

INSURANCE

INS. CASE OWNER:

CC 3 /AIG1901

LKK

IDAC:

Surveyor:

Rasul

DOI:

ASSIGNMENT

11/7/19

Date / Time:

10/8/19

Registered in Merimen:

10/8/19

Pre-assign / CCU / FTE:



Insured Vehicle No.:

SLG 1197E

Claim No.:

754 WTV 28264

Name of Insured:

QUEE KHEE HOE

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S5

D.O.A.:

06/05/19

Place of Accident:

Is driver the owner?

(YES NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT:

YES NO

TP GIA REPORT:

YES NO

Insured Liability:

%

Final ? Yes / No

SLG 2865J



INSRS:
WSP:
Tel:
Liability:
RMKS:

premium



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SLG 2865J - 2 SLG 1197E - 2

STAGE

DATE / PIC

Non-Reporting 1st (1st):

Non-Reporting 1st (2nd):

Non-Reporting 1st (Final):

Notification 1st (if non-pickup):

Call OI:

After call 1st to OI:

24/7/19

Documentation Check List: Handler Typist

Notification 1st (if non-pickup):

After call 1st to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Repair Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$ 2,120 (3 days) Reduction: 8%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

23/1/2020 Confirm with Kee Siang

Email ☒ Call ☐

Final Liability:

% 100 (Agreed / Assessed) BOLA S/N No.: 22

If NO or B 28, Ass. Lia:

Repair Cost:

S\$ 2,268.40

COI MOVE/PARK AT P. LOT HIT TP PARKED VEH)

Loss of Rental (LOR):

S\$ 300 (3 days) x \$100

Loss of Use (LOU):

S\$ - (5 - x - days)

Loss of Income (LOI):

S\$ - (5 - x - days)

LOR only ☒

LOU only ☐

LOR + LOU ☐

LOR + LO ☐

(Tick only one)

GIA/LTA Search

S\$ -

Medical:

S\$ -

COPY SENT 30/1/2020

1) Claim status: Normal/Reject/Private Settle

Person

MG

K

6404

ASSIGNMENT

From

Date

11/7/19

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLJ 2465J

at Workshop m/s

Premium

of

24 hero sector

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

1130cm3 uniting

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLJ 2465J

It Regn:

2016 / NOV

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A6 1.8 TFSI cc 1798

Colour

Grey

A/C: Insured / Std / NI / NA

Sp. Reading

38570

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

Wm 222461 / Hn 012131

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/55R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

06/07/19

D.O.I.

11/07/19

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S FRI

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

C/P/P \$ 2,120 / Rcd \$ 17,341 / 89 / 1.)

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0839/2019/TG
Date	:	10-Jul-19

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Ng Keng Loong, Gideon
Address	:	989 Bukit Timah Road #08-13 Singapore 589629
Telephone	:	HP +65 97244710
Type of Claim	:	Third Party Claim
Policy No.	:	SI19V05645/VPC/R00
Vehicle No	:	SLJ 2465 J
Model Code	:	Audi A6 1.8 TFSI S Tronic
Model / Year	:	30/11/2016
Engine No	:	CYG 015356
Chassis No	:	WAUZZZ4G1HN012131
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	6-Jul-19
Place of Accident	:	Ghim Moh Multi Storey Carpark

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLJ 2465 J

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy and front parking aid.	S/N \$ 480.00 /	
2	To dismantle and renew front bumper and rhs headlights. Re-organise rear crash management components. Reinstall all parts removed.	\$ 1,600.00 500	
3	To respray front bumper and rhs front fender.	\$ 2,200.00 550 550	
4	To carry out diagnostic check.	S/N \$ 192.00 /	
TOTAL LABOUR CHARGES		: \$ 4,472.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/TP/0839/2019/TG
Date	:	10-Jul-19

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Rasul,

3 days - ok - Jy - 11 Oct 2019

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr. Ng Keng Loong, Gideon
Address	:	989 Bukit Timah Road #08-13 Singapore 589629
Telephone	:	HP + 65 97244710
Type of Claim	:	Third Party Claim
Policy No.	:	SI19V05645/VPC/R00
Vehicle No	:	SLJ 2465 J
Model Code	:	Audi A6 1.8 TFSI S Tronic
Model / Year	:	30/11/2016
Engine No	:	CYC 015356
Chassis No	:	WAUZZZ4G1HN012131
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	06-Jul-19
Place of Accident	:	Ghim Moh Multi Storey Carpark



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19012242/kb3

15 July, 2019

Quek Khee Hock
1 Croucher Road
Singapore 359565

Dear Sirs,

**ACCIDENT INVOLVING SLJ 2465J AND SLG 1197E ON 06/07/2019 ALONG/
AT GHIM MOH MULTI STOREY CARPARK**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Khanchna
Claims
Tel : 6841 2360
Fax: 6741 4108
Email : Khanchna@lkkauto.com

c.c. *Claims Manager*
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To : AIG Asia Pacific Insurance Pte. Ltd.
Attn : Loh, Chee-HengYour Ref : 7542272283SG
Our Ref : CC3/AIG19012242/R1KB3
Date : 11 Dec 2019**"WITHOUT PREJUDICE"****ACCIDENT INVOLVING SLG1197E & SLJ2465J ON 06/07/2019**

Refer to the above accident.

The accident occurred when Insured collided into parked third party vehicle (BOLA 22). We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SLG1197E) and third party claimant (vehicle no. SLJ2465J).

Summary of offer made to workshop Premium Autocare Centre is as follows :

	Claimed	Revised
Cost of Repairs (w/GST)	\$ 20,823.27?	\$ 2,268.40
Loss Of Rental (w/GST) (\$100 x 3 days)	\$ 300.00	\$ 300.00
Total	\$ 21,123.27	\$ 2,568.40

Amount of claim at **Liability 100%** \$ 2,568.40

Enclose herewith the relevant supporting documents for your perusal.

****3 days recommendation for repair**

For your approval please.

Regards,
Khanchna Pothuraj
LKK Auto Consultants Pte Ltd

BREAKDOWN OF PAYMENT

Vehicle No: SLJ 24655

Accident on 6/7/2019 at Grim Mah Multi Storey Carpark

Involving vehicle/s SLG 1197E

1) Repair cost \$ 2268.40 Payable to: Premium Automobiles Pte Ltd

2) GIA/LTA search fee \$ _____ Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 300 Payable to: NG KENG LOONG, GIDEON

4) Medical fees \$ _____ Payable to: _____

5) Others \$ _____ Payable to: _____

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: CC3/AIG19012242/R1kb3

Norah Khai
6768 9828
6841 1183

Body Repair

PA/TP/0839/2019/TG
1st August 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A6 1.8 TFSI S Tronic
Vehicle Chassis No. : WAUZZZ4G1HN012131
Vehicle Regn No. : SLJ 2465 J
Vehicle Mileage : 40744 KM
Vehicle Owner : Mr. Ng Keng Loong, Gideon
Liability : **Direct Settlement by Khanchna of LKK Auto Consultant Pte Ltd via email dated 24 July 2019 with LOR/LOU.**
Accident Date : 06th July 2019
Place : Ghim Moh Multi Storey Carpark
Repair Cost : \$ 2268.40
WIP No. : 59843
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

Date :

Certificate of Insurance

Motor Vehicles (Third-Party Risks And Compensation) Act (Chapter 189); Motor Vehicles (Third-Party Risks And Compensation) Rules, 1960; Road Transport Act, 1987 (Malaysia); Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

Name of Policyholder:

NG KENG LOONG, GIDEON

Date of Issue:

07 May 2019

Registration No.:

SLJ2465J

Effective Date of Commencement:

08 May 2019 00:00

Chassis No.:

WAUZZZ4G1HN012131

Certificate No.:

S119V05645/ VPC / R00

Date of Expiry:

07 May 2020 23:59

Type of Certificate:

MX1

Persons or Classes of Persons entitled to drive*:

A) The Policyholder

B) Any other person who is driving on the Policyholder's order or with his permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.

Limitations as to use:

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover:

A) Use for hire or reward.

B) Use for racing, pace-making, reliability trials or speed-testing.

C) Use for the carriage of goods (other than samples) in connection with any trade or business.

D) Use for any purpose in connection with the Motor Trade.

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia) are not to be included under these headings.

We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act 1987 (Malaysia).



For and on behalf of
LIBERTY INSURANCE PTE LTD
 Approved Insurers

For Information Only:
Coverage(s):

Comprehensive, Unlimited Windscreen, Buy Down Excess

Sum Insured:

MARKET VALUE AT THE TIME OF LOSS

Excess:

Section I - Named Drivers: S\$800, Section I - Unnamed Drivers: S\$1100, Additional Excess for Young, Elderly & Inexperienced Drivers: S\$3000, Windscreen Excess: S\$100

Name of Finance Company:

DBS BANK LTD

Name of Producer:

PREMIUM LEASING PTE LTD (A1704-7)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, 23 January 2020 2:38 PM
To: Claims
Cc: Admin A
Subject: RE: LOD - FINAL REVISION - SLJ2465J - TP AIG - SURVEYED 11 JUL 19

Tracking:	Recipient	Delivery
	Claims	
	Admin A	
	olivialau@lkkauto.com	Delivered: 23/1/2020 2:38 PM
	Meikwan@lkkauto.com	Delivered: 23/1/2020 2:38 PM

WITHOUT PREJUDICE

Dear Kee Siang,

We refer to the above matter.

We confirm settlement as follows:

1. Cost of Repair (w/GST)	\$ 2,268.40
2. Loss of Rental(3 days x \$100)	\$ 300.00
Total	\$ 2,568.40

We will proceed to do the necessary accordingly.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

~ Wishing you a Happy and Prosperous Lunar New Year ~



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Thursday, 23 January 2020 1:24 PM
To: Claims <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - FINAL REVISION - SLJ2465J - TP AIG - SURVEYED 11 JUL 19

Without Prejudice

Dear Kee Siang,

We refer to the above matter.

We will inform our principal and revert asap.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."



Wishing you a Happy and Prosperous Lunar New Year

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 23 January 2020 1:18 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: LOD - FINAL REVISION - SLJ2465J - TP AIG - SURVEYED 11 JUL 19

Dear Khanchna,

Following to our earlier conversation, Our client is chasing for his claim settlement .

Please assist to inform AIG office to expedite on this matter.

Thank you.

Best Regards,
Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, January 21, 2020 9:36 AM

To: 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - FINAL REVISION - SLJ2465J - TP AIG - SURVEYED 11 JUL 19

Dear Khanchna,

Any updates?

Best Regards,

Nadia

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 8826 8736 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

X


AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Ng Kenny Loong, Gideon (the third party claimant) of _____
_____ (address), owner of SLJ24653 (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. ~~SLJ24653~~ that was damaged pursuant to the accident which occurred on 6/7/2017
(date) along Ghim Moh Multi Storey Carport (location) involving vehicle no/s
SLJ 1197E ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 24 (day) of OCT (month) 2017 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Print Received Message

This mail is associated with :

***SLJ2465J (7542272283SG)
[SLG1197E]**

TP

NG KENG LOONG GIDEON

Jul 6 2019 1:20PM

[QUEK KHEE HOCK]

Premium Autocare Centre

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 23/01/2020 14:03 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2568.40) - SLJ2465J - Claim Handler: Loh, Chee-Heng

Approved:2568.40.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Jul 2019 Edit Reg		11 Jul 2019 00:00 Edit Adj Rpt	S\$2,120.00 Edit Estimates	S\$2,120.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: QUEK KHEE HOCK , ID: 570132061									
Main Claimant: NG KENG LOONG GIDEON , ID: S6936410A									
Vehicle Reg. No.:	SLJ2465J	Date of Loss:	06/07/2019 13:00 - :59 [31 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7542272283SG	Policy/Cover Note No.:	2100480163-02 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLG1197E	Policy No. (Claimant):	S119V05645/VPC/R00						
		Excess:							
Repairer: Premium Autocare Centre (Benoi) 24 Benoi Sector, 629857 Pioneer - Tel: 64743323/67689827									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com									
Claimant's Insurer: Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 19/07/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (23/01/2020): Alert - Adj Mandate Approved (S\$2568.40) - SLJ2465J - Claim Handler: Loh, Chee-H... AIG_SG (24/07/2019): Re: Request for OI GIA Report AIG_SG (11/07/2019): No OI GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLJ2465J (7542272283SG)
[SLG1197E]
TP
NG KENG LOONG GIDEON
Jul 6 2019 1:20PM
[QUEK KHEE HOCK]
Premium Automobiles Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1 Edit	

Assessment Reports

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/12/19 14:11	Adjuster Immediate Advice	1 Load HTM	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	24/07/19 11:26	Accident Statement From: SC - Reg. No: SLG1197E, Claimant: QUEK KHEE HOCK	1 Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/12/19 14:05	General View	1 Load JPG	
2	11/12/19 14:05	General View	1 Load JPG	
3	11/12/19 14:05	General View	1 Load JPG	
4	11/12/19 14:05	General View	1 Load JPG	
5	11/12/19 14:05	General View	1 Load JPG	
6	11/12/19 14:05	General View	1 Load JPG	
7	11/12/19 14:05	General View	1 Load JPG	
8	11/12/19 14:05	General View	1 Load JPG	
9	11/12/19 14:05	General View	1 Load JPG	
10	11/12/19 14:05	General View	1 Load JPG	
11	11/12/19 14:05	General View	1 Load JPG	
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22	11/12/19 14:05	General View	1 Load JPG	
23	11/12/19 14:05	General View	1 Load JPG	

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/07/19 17:52	TP GIA REPORT	1 Load PDF	
2	15/07/19 12:01	Non reporting letter	1 Load PDF	
3	24/07/19 13:48	EMAIL TO OI	1 Load PDF	
4	11/12/19 14:19	MARKED ESTIMATE FINAL	1 Load PDF	
5	04/02/20 11:11	WORKSHOP INVOICE	1 Load PDF	
6	04/02/20 11:11	AUTHORISATION TO ACT FORM	1 Load PDF	
7	04/02/20 11:11	Release Voucher	1 Load PDF	
8	04/02/20 11:11	RENTAL RECEIPT	1 Load PDF	
9	04/02/20 11:11	LOD	1 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	24/07/19 17:07	OI GIA REPORT	1 Load PDF	

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No.	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
<div></div>	
Show Remarks To: <input type="checkbox"/> Handling Insurer	
<small>Note: Remarks are private unless you show it to other parties.</small>	

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLG1197E (Insd veh)	Model:	AUDI A6 2.0 (A)
	SLJ2465J (TP veh)		
Date of Accident:	06/07/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	20,823.27
Final Repair Cost	:	\$	2,268.40
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	300.00 3 days
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,568.40

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: 22

BOLA Liability: 100 (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Premium Automobiles Pte Ltd	:	\$ 2,568.40
2)		:	\$

JOANNE LEE KHANG MIN

04 Feb
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19012242/R1KS3Q2

Date: 04/02/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100480163-02

Claimant
Vehicle No : SLJ2465J **Insured Vehicle No :** SLG1197E

Date of Loss: 06/07/2019 **Nature of Claim:** TP **Claim No:** 7542272283SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLJ2465J
Make & Model: AUDI A6, 2.0 (A) **Engine No:** CYG015356
Reg. Date: 30/11/2016 (Man. Year: 2016) **Chassis No:** WAUZZZ4G1HN012131
Colour: Grey **Odometer:** 38970 km
Engine Capacity: 1798 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes
Handbrake (Serviceable): Yes **Engine Modification:** No **Pre-accident Condition:** Yes

CONDITION OF TYRES

Front Tyre Size: 225/55 R17 **Rear Tyre Size:** 225/55 R17
Front Left Side: Pirelli 6 mm **Rear Left Side:** Pirelli 6 mm
Front Right Side: Pirelli 6 mm **Rear Right Side:** Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,989.00	398.00	14,591.00	97.34
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,472.00	1,722.00	2,750.00	61.49
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	19,461.00	2,120.00	17,341.00	89.11
+ GST 7.00/7.00% (S\$)	1,362.27	148.40	1,213.87	89.11
Nett Amount (S\$)	20,823.27	2,268.40	18,554.87	89.11
+ Car Rental (3.0 x S\$100.00/day) (S\$)		300.00		
	Nett Liability (S\$)	2,568.40		

INSPECTION

Date of Assignment: 11/07/2019**Date Inspected:** 11/07/2019 **Inspected At:**
 Premium Autocare Centre (Benoi)
 24 Benoi Sector
 Singapore 629857
Estimated Period of Repair: 3.0 days**Adjuster:** MOHD RASUL**Manager:** Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	2,787.00 FS	*- FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	491.00 FS	*- FS
3	1		*FRONT BUMPER ADAPTER -RH	Not Necessary	34.00 FS	*- FS
4	1		*FRONT BUMPER SPOILER	Not Necessary	227.00 FS	*- FS
5	1		*FRONT BUMPER AIR GUIDE GRILLE -RH	Cracked	452.00 FS	*361.20 FS
6	1		*FRONT BUMPER COVER -RH	Not Necessary	46.00 FS	*- FS
7	1		*FRONT WHEEL SPOILER -RH	Not Necessary	242.00 FS	*- FS
8	2		*FRONT HEADLIGHT WASHER COVER-LH/RH	Repair	104.00 FS	*- FS
9	1		*FRONT PARKING AID SENSOR -OUTER	Not Necessary	231.00 FS	*- FS
10	4		*SEAL RING	Not Necessary	5.00 FS	*- FS
11	1		*FRONT BUMPER GUIDE PIECE -RH	Not Necessary	34.00 FS	*- FS
12	1		*FRONT BUMPER SUPPORT BRACKET -RH	Not Necessary	27.00 FS	*- FS
13	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	754.00 FS	*- FS
14	1		*FRONT BUMPER FOAM FILLER PIECE	Not Necessary	215.00 FS	*- FS
15	1		*FRONT HEADLIGHT MOUNTING -RH	Not Necessary	107.00 FS	*- FS
16	1		*FRONT HEADLIGHT -RH	Not Necessary	8,607.00 FS	*- FS
17	1		*FRONT HEADLIGHT LIFT CYLINDER-RH	Not Necessary	216.00 FS	*- FS
18	1		*STONE GUARD FILM-RH	Not Necessary	110.00 FS	*- FS
19	1		*SUNDRIES	Necessary	300.00 FS	*36.80 FS
Total Parts (\$\$)					14,989.00	398.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT ,HORNS ,OUTSIDE TEMPETURE SENSOR AND HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE AND RENEW FRONT BUMPER AND RHS HEADLIGHTS .RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	1,600.00	500.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	New	2,200.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			4,472.00	1,722.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >