mar 2020 15:44:30

Copyright © Land Transport Authority of Singapore 2018

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|------------------------------------|
| Date Of Report | 08/07/2019 13:41 |
| Date Of Accident | 05/07/2019 16:45 |
| Exact Location Of Accident | ALONG ROAD 1 PAN ISLAND EXPRESSWAY |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|----------------------|
| Vehicle Registration Number | SLU5780X |
| Insured/Policyholder | |
| Name Of Registered Owner | BIS MOTORING PTE LTD |
| Co Reg No | 201735055D |
| Email Address | NOEMAIL |
| Mobile Phone No | (LOCAL) +65-96631987 |
| Alternative Phone No | OFFICE-96631987 |

Vehicle Particulars

| | |
|--|----------------------------------|
| Manufacturer | TOYOTA |
| Model | C-HR-1.8 HYBRID ICON/DYNAMIC (A) |
| Exact Purpose for which vehicle was being used at time of accident | |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO |
| If No, Please state action to be taken | THIRD PARTY |
| Vehicle Category | PRIVATE HIRE |

Insurance Company

| | |
|---------------------------|--------------------------------------|
| Name of Insurance Company | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage | COMPREHENSIVE |
| Fleet Policy | YES |
| Policy Number | 999994322 |
| Cover Note Number | |

Driver

| | |
|----------------------|-------------------------|
| Name of Driver | CHING CHEE KIANG JEREMY |
| NRIC No | S8120450J |
| Date Of Birth | 24/06/1981 |
| Occupation | INDOOR |
| Date Of Driving Pass | 11/08/2011 |
| Driving Experience | 7 YEARS AND 10 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-97302265 |
| Fax Number | |
| Contact Number | |
| Email Address | NOEMAIL |

| | |
|---|---|
| Address | APT BLK 289A COMPASSVALE CRESCENT #06-319 |
| Postcode | 541289 |
| Was driver an employee of the Insured's Company | NO |
| If No, Relationship of the Driver with the Insured | PAID DRIVER |
| Vehicle Registration Number of Driver's Own Vehicle | - |
| | - |
| | - |
| Insurance Company of Driver's Own Vehicle | - |
| | - |
| | - |

General Information of the Accident

| | |
|--------------------|--------------------------|
| Type Of Accident | COLLISION - HEAD TO REAR |
| Weather Conditions | CLEAR |
| Road Surface | DRY |

Other Information

| | |
|---|----|
| Was any foreign vehicle involved in this accident? | NO |
| Number of vehicles (including own vehicle) involved in the accident | 2 |
| Was any body injured in the Accident? | NO |
| Was any injured conveyed to hospital by ambulance? | NO |
| Was any other material or property damaged? | NO |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver) | 1 |

Details of Police Action

| | |
|---|---|
| Was the accident reported to the police? | YES |
| If Yes, Please state which Police Station | |
| Police Station Name | BOON TECK NEIGHBOURHOOD POLICE POST |
| Police Station Address | ROAD: BLK 207 TOA PAYOH NORTH , POSTCODE: 310207 , COUNTRY: SINGAPORE |
| Police Station Contact | TEL NO: 1800-2549999 - FAX NO: 63554310 |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom? | |

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

| | |
|---|--------------|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | YES |
| Remarks/ Reasons: | FILE TOO BIG |
| Was there any audio recorded? | NO |

DETAILS OF OTHER VEHICLE PROPERTY 1

| | |
|-----------------------------|--------------------|
| Vehicle Registration Number | SJX713G |
| Vehicle Make/Model/Colour | |
| Details Of Properties | |
| Vehicle Category | PRIVATE CAR |
| Name of Driver | ARINDHAM CHOWDHURY |
| NRIC/Passport Number | S9170093Z |
| Contact Number | |
| Address | |
| Postcode | |
| Insurance Company Name | |

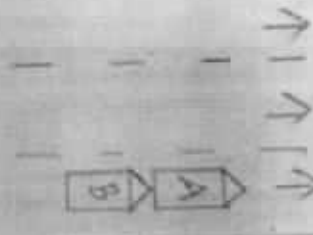
Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan

SKETCH PLAN

PIE



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I, CHANG CHIEF, 70000 SPIDERSOT, DRIVER OF
 SLU 5780X, CHANG CHIEF, 70000 SPIDERSOT, DRIVER OF
 STEVEN ROAD, EXIT 16, CHANG CHIEF, 70000 SPIDERSOT, DRIVER OF
 MY CAR TO A COMPLETE HAIL AND VEHICLE NUMBER
 SIX 7155, COULD NOT STOP IN TIME AND COLLIDED
 INTO THE SIDE OF MY CAR. PLEASE REFER TO SD CARD
 ATTACHED FOR VIDEO RECORDING. A female
 passenger was on board SLU 5780X during the
 whole accident.

