

CASE OWNER

Richard Ang

CC 4/ASM19012112 / K

P 3/3

LKK:

IDAC:

125560

Surveyor:

Kenneth

DOI:

ASSIGNMENT

29/7/19

Date / Time:

9/7/19

Registered in Merimen:

Pre-assign / CCU / FTE:



Insured Vehicle No.:

SMA4140T

Name of Insured:

Lim Boon Tee

Insured Tel No.:

HP:

Claim No.:

S9M010JV

Policy No.:

Make / Model:

Excess Sec II :SS

D.O.A: 23/5/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SMD 6734B



INSRS:

WSP: Motor Image

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

SMD 6734B 1X
SMA 4140T 3X

STAGE

DATE / PIC

11/7/19

Confirm accident details inform TP claim
letter sent out

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with: SMD 14/7/20

Email

Call

Final Liability:

%

100 (Agreed / Assessed) BOLA S/N No. 27

If NO or B 28, Ass. Lia:

Repair Cost: W/HS

S\$ 2291.68

Loss of Rental (LOR) W/HS

S\$ 235.40 (2 days) X \$110.00

Loss of Use (LOU):

S\$ - (\$ x days)

Loss of Income (LOI):

S\$ - (\$ x days)

LOR only / LOU only

LOR + LOU / LOR + LOI (Tick only one)

GIA/LTA Search:

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost:

S\$ -

Total:

S\$ 2529.08

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 2529.08

Name 1:

Motor Image Enterprises Pte Ltd.

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350.00

ASS. REC. BY:

REF: ATA /

171121 K(W)

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

QD / TP / WS / TP RES / QD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s Moh Imok

of _____

Insured: _____

Policy No. _____

Claims No. _____

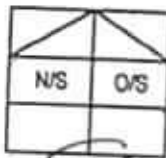
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 8126k

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: 1.B.1 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: Sno 6734B Yr Regn: 08.18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Subaru WRX c.c. 1998

Colour: M. Blue A/C: Insured / Std / NI / NA

Sp. Reading: 20297 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JIC1VAGK85JG019880

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: NI / S/Rim / STD A/Rim or

Tyre Size: F: _____

R: 245/40R18

BS: DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal. 8 mm R/Bal. 8 mm

L/Bal. 8 mm L/Bal. 8 mm

D.O.A. 23/5/19 D.O.I. 29/7/19

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 File pass to

PIP \$ 2141.76 (Red \$ 3666.64 / 677.1)

Date/Time, File Pass to?

☐ : Prel. Report

1)

Date/Time, File Return to?

☐ : Final Report

2)

Days Of Repair: _____

Resurvey No. of Trlp: _____

Survey Fee:

Transportation: _____

Field

Others

Add Fee: ☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech Invs (\$ _____)

☐ : Weekend (\$ _____)

Report Format :

Lump Sum / I.B.I: (\$ _____)

TOTAL

ESTIMATE / QUOTATION COST OF ACCIDENT REPAIR

REG NO: SMD6734B	MODEL : WRX 4D 2.0 AWD CVT
REF NO:INS/IC/CHI/0253/2019	YEAR: 30-AUG-2018
ENGINE NO: FA20CB02256	CHASSIS NO: JF1VAGK85JG019860
DOA: 23/05/2019	TOA: 1630HRS
TYPE OF CLAIM: 3 RD PARTY	INS COMPANY: AXA

S/N	NATURE OF JOB	AMOUNT
1.	REPAIR/REPLACE REAR BUMPER & END PANEL	\$2240.00
2.	RESPRAY REAR BUMPER & END PANEL	\$1680.00
3.	TO CONDUCT REAR LIGHTING TEST	\$50.00
4.	TO SUPPLY & INSTALL REVERSE SENSOR – 2 EYES	\$300.00
5.	SUNDRIES	\$100.00
6.		
7.		
8.		
9.		
10.		
	Total Labour	\$4370.00

DATE APPROVAL:	
TIME APPROVAL:	
SURVEY BY:	Kenneth Clark
HP / EMAIL:	768106631
BEFORE PAINT:	Yes
DAYS GIVEN:	02

Not Notwithstanding
Mercury Bleeding

- * Supplementary
- 1) Reset and use diagnostic Twt
- 2) Reset Fault Diagnostic

१२९ ✓

✓ 2020

Estimate

Date 06 / 12 / 2019

001 / 001

Name	QUOTATION FOR SMD5734E	Tel(Home)	
Address		Tel(Office)	
E-Mail		Tel(Portable)	
		Fax	
		Model Name	V10
		Body Model	VAGOKDE
		Vin-Code	JF1VA2K85JG019860

Part Number	Part Code Name	Part Code	Q'ty	Price
94511FG012	TRIM PANEL-TRUNK,REAR	FIG-943 94512D	1	<i>Sn</i> 90.00 <i>X</i>
57704VA022	BUMPER-FACE,REAR	FIG-591 57704A	1	<i>Bu</i> 540.00 <i>—</i>
57711FJ0239P	BACK BEAM COMPLETE-REAR	FIG-591 57711D	1	<i>B</i> 187.20 <i>?</i>
57707VA110	BRACKET-REAR BUMPER SIDE,RIGHT	FIG-591 57707H	1	<i>Sn</i> 12.60 <i>?</i>
57707VA120	BRACKET-REAR BUMPER SIDE,LEFT	FIG-591 57707I	1	<i>Sn</i> 12.60 <i>?</i>
57707VA070	BRACKET-REAR BUMPER CORNER,RIG HT	FIG-591 57707AC	1	<i>Sn</i> 18.00 <i>?</i>
57707VA080	BRACKET-REAR BUMPER CORNER,LEF T	FIG-591 57707AD	1	<i>Sn</i> 18.00 <i>?</i>
		Page-Total		878.40
		Sub-Total		878.40
		Total		878.40
		Tax		0.00
		Grand Total		878.40

Memo

Grand Total
878.40

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Tel

5808.40

Kw

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

FINALIZED : ACCIDENT/BODY REPAIRS
WORKSHOP : TOA PAYOH
CONTACT NO : 64730333
REFERENCE : INS/IC/CHI/0253/2019
DATE : 29-JUL-2019

AXA INSURANCE PTE LTD
8 SEWTON WAY
#27-01 AXA TOWER
S(068811)
TEL : 63387288
FAX : 68804838/ 3382522
MS LINA EXT: 824

OWNER'S NAME : LI XIAOPING
ADDRESS : 34 CLOVER CRESCENT

TELEPHONE NO : S(579203)
: 96229730

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : 1800103683
VEHICLE NO : SHD6734B
MODEL CODE : VAGHDS
MODEL/YEAR : WRX 4D 2.0 AMD CVT
ENGINE NO : FA20CB02256
CHASSIS NO : JF1VAGE85JG019860
MILEAGE : 20297 KM
DATE IN : 29/07/2019
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MOHAMED ISMAN BIN MOHAMED HEPSON**
ACCIDENT DATE : 23/05/2019

Print Date : 17/09/2019
Print Time : 10:48:08

MOTORFACE ENTERPRISES PTE. LTD.

19 LORONG 8, TOA PAYOH

SINGAPORE 319255

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SMD67348

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	TPCLAIM	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM) AGAINST SMA4140T - (AXA INSURED)		
2	ZZ/001	CONDUCT TP CLAIM AXA DATE:23/05/2019 TIME:1630HRS LOCATION:TAMPINES RD, TRAFFIC LIGHT		
3	ZZ/002	REPAIR/REPLACE REAR BUMPER & END PANEL	560.00	560.00
4	ZZ/003	RESPRAY REAR BUMPER & END PANEL	420.00	420.00
5	ZZ/004	TO CONDUCT REAR LIGHTING TEST	20.00	20.00
6	ZZ/005	RESET SRVD USE DIAGNOSTIC TOOL (SUPP)	280.00	280.00 ✓
7	ZZ/006	RESET FAULT DIAGNOSTIC (SUPP)	280.00	280.00 ✓
TOTAL LABOUR CHARGES			1560.00	1560.00

MOTORIMAGE ENTERPRISES PTE. LTD.
19, LORONG 8, TOA PAYOH
SINGAPORE 319255

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SHD67348

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			S/LIST REMARKS
			NETT	LIST	S/NETT	
1	BUMPER FACE R SDN	57704VA022	540.00			OK
2	BEAM COMPL R EU (SUPP)	57711FJ0239P	187.20			OK
SUB TOTAL			727.20	0.00	0.00	0.00
LESS DISCOUNT (NETT-20 %)			145.44	0.00	0.00	0.00
GRAND TOTAL			581.76	0.00	0.00	0.00
OVERALL TOTAL			581.76			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

