

INSURANCE

INS. CASE OWNER:

CC 6 / III 1901 2113, A pb3 9

LKK:

IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

8/7/19

Date / Time:

8/7/19

Registered in Merimen:

7/7/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC 84248

Name of Insured:

LTCL

Insured Tel No.:

HP:

Excess Sec II : \$5

D.O.A.:

7/7/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO. Driver Name / Age:

Tan Han Kiat

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SH 8895



INSRS:

WSP:

Tel:

Liability:

RMKS:

SM



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SH 8895 - x

SH 8895 - x

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

ITA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

25/9/19

Confirm with:

SM

Email

Call

Final Liability:

%

100

(Assessed) BOLA S/N No.:

2A

If NO. B 28. Ass. Lia:

Repair Cost:

\$5

68W-W

Loss of Rental (LOR):

\$5

(days)

Loss of Use (LOU):

\$5

72W-W

(5 x 9 days)

Loss of Income (LOI):

\$5

(5 x days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GIA/ITA Search

\$5

7-45

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

1) Claim status: None/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

\$5

7527.45

Global Sum \$5:

7500-W

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

75W-W

Name 1:

SM Automotive

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 07 days Res: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: 53H889S Yr Regn: 2008 / August.

Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Airwave cc 1496

Colour: Grey A/C: Insured / Std / Nil / NA

Sp. Reading: 177502 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: GJ11301932

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil S/Rim / STD A/Rim or

Tyre Size: F: 185/55R16

R: 185/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYOTA YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. _____ D.O.I. 08/07/19.

Survey held at sm

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP III

COE Expiry: 12/08/28

45#68W (Red #A369.645871)

MV: 471C

PV: 31.11C

Nett: 15.9K

Date/Time, File Pass to?

Date/Time, File Return to?

1)	2)
3)	4)
5)	6)
Prel. Report:	
Final Report:	

Part Prices Check:

IN OUT

Survey Fee:

Date:

Basic & Add.
_ S + RS, _ SI
Photos
Others
TOTAL

SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883

Email: SM_AUTOMOTIVE@HOTMAIL.COM

Tel: (65) 6747 9241 Fax: (65) 6741 7276

RCB No.: 53231488C

TAN CHWEE HONG

08/07/2019

Blk 1 Kaki Bukit Ave 6

01-43

Singapore 417883

TP III

Xiao Tony

GJ11301932

Accident date: 07/07/2019

Estimated repair cost for vehicle no: SJH889S HONDA AIRWAVE 1.5 M A '08

CHASSIS: GJ11301932

S/n	Qty	Items	U/price	Amount
1	1	Rear Boot Lid <i>dent</i>		\$1,382.50
2	2	Rear Boot Lid Hinge <i>new</i>	\$79.50	\$159.00
3	2	Rear Boot Lid Shock Absorber <i>new</i>	\$198.00	\$396.00
4	1	Rear Boot Lid Emblem Logo <i>new</i>		\$24.70
5	2	Rear Boot Lid Side Reflector <i>new</i>	\$245.30	\$490.60
6	1	Rear Boot Lid Number Plate <i>new</i>		\$50.00
7	2	Rear Boot Lid Number Plate Lamp <i>new</i>	\$38.60	\$77.20
8	1	Rear Boot Lid Number Plate Garnish <i>new</i>		\$451.30
9	1	Rear Boot Lid Inner Lock <i>new</i>		\$151.80
10	1	Rear Boot Lid Inner Rubber <i>new</i>		\$191.50
11	1	Rear Boot Lid Inner Trim Board <i>new</i>		\$278.30
12	1	Rear Boot Lid Windscreen Seal Assy <i>new</i>		\$285.80
13	1	Rear Boot Lid Reverse Camera (Special Nett) <i>Damaged</i>		\$680.00
14	2	Rear Tail Lamp <i>new</i>	\$258.30	\$516.60
15	4	Rear Tail Lamp Clip <i>new</i>	\$8.00	\$32.00
16	1	Rear Bumper <i>new</i>		\$1,078.50
17	8	Rear Bumper Clip <i>new</i>	\$6.50	\$52.00
18	2	Rear Bumper Side Retainer <i>new</i>	\$25.60	\$51.20
19	2	Rear Bumper Mud Shield <i>new</i>	\$88.20	\$176.40
20	8	Rear Bumper Mud Shield Clip <i>new</i>	\$6.50	\$52.00
21	1	Rear Bumper Reverse Sensor (Special Nett) <i>Damaged</i>		\$350.00
22	1	Rear End Panel Outer <i>new</i>		\$508.70
23	1	Rear End Panel Top Garnish <i>new</i>		\$138.60
24	2	Rear Fender Inner Trim Board <i>new</i>	\$301.20	\$602.40
25	16	Rear Fender Inner Trim Board Clip <i>new</i>	\$6.50	\$104.00
26	1	Rear Spare Tyre Panel <i>new</i>		\$1,126.80
27	1	Rear Spare Tyre Panel Top Cover <i>new</i>		\$355.00
28	1	Rear Spare Tyre Panel Sealant <i>new</i>		\$450.00

