INS. CASE OWNE	R.	CC4/ MG190	\ms3,	K da3/ 1 1	K.
Surveyor:	\Cec	DOI: ASSIGN	17(-S	Date/Time:	(0) X 2019
Pre-assign / CCU Insured Vehicle N Name of Insured Insured Tel No. Excess Sec II :SS	Mr Lim Tie	93 X n Seng	Claim No. Policy No. Make / Model Place of Accide	Registered in Merimen	
Is driver the owner of NO, Driver No Driver Tel	me / Age :	(V/L: (V/L: (NO )	OI GIA REPOI	XT:YB/:NO ; TP GI/ y: % Fi	A REPORT: (ES) NO
INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS:		INSRS: WSP: Tel: Liability: RMKS:		INSRS: WSP: Tel: Liability: RMKS:
Date/ Time	(4912387 - X			STAGE	DATE/PIC
	- FILE PAS) 12 HML TO CLO			Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final Notification ltr (if non-p Call Ol: After call ltr to Ol: Documentation Check Notification ltr (if non-p After call ltr to Ol: Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice: Towing Invoice LTA / GIA: Medical Bill: PIR: Mandate/Reject Instru LOD Payment Breakdown I	Ction:
PRELIMINARY ADVICE	Date/Time:	Sent By:		Post-Repair Photos: Others:	
FINALIZATION	Date/Time:	Confirm with:		Confirm by:	
Repair Cost:	SS (	days) Reduction:	96		nail Call
FINAL SETTLEMENT Final Liability: Repair Cost: Loss of Rental (LOR): Loss of Use (LOU): Loss of Income (LOI):	\$\(\)\(\)\(\)\(\)\(\)\(\)\(\)\(\)\(\)\(\	nfirm with S48-2 sessed) BOLA S/N No.: 28 days) × 4100 days)	(3)	Email Call If NO or B 28, Ass. L	(a: 1007.
LOR only LOU only		+ LOI Tick only one	1		018111
GIA/LTA Search Medical: Disbursement: Legal Cost	S\$ 7.4× S\$ - S\$ -	(e.g. Tow/ Independer		2) Report Format: 7	lal/Reject/Private Settle
Total: FINAL PAYMENT		obal Sum S\$:		Email Call	1
Payee 1: Payee 2: (Surfee 11%, 1) Payer 3: (Strike 11%, A)	5: 1507.45 Ni	ime 1: Lin You Boo .	Spray Paint Co		un roll



LIM YEW BOO SPRAY PAINT CO.

Blk 10, Sector C, #01-10, Sin Ming Ind. Est. Singapore 575645 No. 176, Sin Ming Drive, #03-05, Sin Ming AutoCare, Singapore 575721. Tel: 6453 4177 Fax: 6459 3724 Email: limyewboo@singnet.com.sg.

AIG ASIA PACIFIC INSURANCE PTE LTD 78 SHENTON WAY #07-16 CHARTIS BUILDING SINGAPORE 079120

Attention : Motor Claim Department

Contact: 64191000 Fax No.: 64193727 Claims Dept

Company Reg. No. : 200514/00L

TO CHECK REAR WIRING FUNCTION

TO CHECK COMPUTERISED WHEEL ALIGNMENT TO REPAIR SPRAY LEFT REAR AFFECTED RIM

TO APPLY RUST-PROOFING ON REPAIRED/ REPLACED PANELS

TO CHECK WATER SEEPAGE

Not Nothank

Estimate: TP19/033

Date: 05/07/2019 Vehicle Num : SGP 1338C

Make/Model: TOYOTA WISH-2006 Chassis/Eng# : ZNE100346437/1ZZ2798868

Accident Date: 02/07/2019

Claim No.

Reference LYB/SGP1338C/AlG/tp/sy

Policy No.:

S/N	Quantity	Particular Resurvey After Paint 3	Unit Price Amount S\$
1. 2.3. 4.5.6.	1 1 1 1 1 8	LIST ITEMS REAR BUMPER REAR BUMPER RETAINER REAR REFLECTOR/LH REAR TAILAMP (LH) REAR FENDER INNER SHIELD/LH REAR FENDER INNER SHIELD CLIPS	Bu 568.70 - 5- 93.10 x 57.40 x cm 419.70 x 121.10 x 2.00 v 16.00 x
		List TotalS\$ : 20.09% Discount S\$ : 257.	1,276.00 255.20 1,020.80
1.	1 SET	SPECIAL NETT ITEMS : REAR REVERSE SENSOR	1 ≥50.00 ×
		Special Nett Total SS:	250.00
		LABOUR TO REPLACE REVERSE SENSOR	2 80.00

CONTINUE / \_\_

201 60.00

~~ 60.00 ×

Na 150.00 X

€~ 120.00 X

an 150.00 x

- · To remove this contracting pair up
- · Strategy decay of partitioning manager
- . Their party services on a "allabor Probable" base.

