

2200500

ASS. REC. BY:

REF: CS3/MSG19012152/Gcd501 Special Instruction:

Surveyor:

GA

ASSIGNMENT (Office)

From (Person):

Crystal Lee

of

MS19

Date/Time:

9/7/19 1:36pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMF 52862

Insured:

SKZ 17402

at Workshop m/s

70h Motor

Tel:

of

160 Sln Ming Drive #05-16

Policy No:

28670062

Claim No:

598800

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

1/7/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

2:40pm 9/7/19

Person Contacted:

Ash

Vehicle ☒ IN / ☐ OUT

Date/Time

Action/Instruction

13/mg/1 (X)

SMF 52862 X

SKZ 17402 CS/SM1019001011/m+d 3c

Dismantle: 11/7/2019

After repair: 15/7/2019

ASS. REC. BY:

REF:

MS19

PR3

## ASSIGNMENT

From:

Date:

10/7/19

Estimated Cost:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SMF 52862

at Workshop m/s

Toh Motor

of

160 Bin Ming Drive # 05-16

Insured:

Policy No.

Claims No.

Sum Insured:

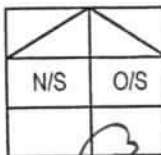
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS <sup>up</sup>

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMF 52862

Yr Regn:

15 Nov 2018

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius Plus c.c 1798

Colour:

Grey

A/C: Insured / Std / NI / NA

Sp. Reading

666 88

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JTD853EUL0J034831

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / Rim or

Tyre Size:

F:

205/60 R16

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

FIRENZA

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

10-07-19

Survey held at

w/s

12pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

\$2000 - \$3000

Date/Time, File Pass to?



Preli. Report

1)



Final Report

Date/Time, File Return to?

2)

Days Of Repair:

4

Resurvey No. of Trip:

2

Survey Fee:

Transportation:

S + RS. \$

Photos

Others

TOTAL

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Report Format:

PR3

Lump Sum / L&amp;L: (\$

120

11

131

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Jul 2019		15 Jul 2019 17:08 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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**CLAIM SUBFOLDER DETAILS** [Created by insurer]

Insured:	MARIA KIM, ID: S2189344G, Tel: +6598529870		
Main Claimant:	LUMENS AUTO PTE LTD, Co. Reg. No.: 201426961K		
Vehicle Reg. No.:	SMF5286Z	Date of Loss:	04/07/2019 09:00 - :59 [7 Months and 19 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 598800	Policy/Cover Note No.:	28670062 (Comprehensive) Coverage: 12/01/2019 - 11/01/2020
Vehicle Reg. No. (Insured):	SKZ1740Z	Policy No. (Claimant):	
		Excess:	S\$500.00
Repairer:	Toh Motor Enterprise (Autocity) 160 Sin Ming Drive, #05-16 Sin Ming Autocity, 575722 Sin Ming - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jowyn Tay Mei Ling - 6643 1307]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Imm.Advice due 16/07/2019]		
Driver/Custodian (Insured):	DAMIAN DEXTER HOW CHI LOONG (), NRIC: S7920313J, Tel: +6598529870 Email:		
Adj Asg. Remarks:	on WP. (manual assigned) Liab: 100%. TP Disagree on SJE - assign LKK Auto. Contact: Mr Ash Toh / Aik Shan @ 9748 3351 / 9791 9594. Manual assigned to LKK via email on 09/07/19.		

[View All](#) [Compose Case Mail](#)

**ASSOCIATED MAIL RECEIVED**

There are no mail for this case.

