

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 18 July, 2019 9:35 AM
To: sylvia wen
Cc: ONG LI LI; Shu Pei (LKKAUTO); MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SMF7322P AND SGM5019M Our Ref: 18/19/19/VP05/022048 LKK REF CC4/LPC19012246/ha3 [External General]

Without Prejudice

Dear Sylvia,

We refer to your below email and the contents were noted.

We will convince the Third Party repairer to accept liability on a 50/50 basis.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: sylvia wen [mailto:sylviawenmh@gmail.com]
Sent: Tuesday, 16 July, 2019 10:11 AM
To: Vic (LKKAUTO)
Cc: ONG LI LI; Shu Pei (LKKAUTO); MT_Claim_SG; Admin A
Subject: Re: ACCIDENT INVOLVING SMF7322P AND SGM5019M Our Ref: 18/19/19/VP05/022048 LKK REF CC4/LPC19012246/ha3 [External General]

Morning Vic,

Based on the footage showed she stopped a while to let me go when she saw my car. At 10:14:54-55, she drove very near to the right, she started driving her car to the left at 10:14:56-57 and slow down at 10:14:58 stop the car at 10:14:59. It can be seen from the footage that I drove my car very near to the left. After I passed by her car and I did slow down as there is a hump in front. I thought she would move the car forward a bit after I passed her so I have more room to move out. I first looked at my left side mirror (

curve turn)to avoid hitting left side parking cars and then looking to my right but is too late to realise she didn't move her car. Unfortunately the incident happened.

I Understand that she did stop and let me pass, but it does mean that she is completely correct. If she drives the car to the left (on 10:14 55-56) and then stops , the accident will not happen.

I stopped the car and immediately got out my car. I told her not to move her because I wanted to take the pictures So I have the evidence that how much space left on her left side. When I turned my head into the car to take my phone she drove off and parked her car.

I do understand that she stopped her car to let me go first but because she stopped her car and did not move her car, her car tail scratched. Both of us make the wrong judgements to caused accident happened. She shouldn't move her car before took the scene photos when accident happened. I only managed to took the photos after she parked her car.

I hope that the above explanation will give your a better understanding of what happened at the time.

Thanks with regards

Sylvia Wen

On 15 Jul 2019, at 5:47 PM, Vic (LKKAUTO) <vicalpeh@lkkauto.com> wrote:

Dear Sylvia,

Received with thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: sylvia wen [<mailto:sylviawenmh@gmail.com>]

Sent: Monday, 15 July, 2019 2:19 PM

To: ONG LI LI

Cc: Vic (LKKAuto); Shu Pei (LKKAuto); MT_Claim_SG

Subject: Re: ACCIDENT INVOLVING SMF7322P AND SGM5019M Our Ref: 18/19/19/VP05/022048
LKK REF CC4/LPC19012246/ha3 [External General]

Hi Vic,

Please refers to the attached for the photos taking during the accident.

<image003.jpg>

<image004.jpg>

<image005.jpg><image006.jpg>

Thanks and regards

Sylvia Wen

On 15 Jul 2019, at 2:04 PM, ONG LI LI <llong@lonpac.com> wrote:

Lonpac External - General

Dear Vic

Please assist.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

<image007.jpg>

Lonpac External - General data is for internal / external use.

From: sylvia wen [<mailto:sylviawenmh@gmail.com>]

Sent: Monday, 15 July, 2019 1:08 PM

To: ONG LI LI

Cc: vicalpeh@lkkauto.com; shupeil@lkkauto.com; MT_Claim_SG

Subject: Re: ACCIDENT INVOLVING SMF7322P AND SGM5019M Our Ref:
18/19/19/VP05/022048 LKK REF CC4/LPC19012246/ha3 [External General]

Hi Li Li,

Can ask for longer video footage when she moved her car.
Thanks and regards

Sylvia Wen

On 15 Jul 2019, at 12:55 PM, ONG LI LI <llong@lonpac.com> wrote:

Lonpac External - General

Dear Slyvia

Thank you for your telephone call.

Attached is the video footage submitted by the Third party for your information.

We have appointed LKK Auto Consultants Pte Ltd to handle the third party claims.

We shall ask them to update you on their assessment/findings.

Dear Vic

According to our Insured, apart from liability, the claim amount is also extremely high for a minor scratch/accident.

Please review and reply to our Insured.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore
199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706
<[image004.jpg](#)>
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