

1552000

INS. CASE OWNER:

CC 3 / AIG 1001 1003 Kelly 2-1

IDAC:

Surveyor: Kenneth DOI: 11/6/14 Date / Time: 11/6/14
Registered in Merimen: 13/11/14

Pre-assign / CCU / FTE



Insured Vehicle No. : YN4297P Claim No. : _____
Name of Insured : _____ Policy No. : _____
Insured Tel No. : _____ HP: _____ Make / Model : _____
Excess Sec II :SS _____ D.O.A : 10/6/14 Place of Accident : _____
Is driver the owner? (YES / NO) Nature of Accident : _____

If NO, Driver Name / Age : _____ OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Driver Tel No. : _____ (V/L: YES / NO) Insured Liability : % Final ? Yes / No

SHC5059M



INSRS: _____
WSP: Transcab
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____



INSRS: _____
WSP: _____
Tel: _____
Liability: _____
RMKS: _____

Date/Time	STAGE	DATE / PIC
<u>13/1/2020</u> <u>Shanchra</u>	Non-Reporting hr (1st):	
	Non-Reporting hr (2nd):	
	Non-Reporting hr (Final):	
	Notification hr (if non-pickup):	
	Call OI:	
	After call hr to OI:	<u>11/6/14</u>
	Documentation Check List: Handler Typist	
	Notification hr (if non-pickup):	<input type="checkbox"/>
	After call hr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>	
Final Repair Bill:	<input checked="" type="checkbox"/>	
Car Rental Invoice:	<input checked="" type="checkbox"/>	
Towing Invoice:	<input type="checkbox"/>	
LTA / GIA:	<input checked="" type="checkbox"/>	
Medical Bill:	<input type="checkbox"/>	
PIR:	<input type="checkbox"/>	
Mandate/Reject Instruction:	<input type="checkbox"/>	
LOD:	<input checked="" type="checkbox"/>	
Payment Breakdown Form:	<input type="checkbox"/>	
Post-Repair Photos:	<input type="checkbox"/>	
Others:	<input type="checkbox"/>	
PRELIMINARY ADVICE Date/Time: _____ Sent By: _____	Confirm by: _____	
FINALIZATION Date/Time: _____ Confirm with: _____	Confirm by: _____	
Repair Cost: <u>1/1</u> <u>SS 1,642.75</u> (<u>2</u> days) Reduction: <u>72</u> %	Email <input type="checkbox"/> Call <input type="checkbox"/>	
FINAL SETTLEMENT Date/Time: <u>20/1/2020</u> Confirm with <u>Wai Ym.</u>	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Final Liability: % <u>50</u> / - (Agreed / Assessed) BOLA S/N No. : <u>HIC</u>	If NO or B 28, Ass. Lia : <u>50</u> / -	
Repair Cost: <u>1/1</u> <u>SS 1,642.75</u> <u>878.59</u>		
Loss of Rental (LOR): <u>167.90</u> <u>SS 133.75</u> (<u>2</u> days) x <u>66.875</u>		
Loss of Use (LOU): _____		

COPY SENT

15/10/10

INS. CASE OWNER:

Noushan / C03/AIG140 U128

1/2/2014

LKK:
IDAC:

ASSIGNMENT

Surveyor: Rozsly

DOI: 11-06-14

Date / Time: 11-06-14

Registered in Merimen: 11-01-14

Pre-assign / CCU / FTE



Insured Vehicle No.:

YM 4297 P

Claim No.:

200738839

Name of Insured:

Sam Yan by. PL

Policy No.:

2100355716

Insured Tel No.:

HP:

Make / Model:

MG

Excess Sec II :SS

D.O.A:

10-01-14

Place of Accident:

Junction of Greyhound Rd & FPE

Is driver the owner? (YES /)

Nature of Accident:

If NO, Driver Name / Age: Parlar Rahmes Mohamddin

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

96185613

(V/L: YES / NO Insured Liability :