**ALL ASSOCIATED TASKS** 
[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Nivitha (LKK Auto)

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**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Tuesday, 9 July 2019 1:36 PM  
**To:** assignments@lkkauto.com; admin-d@lkkauto.com  
**Cc:** Ong Zi Hui  
**Subject:** Survey Request - Manual Assigned  
**Attachments:** 08072019121706.pdf

**Importance:** High

### **PRE-REPAIR SURVEY YREF: MN.IG.T1.1913155.st - OREF: SKZ1740Z**

#### **Manual Assigned**

Dear LKK,

Refer to the email below and attachment, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,  
Crystal Lee  
Admin Officer, Claims Services (In-House Survey)  
D: +65 6594 2535 | F: +65 6643 1349 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

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**From:** Nabilah Rasol  
**Sent:** Tuesday, 9 July, 2019 11:53 AM  
**To:** 'Serene Tan' <[serene.tan@mneduco.com.sg](mailto:serene.tan@mneduco.com.sg)>  
**Cc:** Jowyn Tay <[jowyn\\_tay@sg.msig-asia.com](mailto:jowyn_tay@sg.msig-asia.com)>; Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>  
**Subject:** RE: PRE-REPAIR SURVEY YREF: MN.IG.T1.1913155.st - OREF: SKZ1740Z

Hi Serene,

Thank you for your email.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts (SJE)

We will proceed to appoint the following surveyor M/s **LKK Auto Consultants Pte Ltd** for your claim.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

**Nabilah Rasol (Ms)**

Admin Officer, Claims Services (Motor)

Direct line +65 6643 1335 | Direct fax +65 6225 7402 | [nabilah\\_rasol@sg.msig-asia.com](mailto:nabilah_rasol@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



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**From:** Serene Tan [<mailto:serene.tan@mneduco.com.sg>]

**Sent:** Tuesday, 9 July, 2019 8:53 AM

**To:** Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>

**Cc:** Jowyn Tay <[jowyn\\_tay@sg.msig-asia.com](mailto:jowyn_tay@sg.msig-asia.com)>; Nabilah Rasol <[nabilah\\_rasol@sg.msig-asia.com](mailto:nabilah_rasol@sg.msig-asia.com)>

**Subject:** RE: PRE-REPAIR SURVEY

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**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

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Our Ref : MN.IG.T1.1913155.st

WITHOUT PREJUDICE  
SAVE AS TO COSTS

NOTICE TO INSURERS OBJECTING TO THE LIST OF MOTOR SURVEYORS PROVIDED WITHIN  
2 WORKING DAYS PURSUANT TO PARAGRAPH 2.6 OF THE STATE COURTS PRACTICE  
DIRECTIONS (AMENDMENT NO. 1 OF 2016)

Hi Helene,

1. We refer to your email below.
2. We are instructed by **LUMENS AUTO PTE LTD**, the claimant and/or **TOH MOTOR ENTERPRISE**, the motor workshop for **SMF 5286Z** that they are not agreeable to the appointment of the motor surveyors as stated in your said email.
3. In compliance with The State Courts Practice Directions (Amendment No. 1 of 2016), we propose to use one of the below mentioned motor surveyor to conduct the joint pre-repair survey ("hereinafter referred to as PRS") as a Single Joint Expert ("hereinafter referred to as a SJE").

- |   |                 |
|---|-----------------|
| 1. NICKY SEAH (Absolute Appraisal Services)<br>(Prominent Appraiser Services)                               | 6. ANDREW HOW   |
| 2. MICHAEL YAP TECK CHYE (MC-COY Appraiser Pte Ltd)<br>PATRICK (Carlink Consultancy)                        | 7. NG KONG BENG |
| 3. DIXON YEO (Treasure Appraisal Services)<br>BISWAS S/O B N BISWAS (United Appraisal & Management Pte Ltd) | 8. ANANDA KUMAR |

4. LOI BOON JUAN (Par Automotive Consultancy)  
WEE (PAL's Appraiser Pte Ltd)  
5. AMAS ONG (AEON Auto Consultants LLP)  
(LCW Appraiser Pte Ltd)

9. DENNIS YAP TECK  
10. ANDY YAP TECK LEE

4. Please let us know within two (2) working days whether you agree to the appointment of any of the above motor surveyors as proposed by the claimant and/or the motor workshop as a Single Joint Expert ("hereinafter referred to as "SJE").

Thanks & Best Regards,  
(For and on behalf of Mr Nedumaran Muthukrishnan)  
Serene Tan (Ms)  
M NEDUMARAN & CO  
Advocates & Solicitors  
Commissioner for Oaths

**Branch Office:**

11 Sin Ming Road  
#B2-09 (Unit 2), Thomson V Two  
Singapore 575629  
Tel: 6509-8480 / 6509-8481  
Fax: 6509-8482

**Email : [serene.tan@mneduco.com.sg](mailto:serene.tan@mneduco.com.sg)**

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**From:** Helene Phua [[mailto:helene\\_phua@sg.msiga-asia.com](mailto:helene_phua@sg.msiga-asia.com)]  
**Sent:** Monday, 8 July 2019 5:42 PM  
**To:** Serene Tan <[serene.tan@mneduco.com.sg](mailto:serene.tan@mneduco.com.sg)>  
**Cc:** Jowyn Tay <[jowyn\\_tay@sg.msiga-asia.com](mailto:jowyn_tay@sg.msiga-asia.com)>; Nabilah Rasol <[nabilah\\_rasol@sg.msiga-asia.com](mailto:nabilah_rasol@sg.msiga-asia.com)>  
**Subject:** RE: PRE-REPAIR SURVEY

Hi Serene,

We refer to your email dated 08/07/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) **MSIG In-House Surveyors**

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Frankie Pang
2) Kenneth Kong	7) Ng You Han
3) Marcus Chua	8) Gary Soon
4) Henry Ng	9) Chow Bo Xiong
5) Lau Kwok Kwong	10) Axel Lee

NB:

- (a) **\*Fast lane settlement is not applicable for cases that liability is in dispute\***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Moving forward, please email your survey request to [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)

Thank you

*Have a great week ahead!*

**Helene Phua**

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

**From:** Serene Tan [<mailto:serene.tan@mneduco.com.sg>]

**Sent:** Monday, 8 July, 2019 12:20 PM

**To:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Cc:** Motor Survey <[motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)>

**Subject:** PRE-REPAIR SURVEY

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

**URGENT**

WITHOUT PREJUDICE

Our Ref: MN.IG.T1.1913155.st

Dear Sir/Mdm,

Notice of Accident dated 08/07/2019 attached herein.

Thanks & Best Regards,  
(For and on behalf of Mr Nedumaran Muthukrishnan)  
**Serene Tan (Ms)**  
**M NEDUMARAN & CO**  
**Advocates & Solicitors**  
**Commissioner for Oaths**

**Branch Office:**

11 Sin Ming Road  
#B2-09 (Unit 2), Thomson V Two  
Singapore 575629  
Tel: 6509-8480 / 6509-8481  
Fax: 6509-8482

**Email : [serene.tan@mneduco.com.sg](mailto:serene.tan@mneduco.com.sg)**

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# M NEDUMARAN & CO

Advocates & Solicitors  
Commissioner for Oaths

UEN NO. 53181067D

Nedumaran Muthukrishnan  
LLB (hons) [Buckingham]  
Barrister at Law (Lincoln's Inn)

*Please reply to our Branch Office for this matter*

⇒ Branch Office : 11 Sin Ming Road  
#B2-09 (Unit 2) Thomson V Two  
Singapore 575629  
Tel : 6509-8480 / 6509-8481  
Fax : 6509-8482  
Email : [igene.lim@mneduco.com.sg](mailto:igene.lim@mneduco.com.sg)  
[serene.tan@mneduco.com.sg](mailto:serene.tan@mneduco.com.sg)

Our Reference : MN/IG/T1/1913155/st  
Your Reference : SKZ 1740Z

Date : 8<sup>th</sup> July 2019

**MSIG INSURANCE (SINGAPORE) PTE.LTD**  
4 Shenton Way  
#21/23-01, SGX Centre 2  
Singapore 068807

BY EMAIL [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com) ONLY

Dear Sirs,

1. NOTICE OF ACCIDENT TO INSURERS AND PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF THE STATE COURTS PRACTICE DIRECTIONS (AMENDMENT NO. 1 OF 2016)
2. ACCIDENT ON 4/7/2019 INVOLVING VEHICLE NOS. SMF 5286Z AND SKZ 1740Z ALONG GHIM MOH ROAD.

We are instructed by LUMENS AUTO PTE LTD (owners of motor vehicle no SMF 5286Z) and/or TOH MOTOR ENTERPRISE (the motor workshop for SMF 5286Z) to notify you of a road traffic accident on 4/7/2019 at about 0915 hours along GHIM MOH ROAD involving our client's vehicle registration number [SMF 5286Z] and [SKZ 1740Z] driven by your driver at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged.

Before we proceed to repair the damaged vehicle, please let us know **within 2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you with the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Yours faithfully,

**M NEDUMARAN & CO**

Nedumaran Muthukrishnan  
(Branch Office)  
Encl

MARIA KIM

(Vehicle: SKZ 1740Z)

c.c. Workshop : Toh Motor Enterprise  
160 Sin Ming Drive  
#05-16 Sin Ming Autocity  
Singapore 575722  
Tel : 9748-3351/ 9791-9594 (Mr Ash Toh/Aik Shan)

(Vehicle : SMF 5286Z)

[> Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Company
Owner ID:	6961K
Vehicle No.:	SMF5286Z
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Jul 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS PLUS (AUTO)
Primary Colour:	Grey
Manufacturing Year:	2018
Engine No.:	2ZR0C64626
Chassis No.:	JTDZS3EU10J034831
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$30,006.00
Original Registration Date:	15 Nov 2018
First Registration Date:	15 Nov 2018
Transfer Count:	0
Actual ARF Paid:	\$24,009.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Nov 2028
PARF Rebate Amount:	\$18,006.00
COE Expiry Date:	14 Nov 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$31,302.00
COE Rebate Amount:	\$29,249.00
<b>Total Rebate Amount:</b>	<b>\$47,255.00</b>

The information contained herein is correct as at 10 Jul 2019

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	08/07/2019 11:11
Date Of Accident	04/07/2019 09:15
Exact Location Of Accident	ALONG ROAD 1 GHIM MOH ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMF5286Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LUMENS AUTO PTE LTD
Co Reg No	201426961K
Email Address	OPERATIONS@LUMENS.SG
Mobile Phone No	
Alternative Phone No	OFFICE-87781765

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS PLUS

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

### Insurance Company

Name of Insurance Company	TOKIO MARINE INSURANCE SINGAPORE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	NO
Policy Number	18-MJ001357-R00
Cover Note Number	

### Driver

Name of Driver	TAN KEE HIM
NRIC No	S1065055J
Date Of Birth	22/12/1949
Occupation	OUTDOOR
Date Of Driving Pass	16/09/1974
Driving Experience	44 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-86865859
Fax Number	
Contact Number	
Email Address	DAVIDTANCANTHO@GMAIL.COM

Address	APT BLK 34 TANGLIN HALT ROAD #05-33
Postcode	142034
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : MOH YUEN LIN GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	ALEXANDRA NPP
Police Station Address	ROAD: BLK 46 TANGLIN HAIT RD #01-328 , POSTCODE: 140462 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER TO POLICE RPEORT, REF NO: T/20190705/2093

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKZ1740Z
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	DAMIAN DEXTER HOW CHI LOONG
NRIC/Passport Number	S7920313J
Contact Number	98529870
Address	

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

**DETAILS OF INJURED PERSON 1**

Name TAN KEE HIM

Approximate Age

Injuries Sustain

Injured person in which vehicle? SMF5286Z

Were seat belts worn?

Was this injured conveyed to hospital by ambulance? NO

Address

Postcode

**DETAILS OF INJURED PERSON 2**

Name MOK YUEN LIN

Approximate Age

Injuries Sustain

Injured person in which vehicle? SMF5286Z

Were seat belts worn?

Was this injured conveyed to hospital by ambulance? NO

Address

Postcode

## Accident Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

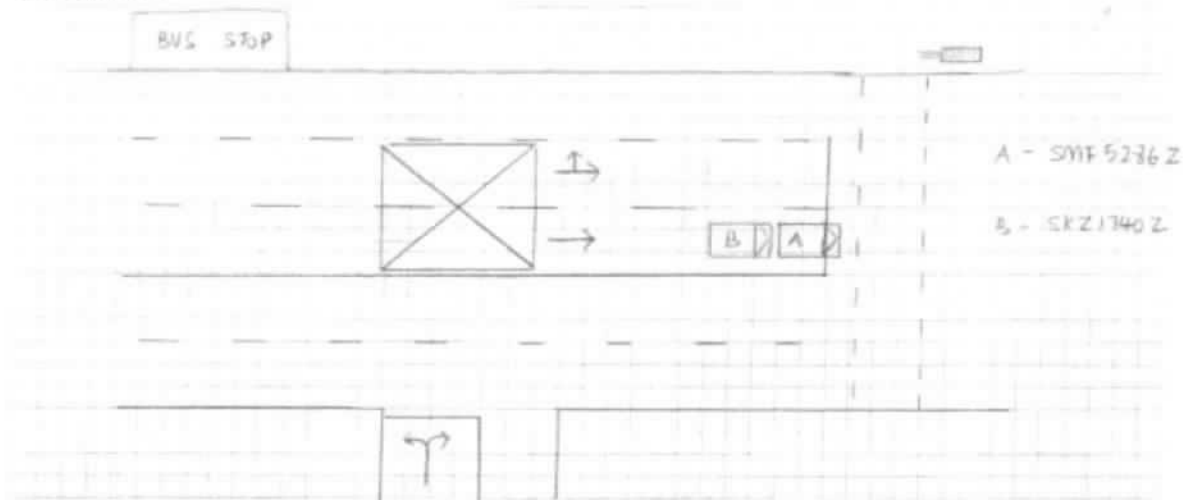
Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 06/07/2019

CITY AUTO PTE LTD  
Blk 8 Sin Ming Road  
#01-68/69/70 Sin Ming Ind Est  
Singapore 575643  
Tel: 6453 1235 Fax: 6453 7944  
(Claims Section)

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

### Accident Sketch Plan

### SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please refer to parent report -

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature: \_\_\_\_\_  
(If driver is not the policyholder)  
Date & Time: 06/07/2017

**CITY AUTO PTE LTD**  
Blk 8 Sin Ming Road  
#01-58/60/62 Sin Ming Ind Est  
Singapore 375043  
Tel: 6453 1235 Fax: 6453 7944  
(Claims Section)

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

# Police report



**SINGAPORE  
POLICE FORCE**



T/20190705/2093

1 of 4

Police Station Of Origin:  
Alexandra NPP  
46 Tanglin Halt Road #01-328 SINGAPORE  
140462  
Tel No: 1800-4739999

Report No. T/20190705/2093

## REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 05/07/2019 16:23	Vide Report No.	Station Diary No. 23
--	-----------------	-------------------------

### Informant's Particulars

Name of Informant: TAN KEE HIM			Address: APT BLK 34 TANGLIN HALT ROAD #05-33 SINGAPORE 142034	
ID Type / ID No.: NRIC NO / S1065055J			Contact No.:	Mobile: 86865859
Nationality: SINGAPORE CITIZEN			Home/Office:	
			Email:	
Sex: Male	Age: 59	Date of Birth: 22/12/1949	Type of Informant: Driver	
Race: Chinese			Language:	Institution / School Name:
Occupation: Taxi driver			Driving Licence Information: Class	Date of Expiry:

### General Information of the Accident

Type of Accident:	Non-Injury Others	Drink Drive: No	Date/Time of Accident: 04/07/2019 09:15	Type of Location: At Traffic light
Location: Along Road 1 GHIM MOH ROAD				
Traffic light in front of Blk 5 GHIM MOH ROAD. Along GHIM MOH ROAD TOWARD COMMONWEALTH AVE				
Weather: Clear	Road Surface: Dry		Road Speed Limit:	
Traffic Flow: Two Way	Traffic Control: Traffic Light - Working		Traffic Volume: Moderate	
Type of Collision: Between Moving Vehicles - Head To Rear			Anyone conveyed by ambulance: No	

### Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SKZ1740Z	Car				Slightly Damaged	0
SMF5286Z	Car				Slightly Damaged	1

### Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



# Police report



**SINGAPORE  
POLICE FORCE**



T/20190705/2093

2 of 4

Police Station Of Origin:  
Alexandra NPP  
46 Tanglin Halt Road #01-328 SINGAPORE  
140462  
Tel No: 1800-4739999

Report No: T/20190705/2093

## CONTINUATION OF REPORT

<b>Driver</b>			
Name	DEXTER HOW		ID No. S7920313J
Related Vehicle	SKZ1740Z (Car)		Contact No. 98529870
Hospital/Clinic	NIL		Class of Driving Licence & Expiry Date Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
<b>Driver</b>			
Name	TAN KEE HIM		ID No. S1065055J
Related Vehicle	SMF5286Z (Car)		Contact No. 85865859
Hospital/Clinic	ALEXANDRA HOSPITAL		Class of Driving Licence & Expiry Date Class: 3 Date of Expiry: NIL
Date Treatment	04/07/2019	Date Discharge	NIL
No. of Days granted Medical Leave	03	Degree of Injury	Slight
<b>Passenger</b>			
Name	MOK YUEN LIN		ID No. S1165713C
Related Vehicle	SMF5286Z (Car)		Contact No. 91322241
Hospital/Clinic	ALEXANDRA HOSPITAL		Class of Driving Licence & Expiry Date Class: NIL Date of Expiry: NIL
Date Treatment	04/07/2019	Date Discharge	05/07/2019
No. of Days granted Medical Leave	06	Degree of Injury	Slight

### Brief Details.

On 04/07/2019 at about 9:15am, I was with my wife namely MOK YUEN LIN, S1165713C. We just had breakfast at GHIM MOH MARKET and we were heading home driving our rented vehicle with a car plate number of SMF5286Z TOYOTA PLUS. As I was existing from a the car park, to GHIM MOH ROAD toward COMMONWEALTH AVE in front of BLK 5 GHIM MOH RD, I came to a complete stop due to the traffic light was red at the moment. Suddenly I felt an a strong impact coming from my rear, causing me and my wife to inch forward. With the help from the safety belt, me and my wife did not suffer any visible injuries.

I left the my vehicle to make a check, and I saw that an another vehicle with the car plate number of SKZ1740Z a silver VOLKSWAGEN had hit my rear of my vehicle causing crack at the whole rear bumper. Opposite party only suffer a small crack on the front left of his vehicle. We exchange particulars.

Police report



SINGAPORE  
POLICE FORCE



T/20190705/2093

Police Station Of Origin:  
Alexandra NPP  
46 Tanglin Halt Road #01-328 SINGAPORE  
140462  
Tel No: 1800-4739999

3 of 4

Report No: T/20190705/2093

CONTINUATION OF REPORT

and settle privately.

On the same day at about 5pm, my wife and my myself started to feel strain on the neck. We visited the Alexandra Hospital to seek medical attention. I was given 3 days of MC - ALEX19006914, however, my wife was admitted to the hospital and was discharge on 05/07/2019, 1 day stay, with 6 days of MC - 19006958

Police report



SINGAPORE  
POLICE FORCE



T/20190705/2093

Police Station Of Origin:  
Alexandra NPP  
46 Tanglin Halt Road #01-328 SINGAPORE  
140462  
Tel No: 1800-4739999

4 of 4



Report No: T/20190705/2093

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report: D / Sgt 2 CHIEW BENJAMIN	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 05/07/2019 16:23
Officer In Charge Of Case: TP / GIA / Staff Sgt WONG SIEU LUI Contact No: 65475151	Classification Of Case:
Authentication Stamp NP168  SIGNATURE	SN 47

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	05 Jul 2019		15 Jul 2019 17:08 <a href="#">Edit Adj Rpt</a>	<b>S\$0.00</b> <a href="#">Edit Estimates</a>	<b>S\$0.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>MARIA KIM</b> , ID: S2189344G, Tel: +6598529870								
Main Claimant:	<b>LUMENS AUTO PTE LTD</b> , Co. Reg. No.: 201426961K								
Vehicle Reg. No.:	<b>SMF5286Z</b>	Date of Loss:	04/07/2019 09:00 - :59 [7 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / 598800</b>	Policy/Cover Note No.:	28670062 (Comprehensive) Coverage: 12/01/2019 - 11/01/2020						
Vehicle Reg. No. (Insured):	<b>SKZ1740Z</b>	Policy No. (Claimant):							
		Excess:	S\$500.00						
Repairer:	<b>Toh Motor Enterprise (Autocity)</b> 160 Sin Ming Drive, #05-16 Sin Ming Autocity, 575722 Sin Ming - Tel:								
Handling Insurer:	<b>MSIG Insurance (Singapore) Pte. Ltd. (HQ)</b> - Tel: +65 6827 7888 ... [Handled by <b>Jowyn Tay Mei Ling</b> - 6643 1307]								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>XING GUO QIANG</b> ] ... [Imm.Advice due 16/07/2019]								
Driver/Custodian (Insured):	<b>DAMIAN DEXTER HOW CHI LOONG</b> (), NRIC: S7920313J, Tel: +6598529870 Email:								
Adj Asg. Remarks:	on WP. (manual assigned) Liab: 100%. TP Disagree on SJE - assign LKK Auto. Contact: Mr Ash Toh / Aik Shan @ 9748 3351 / 9791 9594. Manual assigned to LKK via email on 09/07/19.								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

**\*SMF5286Z (598800)**

**[SKZ1740Z]**



































**TP**


































**LUMENS AUTO PTE LTD**
























**Jul 4 2019 9:00AM**

**[MARIA KIM]**

**Toh Motor Enterprise**

<a href="#">Upload Documents</a> <a href="#">Upload Photos</a> <a href="#">Compose New Letter</a>			<b>View</b> <a href="#">View in Browser</a>	
<b>Assessment Reports</b>			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	10/07/19 19:33	<b>Accident Statement</b> From:OD - Reg. No: SKZ1740Z, Claimant: MARIA KIM	 Load HTM	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	24/07/19 12:59	General View	 Load JPG	<input checked="" type="checkbox"/>
2	24/07/19 12:59	General View	 Load JPG	<input checked="" type="checkbox"/>
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17	24/07/19 12:59	General View	 Load JPG	<input checked="" type="checkbox"/>
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33	24/07/19 12:59	General View	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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102	24/07/19 13:01	Photo After Spray	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
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1	10/07/19 19:34	Notice of PRI	 Load PDF	
2	10/07/19 19:34	Email - PRI	 Load PDF	
3	15/07/19 16:26	Disagree on SJE	 Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	15/07/19 17:05	Survey Request - Manual Assigned	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>				
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19012152/GCD3E2

Date: 29/07/2019

## REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 28670062

Claimant Vehicle No : SMF5286Z

Insured Vehicle No : SKZ1740Z

Date of Loss: 04/07/2019

Nature of Claim: TP

Claim No: 598800

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SMF5286Z

Make &amp; Model: TOYOTA PRIUS PLUS, 1.8 (A)

Engine No: 2ZR0C64626

Reg. Date: 15/11/2018 (Man. Year: 2018)

Chassis No: JTDZS3EU10J034831

Colour: Grey

Odometer: 66688 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: Fireza 6 mm

Rear Left Side: Fireza 6 mm

Front Right Side: Fireza 6 mm

Rear Right Side: Fireza 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Nett Amount (S\$)</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	

## INSPECTION

Date of Assignment: 15/07/2019

Date Inspected: 10/07/2019 Inspected At:

Toh Motor Enterprise (Autocity)  
160 Sin Ming Drive, #05-16 Sin Ming  
Autocity  
Singapore 575722

Estimated Period of Repair: 4.0 days

Adjuster: XING GUO QIANG

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.  
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$2,000.00 - \$3,000.00

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 29 Jul 2019)
<b>Parts:</b>	144	TOYOTA PRIUS PLUS 1.8 (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SMF5286Z)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.
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< END OF ESTIMATES >