

**Re: TCS REF: AAD1907-050--Accident involving SKK7099G (CTI) & SHC5774G on 03.07.19**

Asher Sng (LKKAuto) &lt;AsherSng@lkkauto.com&gt;

Thu 11/12/2020 4:02 PM

To: Ng Wai Yin &lt;waiyin.ng@transcab.com.sg&gt;; jasminetan@transcab.com.sg &lt;jasminetan@transcab.com.sg&gt;

Cc: Admin A &lt;admin-a@lkkauto.com&gt;; Claims &lt;claims@transcab.com.sg&gt;

 1 attachments (2 MB)

SKK7099G Video (online-video-cutter.com).mp4;

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

We attached here with a copy of our insured's video footage for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client changed lane and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

*Best Regards,***Asher Sng** | Case Handler**LKK Auto Consultants Pte Ltd**email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Asher Sng (LKKAuto)**Sent:** Monday, January 20, 2020 8:57 AM**To:** Ng Wai Yin <waiyin.ng@transcab.com.sg>**Cc:** Admin A <admin-a@lkkauto.com>**Subject:** RE: TCS REF: AAD1907-050--Accident involving SKK7099G (CTI) & SHC5774G on 03.07.19**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Wai Yin,

We refer to the email below.

We are still pending approval from our principal, shall revert to you once our principal approved.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Sent:** Friday, 17 January 2020 4:19 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: TCS REF: AAD1907-050--Accident involving SKK7099G (CTI) & SHC5774G on 03.07.19

[Without Prejudice](#)

Dear Asher

Are there any offer making to us?

Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

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**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

**Sent:** Friday, 4 October, 2019 2:36 PM

**To:** 'Asher Sng (LKKAuto)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: TCS REF: AAD1907-050--Accident involving SKK7099G (CTI) & SHC5774G on 03.07.19

Write wrong subject.

Should be AAD1907-050--Accident involving SKK7099G (CTI) & SHC5774G on 03.07.19

**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

**Sent:** Friday, 4 October, 2019 2:33 PM

**To:** 'Asher Sng (LKKAuto)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** TCS REF: AAD1810-281--Accident involving SHD3575Y (III) & SHF0633Y on 27.10.18

WITHOUT PREJUDICE

Dear Asher

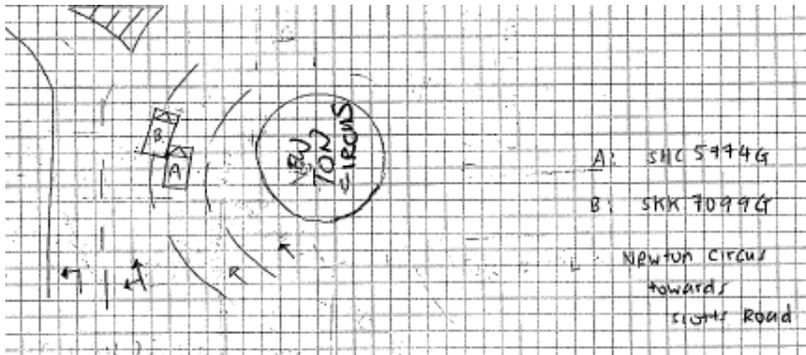
Refer to our tele-conversation.

We regret to inform that we do not have video/ photo for this case.

However we enclosed our driver statement report for your attention.

**Circumstances of Accident**

On 03.07.2019 at about 1850 hours, I was travelling straight on the second lane along Newton circus towards Scotts Road. Suddenly, I felt an impact. Vehicle B (SKK7099G) which was travelling on my left, swerved into my lane and hit on to my taxi left side portion.



Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

**TRANS-CAB SERVICES PTE LTD**

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: [www.transcab.com.sg](http://www.transcab.com.sg)



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[www.avg.com](http://www.avg.com)

**RE: [MANDATE REQUEST] RE: OUR REF: SNM19D203143/CHONGBS/CHEWML - FW: Direct Settlement - Accident Involving SKK7099G and SHC5774G (TP : LKK REF - CC3/CTI19012130/Kea3) on 03/07/2019**

Alfred Toh <alfred.toh@sg.cntaiping.com>

Sat 5/9/2020 10:49 AM

To: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**LKK REF - CC3/CTI19012130/Kea3**

**CTPIS REF – SNM19D203143C02/9(cbs/chewml)**

Dear Asher

We refer to your emails pertaining to the above matter.

Please proceed to reject the third party property damage claim based on video footage and witness statement.

Our sincere apologies for any inconvenience caused to delay in response.

We await your further advice to enable our Elizabeth to act accordingly.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**

**Senior Executive**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**DID: 65 6389 6183**

**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**

**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** Claims Dept of CTI

**Sent:** Friday, May 8, 2020 4:24 PM

**To:** Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

**Subject:** FW: [MANDATE REQUEST] RE: OUR REF: SNM19D203143/CHONGBS - FW: Direct Settlement - Accident Involving SKK7099G (OI : CTI - TBA) and SHC5774G (TP : LKK REF - CC3/CTI19012130/Kea3) on 03/07/2019

Dear Elizabeth,

Please assist LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Friday, May 8, 2020 3:05 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** Re: [MANDATE REQUEST] RE: OUR REF: SNM19D203143/CHONGBS - FW: Direct Settlement - Accident Involving SKK7099G (OI : CTI - TBA) and SHC5774G (TP : LKK REF - CC3/CTI19012130/Kea3) on 03/07/2019

Hi Sir,

We refer to the email dated 12/03/2020.

Third party chasing for settlement.

Please let us have your approval / instruction if any.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Tuesday, March 31, 2020 9:38 AM  
**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: [MANDATE REQUEST] RE: OUR REF: SNM19D203143/CHONGBS - FW: Direct Settlement - Accident Involving SKK7099G (OI : CTI - TBA) and SHC5774G (TP : LKK REF - CC3/CTI19012130/Kea3) on 03/07/2019

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**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 12 March 2020 10:28 AM  
**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Subject:** FW: [MANDATE REQUEST] RE: OUR REF: SNM19D203143/CHONGBS - FW: Direct Settlement - Accident Involving SKK7099G (OI : CTI - TBA) and SHC5774G (TP : LKK REF - CC3/CTI19012130/Kea3) on 03/07/2019

Your ref: **SNM19D203143/CHONGBS**

Dear Sir/Madam,

**ACCIDENT INVOLVING SKK 7099G (OI) & SHC 5774G (TP) ON 03/07/2019**

We refer to the above matter.

TP reported that OI swerved into his lane and hit his vehicle.

OI reported that TP cut into his lane and hit his vehicle.

Enclosed Insured video clearly show that third party changed into insured lane and hit insured rear right portion.

We are of the opinion that the liability in not third party favour.

In view of the above, we are intending to reject TP claim base on witness statement.

**For your approval/ comments/ instruction.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Asher Sng (LKKAuto)

**Sent:** Wednesday, 13 November 2019 3:15 PM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Subject:** [MANDATE REQUEST] RE: OUR REF: SNM19D203143/CHONGBS - FW: Direct Settlement - Accident Involving SKK7099G (OI : CTI - TBA) and SHC5774G (TP : LKK REF - CC3/CTI19012130/Kea3) on 03/07/2019

Your ref: **SNM19D203143/CHONGBS**

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In view of the above, we are intending to reject TP claim base on witness statement.

**For your approval/ comments/ instruction.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Sent:** Wednesday, 10 July 2019 4:43 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: OUR REF: SNM19D203143/CHONGBS - FW: Direct Settlement - Accident Involving SKK7099G (OI : CTI - TBA) and SHC5774G (TP : LKK REF - CC3/CTI19012130/Kea3) on 03/07/2019

Dear Both,

Pls find Insured report.

**Chong Boon Sen**

Claims Executive

Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** Claims Dept of CTI

**Sent:** Wednesday, 10 July, 2019 3:36 PM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** OUR REF: SNM19D203143/CHONGBS - FW: Direct Settlement - Accident Involving SKK7099G (OI : CTI - TBA) and SHC5774G (TP : LKK REF - CC3/CTI19012130/Kea3) on 03/07/2019

Dear Boon Sen,

Please revert LKK.

Officer in charge – Boon Sen 63896171 (file with OIC).

Thank you

**Lim Shu Min**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896156 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 10 July, 2019 11:39 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SKK7099G (OI : CTI - TBA) and SHC5774G (TP : LKK REF - CC3/CTI19012130/Kea3) on 03/07/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5774G at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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