

INSURANCE

INSURANCE CASE OWNER

Justin

CC 3, ter 1800

5825, Alkass 2-1

LKK: IDAC:

KASUL

ASSIGNMENT

DOI: 26/3/18

Date/Time:

26/3/18

Registered in Merimen:

28/3/18

Pre-assign / CCU / FTE

SLE 4031R

813538339456



Insured Vehicle No. : SLE 4031R

Claim No. :

Name of Insured : LEPP PTE

Policy No. :

099999421V

Insured Tel No. : HP: 23/3/18

Make / Model :

Honda Vezel

Excess Sec II :SS D.O.A: 23/3/18

Place of Accident :

Bencoleo St.

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age :

YAGIWARIN SLO VADIVELLU DICAI
ARULIAMPATTI

TP GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. :

90106639

(V/L: YES / NO)

Insured Liability : %

Final? Yes / No

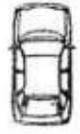
SHD 4965 Z



INSRS: WSP: COWO WYAJ. Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/Time	STAGE	DATE / PIC
31/4	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call Of: After call ltr to OI: Documentation Check List: Handler Typist	
28/3	Received assignment	
31/4/18	Email letter to AG.	
31/4/18	Email From AIG to reject TP claim. Back on ADP'S video, TP change IAW	
16/4/18	Email to workshop reject claim	
28/1/19	-AIG instructed to settle at 50% liability -file pass to moi ECWOM to close	

RECEIVED 15 APR 2018

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost: 45	SS 1,450	(4 days) Reduction: 43 %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 29/8/19	Confirm with AILEEN	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability: %	50 (Agreed / Assessed)	BOLA S/N No.: NIL.	If NO or B 2R, Ass. Lia: AIG INSTRUCTION: 8/7/19
Repair Cost: (w/ GST)	SS 1,551.50		
Loss of Rental (LOR):	SS 575.00 (5 days) x \$115		
Loss of Use (LOU):	SS - (5 - x - days)		
Loss of Income (LOI):	SS 250 (\$ 50 x 5 days)		
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Pick only one]	
GIA/LTA Search	SS 7.45		
Medical:	SS -		
Disbursement	SS -	(e.g. Tow/ Independent)	
Legal Cost	SS -		
Total:	SS 2,383.45	Global Sum SS: 1,150.00 @ 50% Liability	REF: ACT1804AT.
FINAL PAYMENT	Date/Time:	Confirm with:	Confirm by:
Payee 1:	SS 1,150.00	Name 1: COMFORTDELGRO ENGINEERING PTE LTD	
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

COMMENT NO Bill

Surveyor: Panne

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SHD 49652 Yr Regn: 2014 / 86P

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai I 40 c.c. 1685

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 551526 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KMHLB41UM64057826

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60R16

R: 1

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or WESTLAK

Front 5 mm Rear 5 mm

R/Bal. 5 mm R/Bal. 5 mm

L/Bal. 5 mm L/Bal. 5 mm

D.O.A. 23/03/18 D.O.I. 26/03/18

Survey held at Computer Repair

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frt.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
16/4/18	Confirm LIS \$1450.00 with 4 working days
	4 days + 1 PA (Good Friday) = 5 days
	(Red. \$1075.07 (73%))

Date/Time, File Pass to? : Prel. Report

1) : Final Report

Date/Time, File Return to? _____

2) _____

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: : Site Insp (\$ _____)

: Interview (\$ _____)

: Tech. Invs (\$ _____)

: Weekend (\$ _____)

Survey Fee: _____

Transportation: _____ \$ + RS, _____ SI

Photos _____

Others _____

TOTAL _____

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/03/2018 10:55
Date Of Accident	23/03/2018 22:50
Exact Location Of Accident	BENCOOLEN ST B4 MIDDLE RD JUNCTION
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHD4965Z
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

Vehicle Particulars

Manufacturer	HYUNDAI
Model	I40
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

