

10/02/00

INS. CASE OWNER:

LOH CHH HANG

CC4/AIG1901

212, 4163

LKK:

IDAC:

Surveyor:

MUCHS

DOI:

ASSIGNMENT

2/3/19

Date / Time:

9/3/19

Registered in Merimen:

9/3/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SVJ 3951B

Claim No.:

BSA01A04006G

Name of Insured:

ORANGE LEASING PTE LTD

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

12/6/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

FBK 1731K

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

erofin

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

12/03/19-VIC

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost: L16

S\$ 3,000.00 (5 days) Reduction: 48 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

5

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

3,000.00

COID WAKING RIGHT TURN

Loss of Rental (LOR):

S\$

-

( days)

Loss of Use (LOU):

S\$

140

(520 x 7 days)

Loss of Income (LOI):

S\$

-

(S x days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LO ☐

[Tick only one]

GIA/LTA Search

S\$

-

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/Independent)

Legal Cost:

S\$

-

Total:

S\$

3,140.00

Global Sum S\$:

-

1) Claim status: ☒ Final/Reject/Private Settle

2) Report Format:

3) Survey fee:

4320.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

3,140.00

Name 1:

ETROMA MOTOR TRADING PTE LTD

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

-

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

-



# EROFIA MOTOR TRADING PTE LTD

No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel : 67527740 Fax : 67528669

Co. Reg No. 201202259N

Owner : Thivagaran Sridaran

Accident Date : 12-Jun-19

Vehicle No : FBK 1731 K

Vehicle Model : Yamaha Jupiter

## Estimated Repair Costs

Qty	Description	Amount S(\$)
	<u>List Items</u>	
2	Front fork tube assy	\$ 640.00 ?
1	Front wheel rim	\$ 280.00 ?
1	Fork under bracket	\$ 185.00 ?
1	Front rim shaft	\$ 45.00 ?
1	Front rim bearing	\$ 38.00 ?
1	Front brake disc	\$ 155.00 ?
1	Handle-bar	\$ 88.00 —
1	Handle-bar end	\$ 32.00 —
1	Hand grip ( 1 set )	\$ 55.00 —
1	Handle-bar inner bracket	\$ 68.00 ?
1	Side mirror -R/H	\$ 55.00 —
1	Brake lever	\$ 32.00 x
2	Front signals	\$ 180.00 12 x
1	Headlamp	\$ 185.00 —
1	Meter assy	\$ 385.00 ?
1	Fairing assy (1 set )	\$ 495.00 —
1	Front footrest bracket	\$ 65.00 —
1	Front footrest rubber	\$ 35.00 —
1	Brake pedal	\$ 42.00 x
1	Rear footrest	\$ 40.00 x
1	Rear footrest bracket	\$ 78.00 x
1	Exhaust assy	\$ 485.00 —
1	Exhaust protector - chrome rear	\$ 60.00 —
1	Exhaust protector- front	\$ 55.00 —
1	Rear handle	\$ 50.00 —
1	Seat	\$ 235.00 x
1	Rear absorber ( 1 set )	\$ 350.00 x
1	Rear taillamp	\$ 135.00 x
1	Rear fender	\$ 120.00 x
1	Basket	\$ 50.00 —
		\$ 4,718.00
		\$ 471.80
		\$ 4,246.20

Grant inner cover \$120

Less 10%

HORN cover inner \$95

C.D.I until \$180

Front bearing Bracket \$70

c/f: \$ 4,246.20

Special Nett Items

1	Number plate (1 set)	\$ 3.00	28.00	10
2	Fork oils	\$ 1.50	30.00	X
2	Fork oil seals	\$ 1.00	56.00	X
1	Steering cone (1 set)	\$ 1.00	90.00	✓
1	Front tyre	\$ 5.00	120.00	X
		\$	324.00	

<u>S/No.</u>	<u>Labour</u>
1	To provide towing service.
2	To check wiring and reset headlamp focusing
3	To provide labour.
4	To repair body frame.

\$ 35	50.00	
\$ 117	80.00	X
\$ 250	380.00	
\$ 200	350.00	
<hr/>		
\$	860.00	

Grand Total \$ 5,430.20

5,848.70

Not Allocated



EROFIA MOTOR TRADING PTE LTD



# EROFIA MOTOR TRADING PTE LTD

No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel : 67527740 Fax : 67528669

Co. Reg No. 201202259N

AIG

Owner : Thivagaran Sridaran

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1	Front footrest rubber	\$ 35.00 —
1	Brake pedal	\$ 42.00 x
1	Rear footrest	\$ 40.00 x
1	Rear footrest bracket	\$ 78.00 x
1	Exhaust assy	\$ 485.00 —
1	Exhaust protector - chrome rear	\$ 60.00 —
1	Exhaust protector- front	\$ 55.00 —
1	Rear handle	\$ 50.00 —
1	Seat	\$ 235.00 x
1	Rear absorber ( 1 set )	\$ 350.00 x
1	Rear taillamp	\$ 135.00 x
1	Rear fender	\$ 120.00 x
1	Basket	\$ 50.00 —
		\$ 4,718.00
	Less 10%	\$ 471.80
		\$ 4,246.20



[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	3244I
<b>Vehicle Details</b>	
Vehicle No.:	FBK1731K
Vehicle to be Exported:	No
Intended Deregistration Date:	09 Jul 2019
Vehicle Make:	YAMAHA
Vehicle Model:	JUPITER MX (HC)
Primary Colour:	Red
Manufacturing Year:	2012
Engine No.:	50C463031
Chassis No.:	MH350C002CK462872
Maximum Power Output:	-
Open Market Value:	\$1,792.00
Original Registration Date:	11 Jan 2013
First Registration Date:	11 Jan 2013
Transfer Count:	3
Actual ARF Paid:	\$269.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	10 Jan 2023
COE Category:	D - Motorcycle
COE Period(Years):	10
QP Paid:	\$1,933.00
COE Rebate Amount:	\$677.00
<b>Total Rebate Amount:</b>	<b>\$677.00</b>

The information contained herein is correct as at 09 Jul 2019

OK

## Certificate of Insurance

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)

MOTOR VEHICLES (THIRD PARTY RISKS AND COMPENSATION) RULES, 1960

ROAD TRANSPORT ACT, 1987 (MALAYSIA)

MOTOR VEHICLES (THIRD PARTY RISKS) RULES, 1959 (MALAYSIA)

**Certificate Number** : 5071309731-03

**Cover** : Third Party, Fire & Theft

1. Index mark and Registration Number of Vehicle

: **FBK1731K**

Chassis Number

: MH350C002CK462872

2. Name of Policyholder

: THIVAGARAN SRIDARAN

3. Effective Date of Insurance

: 11 Jul 2018

4. Expiry Date of Insurance

: 10 Jul 2019

5. Persons or Classes of Persons entitled to drive#

(a) Named Driver(s) Only.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to Use#

(a) Use for social domestic and pleasure purposes and in connection with the Policyholder's business or profession.

This Policy does not cover

(a) Use for hire or reward.

(b) Use for racing, pace-making, reliability trial or speed-testing.

(c) Use for the carriage of goods (other than samples) in connection with any trade or business.

(d) Use for any purpose in connection with the Motor Trade.

# Limitations rendered inoperative by Section 8 of the Motor Vehicle (Third Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS (SECTION 1)

: N/A

EXCESS (SECTION 2)

: N/A

EXCESS (THEFT OUTSIDE SINGAPORE)

: PLEASE REFER OVERLEAF

INSURE WITH COE

: YES

NAMED DRIVER (1)

: THIVAGARAN A/L SRIDARAN

NAMED DRIVER (2)

: N/A

HIRE PURCHASE COMPANY

: YEW HENG CREDIT ENTERPRISE PTE LTD

SUM INSURED

: MARKET VALUE OF INSURED VEHICLE AT TIME OF LOSS

I/We hereby Certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia)

Agency

: YEW HENG CREDIT ENTERPRISE PTE LTD (00000613617)

Date of Issue

: 27 Jun 2018 13:33 hrs

For NTUC INCOME INSURANCE CO-OPERATIVE LIMITED



Countersigned By:

Authorised Officer



Chief Executive



**REPUBLIC OF SINGAPORE** **DRIVING LICENCE**

License Number **S8783244I**

Name  
**THIVAGARAN SRIDARAN**

Birth Date: 09 Jun 1987  
Issue Date: 19 Aug 2015

002463471J

**SG 50**

**REPUBLIC OF SINGAPORE**  
**IDENTITY CARD NO. S8783244I**

Name  
**THIVAGARAN SRIDARAN**

Race  
**INDIAN**

Date of birth  
**09-06-1987**

Country/Place of birth  
**MALAYSIA**

Sex  
**M**

S8783244I

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 2B	Motorcycles <= 200 cc	19 Aug 2015
Class 3	Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg	19 Aug 2015

NP 428A



Licence No: S8783244I

9368256



NRIC No: S8783244I



Nationality  
MALAYSIAN  
Date of issue  
20-04-2015

BLK D APT SRI AKASIA, TMN TAMPOI INDAH  
81200 JOHOR BAHRU, MALAYSIA

NRIC No: S8783244I Date: 28/03/2016

Listing Type	Free Ad
Brand	Yamaha (/listing/usedbike/brand/yamaha/)
Model	Yamaha Jupiter MX135 (/listing/usedbike/model/yamaha-jupiter-mx135/)
Engine Capacity	134cc
Classification	Class 2B (/listing/usedbike/model/motorcycle-for-sale/class/class-2b/)
Registration Date	24/01/2013
COE Expiry Date	23/01/2023 (3 years 6 months left)
Mileage	-
No. of owners	3
Type of Vehicle	Cubs (/listing/usedbike/model/motorcycle-for-sale/cubs/)

Price: SGD\$4000

#### DETAILS

Reliable Cub For Daily Use. Currently Using The Bike As My Daily Transport. Eo Change Every 2K. Road Tax Cover Till End Of Year. Viewing Available At Tampines. Price Nego.

#### Accessories

Ohlins Suspension (Thailand Version). Rear Box Can Fit 1 Helmet). Fold-Able Footrest. Digital Meter.

#### SIMILAR BIKES

[VIEW ALL \(/LISTING/USEDBIKES/LISTING/\)](#)



Yamaha Jupiter MX135



Yamaha Jupiter MX135

PRE-REPAIR INSPECTION REQUEST - FBK1731K vs SJV3951B (OI) on D.O.A.: 12/06/2019

From: Hor, Yinrul  
To: assignments@lkkauto.com, Admin A (admin-a@lkkauto.com)  
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Subramaniam, Divyashni, Tong, Wahsin  
Sent: 7/9/2019 10:37:46 AM  
Attachments: PRE-FBK1731K.PDF

Hi,

Please refer to the enclosed request from **K. Krishna & Partners**.

Claim no : 3040140480SG003  
Case Owner : Leh Chee Hong

If you have any queries/concerns, please let us know.  
Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rul (Viviane)  
AIG  
Claim Adjuster II, Singapore FNOI, Claims Operations - Auto  
Yinrul.Hor@aig.com | www.aig.sg

From: kkrishna@singnet.com.sg [mailto:kkrishna@singnet.com.sg]  
Sent: Tuesday, July 09, 2019 10:28 AM

To: Hor, Yinrul; erofia2@gmail.com  
Cc: Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Subramaniam, Divyashni; Tong, Wahsin  
Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJV3951B AND FBK1731K ON 12/06/2019

This message is from an external sender; be cautious with links and attachments.

Dear Sirs

We are instructed to appoint Marcus Chua from LKK Auto Consultants Pte Ltd.

Kindly liaise with our clients' workshop directly.

Regards

Farida on behalf of K. Krishna & Partners

On Mon Jul 08 2019 17:08:22 GMT+0800 (Singapore Standard Time) Hor, Yinrul <Yinrul.Hor@aig.com> wrote:  
----- Original Message -----  
Without Prejudice

Your Reference : SM.PR1.EROFIA.FBK 1731K  
Our Reference : 3040140480SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor
------------------

Company Name
--------------

AIG In House Surveyor
AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee
Priority Services
Jeffrey Ong Leng Kiat
Priority Services
Jimmy Lee
Priority Services
EC Looi
Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)
Formteam Adjusters Pte Ltd
Ng You Han
Formteam Adjusters Pte Ltd
Soon HanXin (Gary)
Formteam Adjusters Pte Ltd
Chow Bo Xiong
Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)
Formteam Adjusters Pte Ltd
Kalvin Ang
LKK Auto Consultants Pte Ltd

11:37am @ 9/7/19  
Lee Lee  
Vehicle In  
sur @ MANG.

## Print Received Message

This mail is associated with :

**\*FBK1731K (3040140480SG)  
[SVJ3951B]**

TP

THIVAGARAN SRIDARAN  
Jun 12 2019 12:00AM  
[ORANGE LEASING PTE LTD]  
Erofia Motor Trading Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 30/08/2019 14:14 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$3140.00) - FBK1731K - Claim Handler: Loh, Chee-Heng

Approved:3140.00.

# Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 67527740 Fax: 67528669  
E-Mail: erofia@singnet.com.sg  
Co Registration No: 201202259N

Ref: EMT1526/19/It/FBK1731K

WITHOUT PREJUDICE

Your reference: TO BE ADVISED

BY HAND TO LKK

27 August 2019

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #07-16  
AIG Building  
Singapore 079120

Attn: Officer-In-Charge (Motor Claims Department)

Dear Sir

Re: **ACCIDENT INVOLVING SJV3951B AND FBK1731K ON 12 JUNE 2019**

We are instructed by our client Thivagarar Sridaran to claim damages against your insured SJV3951B in connection with a road traffic accident on 12 June 2019 at about 05.30hrs along Esplanade Drive with our client's motorcycle registration number FBK1731K

As a result of the accident, our client's motor bike was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1.	Final repair cost as per Surveyor's recommendation	S\$ 3,000.00
2.	Loss of Use (7 days X S\$20.00/day) Repair Day + PRI	S\$ 140.00
Total to Claim		<u>S\$ 3,140.00</u>

Attached final repair bill for your early process of our claim

Kindly revert soonest

Thank you

Yours faithfully  
Erofia Motor Trading Pte Ltd

Teo Hwa Heng





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

15 JULY 2019

ORANGE LEASING PTE LTD  
621 ALJUNIED ROAD  
#06-07 LIPO BUILDING  
SINGAPORE 389834  
ATTN: THE MANAGEMENT

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/AIG19012122/Uhb3

YOUR REF : SJV 3951B

ACCIDENT INVOLVING SJV 3951B AND FBK 1731K ALONG NICOLL HIGHWAY ON  
12.06.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of FBK 1731K against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle FBK 1731K. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

[Victor.ong@bluestarconcierge.com.sg](mailto:Victor.ong@bluestarconcierge.com.sg)  
(Email)



## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Monday, 15 July, 2019 3:12 PM  
**To:** Victor.ong@bluestarconcierge.com.sg  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: SJV 3951B\_ACCIDENT INVOLVING SJV 3951B AND FBK 1731K ALONG NICOLL HIGHWAY ON 12.06.2019



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

15 JULY 2019

ORANGE LEASING PTE LTD  
621 ALJUNIED ROAD  
#06-07 LIPO BUILDING  
SINGAPORE 389834  
ATTN: THE MANAGEMENT

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/AIG19012122/Uhb3

YOUR REF : SJV 3951B

ACCIDENT INVOLVING SJV 3951B AND FBK 1731K ALONG NICOLL HIGHWAY ON 12.06.2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of FBK 1731K against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle FBK 1731K. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

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- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)

- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

**AIG**

AUTHORIZATION TO ACT  
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, -thivagarani Sridaran ("the third party claimant")  
of BK D Apt Sri atasia Tmn Bmpai Indah 8200 JB (address),  
owner of FBK1731K (vehicle no.) hereby authorize  
Erofa motor Trading pte ltd  
("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. FBK 1731K that was  
damaged pursuant to the accident which occurred on 12 06 2019 (date) along  
Esplanade Drive (location)  
Involving vehicle no/s SJV 3951B ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 04 day of 07 (month) 20 19 (year)

*[Signature]*  
Provide always that this discharge of my  
claim for damages relating to the damage to  
my vehicle shall not prejudice or affect or  
preclude me from making a further claim for  
general and special damages for my personal  
injuries sustained in the same accident.



Signed by "the third party claimant"

Signed by "the workshop"

h

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **EROFIA MOTOR TRADING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,000.00** (Repair Cost), **S\$140.00** (Loss of ~~Rental~~/Use), **S\$--** (Disbursement), for vehicle no. **FBK 1731K** that was damaged pursuant to the accident which occurred on **12/06/2019** (date) along **ESPLANADE DRIVE** (location) involving vehicle no/s **SJV 3951B**. This is pursuant to the inspection conducted on **09/07/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **THIVAGARAN SRIDARAN** ("the third party claimant") of vehicle no. **FBK 1731K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **FBK 1731K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30/08/19



CKS

Signed by appointed surveyor



Signed by "the workshop" (with chop)

*Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.*

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Jun 2019 <a href="#">Edit Reg</a>		09 Jul 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
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**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	ORANGE LEASING PTE LTD, Co. Reg. No.: -		
Main Claimant:	THIVAGARAN SRIDARAN, Co. Reg. No.: S8783244I		
Vehicle Reg. No.:	FBK1731K	Date of Loss:	12/06/2019 00:00 - :59 [77 Months and 1 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 3040140480SG	Policy/Cover Note No.:	(Comprehensive)
Vehicle Reg. No. (Insured):	SJV3951B	Policy No. (Claimant):	5071309731-03
		Excess:	
Repairer:	Erofia Motor Trading Pte Ltd (KAKI BUKIT) 1 KAKI BUKIT AVE 6 #02-62, 417883 Kaki Bukit - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 18/07/2019]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

- AIG\_SG\_EXPRESS (30/08/2019): Alert - Adj Mandate Approved (S\$3140.00) - FBK1731K - Claim Handler: Loh, Chee-H...
- AIG\_SG (10/07/2019): Request To Upload TP GIA Report

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*FBK1731K (3040140480SG)  
[SJV3951B]

TP

THIVAGARAN SRIDARAN  
Jun 12 2019 12:00AM  
[ORANGE LEASING PTE LTD]  
Erofia Motor Trading Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown															Edit			
Assessment Reports															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	(Draft)	Adjuster Immediate Advice															(Protected)			
2	29/08/19 10:27	Adjuster Immediate Advice															Load HTML			
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	09/07/19 18:22	Odometer Reading															Load JPG <input checked="" type="checkbox"/>			
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Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
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Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
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Documentation				1 per page	<input checked="" type="checkbox"/>
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6	15/07/19 15:16	LETTER TO OI		Load PDF	
7	29/08/19 10:18	TP ESTIMATE - FINALIZED		Load PDF	
8	29/08/19 10:18	TP LOD		Load PDF	
9	16/09/19 10:20	WORKSHOP INVOICE		Load PDF	
10	16/09/19 10:20	AUTHORISATION TO ACT FORM		Load PDF	
11	16/09/19 10:20	Release Voucher		Load PDF	
12	16/09/19 10:20	LOD		Load PDF	
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1	10/07/19 10:24	OI GIA REPORT		Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			





NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJV3951B (Insd veh)	Model:	YAMAHA JUPITER MX
	FBK1731K (TP veh)		134CC HC
Date of Accident:	12/06/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	5,848.70
Final Repair Cost	:	\$	3,000.00
Loss of Use	:	\$	140.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	0.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,140.00

7.00 days at \$20.00 per day  
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability \_\_\_\_\_ 100 \_\_\_\_\_ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Erofia Motor Trading Pte Ltd	:	\$ 3,140.00
2)		:	\$

JOANNE LEE KHANG MIN

16 Sep  
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19012122/UHB3Q2

Date: 16/09/2019

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

## Claimant

Vehicle No : FBK1731K

Insured Vehicle No : SJV3951B

Date of Loss: 12/06/2019

Nature of Claim: TP

Claim No: 3040140480SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: FBK1731K

Make &amp; Model: YAMAHA JUPITER MX, 134cc HC

Engine No: 50C463031

Reg. Date: 11/01/2013 (Man. Year: 2012)

Chassis No: MH350C002CK462872

Colour: Red/Black

Odometer: 12678 km

Engine Capacity: 134 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 70-90-17

Rear Tyre Size:

80-90-17

Front Left Side: Maxxis 6 mm

Rear Left Side:

Maxxis 6 mm

Front Right Side: 0 mm

Rear Right Side:

0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,988.70	3,408.40	1,580.30	31.68
Miscellaneous Items	0.00	0.00	0.00	
Labour	860.00	485.00	375.00	43.60
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>5,848.70</b>	<b>3,893.40</b>	<b>1,955.30</b>	<b>33.43</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>3,000.00</b>		
<b>Nett Amount (S\$)</b>	<b>5,848.70</b>	<b>3,000.00</b>	<b>2,848.70</b>	<b>48.71</b>
<b>+ Loss of Use (7.0 x S\$20.00/day) (S\$)</b>		<b>140.00</b>		
<b>Nett Liability (S\$)</b>		<b>3,140.00</b>		

## INSPECTION

Date of Assignment: 09/07/2019

Date Inspected: 09/07/2019 Inspected At:

Erofia Motor Trading Pte Ltd (KAKI  
BUKIT)  
1 KAKI BUKIT AVE 6 #02-62  
Singapore 417883

Estimated Period of Repair: 5.0 days

Adjuster: MARCUS CHUA

Manager: VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*FRONT FORK TUBE ASSY	Twisted	640.00 FL	*640.00 FL
2	1		*FRONT WHEEL RIM	Bent	280.00 FL	*280.00 FL
3	1		*FORK UNDER BRACKET	Bent	185.00 FL	*185.00 FL
4	1		*FRONT RIM SHAFT	Necessary	45.00 FL	*45.00 FL
5	1		*FRONT RIM BEARING	Necessary	38.00 FL	*38.00 FL
6	1		*FRONT BRAKE DISC	Bent	155.00 FL	*155.00 FL
7	1		*HANDLE -BAR	Bent	88.00 FL	*88.00 FL
8	1		*HANDLE -BAR END	Scratched	32.00 FL	*32.00 FL
9	1		*SET HAND GRIP	Necessary	55.00 FL	*55.00 FL
10	1		*HANDLE -BAR INNER BRACKET	Bent	68.00 FL	*68.00 FL
11	1		*SIDE MIRROR -R/H	Broken	55.00 FL	*55.00 FL
12	1		*BRAKE LEVER	Repair	32.00 FL	*- FL
13	1		*FRONT SIGNALS	O/S Broken	180.00 FL	*90.00 FL
14	1		*HEADLAMP	Cracked	185.00 FL	*185.00 FL
15	1		*METER ASSY	Not Necessary	385.00 FL	*- FL
16	1		*SET FAIRING ASSY	Cracked	495.00 FL	*495.00 FL
17	1		*FRONT FOOTREST BRACKET	Bent	65.00 FL	*65.00 FL
18	1		*FRONT FOOTREST RUBBER	Torn	35.00 FL	*35.00 FL
19	1		*BRAKE PEDAL	Repair	42.00 FL	*- FL
20	1		*REAR FOOTREST	Serviceable	40.00 FL	*- FL
21	1		*REAR FOOTREST BRACKET	Serviceable	78.00 FL	*- FL
22	1		*EXHAUST ASSY	Dented	485.00 FL	*485.00 FL
23	1		*EXHAUST PROTECTOR -CHROME REAR	Scratched	60.00 FL	*60.00 FL
24	1		*EXHAUST PROTECTOR -FRONT	Scratched	55.00 FL	*55.00 FL
25	1		*REAR HANDLE	Cut	50.00 FL	*50.00 FL
26	1		*SEAT	Repair	235.00 FL	*- FL
27	1		*SET REAR ABSORBER	Not Necessary	350.00 FL	*- FL
28	1		*REAR TAILLAMP	Not Necessary	135.00 FL	*- FL
29	1		*REAR FENDER	Repair	120.00 FL	*- FL
30	1		*BASKET	Cracked	50.00 FL	*50.00 FL
31	1		*FRONT INNER COVER	Cracked	120.00 FL	*120.00 FL
32	1		*HORN COVER INNER	Cracked	95.00 FL	*95.00 FL
33	1		*CDI UNTIL	Damaged	180.00 FL	*180.00 FL
34	1		*FRONT FAIRING BRACKET	Bent	70.00 FL	*70.00 FL
35	1		*SET NUMBER PLATE	Bent	28.00 FS	*10.00 FS
36	2		*FORK OILS	Not Necessary	30.00 FS	*- FS
37	2		*FORK OIL SEALS	Not Necessary	56.00 FS	*- FS
38	1		*SET STEERING CONE	Necessary	90.00 FS	*90.00 FS
39	1		*FRONT TYRE	Serviceable	120.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>5,507.00</b>	<b>3,776.00</b>
<b>- List Item Discount on L Items 10.00/10.00% (S\$)</b>	<b>518.30</b>	<b>367.60</b>
<b>Total Parts (S\$)</b>	<b>4,988.70</b>	<b>3,408.40</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO PROVIDE TOWING SERVICE	New	50.00	35.00
2	TO CHECK WIRING AND RESET HEADLAMP FOCUSING	New	80.00	0.00
3	TO PROVIDE LABOUR	New	380.00	250.00
4	TO REPAIR BODY FRAME	New	350.00	200.00
Gross Labour Cost (S\$)			860.00	485.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >