

Asher Sng (LKKAuto)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Monday, 27 September 2021 11:33 AM
To: Asher Sng (LKKAuto)
Cc: Khoo, Kay-Eng
Subject: RE: [REJECTION REQUEST] Your Ref: 8954230740SG // ACCIDENT INVOLVING SLS 4840Z AND SH 8586G ON 06/07/2019

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

The video footage is not conclusive.

Please proceed to reject the claim.

If there is further evidence we may review the matter.

Thank you

Norsiah MdNoor
Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1606
Norsiah.MdNoor@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, September 15, 2021 8:29 PM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Subject: [EXTERNAL] [REJECTION REQUEST] Your Ref: 8954230740SG // ACCIDENT INVOLVING SLS 4840Z AND SH 8586G ON 06/07/2019

This message is from an external sender; be cautious with links and attachments.

Hi Norsiah,

We refer to the above matter.

ACCIDENT INVOLVING SLS 4840Z AND SH 8586G ON 06/07/2019

Third party reported insured side swipe his vehicle at a merging lane.

Insured reported no involved or aware of any accident.

Third party video footage do not show either any impact or collision, video uploaded in merimen.

There is no police investigation result till date non any hard evidence from third party to the accident.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 27 September 2021 3:01 PM
To: Aileen Tan Lee Noi; Kazali Haji Selahudin
Cc: KKLau
Subject: RE: [REMINDER 8] AIG/LKK Ref: TBA [SLS4840Z] CDGE Ref; T0719/SH8586G/AT > > Acc on 06.07.2019 invlg SH8586G & SLS4840Z [AIG]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

Our principal has reiterated that the video is not conclusive to show that our insured is involved in the accident.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 24 August 2021 11:24 AM
To: Aileen Tan Lee Noi <aileentan@cdge.com.sg>
Cc: KKLau <kklau@lkkauto.com>
Subject: RE: [REMINDER 8] AIG/LKK Ref: TBA [SLS4840Z] CDGE Ref; T0719/SH8586G/AT >> Acc on 06.07.2019 invlg SH8586G & SLS4840Z [AIG]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Aileen,

We refer to the email below.

We are still pending for the police investigation result from your end.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Sent: Tuesday, 24 August 2021 10:06 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>

Subject: [REMINDER 8] AIG/LKK Ref: TBA [SLS4840Z] CDGE Ref; T0719/SH8586G/AT >> Acc on 06.07.2019 invlg SH8586G & SLS4840Z [AIG]

Importance: High

WITHOUT PREJUDICE

Ms Asher Sng

M/s LKK Auto Consultants Pte Ltd

We refer to our email dated 25 September 2019 and series of repeated reminders ending email of 16 April 2021.

Please let us have your urgent reply with offer to wrap up this long outstanding claim.

We look forward to hearing from you. Thank you.

Best Regards

Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

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