Please find attached police report for your
 reference

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
 Date & Time:

Driver's Signature
 (If driver is not the policyholder)
 Date & Time: 05/07/2019

Reporting Centre Personnel's Signature
 Name: Vivian Gordon Nandy
 NRIC/ID No.:

SKETCH PLAN**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to reassess policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available whereas.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the routing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

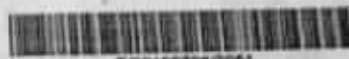
Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: VIKNESWARAN NAIDU
NRIC/FIN No.:

Police Report



**SINGAPORE
POLICE FORCE**



T/20190706/2061

1 of 3

Report No. T/20190706/2061

Police Station Of Origin:
Boon Teck NPP
207 Toa Payoh North #01-1231 SINGAPORE
310207
Tel No: 1800-2549999

REPORT OF A TRAFFIC ACCIDENT

| | | |
|---|------------------|--------------------------|
| Date/Time Report Made 06/07/2019 12:48 | Vide Report No.: | Station Diary No.: 12 |
|---|------------------|--------------------------|

Informant's Particulars

| | | | |
|---|------------|---|------------------------------|
| Name of Informant: CHNG CHEE KIANG, JEREMY | | Address: APT BLK 289A COMPASSVALE CRESCENT #06-319 SINGAPORE 541289 | |
| ID Type / ID No.: NRIC NO / S8120450J | | Contact No.: | Mobile: 97302265 |
| Nationality: SINGAPORE CITIZEN | | Email: | |
| Sex: Male | Age: 38 | Date of Birth: 24/06/1981 | Type of Informant: Driver |
| Race: Chinese | | Language: English | Institution / School Name: |
| Occupation: Taxi driver | | Driving Licence Information: Class: 3 | Date of Expiry: |

General Information of the Accident

| | | | | |
|--|------------------|------------------------------------|--|------------------------------------|
| Type of Accident: | Injury Others | Drink Drive: No | Date/Time of Accident: 05/07/2019 16:45 | Type of Location: Straight Road |
| Location: Along Road 1 PAN ISLAND EXPRESSWAY ALONG PIE TOWARDS TUAS, AFTER STEVEN ROAD EXIT | | | | |
| Weather: Clear | | Road Surface: Dry | Road Speed Limit: | |
| Traffic Flow: | | Traffic Control: Not Controlled | Traffic Volume: Heavy | |
| Type of Collision: Between Moving Vehicles - Head To Rear | | | Anyone conveyed by ambulance: No | |

Details of Vehicle Involved

| Vehicle No. | Type | Make | Model | Color | Condition | No of Passenger |
|-------------|------|--------|-------|-------|------------------|-----------------|
| SJX713G | Car | KIA | | Grey | Slightly Damaged | 0 |
| SLU5780X | Car | TOYOTA | | Red | Slightly Damaged | 1 |

Details of Person Involved

| | |
|---------------------------------|--------------------------------|
| Any Pedestrian Involved: No | Use of Pedestrian Crossing: NA |
| No. of Pedestrians Injured: NIL | |

Police Report



**SINGAPORE
POLICE FORCE**



T/20190706/2051

2 of 3

Report No. T/20190706/2051

Police Station Of Origin:
Boon Teck NPP
207 Toa Payoh North #01-1231 SINGAPORE
310207
Tel No: 1800-2549999

CONTINUATION OF REPORT

| | | | |
|-----------------------------------|-------------------------|--|-----------------------------------|
| Driver | | | |
| Name | ARINDAM CHOWDHURY | ID No. | S9170093Z |
| Related Vehicle | SJX713G (Car) | Contact No. | 90068041 |
| Hospital/Clinic | NIL | Class of Driving Licence & Expiry Date | Class: NIL Date of Expiry: NIL |
| Date Treatment | NIL | Date Discharge | NIL |
| No. of Days granted Medical Leave | NIL | Degree of Injury | NIL |
| Driver | | | |
| Name | CHNG CHEE KIANG, JEREMY | ID No. | S8120450J |
| Related Vehicle | SLU5780X (Car) | Contact No. | 97302265 |
| Hospital/Clinic | HORIZON MEDICAL CENTRE | Class of Driving Licence & Expiry Date | Class: 3 Date of Expiry: NIL |
| Date Treatment | 06/07/2019 | Date Discharge | NIL |
| No. of Days granted Medical Leave | 04 | Degree of Injury | NIL |

Brief Details.