29	1	Rear Exhaust	2nd	\$875.20 +
30	1	Rear Centre Exhaust	3rd	\$921.50 +

6829.50 SN: 580
5463.60
Subtotal :- \$12,009.60

Labour charges

To remove & refit cushion & trim board	\$280.00 80
To remove & refit reverse sensor	\$100.00 50
To remove & refit reverse camera	\$180.00 50
To remove & refit rear & centre exhaust	\$380.00 +
To remove & refit rear windscreen	\$120.00 ✓
Gum	\$50.00 ✓
To check wiring	2460 \$100.00 30
Tuff kote	\$150.00 80
Panel beating	\$1,400.00 1000
Spray painting	\$1,400.00 1000
Subtotal :-	<u>\$4,160.00</u>

Total:- \$16,169.60



Adrian L
H/S 08/07/19. total 8503.60
07 Days. H/S 681C
(68K)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	0514B
Vehicle Details	
Vehicle No.:	SJH8895
Vehicle to be Exported:	No
Intended Deregistration Date:	08 Jul 2019
Vehicle Make:	HONDA
Vehicle Model:	AIRWAVE 1.5M SKYROOF A
Primary Colour:	Grey
Manufacturing Year:	2008
Engine No.:	L15A5202189
Chassis No.:	GJ11301932
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$15,328.00
Original Registration Date:	13 Aug 2008
First Registration Date:	13 Aug 2008
Transfer Count:	2
Actual ARF Paid:	\$11,060.00

Intended PARF Rebate Details

PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	12 Aug 2028
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
PQP Paid:	\$34,197.00
COE Rebate Amount:	\$31,099.00
Total Rebate Amount:	\$31,099.00

The information contained herein is correct as at 08 Jul 2019

OK

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	09 Jul 2019 16:07	Clim Dtl Modified	Claimant's Name: -> TAN CHWEE HONG. Claimant's ID: -> S69405148.		[A] Lau Shu Pei
2	09 Jul 2019 16:07	Clim Veh Model Changed	(201147) HONDA AIRWAVE 1.5 (A).		[A] Lau Shu Pei
3	09 Jul 2019 16:07	Clim Created	Reg No: SJH889S. Acct Date: 2019/07/07. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: SM Automotive (HQ)		[A] Lau Shu Pei
4	09 Jul 2019 16:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] Lau Shu Pei
5	09 Jul 2019 16:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/18		[A] Lau Shu Pei
6	09 Jul 2019 16:07	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.		[A] Lau Shu Pei
7	09 Jul 2019 16:07	Label Added	(30653):Direct Settlement.		[A] Lau Shu Pei
8	09 Jul 2019 16:07	Adj Adjuster Assigned	[None] -> ADRIAN LING		[A] Lau Shu Pei
9	10 Jul 2019 12:39	Adj Mandate Request	Cur,Req:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended third party.		[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2206597	10/07/2019 08:51	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SJH889S	SHC8424Y	11.77

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Jul 2019 16:07	Clim Dtl Modified	Claimant's Name: -> TAN CHWEE HONG, Claimant's ID: -> S6940514B.	[A] Lau Shu Pei
2	09 Jul 2019 16:07	Clim Veh Model Changed	(201147) HONDA AIRWAVE 1.5 (A).	[A] Lau Shu Pei
3	09 Jul 2019 16:07	Clim Created	Reg No: SJH889S, Acct Date: 2019/07/07, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: FWD Singapore Pte. Ltd. (HQ), Workshop: SM Automotive (HQ)	[A] Lau Shu Pei
4	09 Jul 2019 16:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	09 Jul 2019 16:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/18	[A] Lau Shu Pei
6	09 Jul 2019 16:07	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
7	09 Jul 2019 16:07	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	09 Jul 2019 16:07	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
9	10 Jul 2019 12:39	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended third party.	[A] CHEW HSIAO TONG
10	11 Jul 2019 15:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/18, Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
11	11 Jul 2019 15:44	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan

Date From

◀

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Date To

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Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History							
Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2206597	10/07/2019 08:51	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SJH889S	SHC8424Y	11.77

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Jul 2019 16:07	Cim Dtl Modified	Claimant's Name: -> TAN CHWEE HONG. Claimant's ID: -> S69405148.	[A] Lau Shu Pei
2	09 Jul 2019 16:07	Cim Veh Model Changed	(201147) HONDA AIRWAVE 1.5 (A).	[A] Lau Shu Pei
3	09 Jul 2019 16:07	Cim Created	Reg No: SJH889S. Acct Date: 2019/07/07. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: FWD Singapore Pte. Ltd. (HQ). Workshop: SM Automotive (HQ)	[A] Lau Shu Pei
4	09 Jul 2019 16:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	09 Jul 2019 16:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/18	[A] Lau Shu Pei
6	09 Jul 2019 16:07	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	09 Jul 2019 16:07	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	09 Jul 2019 16:07	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
9	10 Jul 2019 12:39	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver rear-ended third party.	[A] CHEW HSIAO TONG
10	11 Jul 2019 15:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/07/18. Mandate Remarks: Agreed to do direct settlement. Please revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
11	11 Jul 2019 15:44	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Please revert with your quantum advice. Please request TP WS to raise Tax Invoice for Cost of repairs in III's name	[I] Sundari Nagarajan
12	05 Aug 2019 11:10	Adj Rpt Initiated		[A] SHIAU CHAN
13	05 Aug 2019 11:10	Cim Dtl Modified	JPJ Reg. Date: -> 2008/08/13.	[A] SHIAU CHAN
14	05 Aug 2019 11:10	Cim Details Notified		[A] SHIAU CHAN
15	26 Aug 2019 12:07	Adj Mandate Request	Cur.Req:7527.45:PODS Liability: 100% Quantum: a)COR: \$6,800.00 + b)LOU: \$720.00 (9 days x\$80.00) + c) LTA: \$7.45 = Total \$7,527.45 Vehicle Model: Honda Airwave (SUV)(1496cc) For your approval	[A] Chong Poh Kin

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2206597	10/07/2019 08:51	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SJH889S	SHC8424Y	11.77
2235910	05/08/2019 11:10	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJH889S	SHC8424Y	11.77

Print Sent Message

This mail is associated with :

***SJH889S (MCT19070181)
[SHC8424Y]**

TP

TAN CHWEE HONG

Jul 7 2019 3:00PM

[COMFORT TRANSPORTATION PTE LTD]

SM Automotive

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 09/09/2019 11:02 AM.
To danielpool@iii.com.sg
CC III_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject RE: Alert - Adj Mandate Approved (S\$0.00) - SJH889S - Claim Handler: Pooi Chin Han Daniel

Dear Sirs/Mdm,

Yes. It is economical to repair as third party vehicle COE expired on 12 Aug 2028.

Detail as follows: -

Market Value	: \$47,000.00 (est)
LTA Rebate	: \$31,099.00 (est)
Nett Value	: \$15,901.00 (est)

Kindly let us have your mandate after reveiwing the case. Thanks.