% Final ? Yes / No

INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/ Time	FOR CSO ONLY:	STAGE	DATE / PIC
<u>17/6/14</u>	Is driver the owner? (YES / NO)	Finalisation:	
	If NO, Driver Name / Age :	Email AIG for OI GIA:	
<u>20/6/14</u>	Driver's Own Vehicle Number: Insurance Company:	Apt letter to OI:	
	<u>2100355716 - C03/AIG140 / Rozsly. PL 10/6/14</u>	Call OI: <u>181 E / 14</u>	<u>18/6/14</u>
	<u>YM 4297 P</u>	After call ltr to OI: <u>Rozsly</u>	
		Type Report:	
		Prepare Invoice:	
		Others:	
<u>20/6/14 3:30pm</u>	Called OI confirmed the accident and 911 call in front of OI from OI's left intend to turn right and hit OI He has some photos internet TP claim and aware of NCB issue we'll settle the claim at best. - OI got witness - TO GET EVIDENCE FROM BOTH PARTIES - TO GET WITNESS STATEMENT.	Documentation Check List:	Handler Typist
		OI Apt Ltr:	<input type="checkbox"/>
		Authorisation To Act:	<input type="checkbox"/>
		Release Voucher:	<input type="checkbox"/>
		Final Repair Bill:	<input type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		LTA / GIA :	<input type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		Approval Email:	<input type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>
<u>21/10/14</u>	Called OI. Mrs Ven. she mentioned the contact to witness to many times but can't contact and could not make a witness statement. so she says no witness in OI side and she agreed to settle 50.50 pending for LOD		
	pending evidence.		
<u>27/10/14</u>	email to OI/G. Inpm then we submit report.		

FINAL SETTLEMENT	Date:	Confirm with		
Repair Cost:	\$5	Final Liability:	50% (Agreed / Assessed)	BOLA S/N No. : <u>NIC</u>
Loss of Rental:	\$5	(days)	<u>via on 17/6</u>	If NO or B 28, Ass. Lia :
Loss of Use:	\$5	(\$ x days)	1) Claim status: Normal/Reject/Private Settle	

ASS. REC. BY:

REF: AIG/

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s Trans Cch

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

<input type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR. Seen: _____ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: 131% 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHC 5059M Yr Regn: 12, 13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Renault cc 1995

Colour: M-White/Red A/C: Insured / Std / NI / NA

Sp. Reading: 79861 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: VFI ABC 15AUC 276084

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or _____

Brake: Inorder / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD A/Rim or _____

Tyre Size: F: 215/60R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIQ / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Front: _____ Rear: _____

R/Bal. 5 mm R/Bal. 2 mm

L/Bal. 5 mm L/Bal. 2 mm

D.O.A. 10/8/19 D.O.I. 11/6/14

Survey held at: _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

2.18/14 @ 1642.78 Co. Normal Jarnine (2x133.75 + 100)

immunity bill

Ret. (\$ 4345.01, 78%)

Close/Time, File Pass to? : Proll. Report

1) : Final Report

Date/Time, File Return to? _____

2) _____

Report Format : _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: : Site Insp (\$ _____)

: Interview (\$ _____)

: Tech. Invs (\$ _____)

Survey Fee:	_____
Transportation:	_____
\$ + RS _____	_____
Photos	_____
Others	_____

TRANS-CAB AUTO SERVICES PTE LTD
 NO.42 SUNGEI KADUT STEET 1 SINGAPORE 729346
 TEL NO.6287 6666 FAX NO.6366 8862
 CO/GST REG NO.201019626G
SHC5059M - AIG

ROEL

Putty and spray painting of the affected portion. \$ 1,500.00 *440*

TOTAL \$ 3,070.00

Over All Total \$ 5,987.79

(PARTS BY PARTS) Repair Days

10 Days *6327.79*
2 days

LKK Auto Consultants hereby notify
 the Repairer of the following:
 • To resurvey before after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • This liability survey is on a "Without Prejudice" basis
 • No illegal modifications is allowed
 • Supplementary items must be resurveyed and
 is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

LKK Auto Consultants hereby notify
 the Repairer of the following:
 • To resurvey before after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • This liability survey is on a "Without Prejudice" basis
 • No illegal modifications is allowed
 • Supplementary items must be resurveyed and
 is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 10 July 2019 1:52 PM
To: Md Noor, Norsiah
Cc: Admin A
Subject: YR REF:TP / 800738839 - [Seeking Assistance to Re-open Merimen]
Attachments: EMAIL TO AIG dd 27102015.pdf

Your ref: TP / 800738839

Dear Ms. Norsiah,

The above matter refers.

This matter was closed temporarily as Third party did not submit their Letter of Demand.

Please assist to re-open the case on Merimen for our necessary action as the Third party has already submitted their Letter of Demand to us.

TP	HQ Revoked / No settlement	*SHC5059M TRANS-CAB SERVICES PTE LTD [YN4297P] [Soon Yan Engineering Pte Ltd]	KENNETH KONG	ZAY YER LYNN	CC3/AIG14011128/KZA3N2	AIG Asia Pacific Insurance Pte. L (SG)
----	----------------------------------	--	-----------------	-----------------	------------------------	---

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Monday, 13 January 2020 3:05 PM
To: Khanchna (LKK Auto)
Cc: 'Jasmine Tan'; Admin A
Subject: RE: TCS REF: AAD1406-133-Accident involving YN4297P & SHC5059M on 10/6/2014
*** LKK REF: CC3/AIG14011128/Kka3n2-1
Attachments: AAD1406-133 - DV.pdf

Without Prejudice

Dear Khanchna

Attach duly signed DV for your action.

Original hard copy will pass to Kenneth's to bring back your office.

Hope to receive your payment soon.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

**** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Monday, 13 January, 2020 1:29 PM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: TCS REF: AAD1406-133-Accident involving YN4297P & SHC5059M on 10/6/2014 *** LKK REF: CC3/AIG14011128/Kka3n2-1

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

Thank you for the acceptance.

We attach herewith a copy of the DV for your further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."



Wishing you a Happy and Prosperous Lunar New Year

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Monday, 13 January 2020 1:14 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: TCS REF: AAD1406-133-Accident involving YN4297P & SHC5059M on 10/6/2014 *** LKK REF: CC3/AIG14011128/Kka3n2-1

Without Prejudice

Dear Khanchna

Please proceed to send us the DV.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Friday, 10 January, 2020 3:25 PM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: jasminetian@transcab.com.sg; 'claims' <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: TCS REF: AAD1406-133-Accident involving YN4297P & SHC5059M on 10/6/2014 *** LKK
REF: CC3/AIG14011128/Kka3n2-1

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

Please let us have the status of our offer dated 15/11/2019.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."



Wishing you a Happy and Prosperous Lunar New Year

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)

Sent: Friday, 15 November 2019 10:32 AM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: jasminetian@transcab.com.sg; 'claims' <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD1406-133-Accident involving YN4297P & SHC5059M on 10/6/2014 *** LKK
REF: CC3/AIG14011128/Kka3n2-1

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement on a **50%** liability basis on a global sum for **\$1,068.00(all in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Wednesday, 9 October 2019 5:11 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: jasminetan@transcab.com.sg; 'claims' <claims@transcab.com.sg>

Subject: RE: TCS REF: AAD1406-133-Accident involving YN4297P & SHC5059M on 10/6/2014 *** LKK REF: CC3/AIG14011128/Kka3n2-1

WITHOUT PREJUDICE

Dear Khanchna

Are there any offer making to us?

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

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From: claims [<mailto:claims@transcab.com.sg>]

Sent: Friday, 2 August, 2019 5:18 PM

To: 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>

Cc: 'jasminetan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg

Subject: FW: TCS REF: AAD1406-133-Accident involving YN4297P & SHC5059M on 10/6/2014 *** LKK REF: CC3/AIG14011128/Kka3n2-1

Without Prejudice

Dear Khanchna

Please refer to the above mention case.

Any offer given to us for this case?

