

## Vic (LKKAUTO)

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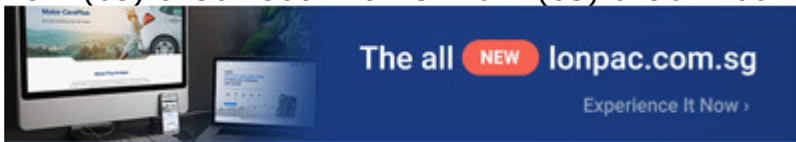
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Friday, 12 July, 2019 3:16 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: DIRECT SETTLEMENT FOR SMF7322P AND SGM5019M Our Ref: 18/19/19/VP05/022048 LKK REF CC4/LPC19012246/ha3 [External General]

## Lonpac External - General

Dear Vic

Please engage Insured if you think that Insured may raise dispute.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Friday, 12 July, 2019 9:50 AM  
**To:** ONG LI LI  
**Cc:** Admin A; Vic (LKKAUTO); MT\_Claim\_SG  
**Subject:** RE: DIRECT SETTLEMENT FOR SMF7322P AND SGM5019M Our Ref: 18/19/19/VP05/022048 [External General] LKK REF CC4/LPC19012246/ha3

Dear Li Li,

We refer to the subject matter.

Please find attached TP video footage that shows the entire incident.

Based on the footage, TP stopped at the bend, but Insured vehicle continued to drive forward and that is when the collision occurred.

As such, liability is not to our Insured's favour.

Kindly advise if we can proceed to do Direct Settlement with TP and/or for your further instruction.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 10 July, 2019 11:33 AM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: DIRECT SETTLEMENT FOR SMF7322P AND SGM5019M Our Ref: 18/19/19/VP05/022048 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Tuesday, 9 July 2019 3:42 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Derek Oh Siong Wee <[derek.oh@wearnes.com](mailto:derek.oh@wearnes.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: DIRECT SETTLEMENT FOR SMF7322P AND SGM5019M Our Ref: 18/19/19/VP05/022048 [External General]

**Lonpac External - General**

Without Prejudice

Dear Derek

We shall appoint LKK Auto Consultants Pte Ltd to handle your client's claim.

Please liaise with them on quantum & assessment of liability.

Dear Nivitha

FYA

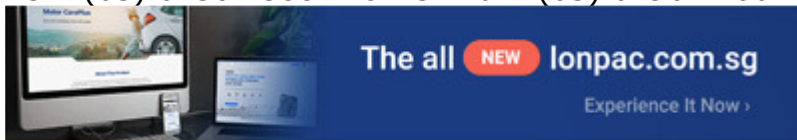
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** GERALD POH WEE BIN

**Sent:** Tuesday, 9 July, 2019 3:24 PM

**To:** Derek Oh Siong Wee

**Cc:** MT\_Claim\_SG

**Subject:** RE: DIRECT SETTLEMENT FOR SMF7322P AND SGM5019M [External General]

**Lonpac External - General**

WITHOUT PREJUDICE

Dear Derek,

I shall get my colleague, Ms Ong to respond to you.

For future requests for survey, please email to [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)

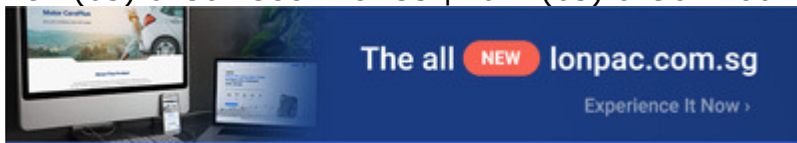
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Derek Oh Siong Wee [<mailto:derek.oh@wearnes.com>]

**Sent:** Tuesday, 9 July, 2019 3:13 PM

**To:** GERALD POH WEE BIN

**Cc:** Richmond Ho

**Subject:** DIRECT SETTLEMENT FOR SMF7322P AND SGM5019M

**Importance:** High

Hi

Please refer to above attachment and check if possible for direct settlement

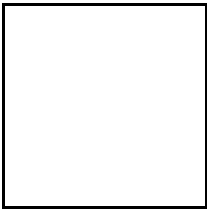
Best Regards,

**Derek Oh**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
D (65) 6430 4895 M (65) 9818 7217  
[www.wearnes.com](http://www.wearnes.com) [derek.oh@wearnes.com](mailto:derek.oh@wearnes.com)

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