Hsiao Tong

<-- Original Message -->

From: III_SG

To: LKK_HQ

Sent On: 27/08/2019 03:07 PM

Subject: Alert - Adj Mandate Approved (S\$0.00) - SJH889S - Claim Handler: Pooi Chin Han Daniel

Approved:0.00:Is it economical to repair?

Print Received Message

This mail is associated with :

***SJH889S (MCT19070181)
[SHC8424Y]**

TP
TAN CHWEE HONG
Jul 7 2019 3:00PM
[COMFORT TRANSPORTATION PTE LTD]
SM Automotive

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 09/09/2019 14:00 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$7527.45) - SJH889S - Claim Handler: Pool Chin Han Daniel

Approved:7527.45;Request TP WS to issue Tax invoice for Repairs in III's favour

Hsiao Tong (LKKAUTO)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Tuesday, 24 September 2019 12:02 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: SJH889S CLAIMING AGAINST SHC8424Y DOA:07.07.19 //LKK REF: CC6/III19012113/Apb3

Dear Hsiao Tong,

We would like to accept your offer of \$7500.
Please kindly forward us your DV if necessary for processing.
Thank you.

Regards,

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, September 24, 2019 8:14 AM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SJH889S CLAIMING AGAINST SHC8424Y DOA:07.07.19 //LKK REF: CC6/III19012113/Apb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$7,500.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Friday, 20 September 2019 9:16 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: Re: SJH889S CLAIMING AGAINST SHC8424Y DOA:07.07.19

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Please advice your offer and revert for close case,thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>

Sent: Friday, September 13, 2019 10:48 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: Re: SJH889S CLAIMING AGAINST SHC8424Y DOA:07.07.19

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Please advice your offer and revert for close case,thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

From: sm automotive <sm_automotive@hotmail.com>
Sent: Friday, September 6, 2019 9:15 AM
To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: SJH889S CLAIMING AGAINST SHC8424Y DOA:07.07.19

Without Prejudice - **gentle reminder**

Hi Hsiao Tong

Please advice your offer and revert for close case,thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>
Sent: Friday, August 30, 2019 9:23 AM
To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: SJH889S CLAIMING AGAINST SHC8424Y DOA:07.07.19

Without Prejudice

Hi Hsiao Tong

Please advice your offer and revert for close case,thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>
Sent: Monday, August 19, 2019 10:39 AM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: FW: SJH889S CLAIMING AGAINST SHC8424Y DOA:07.07.19

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC6/III19012113/Apb3	Hsiao Tong

To check availability of the case handler, you may contact the undersigned

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Friday, 16 August 2019 10:58 AM

To: Admin A <admin-a@lkkauto.com>

Subject: SJH8895 CLAIMING AGAINST SHC8424Y DOA:07.07.19

Without Prejudice

Hi Motor Claim Dept

Please kindly refer to the attached LOD and supporting documents.

We will hand over the original copy to Surveyor Adrian.

Hope to receive your offer soon,thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

SM AUTOMOTIVE

Our Ref : SJH889S
Your Ref : SHC8424Y
Date : 16th August 2019

Block 1 Kaki Bukit Avenue 6 #01-43
Singapore 417883
Tel: (65) 6747 9241
Fax: (65) 67417276

India International Insurance Pte Ltd

Without Prejudice

64 Cecil Street #04/05
IOB Building
Singapore 049711

C H T

Dear Sirs,

RE : Accident Involving SJH889S & SHC8424Y ON 07.07.2019 Along Clung Road Towards Bukit Timah Road Near LP 30 At 15:35HRS

We are instructed by **TAN CHWEE HONG** to claim damages and losses against you in connection with the above-captioned road traffic accident which our client's vehicle **SJH889S** was damaged by vehicle **SHC8424Y** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows: -

1) Repair Costs	\$ 6,800.00
2) Loss of Use for 09 days (7 days + 2 weekend) (SUV vehicle)	\$ 720.00
3) LTA Fee	\$ 7.45
	<u>\$ 7,527.45</u>

A copy each of the following supporting documents is enclosed: -

- 1) Final repair bill
- 2) LTA Receipt
- 3) Letter of Authorisation

Please let us have your cheque for the sum of **\$ 7,527.45** made payable to us, **SM AUTOMOTIVE** in the next 14 days

Yours faithfully,

SM AUTOMOTIVE



LETTER OF AUTHORISATION

SM AUTOMOTIVE

Kaki Bukit Avenue 6
Blk 1 #01-43
Singapore 417883

Dear Sir,

Accident on

Involving Vehicles

Along

07.07.19
SJH 8895 & SHC 8424
Clung Road Towards Bukit Timah Rd Near LP 30

I/We, the registered owner/driver of vehicle registration no: SJH 8895
have involved in the above accident.

I/We hereby authorize **SM AUTOMOTIVE** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature
(Company's stamp if applicable)

Name: Tan Chwee Hong
NRIC No.: S1687833B
Date: 8.07.19

Assignment

To: SM Automotive (Workshop)

In consideration for your agreement to repair my motor vehicle registration no. SJH889S and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest, costs and expenses (including legal costs / disbursements payable on a party and party basis which are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts / consultants).

I/We further confirm that payment to you only or to any person authorised by you to receive payment shall constitute a good and effectual discharge of the obligations by any party of the aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from accepting any payment.

Dated this 08 day of 07 20 19.

Signature :

Name :

ID No. :

Address :


Tan Chwee Hong
S16878338
Blk 325B Jiyang East Way #13-643 Singapore 542325

Witness Signature :

Witness Name :

Witness ID :

Witness Address :

Sukji Chong




have reached an agreement

nts Pte Ltd _____ (name

~~CS~~ _____ ~~11/20/21~~

vehicle no. SHC8424Y (insured

[illegible]

_____ ("the third party"

we/I have full authority to settle

of authority given by the third

ages, loss and/or expense that

ove said agreement lodges a

Repairs and/or rental and/or loss.

of "the third party claimant"

and without admission of liability

exclusive jurisdiction over any



SM AUTOMOTIVE

Block C, 1 Kaki Bukit Avenue 6 #01-43 Singapore 417883
Email: SM_AUTOMOTIVE@HOTMAIL.COM
Tel: (65) 6747 9241 Fax: (65) 6741 7276
RCB No.: 53231488C

TAX INVOICE

India International Insurance Pte Ltd
64 Cecil Street #04/ #05
IOB Building
Singapore 049711

Client : TAN CHWEE HONG

Invoice No : SMP11908-0066
Date : 16-Aug-19

Date of Accident : 7-Jul-19
Vehicle No. : SJH8895
Model Type : Honda Airwave

Descriptions		Amount
Lump Sum Repair Cost		6,800.00
Total		6,800.00

SIN DOLLARS: SIX THOUSAND AND EIGHT HUNDRED ONLY



> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 08 Jul 2019 / 10:57:02
Receipt Date/Time : 08 Jul 2019 / 10:57:02

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190708-000858
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHC8424Y As at 07 Jul 2019/15:35:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHC8424Y Enquiry Fee 20190708105612690809	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20190708105622578	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt OK Save as PDF

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Jul 2019 Edit Reg		08 Jul 2019 00:00 Edit Adj Rpt	S\$6,800.00 Edit Estimates	S\$6,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	TAN CHWEE HONG, ID: S6940514B		
Vehicle Reg. No.:	SJH889S	Date of Loss:	07/07/2019 15:00 - :59 [130 Months and 24 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19070181	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)
Vehicle Reg. No. (Insured):	SHC8424Y	Policy No. (Claimant):	PNPV2018-00009155
		Excess:	
Repairer:	Sm Automotive - Kaki Bukit (HQ) BLOCK C - 1, KAKI BUKIT AVE 5, #01-43, 417883 Kaki Bukit - Tel:		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pool Chin Han Daniel]		
Claimant's Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 18/07/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- III_SG (09/09/2019): Alert - Adj Mandate Approved (S\$7527.45) - SJH889S - Claim Handler: Pool Chin Ha...
- III_SG (27/08/2019): Alert - Adj Mandate Approved (S\$0.00) - SJH889S - Claim Handler: Pool Chin Han D...
- III_SG (11/07/2019): Alert - Adj Mandate Approved (S\$0.00) - SJH889S - Claim Handler: Pool Chin Han D...

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)












































Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJH889S (MCT19070181)
[SHC8424Y]
TP
TAN CHWEE HONG
Jul 7 2019 3:00PM
[COMFORT TRANSPORTATION PTE LTD]
Sm Automotive - Kaki Bukit

Upload Documents | Upload Photos | Compose New Letter

View View in Browser

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/07/19 12:38	General View	 Load JPG	<input checked="" type="checkbox"/>
2	10/07/19 12:38	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
3	10/07/19 12:38	General View	 Load JPG	<input checked="" type="checkbox"/>
4	10/07/19 12:38	General View	 Load JPG	<input checked="" type="checkbox"/>
5	10/07/19 12:38	General View	 Load JPG	<input checked="" type="checkbox"/>
6	10/07/19 12:38	General View	 Load JPG	<input checked="" type="checkbox"/>
7	10/07/19 12:38	General View	 Load JPG	<input checked="" type="checkbox"/>
8	10/07/19 12:38	General View	 Load JPG	<input checked="" type="checkbox"/>
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34	10/07/19 12:38	General View	 Load JPG	<input checked="" type="checkbox"/>
35	10/07/19 12:38	General View	 Load JPG	<input checked="" type="checkbox"/>
36	10/07/19 12:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	10/07/19 12:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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42	10/07/19 12:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
43	10/07/19 12:38	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
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60	10/07/19 12:38	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
61	10/07/19 12:38	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	09/07/19 16:07	TP GIA REPORT		Load PDF	
2	05/08/19 09:36	TP_ESTIMATE_MARKED		Load PDF	
3	26/08/19 12:02	LTA search fee		Load PDF	
4	26/08/19 12:02	TP Letter of Demand		Load PDF	
5	26/08/19 12:02	Workshop repair tax invoice		Load PDF	
6	09/09/19 10:58	PARF_COE REBATE		Load PDF	
7	02/10/19 10:29	AUTHORISATION TO ACT FORM		Load PDF	
8	02/10/19 10:29	DISCHARGE VOUCHER		Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	10/07/19 08:51	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/III19012113/APB3Q2

Date: 02/10/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SJH889S Insured Vehicle No: SHC8424Y
 Date of Loss: 07/07/2019 Nature of Claim: TP Claim No: MCT19070181

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJH889S
 Make & Model: HONDA AIRWAVE, 1.5 (A) Engine No: L15A5202189
 Reg. Date: 13/08/2008 (Man. Year: 2008) Chassis No: GJ11301932
 Colour: Grey Odometer: 177502 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/55 R16 Rear Tyre Size: 185/55 R16
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,009.60	6,043.60	5,966.00	49.68
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,160.00	2,460.00	1,700.00	40.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,169.60	8,503.60	7,666.00	47.41
Approved Total (Overridden) (S\$)		6,800.00		
Nett Amount (S\$)	16,169.60	6,800.00	9,369.60	57.95
+ Loss of Use (9.0 x S\$80.00/day) (S\$)		720.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		7,527.45		
Global Sum Settlement (S\$)		7,500.00		

INSPECTION

Date of Assignment: 08/07/2019
 Date Inspected: 08/07/2019 Inspected At: SM Automotive (HQ)
 BLOCK C - 1, KAKI BUKIT AVE 6,
 #01-43, 417883 Kaki Bukit
 Estimated Period of Repair: 7.0 days

Adjuster: ADRIAN LING

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

SPECIAL REMARKS

Market Value: \$47,000.00(est) less LTA Rebate: \$31,099.00(est) = Nett Value :\$15,901.00(est)

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 23 Aug 2019)
Parts:	M1-MPV	HONDA AIRWAVE 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJH889S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT LID	Dented	1,382.50 F	*1,382.50 FL
2	2		*REAR BOOT LID HINGE	Necessary	159.00 F	*159.00 FL
3	2		*REAR BOOT LID SHOCK ABSORBER	Necessary	396.00 F	*396.00 FL
4	1		*REAR BOOT LID EMBLEM LOGO	Necessary	24.70 F	*24.70 FL
5	2		*REAR BOOT LID SIDE REFLECTOR	Cracked	490.60 F	*490.60 FL
6	1		*REAR BOOT LID NUMBER PLATE	Not Necessary	50.00 F	*- FL
7	2		*REAR BOOT LID NUMBER PLATE LAMP	Not Necessary	77.20 F	*- FL
8	1		*REAR BOOT LID NUMBER PLATE GARNISH	Cracked	451.30 F	*451.30 FL
9	1		*REAR BOOT LID INNER LOCK	Damaged	151.80 F	*151.80 FL
10	1		*REAR BOOT LID INNER RUBBER	Cut	191.50 F	*191.50 FL
11	1		*REAR BOOT LID INNER TRIM BOARD	Cracked	278.30 F	*278.30 FL
12	1		*REAR BOOT LID WINDSCREEN SEAL ASSY	Necessary	285.80 F	*285.80 FL
13	2		*REAR TAIL LAMP	Cracked	516.60 F	*516.60 FL
14	4		*REAR TAIL LAMP CLIP	Necessary	32.00 F	*32.00 FL
15	1		*REAR BUMPER	Deformed	1,078.50 F	*1,078.50 FL
16	8		*REAR BUMPER CLIP	Necessary	52.00 F	*30.00 FL
17	2		*REAR BUMPER SIDE RETAINER	Necessary	51.20 F	*51.20 FL
18	2		*REAR BUMPER MUD SHIELD	Not Necessary	176.40 F	*- FL
19	8		*REAR BUMPER MUD SHIELD CLIP	Not Necessary	52.00 F	*- FL
20	1		*REAR END PANEL OUTER	Dented	508.70 F	*508.70 FL
21	1		*REAR END PANEL TOP GARNISH	Deformed	138.60 F	*138.60 FL
22	2		*REAR FENDER INNER TRIM BOARD	Cracked	602.40 F	*602.40 FL
23	16		*REAR FENDER INNER TRIM BOARD CLIP	Necessary	104.00 F	*60.00 FL
24	1		*REAR SPARE TYRE PANEL	Repair	1,126.80 F	*- FL
25	1		*REAR SPARE TYRE PANEL TOP COVER	Not Necessary	355.00 F	*- FL
26	1		*REAR SPARE TYRE PANEL SEALANT	Not Necessary	450.00 F	*- FL
27	1		*REAR EXHAUST	Not Necessary	875.20 F	*- FL
28	1		*REAR CENTRE EXHAUST	Not Necessary	921.50 F	*- FL
29	1		*REAR BOOT LID REVERSE CAMERA	Damaged	680.00 FS	*380.00 FS
30	1		*REAR BUMPER REVERSE SENSOR	Damaged	350.00 FS	*200.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (\$\$)	12,009.60	7,409.50
- List Item Discount on L Items 0.00/20.00% (\$\$)	0.00	1,365.90
Total Parts (\$\$)	12,009.60	6,043.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & REFIT CUSHION & TRIM BOARD.	New	280.00	80.00
2	TO REMOVE & REFIT REVERSE SENSOR.	New	100.00	50.00
3	TO REMOVE & REFIT REVERSE CAMERA.	New	180.00	50.00
4	TO REMOVE & REFIT REAR & CENTER EXHAUST.	New	380.00	0.00
5	TO REMOVE & REFIT REAR WINDSCREEN.	New	120.00	120.00
6	GUM	New	50.00	50.00
7	TO CHECK WIRING.	New	100.00	30.00
8	TUFF KOTE.	New	150.00	80.00
9	PANEL BEATING.	New	1,400.00	1,000.00
10	SPRAY PAINTING.	New	1,400.00	1,000.00
Gross Labour Cost (S\$)			4,160.00	2,460.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >