

RE: [MANDATE REQUEST] RE: OUR REF: SNM19D203143/CHONGBS/CHEWML - FW: Direct Settlement - Accident Involving SKK7099G and SHC5774G (TP : LKK REF - CC3/CTI19012130/Kea3) on 03/07/2019

Alfred Toh <alfred.toh@sg.cntaiping.com>

Sat 5/9/2020 10:49 AM

To: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Chee So Chow <sochow.chee@sg.cntaiping.com>; Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

LKK REF - CC3/CTI19012130/Kea3

CTPIS REF – SNM19D203143C02/9(cbs/chewml)

Dear Asher

We refer to your emails pertaining to the above matter.

Please proceed to reject the third party property damage claim based on video footage and witness statement.

Our sincere apologies for any inconvenience caused to delay in response.

We await your further advice to enable our Elizabeth to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

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From: Claims Dept of CTI

Sent: Friday, May 8, 2020 4:24 PM

To: Elizabeth Chew <elizabeth.chew@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: FW: [MANDATE REQUEST] RE: OUR REF: SNM19D203143/CHONGBS - FW: Direct Settlement - Accident Involving SKK7099G (OI : CTI - TBA) and SHC5774G (TP : LKK REF - CC3/CTI19012130/Kea3) on 03/07/2019

Dear Elizabeth,

Please assist LKK.

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Thank you
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, May 8, 2020 3:05 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Re: [MANDATE REQUEST] RE: OUR REF: SNM19D203143/CHONGBS - FW: Direct Settlement - Accident Involving SKK7099G (OI : CTI - TBA) and SHC5774G (TP : LKK REF - CC3/CTI19012130/Kea3) on 03/07/2019

Hi Sir,

We refer to the email dated 12/03/2020.

Third party chasing for settlement.

Please let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Tuesday, March 31, 2020 9:38 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: OUR REF: SNM19D203143/CHONGBS - FW: Direct Settlement - Accident Involving SKK7099G (OI : CTI - TBA) and SHC5774G (TP : LKK REF - CC3/CTI19012130/Kea3) on 03/07/2019

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phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Thursday, 12 March 2020 10:28 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: FW: [MANDATE REQUEST] RE: OUR REF: SNM19D203143/CHONGBS - FW: Direct Settlement - Accident Involving SKK7099G (OI : CTI - TBA) and SHC5774G (TP : LKK REF - CC3/CTI19012130/Kea3) on 03/07/2019

Your ref: **SNM19D203143/CHONGBS**

Dear Sir/Madam,

ACCIDENT INVOLVING SKK 7099G (OI) & SHC 5774G (TP) ON 03/07/2019

We refer to the above matter.

TP reported that OI swerved into his lane and hit his vehicle.

OI reported that TP cut into his lane and hit his vehicle.

Enclosed Insured video clearly show that third party changed into insured lane and hit insured rear right portion.

We are of the opinion that the liability in not third party favour.

In view of the above, we are intending to reject TP claim base on witness statement.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 13 November 2019 3:15 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: OUR REF: SNM19D203143/CHONGBS - FW: Direct Settlement - Accident Involving SKK7099G (OI : CTI - TBA) and SHC5774G (TP : LKK REF - CC3/CTI19012130/Kea3) on 03/07/2019

Your ref: **SNM19D203143/CHONGBS**

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ACCIDENT INVOLVING SKK 7099G (OI) & SHC 5774G (TP) ON 03/07/2019

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For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Wednesday, 10 July 2019 4:43 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: OUR REF: SNM19D203143/CHONGBS - FW: Direct Settlement - Accident Involving SKK7099G (OI : CTI - TBA) and SHC5774G (TP : LKK REF - CC3/CTI19012130/Kea3) on 03/07/2019

Dear Both,

Pls find Insured report.

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Wednesday, 10 July, 2019 3:36 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: OUR REF: SNM19D203143/CHONGBS - FW: Direct Settlement - Accident Involving SKK7099G (OI : CTI - TBA) and SHC5774G (TP : LKK REF - CC3/CTI19012130/Kea3) on 03/07/2019

Dear Boon Sen,

Please revert LKK.

Officer in charge – Boon Sen 63896171 (file with OIC).

Thank you

Lim Shu Min

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896156 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 10 July, 2019 11:39 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKK7099G (OI : CTI - TBA) and SHC5774G (TP : LKK REF - CC3/CTI19012130/Kea3) on 03/07/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5774G at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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