On 05/07/2019 at about 4.45pm, I was driving my car (SLU5780X) along PIE towards Tuas and when my car had drove after the exit towards Steven Road, I saw another car ahead suddenly come to a completed stop.

Upon seeing that, I stopped my car immediately and when my car came to a completed stop, I felt an impact from the rear of my car. I went down to make a check and realized that the rear bumper of my car was hit by the front bumper of another car (SJX713G). Both of the cars involved were driving on the extreme right lane of the expressway.

Due to the collision, my car's rear center bumper suffered a dent and scratches. The other car's front center bumper suffered a dent and the bonnet was left ajar. There was a female passenger in my car during the incident as I was a private hired driver for Gojek. There was no passenger in the other car.

Both of us exchanged personal details and had left the place subsequently. I had went to the clinic for medical assessment and was given 4 days of outpatient medical leave due to whiplash on my neck and back.

Police Report



SINGAPORE
POLICE FORCE



T/20190706/2051

3 of 3

Report No. T/20190706/2051

Police Station Of Origin:
Boon Teck NPP
207 Teo Payoh North #01-1231 SINGAPORE
310207
Tel No: 1800-2549999

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report

E /
Sr Staff Sgt NGOO TSE EE

Signature Of Informant

Date/Time:
06/07/2019 12:48

Signature Of Interpreter:
Not applicable

Classification Of Case:

Officer In Charge Of Case:
TP / AEIT /
Sr Staff Sgt ONG YONG HOCK
Contact No.: 65476436

Authentication Stamp
NP188

SIGNATURE

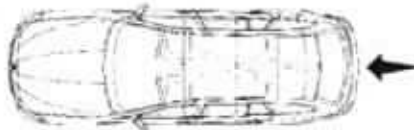
Repair Estimate

Thiam Heng Huat Pte Ltd

176 Sin Ming Drive #05-14 Sin Ming Autocare Singapore 575721
Mobile: (65) 8263 6295 Email: thiamhenghuat@gmail.com

Make/Model: TOYOTA C-HR 1.8A HYBRID
Engine/Chassis No.: ZYX102047907
Date of accident:
Damaged area: Rear

Date: 15/07/2019
Claim Type: TP
VRN: SLU5780X



| List Items | | | | |
|---------------|---|-----|-------------|-------------|
| S/N | Parts description | QTY | UNIT PRICE | AMOUNT |
| 1 | Rear bumper ✓ RE CRA | 1 | \$ 1,015.00 | \$ 1,015.00 |
| 2 | Rear bumper lower ✓ RE (100% (SN)) | 1 | \$ 625.00 | \$ 625.00 |
| 3 | Rear bumper tow cover X RE NN | 1 | \$ 71.00 | \$ 71.00 |
| 4 | Rear bumper reinforcement X RE Repair. | 1 | \$ 621.00 | \$ 621.00 |
| 5 | Rear bumper retainer X | 2 | \$ 88.00 | \$ 176.00 |
| 6 | Rear bumper bracket X | 2 | \$ 54.00 | \$ 108.00 |
| 7 | Rear bumper reflector X | 2 | \$ 75.00 | \$ 150.00 |
| 8 | Rear bumper side cover X NN | 2 | \$ 135.00 | \$ 270.00 |
| 9 | Tailgate X | 1 | \$ 1,325.00 | \$ 1,325.00 |
| 10 | Tailgate lock X | 1 | \$ 373.00 | \$ 373.00 |
| 11 | Tailgate inner trim X | 1 | \$ 884.00 | \$ 884.00 |
| 12 | Tailgate outer garnish X | 1 | \$ 745.00 | \$ 745.00 |
| 13 | Rear bumper lamp (centre) X | 1 | \$ 478.00 | \$ 478.00 |
| 14 | Tailgate 'C-HR' emblem X | 1 | \$ 59.00 | \$ 59.00 |
| 15 | Tailgate 'Hybrid' emblem X | 1 | \$ 92.00 | \$ 92.00 |
| 16 | Tailgate 'TOYOTA' logo X | 1 | \$ 76.00 | \$ 76.00 |
| 17 | Rear windscreen moulding X | 1 | \$ 128.00 | \$ 128.00 |
| 18 | End panel Repair X | 1 | \$ 688.00 | \$ 688.00 |
| 19 | End panel top garnish X | 1 | \$ 319.00 | \$ 319.00 |
| 20 | Spare wheel panel X | 1 | \$ 765.00 | \$ 765.00 |
| 21 | Tools holder sponge center X NN | 1 | \$ 178.00 | \$ 178.00 |
| 22 | Tools holder sponge side X | 2 | \$ 133.00 | \$ 266.00 |
| 23 | Spare wheel panel top board X | 1 | \$ 319.00 | \$ 319.00 |
| Subtotal | | | | \$ 9,731.00 |
| List discount | | | | 25.00% |
| Total | | | | \$ 7,298.25 |

948.6
1396.7
135
855

1733.3 948.6
25%: 1299.97 711.45

Repair Estimate

| Special nett items | | | | |
|--------------------|---------------------------------------|-----|------------|-------------|
| No. | Parts description | QTY | UNIT PRICE | AMOUNT |
| 1 | Rear bumper clips <i>✓ KCL</i> | 10 | \$ 5.50 | \$ 55.00 |
| 2 | Tailgate inner trim clips <i>X</i> | 8 | \$ 5.50 | \$ 44.00 |
| 3 | Tailgate outer garnish clips <i>X</i> | 4 | \$ 5.50 | \$ 22.00 |
| 4 | Rear windscreen sealant <i>X</i> | 1 | \$ 100.00 | \$ 100.00 |
| 5 | End panel sealant <i>X</i> | 1 | \$ 80.00 | \$ 80.00 |
| 6 | End panel top garnish clips <i>X</i> | 6 | \$ 5.50 | \$ 33.00 |
| 7 | Spare wheel panel sealant <i>X</i> | 1 | \$ 80.00 | \$ 80.00 |
| 8 | Rear licence plate & frame <i>X</i> | 1 | \$ 55.00 | \$ 55.00 |
| 9 | Reverse sensor <i>X</i> | 4 | \$ 200.00 | \$ 800.00 |
| 10 | Reverse camera <i>X</i> | 1 | \$ 450.00 | \$ 450.00 |
| 11 | Sundries <i>X</i> | 1 | \$ 50.00 | \$ 50.00 |
| Total | | | | \$ 1,769.00 |

30

200

230 30

| Labour | | | |
|--------------|---|-----------|-------------|
| No. | Description | Work unit | Amount |
| 1 | To dismantle / renew accident damaged portion. To panel beat, reshape, straighten, orientate and align repair / replacement parts. | 6 | \$ 1,200.00 |
| 2 | To disconnect rear wire harness of electrical components to facilitate repairs, reconnect and check functions including taillamp lightings. | 0.25 | \$ 50.00 |
| 3 | To remove, refit tailgate components to replace tailgate, check and re-adjust close gap, alignment and water seepage. | 0.5 | \$ 100.00 |
| 4 | To remove and refit rear windscreen to facilitate repair work. | 0.75 | \$ 150.00 |
| 5 | Supply spray paint material and necessary items to respray rear bumper, tailgate, end panel and other affected area / panel. | 6 | \$ 1,200.00 |
| 6 | To rust proof all affected portions after repair. | 0.5 | \$ 100.00 |
| Total labour | | | \$ 2,800.00 |

250

400 300

30 X NN

X NN

250

400 300

X NN

Estimate Grand Total \$ 11,867.25

1341.45

2%: 1050

4 Days.
Lumpsum Repair.
After repair photos
LKK
15/7/19

830

600 500

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

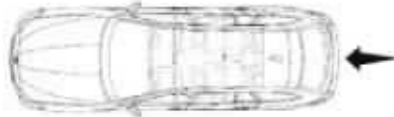
Repair Estimate

Thiam Heng Huat Pte Ltd

176 Sin Ming Drive #05-14 Sin Ming Autocare Singapore 575721
Mobile: (65) 8263 6295 Email: thiamhenghuat@gmail.com

Make/Model: TOYOTA C-HR 1.8A HYBRID
Engine/Chassis No.: ZYX102047907
Date of accident:
Damaged area: Rear

Date: 15/07/2019
Claim Type: TP
VRN: SLU5780X



| List items | | | | |
|---------------|-----------------------------|-----|-------------|-------------|
| S/N | Parts description | QTY | UNIT PRICE | AMOUNT |
| 1 | Rear bumper | 1 | \$ 1,015.00 | \$ 1,015.00 |
| 2 | Rear bumper lower | 1 | \$ 625.00 | \$ 625.00 |
| 3 | Rear bumper tow cover | 1 | \$ 71.00 | \$ 71.00 |
| 4 | Rear bumper reinforcement | 1 | \$ 621.00 | \$ 621.00 |
| 5 | Rear bumper retainer | 2 | \$ 88.00 | \$ 176.00 |
| 6 | Rear bumper bracket | 2 | \$ 54.00 | \$ 108.00 |
| 7 | Rear bumper reflector | 2 | \$ 75.00 | \$ 150.00 |
| 8 | Rear bumper side cover | 2 | \$ 135.00 | \$ 270.00 |
| 9 | Tailgate | 1 | \$ 1,325.00 | \$ 1,325.00 |
| 10 | Tailgate lock | 1 | \$ 373.00 | \$ 373.00 |
| 11 | Tailgate inner trim | 1 | \$ 884.00 | \$ 884.00 |
| 12 | Tailgate outer garnish | 1 | \$ 745.00 | \$ 745.00 |
| 13 | Rear bumper lamp (centre) | 1 | \$ 478.00 | \$ 478.00 |
| 14 | Tailgate 'C-HR' emblem | 1 | \$ 59.00 | \$ 59.00 |
| 15 | Tailgate 'Hybrid' emblem | 1 | \$ 92.00 | \$ 92.00 |
| 16 | Tailgate 'TOYOTA' logo | 1 | \$ 76.00 | \$ 76.00 |
| 17 | Rear windscreen moulding | 1 | \$ 128.00 | \$ 128.00 |
| 18 | End panel | 1 | \$ 688.00 | \$ 688.00 |
| 19 | End panel top garnish | 1 | \$ 319.00 | \$ 319.00 |
| 20 | Spare wheel panel | 1 | \$ 765.00 | \$ 765.00 |
| 21 | Tools holder sponge center | 1 | \$ 178.00 | \$ 178.00 |
| 22 | Tools holder sponge side | 2 | \$ 133.00 | \$ 266.00 |
| 23 | Spare wheel panel top board | 1 | \$ 319.00 | \$ 319.00 |
| Subtotal | | | | \$ 9,731.00 |
| List discount | | | | 25.00% |
| Total | | | | \$ 7,298.25 |

Repair Estimate

| Special nett items | | | | |
|--------------------|------------------------------|-----|------------|-------------|
| No. | Parts description | QTY | UNIT PRICE | AMOUNT |
| 1 | Rear bumper clips | 10 | \$ 5.50 | \$ 55.00 |
| 2 | Tailgate inner trim clips | 8 | \$ 5.50 | \$ 44.00 |
| 3 | Tailgate outer garnish clips | 4 | \$ 5.50 | \$ 22.00 |
| 4 | Rear windscreen sealant | 1 | \$ 100.00 | \$ 100.00 |
| 5 | End panel sealant | 1 | \$ 80.00 | \$ 80.00 |
| 6 | End panel top garnish clips | 6 | \$ 5.50 | \$ 33.00 |
| 7 | Spare wheel panel sealant | 1 | \$ 80.00 | \$ 80.00 |
| 8 | Rear licence plate & frame | 1 | \$ 55.00 | \$ 55.00 |
| 9 | Reverse sensor | 4 | \$ 200.00 | \$ 800.00 |
| 10 | Reverse camera | 1 | \$ 450.00 | \$ 450.00 |
| 11 | Sundries | 1 | \$ 50.00 | \$ 50.00 |
| Total | | | | \$ 1,769.00 |

| Labour | | | |
|--------------|---|-----------|-------------|
| No. | Description | Work unit | Amount |
| 1 | To dismantle / renew accident damaged portion. To panel beat, reshape, straighten, orientate and align repair / replacement parts. | 6 | \$ 1,200.00 |
| 2 | To disconnect rear wire harness of electrical components to facilitate repairs, reconnect and check functions including taillamp lightings. | 0.25 | \$ 50.00 |
| 3 | To remove, refit tailgate components to replace tailgate, check and re-adjust close gap, alignment and water seepage. | 0.5 | \$ 100.00 |
| 4 | To remove and refit rear windscreen to facilitate repair work. | 0.75 | \$ 150.00 |
| 5 | Supply spray paint material and necessary items to respray rear bumper, tailgate, end panel and other affected area / panel. | 6 | \$ 1,200.00 |
| 6 | To rust proof all affected portions after repair. | 0.5 | \$ 100.00 |
| Total labour | | | \$ 2,800.00 |

| | |
|----------------------|--------------|
| Estimate Grand Total | \$ 11,867.25 |
|----------------------|--------------|



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | |
|--|---|-----------------------------|------------|
| AUTO & GENERAL INSURANCE (S) PL | | Ref : CS/AGI19012256/Gld3n2 | |
| (BUDGET DIRECT INSURANCE) 190 CLEMENCEAU AVENUE #03-01 SINGAPORE SHOPPING CENTRESINGAPORE 239924 | | Date : 11-03-2020 | |
| | | Code : AGI | |
| | | | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | |
| | Insured Veh. SJX 713G | Veh. Inspected | SLU 5780X |
| | Policy No. | Coverage (\$) | 0.00 |
| | Claim No. C10003425/JM | Excess (\$) | 0.00 |
| | Assign From IVY RATILLA | Assign Date | 09/07/2019 |
| 2. Vehicle Particulars & Condition | | | |
| | Make & Model TOYOTA C-HR | c.c | 1797 |
| | Engine No. HIDDEN | Year of Reg. | 2017 |
| | Chassis No. ZYX102047907 | Colour | RED |
| | Odometer 135730 | Steering | IN ORDER |
| | Brakes IN ORDER | Modification | SPORTS RIM |
| | General GOOD | | |
| 3. Conditions of Tyres | | | |
| | Size | Make | Balance |
| R/H Front Tyre | 225/50 R18 | GOODRIDE | 6 mm |
| L/H Front Tyre | 225/50 R18 | GOODRIDE | 6 mm |
| R/H Rear Tyre | 225/50 R18 | GOODRIDE | 6 mm |
| L/H Rear Tyre | 225/50 R18 | GOODRIDE | 6 mm |
| 4. Description of Damages | | | |
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS. | | | |
| 5. General Information | | | |
| | Accident Date 05/07/2019 | Inspection Date | 15/07/2019 |
| | Survey held at THIAM HENG HUAT PTE LTD 176 SIN MING DRIVE #05-14 SINGAPORE 575721 | | |
| 5a. Remarks | | | |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | |
| 5b. Estimate Days of Repair | | | |
| ESTIMATED NORMAL PERIOD FOR REPAIR: | | 4 Working Days | |



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLU 5780X

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|------------------------------------|--|----------------------|---------------------------|-------------------|
| <u>REPLACEMENT OF PARTS</u> | | | | |
| 1 | REAR BUMPER | CRACKED | 1,015.00 | 948.60 |
| 1 | REAR BUMPER TOW COVER | NOT NECESSARY | 71.00 | - |
| 1 | REAR BUMPER REINFORCEMENT | TO REPAIR SEE LABOUR | 621.00 | - |
| 2 | REAR BUMPER RETAINER @\$88.00 | NOT NECESSARY | 176.00 | - |
| 2 | REAR BUMPER BRACKET @\$54.00 | NOT NECESSARY | 108.00 | - |
| 2 | REAR BUMPER REFLECTOR @\$75.00 | NOT NECESSARY | 150.00 | - |
| 2 | REAR BUMPER SIDE COVER @\$135.00 | NOT NECESSARY | 270.00 | - |
| 1 | TAILGATE | NOT NECESSARY | 1,325.00 | - |
| 1 | TAILGATE LOCK | NOT NECESSARY | 373.00 | - |
| 1 | TAILGATE INNER TRIM | NOT NECESSARY | 884.00 | - |
| 1 | TAILGATE OUTER GARNISH | NOT NECESSARY | 745.00 | - |
| 1 | REAR BUMPER LAMP (CENTRE) | NOT NECESSARY | 478.00 | - |
| 1 | TAILGATE "C-HR" EMBLEM | NOT NECESSARY | 59.00 | - |
| 1 | TAILGATE "HYBRID" EMBLEM | NOT NECESSARY | 92.00 | - |
| 1 | TAILGATE "TOYOTA" LOGO | NOT NECESSARY | 76.00 | - |
| 1 | REAR WINDSCREEN MOULDING | NOT NECESSARY | 128.00 | - |
| 1 | END PANEL | TO REPAIR SEE LABOUR | 688.00 | - |
| 1 | END PANEL TOP GARNISH | NOT NECESSARY | 319.00 | - |
| 1 | SPARE WHEEL PANEL | NOT NECESSARY | 765.00 | - |
| 1 | TOOLS HOLDER SPONGE CENTER | NOT NECESSARY | 178.00 | - |
| 2 | TOOLS HOLDER SPONGE SIDE @\$133.00 | NOT NECESSARY | 266.00 | - |
| 1 | SPARE WHEEL PANEL TOP BOARD | NOT NECESSARY | 319.00 | - |
| | LESS 25% DISCOUNT | | -2,276.50 | -237.15 |
| | | | 6,829.50 | 711.45 |
| 1 | REAR BUMPER LOWER (SN) | DEFORMED | 625.00 | 100.00 |
| | LESS 25% DISCOUNT | | -156.25 | - |
| | | | 468.75 | 100.00 |
| <u>SPECIAL NETT ITEMS</u> | | | | |
| 10 | REAR BUMPER CLIPS @\$5.50 (SN) | NECESSARY | 55.00 | 30.00 |
| 8 | TAILGATE INNER TRIM CLIPS @\$5.50 (SN) | NOT NECESSARY | 44.00 | - |



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 2 of 2

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|---|--|---------------|---------------------------|-------------------|
| 4 | TAILGATE OUTER GARNISH CLIPS @\$5.50 (SN) | NOT NECESSARY | 22.00 | - |
| 1 | REAR WINDSCREEN SEALANT (SN) | NOT NECESSARY | 100.00 | - |
| 1 | END PANEL SEALANT (SN) | NOT NECESSARY | 80.00 | - |
| 6 | END PANEL TOP GARNISH CLIPS @\$5.50 (SN) | NOT NECESSARY | 33.00 | - |
| 1 | SPARE WHEEL PANEL SEALANT (SN) | NOT NECESSARY | 80.00 | - |
| 1 | REAR LICENCE PLATE & FRAME (SN) | NOT NECESSARY | 55.00 | - |
| 4 | REVERSE SENSOR @\$200.00 (SN) | NOT NECESSARY | 800.00 | - |
| 1 | REVERSE CAMERA (SN) | NOT NECESSARY | 450.00 | - |
| 1 | SUNDRIES (SN) | NOT NECESSARY | 50.00 | - |
| | | | 1,769.00 | 30.00 |
| | LABOUR | | | |
| | TO DISMANTLE/RENEW ACCIDENT DAMAGED PORTION, TO PANEL BEAT, RESHAPE, STRAIGHTEN, ORIENTATE AND ALIGN REPAIR/REPLACEMENT PARTS. INCLUSIVE OF THE REPAIR OF REAR BUMPER REINFORCEMENT AND END PANEL. | | 1,200.00 | 250.00 |
| | TO DISCONNECT REAR WIRE HARNESS OF ELECTRICAL COMPONENTS TO FACILITATE REPAIRS, RECONNECT AND CHECK FUNCTIONS INCLUDING TAILLAMP LIGHTINGS. | NOT NECESSARY | 50.00 | - |
| | TO REMOVE, REFIT TAILGATE COMPONENTS TO REPLACE TAILGATE, CHECK AND RE-ADJUST CLOSE GAP, ALIGNMENT AND WATER SEEPAGE. | NOT NECESSARY | 100.00 | - |
| | TO REMOVE AND REFIT REAR WINDSCREEN TO FACILITATE REPAIR WORK. | NOT NECESSARY | 150.00 | - |
| | SUPPLY SPRAY PAINT MATERIAL AND NECESSARY ITEMS TO RESPRAY REAR BUMPER, TAILGATE, END PANEL AND OTHER AFFECTED AREA/PANEL. | | 1,200.00 | 250.00 |
| | TO RUST PROOF ALL AFFECTED PORTIONS AFTER REPAIR. | NOT NECESSARY | 100.00 | - |
| | | | 2,800.00 | 500.00 |
| GRAND TOTAL | | | 11,867.25 | 1,341.45 |
| RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) | | | | 1,050.00 |

Report Ref No. CS/AGI19012256/Gtd3n2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.