

INS. CASE OWNER:

CC 6/EG/190/2/48 / Uha3

LKK:  
IDAC:

Surveyor:

Marcus

DOI:

ASSIGNMENT

9/2/19

Date / Time:

9/2/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

YN 2902 P

Claim No.:

Name of Insured:

Fong Ah Weng Construction Pte Ltd

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II : \$5

D.O.A.:

9/2/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

PC 72103



INSRS:

WSP: Fastech

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

PC 72103 2NA/CT119012123/44; P.O.A: 9/2/19  
YN 2902 P

STAGE

DATE / PIC

16/07/19

MILS REPORTED. OLD REPORTED HE TRIED TO AVOID FRONT CAR THAT STOPPED. BUT DUE TO WET ROAD, HE HIT THE REAR OF FRONT VEHICLE, HIS LOCKY SQUEEZED RIGHT & HIT TP VEHICLE. OLD HIT 2 VEHICLES. SEND LETTER TO OI TO NOTIFY TP CLAIM IN NCD REVERES.

MILS REPORTED

ORIGINAL TP LOD IN

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI: 16/07/19 - VIC

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher: NO DV

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

07/08/19

TYPE REPORT FOR MANDATE APPROVAL

REPORT DONE.

22/08/19

GIVE MANDATE APPROVAL TO BRGO

04/09/19

BRGO APPROVED MANDATE

SEND ACCEPTANCE BULKIN TO TP. NO DV.

ALL DONE IN ORDER.

PRELIMINARY ADVICE Date/Time: 07/08/19 Sent By: VIC

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: P/P \$5 8,711.05 (5 days) Reduction: EG %

Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 09/09/19 Confirm with: SKRON

Email ☒ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: NIL

If NO or B 28, Ass. Lia:

Repair Cost: (w/650) \$5 9,320.82

OIL HIT 2 TP

Loss of Rental (LOR): \$5 - ( days)

Loss of Use (LOU): \$5 600.00 (100 x 6 days)

Loss of Income (LOI): \$5 - (\$ x days)

LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search \$5 2.00

Medical: \$5 -

Disbursement: \$5 - (e.g. Tow/ Independent)

Legal Cost \$5 -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: \$ 400.00

Total: \$5 9,922.82 Global Sum \$5: -

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: \$5 9,922.82

Name 1:

FASTECH AUTO PTE LTD

Payee 2: (Strike if N.A.) \$5 -

Name 2:

Payee 3: (Strike if N.A.) \$5 -

Name 3:

COPY SENT  
6/9/19

ASS. REC. BY: *Marcus*

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

5 days

Res.: Yes or No

Lum Sum:

1.731 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

Yr Regn:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading:

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Date/Time, File Pass to?

☐

: Prel. Report

1)

Date/Time, File Return to?

☐

: Final Report

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

) S + RS \$

) Photos

) Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$ )

Add Fee:

☐

: Site Insp (\$ )

☐

: Interview (\$ )

☐

: Tech. Invs (\$ )

☐

: Weekend (\$ )

22/7/19 have copy 21A 24228  
 confirm final by 28/7/19 with Alan.  
 (rev: 9/10/21/05/55%)

(08/11/13) wef

REF:

ASS. REC. BY: MC/145

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent?: Yes or No

GLA / PR Seen:

Consistent?: Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time Action / Instruction

have G1A 27A 24228

Veh No:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading:

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MID / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Rear

R/Bal.

L/Bal.

D.O.I.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

) \$ + RS \$

) Photos

) Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$

not Authorized  
 P/P B 8711.05  
 9/7/19  
 Sdy.

FASTECH AUTO PTE LTD  
 BLK1 KAKI BUKIT AVE 6  
 #01-46,48,50 AUTOBAY  
 SINGAPORE 417883

VEHICLE NO: PC 7210J

QTY	PARTICULAR		
1 PCS	FRONT BUMPER	655.00	gross \$1,066.10
1 PCS	FRONT BUMPER SIDE HOLDER N/S		11 \$199.50 X
1 SET	FRONT BUMPER CLIPS		11 \$50.00
1 PCS	HEADLAMP LED ASSY N/S	2420.00	scr/cr \$2,850.00
1 PCS	FRONT PANEL		11 \$966.10 X
1 PCS	FRONT PANEL LOGO		11 \$68.50
1 PCS	FRONT CORNER PANEL N/S	408.10	11 \$435.10
1 PCS	FRONT DOOR N/S	1615.10	no/cr \$2,016.10
1 PCS	FRONT DOOR INNER LOCK N/S		11 \$399.50 X
1 PCS	FRONT DOOR INNER RUBBER N/S	248.10	11 \$288.50
1 PCS	FRONT DOOR INNER OUTER PILLAR N/S		11 \$998.10 X
2 PCS	FRONT DOOR HINGES @\$150.00		11 \$300.00 X
1 PCS	FRONT DOOR INNER TRIM BOARD N/S	566.50	del/70.11 \$645.10
1 PCS	FRONT DOOR GLASS N/S	745.10	Attel \$822.30
1 PCS	FRONT DOOR GLASS OUTER MOULDING N/S		11 \$165.30 X
1 PCS	FRONT STEP PANEL GARNISH N/S		11 \$288.20 X
1 PCS	FRONT DOOR VIEW MIRROR ASSY N/S	1815.00	310 \$1,480.00
1 PCS	FRONT CORNER PANEL VIEW MIRROR ASSY N/S	850.00	320 \$1,699.20
1 PCS	FRONT GRILLE CHROME	050	11 \$850.00
1 PCS	FRONT SUPPORT PANEL		11 \$655.10 X
			\$16,242.70
	S.NETT		
1 SET	FRONT DOOR VISOR N/S		gross \$100.00 80
1 PCS	FRONT WINDSCREEN SEALANT		11 \$50.00 X
	LABOUR CHARGES		
	TO CHECK WIRING		\$50.00 20
	TO SPRAY RUST PROOFING		\$80.00 60
	TO TRANSFER FRONT DOOR MECHANISM		\$80.00 60
	TO DISMANTLE & REFIX FRONT WINDSCREEN		11 \$150.00 X
	TO DISMANTLE & REFIX FRONT DASH BOARD		11 \$300.00 X
	LABOUR FOR PANEL BEATING & REPLACING PARTS		\$1,080.00 800
	TO PUTTY & SPRAY PAINTING		\$1,500.00 700
	TOTAL		\$19,632.70

(25%)

Let Auto Consultants Inc. certify the Receiver of the following:

- That my vehicle has been repaired
- That my vehicle is safe to drive
- That my vehicle is in a safe condition
- That my vehicle is in a safe condition
- That my vehicle is in a safe condition
- That my vehicle is in a safe condition
- That my vehicle is in a safe condition
- That my vehicle is in a safe condition

Authorised to Receive  
 Signature  
 Date

4321.4  
 257  
 6991.25  
 8711.05

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Company

Owner ID: 9628C

**Vehicle Details**

Vehicle No.: PC7210J

Vehicle to be Exported: No

Intended Deregistration Date: 09 Jul 2019

Vehicle Make: TOYOTA

Vehicle Model: HIACE COMMUTER GL 2.8 AUTO

Primary Colour: White

Manufacturing Year: 2018

Engine No.: 1GD8273418

Chassis No.: GDH2232000254

Maximum Power Output: -

Open Market Value: \$43,868.00

Original Registration Date: 08 Aug 2018

First Registration Date: 08 Aug 2018

Transfer Count: 0

Actual ARF Paid: \$2,194.00

**Intended PARF Rebate Details**

PARF Eligibility: No

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

**Intended COE Rebate Details**

COE Expiry Date: 07 Aug 2028

COE Category: C - Goods Vehicle &amp; Bus

COE Period(Years): 10

PQP Paid: \$26,689.00

COE Rebate Amount: \$24,228.00

**Total Rebate Amount: \$24,228.00**

The information contained herein is correct as at 09 Jul 2019

OK



中国太平保险(新加坡)有限公司  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

MZ601  
N SN  
AN0597A  
COMPREHENSIVE  
AUTOGATE

# CERTIFICATE OF INSURANCE

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189)  
Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960  
Road Transport Act, 1987 (Malaysia)  
Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

CERTIFICATE No.	DMB18KJ3653651800	Engine No : 1GD8273418	Chassis No: GDH2212000254
1. Index Mark and Registration Number of Vehicle	PC7210J		
2. Name of Policy Holder	M/S E&W GROUP PTE. LTD.		
3. Effective date of the Commencement of Insurance for the purposes of the Regulations, Ordinance or Enactment	08 AUGUST 2018 (09:42 HOURS)	EX SECT. I .....	S\$1,500.00
		EX SECT. II .....	S\$3,000.00
4. Date of Expiry of Insurance	07 AUGUST 2019	EX ON WINDSCREEN .....	S\$100.00
5. Persons or Classes of Persons entitled to drive *			

ANY PERSON PROVIDED HE IS IN THE POLICYHOLDER'S EMPLOY AND IS DRIVING ON THEIR ORDER OR WITH THEIR PERMISSION.

PROVIDED THAT THE PERSON DRIVING IS PERMITTED IN ACCORDANCE WITH THE LICENSING OR OTHER LAWS OR REGULATIONS TO DRIVE THE MOTOR VEHICLE OR HAS BEEN SO PERMITTED AND IS NOT DISQUALIFIED BY ORDER OF A COURT OF LAW OR BY REASON OF ANY ENACTMENT OR REGULATION IN THAT BEHALF FROM DRIVING THE MOTOR VEHICLE.

## 6. Limitations as to use: \*

USE ONLY FOR THE CARRIAGE OF PASSENGERS OR GOODS IN CONNECTION WITH THE POLICYHOLDER'S BUSINESS AS SPECIFIED IN THE SCHEDULE.

THE POLICY DOES NOT COVER

- (1) USE FOR RACING, PACE-MAKING, RELIABILITY TRIAL OR SPEED-TESTING.
- (2) USE WHILST DRAWING A TRAILER, EXCEPT THE TOWING (OTHER THAN FOR REWARD) OF ANY ONE DISABLED MECHANICALLY PROPELLED VEHICLE.

HIRE PURCHASE CO. : HITACHI CAPITAL ASIA PACIFIC PTE LTD AS HP OWNER

\* Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

**I/We hereby Certify** that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia). Please see reverse For CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

SG MOTOR TRADER PTE LTD

Reg. No. 201537467C

172 Raffles Road

Singapore 076720

Tel: 6359 9400 Fax: 6456 0678

Countersigned By:

Authorised Signatory

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	9628C

**Vehicle Details**

Vehicle No.:	PC7210J
Vehicle to be Exported:	Yes
Intended Deregistration Date:	09 Jul 2019
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE COMMUTER GL 2.8 AUTO
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	1GD8273418
Chassis No.:	GDH2232000254
Maximum Power Output:	-
Open Market Value:	\$43,868.00
Original Registration Date:	08 Aug 2018
First Registration Date:	08 Aug 2018
Transfer Count:	0
Actual ARF Paid:	\$2,194.00

**Intended PARF Rebate Details**

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

**Intended COE Rebate Details**

COE Expiry Date:	07 Aug 2028
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$26,689.00
COE Rebate Amount:	\$21,351.00
<b>Total Rebate Amount:</b>	<b>\$21,351.00</b>

The information contained herein is correct as at 09 Jul 2019

OK

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 24.07.2019

ERGO Insurance Pte Ltd  
5 Temasek Boulevard,  
#04-01 Suntec Tower Five,  
Singapore 038985

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : PC 7210J / YN 2902P ON 09.07.2019

We are the authorized repair workshop for the owner of motor vehicle no: **PC 7210J**, which was involved in the captioned accident with your insured vehicle no: **YN 2902P**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 9,320.82
2) Loss of Use (5 days + 1 Sunday X S\$100)	\$ 600.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 9,922.82</u>

We enclosed herewith the following documents to support the claims:

- |                                    |                          |
|------------------------------------|--------------------------|
| a) Final Repair Invoice            | b) GIA Search Result     |
| c) Letter of Authorisation, etc... | d) GIA Report            |
| e) I/C & Driving Licence           | f) Insurance Certificate |
| g) Vehicle Registration Log Card   |                          |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
For Fastech Auto Pte Ltd



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/EG119012148/Uha3

16 JULY 2019

**FOONG AH WENG CONSTRUCTION PTE LTD**  
25 MANDAI ESTATE  
SINGAPORE 729930  
ATTN: THE MANAGEMENT

Dear Sir/Madam,

**ACCIDENT INVOLVING YN 2902P / PC 7210J / OTHERS ALONG/AT IRWELL  
BANK ROAD ON 09/07/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from PC 7210J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability may not also be in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party unless proven otherwise.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

  
Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. *ERGO Insurance Pte Ltd*  
(Motor Claims Dept)

DATE : 09 07 2019

TO : Ergo Insurance Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. PC 7210J / YH2902P

ALONG Irwell Bank Road

ON 09 07 2019

I/We, E & W Group Pte Ltd  
of (NRIC No./ROC No.) 201429628C  
of 612 Ang Mo Kio Avenue 4 #11-1141 Singapore 560612  
owner of vehicle no. PC 7210J in consideration of M/s FASTECH AUTO  
PTE LTD repairing my/our vehicle PC 7210J at my/our instruction and hereby  
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever  
amount settled/payable by the Insurance Company and/or third party or to commence legal  
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,  
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and  
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost  
which may arise therewith.



Signature of Owner :

Name of Owner :

E & W GROUP PTE LTD

## TAX INVOICE

### FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Tax Invoice : 21229

ERGO Insurance Pte Ltd  
5 Temasek Boulevard,  
#04-01 Suntec Tower Five,  
Singapore 038985

Date : 24.07.2019  
Vehicle No : PC 7210J  
Make/Model : TOYOTA HIACE  
Chassis/Eng# :  
Accident Date : 09.07.2019  
Claim No :  
Reference : 0719 -21229  
Policy No :

Attn : Motor Claim Department

To proceed on parts by parts repair  
inclusive of knocking ,spray painting  
labour charges and etc.

S\$

Amount

8711.05

E. & O. E.

Total : S\$	8711.05
GST @ 7% : S\$	609.77
<b>Amount Due : S\$</b>	<b>9320.82</b>

  
for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-19-109631

Date of Request: 09/07/2019

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd  
 1 Kaki Bukit Avenue 6 #01-48  
 AutoBay@Kaki Bukit  
 Singapore 417883

Dear Sir/Madam,

Enquiry Date 09/07/2019  
 Enquiry By Tang Kok Wee, Allan  
 Vehicle No. YN2902P  
 Accident Date 09/07/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YN2902P	ERGO Insurance Pte. Ltd.	02/05/2019-11/09/2020	6829 9199

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

**TAX INVOICE**

Our Ref No: GR-19-109631

Date of Request: 09/07/2019

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 09/07/2019  
Enquiry By Tang Kok Wee, Allan  
Vehicle No. YN2902P  
Accident Date 09/07/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## Vic (LKKAUTO)

**From:** Ivy Yong <ivy.yong@ergo.com.sg>  
**Sent:** Wednesday, 4 September, 2019 3:26 PM  
**To:** Vic (LKKAUTO); ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** Admin A; Phoebe Xie; Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YN2902P(OI : EGI - TBA) AND PC7210J (TP : LKK REF - CC6/EGI19012148/Uha3) on 09/07/2019  
**Attachments:** LKK INSPECTION REPORT.PDF; LKK ADJUSTMENT REPORT.PDF; LKK INSPECTION PHOTOS.PDF; LKK REINSPECTION PHOTOS.PDF; TP LOD.PDF; LETTER TO OLPDF

Approved

Data Classification: Confidential, C3

Warmest Regards,  
Ivy Yong  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID.: +65 6829 9197  
[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)

# ERGO

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ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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**From:** Vic (LKKAUTO) [mailto:[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)]  
**Sent:** Wednesday, 4 September, 2019 2:07 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department)  
**Cc:** Ivy Yong; Admin A; Phoebe Xie; Vic (LKKAUTO); Survey Report (ERGO Insurance Pte. Ltd.)  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YN2902P(OI : EGI - TBA) AND PC7210J (TP : LKK REF - CC6/EGI19012148/Uha3) on 09/07/2019

Dear All,

We refer to our below email.

Please be informed that TP is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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**From:** Vic (LKKAuto)

**Sent:** Thursday, 22 August, 2019 7:17 PM

**To:** ERGO Insurance Pte. Ltd. (Claims Department)

**Cc:** Ivy Yong; Admin A; Phoebe Xie; 'Jeannie Cheng'

**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving YN2902P(OI : EGI - TBA) AND PC7210J (TP : LKK REF - CC6/EGI19012148/Uha3) on 09/07/2019

**ERGO REF – TBA**

**LKK REF – CC6/EGI19012148/Uha3**

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES YN 2902P (OI) AND PC 7210J (TP) ON 09/07/2019

We refer to the above matter.

It was reported that the Insured vehicle had collided to 2 vehicles. The Insured driver reported that he avoided the front vehicle but hit the back of the vehicle, then he swerve left and collided to the TP vehicle. A letter was sent out to the Insured company to notify TP claim and NCD issues.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 21,006.99	\$ 9,320.82
Loss of Use (\$100 x 6 days)	\$ 600.00	\$ 600.00
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$21,608.99</b>	<b>\$ 9,922.82</b>

Breakdown of days is as follows:

Recommended Days	5 days
Weekend / Downtime	1 day
<b>TOTAL</b>	<b>6 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

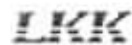
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Wednesday, 7 August, 2019 1:53 PM

**To:** ERGO Insurance Pte. Ltd. (Claims Department)

**Cc:** Ivy Yong; Admin A; Vic (LKKAuto); Phoebe Xie

**Subject:** RE: Direct Settlement - Accident Involving YN2902P(OI : EGI - TBA) AND PC7210J (TP : LKK REF - CC6/EGI19012148/Uha3) on 09/07/2019

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal are the following:

- TP inspection and re-inspection Photos
- Estimated cost of repair
- Preliminary advice

We are currently preparing our report for mandate approval.

Thank you

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]

**Sent:** Friday, 12 July, 2019 8:54 AM

**To:** Mei Kwan (LKKAuto)

**Cc:** Ivy Yong; Vic (LKKAuto); CS A Team; Admin A

**Subject:** RE: Direct Settlement - Accident Involving YN2902P(OI : EGI - TBA) AND PC7210J (TP : LKK REF - CC6/EGI19012148/Uha3) on 09/07/2019

Dear Mei Kwan,

I have attached the OI GIA Report for your necessary action.

Thank you.

Warmest Regards,

Jeannie Cheng

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9199 x 194

[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

# ERGO

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ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, July 10, 2019 1:51 PM

**To:** ERGO Insurance Pte. Ltd. (Claims Department)

**Cc:** Ivy Yong; Vic (LKKAuto); CS A Team; Admin A

**Subject:** Direct Settlement - Accident Involving YN2902P(OI : EGI - TBA) AND PC7210J (TP : LKK REF - CC6/EGI19012148/Uha3) on 09/07/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle PC 7210J at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s ERGO INSURANCE PTE LTD

Date: 09/09/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	YN 2902P (Insd Veh)	Your Ref. No. : DMCG19004424
	PC 7210J (TP Veh)	Our Ref. No. : CC6/EG119012148/Uha3q2
Date of Accident	9/7/2019	

Liability	100%	
Final Repair Cost	: \$ 9,320.82	
Loss of Use	: \$ 600.00	6 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
	: \$	
	9,922.82	
Final Settlement Sum	: \$ 9,922.82	
Remarks	:	

**Payment Instruction: Payee's Breakdown**

1)	FASTECH AUTO PTE LTD	: \$ 9,922.82
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CC6/EGI19012148/Uha3q2

5 TEMASEK BOULEVARD  
#04-05 SUNTEC TOWER FIVE  
SINGAPORE 038985

Date : 09-09-2019



Code : EGI

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YN 2902P	Veh. Inspected	PC 7210J
Policy No.	DMCG19004424	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	09/07/2019

### 2. Vehicle Particulars & Condition

Make & Model	TOYOTA HIACE COMMUTER	c.c	2754
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	GDH2232000254	Colour	WHITE
Odometer	44979	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195 R15	MICHELIN	6 mm
L/H Front Tyre	195 R15	MICHELIN	6 mm
R/H Rear Tyre	195 R15	MICHELIN	6 mm
L/H Rear Tyre	195 R15	MICHELIN	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION.  
DAMAGES SEE DETAILS.

### 5. General Information

Accident Date	09/07/2019	Inspection Date	09/07/2019
Survey held at	FASTECH AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.  
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. PC 7210J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	FRONT BUMPER	GRAZED	1,066.10	655.00
1	FRONT BUMPER SIDE HOLDER N/S	NOT NECESSARY	199.50	-
1	SET FRONT BUMPER CLIPS	NECESSARY	50.00	50.00
1	HEADLAMP LED ASSY N/S	SCRATCHED / CRACKED	2,850.00	2,450.00
1	FRONT PANEL	TO REPAIR SEE LABOUR	966.10	-
1	FRONT PANEL LOGO	NECESSARY	68.50	68.50
1	FRONT CORNER PANEL N/S	DISTORTED	435.10	408.10
1	FRONT DOOR N/S	DENTED / CRACKED	2,016.10	1,615.10
1	FRONT DOOR INNER LOCK N/S	NOT NECESSARY	399.50	-
1	FRONT DOOR INNER RUBBER N/S	NECESSARY	288.50	248.10
1	FRONT DOOR INNER OUTER PILLAR N/S	TO REPAIR SEE LABOUR	998.10	-
2	FRONT DOOR HINGES @\$150.00	NOT NECESSARY	300.00	-
1	FRONT DOOR INNER TRIM BOARD N/S	DEFORMED / TORN	645.10	566.50
1	FRONT DOOR GLASS N/S	PITTERED	822.30	745.10
1	FRONT DOOR GLASS OUTER MOULDING N/S	NOT NECESSARY	165.30	-
1	FRONT STEP PANEL GARNISH N/S	NOT NECESSARY	288.20	-
1	FRONT DOOR VIEW MIRROR ASSY N/S	BROKEN	1,480.00	1,015.00
1	FRONT CORNER PANEL VIEW MIRROR ASSY N/S	BROKEN	1,699.20	850.00
1	FRONT GRILLE CHROME	CRACKED	850.00	650.00
1	FRONT SUPPORT PANEL	TO REPAIR SEE LABOUR	655.10	-
	LESS 25% DISCOUNT		-	-2,330.35
			16,242.70	6,991.05
<b>SPECIAL NETT ITEMS</b>				
1	SET FRONT DOOR VISOR N/S (SN)	GRAZED	100.00	80.00
1	FRONT WINDSCREEN SEALANT (SN)	NOT NECESSARY	50.00	-
			150.00	80.00

Report Ref No. CC6/EGI19012148/Uha3q2

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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b>LABOUR</b>			
	TO CHECK WIRING.		50.00	20.00
	TO SPRAY RUST PROOFING.		80.00	60.00
	TO TRANSFER FRONT DOOR MECHANISM.		80.00	60.00
	TO DISMANTLE & REFIX FRONT WINDSCREEN.	NOT NECESSARY	150.00	-
	TO DISMANTLE & REFIX FRONT DASH BOARD.	NOT NECESSARY	300.00	-
	LABOUR FOR PANEL BEATING & REPLACING PARTS. INCLUSIVE OF THE REPAIR OF FRONT PANEL, FRONT DOOR INNER OUTER PILLAR N/S AND FRONT SUPPORT PANEL.		1,080.00	800.00
	TO PUTTY & SPRAY PAINTING.		1,500.00	700.00
			3,240.00	1,640.00
<b>GRAND TOTAL</b>			<b>19,632.70</b>	<b>8,711.05</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>8,711.05</b>

Report Ref No. CC6/EGI19012148/Uha3q2

CHUA KANG SENG

Licensed Appraiser

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