

Mei Kwan (LKKAuto)

From: Cheok, Lee Wai <Cheok.Leewai@aig.com>
Sent: Wednesday, 10 July, 2019 10:11 AM
To: Mei Kwan (LKKAuto)
Subject: FW: #8135383394SG003#023# ,Our Ref: CC3/LCR18005825/R1wa3,Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: HMK

Hi Mei Kwan,

As per request.

Regards,

Kathlyn Cheok

AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191880 | Fax +68357416

cheok.leewai@aig.com | www.aig.com.sg

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From: Cheok, Lee Wai
Sent: Monday, 8 July 2019 11:10 AM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: #8135383394SG003#023# ,Our Ref: CC3/LCR18005825/R1wa3,Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

Hi Vivian,

We refer to your email of 27 May 2019.

The workshop has settled insured's property claim against SHD 4965Z at 50% liability.

Kindly proceed to settle the same in this claim to be in line with insured's recovery claim.

Thank you.

Regards,

Kathlyn Cheok

AIG

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From: Cheok, Lee Wai

Sent: Monday, 27 May 2019 11:37 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: #8135383394SG003#023# ,Our Ref: CC3/LCR18005825/R1wa3,Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

Hi Vivian,

I have taken over conduct from Justin.

I am reviewing the file and will revert soon.

Regards,

Kathlyn Cheok

AIG

Complex Claims Examiner

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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]
Sent: Monday, May 27, 2019 11:16 AM
To: Ng, Hai-Chuan; Khoo, Kay-Eng
Cc: Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)
Subject: [EXTERNAL] RE: Your ref: 8135383394SG,Our Ref: CC3/LCR18005825/R1wa3,Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

This message is from an external sender; be cautious with links and attachments.

Dear Hai Chuan / Mr Khoo,

We refer to the email below,

As per Mr Justin instruction. We reject PD claim. TP appeal as follows :

Both vehicles were changing lanes. Under BOLA guidelines, liability is 50:50. Moreover, taxi insurers had settled counter claim at 50%.

Kindly advise if we would maintain our position of denial.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Justin [<mailto:Justin.Wong@aig.com>]
Sent: Tuesday, 3 April, 2018 2:43 PM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Your ref: 8135383394SG,Our Ref: CC3/LCR18005825/R1wa3,Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

Dear Vivian,

Please find our insured's accident video footage and proceed to reject third-party's PD claim as per BOLA 15.

Thank you.

Best Regards,

Justin Wong
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1880 | Fax +(65) 6835 7416

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From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]
Sent: Tuesday, April 03, 2018 1:49 PM
To: Wong, Justin
Cc: Joy Irene (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: Your ref: 8135383394SG, Our Ref: CC3/LCR18005825/R1wa3, Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

Your ref: 8135383394SG
Our Ref: CC3/LCR18005825/R1wa3

Dear Justin

Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

We refer to the above matter.

Based on the accident report and accident scenario, is conflicting versions

Kindly advise if there is any video footage (stated in GIA report) submitted by OI/OID to your good office.

Thank you

Best Regards,

Vivian Lau Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax:

6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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