

000000

INS. CASE OWNER:

Yvonne

CC 4 ASM AXA1901 1231, k phn 9

LKK
IDAC

Surveyor:

KSC

DOI:

ASSIGNMENT

16/7/19

Date / Time:

10/7/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SUB 842K

Name of Insured:

HEWY KUNW PONT JOSEPH

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

8/7/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: 165 IHER KAR-

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

SAM02TER/125962

Policy No.:

4P4/P1955666

Make / Model:

LEXUS

Place of Accident:

NEW BRIDGE RD

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLW67574



INSRS:
WSP:
Tel:
Liability:
RMKS:

UW
Tan



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

12/7/19

Both no. neither wrong or not m. way,
Proceed to send W/O first.
Email to w/s, lia. clear.

19/7/19

30/8/19

Send mand. approval by AXA.
File -> show Rtr to close

STAGE

DATE / PIC

Non-Reporting Itr (1st):
Non-Reporting Itr (2nd):
Non-Reporting Itr (Final):
Notification Itr (if non-pickup):
Call OI:
After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):
After call Itr to OI:
Authorisation To Act:
Release Voucher:
Final Repair Bill:
Car Rental Invoice:
Towing Invoice:
LTA / GIA:
Medical Bill:
PIR:
Mandate/Reject Instruction:
LOD:
Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

Final Liability:

%

(Agreed / Assessed)

BOLA S/N No. : 15

If NO of B 28, Ass. Lia.:

Repair Cost:

SS

642.00

(2 days)

x \$125.00

Loss of Rental (LOR):

SS

270.00

(2 days)

x \$125.00

Loss of Use (LOU):

SS

(\$ x days)

(\$ x days)

(\$ x days)

Loss of Income (LOI):

SS

(\$ x days)

(\$ x days)

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

(Tick only one)

GIA/LTA Search

SS

7.45

Medical:

SS

-

1) Claim status: Normal/Reject/Private Settle

Disbursement:

SS

-

(e.g. Tow/ Independent)

2) Report Format:

Legal Cost:

SS

-

3) Survey fee:

Total:

SS

919.45

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

Payee 1:

SS

919.45

Name 1:

UW Tan Motor Rental

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

REF: ASM (AXA)

ASSIGNMENT

From: 16.7.2019

Estimated Cost

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No: SLW 67574

at Workshop n/s: Lim Tan Motor

of BIK 176 Sin ming Drive #03-09

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh: After 10.30 a.m.

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 8145/-

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 02 days Res: Yes or No

Lump Sum: 1.B.1 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS "up"

Date: Person Contacted:

Vehicle: IN / OUT

Veh No:

SLW 67574

Vt Regn:

10 16

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

M 52200

CC:

1950

Colour:

Black

A/C:

Insured / Std / Nil / NA

Sp Reading:

136816

T/Radio:

Insured / Std / Nil / NA

Eng/No:

C/No:

WDD 21300 42 A061017

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD / R/Rim or

Tyre Size

F:

225/55R17

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Kapsen

Front

Rear

R/Bal:

7

mm

R/Bal:

7

mm

L/Bal:

7

mm

L/Bal:

7

mm

D.O.A:

8/7/19

D.O.A:

16/7/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

015 151

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

8602

PIP \$6w (Red) 330/357

Date/Time: File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Report Format :

Lump Sum / L.B.I: (\$

Survey Fee:

Transportation

) S + RS: \$

) Photo

) Other

) TOTAL

TOTAL

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	7868G

Vehicle Details

Vehicle No.:	SLW6757Y
Vehicle to be Exported:	Yes
Intended Deregistration Date:	08 Jul 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E220D AUTO
Primary Colour:	Black
Manufacturing Year:	2016
Engine No.:	65492080032372
Chassis No.:	WDD2130042A061017
Maximum Power Output:	143.0 kW (191 bhp)
Open Market Value:	\$52,230.00
Original Registration Date:	20 Oct 2016
First Registration Date:	20 Oct 2016
Transfer Count:	1
Actual ARF Paid:	\$51,014.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Oct 2026
PARF Rebate Amount:	\$38,260.00

Intended COE Rebate Details

COE Expiry Date:	19 Oct 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,001.00
COE Rebate Amount:	\$38,582.00
Total Rebate Amount:	\$76,842.00

The information contained herein is correct as at 08 Jul 2019

OK



Service Request Details

Claim

S9M01TER

Reference

None

Loss Date

July 8, 2019

Report Date

Jul 9, 2019 12:00:00 AM

Request Date

July 10, 2019

Due Date

July 17, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Richard

T: 10-229-2

V: Att

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SLW6757Y

Model

E220D AUTO

Service Address

...

Primary Contact/Insured

HENG KWAN PENG JOSEPH

BLK 214 BISHAN STREET 23, #09-223, 570214, Singapore

96380014

Claim Handler

ANG Yvonne

6568804461

yvonne.ang@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: richard@lrm.sg
Sent: Tuesday, 9 July, 2019 4:06 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: Mandy
Subject: RE: Survey Request - Our Client : SLW6757Y Your Insured : SLG8921K D.O.A : 08/07/2019
Attachments: GIA.PDF; ESTIMATE.pdf
Importance: High
Categories: Namrata

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SLW6757Y** to submit a claim against your insured, **SLG8921K** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

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<TP - Mandate IA> - S9M01TER [ACCIDENT INVOLVING (SLG8921K) & (SLW6757Y) ON 08/07/2019]

Type

 Question

Message

Liability: 100%. TP video shows Insured cut into his lane. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate to offer from \$809.45 (LOU) to \$906.25 (LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Jimmy – 19/07/2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 19/07/2019

Survey Details:

Date of loss	8-Jul-19
Date of appointment	10-Jul-19
Date of survey	16-Jul-19
Location of survey	LIM TAN MOTOR PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SLW 6757Y
Make and Model	MERCEDES BENZ E220D
Date of registration	20/10/2016
Excess	-
Market Value	\$145,000
Part Rebate	\$76,842
Nett Loss	\$68,158

Repair details:

Initial Estimate	\$ 930.00
------------------	-----------

Proposed/Revised repair cost:

Parts	\$ -
Check items (estimate)	\$ -
Labour	\$ 600.00
Total	\$ 600.00
Lump Sum(if applicable)	\$ -

Number of days for repair	2
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:


Propose range from \$809.45(LOU) to \$906.25(LOR)

Mandate:

Liability(TP)		100%
Proposed repair cost w/GST	\$	642.00
Loss of use	\$	160.00
Loss of rental w/GST	\$	256.80
Loss of income		-
LTA search fees	\$	7.45
Others		-
Proposed Total		\$809.45 to \$906.25

<< Service Request Details

Claim
S9M01TER

Reference
CC4/ASM19012231/pb3 

Loss Date
8 July 2019

Report Date
9 Jul 2019 12:00:00 AM

Request Date
10 July 2019

Due Date
10 July 2020

Vendor Name
LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss
Third Party Vehicle Damage

Services
Pending verification - Direct Settlement

Actions

Next Step
Finish the work

Complete Work

More ▾

Vehicle Information

make
TPVD MERCEDES-BENZ

Model
E220D AUTO

Service Address

...

Primary Contact/Insured

HENG KWAN PENG JOSEPH
BLK 214 BISHAN STREET 23, #09-223, 570214, Singapore
96380014

Claim Handler

ANG Yvonne
6568804461
yvonne.ang@axa.com.sg

Additional Instructions

Messages2	Invoices	History	Documents	Assessment	Metrics	Notes
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New Message

TYPE	
SENT	23/7/19 11:23 AM
FROM	ANG Yvonne
SUBJECT	Re:<TP - Mandate IA> - S9M01TER [ACCIDENT INVOLVING (SLG8921K) & (SLW6757Y) ON 08/07/2019]
BODY	Please proceed

TYPE 

SENT 19/7/19 5:08 PM

FROM LKK AUTO CONSULTANTS PTE LTD (TP)

SUBJECT <TP - Mandate IA> - S9M01TER [ACCIDENT INVOLVING (SLG8921K) & (SLW6757Y) ON 08/07/2019]

BODY Liability: 100%. TP video shows Insured cut into h...



TYPE 

SENT 10/7/19 1:44 PM

FROM ANG Yvonne

SUBJECT VIDEO FOOTAGE

BODY TP video shows Insured cut into his lane. Kindly i...



Hsiao Tong (LKKAUTO)

From: richard@lrm.sg
Sent: Wednesday, 31 July 2019 8:53 AM
To: Jimmy Chen (LKK Auto)
Cc: Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A; Mandy; venus
Subject: RE: Claim Submission - Our Client : SLW6757Y / Your Insured : SLG8921K / D.O.A : 08/07/2019 - OUR REF: CC4/ASM19012231/pb3
Attachments: LOD (AXA).pdf
Importance: High

WITHOUT PREJUDICE

Our ref : LTP072019/060 (SLW 6757 Y)
Your ref : CC4/ASM19012231/pb3

Dear Jimmy,

In reference to the above claim, we hereby now enclosed our Letter of Demand for your necessary assessment and settlement.

Please look into our client's claim and seek mandate from your principal to revert with a proposed offer soonest.

We look forward hearing from you soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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LIM TAN MOTOR PTE LTD 林陈摩移私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 175 SIN MING DRIVE
SIN MING AUTOCARE #01-09/10/11
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon - Fri 9am - 6 pm Sat 9am - 5pm

24hrs Hotline: +65 6452 0893

BRANCH

BLK 5 SECTOR C #01-08/10/12
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2139 FAX: +65 6452 2159



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Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.

From: Jimmy Chen (LKK Auto) [<mailto:jimmychen@lkkauto.com>]

Sent: Friday, 12 July 2019 2:28 PM

To: richard@ltm.sg

Cc: Mandy <mandy@ltm.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Survey Request - Our Client : SLW6757Y / Your Insured : SLG8921K / D.O.A : 08/07/2019 - OUR REF: CC4/ASM19012231/pb3

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is **clear** subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jimmychen@lkkauto.com | fax: 6741-4108

From: richard@lrm.sg <richard@lrm.sg>

Sent: Tuesday, 9 July 2019 4:06 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Mandy <mandy@lrm.sg>

Subject: RE: Survey Request - Our Client : SLW6757Y Your Insured : SLG8921K D.O.A : 08/07/2019

Importance: High

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SLW6757Y** to submit a claim against your Insured, **SLG8921K** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

www.LTM.sg

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+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩莎私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M3-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/09
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: sales@lta.sg

Operating Hours: Mon - Fri 9am - 6 pm Sat 9am - 5pm

24hrs Helpline: +65 64520893

BRANCH

BLK 9 SECTOR C #01-08/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159



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RE: Re:<TP - Mandate IA> - S9M01TER [ACCIDENT INVOLVING (SLG8921K) & (SLW6757Y) ON 08/07/2019]

Type

Question

Message

Hi, third party vehicle is a Private Hire Vehicle. For LOR, they have rejected our offer at \$120/day and insisted for \$135/day as per rental agreement. The breakdown of third party propose is as follows: - 1)Cost of Repair (w/GST):\$ 642.00 + 2.)Loss of Rental (2days x \$135.00): \$270.00 + 3). LTA/GIA Search Fee: \$ 7.45 = TOTAL: \$ 919.45. For your further mandate / instruction please. Hsiao Tong - 26 Aug 2019

Reply

Hsiao Tong (LKKAuto)

From: Shu Pei (LKKAuto)
Sent: Wednesday, 28 August 2019 10:10 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: New message for service request 125962, vehicle number SLW6757Y

			9:05:42 AM
] **PENDING COR RECOMMENDATION	CHT	27/7/2019	1:37:36 PM
] OFFERED TP AT G/S \$880.00	CHT	9/8/2019	9:58:35 AM
] Message Hi, third party vehicle is a Private Hire Vehicle. For LOR, they have rejected our offer at \$120/day and insisted for \$135/day as per rental agreement. The breakdown of third party propose is as follows: - 1)Cost of Repair (w/GST):\$ 642.00 + 2.)Loss of Rental (2days x \$135.00): \$270.00 + 3). LTA/GIA Search Fee: \$ 7.45 = TOTAL: \$ 919.45. For your further mandate / instruction please. Hsiao Tong - 26 Aug 2019	CHT	26/8/2019	8:18:35 AM
] 8/28/19 8:16 AM ANG Yvonne—Please proceed subject to rental invoice	LSP	28/8/2019	9:56:37 AM

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 28 August 2019 8:38 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 125962, vehicle number SLW6757Y

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: yvonne.ang@axa.com.sg <yvonne.ang@axa.com.sg>
Sent: Wednesday, 28 August, 2019 8:17 AM
To: admin-d@lkkauto.com
Subject: New message for service request 125962, vehicle number SLW6757Y

AXA Insurance has sent you a message for claim number S9M01TER.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 29 August 2019 2:47 PM
To: richard@ltm.sg
Cc: Admin A; Mandy; venus
Subject: RE: Claim Submission - Our Client : SLW6757Y / Your Insured : SLG8921K / D.O.A : 08/07/2019 - OUR REF: CC4/ASM19012231/pb3
Attachments: EXPRESS SETTLEMENT FORM_SLW6757Y.pdf

Without Prejudice

Dear Sirs/Mdm,

Attached DS form for your necessary action.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard@ltm.sg <richard@ltm.sg>
Sent: Tuesday, 20 August 2019 5:51 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Mandy <mandy@ltm.sg>; venus <venus@ltm.sg>
Subject: RE: Claim Submission - Our Client : SLW6757Y / Your Insured : SLG8921K / D.O.A : 08/07/2019 - OUR REF: CC4/ASM19012231/pb3
Importance: High

WITHOUT PREJUDICE

Our ref : LTP072019/060 (SLW 6757 Y)
Your ref : CC4/ASM19012231/pb3

Dear Hsiao Tong,

In reference to your email dated 16th August 2019, please be informed our client is not agreeable to your proposed offer.

We now enclosed the full hirer agreement to support that this vehicle was been rent to hirer, Ang Kok Siang Kenneth at the material time of the accident with a weekly rental of \$945/- which makes out to at a daily rate of \$135/-

In view to the above, please settle our client claim in full amount of \$919.45.

Please revert within the next 5-days.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

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LIM TAN MOTOR PTE LTD 林添摩打私人有限公司

CORPORATE REGISTRATION NO: 199307277D GST REGISTRATION NO: M3-0119086-0

MAIN OFFICE / WORKSHOP

BLK 179 SIN MING DRIVE
SIN MING AUTOCARE #03-08/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: sales@ltm.sg

Operating Hours: Mon - Fri 9am - 6 pm

24hrs Helpline: +65 64520893

BRANCH

BLK 9 SECTOR C #01-38/40/42
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TEL: +65 6452 2135 FAX: +65 6452 2159

Sat 9am - 5pm

www.LTM.sg



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 16 August 2019 8:18 AM

To: richard@ltm.sg

Cc: Admin A <admin-a@lkkauto.com>; Mandy <mandy@ltm.sg>; venus <venus@ltm.sg>

Subject: RE: Claim Submission - Our Client : SLW6757Y / Your Insured : SLG8921K / D.O.A : 08/07/2019 - OUR REF: CC4/ASM19012231/pb3

Without Prejudice

Dear Sirs/Mdm,

Breakdown as follows: -

1. Cost of Repair (w/GST)	\$ 642.00
2. Loss of Rental (2days x \$120.00)	\$ 240.00
3. LTA/GIA Search Fee	\$ 7.45

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice

engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard@ltm.sg <richard@ltm.sg>

Sent: Saturday, 10 August 2019 9:11 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mandy <mandy@ltm.sg>; venus <venus@ltm.sg>

Subject: RE: Claim Submission - Our Client : SLW6757Y / Your Insured : SLG8921K / D.O.A : 08/07/2019 - OUR REF: CC4/ASM19012231/pb3

Importance: High

WITHOUT PREJUDICE

Our ref : LTP072019/060 (SLW 6757 Y)

Your ref : CC4/ASM19012231/pb3

Dear Hsiao Tong,

Thank you for your email.

Please advised your breakdown of \$880/- before we take instruction from our client.

Please revert.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林德摩私人有限公司

COMPANY REGISTRATION NO: 198807277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-08/10/06
SINGAPORE 575721

TEL: +65 6432 0893 FAX: +65 6458 9127

EMAIL: sales@ltm.sg

Operating Hours: Mon - Fri 9am - 6 pm

24hrs Helpline: +65 64520893

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6432 2131 FAX: +65 6432 2139



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 9 August 2019 10:11 AM

To: richard@ltm.sg

Cc: Admin A <admin-a@lkkauto.com>; Mandy <mandy@ltm.sg>; venus <venus@ltm.sg>

Subject: RE: Claim Submission - Our Client : SLW6757Y / Your Insured : SLG8921K / D.O.A : 08/07/2019 - OUR REF: CC4/ASM19012231/pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$880.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard@ltm.sg <richard@ltm.sg>

Sent: Wednesday, 31 July 2019 8:53 AM

To: Jimmy Chen (LKK Auto) <jimmychen@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mandy <mandy@ltm.sg>; venus <venus@ltm.sg>

Subject: RE: Claim Submission - Our Client : SLW6757Y / Your Insured : SLG8921K / D.O.A : 08/07/2019 - OUR REF: CC4/ASM19012231/pb3

Importance: High

WITHOUT PREJUDICE

Our ref : LTP072019/060 (SLW 6757 Y)
Your ref : CC4/ASM19012231/pb3

Dear Jimmy,

In reference to the above claim, we hereby now enclosed our Letter of Demand for your necessary assessment and settlement.

Please look into our client's claim and seek mandate from your principal to revert with a proposed offer soonest.

We look forward hearing from you soonest.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林潭摩打私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 179 SIN MING DRIVE
SIN MING AUTOCARE #03-08/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: sales@ltm.sg

Operating Hours: Mon - Fri 9am - 6 pm

24hrs helpline: +65 64520893

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2139

Sat 9am - 5pm

www.ltm.sg



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From: Jimmy Chen (LKK Auto) [mailto:jimmychen@lkkauto.com]

Sent: Friday, 12 July 2019 2:28 PM

To: richard@ltm.sg

Cc: Mandy <mandy@ltm.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Survey Request - Our Client : SLW6757Y / Your Insured : SLG8921K / D.O.A : 08/07/2019 - OUR REF: CC4/ASM19012231/pb3

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is **clear** subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jimmychen@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: richard@ltm.sg <richard@ltm.sg>

Sent: Tuesday, 9 July 2019 4:06 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Mandy <mandy@ltm.sg>

Subject: RE: Survey Request - Our Client : SLW6757Y Your Insured : SLG8921K D.O.A : 08/07/2019

Importance: High

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SLW6757Y** to submit a claim against your insured, **SLG8921K** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

[www. LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

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LIM TAN MOTOR PTE LTD 林陈摩移私人有限公司

COMPANY REGISTRATION NO: 199807277D GST REGISTRATION NO: M2-0119084-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-05/06/08
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon - Fri 9am - 6 pm

Sat 9am - 5pm

24hrs Helpline: +65 64520893

WWW.LTM.SG

BRANCH

BLK 9 SECTOR C #01-38/39/42
SIN MING INDUSTRIAL ESTATE
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Date: 31 JUL 2019

Your Ref: CC4/ASM19012231/pb3
Our ref: LTP072019/060 (SLW 6757 Y)

(WITHOUT PREJUDICE)

Attention To : MR JIMMY CHEN (From LKK Auto Consultants Pte Ltd)
Insurance Company : AXA INSURANCE PTE LTD

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING SLW6757Y & SLG8921K ON 08.07.2019

We refer to the above matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement in related to the above road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

<input checked="" type="checkbox"/> Authorization To Act	<input checked="" type="checkbox"/> Original Tax Invoice no. INV42189
<input type="checkbox"/> Original Rental Receipt and Agreement	<input checked="" type="checkbox"/> LTA search receipt
<input type="checkbox"/> Letter Of Discharge	<input checked="" type="checkbox"/> Hire Agreement (individual)

Survey was done by Insurance instruction and was surveyed by Mr Kenneth
on 16-Jul-19

As a result of the accident, our client's vehicle was damaged and has been put to loss and Expenses, particulars of which are as follows:-

1] Cost of repair (inclusive of 7% GST)	\$ 642.00
2] Loss of Rental (\$135.00 x 2 days)	\$ 270.00
3] LTA Search	\$ 7.45
Total	<u>\$ 919.45</u>

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury claim.

Your faithfully

Mandy Lim

Email: mandy@ltm.sg

Lim Tan Motor Pte Ltd
Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721
Tel: 65-64520893 Fax: 65-64589127 Email: edmund@LTM.sg Website: www.LTM.sg
Co.Reg No. 199307277D GST Reg No. M2-0019086-0

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12 July 2019

HENG KWAN PENG JOSEPH
BLK 214 BISHAN STREET 23
#09-223
SINGAPORE 570214

Dear Sir/Mdm,

OUR REF : CC4/ASM19012231/pb3
YOUR REF : SLG 8921K
**ACCIDENT INVOLVING SLG8921K AND SLW6757Y ALONG NEW BRIDGE ROAD ON
08/07/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third-party claim(s) from **Lim Tan Motor Pte Ltd** acting on behalf of the owner of **SLW6757Y** against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third-Party.

Please be informed that your No Claim Discount (NCD) may be affected because of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to jimmychen@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorized driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2928 or jimmychen@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Jimmy
Case Handler
DID: 6841 2928
FAX: 6741 4108
Email: jimmychen@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

To Whom It May Concern

AUTHORIZATION TO ACT

I/We, CLX55 PTE LTD ('the third party Claimant') of 33 UBI AVENUE 3 #01-77, VERTEX SINGAPORE 408868 (Address) owner of SLW6757Y (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number SLW6757Y that was damaged pursuant to the accident which occurred on 08-Jul-19 (date) along SLIP ROAD FROM NEW BRIDGE ROAD TOWARDS UPPER PICKERING STREET (locate on) involving vehicle number SLG8921K (the accident').

I/We further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

Dated this 8th (day) of July (month) 2019 (year)



Signed By ' the third party claimant '



Signed By ' the workshop '



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLG 8921K (Insd veh)	Model: Mercedes Benz E220D (1950cc)
	SLW 6757Y (TP veh)	
Date of Accident/ Time:	08/07/2019	

Repair Estimate	: \$	995.10	
Final Repair Cost (w/GST)	: \$	642.00	
Loss of Use	: \$	-	days at \$ per day
Rental (if any)	: \$	270.00	2 days at \$135.00per day
LTA / GIA Search Fee	: \$	7.45	
Others:	: \$	-	
	: \$		
Final Settlement Sum	: \$	919.45	

Payee Name: LIM TAN MOTOR PTE LTD

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>15</u>
BOLA Liability: <u>10</u> (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks:	

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

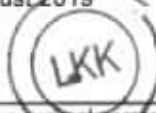
We confirmed that we have the authority of our client to act for and on their behalf in this accident.



Signature of workshop representative / Workshop stamp

Name of Representative: Mandy Lim

Date: 30th August 2019



Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Richard Ang

Date: 30th August 2019



Signature of AXA's surveyor/representative:

Name of AXA's surveyor / representative:

Date:

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident



LIM TAN MOTOR PTE LTD
林陳摩哆私人有限公司

Company's Registration No.: 19207271D
GST Registration No.: M2-0119086-0

Branch
(Warranty and Performance) Blk 9 Sector C #01-38/40/42
Sin Ming Industrial Estate, Singapore 575644
Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65
Sin Ming Industrial Estate, Singapore 575675

Main Office / Workshop
Blk 176 Sin Ming Drive #01-09/10/06
Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)
Fax: +65 6458 9127
Email: sales@LTM.sg

WWW.LTM.SG

CLX55 PTE LTD
33 UBI AVENUE 3
#01-77, VERTEX
SINGAPORE 408868

ATTN : MOTOR CLAIMS DEPT
TEL :
FAX :
A/C NO. : 30C0/898

MILEAGE :
W.O NO. : SO42441
CAR NO. : SLW6757Y
MAKE : MERCEDES BENZ
MODEL : E220D AUTO

TAX INVOICE

NO : INV42169
DATE : 29-07-2019
TERMS : COD
PAGE : 1

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1 TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR	1 UNIT			600.00

SINGAPORE DOLLARS : SIX HUNDRED AND FORTY TWO ONLY

REMARKS: D.O.A : 08.07.2019
LKK REF : CC4/ASM19012231/pb3

TOTAL QTY: 1.00

SUBTOTAL	600.00
DISCOUNT	0.00
TOTAL	600.00
GST 7 %	42.00
NET	642.00
Deposit	0.00
Balance	642.00



AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction



33 Ubi Ave 3 #01-77 Vertex
Singapore 408668
UEN 201807868G

CLX 55 PTE LTD



33 Ubi Ave 3 #01-77 Vertex
Singapore 408668
UEN 201807868G

CLX 55 PTE LTD

HIRER AGREEMENT (INDIVIDUAL)

THIS AGREEMENT MADE ON this 12th day of June 2019 between -

1. **CLX55 PTE LTD** (UEN No. 201807868G) a company incorporated in Singapore and having its registered office at 33 Ubi Ave 3 #01-77 SINGAPORE 408668 (hereinafter referred to as "the Owner");
2. **Ang Kok Siang Kenneth** (NRIC S91286672) of Blk 190 Pahl Rls S1 12 #05-34 Singapore 510190 (herein after referred to as "the customer") (collectively, referred to as "the parties")

IT IS HEREBY AGREED as between the Parties as follows -

1. AGREEMENT FOR HIRE

- 1.1. The Owner will let and the Customer will take on hire upon the following terms and conditions the Car.
- 1.2. This Agreement is a conditional agreement and will commence upon the receipt of delivery of the Car except for the Deposit, part of which would be payable upon the signing of this Agreement.
- 1.3. The Customer shall sign a NOTE OF CONFIRMATION OF RECEIPT OF DELIVERY OF THE CAR as per Schedule 3 when taking delivery of the Car.
- 1.4. The Customer shall be a mere bailee of the Car and no interest shall pass to the Customer.

2. HIRE RATE

- 2.1. The Hire Rate shall be the sum of SGD 945.00 weekly, payable in advance on Monday of each week on the date of commencement of this Agreement, as the case may be.
- 2.2. A late fee of SGD shall be imposed for each week of later payment.
- 2.3. The Owner and Customer have agreed that there is no period of credit, time of the essence.

3. PERIOD OF HIRE

- 3.1. The Period of Hire shall be for a fixed period of 12 months.
- 3.2. Date of commencement of Hire will be 1st June 2019.

4. DEPOSIT

- 4.1. The Customer is required to pay a deposit of SGD 3,000.00 ("Deposit").
- 4.2. One week advanced payment of \$945 to be paid upon handing over of vehicle
- 4.3. The Deposit shall be deductible by the Owner against such claim(s) as against the Customer. The balance after such deduction(s) shall only be refundable to the Customer after successful fulfillment of this Agreement.
- 4.4. Weekly rental payments to be made to DBS Current 047-8039228

5. CARE, USE AND CUSTODY OF THE CAR

- 5.1. The Customer shall drive the Car only while qualified to do so and while holding all necessary current licenses and permits and shall at all times drive the Car in a careful and skilful manner and in accordance with all legal requirements and with the Owner's standard policy of insurance which is available for inspection at the Owner's registered office.



- 5.2. The Customer shall not use the Car for racing or pace making. Not more than six (6) passengers shall be carried in the Car at any one time.

- 5.3. The car shall not be used for any purpose which is illegal or contrary to law. Where the Customer shall indemnify the Owner should the Car be impounded by the authorities as a result of such illegal use of the Car.

- 5.4. The Customer shall keep the Car at all times in his possession and custody and not part with the possession or custody to any other person, except if so authorized by the Owner in writing.

- 5.5. The Customer may be permitted by the Owner to name one (1) alternate driver of the Car, in which event, the Customer and the alternate driver shall each individually be bound by the terms of this Agreement, provided always that each alternate driver shall between 27 years old and 70 years old with a minimum of 2 years driving experience. The Customer nevertheless continues to be liable for all terms of this Agreement, particularly as regards to the payment of the Hire Rate, and shall ensure that the alternate drivers and each of them individually adheres to the terms of this Agreement.

- 5.6. The Customer and/or any alternate driver of the car shall be liable for all and any excess in the event that the insurance policy of the Car is activated for any incident, whatsoever.

- 5.7. Comprehensive motor insurance & LDW is included in the monthly rental rates. However, the Hire shall always be responsible for the non-waivable damage excess to the car in the event of any accident as shown below:

Insurance Excess	Non Waivable Excess	Windscreen Excess
\$52,500.00 (Singapore use only - 1st year)	\$52,500 (Singapore use only)	\$5187.00 (Singapore use only)
\$52,500.00 (Singapore use only)	\$55,000.00 (West Malaysia use)	\$5187.00 (West Malaysia use)
\$55,000.00 (West Malaysia use)	NA	NA

- 5.8. The Hirer accepts the Loss Damage Waiver on condition that each and every accident or damage to the vehicle is reported to the Owner and police within 24 hours. Non-collision damages to the vehicle and/or missing accessories and items are deductible as indicated above.

6. COVENANTS BY THE OWNER

- 6.1. The Owner hereby undertakes during the Period of Rental -

6.1.1 to pay for the Road Tax of the Car;

6.1.2 to ensure that the Car is properly insured;

6.1.3 to pay for the periodic maintenance of the Car as mandated by the manufacturer of the





33 Ubi Ave 3 #01-77 Vertex
Singapore 408868
UEN 201807868G

CLX 55 PTE LTD

HIRE AGREEMENT (INDIVIDUAL)

THIS AGREEMENT MADE ON this 12th day of June 2019 between -

1. **CLX55 PTE LTD** (UEN No. 201807868G) a company incorporated in Singapore and having its registered office at 33 Ubi Ave 3 #01-77 SINGAPORE 408868 (hereinafter referred to as "**the Owner**");
2. **Ang Kok Siang Kenneth (NRIC S9128667Z) of Blk 190 Pasir Ris St 12 #05-34 Singapore 510190**
(herein after referred to as "**the customer**").
(collectively, referred to as "**the parties**")

IT IS HEREBY AGREED as between the Parties as follows -

1. AGREEMENT FOR HIRE

- 1.1. The Owner will let and the Customer will take on hire upon the following terms and conditions the Car.
- 1.2. This Agreement is a conditional agreement and will commence upon the receipt of delivery of the Car except for the Deposit, part of which would be payable upon the signing of this Agreement.
- 1.3. The Customer shall sign a NOTE OF CONFIRMATION OF RECEIPT OF DELIVERY OF THE CAR as per Schedule 3 when taking delivery of the Car.
- 1.4. The Customer shall be a mere bailee of the Car and no interest shall pass to the Customer.

2. HIRE RATE

- 2.1. The Hire Rate shall be the sum of SGD 945.00 weekly, payable in advance on Monday of each week on the date of commencement of this Agreement, as the case may be.
- 2.2. A late fee of \$50 shall be imposed for each week of late payment.
- 2.3. The Owner and Customer have agreed that there is no period of credit, time is of the essence.

3. PERIOD OF HIRE

- 3.1. The Period of Hire shall be for a fixed period of 12 months.
- 3.2. Date of commencement of Hire will be 13th June 2019.

4. DEPOSIT

- 4.1. The Customer is required to pay a deposit of SGD 3,000.00 ("**Deposit**")
- 4.2. One week advanced payment of \$945 to be paid upon handing over of vehicle
- 4.3. The Deposit shall be deductible by the Owner against such claim(s) as against the Customer. The balance after such deduction(s) shall only be refundable to the Customer after successful fulfillment of this Agreement.
- 4.4. Weekly rental payments to be made to **DBS Current 047-9039228**

5. CARE, USE AND CUSTODY OF THE CAR

- 5.1. The Customer shall drive the Car only while qualified to do so and whilst holding all necessary current licenses and permits and shall at all times drive the Car in a careful and skilful manner and in accordance with all legal requirements and with the Owners' standard policy of insurance which is available for inspection at the Owner's registered office.





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- 5.2. The Customer shall not use the Car for racing or pace making. Not more than six (04) passengers shall be carried in the Car at any one time.
- 5.3. The car shall not be used for any purpose which is illegal or contrary to law. Where the Customer shall indemnify the Owner should the Car be impounded by the authorities as a result of such illegal use of the Car.
- 5.4. The Customer shall keep the Car at all times in his possession and custody and not part with the possession or custody to any other person, except if so authorized by the Owner in writing.
- 5.5. The Customer may be permitted by the Owner to name one (1) alternate driver of the Car, in which event, the Customer and the alternate driver shall each individually be bound by the terms of this part of this Agreement, provided always that each alternate driver shall be between 27 years old and 70 years old with a minimum of 2 years driving experience. The Customer nevertheless continues to be liable for all terms of this Agreement, particularly as regards to the payment of the Hire Rate, and shall ensure that the alternate drivers and each of them individually adheres to the terms of this Agreement.
- 5.6. The Customer and/or any alternate driver of the car shall be liable for all and any excess in the event that the insurance policy of the Car is activated for any incident, whatsoever.
- 5.7. Comprehensive motor insurance & LDW is included in the monthly rental rates. However, the Hirer shall always be responsible for the non-waiverable damage excess to the car in the event of any accident as shown below:

Insurance Excess	Non Waiverable Excess	Windscreen Excess
S\$2,500.00 (Singapore use only - 1st year)	S\$2,500 (Singapore use only)	S\$107.00 (Singapore use only)
S\$2,500.00 (Singapore use only)	S\$5,000.00 (West Malaysia use)	S\$107.00 (West Malaysia use)
S\$5,000.00 (West Malaysia use)	NA	NA

- 5.8. The Hirer accepts the Loss Damage Waiver on condition that each and every accident or damage to the vehicle is reported to the Owner and police within 24 hours. Non-collision damages to the vehicle and/or missing accessories and items are deductible as indicated above.

6. COVENANTS BY THE OWNER

6.1. The Owner hereby undertakes during the Period of Rental –

- 6.1.1 to pay for the Road Tax of the Car;
- 6.1.2 to ensure that the Car is properly insured;
- 6.1.3 to pay for the periodic maintenance of the Car as mandated by the manufacturer of the





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6.2. In the event that the Car is rendered unserviceable or otherwise unsafe to drive as a result of an accident, where the accident was -

- 6.2.1. the result of or contributed by the Customer's fault (or the fault of the alternate driver(s), if any), the Owner shall be under no obligation to provide a replacement car. The Customer hereby irrevocably agrees that the Hire Rate shall remain payable during such period.
- 6.2.2. through no fault of the Customer and the Customer remains fit to drive, the Hire Rate shall be suspended or pro-rated at the choice of the Owner.
- 6.2.3. through no fault of the Customer and the Customer is medically certified as being unfit to drive as a result of the accident, the Hire Rate shall be suspended or pro-rated at the choice of the Owner.
- 6.2.3. caused during the time when the Car was being driven by an alternate driver, the Owner shall be under no obligation to provide a replacement car. The Customer hereby irrevocably agrees that the Hire Rate shall remain payable during such period.

6.3. Except as aforesaid, the Owner shall have no other liabilities under this Agreement.

7. UNDERTAKINGS BY THE CUSTOMER

- 7.2. The Customer hereby undertakes during the Period of Rental -
- 7.2.3. to present the Car to the Owner at such mileage intervals for the purposes of periodic maintenance of the Car as mandated by the manufacturer of the Car.
- 7.2.4. to pay for all Running Expenses in respect of the Car;
- 7.2.5. not to use the Car for any illegal purpose or for purposes that is contrary to the law;
- 7.2.6. not to sub-hire the Car to any person(s) or allow the Car to be driven other than by himself or the 2 alternate drivers, if any. The Owner shall be informed of alternate drivers and all documents must be submitted.
- 7.2.7. to pay the Hire Rate on time and in any event on or before the same fall due.
- 7.1.6 not to make any alterations to the vehicle, whether visible or otherwise.

In case of any alterations to the vehicle, the following administrative charges shall apply:

- defacing, removing or covering up of one or more Private Hire decal/s: \$100.00 per event;
- applying tinted glass film, change of rims, grill, license plates and other body parts: cost of re-instatement with a minimum of \$500.00 per event.

7.1.7 to pay or otherwise indemnify the Owner for all and any accident excess for such amount as the Owner may determine on a case by case basis and in the Owner's absolute discretion, in case of own damage and/or third party claims and/or damages where Customer is partially or fully at fault.

7.3. The Customer hereby further undertakes and warrants that -

7.3.3. At the time when the Customer enters into this Agreement that the Customer is not an un-discharged bankrupt or have pending legal proceedings against the Customer for debts exceeding the sum of SGD10,000.00.

8. SPECIFIC ITEMS OF WEAR AND TEAR

8.2. Generally, the Customer shall be responsible for the replacement of wear and tear items except -

8.2.3. Items which are required to be replaced as mandated by the manufacturer of the Car during periodic maintenance of the Car;



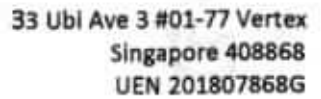


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- 8.2.4. Items in relation to the braking system of the Car;
- 8.2.5. Tyres, except where damage to the tyres is caused by a puncture for which the Customer shall be liable to pay for such repair work as may be required unless where the puncture is deemed by a skilled person to be of such nature that repair work would be unsafe, in which event, the costs of replace of the tyre shall be shared equally between the Customer and the Owner.
- 8.2.6. Items in relation to the engine and fuel system of the Car except where the replacement is necessitated by the actions of the Customer, where such action is the result of the Customer's deliberate actions.
- 9. TERMINATION OF THIS AGREEMENT**
- 9.2. The Owner may terminate this Agreement and take possession of the Car forthwith in the following circumstances -
- 9.2.3. The Customer fails to pay the Hire Rate on the day of the Hire Rate being due;
- 9.2.4. The Customer fails to pay the Deposit;
- 9.2.5. Use the Car in contravention of this Agreement;
- 9.2.6. The Customer fails to comply with and/ or execute any part of this agreement;
- 9.2.7. The Customer breaches any of the Undertakings and/or Warranties given at Clause 7 above
- 9.3. Upon the termination by the Owner pursuant to this part of this Agreement-
- 9.3.3. The Customer shall be liable to the Owner as liquidated damages, for the balance of the Hire Rate due under this Agreement as if this Agreement had subsisted and continued for the full Period of Hire;
- 9.3.4. The Customer shall fully indemnify the Owner for all legal costs and disbursements incurred before or after issuance of proceedings in Court incurred by the Owner in the enforcement of the Owner's right(s) under this Agreement;
- 9.3.5. The Deposit or such amounts making up the Deposit or part thereof, shall be paid over to the Owner without any right for the Customer to ask for an account and/or set-off against such amount(s) as may be owing by the Customer to the Owner.
- 9.4. Any forbearance, time granted by the Owner to the Customer or other such indulgences on the part of the Owner shall not be construed as a waiver of the Owner's full legal rights subsisting under this Agreement.
- 10. CONTRACTS (RIGHTS OF THIRD PARTIES) ACT**
- 10.2. A person who is not a party to this Agreement has no rights under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce any term of this Agreement, but this does not affect any right or remedy of a third party which exists or is available apart from the said Act.
- 11. GOVERNING LAW AND JURISDICTION**
- 11.2. This Agreement shall be governed by and construed in accordance with the laws of Singapore. The Parties hereby agree to submit to the non-exclusive jurisdiction of the Court of Singapore.





12. DEFINITIONS AND INTERPRETATIONS

"Business Day" means a weekday but shall exclude gazetted Public Holidays in Singapore;

"Deposit" means the amount set out at Clause 4.1.;

"Hire Rate" means the amount set out at Clause 2.1.;

"Running Expenses" means the daily expenses involved in running of the as set out, but not limited to that as set out in Schedule 2;

For and on behalf of _____)

CLX55 PTE LTD
LION
20/10/2000





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SCHEDULE 1

DAILY EXPENSES

The daily expenses involved in the running of the car shall include –

1. Daily visual inspection of the Car;
2. Topping up the Fuel;
3. Topping up of water, coolant and/or such other liquids as may be expected from time to time;
4. Expenses in keeping the Car clean;





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SCHEDULE 2

NOTE OF CONFIRMATION OF RECEIPT OF DELIVERY OF THE CAR

I, Ang Kok Siang Kenneth (NRIC S9128667Z) of Blk 190 Pasir Ris St 12 #05-34 Singapore 510190,
do confirm having taken delivery of the Car, details of which are as follows –

Brand : Mercedes
Make / Model : E Class 220D
Licence Number : SLW6757Y
Chassis Number : WDD2130042A061017

On this 12th day of June 2019, at 1100hrs,

I confirm and acknowledge that any alteration to the vehicle carries an administrative charge as per paragraph 7.1.6 of this Agreement and I further confirm that the Car was received in good condition.

Yours faithfully

Name : ANG Kok Siang Kenneth

NRIC : S9128667Z





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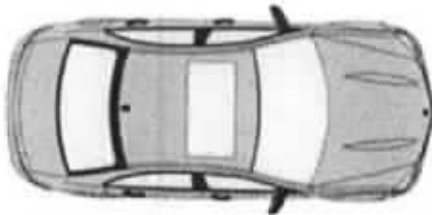
① side mirror swivels outwards



one small chip paint came off.



scratches on boot



Remarks:

1. Mileage 128654km.

2. ① mirror swivels outwards when locked.

② Boot auto not working - Kenneth to send in workshop to check.



> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 09 Jul 2019 / 13:29:14

Receipt Date/Time : 09 Jul 2019 / 13:29:14

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190709-001324

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SLG8921K

As at 08 Jul 2019/11:40:00

Insurance Co: AXA INSURANCE PTE LTD

1 Insurance Enquiry - SLG8921K

Enquiry Fee

20190709132744278771

Sub-Total	7.00	0.49	7.49
Total Before Rounding	7.00	0.49	7.49
Rounding Difference			0.04
Total Amount Payable			7.45

Paid By

xxxxxxxxxxxx7458	Credit Card: Visa/MasterCard	7.45
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Total	7.45
Cash Change	0.00
Tendered Amount	7.45
Excess Refundable Amount	0.00

THANK YOU AND HAVE A NICE DAY!


Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM19012231/Kpb3q2	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:YVONNE			Date : 10-09-2019	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLG 8921K	Veh. Inspected	SLW 6757Y	
Policy No.	VPA/P1955666	Coverage (\$)	0.00	
Claim No.	S9M01TER	Excess (\$)	0.00	
Assign From		Assign Date	10/07/2019	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ E220D (A)	c.c	1950	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	WDD2130042A061017	Colour	METALLIC BLACK	
Odometer	138816	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	225/55Z R17	KAPSEN	7 mm	
L/H Front Tyre	225/55Z R17	KAPSEN	7 mm	
R/H Rear Tyre	225/55Z R17	KAPSEN	7 mm	
L/H Rear Tyre	225/55Z R17	KAPSEN	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	08/07/2019	Inspection Date	16/07/2019	
Survey held at	LIM TAN MOTOR PTE LTD BLK 176 SIN MING DRIVE #03-09 SIN MING AUTOCARE SINGAPORE 575721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLW 6757Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO PUTTY AND SPRAY PAINTING.		500.00	400.00
	WHEEL ALIGNMENT.	NOT NECESSARY	80.00	-
	LABOUR CHARGES.		350.00	200.00
			930.00	600.00
GRAND TOTAL			930.00	600.00

RECOMMENDED COST OF REPAIRS			600.00
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Report Ref No. CC4/ASM19012231/Kpb3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

S9M01TER

Reference

CC4/ASM19012231/Npb3q2

Loss Date

8 July 2019

Report Date

9 Jul 2019 12:00:00 AM

Request Date

10 July 2019

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SLW6757Y

Make

TPWD MERCEDES-BENZ

Model

E220D AUTO

Service Address

...

Primary Contact/Insured

HENG KWAN PENG JOSEPH
BLK 214 BISHAN STREET 23, #09-223, 570214, Singapore
96380014

Claim Handler

ANG Yvonne
6568804461
yvonne_ang@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Medicals

Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1 (8).pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	13 September 2019

NAME RENTAL RECEIPT.pdf	Forms / Claim Documents	SUB-TYPE Others	AMK AUTO CONSULTANTS PTE LTD (TP)	DATE 13 September 2019
LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
LKK Inspection (d).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
LKKAdjustment1a (7).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
LKK PHOTO-2.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
LETTER TO OUP.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	13 September 2019
SLW6757V_Vehicle Details.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 August 2019
RENTAL AGREEMENT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	26 August 2019
LKK Survey Photos.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 July 2019
TP - MANDATE IA 19-07-2019.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 July 2019
TP ESTIMATE - MARKED.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 July 2019

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
 TP-IA 6757.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 July 2019
 Letter to OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	12 July 2019
 VIDEO FOOTAGE.mp4	Evidence	Videos	ANG Yeanne	10 July 2019
 SLG8921K INSD GIA.PDF	Reports & Statement	GIA Report	DHIWAR Namrata	10 July 2019
 TP PRI EMAIL FROM WORKSHOP WITH ESTIMATE & TP GIA.mng	Letters and Correspondence	Third Party	DHIWAR Namrata	10 July 2019