

## Shu Pei (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Thursday, 11 July 2019 10:23 AM  
**To:** Irene Tay; Shu Pei (LKKAUTO); Admin A  
**Cc:** Chee So Chow; Alfred Toh  
**Subject:** OUR REF: SNM19D203099-Tayhp - Direct Settlement - Accident Involving SJL5264R (OI : CTI - TBA) and SMB3567Y (TP : LKK REF -CC3/CTI19012245/Edb3) on 02.07.2019  
**Attachments:** Preliminary\_Advice.pdf; TP ESTIMATE- MARKED.pdf; TP GIA REPORT.pdf

Dear Irene,

Please revert to Lkk Auto

File to officer In charge –Irene Tay -6389 6192

Regards  
Angie Foo

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**From:** Shu Pei (LKKAUTO) [mailto:shupe@lkkauto.com]  
**Sent:** Wednesday, July 10, 2019 6:58 PM  
**To:** Claims Dept of CTI  
**Cc:** Alfred Toh; Jia Le (LKK AUTO); Admin A  
**Subject:** Direct Settlement - Accident Involving SJL5264R (OI : CTI - TBA) and SMB3567Y (TP : LKK REF - CC3/CTI19012245/Edb3) on 02.07.2019

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMB 3567Y at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Our case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

Thank You.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

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