

Jia Le (LKK Auto)

From: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)
<OngHuaYen@smrt.com.sg>
Sent: Friday, 26 July 2019 10:10 AM
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: OUR REF:BUS/07/19/1005 - ACCIDENT ON 02/07/19 INVOLVING SMB3567Y AND SJL5264R ALONG YISHUN AVE 5
Attachments: BUS 07 19 1005 GIA REPORT.pdf; LTA BUS 07 19 1005.pdf; INV BUS 07 19 1005.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB3567Y. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$2,543.00
Loss of Use	\$2,100.00 (6 days x \$350.00)
LTA search fee	\$7.00
Total	\$4,650.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI19012245/Edb3

26 JULY 2019

TOO WEI CHONG
677 HOUGANG AVE 8
#12-551
SINGAPORE 530677

Dear Sir/Madam,

**ACCIDENT INVOLVING SJL 5264R & SMB 3567Y ALONG/AT YISHUN AVE 5 ON
02/07/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
EMAIL: jjale@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

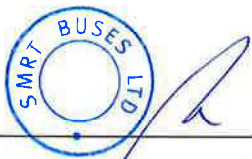
AUTHORIZATION TO ACT

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SMB 3567Y** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SMB 3567Y** that was damaged pursuant to the accident which occurred on **02/07/2019** (date) along **YISHUN AVENUE 5** (location) involving vehicle no/s **SJL 5264R** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 14 (day) of July (month) 20 20 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3075831800

Claim No : SNM19D203099C02/4

Claimant : SMRT BUSES LTD

Amount : S\$4,050.00

DOLLARS FOUR THOUSAND AND FIFTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMB 3567Y

Insured Vehicle No. : SJL 5264R

Date of Loss : 02/07/2019

Place of Accident : YISHUN AVENUE 5

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TOO WEI CHONG

Driver Name : SELLAMUTHU SELVAMANI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,543.00
(3) Loss of Use/ Rental/Earning	S\$	1,500.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	4,050.00
	=====	

Claimant Name : SMRT Buses Ltd

NRIC No : 198202292D

Signature : 

Date : 14/07/2020



SMRT Automotive Services Pte Ltd
 251 North Bridge Road Singapore 179102
 Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
 CRN : 199004280Z
 Invoice No. : IV190700384
 Date : 20.07.2019
 Vehicle No. : SMB3567Y
 Your Ref No. : BUS/07/19/1005
 Our Ref No. : 24102340
 Terms : 30 Days

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
 STREET 62
 6 ANG MO KIO
 SINGAPORE 569140

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Labour					
TO REPAIR LH PORTION FRONT TO REAR	1.00	\$1325.00	0.00	\$ 0.00	\$ 1325.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$1218.00	0.00	\$ 0.00	\$ 1218.00
GRAND TOTAL				\$	2,543.00

Remark :

Make/Model : ENVIRO 500
 Accident Date : 02.07.2019

N.B. Payment by cheque should be crossed and
 made payable to 'SMRT Automotive Services Pte Ltd'.
 No receipt will be issued unless requested.



Authorised Signature
 for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	02 Jul 2019 / 15:38:22		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SJL5264R		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20190702153822718080

Search Date / Time: 02 Jul 2019 08:39:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Jia Le (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 30 June 2020 6:46 PM
To: Jia Le (LKK Auto); Admin A
Cc: Irene Tay; Claims Dept of CTI; Alfred Toh
Subject: RE: Direct Settlement - Accident Involving SJL5264R (OI: SNM19D203099C02/4(cbs/thp) and SMB3567Y (TP : LKK REF - CC3/CTI19012245/Edb3) on 02.07.2019

LKK REF -CC3/CTI19012245/Edb3
CTPIS REF – SNM19D203099C02/4(cbs/thp)

Dear Sirs

We refer to the above matter.

Please proceed to resolve the property damage claim at \$4,050.00.

We await your payment advice to enable our Irene Tay to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, November 6, 2019 12:54 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJL5264R (OI: SNM19D203099C02/4(cbs/thp) and SMB3567Y (TP : LKK REF -CC3/CTI19012245/Edb3) on 02.07.2019

Your ref : **SNM19D203099**

Our ref : CC3/CTI19012245/Edb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SJL 5264R(OI) & SMB 3567Y(TP) ON 02/07/2019

We refer to the above matter.

Insured changed lane and resulted accident. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**SMRT AUTOMOTIVE SERVICES PTE LTD**" at **\$4,050.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,978.00	\$ 2,543.00
2. Loss of Use (6days x \$350.00)	\$ 2,100.00	\$ 1,500.00 (5days x \$300.00)
3. LTA/ GIA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 5,085.00	<u>\$ 4,050.00</u>

**04days recommendation for repair + 1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 10 July 2019 6:58 PM

To: Claims Dept of CTI

Cc: Alfred Toh; Jia Le (LKK Auto); Admin A

Subject: Direct Settlement - Accident Involving SJL5264R (OI : CTI - TBA) and SMB3567Y (TP : LKK REF - CC3/CTI19012245/Edb3) on 02.07.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMB 3567Y at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report

- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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