

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 24 July 2019 11:33 AM
To: Nora Khai PA; 'Claims'
Cc: Admin A; Shu Pei (LKKAuto)
Subject: RE: ACCIDENT INVOLVING SLJ 2465 J AND YOUR INSURED SLG 1197 E DATED ON 06/07/2019

Tracking:	Recipient	Delivery
	Nora Khai PA	
	'Claims'	
	Admin A	
	Shu Pei (LKKAuto)	Delivered: 24/7/2019 11:34 AM
	Meikwan@lkkauto.com	Delivered: 24/7/2019 11:34 AM
	olivialau@lkkauto.com	Delivered: 24/7/2019 11:34 AM

Without Prejudice
Our Ref: CC3/AIG19012242/R1kb3

Dear Sirs/Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nora Khai PA <nora.khai@premiumauto.com.sg>
Sent: Wednesday, 24 July 2019 10:40 AM
To: 'Claims' <claims@premiumauto.com.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLJ 2465 J AND YOUR INSURED SLG 1197 E DATED ON 06/07/2019

Hi Khanchna,

AIG still have not reply to you ?

Are you still not able to revert to us if you are manage to retrieve the report from AIG or not? .

Please share with me.

Kind Regards,
Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6366 2323 **d.** +65 6768 9827 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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Thank you

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, July 24, 2019 9:32 AM
To: 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Shu Pei (LKKAuto)' <shupe@lkkauto.com>; Claims <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SLJ 2465 J AND YOUR INSURED SLG 1197 E DATED ON 06/07/2019

Dear Khanchna,

Kindly advise us liability clearance.

Thank You.

**Best Regards,
Kelvin Khoo
Claims Advisor**

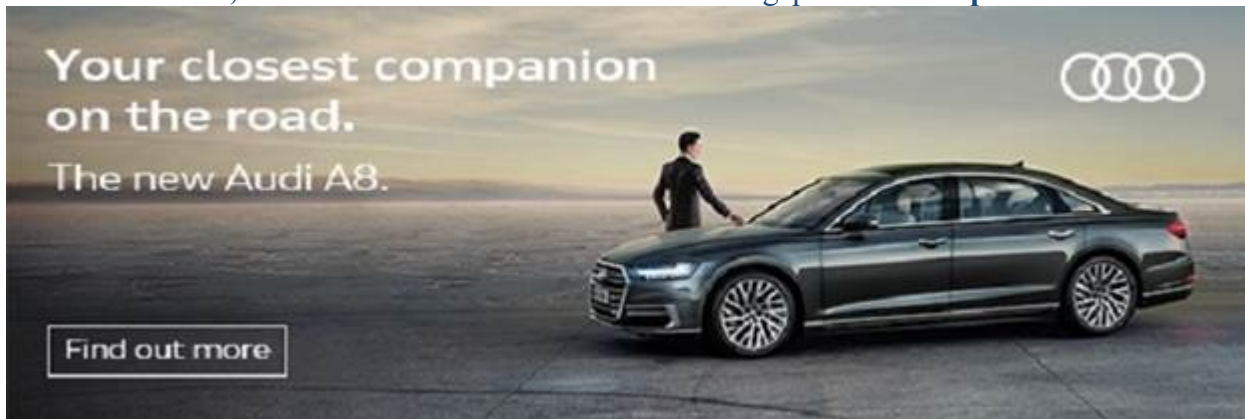
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 23 July, 2019 10:31 AM

To: 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'Shu Pei (LKKAuto)' <shupei@lkkauto.com>; Claims <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SLJ 2465 J AND YOUR INSURED SLG 1197 E DATED ON 06/07/2019

Dear Khanchna,

Any update on liability clearance?

Thank You.

**Best Regards,
Kelvin Khoo**

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Friday, 19 July, 2019 11:23 AM

To: PAL Claim <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLJ 2465 J AND YOUR INSURED SLG 1197 E DATED ON 06/07/2019

WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are checking with our principal for the OI GIA and will revert upon receipt of the same.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PAL Claim <claims@premiumauto.com.sg>
Sent: Friday, 19 July 2019 11:20 AM
To: claims@premiumauto.com.sg; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: ACCIDENT INVOLVING SLJ 2465 J AND YOUR INSURED SLG 1197 E DATED ON 06/07/2019

Dear Khanchna,

What have happened to this case, we have confirmed with your insured and was told report has been done on 7/7/2019.

Please check and confirm with your insured.

Best regards,
Chang Chee Sing
Claims Specialist

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
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From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 19 July 2019 8:53 AM
To: 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Shu Pei (LKKAuto)' <shupe@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: ACCIDENT INVOLVING SLJ 2465 J AND YOUR INSURED SLG 1197 E DATED ON 06/07/2019

Dear Khanchna,

Any update on liability clearance ?

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Tuesday, 16 July 2019 10:09 AM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLJ 2465 J AND YOUR INSURED SLG 1197 E DATED ON 06/07/2019

WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI is yet to report the accident.

Please provide us the following.

- **evidence i.e. video and scene photo.**
- **PIR result (if any)**

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 16 July 2019 9:45 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; Claims <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT INVOLVING SLJ 2465 J AND YOUR INSURED SLG 1197 E DATED ON 06/07/2019

Dear Khanchna,

Please advise liability clearance for this case.

Best Regards,

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 10 July, 2019 5:59 PM

To: 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; claims@premiumauto.com.sg; 'Shu Pei (LKKAuto)' <shupeil@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLJ 2465 J AND YOUR INSURED SLG 1197 E DATED ON 06/07/2019

Dear Khanchna,

Kindly assist to follow up liability clearance and direct settlement.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Wednesday, 10 July 2019 5:53 PM

To: claims@premiumauto.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: FW: ACCIDENT INVOLVING SLJ 2465 J AND YOUR INSURED SLG 1197 E DATED ON 06/07/2019

Dear Sir /Madam,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Khanchna at DID: 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 10 July 2019 3:34 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>;
claims@premiumauto.com.sg

Subject: RE: ACCIDENT INVOLVING SLJ 2465 J AND YOUR INSURED SLG 1197 E DATED ON 06/07/2019

Dear Shu Pei,

Our client vehicle no SLJ 2465 J is seeking to claim against TP vehicle no SLG 1197 E(AIG).

Thank you.

Best Regards,

Kelvin Khoo

Claims Advisor

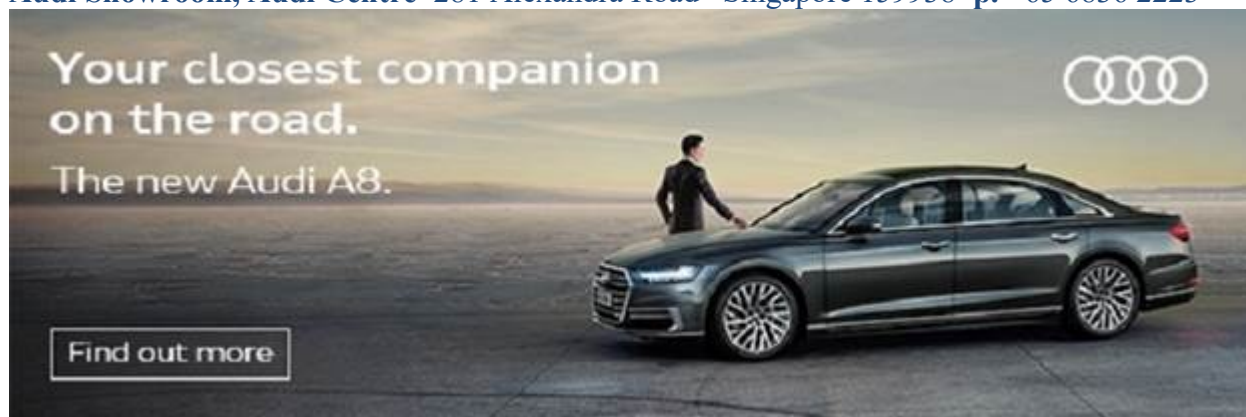
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From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Wednesday, 10 July 2019 3:26 PM

To: claims@premiumauto.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLJ 2465 J AND YOUR INSURED SLG 1197 E DATED ON 06/07/2019

Dear Kelvin,

Kindly advise which insurer is your client seeking to claim against.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 10 July 2019 10:40 AM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: ACCIDENT INVOLVING SLJ 2465 J AND YOUR INSURED SLG 1197 E DATED ON 06/07/2019

Dear All,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

We will forward you the estimate once is available.

Kindly arrange survey on 11/07/2019, Thursday, 1130AM, Owner Waiting.

Address : 24 Benoi Sector, Singapore 629857

Thank you.

Best Regards,

Kelvin Khoo

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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