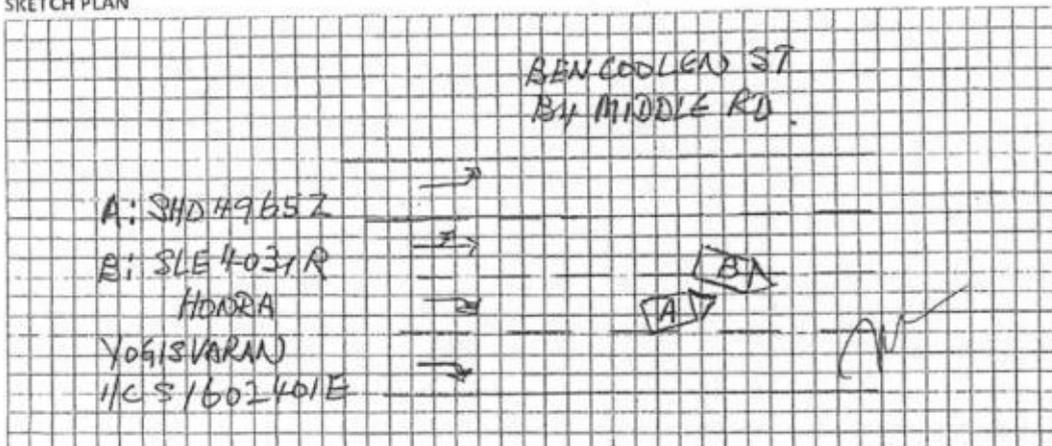
Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	

Driver

Name of Driver	TAN AI CHYE KANO
NRIC No	S1452035Z
Date Of Birth	12/09/1960
Occupation	OUTDOOR
Date Of Driving Pass	28/04/1978
Driving Experience	39 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
EEmail Address	TAYCPENG@GMAIL.COM

Sketch Plan Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

As per attached.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 19903821R

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)

24/03/18
Reporting Centre Personnel's Signature
Name:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/03/2018 14:28
Date Of Accident	23/03/2018 21:55
Exact Location Of Accident	BENCOOLEN STREET
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLE4031R
Insured/Policyholder	
Name Of Registered Owner	LCRF PTE LTD
Co Reg No	201624597K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	Office-66944919

Vehicle Particulars

Manufacturer	HONDA
Model	VEZEL
Exact Purpose for which vehicle was being used at time of accident	HIRER
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	999995062
Cover Note Number	

Driver

Name of Driver	YOGISVAREN S/O VADIVELLU PILLAI AHYILIAM PATHY
NRIC No	S1602401E
Date Of Birth	19/03/1963
Occupation	OUTDOOR
Date Of Driving Pass	09/06/1984
Driving Experience	33 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90106639
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Sketch Plan

SKETCH PLAN

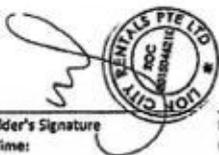
IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

VEHICLE NO : SHD 4965Z

DATE 26/3/2018 9:13

MAKE :

MODEL : HYUNDAI i40

LKK

AICr

Chang

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover			\$ 562.30 <i>500</i>
	Front Bumper Bracket Top (LH)			\$ 22.40 <i>22</i>
	Front Bumper Retainer Mounting			\$ 9.20 <i>9.20</i>
	Front Fender (LH)			\$ 619.00 <i>74</i>
	Front Fender Shield (LH)			\$ 169.80 <i>2.44</i>
	Front Fender Retainer			\$ 9.20 <i>9.20</i>
	Front Wheel Rim (LH)			\$ 351.90 <i>2.44</i>
	SUB TOTAL			\$ 1,743.80
	LESS 20%			\$ 348.76
	DISCOUNTED TOTAL			\$ 1,395.04
	Labour Charge			
	Panel Beating			\$ 500.00 <i>400</i>
	Spray Painting Charge			\$ 500.00 <i>360</i>
	Tuff Kote			\$ 50.00 <i>30</i>
	Frt Wheel Alignment			\$ 80.00 <i>60</i>
	TOTAL LABOUR			\$ 1,130.00
	ESTIMATE TOTAL			\$ 2,525.04
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> To resurvey before/after spray painting To display damaged part(s) during resurvey Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis No illegal modification(s) is allowed Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer Signature: Date:</p>		<p><i>Rate</i> <i>4p 90010068</i> <i>4 days</i> <i>4p</i> <i>26/03/18 p 1200</i> <i>Reg after survey</i></p>		
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

Reply all | Delete | Junk | ...

RE: SHD4965Z / SLE4031R DOA 23/03/2018; III REF: MCT18030749

MP

Manivel Priyadarshini <manivel@iii.com.sg>

Reply all |

Mon 23/7/2018 4:08 PM

To: ✓ Cecilia Lee Peng Geok

Cc: Fleet Safety

Inbox

DV-.pdf

70 KB

Show all 1 attachments (70 KB) Download Save to OneDrive - ComfortDelGro Corporation Limited

Dear Cecilia,

We refer to your below email,

This case was settled at 50% liability.

Thank You

Priya

Motor claims Department

From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]

Sent: Friday, 20 July, 2018 12:24 PM

To: Manivel Priyadarshini

Cc: Fleet Safety

Subject: SHD4965Z / SLE4031R DOA 23/03/2018; III REF: MCT18030749

Dear Priya

We refer to the subject matter and your email of 24/04/2018.

We understand that you had offered 50% to third party workshop, Vermogen Ace Pte Ltd. Please advise the counter claim status now.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

Mei Kwan (LKKAuto)

From: Cheok, Lee Wai <Cheok.Leewai@aig.com>
Sent: Wednesday, 10 July, 2019 10:11 AM
To: Mei Kwan (LKKAuto)
Subject: FW: #8135383394SG003#023# ,Our Ref: CC3/LCR18005825/R1wa3,Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: HMK

Hi Mei Kwan,

As per request.

Regards,

Kathlyn Cheok
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191880 | Fax +68357416
cheok.leewai@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards.
[Click here to find out more](#)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use

From: Cheok, Lee Wai
Sent: Monday, 8 July 2019 11:10 AM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: #8135383394SG003#023# ,Our Ref: CC3/LCR18005825/R1wa3,Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

Hi Vivian,

We refer to your email of 27 May 2019.

The workshop has settled insured's property claim against SHD 4965Z at 50% liability.

Kindly proceed to settle the same in this claim to be in line with insured's recovery claim.

Thank you.

From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]

Sent: Monday, May 27, 2019 11:16 AM

To: Ng, Hai-Chuan; Khoo, Kay-Eng

Cc: Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)

Subject: [EXTERNAL] RE: Your ref: 8135383394SG,Our Ref: CC3/LCR18005825/R1wa3,Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

This message is from an external sender; be cautious with links and attachments.

Dear Hai Chuan / Mr Khoo,

We refer to the email below,

As per Mr Justin instruction. We reject PD claim. TP appeal as follows :

Both vehicles were changing lanes. Under BOLA guidelines, liability is 50:50. Moreover, taxi insurers had settled counter claim at 50%.

Kindly advise if we would maintain our position of denial.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Justin [<mailto:Justin.Wong@aig.com>]

Sent: Tuesday, 3 April, 2018 2:43 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your ref: 8135383394SG,Our Ref: CC3/LCR18005825/R1wa3,Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

Dear Vivian,

Please find our insured's accident video footage and proceed to reject third-party's PD claim as per BOLA 15.

Thank you.

Best Regards,

Justin Wong

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1880 | Fax +(65) 6835 7416

Thank you

Best Regards,

Vivian Lau Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax:

6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Cheok, Lee Wai <Cheok.Leewai@aig.com>
Sent: Thursday, 1 August, 2019 1:07 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: #8135383394SG003#023# ,Our Ref: CC3/LCR18005825/R1wa3,Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

Dear Mei Kwan,

Further to my email of 10 July 2019, any updates?

Regards,

Kathlyn Cheok
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191880 | Fax +68357416
cheok.leewai@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more](#)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use

From: Cheok, Lee Wai
Sent: Wednesday, 10 July 2019 10:11 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: FW: #8135383394SG003#023# ,Our Ref: CC3/LCR18005825/R1wa3,Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

Hi Mei Kwan,

As per request.

Regards,

Kathlyn Cheok
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191880 | Fax +68357416
cheok.leewai@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more](#)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use

From: Cheok, Lee Wai
Sent: Monday, 8 July 2019 11:10 AM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: #8135383394SG003#023# ,Our Ref: CC3/LCR18005825/R1wa3,Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

Hi Vivian,

We refer to your email of 27 May 2019.

The workshop has settled insured's property claim against SHD 4965Z at 50% liability.

Kindly proceed to settle the same in this claim to be in line with insured's recovery claim.

Thank you.

Regards,

Kathlyn Cheok
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120
Tel +64191880 | Fax +68357416
cheok.leewai@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more](#)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use

From: Cheok, Lee Wai
Sent: Monday, 27 May 2019 11:37 AM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: #8135383394SG003#023# ,Our Ref: CC3/LCR18005825/R1wa3,Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

Hi Vivian,

I have taken over conduct from Justin.

I am reviewing the file and will revert soon.

Regards,

Kathlyn Cheok

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +64191880 | Fax +68357416

cheok.leewai@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. [Click here to find out more](#)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use

From: Vivian Lau (LKKAUTO) [<mailto:vivianlau@lkkauto.com>]

Sent: Monday, May 27, 2019 11:16 AM

To: Ng, Hai-Chuan; Khoo, Kay-Eng

Cc: Joy Irene (LKKAUTO); Hsiao Tong (LKKAUTO)

Subject: [EXTERNAL] RE: Your ref: 8135383394SG, Our Ref: CC3/LCR18005825/R1wa3, Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

This message is from an external sender; be cautious with links and attachments.

Dear Hai Chuan / Mr Khoo,

We refer to the email below,

As per Mr Justin instruction. We reject PD claim. TP appeal as follows :

Both vehicles were changing lanes. Under BOLA guidelines, liability is 50:50. Moreover, taxi insurers had settled counter claim at 50%.

Kindly advise if we would maintain our position of denial.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Justin [<mailto:Justin.Wong@aig.com>]

Sent: Tuesday, 3 April, 2018 2:43 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Your ref: 81353833945G, Our Ref: CC3/LCR18005825/R1wa3, Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

Dear Vivian,

Please find our insured's accident video footage and proceed to reject third-party's PD claim as per BOLA 15.

Thank you.

Best Regards,

Justin Wong

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1880 | Fax +(65) 6835 7416

Justin.Wong@aig.com | www.aig.com.sg

Follow us:



Our latest post shares AIG Singapore's view of the future. Don't forget to like us on Facebook www.facebook.com/AIGSG and be a part of AIG Singapore's social media journey.



Scan to visit the AIG Singapore Facebook page on your mobile!

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]
Sent: Tuesday, April 03, 2018 1:49 PM
To: Wong, Justin
Cc: Joy Irene (LKKAuto); Hsiao Tong (LKKAuto)
Subject: Your ref: 8135383394SG, Our Ref: CC3/LCR18005825/R1wa3, Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

Your ref: 8135383394SG
Our Ref: CC3/LCR18005825/R1wa3

Dear Justin

Accident involving Vehicle SLE 4031R & SHD 4965Z on 23/03/2018

We refer to the above matter.

Based on the accident report and accident scenario, is conflicting versions

Kindly advise if there is any video footage (stated in GIA report) submitted by OI/OID to your good office.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax:
6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, 2 August 2019 12:06 PM
To: Aileen Tan Lee Noi; Cecilia Lee Peng Geok
Cc: Admin A
Subject: RE: OFFER - ACCIDENT BETWEEN SHD 4965Z & SLE 4031R ON 23/03/2018

OUR REF: CC3/LCR18005825/R1ka3s2-1
YOUR REF: T0318 / SHD4965Z

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter and our telephone conversation a moment ago.

Please ignore our e-mail dated 1/8/2019.

We propose settlement on a 50% liability basis for a global sum of **\$1,150.00(all in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : T 0318 / SHD4965Z /CL(st)
Your Ref: _____
Date : 11-Apr-18

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Bulding
78 Shenton Way
#07-16
Singapore 079120

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6380 9755

www.cdge.com.sg

Company Registration No. 192000422

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sim Ming
383 Sim Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609296

Ubi
320 Ubi Road #3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD4965Z YOUR INSURED SLE4031R
AND OTHER _____ ON 23.03.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHD4965Z which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SLE4031R we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,551.50
2	<u>5</u> days Loss of Rental @ \$ 115.00 per day	\$ 575.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 2,133.99

HIRER'S CLAIM

7	<u>5</u> days Loss of Income @ \$ 80.00 per days	\$ 400.00
Total Claims :		\$ 2,533.99

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
b) LTA search slip/s of : SLE4031R
c) GIA / Police report/s of : SHD4965Z
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	28 Mar 2018 Edit Reg		26 Mar 2018 00:00 Edit Adj Rpt	S\$1,450.00 Edit Estimates	S\$1,450.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	LCRF Pte Ltd, Co. Reg. No.: 201624597K		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHD4965Z	Date of Loss:	23/03/2018 22:00 - :59 [42 Months and 19 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 8135383394SG	Policy/Cover Note No.:	0999994814
Vehicle Reg. No. (Insured):	SLE4031R	Policy No. (Claimant):	MCOM0015
		Excess:	
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wong, Justin] Justin.Wong@aig.com		
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 06/08/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG_EXPRESS (02/08/2019): Report Send Back Alerts - SHD4965Z (TP)
- AIG_SG (29/03/2018): Request To Upload TP GIA Report

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHD4965Z (8135383394SG)**
[SLE4031R]
TP
COMFORT TRANSPORTATION PTE LTD
Mar 23 2018 10:00PM
[LCRF Pte Ltd]
ComfortDelGro Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser ▼
Video			1 per page ▼ <input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail Print
1	03/04/18 14:38	Video - Accident	1 Load MP4
Letters/Correspondences			1 per page ▼ <input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1 Edit
2	24/04/18 08:48	Insurer Offer Letter/DV <small>[Offer superseded on 2018/05/11]</small>	1 Load HTM
Photos/Images			3 per page ▼ <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print
1	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
2	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
3	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
4	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
5	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
6	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
7	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
8	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
9	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
10	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
11	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
12	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
13	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
14	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
15	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
16	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
17	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
18	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
19	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
20	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
21	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
22	16/04/18 15:12	General View	1 Load JPG <input checked="" type="checkbox"/>
23	16/04/18 15:12	Reinspection Photo	1 Load JPG <input checked="" type="checkbox"/>
24	16/04/18 15:12	Reinspection Photo	1 Load JPG <input checked="" type="checkbox"/>
25	16/04/18 15:12	Reinspection Photo	1 Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page ▼ <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print

Video			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	29/03/18 16:10	TP ESTIMATE - MARKED		Load PDF
2	29/03/18 16:10	TP GIA REPORT		Load PDF
3	03/04/18 14:01	Email letter to OI ACCIDENT INVOLVING SLE 4031R AND SHD 4965Z ON 23.03.2018		Load PDF
4	03/04/18 15:02	Email from AIG to reject claim 3.4.18		Load PDF
5	16/04/18 15:16	Email to wkshop reject claim 16.4.18		Load PDF
6	10/07/19 10:54	TP counter claim was settled at 50% liability		Load PDF
7	10/07/19 11:08	EMAIL FROM AIG DD 10.07.2019		Load PDF
8	05/08/19 10:41	AUTHORISATION TO ACT		Load PDF
9	05/08/19 10:41	LETTER TO OI		Load PDF
10	05/08/19 10:41	LTA SEARCH		Load PDF
11	05/08/19 10:41	RELEASE VOUCHER		Load PDF
12	05/08/19 10:41	RENTAL MILEAGE		Load PDF
13	05/08/19 10:41	WORKSHOP INVOICE		Load PDF
14	05/08/19 10:42	RENTAL RECEIPT		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail Print
1	29/03/18 15:26	OI GIA Report		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLE4031R (Insd veh)	Model:	HYUNDAI I40 1.7 L CRDI AT ABS AIRBAG 4DR (A)
	SHD4965Z (TP veh)		
Date of Accident:	23/03/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	: \$		2,701.79
Final Repair Cost	: \$		1,150.00
Loss of Use	: \$		5.00 days at \$50.00 per day
Rental (if any)	: \$		5 days
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (GLOBAL SUM)	: \$		1,150.00
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____ (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes / No BOLA Scenario No: <u>NIL</u>	
BOLA Liability: <u>50</u> (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	: \$	1,150.00
2)		: \$	
3)		: \$	
4)		: \$	
5)		: \$	

NUR SHAQILAH BTE ABDOL WAHAB

LKK Auto Consultants Pte Ltd

05 Aug
2019

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/LCR18005825/R1KA3S2-1
Date: 05/08/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0999994814
Claimant Vehicle No : SHD4965Z **Insured Vehicle No :** SLE4031R
 Date of Loss: 23/03/2018 Nature of Claim: TP Claim No: 8135383394SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHD4965Z**
 Make & Model: HYUNDAI I40, 1.7 L CRDI AT ABS AIRBAG 4DR (A) Engine No: D4FDEU475031
 Reg. Date: 04/09/2014 (Man. Year: 2014) Chassis No: KMHLB41UMEU057826
 Colour: Blue Odometer: 551526 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60R16 Rear Tyre Size: 205/60R16
 Front Left Side: West Lake 5 mm Rear Left Side: West Lake 5 mm
 Front Right Side: West Lake 5 mm Rear Right Side: West Lake 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,395.04	977.68	417.36	29.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,130.00	850.00	280.00	24.78
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,525.04	1,827.68	697.36	27.62
Approved Total (Overridden) (S\$)		1,450.00		
(S\$)	2,525.04	1,450.00	1,075.04	42.58
+ GST 7.00/7.00% (S\$)	176.75	101.50	75.25	42.57
Nett Amount (S\$)	2,701.79	1,551.50	1,150.29	42.58
+ Loss of Use (5.0 x S\$50.00/day) (S\$)		250.00		
+ Car Rental (5.0 x S\$115.00/day) (S\$)		575.00		
(S\$)		2,376.50		
Liab Amount (50.00%) (S\$)		1,188.25		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		1,195.70		
Global Sum Settlement (S\$)		1,150.00		

INSPECTION

Date of Assignment: 26/03/2018

8/5/2019

Adjuster Report

Date Inspected: 26/03/2018 Inspected At:
Estimated Period of Repair: 4.0 days

ComfortDelGro Engineering Pte Ltd (Loyang)
59 Loyang Drive
Singapore 508969

Adjuster: MOHD RASUL

Manager: Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER COVER	Scratched	562.30 FL	*562.30 FL
2	1		*FRONT BUMPER BRACKET TOP (LH)	Necessary	22.40 FL	*22.40 FL
3	1		*FRONT BUMPER RETAINER MOUNTING	Necessary	9.20 FL	*9.20 FL
4	1		*FRONT FENDER (LH)	Bent	619.00 FL	*619.00 FL
5	1		*FRONT FENDER SHIELD (LH)	Not Necessary	169.80 FL	*- FL
6	1		*FRONT FENDER RETAINER	Necessary	9.20 FL	*9.20 FL
7	1		*FRONT WHEEL RIM (LH)	Not Necessary	351.90 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	1,743.80	1,222.10
- List Item Discount on L Items 20.00/20.00% (S\$)	348.76	244.42
Total Parts (S\$)	1,395.04	977.68

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING.	New	500.00	400.00
2	SPRAY PAINTING CHARGE.	New	500.00	360.00
3	TUFF KOTE.	New	50.00	30.00
4	FRT WHEEL ALIGNMENT.	New	80.00	60.00
Gross Labour Cost (\$\$)			1,130.00	850.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >