

Surveyor: RAMASSIGNMENT (Office)From (Person): Cynthia Troy of INC Date/Time: 9/7/19 @

Estimated Cost: _____ Bill to: _____

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No: SLE 2735G Insured: SLW10055at Workshop m/s Thiam Heng Huan Tel: 82636295.of 176 Sin Ming Drive # 05-14Policy No: _____ Claim No: MT/1049590-002

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 31/5/19
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 1013am @ 9/7/19 Person Contacted: Steven H.O.D. Endorsement: _____Vehicle-IN OUTDate/Time: _____ Action/Instruction Vehicle (V)SLW 10055: XSLE 2735G: X6/8/19 @ 201pm Steven said what apps est to Surveyor.

ASS. REQ. BY RamREF: INC

ASSIGNMENT

From: _____ Date: 5/8/2019

Estimated Cost: _____

OD TP / WS / TP RES / OD RES / EVA / INV / MVTo inspect Vehicle No: SLE 2735Gat Workshop m/s Thiam Heng Hantof 176 Sin Ming Drive # 05-14

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: _____ days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS mp

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SLE 2735G Yr Regn: MAY / 2010Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Polo 1.4 cc 1390Colour: Black A/C: Insured / Std / NI / NASp. Reading: 150269 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVW2226E20W02818Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 185/60 R15R: 185/60 R15BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 5 mm R/Bal. 5 mmL/Bal. 5 mm L/Bal. 5 mmD.O.A. 31/05/2019D.O.I. 5/8/2019Survey held at Thiam Heng Hant 3.02Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Range: \$1000 - \$2000Repair days: 3 days

RECEIVED 09 JAN 2020

Finalised L/S: \$1500/- with 3 repair days

(\$ 9,550.66 Red - 86%)

confirm with Steven on 08/01/2020

MV: \$16000PV: \$8707NV: \$6000 *

Date/Time, File Pass to?

09/01/201) Typist

Date/Time, File Return to?

2)

☐ : Prel. Report☒ : Final ReportDays Of Repair: 3Resurvey No. of Trip: 2

Survey Fee:

Transportation:

3 + PS 14

Photos

Others

200

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Insp (\$☐ : Workshop (\$

Report Format:

Lump Sum / L/S: \$1,500/- L/S

Nivitha (LKK Auto)

From: Cynthia Ang <Cynthia.Ang@income.com.sg>
Sent: Tuesday, 9 July 2019 3:44 PM
To: 'assignments@lkkauto.com'; Admin-D (LKKAuto)
Subject: RE: TP CASES FARMED OUT TO LKK ON 09/07/2019

Dear LKK,

Resend with the following details.

Thank you.

With Regards

Cynthia Ang
Admin Assistant
Motor Insurance
T +65 6430 7900
www.income.com.sg

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PLEASE CONSIDER OUR ENVIRONMENT BEFORE YOU PRINT THIS EMAIL...

From: Cynthia Ang
Sent: Tuesday, 9 July 2019 10:09 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Clarence Richard Anthony <clarence.anthony@income.com.sg>; Thio Tse Kiat <tsekiat.thio@income.com.sg>
Subject: TP CASES FARMED OUT TO LKK ON 09/07/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA	Additional Remarks
1	Eng Huey Huey	MT/1052486-001	SLU1663C	TEAM AUTOPRO PTE LTD	10 SIN MING INDUSTRIAL ESTATE SECTOR C #01-20 SINGAPORE 575645	Peach Ang / 6258 1955			06/07/2019	
2	Chryllis Quah	MT/1052455-001	SJH671S	THIAM HENG HUAT PTE LTD	176 SIN MING DRIVE #05-14 SIN MING AUTOCARE	Steven / 82636295			06/07/2019	
3		Pending advice	SML1145S	THIAM HENG HUAT PTE LTD	176 SIN MING DRIVE #05-14 SIN MING AUTOCARE	Steven / 82636295				
4	Eric Tang	MT/1049590-002	SLE2735G	THIAM HENG HUAT PTE LTD	176 SIN MING DRIVE #05-14 SIN MING AUTOCARE	Steven / 82636295				
5	Eng Huey Huey	MT/1052137-002	SME1876C	SR AUTOMOBILE PTE LTD	8 KAKI BUKIT AVENUE 4 #08-46 PREMIER@KAKI BUKIT	Chris / 6702 1555		SLW1005S	31/05/2019	
6	Jared Liu	MT/1052296-002	SJT8373Y	TORQUE 5 PTE LTD	8 KAKI BUKIT AVE 4 #01-50 PREMIER @ KAKI BUKIT	Lucas / 8131 6318		FBP8126K	05/07/2019	
7	Chryllis Quah	MT/1052398-002	SBM131M	VISION AUTOWORK PTE. LTD.	KAKI BUKIT AVENUE 4 #08-09 PREMIER @ KAKI BUKIT	Michelle / 6341 6789		WC5674J	06/07/2019	
8	Azhari	MT/1033901-001	FBL7115U	HOME ADDRESS	25 KAKI BUKIT ROAD 4 #01-68 SYNERGY @ KB SINGAPORE 417800	Li Tian / 90054320		SJF4431M	06/07/2019	WORKSHOP NAME IS TUCK LIFE
9	Muhammad Airwan	MT/1050613-002	SJB9855L	PRO-JEX V2D MOTOR PTE LTD	25 KAKI BUKIT ROAD 4 #03-93 SYNERGY @ KB	Edmund / 8668-7666		SKM1972P	17/02/2019	
10	Chryllis Quah	MT/1034631-002	FBK8414E	PRO-JEX V2D MOTOR PTE LTD	25 KAKI BUKIT ROAD 4 #03-93 SYNERGY @ KB	Edmund / 8668-7666		FBM4589A	24/06/2019	
11		Pending advice	GP3838M	SM AUTOMOTIVE	BLOCK C, 1 KAKI BUKIT AVENUE 6 #01-43 SINGAPORE 417883	Sukyi Chong / 6747 9241		SJW8544E	01/03/2019	

12	Pending advice	SKQ71888	ZOOM AUTOWERKS PTE LTD	15 KAKI BUKIT ROAD 4, BARTLEY BIZ CENTRE, #01-53	Elin Cai / 9450 7920				
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Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

With Regards

Cynthia Ang

Admin Assistant

Motor Insurance

T +65 6430 7900

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2018 Honda Stream 1.8A (No COE)
2 Year Warranty (2018)
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14 vehicles

Volkswagen Polo

Advanced Search

Model	Price	Depreciation	Eng Type	Eng Cap	Mileage	Veh Type	Status
Search Selection Volkswagen Polo	Any	Any	2010	Any	Any	Any	Available
 Volkswagen Polo 1.4A	\$16,600	\$10,100 /yr	08-Jun-2010	1,390 cc	177,000 km	Hatchback	Available
Consignment Code: A108. Loan Packages Available To Choose From. High Trade In Value For Your Car! No Hidden Costs. For Further Information Or If You Have Any Questions Please Do Not Hesitate To Contact Us.							CONTACT OWNER
Posted: 06-Aug-2019 Tags: 2010 Volkswagen Polo, 2010 volkswagen polo, Volkswagen Polo, volkswagen polo, Volkswagen, Polo, polo, Used Volkswagen							
 Volkswagen Polo 1.4A	\$16,800	\$9,330 /yr	04-Aug-2010	1,390 cc	131,000 km	Hatchback	Available
Immaculate Condition! Luxurious White Paint, Super Fuel Efficiency At 18Km/L. Superbly Very Well Maintained By Owner. GearBox And Engine Still In Excellent State. Just Serviced At 129,371 KM. No Further Repair Needed. Flexible Loan And Trade In Are Welcome. Please...							
Posted: 05-Aug-2019 Tags: 2010 Volkswagen Polo, 2010 volkswagen polo, Volkswagen Polo, volkswagen polo, Volkswagen, Polo, polo, Used Volkswagen							
 Volkswagen Polo 1.2A TSI	\$15,000	\$7,340 /yr	24-Jun-2010	1,197 cc	150,000 km	Hatchback	Available
High Specs. 103Bhp Turbocharged Engine, Newer Sport 1.2L TSI Engine. Clean And Well Maintained. PARF At \$8523. Very Low Risk!							CONTACT OWNER
Posted: 29-Jul-2019 Tags: 2010 Volkswagen Polo, 2010 volkswagen polo, Volkswagen Polo, volkswagen polo, Volkswagen, Polo, polo, Used Volkswagen							
 Volkswagen Polo 1.4A (New 5-yr COE)	\$31,500	\$6,290 /yr	04-Aug-2010	1,390 cc	67,000 km	Hatchback	Available
High Loan Available. Cheaper Than Car Rental! Super Fuel Efficiency At 18Km/L. Fully Serviced And Well Maintained From Previous Owner. Easy Loan, Highest Trade In Offer! Don't Miss! Call Now!							
Posted: 29-Jul-2019 Tags: 2010 Volkswagen Polo, 2010 volkswagen polo, Volkswagen Polo, volkswagen polo, Volkswagen, Polo, polo, Used Volkswagen							
 Is your COE expiring? Let us help you renew it! Getting your COE renewed is easy, fast and affordable. We'll help you renew your COE and get a loan for it. Get the cheapest loan in town and an approval in 2 days without effort! Enquire today.							
 Volkswagen Polo 1.4A	\$14,500	\$10,050 /yr	16-Apr-2010	1,390 cc	170,000 km	Hatchback	Available
Engine Mounting, Tensional, Fan Belt Replaced!							CONTACT OWNER
Posted: 28-Jul-2019 Tags: 2010 Volkswagen Polo, 2010 volkswagen polo, Volkswagen Polo, volkswagen polo, Volkswagen, Polo, polo, Used Volkswagen							
 Volkswagen Polo 1.4A	\$15,300	\$9,230 /yr	07-Jun-2010	1,390 cc	82,000 km	Hatchback	Available
6/2010 Volkswagen Polo 1.4A TSI, 2 Owner, Super Low Mileage, Road Tax Paid Till Scrap, Selling Cheap, Low Depreciation.							CONTACT OWNER
Posted: 27-Jul-2019 Tags: 2010 Volkswagen Polo, 2010 volkswagen polo, Volkswagen Polo, volkswagen polo, Volkswagen, Polo, polo, Used Volkswagen							
 Volkswagen Polo 1.2A TSI	\$17,800	\$9,630 /yr	23-Jul-2010	1,197 cc	116,000 km	Hatchback	Available
Posted: 24-Jul-2019 Tags: 2010 Volkswagen Polo, 2010 volkswagen polo, Volkswagen Polo, volkswagen polo, Volkswagen, Polo, polo, Used Volkswagen							
 Volkswagen Polo 1.4A	\$12,800	\$7,480 /yr	20-Apr-2010	1,390 cc	-	Hatchback	Available

[Compare](#)

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	374E
Vehicle Details	
Vehicle No.:	SLE2735G
Vehicle to be Exported:	No
Intended Deregistration Date:	06 Aug 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	POLO 1.4 AT 6R13E7
Primary Colour:	Black
Manufacturing Year:	2010
Engine No.:	CGG316490
Chassis No.:	WVWZZZ6RZAU028118
Maximum Power Output:	63.0 kW (84 bhp)
Open Market Value:	\$15,079.00
Original Registration Date:	25 Mar 2010
First Registration Date:	25 Mar 2010
Transfer Count:	3
Actual ARF Paid:	$15,079.00 \times 50\% = \underline{\underline{\$7539.50}}$
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Mar 2020
PARF Rebate Amount:	\$7,539.00
Intended COE Rebate Details	
COE Expiry Date:	24 Mar 2020
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$18,502.00
COE Rebate Amount:	\$1,168.00
Total Rebate Amount:	\$8,707.00

The information contained herein is correct as at 06 Aug 2019

DOB: 31/05/2019

OK

Remaining: 9 months 25 days (9.8 months)

Depri: \$9,680 (yearly) \$802.5 (monthly)

$9.8 \text{ months} \times \$802.5 = \underline{\underline{\$7864.50}}$

$\$7864.50 + \$7539.50 = \underline{\underline{\$15404}}$ *

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/06/2019 14:21
Date Of Accident	31/05/2019 15:25
Exact Location Of Accident	SHELL STATION@JALAN LINGKARAN DALAM
Country/State of Loss	MALAYSIA/JOHOR DARUL TAKZIM

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLE2735G
Insured/Policyholder	
Name Of Registered Owner	TAN HONG JUN BONNIE
NRIC No	S9029374E
Email Address	BONNIETAN1990@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-88267868
Alternative Phone No	OFFICE-88267868

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	POLO-1.2 A05 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle?

NO

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

PRIVATE HIRE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5102826278
Cover Note Number	DRIVO CLASSIC

Driver

Name of Driver	TAN HONG JUN BONNIE
NRIC No	S9029374E
Date Of Birth	15/08/1990
Occupation	INDOOR
Date Of Driving Pass	07/04/2009
Driving Experience	10 YEARS AND 1 MONTH
Gender	FEMALE
Mobile Number	(LOCAL) +65-88267868
Fax Number	
Contact Number	OFFICE-88267868
Email Address	BONNIETAN1990@HOTMAIL.COM

Address	BLK 105 SERANGOON NORTH AVENUE 1 #02-735
Postcode	550105
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : JOEL ABIVA MADERA GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLW1005S
Vehicle Make/Model/Colour	TOYOTA WISH
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LOW FOOK THYE
NRIC/Passport Number	S7368042E
Contact Number	94520733
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

18 Sep 2019
12 45pm

Driver's Signature

(If driver is not the policyholder)

Date & Time:

18 Sep 2019
12 45pm

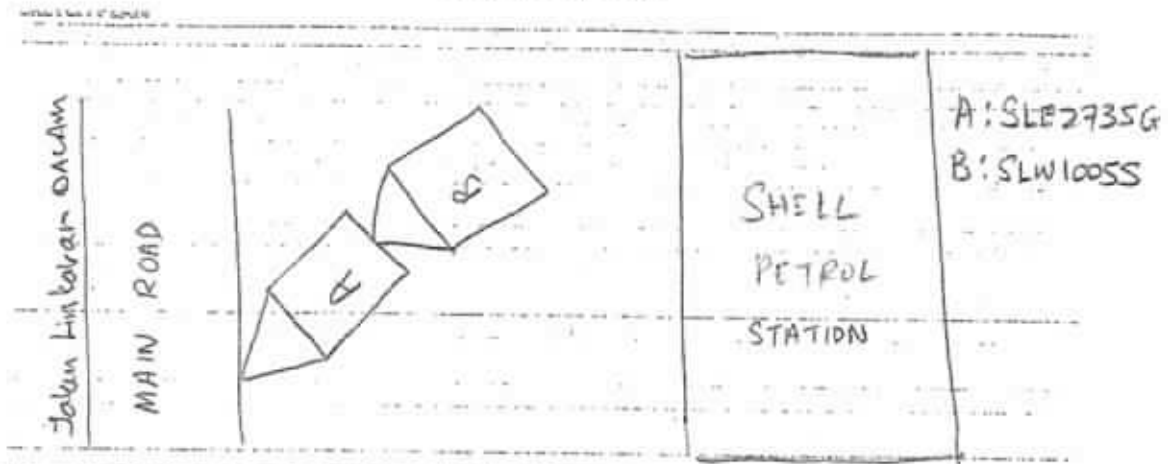
Reporting Centre Personnel's Signature

Name:

HRIC/PRR No.:



Sketch Plan #2 Pg. 1



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

- I was involved in a car accident on 31 MAY 2019 @ 3:25pm.
- I was driving ~~my~~ ^{to} my Volkswagen Polo (VEHICLE A) when a Toyota Wish (VEHICLE B) hit me from behind.
- I was exiting from SHELL petrol station @ Jalan Lingkaran Dalam in Johor Bahru Malaysia when VEHICLE B hit me from behind.
- There were no injuries from both car.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 18 Jun 2019

12:45pm

Driver's Signature

(If driver is not the policyholder)

Date & Time: 18 Jun 2019

12:45pm

Reporting Centre Personnel's Signature

Name:

NRIC/PIH No.:



MOTORCAR (Rear)

Rear Portion

Vehicle No: **SLE 2735G**

NAC	INC	Item	CON	ACQ	QTY
1137	993626	Rear Number Plate			
1138	993627	Rear Number Plate Base			
1139	993630	Rear Number Plate Garnish			
1140	993632	Rear Number Plate Lamp			
1141	992958	Rear Bumper			
1142	993085	Rear Bumper Upper			
1143	993017	Rear Bumper Lower			
1144	993054	Rear Bumper Side			
1145	993103	Rear Bumper Tow Cover			
1146	992341	Rear Bumper Clips			
1147	992976	Rear Bumper Bracket			
1148	993068	Rear Bumper Side Retainer			
1149	993045	Rear Bumper Reinforcement			
1150	992970	Rear Bumper Beam			
1151	993077	Rear Bumper Sponge			
1152	992999	Rear Bumper Damper			
1153	993040	Rear Bumper Protector			
1154	993036	Rear Bumper Pad			
1155	993026	Rear Bumper Moulding			
1156	993044	Rear Bumper Reflector			
1157	993023	Rear Bumper Lower Spoiler			
1158	994023	Reverse Sensor			
1159	993327	Rear End Panel			
1160	993339	Rear End Panel Top Garnish			
1161	993333	Rear End Panel Inner Trim			
1162	990333	Boot Compartment Inner Trim			
1163	993851	Rear LH Taillamp			
1164	993853	Rear LH Taillamp Garnish			
1165	993859	Rear LH Taillamp Panel			
1166	995116	Rear RH Taillamp			
1167	993853	Rear RH Taillamp Garnish			
1168	993859	Rear RH Taillamp Panel			
1169	993554	Rear Apron Panel			
1170	992895	Bootlid			
1171	991328	Bootlid Emblem			
1172	990356	Bootlid Handle			
1173	995250	Bootlid Moulding			
1174	990376	Bootlid Reflector			
1175	995222	Bootlid Lamp LH			
1176	992899	Bootlid Lamp RH			
1177	995243	Bootlid Lock			
1178	990377	Bootlid Rubber			
1179	990382	Bootlid Hinge			
1180	993877	Bootlid Spoiler			
1181	994543	Tailgate			
1182	991328	Tailgate Emblem			
1183	994643	Tailgate Outer Handle			
1184	994640	Tailgate Moulding			
1185	994545	Tailgate Garnish			
1186	994648	Tailgate Reflector			
1187	994549	Tailgate Lamp			
1188	994646	Tailgate Protector			
1189	994676	Tailgate Wiper Arm			
1190	994677	Tailgate Wiper Blade			
1191	994679	Tailgate Wiper Nozzle			
1192	994555	Tailgate Wiper Motor			
1193	994602	Tailgate Glass			
1194	994606	Tailgate Glass Rubber			
1195	994604	Tailgate Glass Moulding			
1196	994607	Tailgate Glass Sealant			
1197	994629	Tailgate Lock			
1198	994651	Tailgate Rubber			
1199	994611	Tailgate Hinge			
1200	994594	Tailgate Damper			
1201	994613	Tailgate Inner Board			

NAC	INC	Item	CON	ACQ	QTY
1202	993784	Spare Tyre Board			
1203	994328	Spare Tyre Panel			
1204	995065	Spare Tyre			
1205	994326	Spare Tyre Lock Screw			
1206	993787	Spare Tyre Cover			
1207	995323	Triangle Breakdown Sign			
1208	990507	CD Changer Assy			
1209	990164	Antenna			
1210	990534	Centre Exhaust Pipe Assy			
1211	990532	Centre Exhaust Mounting			
1212	993364	Rear Exhaust Pipe			
1213	993357	Rear Exhaust Chrome Pipe			
1214	993361	Rear Exhaust Mounting			
1215	993358	Rear Exhaust Heat Shield			
1216	995223	Rear LH Chassis Member			
1217	993165	Rear RH Chassis Member			
1218	993436	Rear LH Fender			
1219	993449	Rear LH Fender Protector			
1220	993420	Rear LH Fender Inner Panel			
1221	993431	Rear LH Fender Inner Trim			
1222	993415	Rear LH Fender Inner Garnish			
1223	993425	Rear LH Fender Inner Shield			
1224	993621	Rear LH Mudflap			
1225	993933	Rear LH Wheel Rim			
1226	994025	Rear LH Rim Cover			
1227	995065	Rear LH Tyre			
1228	993456	Rear RH Fender			
1229	993450	Rear RH Fender Protector			
1230	993420	Rear RH Fender Inner Panel			
1231	993431	Rear RH Fender Inner Trim			
1232	993415	Rear RH Fender Inner Garnish			
1233	993425	Rear RH Fender Inner Shield			
1234	993622	Rear RH Mudflap			
1235	993934	Rear RH Wheel Rim			
1236	994025	Rear RH Rim Cover			
1237	995065	Rear RH Tyre			
1238	995162	Rear Fender Extension Panel LH			
1239	993401	Rear Fender Extension Panel RH			
1240	993430	Rear Fender Inner Top Garnish			
1241	993673	Rear Fender 1/4 Glass			
1242	993452	Rear Fender 1/4 Glass Rubber			
1243	993453	Rear Fender 1/4 Glass Sealant			
1244	993949	Rear Windscreen Glass			
1245	993976	Rear Windscreen Rubber			
1246	993961	Rear Windscreen Moulding			
1247	993955	Rear Windscreen Sealant			
1248	994729	Third Brake Light			
1249	993385	Rear Fender Air Grille			
1250	992167	Fuel Lid			
1251	992168	Fuel Neck			
1252	992179	Fuel Tank			
1253	992184	Fuel Tank Bracket			
1254	992191	Fuel Tank Float			
1255	990247	Sticker			

No of Items: _____

Assessor: _____

Repair Estimate

Thiam Heng Huat

176 Sin Ming Drive #05-14 Sin Ming Autocare Singapore 575721
Mobile: 82636295 Email: thiamhenghuat@gmail.com

Make/Model: VOLKSWAGEN POLO 1.4
Engine/Chassis No.: WVWZZZ6RZAU028118
Date of accident:
Damaged area: Rear

Date: 05/08/2019
Claim Type: TP
VRN: SLE2735G



RAM (LICK) 6/2/19
84622718
3 4+4 days

List items				
S/N	Parts description	QTY	UNIT PRICE	AMOUNT
1	Rear bumper	1	\$ 1,159.20	\$ 1,159.20
2	Rear bumper top bracket	4	\$ 40.30	\$ 161.20
3	Rear bumper side retainer	2	\$ 88.60	\$ 177.20
4	Rear bumper licence plate lamp	2	\$ 105.10	\$ 210.20
5	Tailgate	1	\$ 1,276.90	\$ 1,276.90
6	Tailgate lock	1	\$ 215.00	\$ 215.00
7	Tailgate lock striker	1	\$ 65.60	\$ 65.60
8	Tailgate lock switch	1	\$ 279.70	\$ 279.70
9	Tailgate lock immobilizer switch	1	\$ 235.60	\$ 235.60
10	Tailgate "POLO" emblem	1	\$ 64.30	\$ 64.30
11	Tailgate "1.4" emblem	1	\$ 35.80	\$ 35.80
12	Tailgate inner trim board	1	\$ 483.20	\$ 483.20
13	Tailgate weatherstrip	1	\$ 186.30	\$ 186.30
14	Tailgate rubber stopper	2	\$ 36.60	\$ 73.20
15	Tailgate hinge	2	\$ 87.20	\$ 174.40
16	Tailgate damper	2	\$ 141.10	\$ 282.20
17	Tailgate glass moulding	1	\$ 288.60	\$ 288.60
18	Taillamp	2	\$ 698.20	\$ 1,396.40
19	End panel	1	\$ 527.30	\$ 527.30
20	End panel top garnish	1	\$ 198.60	\$ 198.60
21	Rear bumper reinforcement	1	\$ 563.90	\$ 563.90
22	Rear bumper lower	1	\$ 552.60	\$ 552.60
Subtotal				\$ 8,607.40
List discount				10.00%
Total				\$ 7,746.66

CIA / \$750
BT / \$95.65
REC / \$160

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LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

3
1075.65

950.08
932.08

Repair Estimate

Special nett items				
No.	Parts description	QTY	UNIT PRICE	AMOUNT
1	Rear licence plate & frame	1	\$ 55.00	\$ 55.00
2	Rear bumper clips	8	\$ 5.50	\$ 44.00
3	Reverse sensor	1	\$ 380.00	\$ 380.00
4	Tailgate inner trim board clips	6	\$ 5.50	\$ 33.00
5	Tailgate windscreen sealant	1	\$ 100.00	\$ 100.00
6	End panel sealant	1	\$ 120.00	\$ 120.00
7	End panel top garnish clips	4	\$ 5.50	\$ 22.00
8	Sundries	1	\$ 50.00	\$ 50.00
Total				\$ 804.00

Bro \$40
 nec 320
 sho \$200
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 \$280

Labour			
No.	Description	Work unit	Amount
1	To dismantle / renew accident damaged portion. To panel beat, reshape, straighten, orientate and align repair / replacement parts.	5	\$ 1,000.00
2	To disconnect rear wire harness of electrical components to facilitate repairs, reconnect and check functions including taillamp lightings.	0.25	\$ 50.00
3	To remove, refit tailgate components to replace tailgate, check and re-adjust close gap, alignment and water seepage.	0.5	\$ 100.00
4	To measure, drill holes on replaced rear bumper, position and install reverse sensor, check and test distance and functions.	0.5	\$ 100.00
5	To remove and refit rear windscreen to facilitate repair work.	0.75	\$ 150.00
6	Supply spray paint material and necessary items to respray rear bumper, tailgate, end panel and other affected area / panel.	5	\$ 1,000.00
7	To rust proof all affected portions after repair.	0.5	\$ 100.00
Total labour			\$ 2,500.00

A \$100
 \$30
 X
 \$20
 X
 \$250
 \$30
 \$730

Estimate Grand Total	\$ 11,050.66
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\$1915.08
 L/50% = \$1500.00
 (3 repair days)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19012160/Fsf3n2

73 BRAS BASAH ROAD
#05-01 NTUC TRADE UNION HOUSESINGAPORE
189556

Date: 14-01-2020



ATTN: ERIC TANG

Code: INC

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLW 1005S	Veh. Inspected	SLE 2735G
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1049590-002	Excess (\$)	0.00
Assign From	CYNTHIA ANG	Assign Date	09/07/2019

2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN POLO 1.4 AT	c.c	1390
Engine No.	HIDDEN	Year of Reg.	2010
Chassis No.	WVWZZZ6RZAU028118	Colour	BLACK
Odometer	150269 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/60 R15	MICHELIN	5 mm
L/H Front Tyre	185/60 R15	MICHELIN	5 mm
R/H Rear Tyre	185/60 R15	MICHELIN	5 mm
L/H Rear Tyre	185/60 R15	MICHELIN	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	31/05/2019	Inspect Date / Time	05/08/2019 (02:02 PM)
Survey held at	THIAM HENG HUAT PTE LTD 176 SIN MING DRIVE #05-14 SINGAPORE 575721		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLE 2735G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	CUT	1,159.20	750.00
4	REAR BUMPER TOP BRACKET @\$40.30	BENT	161.20	95.65
2	REAR BUMPER SIDE RETAINER @\$88.60	NECESSARY	177.20	160.00
2	REAR BUMPER LICENCE PLATE LAMP @\$105.10	NOT NECESSARY	210.20	-
1	TAILGATE	NOT NECESSARY	1,276.90	-
1	TAILGATE LOCK	NOT NECESSARY	215.00	-
1	TAILGATE LOCK STRIKER	NOT NECESSARY	65.60	-
1	TAILGATE LOCK SWITCH	NOT NECESSARY	279.70	-
1	TAILGATE LOCK IMMOBILIZER SWITCH	NOT NECESSARY	235.60	-
1	TAILGATE "POLO" EMBLEM	NOT NECESSARY	64.30	-
1	TAILGATE "1.4" EMBLEM	NOT NECESSARY	35.80	-
1	TAILGATE INNER TRIM BOARD	NOT NECESSARY	483.20	-
1	TAILGATE WEATHERSTRIP	NOT NECESSARY	186.30	-
2	TAILGATE RUBBER STOPPER @\$36.60	NOT NECESSARY	73.20	-
2	TAILGATE HINGE @\$87.20	NOT NECESSARY	174.40	-
2	TAILGATE DAMPER @\$141.10	NOT NECESSARY	282.20	-
1	TAILGATE GLASS MOULDING	NOT NECESSARY	288.60	-
2	TAILLAMP @\$698.20	NOT NECESSARY	1,396.40	-
1	END PANEL	NOT NECESSARY	527.30	-
1	END PANEL TOP GARNISH	NOT NECESSARY	198.60	-
1	REAR BUMPER REINFORCEMENT	TO REPAIR SEE LABOUR	563.90	-
1	REAR BUMPER LOWER	NOT NECESSARY	552.60	-
	LESS 10% DISCOUNT		-860.74	-100.57
			7,746.66	905.08
SPECIAL NETT ITEMS				
1	REAR LICENCE PLATE & FRAME (SN)	BROKEN	55.00	40.00
8	REAR BUMPER CLIPS @\$5.50 (SN)	NECESSARY	44.00	40.00
1	REVERSE SENSOR (SN)	SHORTED	380.00	200.00
6	TAILGATE INNER TRIM BOARD CLIPS @\$5.50 (SN)	NOT NECESSARY	33.00	-
1	TAILGATE WINDSCREEN SEALANT (SN)	NOT NECESSARY	100.00	-

Report Ref No. CS/INC19012160/Fsf3n2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	END PANEL SEALANT (SN)	NOT NECESSARY	120.00	-
4	END PANEL TOP GARNISH CLIPS @\$5.50 (SN)	NOT NECESSARY	22.00	-
1	SUNDRIES (SN)	NOT NECESSARY	50.00	-
			804.00	280.00
	LABOUR			
	TO DISMANTLE/RENEW ACCIDENT DAMAGED PORTION.TO PANEL BEAT,RESHAPE,STRAIGHTEN, ORIENTATE AND ALIGN REPAIR/REPLACEMENT PARTS.INCLUSIVE OF THE REPAIR OF REAR BUMPER REINFORCEMENT.		1,000.00	400.00
	TO DISCONNECT REAR WIRE HARNESS OF ELECTRICAL COMPONENTS TO FACILITATE REPAIRS,RECONNECT AND CHECK FUNCTIONS INCLUDING TAILLAMP LIGHTINGS.		50.00	30.00
	TO REMOVE,REFIT TAILGATE COMPONENTS TO REPLACE TAILGATE,CHECK AND RE-ADJUST CLOSE GAP,ALIGNMENT AND WATER SEEPAGE.	NOT NECESSARY	100.00	-
	TO MEASURE,DRILL HOLES ON REPLACED REAR BUMPER,POSITION AND INSTALL REVERSE SENSOR,CHECK AND TEST DISTANCE AND FUNCTIONS.		100.00	20.00
	TO REMOVE AND REFIT REAR WINDSCREEN TO FACILITATE REPAIR WORK.	NOT NECESSARY	150.00	-
	SUPPLY SPRAY PAINT MATERIAL AND NECESSARY ITEMS TO RESPRAY REAR BUMPER,TAILGATE,END PANEL AND OTHER AFFECTED AREA/PANEL.		1,000.00	250.00
	TO RUST PROOF ALL AFFECTED PORTIONS AFTER REPAIR.		100.00	30.00
			2,500.00	730.00
GRAND TOTAL			11,050.66	1,915.08
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				1,500.00

Report Ref No. CS/INC19012160/Fsf3n2

PARASURAM S/O SHANMUGAM

Asst. Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MinstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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