

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 22 August 2019 12:33 PM
To: PBSP
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SME8463P & SLS3732J ON 09/07/2019 LKK REF CC3/AIG19012215/eb3



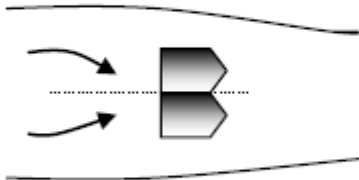
'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

We refer to the above matter.

We have received the video footage and review on the matter.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

	SCENARIO	DESCRIPTION	 X	 Y
18.		Vehicle X – Converging into single lane Vehicle Y - Converging into a single lane Reason: Both vehicles should exercise caution when merging	50%	50%

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Thursday, 22 August 2019 11:52 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SME8463P & SLS3732J ON 09/07/2019 LKK REF CC3/AIG19012215/eb3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Tuesday, 23 July 2019 9:21:48 AM

To: PBSP <pml-pbsp@simedarby.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: 甯珺 © <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SME8463P & SLS3732J ON 09/07/2019 LKK REF CC3/AIG19012215/eb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence to substantiate either's parties version. Enclosed herewith a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

Meanwhile, kindly forward to us with any evidence (if any) to support your claim

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Tuesday, 23 July 2019 8:35 AM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SME8463P & SLS3732J ON 09/07/2019 LKK REF CC3/AIG19012215/eb3

URGENT REMINDER

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,
Caroline

C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Wednesday, 17 July 2019 10:08:10 AM

To: PBSP <pml-pbsp@simedarby.com.sg>

Cc: 甯珺 @ <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SME8463P & SLS3732J ON 09/07/2019 LKK REF CC3/AIG19012215/eb3

Without Prejudice

Dear Caroline,

We refer to your below email.

Please be informed that this matter is handled by Ms Asher and she will get back to you for an update.

Meanwhile, please find attached copy of our Insured statement for your perusal.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Wednesday, 17 July, 2019 9:01 AM

To: Shu Pei (LKKAuto)

Cc: Admin A; CS A Team

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SME8463P & SLS3732J ON 09/07/2019

Dear Shu Pei,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Wednesday, 10 July 2019 4:40:57 PM

To: PBSP

Cc: 甯璿 ©; CS A Team

Subject: FW: REQUEST FOR DIRECT SETTLEMENT - SME8463P & SLS3732J ON 09/07/2019

Dear Caroline,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Wednesday, 10 July 2019 9:41 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: REQUEST FOR DIRECT SETTLEMENT - SME8463P & SLS3732J ON 09/07/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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