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 10 July, 2019 1:08 PM
To: claims <claims@transcab.com.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: jasminetan@transcab.com.sg; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: TCS REF: AAD1406-133-Accident involving YN4297P & SHC5059M on 10/6/2014 *** LKK REF: CC3/AIG14011128/Kka3n2-1

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims <claims@transcab.com.sg>

Sent: Tuesday, 9 July, 2019 2:38 PM

To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: jasminetan@transcab.com.sg; claims@transcab.com.sg; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: FW: TCS REF: AAD1406-133-Accident involving YN4297P & SHC5059M on 10/6/2014

Without Prejudice

Dear Poh Kin

Please refer to the above mention case.

Any offer given to us for this case?

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

**** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

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From: claims [<mailto:claims@transcab.com.sg>]

Sent: Monday, 17 June, 2019 2:10 PM

To: 'Poh Kin (LKKAuto)' <pohkin@lkkauto.com>

Cc: jasminetan@transcab.com.sg; claims@transcab.com.sg

Subject: FW: TCS REF: AAD1406-133-Accident involving YN4297P & SHC5059M on 10/6/2014

WITHOUT PREJUDICE

Dear Poh Kim

Please refer to the above mention and preceding email.

May we have an update on the latest claim settlement for this case?

Was there an offer/ rejection letter send to us in the past that we may have miss out?

If so please send it to us again.

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

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From: claims [<mailto:claims@transcab.com.sg>]
Sent: Tuesday, 28 May, 2019 11:20 AM
To: 'Poh Kin (LKKAuto)' <pohkin@lkkauto.com>
Cc: 'jasminetan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg
Subject: FW: TCS REF: AAD1406-133-Accident involving YN4297P & SHC5059M on 10/6/2014

Without Prejudice

Dear Poh Kin

Please refer to the above mention.

May we have an update for this case?

Was there an offer/rejection email sent to us previously that we may have miss out?

If so, please send it to us again.

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

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Website: www.transcab.com.sg

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From: claims [mailto:claims@transcab.com.sg]
Sent: Wednesday, 24 April, 2019 8:51 AM
To: 'Poh Kin (LKKAuto)' <pohkin@lkkauto.com>
Cc: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Subject: RE: TCS REF: AAD1406-133-Accident involving YN4297P & SHC5059M on 10/6/2014

WITHOUT PREJUDICE

Dear Poh Kin

Please refer to the above mention case.

May we have an update on the latest claim settlement for this case?

Attached LOD (computer generated) and GIA report for your reference.

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

**** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

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From: claims [mailto:claims@transcab.com.sg]
Sent: Thursday, 14 March, 2019 11:11 AM
To: 'Poh Kin (LKKAuto)' <pohkin@lkkauto.com>
Cc: jasminetan@transcab.com.sg; claims@transcab.com.sg
Subject: FW: TCS REF: AAD1406-133-Accident involving YN4297P & SHC5059M on 10/6/2014

WITHOUT PREJUDICE

Your ref ???

Dear Poh Kin

Please refer to the above mention case.

Any offer given to us?

Thank You
Best Regards,
Calvin Er
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TEL: 6603 1265 Ext.307

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From: claims [<mailto:claims@transcab.com.sg>]
Sent: Thursday, 24 January, 2019 11:18 AM
To: 'Poh Kin (LKKAuto)' <pohkin@lkkauto.com>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg
Subject: FW: TCS REF: AAD1406-133-Accident involving YN4297P & SHC5059M on 10/6/2014

Without Prejudice

Dear Poh Kin

Please refer to the above mention case.

Any offer given to us for this case?

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, 23 October, 2018 10:12 AM
To: claims <claims@transcab.com.sg>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: TCS REF: AAD1406-133-Accident involving YN4297P & SHC5059M on 10/6/2014

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that this case has been re-assigned to **Poh Kin**.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims <claims@transcab.com.sg>
Sent: Tuesday, 23 October, 2018 9:29 AM
To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg
Subject: TCS REF: AAD1406-133-Accident involving YN4297P & SHC5059M on 10/6/2014

Dear Sir/Mdm

We are making a claim against the owner of YN4297P

May we have an update on the latest claim settlement for this case?

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

*** *Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*



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This email has been checked for viruses by AVG antivirus software.
www.avg.com

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 13 January 2020 1:23 PM
To: 'Md Noor, Norsiah'
Cc: Admin A
Subject: Please re-open file on Merimen - AIG REF: TP / 800738839

Dear Ms. Norsiah,

We refer to the above matter.

Please re-open claim on Merimen as Third party had sent us the LOD.

Thank you.

Wishing you a Happy and Prosperous Lunar New Year



Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	13 Jun 2014 Edit Reg		11 Jun 2014 00:00 Edit Adj Rpt	S\$1,642.78 Edit Estimates	S\$1,642.78 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Soon Yan Engineering Pte Ltd , Co. Reg. No.: 199708325D								
Main Claimant:	TRANS-CAB SERVICES PTE LTD , Co. Reg. No.: 200303878K								
Vehicle Reg. No.:	SHC5059M	Date of Loss:	10/06/2014 22:00 - :59 [6 Months and 8 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 800738839	Policy/Cover Note No.:	2100355716 (Comprehensive) Coverage: 23/10/2013 - 22/10/2014						
Vehicle Reg. No. (Insured):	YN4297P	Policy No. (Claimant):	D-12047359MFSH/4366						
		Excess:							
Repairer:	Trans-cab Auto Services Pte Ltd (HQ) No. 42 Sungei Kadut St 1, 729346 Sungei Kadut - Tel: 62876666								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by MdNoor, Norsiah] Norsiah.MdNoor@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 17/01/2020]								
ASSOCIATED MAIL RECEIVED				View All	Compose Case Mail				
• AIG_SG [15/01/2020]: Report Send Back Alerts - SHC5059M (TP)									
ALL ASSOCIATED TASKS									
View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC5059M (800738839)
[YN4297P]
TP
TRANS-CAB SERVICES PTE LTD
Jun 10 2014 10:00PM
[Soon Yan Engineering Pte Ltd]
Trans-cab Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser ▼	
Letters/Correspondences			1 per page ▼ <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
2	30/10/15 11:36	Insurer Offer Letter/DV <small>[Offer superseded on 2020/01/15]</small>	Load HTM	
Photos/Images			3 per page ▼ <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/06/14 12:05	Odometer Reading	Load JPG <input checked="" type="checkbox"/>	
2	13/06/14 12:05	Chassis Number	Load JPG <input checked="" type="checkbox"/>	
3	13/06/14 12:05	General View	Load JPG <input checked="" type="checkbox"/>	
4	13/06/14 12:05	General View	Load JPG <input checked="" type="checkbox"/>	
5	13/06/14 12:05	General View	Load JPG <input checked="" type="checkbox"/>	
6	13/06/14 12:05	General View	Load JPG <input checked="" type="checkbox"/>	
7	13/06/14 12:05	General View	Load JPG <input checked="" type="checkbox"/>	
8	13/06/14 12:05	General View	Load JPG <input checked="" type="checkbox"/>	
9	13/06/14 12:05	General View	Load JPG <input checked="" type="checkbox"/>	
Documentation			1 per page ▼ <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/06/14 12:14	TP ESTIMATE	Load PDF	
2	13/06/14 12:14	TP GIA REPORT	Load PDF	
3	27/10/15 19:25	email to AIG	Load PDF	
4	28/10/15 19:28	LETTER TO OI	Load PDF	
5	06/02/20 15:51	WORKSHOP INVOICE	Load PDF	
6	06/02/20 15:51	AUTHORISATION TO ACT FORM	Load PDF	
7	06/02/20 15:51	Release Voucher	Load PDF	
8	06/02/20 15:51	RENTAL RECEIPT	Load PDF	
9	06/02/20 15:51	RENTAL MILEAGE	Load PDF	
10	06/02/20 15:51	LTA SEARCH	Load PDF	
11	06/02/20 15:51	LOD	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	16/06/14 10:05	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>	
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>	