All chaques should be crussed and made payable to Lim Yew Boo Spray Paint Co.



# LIM YEW BOO SPRAY PAINT CO.

Blk 10, Sector C, #01-10, Sin Ming Ind, Est. Singapore 575645 No. 176, Sin Ming Drive, #03-05, Sin Ming AutoCare, Singapore 575721

Tel: 6453 4177 Fax: 6459 3724 Email: limyewboo@singnet.com.sg Company Reg. No.: 200514/001.

AIG ASIA PACIFIC INSURANCE PTE LTD 78 SHENTON WAY #07-16 CHARTIS BUILDING SINGAPORE 079120

Attention : Motor Claim Department

Contact: 64191000 Fax No.: 64193727 Claims Dept

Estimate: TP19/033

Date: 05/07/2019 Vehicle Num: SGP 1338C

Make/Model: TOYOTA WISH-2006

Chassis/Eng# : ZNE 100346437/1ZZ2798868

Accident Date : 02/07/2019

Claim No.:

Reference: LYB/SGP1338C/AlG/tp/sy

Policy No.:

S/N Quantity

Particular

Unit Price

Amount S\$

TO REPAIR PANEL BEAT REAR INNER PANEL, LEFT FENDER & REPLACE ABOVE PARTS.

TO PUTTY PRIMER TO SPRAY ON REAR BUMPER, SENSOR, LEFT FENDER, INNER PANEL & TOUCH UP ON AFFECTED JOB USING 2K PAINTS.

Labour Total SS:

300

400

900:00

2.220.00

for LIM YEW BOO SPRAY PAINT CO.

E & O.E.

Total SS

3,490.80

--------

All cheques should be crossed and made juyable to Lim Yew Bon Spray Paint Co.

Customer

EAOE

### PRE-REPAIR INSPECTION REQUEST - SGP1338C vs SDD3993X (OI) on D.O.A.: 02/07/2019

From: Hor, Yinnul

To assignments@lkxauto.com', Admin A (admin-ag/skauto.com)

Fong, Andy-SY, Chin, Lee-Ying, Abu Kasaim, Noor Mariess, Azlan, Syszairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithodsingh, Asahweemeetkaur, Subramaniam, Divyashni, Tong, Wahsin

Sent: 7/10/2019 3:23:15 PM

Hi,

Please refer to the enclosed request from Lim Yew Boo Spray Paint Co.

Claim no : 77716452458G003 Case Owner : Lee Ming Yao

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

ENOS, Adjuster I

Singapore FNCII, | Claims Operations - Auto

Yinni Horiffalo.com I www.alo.so

From: Imyewboo@singnet.com.sg [mailto:limyewboo@singnet.com.sg]

Sent: Wednesday, July 10, 2019 3:18 PM

To: Hor, Yinrul

Cct Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Marlesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni;

Tong, Wahxin; limyewboo@singnet.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDD3993X AND SGP1338C ON 02/07/2019

Hi

Pls assign LKK

Regards

Serene

From: Hor, Yinrul

Sent: Wed, 10 Jul 2019 03:57:26 +0000

To: limyewboo@singnet.com.sg

Ce: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur,

Subramanium, Divyashni, Tong, Wahxin

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDD3993X AND SGP1338C ON 02/07/2019

Without Prejudice

Your Reference

: SGP1338C

Our Reference

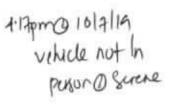
: 77716452455G003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd



Marcus Chua	LKK Auto Consultants Pte Ltd	
Mohamad Taufikh	LKK Auto Consultants Pte Ltd	
Adrian Ling	LKK Auto Consultants Pte Ltd	
Mohammed Rasul	LKK Auto Consultants Pte Ltd	
Kenneth Kong	LKK Auto Consultants Pte Ltd	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

#### Thanks & Regards,

Hor Yin Rul (Viviane) AIG Claim Adjuster II, Singapore FNOL. Claims Operations - Auto York Hortbala.com I www.sip.pg

From: Lim Yew Boo Spray Paint Co [mailto:limyewboo@singnet.com.sq]

Sent: Wednesday, July 10, 2019 11:38 AM To: AIG SGP, Claims-Survey; Hor, Yinrul

Subject: [EXTERNAL] Fw: PRI SGP1338C, SDD3993X & SKB1122) ALONG JUNC OF MOULMEIN RD TWD THOMSON RD ON 2/7/2019

This message is from an external sender; be cautious with links and attachments.

Todate no one arrange surveyor listing yet.

Please assist asap.

Thank you & Regards Serene LIM Lim Yew Boo Spray Paint Co. Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg

From: Serene LIM

Sent: Tuesday, July 09, 2019 11:48 AM

To: pomiah.mdnoor@ais.com

Subject: Fw: PRI SGP1338C, SDD3993X & SKB1122J ALONG JUNC OF MOULMEIN RD TWD THOMSON RD ON 2/7/2019

Hi Ms Norsiah

No response from AIG side yet. Can assist to arrange the surveyor listing to email us asap

Thank you & Regards Serene LIM Lim Yew Boo Spray Paint Co. Tei: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332 E-mail: serene@autocare.com.sg

From: Serene LIM

Sent: Monday, July 08, 2019 2:28 PM

To: AIG PHI

Subject: Fw: PRI SGP1338C, SDD3993X & SKB1122J ALONG JUNC OF MOULMEIN RD TWD THOMSON RD ON 2/7/2019

Resent

From: Serene LIM

Sent: Friday, July 05, 2019 5:55 PM

To: ANG PRI

Subject: Fw: PRI SGP1338C, SDD3993X & SKB1122J ALONG JUNC OF MOULMEIN RD TWD THOMSON RD ON 2/7/2019

To: Motor Claims Dept (Arrangement of Surveyor Unit) Your Insured Veh. SDD3993X

RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING SGP1338C, SDD3993X & SKB1122J ALONG JUNC OF MOULMEIN RD TWD THOMSON RD ON 2/7/2019

We are the repairer for Mdm Siti Melati Bte Yusoff the owner of vehicle no. SGP1338C

Please be informed that the said vehicle can be inspected at the following venue:

Lim Yew Boo Spray Paint Co

Blk 10 Sin Ming Industrial Estate #01-10 575645

Tel: 64534177

Fax: 64593724 Email: serene@autocare.com.sg

Contact Person: Serene Lim Hp: +65 96852332

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE

I/ We enclosed herewith a copy of our client SAS Statement for your reference. Looking forward to your kind assistance and co-operative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Regards
Serene LIM
Lim Yew Boo Spray Paint Co
Direct: +65 64545011
Mobile: +65 96852332
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### Jia Le (LKK Auto)

From:

Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent:

Thursday, 22 August 2019 3:03 PM

To:

Jia Le (LKK Auto)

Subject:

RE: [MANDATE REQUEST] Your ref: 7771645245SG [ACCIDENT INVOLVING

VEHICLES SDD3993X AND SGP1338C ON 02/07/2019]

Hi Jia Le,

Mandate approved. Please settle at best.

Regards,
Lee Ming Yao, George
AIG
Complex Claims Examiner
Claims I AIG Asia Pacific Insura

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AlG.com | www.aig.sg

From: Jia Le (LKK Auto) < JiaLe@lkkauto.com>

Sent: 22 August 2019 14:51

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Subject: [EXTERNAL] RE: [MANDATE REQUEST] Your ref: 7771645245SG [ACCIDENT INVOLVING VEHICLES SDD3993X

AND SGP1338C ON 02/07/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Ming Yao,

Based on the accident video, it shows that our insured and another vehicle move towards the some lane and the impact caused our insured vehicle collided onto Third Party vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We re-uploaded the immediate advice in Merimen.

Please let us have your approval/instruction.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) · From: Lee, Ming-Yao

Sent: Tuesday, 13 August 2019 4:23:52 PM (UTC+08:00) Kuala Lumpur, Singapore

To: Jia Le (LKK Auto)

Subject: RE: [MANDATE REQUEST] Your ref: 7771645245SG [ACCIDENT INVOLVING VEHICLES SDD3993X AND

SGP1338C ON 02/07/2019]

Hi Jia Le,

Can check what scenario was considered for 50% settlement? From reports I think it is a chain collision.

Thanks.

Regards, Lee Ming Yao, George AIG Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769 Ming-Yao.Lee@AIG.com | www.aig.sg

From: Jia Le (LKK Auto) < JiaLe@lkkauto.com>

Sent: 01 August 2019 10:04

To: Lee, Ming-Yao < MingYao.Lee@aig.com>

Subject: [EXTERNAL] [MANDATE REQUEST] Your ref: 7771645245SG [ACCIDENT INVOLVING VEHICLES SDD3993X

AND SGP1338C ON 02/07/2019]

This message is from an external sender; be cautious with links and attachments.

AIG Ref: 7771645245SG

Dear Sirs/Madam,

### ACCIDENT INVOLVING SDD 3993X(OI) AND SGP 1338C(TP) ON 02/07/2019

We refer to the above matter.

Mandate summary and the relevant documents had been uploaded in Merimen.

For your approval please.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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### Jia Le (LKK Auto)

From:

rogelim@singnet.com.sg

Sent:

Friday, 19 July 2019 3:54 PM

To:

Jia Le (LKK Auto)

Subject:

as discussed, SDD 3993X accident

Attachments:

accident SDD 3993x.pptx

Dear Jia Le.

Sorry, my video 1 is 20mb and thus a likely reason for undelvered.

I saved the video into screen shots of the front position at start until the red lights changed to green .

Hopes it help

As discussed, I am forwarding you 4 videos to show the sequence of events leading to my car colliding with SGP 1338C. They will show how

1. the white Mercedes car coming from the left most lane about 2 car lengths behind me

- shot out right into my immediate left lane and collided into my car after I had signaled to go left into that same lane.
- 3. Thus the force of the white mercedes car colliding into SDD3993x made my car collide with SGP1338C

There is a strong case that the white mercedes driver is at fault. Please use these evidence to negotiate for an amicable settlement and for my NCB to be restored soonest.

Thank you.

Yours faithfully Lim Tien Seng Mobile: 93841999

### Jia Le (LKK Auto)

From:

Lee, Ming-Yao < MingYao.Lee@aig.com>

Sent:

Friday, 23 August 2019 11:40 AM

To:

Jia Le (LKK Auto)

Subject:

RE: [MANDATE REQUEST] Your ref: 7771645245SG [ACCIDENT INVOLVING

VEHICLES SDD3993X AND SGP1338C ON 02/07/2019]

Hi Jia Le,

Approved.

This is subject to presence of supporting documents for rental. Please proceed.

Regards, Lee Ming Yao, George AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AlG.com | www.aig.sg

From: Jia Le (LKK Auto) < JiaLe@lkkauto.com>

Sent: 23 August 2019 11:17

To: Lee, Ming-Yao < MingYao.Lee@aig.com>

Subject: [EXTERNAL] RE: [MANDATE REQUEST] Your ref: 7771645245SG [ACCIDENT

INVOLVING VEHICLES SDD3993X AND SGP1338C ON 02/07/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Ming Yao,

Third Party counter propose at \$100/day for LOR.

We revised our offer as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 3,490.80	\$ 1,200.00
2. Loss of Rental (3days x \$110)	\$ 330.00	\$ 300.00 (3days x \$100)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 3,828.25	\$ 1,507.45

For your approval please.

Best Regards,

Carlor Chan | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao [mailto:MingYao.Lee@aig.com]

Sent: Thursday, 22 August 2019 3:03 PM

To: Jia Le (LKK Auto)

Subject: RE: [MANDATE REQUEST] Your ref: 7771645245SG [ACCIDENT INVOLVING VEHICLES

SDD3993X AND SGP1338C ON 02/07/20191

Hi Jia Le,

Mandate approved. Please settle at best.

Regards, Lee Ming Yao, George AIG Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Jia Le (LKK Auto) < JiaLe@lkkauto.com>

Sent: 22 August 2019 14:51

To: Lee, Ming-Yao < MingYao. Lee@aig.com>

Subject: [EXTERNAL] RE: [MANDATE REQUEST] Your ref: 7771645245SG [ACCIDENT

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We re-uploaded the immediate advice in Merimen.

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Thank you.

Best Regards,

Carlor Chan | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao

Sent: Tuesday, 13 August 2019 4:23:52 PM (UTC+08:00) Kuala Lumpur, Singapore

To: Jia Le (LKK Auto)

Subject: RE: [MANDATE REQUEST] Your ref: 7771645245SG [ACCIDENT INVOLVING VEHICLES SDD3993X AND

SGP1338C ON 02/07/2019]

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Thanks.

Regards, Lee Ming Yao, George AIG Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769 Ming-Yao.Lee@AIG.com | www.aig.sg

From: Jia Le (LKK Auto) < JiaLe@lkkauto.com>

Sent: 01 August 2019 10:04

To: Lee, Ming-Yao < MingYao. Lee@aig.com>

Subject: [EXTERNAL] [MANDATE REQUEST] Your ref: 7771645245SG [ACCIDENT INVOLVING

VEHICLES SDD3993X AND SGP1338C ON 02/07/2019]

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AIG Ref: 7771645245SG

Dear Sirs/Madam,

### ACCIDENT INVOLVING SDD 3993X(OI) AND SGP 1338C(TP) ON 02/07/2019

We refer to the above matter.

Mandate summary and the relevant documents had been uploaded in Merimen.

### For your approval please.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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### Jia Le (LKK Auto)

From: Serene LIM <serene@autocare.com.sg>

Sent: Thursday, 18 July 2019 2:29 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SDD3993X AND SGP1338C ON

02/07/2019

Hi Hsiao Tong

We are quantifying the below

Repair Cost \$1200 Rental \$110 x 3d \$330 LTA search \$7.45 Total : \$1537.45

Attached supporting documents. Please confirm, Thanks

Thank you & Regards Serene LIM Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@autocare.com.sg



51 UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL.; (065) 62563561 FAX: (065) 62564315

Our Ref: CC4/AIG19012253/da3

16 JULY 2019

LIM TIEN SENG 93 LORONG TANGGAM SINGAPORE 798774

Dear Sir/Madam,

# ACCIDENT INVOLVING SDD 3993X(AIG) / SGP 1338C/ OTHERS ALONG/ AT MOULMEIN ROAD TOWARDS NEWTON RD ON 02/07/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SGP 1338C against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE

Case Handler

DID: 6749 5792

FAX: 6741 4108

Email: jiale@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

# AUTHORIZATION TO ACT

# (AIG Asia Pacific - Express Third Party Claim)

I, Siti Melati Binte Yusoff	(the	third party claimant")
of Blk 652 Woodlands Ring Road #04	-396 Singapore 730652	(address), owner
of SGP1338C (vehicle no.) hereb	y authorize Lim Yew Boo Spray Paint Co	("the workshop")
to act for me with respect to my claim	m for repair costs and/or rental and/or lo	ss of use ("claim") for
my vehicle no SGP1338C	that was damaged pursuant to the ac	cident which occurred
on 02/07/2019 (date) along	Junc of Moulmein Rd Towards Thomson F	(location)
involving vehicle no/s S00 3993 X	_("the accident").	
I further authorize the workshop to s	ettle my above mentioned claim in a mai	nner that they deem fit
and the workshop is further authoriz	ed to receive payment further to settlen	nent of my claim with
payment cheque/s being made in fav	our of the workshop.	
	*	
I further acknowledge that any settle	ement the workshop may reach on my	behalf is on a without
prejudice and without admission of	liability basis insofar as the driver/owne	r/insurers of the other
vehicle/s is concerned.		
	10	
Dated this (day) of	(month) 20 1 (year)	
Celle!		21
Signed by "the third party claimant"	Signed by "the w	orkshop"
(with chop if applicable)	(with o	chop)

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, LIM YEW BOO SPRAY PAINT CO. ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS1,200.00 (Repair Cost), SS300.00 (Loss of Use/Rental), SS7,45 (Disbursement) for vehicle no. SGP 1338C that was damaged pursuant to the accident which occurred on 02/07/2019 (date) along JUNCTION OF MOULMEIN ROAD TOWARDS THOMSON ROAD (location) involving vehicle no/s SDD 3993X. This is pursuant to the inspection conducted on 15/07/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>SITI MELATI BTE YUSOFF</u> ("the third party claimant") of vehicle no. <u>SGP 1338C</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <a href="SGP 1338C">SGP 1338C</a> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.



LIM YEW BOO SPRAY PAINT CO.

200. 201, Sortar C. 401-10, Sin Ming Sort. Fed. Singapore 575645

Tel. Sin Ming Deive, 401-16, Sin Ming Sort. Cere, Singapore 575721

Tel: 0423-4177 Faz: 0429-2124

Email: Ilmportant Singapore 575721

Email: Ilmportant Singapore 575721

Email: Ilmportant Singapore 575721

AIG ASIA PACIFIC INSURANCE PTE LTD 25 SHENTON WAY 601-16 CHARTIS BUILDING SINGAPORE 679-120

AtterSon: Motor Claim Devertment. Contact: 64191000 Fea No. 64193727 Claims Dept. Final Repair Bill : TP19/033

Date: 1807/2018
Verice Hum. SOP 1336C
Mate/Apoid: TOYOTA WIBH-2006
Dressanings: 2ME100484377/ZZ2798866
Annolet Date: 5267/2019
Clam No.
Reference, LYBSCP1338CAAGSprey
Potry No.

Amazt 55

1,700.00

LUMP SUM

E. SOE

Total SS

1,200.00

All objects of said to properly to Line Shor Brack Spring Ballet Co.

Cudoner

ERGE



BLK 10, SIN MING IND. EST., #01-10 SINGAPORE 575645 TEL: 6453 4177 FAX: 6459 3724

No. 0016

OFFICIAL RECEIPT

Date: 17.07.19

Received from

: Ms Siti Melati Binte Yusoff

the sum of Dollars : Three hundred & Thirty only

being payment of : Rent 1 unit of car for SGN 5690T from 15.07.19 @11.30am -

17.07.19@4.45pm

CAR RENTAL 2000 PTE LTD

0	Cash	\$330.00
		17.4

o Cheq No.\_



NO: 0953

RENTAL	LAGR	EEM	ENT
*****			

RENTAL	AGREEMENT	Date:	15/7/2019			
Our Reference 1338C Reg. Veh. No. 36N 56 907	Make / Model. Toyo for Alt	Capacity.	15/7/2019 1600 (4)			
Date Out 15/7/3019  Date In 17/7/3019.	Time Out 11-30 c/m					
Date In 17/7/2019.	Time In 4.45 pm					
KM Out	KM In					
Hirer's Name St. Melati Bints Yusoff.  Hirer's Address BIK 692, Woodland's Ring  # 04-396, S. 73069)  Tel No. (Resident) (Office) (HP)	PETROL LEVEL Out E 1/4 1/2 3/4 In E 1/4 1/2 3/4 Rates do not include Petrol No refund will be given for petrol by	F				
NTDC / Proposit No. Nationality 0	CHARGES	S\$	Cts			
\$ 213049 82 Nationally Sportar	1. 3 Day(s) @ S\$ 110	330				
1.4000000	Ø Weeks(s) @ S\$					
Date of Birth 16/9/31 Age 38	Months(s) @ S\$	1				
Driver's Name Rohaizad Bin Mohamed	/USofinsurance					
Driver's Address As above	Additional Rental Payable	-				
	Surcharge of Petrol					
17000647	Total	330				
NIRG Passont No Nationality Singapor	Less Deposit (Cash/Cheque No	1				
Driving Licence No. Pass Date 3/5/14	Balance Payable / Refundable					
Date of Birth 9/7/81 Age 32	Refund Received (Cash/Cheque No	)				
liable to pay for the first S\$\\\\3500/2\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	rance hicle Received S	e Distribution of the state of				
Liver's Name St. Melati Bints Yusoff.  Liver's Address BIK 692, Woodland's Ring R  # 04-396, S. #30692  el No. (Resident) (Office) (HP)  IRC / Passport No. 4982 Nationality Sportant  riving Licence No. "Pass Date 33/1/2010  ate of Birth 16/9/81 Age 38  river's Name Rohaizad Bin Mohamed Yustiver's Address As above  el No. (Resident) (Office) 8 foc 0647  IRC / Passport No. 45 Above  el No. (Resident) (Office) 8 foc 0647  Nationality Singapore  St. 13/14/47  Pass Date 3/5/14  ate of Birth 9/7/81 Age 38  APORTANT NOTES: Restricted to Singapore use only. Hirer	vice Computered By					
	Remarks					
	1/We have read and hereby agree to sides of this rental agreement.  Hirer's Signature	to the terms and co	onditions on both			



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

03 Jul 2019 / 10:38:07

Receipt Date/Time:

03 Jul 2019 / 10:37:49

### Tax Invoice/Receipt

Receipt No.: ITNET-00000-190703-000902

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SDD3993X As at 02 Jul 2019/09:45:00 Insurance Co: AIG ASIA PACIFIC INSURANC 1 Insurance Enquiry - SDD3993X Enquiry Fee 20190703103446705775	E PTE. LTD.	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20190703103620859 <sup>C</sup>	Direct Debit: eN		7.45
	Total	Warning Street, Co.		7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUBF	OLDER TRA	CKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj S	Submitted	Ins Auth'ed	Status	
Main	03 Jul 2019 Edit Reg		10 Jul 2019 00:00 Edit Adj Rpt	S\$1,200.00 Edit Estimates	1	200.00 w Rpt		Pending fo Report Cancel Cas	*
	tain	R	eference	Claim D	etails		Document	s ]	Show All
CLAIM SU	FOLDER D	TAILS				[Created	by adjuster]		
Insured:	MR LIM T	TEN SENG, ID:	S0198025D						
Main Claimant:	SITI MEL	ATI BTE YUSOF	ID: S8130498Z						
Vehicle Reg. No.:	SGP133	8C		Date o	f Loss:		9 09:00 - :59 hs and <b>25</b> Days F	rom LTA Reg Da	te (Man Yr)]
Claim Type:	TP / 7771645245SG Policy/Cover (Comprehensive) Note No.: Coverage: 20/03/2019 - 19/03/2020								
Vehicle Reg. No. (Insured):	SDD3993	x		Policy (Claim					
				Excess					
Repairer:	Lim Yew	Boo Spray Paint	Co (HQ) NO. 176 5	SIN MING DRIVE #	3-05, 5	SIN MING IN	D EST, 575645 S	in Ming - Tel: 64	534177
Handling Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (Expre	ss) - Tel: 65-6419	3000	. [Handled b	y Lee, Ming-Yac	] MingYao.Lee@	aig.com
Claimant's Insurer:	NTUC Inc	ome Insurance	Co-operative Ltd (	HQ) - Telt					
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Hand	ed by K	ENNETH K	ONG] [Final	<b>Rpt</b> due 19/0	7/2019]
ASSOCIAT	ED MAIL RE	CEIVED					Vie	w All Comp	se Case Mail
There are no	mail for this	case.						7.0	
ALL ASSO	CIATED TAS	KS <sup>II</sup>				/iew All   3	Search Tasks   C	reate New Task	Complete
Due Date	Priority	Type Task	Group Subjec	t Handler	Assign		Completed On	Created C	

### Claim Documents

\*SGP1338C (7771645245SG)

[SDD3993X]

TP

SITI MELATI BTE YUSOFF

Jul 2 2019 9:00AM

[MR LIM TIEN SENG]

Lim Yew Boo Spray Paint Co

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Let	ters/Corresponder	nces	1 per i	page [v]	W
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1	(Draft)	Third Party Express Settlement - Payment Breakdown	0	Edit	
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7	01/08/19 09:56	Chassis Number	0	Load JPG	V
8	01/08/19 09:56	General View	0	Load 3PG	V
9	01/08/19 09:58	Reinspection Photo	0	Load JPG	50
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	10/07/19 19:22	LTA SEARCH	0	Load PDF	
5	17/07/19 11:53	TP ESTIMATE - MARKED	0	Load PDF	
5	19/07/19 17:35	EMAIL FROM OI	0	Load PDF	
7	01/08/19 10:03	EMAIL FORM OI	0	Load PDF	
ġ	23/08/19 12:56	MANDATE APPROVAL EMAIL	0	Load PDF	
9	02/09/19 09:41	WORKSHOP INVOICE	0	Load PDF	
10	02/09/19 09:41	AUTHORISATION TO ACT FORM	0	Load PDF	
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### **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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NOTE:	TO	RE	COMPL	ETED	RY	SURVEY	OR
			COMME			SOLLAR	

TEASE		
TEAM		

## THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	nicle No: SDD3993X (Insd veh)		h)	Model:		тоуот	TOYOTA WISH 1.8 (A)	
	SGP13	338C (TP veh)	8C (TP veh)					
Date of Accident:	ent: 02/07/2019							
Global Sum Settlem	nent :	[ ] Yes		[X] No				
Global Sum Settlement : [ ] Yes Repair Estimate Final Repair Cost Loss of Use Rental (if any) LTA / GIA Search Fee Others: Final Settlement Sum Is Third Party Workshop GIA Registere Below) LA) For Non GIA Registered Workshop BOLA Liability:			: \$	3,4	90.80			
Final Repair Cost			: \$	1	,200.0	00		
Loss of Use			: \$				da	ys at \$0.00 per day
Rental (if any)			:\$		300.0	00	3 da	ys
LTA / GIA Search F	ee		: \$		7.4	45		
Others:			: \$		0.0	00		
			: \$					
Final Settlement Su	m		: \$	1	507.4	15		
Is Third Party World below)	kshop G	IA Registered	17	[ ] YI	ES	[ X	] NO	(Kindly indicate
A) For Non GIA R	egistere	d Workshop:		Agreed	Liabil	ity_	100_	(%)
B) For GIA Regist	tered Wo	orkshop:		BOLA A	pplic	able:	Yes/No I	BOLA Scenario No:
The second of the second of the	ALCOHOLD TO BE						A 11	00(%)
	bility to b	e filled only fo	r chain	collisions a	nd fo	case	es where B	OLA does not apply.
Remarks								
Payment Instruction	n. Pava	e's Breakdow	m					
1) Lim Yew Boo					: \$			1,507.4
2)	opidy i d				: \$			1,000
3)					: \$			
-/- I								
JOANNE I	LEE KHA	ANG MIN		02 Se 2019				
LKK Auto C	onsultar	nts Pte Ltd		Date				

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

### LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/AIG19012253/KDA3Q2

Date:

02/09/2019

REFERENCE

Date of Loss:

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle

SDD3993X

No:

SGP1338C 02/07/2019

Nature of Claim:

Insured Vehicle No:

Claim No: 7771645245SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SGP1338C

Make & Model:

TOYOTA WISH, 1.8 (A) 07/12/2006 (Man. Year: 2006) Engine No:

1ZZ2798868

Reg. Date: Colour:

Metallic Grey

Chassis No: Odometer:

ZNE100346437 243199 km

Engine Capacity:

1794 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Yes Engine Modification:

No

205/55 R16

Pre-accident Condition:

Front Tyre Size: Front Left Side:

205/55 R16

Rear Tyre Size: Rear Left Side:

Hankook 8 mm

Front Right Side:

Hankook 8 mm Hankook 8 mm

Rear Right Side:

Hankook 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,270.80	741.30	529.50	41.67
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,220.00	770.00	1,450.00	65.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	1.30 529.50 0.00 0.00 0.00 1,450.00 0.00 0.00 0.00 0.00 1.30 1,979.50 0.00 2,290.80 0.00 7.45	
Calculated Gross Total (S\$)	3,490.80	1,511.30	1,979.50	56.71
Approved Total (Overridden) (S\$)		1,200.00		
Nett Amount (S\$)	3,490.80	1,200.00	2,290.80	65.62
+ Car Rental (3.0 x S\$1	00.00/day) (S\$)	300.00		
+ Doc/S	Search Fee (S\$)	7.45		
Ne	tt Liability (S\$)	1,507.45		

INSPECTION

Date of Assignment:

10/07/2019

Date Inspected:

15/07/2019 Inspected At:

Lim Yew Boo Spray Paint Co (HQ)

NO. 176 SIN MING DRIVE #03-05, SIN

MING IND EST Singapore 575645

Estimated Period of Repair:

3.0 days

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen p... 2/9/2019

Adjuster: KENNETH KONG Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

# Recommended Parts

Qty	Part No.	Particulars	Condition	Repairer's	Amount
1		*REAR BUMPER	Buckled	568.70 FL	*568.70 FL
1		*REAR BUMPER RETAINER	Serviceable	93.10 FL	*-FL
1		*REAR REFLECTOR /LH	Serviceable	57.40 FL	*-FL
1		*REAR TAILAMP (LH)	Cracked	419.70 FL	*419.70 FL
1		*REAR FENDER INNER SHIELD /LH	Serviceable	121.10FL	*-FL
В		*REAR FENDER INNER SHIELD CLIPS	Not Necessary	16.00 FL	*-FL
1		*SET REAR REVERSE SENSOR	Serviceable	250.00 FS	*- FS
chise	part. S=SpcN	lett. L=ListItemDisc.			
			Sub Total (S\$)	1,526.00	988.40
		- List Item Discount on L Items	20.00/25.00% (S\$)	255.20	247.10
			Total Parts (S\$)	1,270.80	741.30
1	1		*REAR BUMPER *REAR BUMPER RETAINER  *REAR REFLECTOR /LH *REAR TAILAMP (LH)  *REAR FENDER INNER SHIELD /LH *REAR FENDER INNER SHIELD CLIPS *SET REAR REVERSE SENSOR  thise part. S=SpcNett. L=ListItemDisc.	*REAR BUMPER RETAINER Serviceable  *REAR REFLECTOR /LH Serviceable  *REAR TAILAMP (LH) Cracked  *REAR FENDER INNER SHIELD /LH Serviceable  *REAR FENDER INNER SHIELD CLIPS Not Necessary  *SET REAR REVERSE SENSOR Serviceable  chise part. S=SpcNett. L=ListItemDisc.  Sub Total (S\$)  - List Item Discount on L Items 20.00/25.00% (S\$)	*REAR BUMPER RETAINER Serviceable 93.10 FL  *REAR REFLECTOR /LH Serviceable 57.40 FL  *REAR TAILAMP (LH) Cracked 419.70 FL  *REAR FENDER INNER SHIELD /LH Serviceable 121.10 FL  *REAR FENDER INNER SHIELD CLIPS Not Necessary 16.00 FL  *SET REAR REVERSE SENSOR Serviceable 250.00 FS  chise part. S=SpcNett. L=ListItemDisc.  Sub Total (S\$) 1,526.00  - List Item Discount on L Items 20.00/25.00% (S\$) 255.20

### Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REPLACE REVERSE SENSOR	New	80.00	50.00
2	TO CHECK REAR WIRING FUNCTION	New	60.00	20.00
3	TO CHECK WATER SEEPAGE	New	60.00	0.00
4	TO APPLY RUST-PROOFING ON REPAIRED /REPLACED PANELS	New	150.00	0.00
5	TO CHECK COMPUTERISED WHEEL ALIGNMENT	New	120.00	0.00
6	TO REPAIR ,SPRAY LEFT REAR AFFECTED RIM	New	150.00	0.00
7	TO REPAIR ,PANEL BEAT REAR INNER PANEL ,LEFT FENDER & REPLACE ABOVE PARTS	New	700.00	300.00
8	TO PUTTY, PRIMER TO SPRAY ON REAR BUMPER , SENSOR , LEFT FENDER , INNER PANEL & TOUCH UP ON AFFECTED JOB USING 2K PAINTS	New	900.00	400.00
	Gross Labor	ur Cost (S\$)	2,220.00	770.00

< END OF ESTIMATES >

Report was unsubmitted during this print-out.