

Vic (LKKAUTO)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Wednesday, 11 December, 2019 3:34 PM
To: Rumli, Sharizah; Vic (LKKAUTO)
Cc: Quek, Joyceline-CH; Paramchand, Varsha
Subject: RE: Service Incident ID: 13859311 OC : 6975617855SG

Hi Sha Sha

Pls refer to merimem on the rightful handler to this TP claim.

Pending Adjuster Survey									
Claim Type	Branch	Claimant	Date of Loss	Claim No.	Policy No	Person in Charge (Superior)	Repairer (Est Amt)	Submitted (RI Date)	Adjuster
TP	Express Field Survey	*SJJ6192T CHONG HIN MIN [SLA9570P] [RAMAMOORTHY SAKTHIVEL MURUGAN]	07/07/2019	6975617855SG	2100448219	Tan, Bennie-WZ (Khoo, Kay-Eng)	Unimotor Company (HQ)		LKK Auto

Hi Vic

Please assist on OI's concern on TP repair cost etc.

Thank you.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

From: Rumli, Sharizah
Sent: Wednesday, December 11, 2019 3:20 PM
To: Tan, Bennie-WZ
Cc: Quek, Joyceline-CH; Paramchand, Varsha
Subject: Service Incident ID: 13859311 OC : 6975617855SG

Hi Bennie,

Please refer call ctr note and adv .

Thanks

CALL CTR NOTE :-

OI called again and requested to set aside this reserved amount as he feels that it is not a fair repair cost for TP car.

He said at most the TP ws asked for \$500 plus to settled privately. Now his renewal premium is so much escalated.

He threaten to complain to case on this as AIG did not check into the validity of such a claim.

Thank you.

Home - Internet Explorer
https://oneclaim.apac.aig.net/prweb/GCExt/8eivpeaBdRyjeQX-EZJqTEOgaCYI7OxhZ
File Edit View Favorites Tools Help
Page Safety Tools

SHARIZAH BINTE RUMLI
Home
Claim Search
Claim Number 6975617855SG
Get Claim
Recent Claims
6975617855SG
Enter Loss
//You are not authorized to create a new loss. You are not authorized to create a new loss.
View
Workbaskets
Worklist Summary
My Features
Financial Worklist Items
Analytics
Notifications
Work Management
Policy Search
Claim Search
Work Items
Maintenance
Assignment
Financial
Create BroadCast Message

Claim 6975617855SG

Claim Number	Policy Number - Eff Date - Exp Date	Claim
6975617855SG	2100448219 - 18/01/2019 - 17/01/2020	Open
Date of Loss	Insured Name	Adjuster
07/07/2019	Ramamoorthy Sakthivel Murugan	WEI ZH

Take Action
Access Claim
Overall Claim Summary
Financial Summary
Features
View Contact

Feature	Total Loss/ Fatal	Name	Role
001	No	UNKNOWN UNKNOWN (Insured Vehicle)	Insured Vehicle
002	No	Sr	
003 (PD)	No		
004	No	CP	

Additional Details
Adjuster WEI
Name: ZHONG
BENNIE
TAN
Adjuster BENNIE
Email ID: -
WZ.TAN@AIG.COM
Team assigned:
Office:
Singa

Done

Sharizah Rumli (Shasha)
AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65) 6419-3000

www.aig.sg



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