Vic (LKKAuto)

From: Vic (LKKAuto)

Wednesday, 7 August, 2019 1:53 PM Sent:

To: ERGO Insurance Pte. Ltd. (Claims Department) Cc: Ivy Yong; Admin A; Vic (LKKAuto); Phoebe Xie

RE: Direct Settlement - Accident Involving YN2902P(OI: EGI - TBA) AND PC7210J Subject:

(TP: LKK REF - CC6/EGI19012148/Uha3) on 09/07/2019

Attachments: TP ESTIMATE - MARKED.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION

PHOTOS.pdf; Preliminary Advice.pdf

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal are the following:

- TP inspection and re-inspection Photos
- Estimated cost of repair
- Preliminary advice

We are currently preparing our report for mandate approval.

Thank you

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]

Sent: Friday, 12 July, 2019 8:54 AM

To: Mei Kwan (LKKAuto)

Cc: Ivy Yong; Vic (LKKAuto); CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving YN2902P(OI: EGI - TBA) AND PC7210J (TP: LKK REF -

CC6/EGI19012148/Uha3) on 09/07/2019

Dear Mei Kwan,

I have attached the OI GIA Report for your necessary action.

Thank you.

Warmest Regards, Jeannie Cheng ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, July 10, 2019 1:51 PM

To: ERGO Insurance Pte. Ltd. (Claims Department) **Cc:** Ivy Yong; Vic (LKKAuto); CS A Team; Admin A

Subject: Direct Settlement - Accident Involving YN2902P(OI: EGI - TBA) AND PC7210J (TP: LKK REF -

CC6/EGI19012148/Uha3) on 09/07/2019

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle PC 7210J at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: $\underline{\text{MeiKwan@lkkauto.com}}$ | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)