

Surveyor:

LWP

DOI:

10/7/19

Date/Time:

9/7/19

Registered in Merimen:

10/7/19

Pre-assign / CCU / FTE:



Insured Vehicle No. : SKE 50914

Claim No. :

Name of Insured : Lee Lwi Min Valerie

Policy No. :

Insured Tel No. : HP:

Make / Model :

Excess Sec II :SS

D.O.A : 1/7/19

Place of Accident :

Is driver the owner? (YES / NO)

Nature of Accident :

If NO, Driver Name / Age :

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. :

(V/L: YES / NO)

Insured Liability : %

Final ? Yes / No

SBV1838D



INSRS:

WSP:

Tel:

Liability:

RMKS:

Glocke werke



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SBV1838D 1 NA/ALG 190/2235 D.O.A : 1/7/19

STAGE

DATE / PIC

24-07-19 IF 91 CARE OUT FROM JUNCTION WITHOUT STOP TO GIVE WAY THEN SHE IS TO BE BLAMED FOR CAUSING THE ACCIDENT. (SEE COMMENT)

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

28/3/2020 FILE PRTD TO JAMA TO CLOSING

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PTR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

PRELIMINARY ADVICE Date/Time:

Sent By:

Post-Repair Photos:

Others:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. 711

If NO or B 28, Ass. Lia :

Repair Cost:

SS 5400.00

Loss of Rental (LOR):

SS 500.00

(

5 days) x \$100

Loss of Use (LOU):

SS

(

5 x days)

Loss of Income (LOI):

SS

(

5 x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$320

Total:

SS 5900.00

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS 5900.00

Name 1:

Glocke werke

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

Adrian

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SBV1888D Yr Regn: 2016 DecType: M.C. / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz C180 cc 1595Colour: Brown A/C: Insured / Std / Nil / NASp. Reading 37729 T/Radio: Insured / Std / Nil / NA

Eng/No: \_\_\_\_\_

C/No: WDD2050402 R217510Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 225/50R17R: 225/50R17BS / DUN / EXNOVA / GY / FS / LIZA / MO / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 96 mm L/Bal. 06 mmD.O.A. \_\_\_\_\_ D.O.I. 10/07/19Survey held at Glockenwerke

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

T1 AIGUS - \$5400 (Red \$6087.10 / 53%)

mv:

pv:

Nett:

Date/Time, File Pass to?

Date/Time, File Return to?

1)

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic &amp; Add.

S + RS, SI

Photos

Others

TOTAL

# Glockewerke

21 Kaki Bukit Road 4 #01-02 S417810

Hotline: +65 8112 6485

Email: Annabelle\_lim90@hotmail.com

## ESTIMATE

Yang Peter  
52 Meyer Road  
#14-54 Singapore 437875  
Contact No.: +65 9792 8239

TP AIG

Jia Le

Date: 08.08.2019  
Vehicle No.: SBV1838D  
Model: Mercedes Benz C180  
Chassis No.: WDD2050402R21751

## PARTS AND LABOUR ASSESSMENT

| DESCRIPTION OF PARTS                            | QTY | UNIT PRICE | TOTAL PRICE                     |
|-------------------------------------------------|-----|------------|---------------------------------|
| FRONT RIGHT KNUCKLE WITH BEARING <sup>ret</sup> | 1   | \$1,550.00 | \$1,550.00 +                    |
| FRONT RIGHT WHEEL HUB <sup>brng</sup>           | 1   | \$495.00   | \$495.00 ✓                      |
| FRONT RIGHT ABSORBER <sup>Not New</sup>         | 1   | \$605.00   | \$605.00 +                      |
| FRONT RIGHT WHEEL RIM <sup>let</sup>            | 1   | \$1,087.50 | \$1,087.50 <sup>800 (S/N)</sup> |
| FRONT RIGHT LOWER ARM <sup>Rt New</sup>         | 1   | \$121.00   | \$121.00 +                      |
| FRONT RIGHT UPPER ARM <sup>3 New</sup>          | 1   | \$275.00   | \$275.00 +                      |
| FRONT RIGHT WISHBONE                            | 1   | \$237.50   | \$237.50 +                      |
| FRONT RIGHT CONTROL ARM <sup>New</sup>          | 1   | \$209.00   | \$209.00 +                      |
| FRONT RIGHT FENDER <sup>Bruch</sup>             | 1   | \$489.00   | \$489.00 +                      |
| FRONT BUMPER <sup>for</sup>                     | 1   | \$1,800.00 | \$1,800.00 + 1,536              |
| FRONT RIGHT LED HEADLAMP <sup>Canceled</sup>    | 1   | \$3,850.00 | <del>\$3,850.00</del> 2625      |

