

Jimmy Chen (LKK Auto)

From: Jimmy Chen (LKK Auto)
Sent: Tuesday, 16 July 2019 4:13 PM
To: JOSHTAY92@GMAIL.COM
Subject: RE: OUR REF: CC4/ASM19012250/Apa3 - Accident Involving SMF1310M and SLG7336G along ALJUNIED ROAD on 09/07/2019

Dear Sir/Mdm,

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third-party claim(s) from **Chew Motor Pte Ltd** acting on behalf of the owner of **SLG7336G** against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third-Party.

Please be informed that your No Claim Discount (NCD) may be affected because of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this email. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to jimmychen@lkkauto.com within 7 days from the date of this email **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This email should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorized driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2928 or jimmychen@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jimmychen@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

Chew Motor Pte Ltd

Kaki Bukit Avenue 6

Blk 1 #01-11

Singapore 417883

Dear Sir,

Accident on

09/07/19, 1700

Involving Vehicles

SLG 7336G SMF1310M

Along

Geylang East Central Slip Rd Aljunied Rd

I/We, the registered owner/driver of vehicle registration no: SLG7336G
have involved in the above accident.

I/We hereby authorize **Chew Motor Pte Ltd** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature

(Company's stamp if applicable)

Name:

ELANZAH B. MUFAM

NRIC No.:

5177987 Z

Date:

11/7/2019



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SMF 1310M	(Insd veh)	
	SLG 7336G	(TP veh)	Model: HONDA CIVIC 1.6L VTI (A)
Date of Accident/ Time:	09/07/2019		

Repair Estimate	\$ 16,758.77	
Total Repair Cost (WITH GST)	\$ 5,564.00	
Less: Deductible	350.00	7 days at \$ 50.00 per day
Remainder of cost		days at \$ per day
1.3.2.2019 Admin Fee	7.45	
Other		
Final Settlement Sum:	\$ 5,921.45	

Payee Name: CHEW MOTOR PTE LTD

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop:	Agreed Liability: 100 (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No
BOLA Liability: (%)	Assessed Liability (*): (%)

(* Assessed Liability to be filled only for claim collection and for cases where BOLA does not apply)

Remarks:

NOTE

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NiMA rates.

We/I confirmed that this is a **full and final settlement** that we and/or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.



Signature of Workshop representative / Workshop stamp

Name of Representative: Suhji Chong

Date: 19.11.19

LWP



Signature of AXA's surveyor/representative

Name of AXA's Surveyor/Representative

Date:

20/11/19

[Signature]

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Chloe Chew

Date: 19.11.19



[> Back to OneMotoring](#)

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Jul 2019 / 13:54:45

Receipt Date/Time : 10 Jul 2019 / 13:54:45

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190710-001886

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SMF1310M

As at 09 Jul 2019/17:00:00

Insurance Co: AXA INSURANCE PTE LTD

1 Insurance Enquiry - SMF1310M

Enquiry Fee

20190710135353402143

7.00 0.49 7.49

Sub-Total

7.00 0.49 7.49

Total Before Rounding

7.00 0.49 7.49

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

20190710135401803

Direct Debit: eNETS Debit
(Internet Banking)

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[Print Receipt](#)[OK](#)[Save as PDF](#)