MOTOREHAGE ENTERPRISES PTE. LTD.
19 LOHONG S, TOA PAYOH
SINGAPORE 319255

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SMD6734B

NETT ITEM 727.20
LESS 20 % -145.44
NETT AMOUNT 581.76

LIST ITEM 0.00
LESS 50 % 0.00
LIST AMOUNT 0.00

SPECIAL NETT AMOUNT 0.00

S/LIST ITEM 0.00
LESS 30 % 0.00
S/LIST AMOUNT 0.00

TOTAL LABOUR CHARGES 1560.00
TOTAL SPARE PARTS CHARGES 581.76

TOTAL CHARGES 2141.76
ADD 7 % GST 149.92

GRAND TOTAL 2291.68



Service Request Details

Claim

S9M01OJV

Reference

None 

Loss Date

May 23, 2019

Report Date

Jul 9, 2019 8:48:00 AM

Request Date

July 9, 2019

Due Date

July 16, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Isman

T: 9419 m

V: Out

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SMD6734B

MODEL

WRX-2.0 AWD CVT (A)

Service Address

...

Primary Contact/Insured

LIM SOON TEE

107C TAMPINES ROAD, #13-18, 534007, Singapore

MARLIM@SINGNET.COM.SG

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



<TP - Mandate IA> - S9M01OJV [ACCIDENT INVOLVING SMA 4140T(OI) & SMD 6734B(TP) ON 23/05/2019]

Type

🔗 Question

Message

Liability: 100%. Insured rear-ended third party. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We seek your mandate at \$2,599.13(if claim LOU) -\$2,780.63(if claim LOR). TP-Mandate IA had been uploaded in Smartclaims. Kindly let us have your approval/instruction. Hsiao Tong - 21-Oct-19

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (65) 62563561 FAX : (65) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 21/10/2019

Survey Details:

Date of loss	23-May-19
Date of appointment	9-Jul-19
Date of survey	29-Jul-19
Location of survey	MOTOR IMAGE ENTERPRISES PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SMD6734B
Make and Model	SUBARU WRX 4D 2.0 AWD CVT SR - 1998cc
Date of registration	30-Aug-18
Parf Rebate	
Market Value	\$ 126,000.00
Parf Rebate	\$ 45,197.00
Nett Loss	\$ 80,803.00

Repair details:

Initial Estimate	5,808.40
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Proposed/Revised repair cost:

Parts	\$ 581.76
Check items (estimate)	NIL
Labour	\$ 1,000.00
Supplementary	\$ 560.00
Total	\$ 2,141.76
Lump Sum(if applicable)	-

Number of days for repair	2.0
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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Of rear-ended third party.

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)	\$ 2,291.68	\$ 2,291.68
Loss of use (3days x \$100.00)	\$ 300.00	NIL
Loss of rental (3days x \$150.00)(w/GST)	NIL	\$ 481.50
Loss of income	NIL	NIL
LTA search fees	\$ 7.45	\$ 7.45
Others	NIL	NIL
Proposed Total	\$ 2,599.13	\$ 2,780.63

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Monday, 21 October 2019 1:59 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 125560, vehicle number SMD6734B

MessageHi, pls proceed as per mandate. TY.

-----Original Message-----

From: richard.angbs@axa.com.sg <richard.angbs@axa.com.sg>
Sent: Monday, 21 October, 2019 1:19 PM
To: admin-d@lkkauto.com
Subject: New message for service request 125560, vehicle number SMD6734B

AXA Insurance has sent you a message for claim number S9M01OJV.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 6 November 2019 4:26 PM
To: Daniel Jude; Mohamed Isman
Cc: Admin A
Subject: Your Ref: SMD6734B *Our Ref: CC4/ASM19012112/Kpa3 [ACCIDENT INVOLVING SMA 4140T(AXA) AND SMD 6734B ON 23/05/2019]

Your Ref: **SMD6734B**
Our Ref: CC4/ASM19012112/Kpa3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMA 4140T(AXA) AND SMD 6734B ON 23/05/2019

We refer to the above matter.

For COR, recommended amount at **P/P \$2,141.76**(before GST) with **2** repair days.

****Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.**

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

TO:

LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
SINGAPORE (408933)

DATE : 06-02-2020 (By Mail)

FROM: MOTOR IMAGE ENTERPRISES PTE LTD
Siow Hooi 6703 8115

ATTN : MOTOR CLAIMS DEPARTMENT

THIRD PARTY

SMD6734B

- 1) Invoice - L505432
- 2) Breakdown Of Payment
- 3) Discharge Voucher
- 4) LOA
- 5) NRIC & Driving Licence
- 6) Certificate Of Insurance
- 7) GIA Invoice
- 8) Rental Agreement
- 9) Rental Invoice : Downtown - S1015725

Receipt of the above enclosure(s) is acknowledged.

.....
Name & Signature and Company's Stamp
Date of Receipt :

Siow Hooi

Certified True Copy

15/11/20



Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
T (65) 6417 0333 F (65) 6252 5655
W www.motorimage.net
Co Reg No: 198702032R

DISCHARGE VOUCHER

Name of Insured: LI XIAOPING
Address of Insured: 34 CLOVER CRESENT S(579203)
Name of Repairs: MOTOR IMAGE ENTERPRISES PTE LTD / WORKSHOP
Address of Repairs: NO. 19 LORONG 8 TOA PAYOH SINGAPORE 319225
Place of Accident: TAMPINES ROAD, TRAFFIC LIGHT
Date of Accident: 23/05/2019 Vehicle No: SMD6734B
Policy No: 1800103683 Claim No: _____

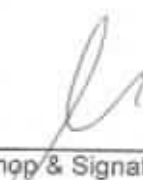
I/We hereby declare that I/We have received from the aforesaid repairers my/our aforesaid Motor Vehicle in good running order and repaired to my/our entire satisfaction and in consideration of AXA INSURANCE PTE LTD settling the repair costs stated above with the said repairers, I/We hereby release and discharge the said insurers from all further obligations and liabilities under the aforesaid policy in respect on and accident involving my/our said motor vehicle on or about the abovementioned date and place.

I/We agree that by virtue of such payment, all my/our rights and remedies in respect of the damages to the said Motor Vehicle are subrogated to the said Insurers in accordance with the laws governing such matters.

I/We hereby grant the said insurers the authority to use my/our name to the extent necessary to effectively exercise all or any of such rights and remedies including the right to give discharge and receipts therefore.

I/We further agree to furnish the said Insurers with any assistance that they may reasonably require of me/us when exercising such rights and remedies whilst on their parts they agree to indemnify me/us against liability for costs charges and expenses arising in connection with any proceedings which they may take in my/our name in the exercise of such rights and remedies.

REPAIRERS:



Company's Chop & Signature

ISMAN

Name

31/07/2019

Date

INSURED:


S8037948Z

IC No. & Signature/Company's Chop

LI XIAOPING

Name

31/07/2019

Date



COVER NOTE

SUBARU AUTO PROTECTOR PRIVATE VEHICLE

The following risk described on this Cover Note is hereby HELD COVERED on the terms and conditions of the policy issued to the Policyholder.

Name of Policyholder	: Li XiaoPing	Vehicle No.	:
Period of Insurance	: 30 Aug 2018 to 29 Aug 2019	Cover Note No.	: 1800103683
Engine No.	: FA20CB02256	Endorsement No.	:
Chassis No.	: JF1VAGK85JG019860	Issued Date	: 28 Aug 2018

ABOUT THE COVER

Make/Model	: SUBARU WRX 2.0 CVT/MT		
Engine Capacity/Tonnage	: 1,998.00 CC	Sum Insured	: Market Value
Driver Restriction	: NA	Off Peak Car	: No
First Year of Registration	: 2018	Insuring with COE/PARF	: Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$2600 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)
Li XiaoPing - \$2600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Motor Image Enterprises Pte Ltd Add: 19 Lorong 8 Toa Payoh Singapore 318255 64170100

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

If you do not receive your Certificate of Insurance and policy documents within 30 days from the inception date stated on this cover note, please contact AIG immediately.
We hereby certify that this Cover Note is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia). For Corporate Policies, this Cover Note is valid for 90 days from the commencement date of the period of insurance.

0500619210
TAN CHONG CREDIT SUBARU-JAN
911 BUKIT TIMAH ROAD
SINGAPORE 589622
Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE Gek Che Ryell Lim



Motor Image Enterprises Pte Ltd
19 Liong 8 Ave Payon
Singapore 319251
Tel : 65 6417 0330
Fax : 65 6252 5605
BRN 198702032R

BREAKDOWN OF PAYMENT

Attn: Motor Claims Department

Dear Sir/ Madam,

Accident involving vehicle Smb6734B and SMA4140T on 23/05/2019

The accident was caused solely by your insured's negligence. We therefore, seeking compensation from you for my financial loss as itemised below:

a)	Repair Cost/ Excess	S\$ 2291.68
b)	Loss of Use/ Rental of vehicles for _____ day(s) @ S\$ _____ per day	S\$ 235.40
c)	LTA/ GIA Search Fees	S\$ 2.00
d)	Towing Fees	S\$ /
e)	Others _____	S\$ /
TOTAL		S\$ 2529.08

