

ASS. REC. BY:

REF: CS/MSG19012198/ETf302

Special Instruction:

Singer: Steve

ASSIGNMENT (Office)

From (Person): Crystal Lee of MS/G Date/Time: 10/7/19 @ 2:24pm

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SMB 3611C Insured: SLK 9096P

at Workshop in/s SMRT Tel: 9154 1195

of Go woodlands Ind. Park E4

Policy No: 29114756 Claim No: 590260

Sum Insured: Excess:

Make of Veh: D.O.A. 6/7/2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 2:47pm @ 10/7/19 Person Contacted: Eddy Vehicle IN OUT

Date/Time	Action/Instruction	Technician
	SLK 9096P : CC3/LCR17012105/Kwa392 D.O.A. 10/06/2017	✓
	SMB 3611C : CC3/AZG19011077/SMB3 D.O.A. 10/06/2019	
12/Jul/19 @ 11:10	Revised via preli advise memmen	

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Wednesday, 10 July 2019 2:24 PM
To: assignments@lkkauto.com; admin-d@lkkauto.com
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: ARC - Repair Estimate (7).pdf; SAS2632218.PDF

Importance: High

Survey SMB3611C DOA: 06/07/19 SLK9096P (GRAB) (Outsource to LKK - bus) Car in Woodlands Bus Depot

Manual Assigned

Dear LKK,

Refer to the email below and attachment, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,
Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Motor Survey
Sent: Wednesday, 10 July, 2019 2:20 PM
To: Pauline Tham <pauline_tham@sg.msig-asia.com>; Low Yi Qian <yiqian_low@sg.msig-asia.com>
Cc: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: FW: Survey SMB3611C DOA: 06/07/19 SLK9096P (GRAB) (Outsource to LKK - bus) Car in Woodlands Bus Depot

Dear CL,

Please help to outsource to LKK for this case (bus- TP). Tks.

Best Regards

Winnie Chua
Senior Admin Officer, Claims Services (In-House Survey)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Jeong Choon Hwee (Auto Svcs/ARC/AR & SC/Buses) [<mailto:JeongCH@smrt.com.sg>]
Sent: Wednesday, 10 July 2019 2:12 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Cc: AutoSvs-ARC (Bus) <AutoSvs-ARCBus@smrt.com.sg>
Subject: Survey SMB3611C

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi,

Kindly arrange to survey the vehicle SMB3611C within 48 hours according to GIA guide line, involving your insured SLK9096P
Insurance Company : MSIG

Vehicle is in woodlands Bus Depot

Regards,
Edy Jeong
9154 1195

SMRT Automotive Services Pte Ltd
(Accident Repair Centre) (BUS)



CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Denise Tay (LKKAuto)

From: Steve Chen (LKK Auto)
Sent: Monday, 22 July 2019 8:49 AM
To: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses)
Cc: Koo Yew Chung (Auto Svcs/ARC/AR & SC); AutoSvs-ARC (Bus); SUR; Admin A; Denise Tay (LKKAuto)
Subject: Finalisation - SMB3611C (BUS/07/19/5008) - MSIG

Dear Catherine,

We confirm the finalize \$1650 (L/S, before GST). 2 days repair.

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) [mailto:catherineleesc@smrt.com.sg]
Sent: Friday, July 19, 2019 10:33 AM
To: Steve Chen (LKK Auto); SUR; Admin A
Cc: Koo Yew Chung (Auto Svcs/ARC/AR & SC); AutoSvs-ARC (Bus)
Subject: Finalisation - SMB3611C (BUS/07/19/5008) - MSIG

Hi Steve,

Attached herewith our copy of the bus repair estimate for the case.

Our finalised amount is \$1,650/- @ 2 working days under lump sum repair. Attached after repair photos for your perusal.

Please confirm the COR by return email ASAP.

Thank you

Best Regards

Catherine Lee

SMRT Automotive Services Pte Ltd

(Accident Repair Centre)

DID: 6866 2669 Fax: 6368 5592

catherineleesc@smrt.com.sg



Moving People, Enhancing Lives

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Pauline Tham

Date: 12 Jul 2019

Preliminary Advice

Insured Vehicle No	: SLK9096P		
TP Vehicle No	: SMB3611C	Accident Date	: 06/07/2019
Make	: ALEXANDER DENNIS ENVIRO500	Assignment Date	: 11/07/2019
Date of Inspection	: 10/07/2019	Est. Duration of Repair	: 2.00
Inspection At	: SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS) 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	3,120.99
Revised Amount	:S\$	1,799.98
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,799.98

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (x) The above survey was conducted on a 'without prejudice' basis.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2292D
Vehicle Details	
Vehicle No.:	SMB3611C
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Jul 2019
Vehicle Make:	ALEXANDER DENNIS
Vehicle Model:	ENVIRO500
Primary Colour:	Silver
Secondary Colour:	Black
Manufacturing Year:	2015
Engine No.:	22155330
Chassis No.:	SFD76CLR5FMTL4093
Maximum Power Output:	-
Open Market Value:	\$507,930.00
Original Registration Date:	01 Oct 2015
First Registration Date:	01 Oct 2015
Transfer Count:	0
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

The information contained herein is correct as at 10 Jul 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	10/07/2019 09:12
Date Of Accident	06/07/2019 15:00
Exact Location Of Accident	AT JUNCTION CHOA CHU KANG GROVE AND KEAT HONG LINK
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SMB3611C
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000
Vehicle Particulars	
Manufacturer	ALEXANDER DENNIS
Model	ENVIRO 500
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-19093203MFBP
Cover Note Number	
Driver	
Name of Driver	ZHANG XIAOHUI
Passport No/FIN	G8364109L
Date Of Birth	23/07/1974
Occupation	OUTDOOR
Date Of Driving Pass	06/10/2008
Driving Experience	10 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
E-Mail Address	NOEMAIL

Address	NO ADDRESS
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	60

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

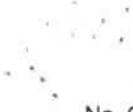
On 06/07/2019 at about 1502hrs, when traffic light turn green, my bus SMB3611C was traveling along Choa Chu Kang Grove after BS: 44899 (Opp APSN) right front portion had grazed onto the left front portion of a private car SLK9096P that was making a sudden U-turn from the opposite direction. There were 60 pax onboard my bus and no injuries reported. After exchanged particulars, my bus was arranged to continue revenue service.

Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	PENDING DOWNLOAD
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLK9096P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SAM TUCK YIN
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	



No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **secretly** the details of the accident to speed up the claims process.
2. This form must be completed by the **Policyholder and/or the Authorised Driver**.
3. Information provided must be as **faithful and accurate as possible**. Any willful misrepresentation or withholding of material facts may allow insurance companies to **invalidate policy liability**.
4. This form and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false information may be referred to the Police for investigation.**
6. The report will be forwarded by the Insurers to the Insurance Association of Singapore (IAS) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the submission of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

- under stand, acknowledge, agree and consent that:
- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident that collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police, for the purpose(s) of
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
 - (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may be permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents/including their lawyers/law firms, which may be sited outside of Singapore, for one or more of the above Purposes.
 - (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
 - (e) The information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre/Insurer's Signature
Name:
NIC/FIN No.:





Case Details

Case Reference Number : BUS/07/19/5008
 Type of Repair : Accident Repair
 Vehicle Registration Number : SMB3611C

Company Type : SMRT Buses Ltd
 Estimation ID : EST-7634-ID
 Assigned By : Claiming Case Owner Team

Insurance Company Name : MSIG Insurance (S) Pie Ltd
 Accident Date and Time : 06/07/2019 07:02 AM
 Vehicle Age(In Months) : 45

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	SMRT Recommendation				Repair/ Replace	Surveyor Quantity	Surveyor Approval		Remarks
						List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)			Surveyor Final Price(\$)	Repair/Replace	
Standard	Main	VE		RH LIGHT POD	1	531.59	531.59	30.00	372.11	Replace	1	0.00	Replace	X MM
Standard	Main	BODY RH	6011052	BUMPER,CORNER:RH,FOR ADL E500 DD BUS	1	1,181.40	1,181.40	30.00	826.98	Replace	1	826.98	Replace	✓ ER
									Total Spare Part Cost	1,199.09	Surveyor Total		826.98	
									Lump Sum Discount (%)	20.00	Lump Sum Dis (%)		20	
									Final Spare Part Cost	959.27	Final Sur Total		661.58	

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REMOVE & REPLACE ABOVE ITEMS AND REPAIR FRONT RHS PORTION	530.00	265	✓
Total:			530.00	265.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO PUTTY & RESPRAY	878.00	708	✓
Total:			878.00	708.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
Total:			0.00	0.00	

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	959.27	661.58
Total Labour Cost	530.00	265.00
Total Spray Painting	878.00	708.00
Other	0.00	0.00
Overall Total	2,367.27	1,634.58
Lump Sum Repair Option		✓
Lump Sum Total	0.00	1,650.00

3120.99

Surveyor Approved Amount

1,650.00

No of Repair Days*

3

2

Remarks

L/S repair, take after spray. Finalize sent to stevechen@lkkauto.com.

Surveyor Name

STEVE CHEN

Signature

Save Clear

Survey Date

10/07/2019

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed **and** is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd	
60 Woodlands Industrial Park E4, Singapore 757705	
FAX Number : 63685592	
Estimator Telephone Number : 68662623	
Accident Reporting Number : 68662672	

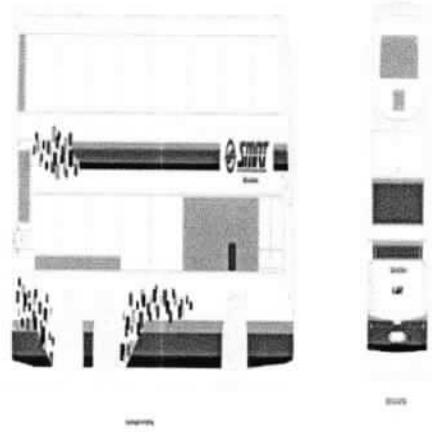
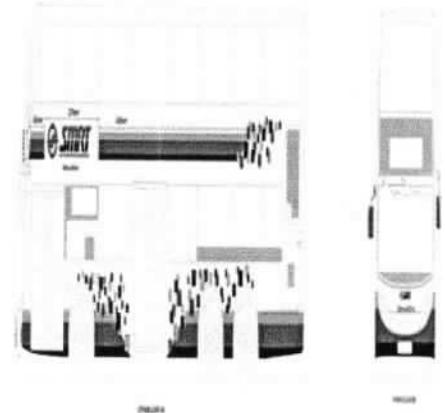
Date Generated : 19/07/2019

User ID : CatherineLee

Section A - Accident Details	
Registration Number	SMB3611C
Case Reference Number	BUS/07/19/5008
Registration Date	1/10/2015
Company Type	SMRT Buses Ltd
Make	ALEXANDER DENNIS
Model	ENVIRO 500
Name of Driver	Zhang Xiao Hui
Type of Accident	Side Swipe
Accident Date and Time	6/7/2019 3:02 PM
Accident Reported Date and Time	9/7/2019 2:37 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24102359
Special Instruction to ARC, if any	SMB3611C-RIGHT FRONT PORTION SLK9096P (TP) INSURED WITH MSIG
Prepared Date and Time	10/7/2019 1:49 PM
Chassis Number	SFD76CLR5FMTL4093
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$530.00	\$265.00
Total Spray Cost	\$878.00	\$708.00
Total Spare Part Cost	\$661.58	\$661.58
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$2,069.58 <i>2539.24</i>	\$1,634.58
Lump Sum Total	\$0.00	\$1,650.00
Number of Repair Days	3 0	2 0
Prepared / Adjusted By	Jeong Choon Hwee	STEVE CHEN
ARC / Surveyor Sign Off Date	10/07/2019 2:06 PM	10/07/2019 3:03 PM
Signature		
Remarks		L/S repair, take after spray. Finalize sent to stevechen@kkkauto.com.

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	





SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 19/07/2019

User ID : CatherineLee

Section D - Details of Repair Estimates									
Part 1 - Labour Works									
Job Scope		Quotation from AR				Adjusted by Surveyor, if applicable			
TO REMOVE & REPLACE ABOVE ITEMS AND REPAIR FRONT RHS PORTION		\$530.00				\$265.00			
Total Labour		\$530.00				\$265.00			
Part 2 - Spray Painting & Panel Beating Related Works									
Job Scope		Quotation from ARC				Adjusted by Surveyor, if applicable			
TO PUTTY & RESPRAY		\$878.00				\$708.00			
Total Spray Painting & Panel Beating		\$878.00				\$708.00			
Part 3 - Other Costs - Accident and Accident Repair Related Expense									
Job Scope		Quotation from ARC				Adjusted by Surveyor, if applicable			
Total Other Costs									
Part 4 - Spare Parts / Material Usage									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6011052	BODY RH	20590172/2	BUMPER CORNER R/H FOR ADL E500 DD BUS	1.00	\$1,181.40	30.00	\$826.98	Replace	Replace
Total					\$1,181.40		\$826.98		
Added Spare Parts / Material Usage After Surveyor Signed off									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	10 Jul 2019		11 Jul 2019 09:15 Edit Adj Rpt	S\$1,650.00 Edit Estimates	S\$1,650.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	GRAB RENTALS PTE LTD , Co. Reg. No.: 201617200G								
Main Claimant:	SMRT BUSES LTD , Co. Reg. No.: 198202292D								
Vehicle Reg. No.:	SMB3611C	Date of Loss:	06/07/2019 15:00 - :59 [45 Months and 5 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 599260	Policy/Cover Note No.:	29114756 (Comprehensive) Coverage: 01/02/2019 - 31/01/2020						
Vehicle Reg. No. (Insured):	SLK9096P	Policy No. (Claimant):							
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Pauline Tham - 6594 2545]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Imm.Advice due 12/07/2019]								
Driver/Custodian (Insured):	SAM TUCK YIN (), NRIC: S6812678I, Tel: +6596271522 Email:								
Adj Asg. Remarks:	on WP. (manual assigned to LKK) Liab: 100%. Contact: Edy Jeong @ 9154 1195 Manual assigned to LKK via email on 10/07/19.								
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail					
There are no mail for this case.									
ALL ASSOCIATED TASKS <input type="checkbox"/>			View All	Search Tasks					
			Create New Task	Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SMB3611C (599260)**
[SLK9096P]
TP
SMRT BUSES LTD
Jul 6 2019 3:00PM
[GRAB RENTALS PTE LTD]
SMRT Automotive Services Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View	View in Browser
Assessment Reports									1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print					
1	10/07/19 15:11	Accident Statement From: SC - Reg. No: SLK9096P, Claimant: GRAB RENTALS PTE LTD		Load HTM						
2	10/07/19 15:11	Addendum Sheet From: SC - Reg. No: SLK9096P, Claimant: GRAB RENTALS PTE LTD		Load TIFF						
3	10/07/19 15:11	Accident Statement Addm. #1 From: SC - Reg. No: SLK9096P, Claimant: GRAB RENTALS PTE LTD		Load HTM						
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	(Draft)	Adjuster Immediate Advice		(Protected)						
Photos/Images									3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	22/07/19 08:43	General View		Load JPG	<input checked="" type="checkbox"/>					
2	22/07/19 08:43	General View		Load JPG	<input checked="" type="checkbox"/>					
3	22/07/19 08:43	General View		Load JPG	<input checked="" type="checkbox"/>					
4	22/07/19 08:43	General View		Load JPG	<input checked="" type="checkbox"/>					
5	22/07/19 08:43	Chassis Number		Load JPG	<input checked="" type="checkbox"/>					
6	22/07/19 08:43	General View		Load JPG	<input checked="" type="checkbox"/>					
7	22/07/19 08:43	General View		Load JPG	<input checked="" type="checkbox"/>					
8	22/07/19 08:43	General View		Load JPG	<input checked="" type="checkbox"/>					
9	22/07/19 08:43	General View		Load JPG	<input checked="" type="checkbox"/>					
10	22/07/19 08:43	General View		Load JPG	<input checked="" type="checkbox"/>					
11	22/07/19 08:43	General View		Load JPG	<input checked="" type="checkbox"/>					
12	22/07/19 08:43	General View		Load JPG	<input checked="" type="checkbox"/>					
13	22/07/19 08:43	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>					
14	22/07/19 08:43	Photo After Spray		Load JPG	<input checked="" type="checkbox"/>					
15	22/07/19 08:43	Photo After Spray		Load JPG	<input checked="" type="checkbox"/>					
16	22/07/19 08:43	Photo After Spray		Load JPG	<input checked="" type="checkbox"/>					
17	22/07/19 08:43	Photo After Spray		Load JPG	<input checked="" type="checkbox"/>					
18	22/07/19 08:43	Photo After Spray		Load JPG	<input checked="" type="checkbox"/>					
19	22/07/19 08:43	Photo After Spray		Load JPG	<input checked="" type="checkbox"/>					
20	22/07/19 08:43	Photo After Spray		Load JPG	<input checked="" type="checkbox"/>					
Documentation									1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print					
1	10/07/19 15:11	estimate repair From: SC - Reg. No: SLK9096P, Claimant: GRAB RENTALS PTE LTD		Load PDF						
2	10/07/19 15:11	TP SMB3611C E-REPORT From: SC - Reg. No: SLK9096P, Claimant: GRAB RENTALS PTE LTD		Load PDF						
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)		Thumbnail	Print					
1	11/07/19 09:12	Survey Request - Manual Assigned		Load PDF						

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19012198/ETF3E2

Date: 23/07/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	29114756
Claimant Vehicle No : SMB3611C	Insured Vehicle No :	SLK9096P
Date of Loss: 06/07/2019	Nature of Claim:	TP
	Claim No:	599260

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMB3611C	Engine No:	22155330
Make & Model:	ALEXANDER DENNIS ENVIRO500, 8.8 D (A)	Chassis No:	SFD76CLR5FMTL4093
Reg. Date:	01/10/2015 (Man. Year: 2015)	Odometer:	250150 km
Colour:	Multi-colour		
Engine Capacity:	8849 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	305/70 R22.5	Rear Tyre Size:	305/70 R22.5
Front Left Side:	Firenza 5 mm	Rear Left Side:	Firenza 5 mm
Front Right Side:	Firenza 5 mm	Rear Right Side:	Firenza 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,712.99	826.98	886.01	51.72
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,408.00	973.00	435.00	30.89
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,120.99	1,799.98	1,321.01	42.33
Approved Total (Overridden) (S\$)		1,650.00		
Nett Amount (S\$)	3,120.99	1,650.00	1,470.99	47.13

INSPECTION

Date of Assignment:	11/07/2019	
Date Inspected:	10/07/2019 Inspected At:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705
Estimated Period of Repair:	2.0 days	

Adjuster: CHEN TSUE YEE

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 23 Jul 2019)	
Parts:	N/A	ALEXANDER DENNIS ENVIRO500 8.8 D (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMB3611C)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*BUMPER, CORNER:R/H, FOR ADL E500 DD BUS	Broken	1,181.40 F	*1,181.40 FL	
2	1		*RH LIGHT POD	Not Necessary	531.59 F	*- FL	
					Sub Total (S\$)	1,712.99	1,181.40
					- List Item Discount on L Items 0.00/30.00% (S\$)	0.00	354.42
					Total Parts (S\$)	1,712.99	826.98

F=Franchise part. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & REPLACE ABOVE ITEMS AND REPAIR FRONT RHS PORTION	New	530.00	265.00
2	TO PUTTY & RESPRAY	New	878.00	708.00
Gross Labour Cost (\$\$)			1,408.00	973.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >