

Vic (LKKAUTO)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Wednesday, 4 September, 2019 3:26 PM
To: Vic (LKKAUTO); ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Admin A; Phoebe Xie; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YN2902P(OI : EGI - TBA) AND PC7210J (TP : LKK REF - CC6/EGI19012148/Uha3) on 09/07/2019
Attachments: LKK INSPECTION REPORT.PDF; LKK ADJUSTMENT REPORT.PDF; LKK INSPECTION PHOTOS.PDF; LKK REINSPECTION PHOTOS.PDF; TP LOD.PDF; LETTER TO OI.PDF

Approved

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197
ivy.yong@ergo.com.sg



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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, 4 September, 2019 2:07 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Ivy Yong; Admin A; Phoebe Xie; Vic (LKKAUTO); Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YN2902P(OI : EGI - TBA) AND PC7210J (TP : LKK REF - CC6/EGI19012148/Uha3) on 09/07/2019

Dear All,

We refer to our below email.

Please be informed that TP is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 22 August, 2019 7:17 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Cc: Ivy Yong; Admin A; Phoebe Xie; 'Jeannie Cheng'

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving YN2902P(OI : EGI - TBA) AND PC7210J (TP : LKK REF - CC6/EGI19012148/Uha3) on 09/07/2019

ERGO REF – TBA

LKK REF – CC6/EGI19012148/Uha3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES YN 2902P (OI) AND PC 7210J (TP) ON 09/07/2019

We refer to the above matter.

It was reported that the Insured vehicle had collided to 2 vehicles. The Insured driver reported that he avoided the front vehicle but hit the back of the vehicle, then he swerve left and collided to the TP vehicle. A letter was sent out to the Insured company to notify TP claim and NCD issues.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 21,006.99	\$ 9,320.82
Loss of Use (\$100 x 6 days)	\$ 600.00	\$ 600.00
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$21,608.99	\$ 9,922.82

Breakdown of days is as follows:

Recommended Days	5 days
Weekend / Downtime	1 day
TOTAL	6 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Wednesday, 7 August, 2019 1:53 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Cc: Ivy Yong; Admin A; Vic (LKKAuto); Phoebe Xie

Subject: RE: Direct Settlement - Accident Involving YN2902P(OI : EGI - TBA) AND PC7210J (TP : LKK REF - CC6/EGI19012148/Uha3) on 09/07/2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal are the following:

- TP inspection and re-inspection Photos
- Estimated cost of repair
- Preliminary advice

We are currently preparing our report for mandate approval.

Thank you

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]

Sent: Friday, 12 July, 2019 8:54 AM

To: Mei Kwan (LKKAuto)

Cc: Ivy Yong; Vic (LKKAuto); CS A Team; Admin A

Subject: RE: Direct Settlement - Accident Involving YN2902P(OI : EGI - TBA) AND PC7210J (TP : LKK REF - CC6/EGI19012148/Uha3) on 09/07/2019

Dear Mei Kwan,

I have attached the OI GIA Report for your necessary action.

Thank you.

Warmest Regards,

Jeannie Cheng

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9199 x 194

jeannie.cheng@ergo.com.sg



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, July 10, 2019 1:51 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Cc: Ivy Yong; Vic (LKKAuto); CS A Team; Admin A

Subject: Direct Settlement - Accident Involving YN2902P(OI : EGI - TBA) AND PC7210J (TP : LKK REF - CC6/EGI19012148/Uha3) on 09/07/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle PC 7210J at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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