I enclose herewith copy of the following: (please tick the appropriate boxes)

☒	Repair Invoice	☒	LTA/ GIA Search Receipt
☐	Policy Excess Invoice	☒	NRIC/ Driving License
☒	Discharge Voucher	☒	Letter Of Authority
☒	Rental Invoice	☐	GIA Report
☒	Certificate of Insurance	☐	Survey Report
☐	Towing Invoice	☐	Medical Invoice

All payment should be payable to **Motor Image Enterprises Pte Ltd/my favour** and the said payment as full and final settlement of my claim.

Please acknowledge receipt and let me have your favourable reply soon.

*Contact person: Siow Hooi – 6703 8115
hooi@motorimage.net

**Motor Image Enterprises Pte Ltd**

19 Lorong 8 Toa Payoh Singapore 319255

Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535

25 Leng Kee Road Singapore 159097

Service Centre Tel: (65) 6703 8163 Fax : (65) 6479 1137

Website: www.motorimage.net

**TAX INVOICE**

GST Reg No. M2-0076975-9

Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER**Invoice No:** L505432**For cash sales, payment will be
endorsed on this invoice and no
separate receipt will be issued.****DATE REC'D:** 29-Jul-2019**SERVICE ADVISOR:** HOOI**JOB No.:** L505249**MILEAGE:** 20297**ID:**

NAME: AXA INSURANCE PTE LTD
ADDRESS: 8 SHENTON WAY
#27-01 AXA TOWER, S(068811)
TELEPHONE: 63387288
MODEL: WRX 4D 2.0 AWD CVT
ENGINE No.: FA20CB02256
CHASSIS No.: JF1VAGK85JG019860
REGISTRATION No.: SMD6734B

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
1 TPCLAI	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM) AGAINST SMA4140T - (AXA INSURED)	
2 REMARK	CONDUCT TP CLAIM AXA DATE:23/05/2019 TIME:1630HRS LOCATION:TAMPINES RD,TRAFFIC LIGHT	
3 INS01	FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE	
4 INS02	IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO STANDARD RATE CHART (REF. 0338).	
5 INS03	STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM THE DATE OF CONFIRMATION OF AUTHORISATION BY THE	
6 INS04	SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.	
7 INS05	INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM	
8 INS06	THE OWNER IS REQUIRED.	
9 INS07	CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:	
10 INS08	NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO. APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED	
11 INS09	CUST ACK THAT CLAIMS NOT EXCEEDING \$3,000 & ABOVE WILL HAVE TO BE REFER TO FIDREC DIRECTLY.	
12 REMARK	REPAIR/REPLACE RR BUMPER & END PANEL	560.00
13 REMARK	RESRAY RR BUMPER & END PANEL	420.00
14 REMARK	TO CONDUCT RR LIGHTING TEST	20.00
15 REMARK	RESET SRVD USE DIAGNOSTIC TOOL	280.00
16 REMARK	RESET FAULT DIAGNOSTIC	280.00
	TOTAL(LABOUR)	1,560.00
1	BUMPER FACE R SDN	432.00

Certified True Copy



Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
Service Centre Tel (65) 64170100/101 Fax (65) 62535535
25 Leng Kee Road Singapore 159097
Service Centre Tel (65) 64764776 Fax (65) 64791137
Website: www.motorimage.net



TAX INVOICE

GST Reg No. M2-0076975-9
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Sales: INSURANCE CUSTOMER

Invoice No: L505432

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TELEPHONE: 63387288
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ENGINE No.: FA20CB02256
CHASSIS No.: JF1VAGK85JG019860
REGISTRATION No.: SMD6734B

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
2	57704VA022(Qty : 1 @ 540.00 each(Discount 20.00%)) BEAM COMPL R EU 57711FJ0239P(Qty : 1 @ 187.20 each(Discount 20.00%)) TOTAL(SPARE PARTS)	149.76 581.76

Subtotal 2,141.76
GST(7%) 149.92
TOTAL \$2,291.68

DATE : 15-Oct-2019

CUSTOMER

MANAGER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

CUSTOMER

Not yet a DUO Member? Join us now at www.DUO.com.sg and start accumulating your points for your invoice today!

Certified True Copy

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19012112/Kpa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:RICHARD ANG

Date : 17-02-2020



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SMA 4140T	Veh. Inspected	SMD 6734B
Policy No.	P2131506	Coverage (\$)	0.00
Claim No.	S9M01OJV	Excess (\$)	0.00
Assign From		Assign Date	09/07/2019

2. Vehicle Particulars & Condition

Make & Model	SUBARU WRX (A)	c.c	1998
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	JF1VAGK85JG019860	Colour	METALLIC BLUE
Odometer	20297	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	245/40 R18	DUNLOP	8 mm
L/H Front Tyre	245/40 R18	DUNLOP	8 mm
R/H Rear Tyre	245/40 R18	DUNLOP	8 mm
L/H Rear Tyre	245/40 R18	DUNLOP	8 mm

4. Description of DamagesTHE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.**5. General Information**

Accident Date	23/05/2019	Inspection Date	29/07/2019
Survey held at	MOTOR IMAGE ENTERPRISES PTE LTD 19 TOA PAYOH LORONG 8 SINGAPORE 319255		

5a. RemarksA)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMD 6734B

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	TRIM PANEL-TRUNK ,REAR (N) (CONSISTENT)	SERVICEABLE	90.00	-
1	BUMPER-FACE ,REAR (N) (CONSISTENT)	BUCKLED	540.00	540.00
1	BACK BEAM COMPLETE-REAR (N) (CONSISTENT)	BENT	187.20	187.20
1	BRACKET -REAR BUMPER SIDE ,RIGHT (N) (CONSISTENT)	SERVICEABLE	12.60	-
1	BRACKET -REAR BUMPER SIDE ,LEFT (N) (CONSISTENT)	SERVICEABLE	12.60	-
1	BRACKET -REAR BUMPER CORNER ,RIGHT (N) (CONSISTENT)	SERVICEABLE	18.00	-
1	BRACKET -REAR BUMPER CORNER,LEFT (N) (CONSISTENT)	SERVICEABLE	18.00	-
	LESS 20% DISCOUNT		-175.68	-145.44
			702.72	581.76
SPECIAL NETT ITEMS				
1	SUNDRIES (SN) (CONSISTENT)	NOT NECESSARY	100.00	-
2	EYES REVERSE SENSOR (SN) (CONSISTENT)	SERVICEABLE	300.00	-
			400.00	-
LABOUR				
	REPAIR /REPLACE REAR BUMPER & END PANEL.		2,240.00	560.00
	RESPRAY REAR BUMPER & END PANEL.		1,680.00	420.00
	TO CONDUCT REAR LIGHTING TEST.		50.00	20.00
	RESET SRVD USE DIAGNOSTIC TOOL. (ADDITIONAL)		280.00	280.00
	RESET FAULT DIAGNOSTIC.(ADDITIONAL)		280.00	280.00
			4,530.00	1,560.00
GRAND TOTAL			5,632.72	2,141.76
RECOMMENDED COST OF REPAIRS				2,141.76

Report Ref No. CC4/ASM19012112/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	SFM01QIV
Reference	CCA/ASM19012112/Kja2a2
Loss Date	23 May 2019
Report Date	9 Jul 2019 8:48:00 AM
Request Date	9 July 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SMD6734B
Make	TRPD SUBARU
Model	WRX-2.0 AWD CVT (A)
Service Address	
...	
Primary Contact/Insured	

LIM SOON TEE
107C TAMPAINES ROAD, #13-18, S34007, Singapore
MAILIM@SINGNET.COM.SG

Claim Handler
ANG Richard
richard.ang@laxa.com.sg

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (1).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	19 February 2020

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 February 2020
LKK Inspection 11.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 February 2020
LKK Adjustment 1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 February 2020
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	19 February 2020
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	19 February 2020
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	19 February 2020
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	19 February 2020
TP-MANDATE IA dtd 211019.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	21 October 2019
PARF_COE_Rebate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 October 2019
TP ESTIMATE_MARKEDFINAL.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	21 October 2019
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 October 2019
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	30 July 2019
TP - IA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	30 July 2019
LKK SURVEY PHOTO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 July 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 SMD 67348.mp4	Evidence	Videos	LKX AUTO CONSULTANTS PTE LTD (TP)	16 July 2019
 EMAIL FROM WORKSHOP.msg	Letters and Correspondence	Workshop	DHIWAR Namrata	9 July 2019
 GIA REPORT OF SMD67348 (INSO).PDF	Reports & Statement	GIA Report	KADRI Mateen	9 July 2019
 GIA REPORT OF SMD67348 (TP).PDF	Reports & Statement	GIA Report	KADRI Mateen	9 July 2019