

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 9 June 2020 9:19 AM
To: 'Eng Huey Huey'
Cc: SUR
Subject: RE: TP CASES FARMED OUT TO LKK ON 09/07/2019 [MT/1052137-002]
Attachments: SME1876C photo.pdf

Dear Huey Huey,

Please find the attached of SME 1876C photo.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

From: Shiau Chan (LKKAuto)
Sent: Monday, 8 June 2020 1:40 PM
To: 'Eng Huey Huey' <hueyhuey.eng@income.com.sg>
Subject: RE: TP CASES FARMED OUT TO LKK ON 09/07/2019 [MT/1052137-002]

Dear Huey Huey,

Thank you for the email.

Please be informed that our system temporality down, we will check and revert to you asap.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

From: Eng Huey Huey [<mailto:hueyhuey.eng@income.com.sg>]
Sent: Monday, 8 June 2020 1:29 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: RE: TP CASES FARMED OUT TO LKK ON 09/07/2019 [MT/1052137-002]

Dear Shiau Chan,

How about after repair photos? Please forward us more photos on that, thank you.

Regards,

Eng Huey Huey
Senior Claims Executive
Operations, Motor and Personal Lines
T +65 6430 7921



From: Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]
Sent: Wednesday, 26 February 2020 9:40 AM
To: Eng Huey Huey <hueyhuey.eng@income.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: TP CASES FARMED OUT TO LKK ON 09/07/2019 [MT/1052137-002]

Dear Huey Huey,

Please refer to the highlighted area where the bootlid was found to be buckled under the force of impact.



Hope that the above clarifies matter

Best Regards,

Shiau Chan (Ms) | Case Handler **on behalf of Adrian Ling**
LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, 25 February 2020 11:12 AM
To: 'Eng Huey Huey' <hueyhuey.eng@income.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: TP CASES FARMED OUT TO LKK ON 09/07/2019 [MT/1052137-002]

Dear Huey Huey,

Thank you for the email.

We will check and revert to you.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 25 February 2020 10:27 AM
To: 'Eng Huey Huey' <hueyhuey.eng@income.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: FW: TP CASES FARMED OUT TO LKK ON 09/07/2019 [MT/1052137-002]

Dear Sir/Mdm,

Thank you for the email.

Dear Shiao Chan,

Kindly assist

FYNA Our Ref : CS/INC19012162/Aqf3e2

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eng Huey Huey [<mailto:hueyhuey.eng@income.com.sg>]
Sent: Tuesday, 25 February 2020 10:18 AM
To: 'assignments@lkkauto.com'; Admin-D (LKKAuto)
Subject: RE: TP CASES FARMED OUT TO LKK ON 09/07/2019 [MT/1052137-002]

Hi,

Is boot lid necessary to change, I don't see the dent?

Please forward us more photos of the boot lid and after repair photos.

Thank you.

5	Eng Huey Huey	MT/1052137-002	SME1876C	SK AUTOMOBILE PTE LTD	8 KAKI BUKIT AVENUE 4 #08-46 PREMIER@KAKI BUKIT	Chris / 6702 1555		FBP8126K	05/07/2019	
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Regards,

Eng Huey Huey

Senior Claims Executive

Operations, Motor and Personal Lines

T +65 6430 7921

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From: Cynthia Ang

Sent: Tuesday, 9 July 2019 3:44 PM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>

Subject: RE: TP CASES FARMED OUT TO LKK ON 09/07/2019

Dear LKK,

Resend with the following details.

Thank you.

With Regards

Cynthia Ang

Admin Assistant

Motor Insurance

T +65 6430 7900

www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify. Find out more at income.com.sg/careers



PLEASE CONSIDER OUR ENVIRONMENT BEFORE YOU PRINT THIS EMAIL...

From: Cynthia Ang

Sent: Tuesday, 9 July 2019 10:09 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Clarence Richard Anthony <clarence.anthony@income.com.sg>; Thio Tse Kiat <tsekiat.thio@income.com.sg>

Subject: TP CASES FARMED OUT TO LKK ON 09/07/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA	Additional Remarks
1	Eng Huey Huey	MT/1052486-001	SLU1663C	TEAM AUTOPRO PTE LTD	10 SIN MING INDUSTRIAL ESTATE SECTOR C #01-20 SINGAPORE 575645	Peach Ang / 6258 1955		SGS3819C	06/07/2019	
2	Chryllis Quah	MT/1052455-001	SJJ671S	THIAM HENG HUAT PTE LTD	176 SIN MING DRIVE #05-14 SIN MING AUTOCARE	Steven / 82636295		SGK2950D	06/07/2019	
3		Pending advice	SML1145S	THIAM HENG HUAT PTE LTD	176 SIN MING DRIVE #05-14 SIN MING AUTOCARE	Steven / 82636295				
4	Eric Tang	MT/1049590-002	SLE2735G	THIAM HENG HUAT PTE LTD	176 SIN MING DRIVE #05-14 SIN MING AUTOCARE	Steven / 82636295		SLW1005S	31/05/2019	
5	Eng Huey Huey	MT/1052137-002	SME1876C	SK AUTOMOBILE PTE LTD	8 KAKI BUKIT AVENUE 4 #08-46 PREMIER@KAKI BUKIT	Chris / 6702 1555		FBP8126K	05/07/2019	
6	Jared Liu	MT/1052296-002	SJT8373Y	TORQUE 5 PTE LTD	8 KAKI BUKIT AVE 4 #01-50 PREMIER @ KAKI BUKIT	Lucas / 8131 6318		WC5674J	06/07/2019	
7	Chryllis Quah	MT/1052398-002	SBM131M	VISION AUTOWORK PTE. LTD.	KAKI BUKIT AVENUE 4 #08-09 PREMIER @ KAKI BUKIT	Michelle / 6341 6789		SJF4431M	06/07/2019	
8	Azhari	MT/1033901-001	FBL7115U	HOME ADDRESS	25 KAKI BUKIT ROAD 4 #01-68 SYNERGY @ KB SINGAPORE 417800	Li Tian / 90054320		SKM1972P	17/02/2019	WORKSHOP NAME IS TUCK LIFE
9	Muhammad Airwan	MT/1050613-002	SJB9855L	PRO-JEX V2D MOTOR PTE LTD	25 KAKI BUKIT ROAD 4 #03-93 SYNERGY @ KB	Edmund / 8668-7666		FBM4589A	24/06/2019	
10	Chryllis Quah	MT/1034631-002	FBK8414E	PRO-JEX V2D MOTOR PTE LTD	25 KAKI BUKIT ROAD 4 #03-93 SYNERGY @ KB	Edmund / 8668-7666		SJW8544E	01/03/2019	
11		Pending advice	GP3838M	SM AUTOMOTIVE	BLOCK C, 1 KAKI BUKIT AVENUE 6 #01-43 SINGAPORE 417883	Suky Chong / 6747 9241				
12		Pending advice	SKQ7188B	ZOOM AUTOWERKS PTE LTD	15 KAKI BUKIT ROAD 4, BARTLEY BIZ CENTRE, #01-53	Elin Cai / 9450 7920				

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

With Regards

Cynthia Ang
Admin Assistant
Motor Insurance
T +65 6430 7900
www.income.com.sg



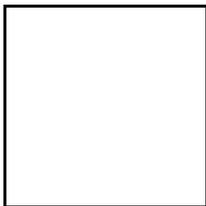
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