

Vic (LKKAUTO)

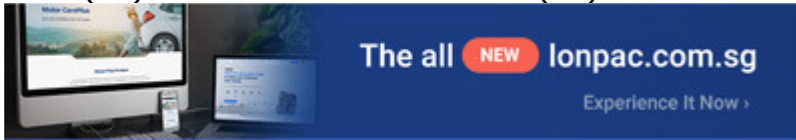
From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 3 September, 2019 4:47 PM
To: Vic (LKKAUTO)
Cc: Shu Pei (LKKAUTO); MT_Claim_SG; Admin A
Subject: RE: ACCIDENT INVOLVING SMF7322P AND SGM5019M Our Ref: 18/19/19/VP05/022048 LKK REF CC4/LPC19012246/ha3 [External General]

Lonpac External - General

Dear Vic

Thank you for your confirmation.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 3 September, 2019 4:46 PM
To: ONG LI LI
Cc: Shu Pei (LKKAUTO); MT_Claim_SG; Admin A; Vic (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING SMF7322P AND SGM5019M Our Ref: 18/19/19/VP05/022048 LKK REF CC4/LPC19012246/ha3 [External General]

Dear Li Li,

We refer further to the below email and to our telephone conversation earlier.

Please be informed that TP repairer confirmed that both parties had settled the matter mutually and closed file in their end (see attached email).

In view of no survey has been conducted, TP withdraw claim and we will now cancel this case and no fee to be incurred.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Monday, 15 July, 2019 2:10 PM

To: ONG LI LI

Cc: Shu Pei (LKKAuto); MT_Claim_SG; Admin A; Vic (LKKAuto)

Subject: RE: ACCIDENT INVOLVING SMF7322P AND SGM5019M Our Ref: 18/19/19/VP05/022048 LKK REF CC4/LPC19012246/ha3 [External General]

Dear Li Li,

Please find attached email response to OI.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 15 July, 2019 2:05 PM

To: sylvia wen; Vic (LKKAuto)

Cc: Shu Pei (LKKAuto); MT_Claim_SG

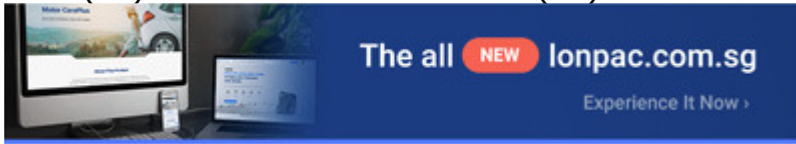
Subject: RE: ACCIDENT INVOLVING SMF7322P AND SGM5019M Our Ref: 18/19/19/VP05/022048 LKK REF CC4/LPC19012246/ha3 [External General]

Lonpac External - General

Dear Vic

Please assist.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: sylvia wen [<mailto:sylviawenmh@gmail.com>]
Sent: Monday, 15 July, 2019 1:08 PM
To: ONG LI LI
Cc: vicalpeh@lkkauto.com; shupeil@lkkauto.com; MT_Claim_SG
Subject: Re: ACCIDENT INVOLVING SMF7322P AND SGM5019M Our Ref: 18/19/19/VP05/022048 LKK REF CC4/LPC19012246/ha3 [External General]

Hi Li Li,
Can ask for longer video footage when she moved her car.
Thanks and regards

Sylvia Wen

On 15 Jul 2019, at 12:55 PM, ONG LI LI <long@lonpac.com> wrote:

Lonpac External - General

Dear Sylvia

Thank you for your telephone call.

Attached is the video footage submitted by the Third party for your information.

We have appointed LKK Auto Consultants Pte Ltd to handle the third party claims.

We shall ask them to update you on their assessment/findings.

Dear Vic

According to our Insured, apart from liability, the claim amount is also extremely high for a minor scratch/accident.

Please review and reply to our Insured.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706
<[image004.jpg](#)>

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