Sub-Total before discount: \$10,719.00

10% discount: \$1,071.90

Sub-Total after discount: \$9,647.10

| DESCRIPTION OF PARTS (S/N)              | QTY | UNIT PRICE | TOTAL PRICE             |
|-----------------------------------------|-----|------------|-------------------------|
| FRONT BUMPER CLIPS (SET) <sup>New</sup> | 1   | \$30.00    | \$30.00 -               |
| COATING <sup>New</sup>                  | 1   | \$400.00   | \$400.00 <sup>320</sup> |

Sub-Total after discount: \$430.00

## LABOUR

|                                                                                                                                                                                                         |                             |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|
| Diagnose, replace and repair to rectify electrical system for proper functioning<br>To check fault, erase fault and factory reset functions                                                             | : \$120.00 <del>80</del>    |
| To provide workmanship labour to remove damage parts for assessment and<br>to new bodyparts, repair, re-construct and re-adjust structure, body alignments<br>and damaged consistent from the accident. | : \$1,000.00 <del>900</del> |
| To re-spray painting for change bodyparts, repair portion<br>and where consistent from the accident                                                                                                     | : \$600.00 <del>500</del>   |
| Wheel alignment                                                                                                                                                                                         | : \$120.00 <del>80</del>    |

1060  
Labour Sub-Total: \$1,840.00

Parts and Labour Total: \$11,487.10

Adrian Lim  
L/S 10/07/19.  
04 ~~days~~ days

total: 6810.50  
L/S: S.H.K

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Noir Autoworks Pte Ltd

Name Mercedes W205

License SBV1818D

Date 2019-July-09 04:47p.m.

Mercedes-Benz : 205 (C Class 2014- ) : without 4MATIC : with Code 485 (Standard Suspension) Sedan/Estate (W/S)

| Left Front    |        |                 |       | Right Front   |        |                 |       |
|---------------|--------|-----------------|-------|---------------|--------|-----------------|-------|
| Actual        | Before | Specified Range |       | Actual        | Before | Specified Range |       |
| <u>-0°07'</u> | .....  | -0°43'          | 0°01' | <u>-0°07'</u> | .....  | -0°43'          | 0°01' |
| .....         | .....  | .....           | ..... | .....         | .....  | .....           | ..... |
| 0°07'         | .....  | 0°04'           | 0°15' | .....         | .....  | 0°04'           | 0°15' |
| .....         | .....  | .....           | ..... | .....         | .....  | .....           | ..... |
| .....         | .....  | .....           | ..... | .....         | .....  | .....           | ..... |
| .....         | .....  | .....           | ..... | .....         | .....  | .....           | ..... |
| .....         | .....  | .....           | ..... | .....         | .....  | .....           | ..... |

Camber  
Caster  
Toe  
SAI  
Included Angle  
Turning Angle Diff.

| Front        |               |        |                 |
|--------------|---------------|--------|-----------------|
|              | Actual        | Before | Specified Range |
| Cross Camber | <u>-0°24'</u> | .....  | 0°24'           |
| Cross Caster | .....         | .....  | 0°30'           |
| Total Toe    | <u>0°09'</u>  | .....  | 0°29'           |

| Left Rear     |        |                 |        | Right Rear    |        |                 |        |
|---------------|--------|-----------------|--------|---------------|--------|-----------------|--------|
| Actual        | Before | Specified Range |        | Actual        | Before | Specified Range |        |
| <u>-1°38'</u> | .....  | -°48'           | -0°48' | <u>-1°38'</u> | .....  | -°48'           | -0°48' |
| 0°02'         | .....  | 0°02'           | 0°16'  | <u>0°02'</u>  | .....  | 0°02'           | 0°16'  |

Camber  
Toe

| Rear         |               |        |                 |
|--------------|---------------|--------|-----------------|
|              | Actual        | Before | Specified Range |
| Total Toe    | 0°19'         | .....  | 0°11' 0°25'     |
| Thrust Angle | <u>-0°08'</u> | .....  | 0°08'           |

**PRE-REPAIR INSPECTION REQUEST – SBV1838D vs SKE5091Y (Of) on D.O.A.: 01/07/2019**

From: Hor, Yinnul  
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)  
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyashni, Tong, Wahxin  
Sent: 7/9/2019 2:31:17 PM  
Attachments:  SBV1838D\_01072019.pdf

Hi,

Please refer to the enclosed request from NAME.

Claim no : 3256158824SG003  
Case Owner : Foo Chit Yan

If you have any queries/concerns, please let us know.  
Kindly assist to assign **Adrian Ling** as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rui (Viviane)  
AIG  
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto  
Yinnul.Hor@aig.com | www.aig.ae

2

21 KBpd 4 #

From: glockewerke@outlook.com [mailto:glockewerke@outlook.com]  
Sent: Tuesday, July 09, 2019 1:55 PM  
To: Hor, Yinnul  
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKE5091Y AND SBV1838D ON 01/07/2019

Adrian Ling LKK Auto Consultants Pte Ltd

Thank you  
Annabelle

From: Hor, Yinnul  
Sent: Tue, 9 Jul 2019 03:17:35 +0000  
To: glockewerke@outlook.com  
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyashni, Tong, Wahxin  
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKE5091Y AND SBV1838D ON 01/07/2019

Without Prejudice

Your Reference : SBV1838D  
Our Reference : 3256158824SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

| Name of Surveyor         | Company Name                           |
|--------------------------|----------------------------------------|
| AIG In House Surveyor    | AIG Asia Pacific Insurance Pte Ltd     |
| Lawrence Ng Chun Kee     | Priority Services                      |
| Jeffrey Ong Leng Kiat    | Priority Services                      |
| Jimmy Lee                | Priority Services                      |
| EC Looi                  | Automobile Inspection Services Pte Ltd |
| Pang Kiah Keen (Frankie) | Formteam Adjusters Pte Ltd             |
| Ng You Han               | Formteam Adjusters Pte Ltd             |
| Soon HanXin (Gary)       | Formteam Adjusters Pte Ltd             |
| Chow Bo Xiong            | Formteam Adjusters Pte Ltd             |
| Chua Soo Teck (Benjamin) | Formteam Adjusters Pte Ltd             |
| Kalvin Ang               | LKK Auto Consultants Pte Ltd           |
| Xing Guo Qiang           | LKK Auto Consultants Pte Ltd           |
| Marcus Chua              | LKK Auto Consultants Pte Ltd           |
| Mohamad Taufikh          | LKK Auto Consultants Pte Ltd           |
| Adrian Ling              | LKK Auto Consultants Pte Ltd           |
| Mohammed Rasul           | LKK Auto Consultants Pte Ltd           |
| Kenneth Kong             | LKK Auto Consultants Pte Ltd           |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rui (Viviane)  
AIG

3:13pm @ 9/7/19  
Annabelle  
vehicle In

---

**From:** Glockewerke Auto [mailto:glockewerke@outlook.com]  
**Sent:** Monday, July 08, 2019 8:50 PM  
**To:** Chin, Lee-Ying  
**Subject:** [EXTERNAL] Accident involving SBV1838D and SKE5091Y on 01.07.2019 at Raffles city carpark

This message is from an external sender; be cautious with links and attachments.

AIG: SKE5091Y

**PRE-REPAIR INSPECTION NOTICE**

-

Dear Sirs,

**CLAIM BY YANG PETER, NRIC NO. S0158632G  
THE OWNER OF SBV1838D AGAINST OWNER/DRIVER OF SKE5091Y**

We act for Yang Peter the owner and driver of SBV1838D that was damaged as a result of the above accident.

Attached is our client's GIA Report and Accident scene video of the Accident for your attention and records.

Please take note that our client's motorcar will be located at his repairer's workshop,

**Glockewerke**

Toren Technik  
Blk 21 Kaki Bukit Road 4  
#01-02 Singapore 417810  
Tel: 81126485  
Email: [glockewerke@outlook.com](mailto:glockewerke@outlook.com)  
Attn: Annabelle Lim

Yours faithfully,

Annabelle Lim

GLOCKEWERKE  
21 KAKI BUKIT ROAD 4, #01-02  
KAKI BUKIT SYNERGY  
Singapore 417810

Tel: +65 8112 6485

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# BOSS<sup>®</sup>

DETAILING (Reg No. 201806587C)

## INVOICE

### BOSS DETAILING SINGAPORE PTE LTD

SYNERGY @ KAKI BUKIT

25 KAKI BUKIT ROAD 4 #01-34 SINGAPORE 417800

Hotline: +65 9222 1281

E: bossdetailingsg@gmail.com

Invoice No : 10430

Date : 26/2/2019

Customer ID : 58V1838D

Vehicle Model: MERC C180

MR PETER

Company Name:

A: -

M:

| Salesperson | Job             | CASH / CREDIT | Due Date |
|-------------|-----------------|---------------|----------|
| JACKIE      | COATING PACKAGE | CASH          | -        |

| Quantity | Description                                          | Unit Price | Total Amount |
|----------|------------------------------------------------------|------------|--------------|
| 1.       | SONAX CC36 CERAMIC COATING                           | \$688.00   | \$ 688.00    |
|          | - SNOW WASH & CLAYBAR TREATMENT                      |            |              |
|          | - GLASS AND RIMS DETAILING & SHINE                   |            |              |
|          | - PROFILINE FULL LEATHER/FABRIC CLEANING             |            |              |
|          | - PROFILINE FULL LEATHER CARE                        |            |              |
|          | - PROFILINE 4 STEPS POLISHING ON EXTERIOR PAINT BODY |            |              |
|          | - ENGINE BAY DETAILING                               |            |              |
|          | - APPLICATION OF IPA (PAINT PREPARE)                 |            |              |
|          | - APPLICATION OF CC36 CERAMIC COATING                |            |              |



SUBTOTAL

\$ 688.00

DISCOUNT

TOTAL

\$ 688.00

Make all cheque payable to BOSS DETAILING SINGAPORE PTE LTD.

THANK YOU FOR YOUR BUSINESS!

# BOSS®

DETAILING (Reg No. 201806587C)

## INVOICE

### BOSS DETAILING SINGAPORE PTE LTD

SYNERGY @ KAKI BUKIT

25 KAKI BUKIT ROAD 4 #01-34 SINGAPORE 417800

Hotline: +65 9222 1281

E: bossdetailingsg@gmail.com

Invoice No : 10478

Date : 13/7/2019

Customer ID : SBV1838D

Vehicle Model : MERC C180

Company Name: GLOCKEWERKE

A: -

M: +

| Salesperson | Job                                    | CASH / CREDIT | Due Date |
|-------------|----------------------------------------|---------------|----------|
| JACKIE GOH  | COATING OF FRONT BUMPER & RIGHT FENDER | CASH          | -        |

| Quantity | Description                | Unit Price | Total Amount |
|----------|----------------------------|------------|--------------|
| 1        | SONAX CC36 CERAMIC COATING | \$400.00   | \$ 400.00    |

- SNOW WASH & CLAYBAR TREATMENT

- GLASS AND RIMS DETAILING & SHINE

- APPLICATION OF IPA (PAINT PREPARE)

- APPLICATION OF CC36 CERAMIC ON FRONT  
BUMPER & RIGHT FENDER



SUBTOTAL

\$ 400.00

DISCOUNT

TOTAL

\$ 400.00

Make all cheque payable to BOSS DETAILING SINGAPORE PTE LTD.

THANK YOU FOR YOUR BUSINESS!



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19012235/Ada3

25 JULY 2019

**LEE LUI MIN VALERIE**  
1 FORT ROAD  
#12-03  
SINGAPORE 439069

Dear Sir/Madam,

**ACCIDENT INVOLVING SKE 5091Y & SBV 1838D ALONG/AT RAFFLES CITY  
BASEMENT CARPARK ON 01/07/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SBV 1838D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)

c.c. *AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

## Glockewerke

21 Kaki Bukit Road 4 #01-02 Singapore 417810

Hotline: +65 8112 6485

Email: [glockewerke@msig.com.sg](mailto:glockewerke@msig.com.sg)

UEN: 53373583A

### MOTOR CLAIM DISCHARGE

INSURED: MSIG INSURANCE (SINGAPORE) P/L  
CAR/LORRY/VAN VRN NO: SBV18380 POLICY NO: B29108724 BMY  
ACCIDENT CLAIM NO: \_\_\_\_\_

I/We confirm that I / We have taken delivery of Car / Lorry / Van Vehicle Registration Number:

SBV18380 from the repairers, Messrs GLOCKEWERKE

And that all repairs necessary as a result of an accident in which the said vehicle was involved in on or about 11.07.19 (date) have been completed to my / our own satisfaction, and that

I/we have no further claim on the above company in Respect thereof.

Date: \_\_\_\_\_

Signature: 

Co's Stamp: \_\_\_\_\_

NRIC No: \_\_\_\_\_

LETTER OF AUTHORITY

Name : YANG PETER  
Address : 50 MEYER ROAD  
# 4 - 54 S 437875  
Contact No : 9792 8239  
TO : AIG

Dear Sirs,

ACCIDENT INVOLVING SKE 5091Y AND SBV1838D ON 01.07.19  
AT/ALONG Raffles city shopping Centre B2 carpark

I/We, YANG PETER, am/are the registered owner of  
motor car no. SBV1838D

Please note that I have assigned all compensation monies due to me/us in the above said accident to  
GLOCKEWERKE.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned  
accident to GLOCKEWERKE and forward your settlement cheque to GLOCKEWERKE whom I had  
authorized to collect the said compensation monies.

Thank you

  
\_\_\_\_\_  
Signature of Claimant

\_\_\_\_\_  
Witness By

## View Received Message

This mail is associated with :

**\*SBV1838D (3256158824SG)**  
**[SKE5091Y]**

TP  
YANG PETER  
Jul 1 2019 7:00PM  
[LEE LUI MIN VALERIE]  
Glockwerke

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 07/02/2020 14:18 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$5900.00) - SBV1838D - Claim Handler: Foo, Chit Yan

Approved:5900.00:Subject to final repair bill, rental invoice and rental agreement

### DOCUMENTS SUMMARY

There are no documents.

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

## CLAIM SUBFOLDER TRACKING

| Case | Notified                                | Est Submitted | Adj Assigned                                      | Adj Rpt                                             | Adj Submitted                                 | Ins Auth'd | Status                                                          |
|------|-----------------------------------------|---------------|---------------------------------------------------|-----------------------------------------------------|-----------------------------------------------|------------|-----------------------------------------------------------------|
| Main | 03 Jul 2019<br><a href="#">Edit Reg</a> |               | 09 Jul 2019 00:00<br><a href="#">Edit Adj Rpt</a> | <b>\$5,400.00</b><br><a href="#">Edit Estimates</a> | <b>\$5,400.00</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main                                                                                                                                                                          | Reference | Claim Details                                                                               | Documents  | Show All |         |             |              |            |       |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|---------------------------------------------------------------------------------------------|------------|----------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>                                                                                       |           |                                                                                             |            |          |         |             |              |            |       |
| Insured: <b>LEE LUI MIN VALERIE</b> , ID: S1817035C                                                                                                                           |           |                                                                                             |            |          |         |             |              |            |       |
| Main Claimant: <b>YANG PETER</b> , ID: S0158632G                                                                                                                              |           |                                                                                             |            |          |         |             |              |            |       |
| Vehicle Reg. No.: <b>SBV1838D</b>                                                                                                                                             |           | Date of Loss: 01/07/2019 19:00 - :59<br>[30 Months and 29 Days From LTA Reg. Date (Man Yr)] |            |          |         |             |              |            |       |
| Claim Type: <b>TP / 3256158824SG</b>                                                                                                                                          |           | Policy/Cover Note No.: (Comprehensive)                                                      |            |          |         |             |              |            |       |
| Vehicle Reg. No. (Insured): <b>SKE5091Y</b>                                                                                                                                   |           | Policy No. (Claimant): B29108724QMY                                                         |            |          |         |             |              |            |       |
|                                                                                                                                                                               |           | Excess:                                                                                     |            |          |         |             |              |            |       |
| Repairer: <b>Glockwerke (HQ)</b> 21 KAKI BUKIT BUKIT ROAD 4 #01-02, 417810 Kaki Bukit - Tel:                                                                                  |           |                                                                                             |            |          |         |             |              |            |       |
| Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Foo, Chit Yan</b> ] Chityan.Foo@aig.com                        |           |                                                                                             |            |          |         |             |              |            |       |
| Claimant's Insurer: <b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888                                                                                     |           |                                                                                             |            |          |         |             |              |            |       |
| Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... <b>[Final Rpt due 19/07/2019]</b>                                |           |                                                                                             |            |          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>                                                 |           |                                                                                             |            |          |         |             |              |            |       |
| • AIG_SG_EXPRESS (07/02/2020): Alert - Adj Mandate Approved (\$5900.00) - SBV1838D - Claim Handler: Foo, Chit Y...                                                            |           |                                                                                             |            |          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span> |           |                                                                                             |            |          |         |             |              |            |       |
| Due Date                                                                                                                                                                      | Priority  | Type                                                                                        | Task Group | Subject  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.                                                                                                                                                                   |           |                                                                                             |            |          |         |             |              |            |       |

## Claim Documents

\*SBV1838D (3256158824SG)  
[SKE5091Y]  
TP  
YANG PETER  
Jul 1 2019 7:00PM  
[LEE LUI MIN VALERIE]  
Glockwerke

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

| No | Finalized On | LKK Auto Consultants Pte Ltd (HQ)                  | Thumbnail | Print |
|----|--------------|----------------------------------------------------|-----------|-------|
| 1  | (Draft)      | Third Party Express Settlement – Payment Breakdown |           | Edit  |

Assessment Reports

1 per page

| No | Finalized On   | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print     |
|----|----------------|-----------------------------------|-----------|-----------|
| 1  | 15/10/19 13:59 | Adjuster Immediate Advice         |           | Load HTML |

Photos/Images

3 per page

| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print    |
|----|-----------------|-----------------------------------|-----------|----------|
| 1  | 18/09/19 12:57  | General View                      |           | Load JPG |
| 2  | 18/09/19 12:57  | Chassis Number                    |           | Load JPG |
| 3  | 18/09/19 12:57  | General View                      |           | Load JPG |
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| 17 | 18/09/19 12:57  | General View                      |           | Load JPG |
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| 19 | 18/09/19 12:58  | Reinspection Photo                |           | Load JPG |
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| 36 | 18/09/19 12:58  | Reinspection Photo                |           | Load JPG |

| Letters/Correspondences |                 |                                            |                                                                                     | 1 per page | <input checked="" type="checkbox"/> |
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| No                      | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)          |                                                                                     | Thumbnail  | Print                               |
| 37                      | 18/09/19 12:58  | Reinspection Photo                         |  | Load JPG   | <input checked="" type="checkbox"/> |
| 38                      | 18/09/19 12:58  | Reinspection Photo                         |  | Load JPG   | <input checked="" type="checkbox"/> |
| 39                      | 18/09/19 12:58  | Reinspection Photo                         |  | Load JPG   | <input checked="" type="checkbox"/> |
| 40                      | 18/09/19 12:58  | Reinspection Photo                         |  | Load JPG   | <input checked="" type="checkbox"/> |
| 41                      | 18/09/19 12:58  | Reinspection Photo                         |  | Load JPG   | <input checked="" type="checkbox"/> |
| 42                      | 18/09/19 12:58  | Reinspection Photo                         |  | Load JPG   | <input checked="" type="checkbox"/> |
| Documentation           |                 |                                            |                                                                                     | 1 per page | <input checked="" type="checkbox"/> |
| No                      | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)          |                                                                                     | Thumbnail  | Print                               |
| 1                       | 10/07/19 17:31  | TP GIA REPORT                              |  | Load PDF   |                                     |
| 2                       | 10/07/19 18:20  | ACKNOWLEDGEMENT EMAIL TO AIG DD 09.07.2019 |  | Load PDF   |                                     |
| 3                       | 10/07/19 18:20  | EMAIL FROM AIG DD 09.07.2019               |  | Load PDF   |                                     |
| 4                       | 15/10/19 13:51  | TP ESTIMATE - MARKED                       |  | Load PDF   |                                     |
| 5                       | 05/02/20 16:31  | FAULT_LETTER_SIGN_BY_OI                    |  | Load PDF   |                                     |
| 6                       | 03/03/20 14:33  | WORKSHOP INVOICE                           |  | Load PDF   |                                     |
| 7                       | 03/03/20 14:33  | AUTHORISATION TO ACT FORM                  |  | Load PDF   |                                     |
| 8                       | 03/03/20 14:33  | Release Voucher                            |  | Load PDF   |                                     |
| 9                       | 03/03/20 14:33  | RENTAL RECEIPT                             |  | Load PDF   |                                     |
| 10                      | 03/03/20 14:33  | LETTER TO OI                               |  | Load PDF   |                                     |
| 11                      | 03/03/20 14:33  | LOD                                        |  | Load PDF   |                                     |
| No                      | Finalized On    | AIG Asia Pacific Insurance Pte. Ltd. (SG)  |                                                                                     | Thumbnail  | Print                               |
| 1                       | 11/07/19 15:39  | OI GIA REPORT                              |  | Load PDF   |                                     |
| 2                       | 07/02/20 14:16  | Clear Report                               |  | Load XLSX  |                                     |

## Documents Checklist

| DOCUMENTS CHECKLIST                                                                                                                                | Reset | Save | Print |
|----------------------------------------------------------------------------------------------------------------------------------------------------|-------|------|-------|
| There are no document checklists configured.                                                                                                       |       |      |       |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>       |       |      |       |
| <b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small> |       |      |       |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

|                   |                     |        |                        |
|-------------------|---------------------|--------|------------------------|
| Vehicle No:       | SKE5091Y (Insd veh) | Model: | MERCEDES-BENZ C180 1.6 |
|                   | SBV1838D (TP veh)   |        | AVANTGARDE (R17 LED)   |
| Date of Accident: | 01/07/2019          |        | (A)                    |

|                       |   |                              |                                        |
|-----------------------|---|------------------------------|----------------------------------------|
| Global Sum Settlement | : | <input type="checkbox"/> Yes | <input checked="" type="checkbox"/> No |
| Repair Estimate       | : | \$                           | 11,917.10                              |
| Final Repair Cost     | : | \$                           | 5,400.00                               |
| Loss of Use           | : | \$                           | days at \$0.00 per day                 |
| Rental (if any)       | : | \$                           | 500.00 5 days                          |
| LTA / GIA Search Fee  | : | \$                           | 0.00                                   |
| Others:               | : | \$                           | 0.00                                   |
|                       | : | \$                           |                                        |
| Final Settlement Sum  | : | \$                           | 5,900.00                               |

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability \_\_\_\_ 100 \_\_\_\_ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_

BOLA Liability: \_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

| Payment Instruction: Payee's Breakdown |            |   |             |
|----------------------------------------|------------|---|-------------|
| 1)                                     | Glockwerke | : | \$ 5,900.00 |
| 2)                                     |            | : | \$          |

JOANNE LEE KHANG MIN

03 Mar  
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19012235/ADA3Q2

Date: 03/03/2020

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant Vehicle No : SBV1838D Insured Vehicle No : SKE5091Y

Date of Loss: 01/07/2019 Nature of Claim: TP Claim No: 3256158824SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SBV1838D

Make & Model: MERCEDES-BENZ C180, 1.6 Avantgarde (R17 LED) (A) Engine No: 27491030730639

Reg. Date: 02/12/2016 (Man. Year: 2016) Chassis No: WDD2050402R217510

Colour: Brown Odometer: 37729 km

Engine Capacity: 1595 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 225/50 R17 Rear Tyre Size: 225/50 R17

Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                                  | Repairer's       | Adjuster's      | Difference      | Diff %       |
|-------------------------------------------------|------------------|-----------------|-----------------|--------------|
| Parts                                           | 10,077.10        | 5,760.50        | 4,316.60        | 42.84        |
| Miscellaneous Items                             | 0.00             | 0.00            | 0.00            |              |
| Labour                                          | 1,840.00         | 1,060.00        | 780.00          | 42.39        |
| Paintwork Labour                                | 0.00             | 0.00            | 0.00            |              |
| Towing                                          | 0.00             | 0.00            | 0.00            |              |
| <b>Calculated Gross Total (S\$)</b>             | <b>11,917.10</b> | <b>6,820.50</b> | <b>5,096.60</b> | <b>42.77</b> |
| <b>Approved Total (Overridden) (S\$)</b>        |                  | <b>5,400.00</b> |                 |              |
| <b>Nett Amount (S\$)</b>                        | <b>11,917.10</b> | <b>5,400.00</b> | <b>6,517.10</b> | <b>54.69</b> |
| <b>+ Car Rental (5.0 x S\$100.00/day) (S\$)</b> |                  | <b>500.00</b>   |                 |              |
| <b>Nett Liability (S\$)</b>                     |                  | <b>5,900.00</b> |                 |              |

## INSPECTION

Date of Assignment: 09/07/2019

Date Inspected: 10/07/2019 Inspected At:

Glockwerke (HQ)  
21 KAKI BUKIT BUKIT ROAD 4 #01-02  
Singapore 417810

Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: CHAN JIA LE

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

| No. | Qty | Part No. | Particulars                       | Condition     | Repairer's  | Amount       |
|-----|-----|----------|-----------------------------------|---------------|-------------|--------------|
| 1   | 1   |          | *FRONT RIGHT KNUCKLE WITH BEARING | Not Necessary | 1,550.00 FL | *- FL        |
| 2   | 1   |          | *FRONT RIGHT WHEEL HUB            | Damaged       | 495.00 FL   | *495.00 FL   |
| 3   | 1   |          | *FRONT RIGHT ABSORBER             | Not Necessary | 605.00 FL   | *- FL        |
| 4   | 1   |          | *FRONT RIGHT WHEEL RIM            | Cut           | 978.75 FS   | *800.00 FS   |
| 5   | 1   |          | *FRONT RIGHT LOWER ARM            | Not Necessary | 121.00 FL   | *- FL        |
| 6   | 1   |          | *FRONT RIGHT UPPER ARM            | Not Necessary | 275.00 FL   | *- FL        |
| 7   | 1   |          | *FRONT RIGHT WISHBONE             | Not Necessary | 237.50 FL   | *- FL        |
| 8   | 1   |          | *FRONT RIGHT CONTROL ARM          | Not Necessary | 209.00 FL   | *- FL        |
| 9   | 1   |          | *FRONT RIGHT FENDER               | Buckled       | 489.00 FL   | *489.00 FL   |
| 10  | 1   |          | *FRONT BUMPER                     | Torn          | 1,800.00 FL | *1,536.00 FL |
| 11  | 1   |          | *FRONT RIGHT LED HEADLAMP         | Cracked       | 3,850.00 FL | *2,625.00 FL |
| 12  | 1   |          | *SET FRONT BUMPER CLIPS           | Necessary     | 30.00 FS    | *30.00 FS    |
| 13  | 1   |          | *COATING                          | Necessary     | 400.00 FS   | *300.00 FS   |

F=Franchise part. S=SpcNett. L=ListItemDisc.

|                                                            |                  |                 |
|------------------------------------------------------------|------------------|-----------------|
| <b>Sub Total (\$\$)</b>                                    | <b>11,040.25</b> | <b>6,275.00</b> |
| <b>- List Item Discount on L Items 10.00/10.00% (\$\$)</b> | <b>963.15</b>    | <b>514.50</b>   |
| <b>Total Parts (\$\$)</b>                                  | <b>10,077.10</b> | <b>5,760.50</b> |

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                              | Particulars                                                                                                                                                                                      | Lab.Type | Repairer's      | Amount          |
|---------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|-----------------|-----------------|
| <b>Labour Items</b>             |                                                                                                                                                                                                  |          |                 |                 |
| 1                               | DIAGNOSE ,REPLACE AND REPAIR TO RECTIFY ELECTRICAL SYSTEM FOR PROPER FUNCTIONING TO CHECK FAULT ,ERASE FAULT AND FACTORY RESET FUNCTIONS                                                         | New      | 120.00          | 80.00           |
| 2                               | TO PROVIDE WORKMANSHIP LABOUR TO REMOVE DAMAGE PARTS FOR ASSESSMENT AND TO NEW BODYPARTS ,REPAIR ,RE-CONSTRUCT AND RE-ADJUST STRUCTURE ,BODY ALIGNMENTS AND DAMAGED CONSISTENT FROM THE ACCIDENT | New      | 1,000.00        | 400.00          |
| 3                               | TO RE-SPRAY PAINTING FOR CHARGE BODYPARTS ,REPAIR PORTION AND WHERE CONSISTENT FROM THE ACCIDENT                                                                                                 | New      | 600.00          | 500.00          |
| 4                               | WHEEL ALIGNMENT                                                                                                                                                                                  | New      | 120.00          | 80.00           |
| <b>Gross Labour Cost (\$\$)</b> |                                                                                                                                                                                                  |          | <b>1,840.00</b> | <b>1,060.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >