

Jia Le (LKK Auto)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Friday, 23 August 2019 11:40 AM
To: Jia Le (LKK Auto)
Subject: RE: [MANDATE REQUEST] Your ref: 7771645245SG [ACCIDENT INVOLVING VEHICLES SDD3993X AND SGP1338C ON 02/07/2019]

Hi Jia Le,

Approved.

This is subject to presence of supporting documents for rental. Please proceed.

Regards,

Lee Ming Yao, George
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: 23 August 2019 11:17
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Subject: [EXTERNAL] RE: [MANDATE REQUEST] Your ref: 7771645245SG [ACCIDENT INVOLVING VEHICLES SDD3993X AND SGP1338C ON 02/07/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Ming Yao,

Third Party counter propose at \$100/day for LOR.

We revised our offer as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 3,490.80	\$ 1,200.00
2. Loss of Rental (3days x \$110)	\$ 330.00	\$ 300.00 (3days x \$100)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 3,828.25	<u>\$ 1,507.45</u>

For your approval please.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao [<mailto:MingYao.Lee@aig.com>]

Sent: Thursday, 22 August 2019 3:03 PM

To: Jia Le (LKK Auto)

Subject: RE: [MANDATE REQUEST] Your ref: 7771645245SG [ACCIDENT INVOLVING VEHICLES SDD3993X AND SGP1338C ON 02/07/2019]

Hi Jia Le,

Mandate approved. Please settle at best.

Regards,

Lee Ming Yao, George
AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: 22 August 2019 14:51

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Subject: [EXTERNAL] RE: [MANDATE REQUEST] Your ref: 7771645245SG [ACCIDENT INVOLVING VEHICLES SDD3993X AND SGP1338C ON 02/07/2019]

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Dear Ming Yao,

Based on the accident video, it shows that our insured and another vehicle move towards the same lane and the impact caused our insured vehicle collided onto Third Party vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We re-uploaded the immediate advice in Merimen.

Please let us have your approval/instruction.

Thank you.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao

Sent: Tuesday, 13 August 2019 4:23:52 PM (UTC+08:00) Kuala Lumpur, Singapore

To: Jia Le (LKK Auto)

Subject: RE: [MANDATE REQUEST] Your ref: 7771645245SG [ACCIDENT INVOLVING VEHICLES SDD3993X AND SGP1338C ON 02/07/2019]

Hi Jia Le,

Can check what scenario was considered for 50% settlement? From reports I think it is a chain collision.

Thanks.

Regards,

Lee Ming Yao, George

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: 01 August 2019 10:04

To: Lee, Ming-Yao <MingYao.Lee@aig.com>

Subject: [EXTERNAL] [MANDATE REQUEST] Your ref: 7771645245SG [ACCIDENT INVOLVING VEHICLES SDD3993X AND SGP1338C ON 02/07/2019]

This message is from an external sender; be cautious with links and attachments.

AIG Ref: 7771645245SG

Dear Sirs/Madam,

ACCIDENT INVOLVING SDD 3993X(OI) AND SGP 1338C(TP) ON 02/07/2019

We refer to the above matter.

Mandate summary and the relevant documents had been uploaded in Merimen.

For your approval please.

Best Regards,

Carlor Chan | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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