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	YN4297P (Insd veh)	Model:	RENAULT LATITUDE 2.0 D DCI (A)
	SHC5059M (TP veh)		
Date of Accident:	10/06/2014		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	6,770.74
Final Repair Cost	:	\$	1,068.00
Loss of Use	:	\$	2.00 days at \$50.00 per day
Rental (if any)	:	\$	2 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,068.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability <u>50</u> (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Trans-cab Auto Services Pte Ltd	:	\$ 1,068.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

06 Feb
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG14011128/KKA3Q2-1

Date: 06/02/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100355716
Claimant		
Vehicle No : SHC5059M	Insured Vehicle No :	YN4297P
Date of Loss: 10/06/2014	Nature of Claim:	TP
		Claim No: 800738839

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHC5059M	
Make & Model:	RENAULT LATITUDE, 2.0 D dCi (A)	Engine No: M9R8839C000767
Reg. Date:	02/12/2013 (Man. Year: 2013)	Chassis No: VF1ABL15AUC276084
Colour:	Metallic White/Red	Odometer: 79861 km
Engine Capacity:	1995 cc	
Market Value/New Car Price:	N/A	
Sum Insured (S\$):	Market Value/New Car Price	

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60R16	Rear Tyre Size:	215/60R16
Front Left Side:	Goodyear 5 mm	Rear Left Side:	Goodyear 2 mm
Front Right Side:	Goodyear 5 mm	Rear Right Side:	Goodyear 2 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,917.79	882.78	2,035.01	69.74
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,410.00	760.00	2,650.00	77.71
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,327.79	1,642.78	4,685.01	74.04
+ GST 7.00/7.00% (S\$)	442.95	114.99	327.96	74.04
Nett Amount (S\$)	6,770.74	1,757.77	5,012.97	74.04
+ Loss of Use (2.0 x S\$50.00/day) (S\$)		100.00		
+ Car Rental (2.0 x S\$133.75/day) (S\$)		267.50		
		(S\$) 2,125.27		
Liab Amount (50.00%) (S\$)		1,062.64		
+ Doc/Search Fee (S\$)		6.00		
Nett Liability (S\$)		1,068.64		
Global Sum Settlement (S\$)		1,068.00		

INSPECTION

Date of Assignment:	11/06/2014	
Date Inspected:	11/06/2014	Inspected At: Trans-cab Auto Services Pte Ltd (HQ) No. 42 Sungei Kadut St 1 Singapore 729346
Estimated Period of Repair:	2.0 days	

Adjuster: KENNETH KONG

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER REAR	Buckled	617.87 FL	*617.87 FL
2	1		*BUMPER BRACKET SIDE RH REAR	Serviceable	75.79 FL	*- FL
3	1		*BUMEPR RETAINER RH REAR	Serviceable	25.08 FL	*- FL
4	1		*FENDER PANEL REAR RH	Repair	1,838.98 FL	*- FL
5	1		*TAILLAMP RH L70Y	Cracked	308.00 FL	*308.00 FL
6	1		*WHEELARCH REAR RH	Serviceable	302.94 FL	*- FL
7	1		*SET WHEELARCH CLIP	Not Necessary	16.50 FS	*- FS
8	1		*SET BUMPER CLIP	Necessary	49.50 FS	*49.50 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	3,234.66	975.37
- List Item Discount on L Items 10.00/10.00% (\$\$)	316.87	92.59
Total Parts (\$\$)	2,917.79	882.78

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REFIT REAR W/SCREEN GLASS TO FACILITATE BODYWORK REPAIR	New	170.00	-
2	TO TRANSFER OF REAR FENDER FITTINGS,ATTACHMENT AND PERFORM WATER SEEPAGE TEST	New	170.00	-
3	PANEL BEATING,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS,ADJUST AND REALIGN THE SAME	New	1,400.00	300.00
4	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	20.00
5	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	1,500.00	440.00
Gross Labour Cost (\$\$)			3,410.00	760.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >