

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 9 September 2020 11:34 AM
To: Janice Goh
Cc: Admin A
Subject: RE: <SEEK MANDATE>: Direct Settlement - Accident Involving YN8401D (OI : EQI - DM19HO01955/JT) AND SLP5326B (TP : LKK REF - CC6/EQI19012140/Upa3) on 09/07/2019
Attachments: TEST RESULT.pdf; OID DRIVING LICENCE.pdf

Hi Janice,

We refer to the above matter.

Attached here with a copy of Test Result & insured driver's (Hu Jiang) driving licence provided by our insured for your perusal. According to our insured, the driver had passed the BTE on 20/02/2019 & FTT on 27/05/2019. After that, the driver had a valid Singapore driving licence issued on 09/11/2019.

Please advise if we may proceed DS and let us have your mandate approval on this matter. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Thursday, 14 November 2019 4:32 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <SEEK MANDATE>: Direct Settlement - Accident Involving YN8401D (OI : EQI -DM19HO01955/JT) AND SLP5326B (TP : LKK REF - CC6/EQI19012140/Upa3) on 09/07/2019

Hi Hsiao Tong

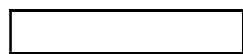
As spoken, please find attached insured's report for your kind attention.

Thank you.

Janice Goh
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]

Sent: Friday, November 1, 2019 11:02 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: <SEEK MANDATE>: Direct Settlement - Accident Involving YN8401D (OI : EQI -DM19HO01955/JT) AND SLP5326B (TP : LKK REF - CC6/EQI19012140/Upa3) on 09/07/2019

EQ ref : **DM19HO01955/JT**

LKK ref : CC6/EQI19012140/Upa3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING YN8401D(EQ-OI) AND SLP5326B(TP) ON 09/07/2019

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer Third Party repairer "**FASTECH AUTO PTE LTD**" at **\$12,826.00(all-in).**

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$35,311.29	\$ 11,984.00
2. Loss of Rental (7days x \$150.00)	\$ 1,050.00	\$ 840.00(7days x \$120.00)
3. LTA / GIA Search fee	\$ 2.00	\$ 2.00
Total	\$36,363.29	<u>\$ 12,826.00</u>

Surveyor recommended 8 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 27 August 2019 12:52 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YN8401D (OI : EQI -DM19HO01955/JT) AND SLP5326B (TP : LKK REF - CC6/EQI19012140/Upa3) on 09/07/2019

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan <janet.tan@eqinsurance.com.sg>

Sent: Monday, 5 August, 2019 11:47 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving YN8401D (OI : EQI -DM19HO01955/JT) AND SLP5326B (TP : LKK REF - CC6/EQI19012140/Upa3) on 09/07/2019

Dear Mei Kwan

As attached.

Third party, Jerry 86009910 said his vehicle not fully done.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, July 22, 2019 11:37 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YN8401D (OI : EQI - TBA) AND SLP5326B (TP : LKK REF - CC6/EQI19012140/Upa3) on 09/07/2019

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 10 July, 2019 2:51 PM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YN8401D (OI : EQI - TBA) AND SLP5326B (TP : LKK REF - CC6/EQI19012140/Upa3) on 09/07/2019

EQI ref: TBA

LKK REF: CC6/EQI19012140/Upa3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLP 5326B at M/s Fastech Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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