

Jia Le (LKK Auto)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>
Sent: Thursday, 10 October 2019 12:02 PM
To: Jia Le (LKK Auto)
Subject: RE: [MANDATE REQUEST] 3603590541SG-003 / SMJ7257Z & SMH7017K on 07/07/2019

Dear Jia Le,

You may settle at best up to \$7494.49.
Please assist to ensure repair invoice is uploaded as well.

Cost of Repair	:	\$	6,527.00
Loss of Rental	:	\$	960.00
Search Fee	:	\$	7.49
Total	:	\$	7,494.49

Best regards,
Chan Kian Meng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
KianMeng.Chan1@aig.com | www.aig.sg

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Thursday, October 10, 2019 11:29 AM
To: Chan, Kian-Meng
Subject: [EXTERNAL] RE: [MANDATE REQUEST] 3603590541SG-003 / SMJ7257Z & SMH7017K on 07/07/2019

This message is from an external sender; be cautious with links and attachments.

AIG Ref: 3603590541SG

Dear Kian Meng,

ACCIDENT INVOLVING SMH 7017K(OI) AND SMJ 7257Z(TP) ON 07/07/2019

We refer to the above matter.

Mandate summary and the relevant documents had been uploaded in Merimen.

For your approval please.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian-Meng [mailto:Kianmeng.Chan1@aig.com]
Sent: Tuesday, 23 July 2019 1:23 PM
To: Jia Le (LKK Auto)
Subject: 3603590541SG-003 / SMJ7257Z & SMH7017K on 07/07/2019

Dear Carlor,

Please be informed that I have spoken to insured on the claim matters. Insured mentioned that he received LKK's letter that was dated in June; have explained accordingly. Just FYI.

p/s: Insured confirms that he was being pushed forward and hit TPV. I have shared videos in Merimen.

Best regards,
Chan Kian Meng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
KianMeng.Chan1@aig.com | www.aig.sg

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The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.



Teamwork Garage Pte Ltd
53 Ubi Avenue 1 #01-23/24 Singapore 408934
Paya Ubi Industrial Park
Tel: 6844 2475 Fax: 6844 2474
Email: claims@teamworkgarage.com
GST Register No: 201015366H

Jiale

04th October 2019

Our reference: 1907-24 // Your reference: SMH7017K

AIG Asia Pacific Insurance Pte Ltd

BY HAND

78 Shenton Way

#08-16

Singapore 079120

Attn: Motor Claims Department

Dear Sir/ Madam,

Claimant : THUNG XIN YU SERENE

Address : BLK 140A CORPORATION DRIVE #15-24 S(611140)

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident **07/07/2019** along **PIE (TUAS) BEFORE WHITLEY ROAD EXIT** involving our client's vehicle registration number **SMJ7257Z** and vehicle registrations number **SMH7017K** driven by you/your insured's driver at the material time.

The accident was caused by your insured negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$ 6,527.00
Loss of Rental	:	\$ 1,140.00
LTA Search	:	\$ 7.49
Total	:	\$ 7,674.49

A copy of each of the following supporting documents are enclosed:-

- a) Our Client's Accident Report/Police Report;
- b) COE/PARF Certificates;
- c) Owner / Driver's IC & Driving License;
- d) Certificate Of Insurance;
- e) LTA Search Tax;
- f) Letter Of Authorisation;
- g) Tax Invoice;
- h) Satisfaction Of Repaired Vehicle;
- i) 2x Rental Agreement & Official Receipt;

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Please send to us an acknowledgement of receipt of this letter with 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim is quantified based on the supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Yours faithfully,



Teamwork Garage Pte Ltd

Encl.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19012211/db3

19 JULY 2019

PEH GEN LI

BLK 310 YISHUN RING ROAD

#10-1234

SINGAPORE 760310

Dear Sir/Madam,

ACCIDENT INVOLVING SMH 7017K(AIG) / SMJ 7257Z/ OTHERS ALONG/ AT PAN ISLAND EXPRESSWAY (CHANGI) BEFORE EXIT 19 LANE 1 ON 07/07/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMJ 7257Z against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE

Case Handler

DID: 6749 5792

FAX: 6741 4108

Email: jjiale@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORIZATION

To AlG and teamwork garage pte ltd (Third party insurance & Workshop)

Claimant Thung xin yu serena

Dear Sirs,

I/We, Thung xin ~~yu~~ serena owner of vehicle no. SMJ7257Z

hereby authorize my/our repairer, Teamwork garage pte Hd

act as my/our agent and proceed on behalf for me/us with respect to my/our claim for repair costs and/or rental and/or loss of use ("claim") for my/our vehicle no. SMJ7257Z that was damage pursuant

to the accident which occurred at/along DIE (tuas) before Whitley road exit

involving vehicle nos. SMH7017K

I/We hereby irrevocably assign absolutely to you that I/we have authorized and assigned all compensation monies pertaining the above mentioned accident due to me/us to my/our repairer/solicitors TEAMWORK garage pte ltd. I/We hereby authorize you to forward and release all compensation settlement cheques(s) due to the settlement to my/our repairer/solicitors TEAMWORK garage pte ltd pertaining to above said accident whom I/we authorized and assigned to collect the said compensation monies.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned.

I/We acknowledge that the Discharge Voucher applies only to my/our property damage and will not affect any of the personal injuries claim(s) involved and/or uninsured losses claim in a later date. Further the settlement terms herein should not be used as an evidence to prejudice to any personal injuries claim(s) involved and/or other uninsured losses claim arising of the subject matter in the action.

Thank you.

Dated this 08 day of 07 (month) 20 19 (year)

Signature of owner vehicle (claimant): 

Name of owner of vehicle (claimant) Thung xin yu serena

NRIC Number (claimant) S8835688H

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **TEAMWORK GARAGE PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$7,450.00** (Global Sum) for vehicle no. **SMJ 7257Z** that was damaged pursuant to the accident which occurred on **07/07/2019** (date) along **PIE (TUAS) BEFORE WHITLEY RD EXIT** involving vehicle no/s **SMH 7017K**.

This is pursuant to the inspection conducted on **18/07/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **THUNG XIN YU SERENE** ("the third party claimant") of vehicle no. **SMJ 7257Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMJ 7257Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of 10 (month) 2019 (year)



X6Q

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Bill To:

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG BUILDING
78 SHENTON WAY
#08-16 SINGAPORE 079120

Tax Invoice

Invoice number : TI-6979

Date : 03-10-19

Terms : C.O.D.

Vehicle number : SMJ7257Z

Make / Model : MERCEDES C200

Description	Amount (S\$)
ACCIDENT INVOLVING SMJ7257Z / SMH7017K ON 07/07/2019 @ PIE (TUAS) BEFORE WHITLEY ROAD EXIT	
INCLUSIVE OF SUPPLYING PARTS , LABOUR , PANEL BEATING AND SPRAY PAINTING	
LUMP SUM REPAIR	\$6,100.00
SINGDOLLARS : SIX THOUSAND FIVE HUNDRED AND TWENTY-SEVEN DOLLARS ONLY	
Thank you for your business and have a nice day !	

Reference : 1907-24

Subtotal \$6,100.00

* Cheque payment should be issued in favour to TEAMWORK GARAGE PTE LTD

Add: GST 7% \$427.00

** Please ensure that your vehicle is of good condition upon the point of collection.

Total Inc GST 7% \$6,527.00

E. & O. E

Less: Deposit \$0.00

Balance Due \$6,527.00



TEAMWORK GARAGE PTE LTD

CUSTOMER'S SIGNATURE

K & t Cars

53 Ubi Ave 1 #01-23 Paya Ubi Ind Park Singapore 408934
Tel: 6844 5938 Fax: 6285 5228 Email : kntcars@gmail.com
Biz Reg. No.: 53208965X

No.: 3263

OFFICIAL RECEIPT

04 OCT 2019

Date: _____

Received from THUNG XIN YU SERENE

The Sum of Dollars five hundred and forty dollars only

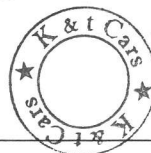
Being payment of SKT5400 15/07/2019 - 17/07/2019

\$ 540

Cheque No.: _____



K & t Cars



Authorised Signature

K & t Cars

53 Ubi Ave 1 #01-23 Paya Ubi Ind Park
Singapore 408934
Tel: 6844 5938 Fax: 6285 5228
Email: kntcars@gmail.com
Biz Reg. No.: 53208965X

VEHICLE RENTAL AGREEMENT

NO.: KT-04099

Veh. No.: SET 5440V	Replace Veh. No.: SMJ 7257 Z
Veh. M / M: Hyundai Elantra	Replace Veh. M / M: Mercedes C200

HIRER'S PARTICULAR		<input type="checkbox"/> SAME AS HIRER	DRIVER'S PARTICULAR	
Name:	THUNG Xin Yu Serene		Name:	Althansa Binti Ahzamshah
Address:	BK 159A Rivervale crescent #16-659 S(541159)		Address:	BK 140A Corporation Drive #15-24 S(611140)
I/C:			I/C:	897080980
D.O.B:			D.O.B:	04/03/1997
Contact:			Contact:	83991403
Pass Date:			Pass Date:	29/12/2017

	A - ACCIDENT	Hirer's acceptance
	C - CRACKED	
	D - DENTS	Driver's acceptance
	S - SCRATCHES	

RENTAL DETAILS					
Mileage Out		REMARKS	Mileage In		REMARKS
Date Out	15/01/2019		Date In	17/01/2019	
Time Out	1500		Time In	1200	
ASSIGNED BY			CHECKED BY		

RENTAL CHARGES				PETROL / DIESEL LEVEL					
Daily	@ \$	180	3 Days @ \$ 540	OUT	E	1/4	1/2	3/4	F
Weekly	@ \$		Wks @ \$						
Monthly	@ \$		Mth @ \$	IN	E	1/4	1/2	3/4	F
Hours	@ \$		Hrs @ \$						
*Inclusive of additional charges (if any)				Petrol Charges		YES	NO	AMT: _____	
Amt payable* \$ 540				CDW		YES	NO	AMT: _____	
Payment: <input type="checkbox"/> CASH <input type="checkbox"/> NETS <input type="checkbox"/> CHQ <input type="checkbox"/> VISA <input type="checkbox"/> MAST				Security Deposit		YES	NO	AMT: _____	
Bank / Cheque No.:				Advance Payment		YES	NO	AMT: _____	

I/We have read and agree to the terms and conditions stated on this page and overleaf. I/We am/are also aware that should there be any parking and/or traffic offence committed during the leasing period when the vehicle is in my/our possession, we will be billed accordingly. Subsequently, our personal details may be tender accordingly to the government parking and/or traffic offence department. With us undersigning below, I/We am/are sure that all information I/We have given to K & t CARS in connection with this agreement are true and accurate.

IMPORTANT INFORMATION (To be go through by the personnel of K & t CARS to the hirer and/or driver upon leasing of vehicle)

- ❖ Only persons above 26 and below 60 years of age with 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
- ❖ Vehicle is strictly for Singapore use only and may not be driven out of Singapore without prior consent of the company K & t CARS.
- ❖ Use of the vehicle illegal purpose such as in connection with theft, drug peddling or trafficking, smuggling is strictly prohibited.
- ❖ Additional drivers are required to register with us before they are allowed to drive the vehicle. Otherwise, he/she will not be protected by the insurance cover.
- ❖ The hirer shall be liable for excess charges for any late return of the rate shown per hour or on a per day basis.
- ❖ In case of any accident, the hirer MUST report to K & t CARS immediately regardless of the seriousness of the impact occurred. If there are bodily injuries, a police report MUST be made within the next 24 hours.
- ❖ In view of all accident, the hirer will bear the full responsibility for the SGD\$3,500/- excess payable to K & t CARS and also the first SGD\$3,500/- excess for damaged to the third party vehicle.

ACKNOWLEDGEMENT	
 Signature of hirer / driver (company stamp if any)	 For and on behalf of K & t CARS (authorised signature only)

K & t Cars

53 Ubi Ave 1 #01-23 Paya Ubi Ind Park Singapore 408934
Tel: 6844 5938 Fax: 6285 5228 Email : kntcars@gmail.com
Biz Reg. No.: 53208965X

No.: 3262

OFFICIAL RECEIPT

Date: 04 OCT 2019

Received from THUNG XIN YU SERENE

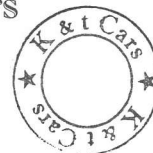
The Sum of Dollars SIX HUNDRED DOLLARS ONLY

Being payment of SKU 95329 18/07/2019 - 22/07/2019

\$ 600

Cheque No.: _____

K & t Cars



Authorised Signature

K & t Cars

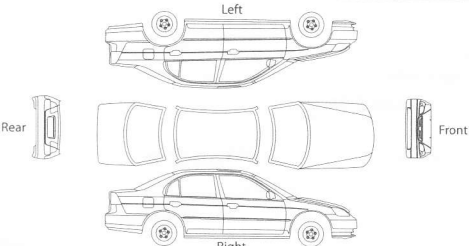
53 Ubi Ave 1 #01-23 Paya Ubi Ind Park
Singapore 408934
Tel: 6844 5938 Fax: 6285 5228
Email: kntcars@gmail.com
Biz Reg. No.: 53208965X

VEHICLE RENTAL AGREEMENT

NO.: KT-04211

Veh. No.: <u>SKU 9532 G</u>	Replace Veh. No.: <u>SMJ 72572</u>
Veh. M / M: <u>Toyota Altis</u>	Replace Veh. M / M: <u>Mercedes E550 C200</u>

HIRER'S PARTICULAR		<input type="checkbox"/> SAME AS HIRER DRIVER'S PARTICULAR	
Name: <u>THUNG XIN YU, SERBENE</u>	Name: <u>Alchanha Binti AHZamshah</u>		
Address: <u>BLK 159A Rivervale Crescent</u> <u>#16-659 S(541159)</u>	Address: <u>BLK 140A Corporation Drive</u> <u>#15-28 S(611140)</u>		
I/C:	D.O.B:	I/C: <u>597080980</u>	D.O.B: <u>04/03/1997</u>
Contact:	Pass Date:	Contact: <u>83991403</u>	Pass Date: <u>29/12/2017</u>

	A - ACCIDENT	Hirer's acceptance
	C - CRACKED	
	D - DENTS	Driver's acceptance
	S - SCRATCHES	

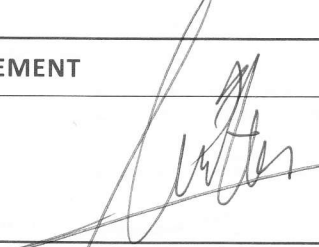
RENTAL DETAILS					
Mileage Out		REMARKS	Mileage In		REMARKS
Date Out	<u>18/07/2019</u>		Date In	<u>22/07/2019</u>	
Time Out	<u>1200</u>		Time In	<u>1600</u>	
ASSIGNED BY			CHECKED BY		

RENTAL CHARGES				PETROL / DIESEL LEVEL					
Daily	@ \$	<u>120</u>	<u>5</u> Days @ \$ <u>600</u>	OUT	E	1/4	1/2	3/4	F
Weekly	@ \$		Wks @ \$						
Monthly	@ \$		Mth @ \$	IN	E	1/4	1/2	3/4	F
Hours	@ \$		Hrs @ \$						
Inclusive of additional charges (if any)			Amt payable \$ <u>600</u>	Petrol Charges	YES	NO	AMT: _____		
				CDW	YES	NO	AMT: _____		
Payment: <input type="checkbox"/> CASH <input type="checkbox"/> NETS <input type="checkbox"/> CHQ <input type="checkbox"/> VISA <input type="checkbox"/> MAST				Security Deposit	YES	NO	AMT: _____		
Bank / Cheque No.:				Advance Payment	YES	NO	AMT: _____		

I/We have read and agree to the terms and conditions stated on this page and overleaf. I/We am/are also aware that should there be any parking and/or traffic offence committed during the leasing period when the vehicle is in my/our possession, we will be billed accordingly. Subsequently, our personal details may be tender accordingly to the government parking and/or traffic offence department. With us undersigning below, I/We am/are sure that all information I/We have given to K & t CARS in connection with this agreement are true and accurate.

IMPORTANT INFORMATION (To be go through by the personnel of K & t CARS to the hirer and/or driver upon leasing of vehicle)

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- ❖ Use of the vehicle illegal purpose such as in connection with theft, drug peddling or trafficking, smuggling is strictly prohibited.
- ❖ Additional drivers are required to register with us before they are allowed to drive the vehicle. Otherwise, he/she will not be protected by the insurance cover.
- ❖ The hirer shall be liable for excess charges for any late return of the rate shown per hour or on a per day basis.
- ❖ In case of any accident, the hirer MUST report to K & t CARS immediately regardless of the seriousness of the impact occurred. If there are bodily injuries, a police report MUST be made within the next 24 hours.
- ❖ In view of all accident, the hirer will bear the full responsibility for the SGD\$3,500/- excess payable to K & t CARS and also the first SGD\$3,500/- excess for damaged to the third party vehicle.

ACKNOWLEDGEMENT	
<u>Alchanha</u> X Signature of hirer / driver (company stamp if any)	 For and on behalf of K & t CARS (authorised signature only)

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 08 Jul 2019 / 14:51:27

Receipt Date/Time : 08 Jul 2019 / 14:51:27

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190708-001959

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - SLN7851Z				
As at 04 Jul 2019/21:15:00				
Insurance Co: FWD SINGAPORE PTE. LTD.				
1	Insurance Enquiry - SLN7851Z Enquiry Fee 20190708144955206088	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLA3671X				
As at 06 Jul 2019/20:05:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SLA3671X Enquiry Fee 20190708144955234641	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - GY4823B				
As at 05 Jul 2019/20:50:00				
Insurance Co: AXA INSURANCE PTE LTD				
3	Insurance Enquiry - GY4823B Enquiry Fee 20190708144955261384	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SMH7017K				
As at 07 Jul 2019/14:42:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
4	Insurance Enquiry - SMH7017K Enquiry Fee 20190708144955287955	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		28.00	1.96	29.96
Rounding Difference				0.01
Total Amount Payable				29.95
Paid By				
	xxxxxxxxxxxx5880	Credit Card: Visa/MasterCard		29.95
Total				29.95
Cash Change				0.00
Tendered Amount				29.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!