

22/03/2002

ASS. REC. BY:

REF: CS/CTI 1901208 / RIV 302

Special Instruction:

Surveyor: Rasu

ASSIGNMENT (Office)

From (Person): Tan Kah Leong of CTI

Date/Time: 09/07/2019 14:49

Estimated Cost: Bill to:

OD / IP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SML 1059H

Insured: GBF 1569P

at Workshop m/s Borneo Motors

Tel: 66311857

of 2 Pandan Crescent

Policy No: DMCVSN16473418022

Claim No: SNM19D203176C02

Sum Insured:

Excess:

Make of Veh:
(Client's Record)

D.O.A. 05/07/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 9.7.19 3:23pm

Person Contacted:

Joe

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	GBF 1569P: CS/CTI 17006306/M1+bm2 D.O.A.: 27/03/2019
	SML 1059H: X
2/9/19	Final fig \$8684.88 confirmed by email (Ref 2609.70, 23/4)

(08/11/13)

ASS. REC. BY:

REF

9x6E

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SML 1059H

at Workshop m/s Borneo Motor

of 2, P. P. M. C. R. S.

Insured: CTI

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SML 1059H Yr Regn: 2019 / May

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: TOYOTA corolla MTS 1.6 c.c. 1598

Colour: Green A/C: Insured / Std / NI / NA

Sp. Reading: 2255 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: MR053REH 604596644

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/45R17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIO / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 05/07/19

D.O.A. 11/07/19

Survey held at Borneo Motor

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time _____ Action / Instruction _____

RECEIVED 02 SEP 2019

Date/Time, File Pass to?

☐ : Preli. Report

1)

☐ : Final Report

Date/Time, File Return to?

2) 2/9 - typist

Report Format : merimen

Lump Sum / I.B.I. (\$) 8684.88)

Days Of Repair: 6

Resurvey No. of Trip: 1

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee: 220

Transportation:

3 + RS, SI

Photos

Others

TOTAL

220

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	08 Jul 2019		09 Jul 2019 14:49 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:			
Main Claimant:	ONG KAH LIP, ID: S1149316E		
Vehicle Reg. No.:	SML1059H	Date of Loss:	05/07/2019 10:00 - :59
Claim Type:	TP / SNM19D203176C02	Policy/Cover Note No.:	DMCVSN16473418022
Vehicle Reg. No. (Insured):	GBF1569P	Policy No. (Claimant):	CN042987
		Excess:	S\$500.00
Repairer:	Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent, 128462 West Coast - Tel: 66311857		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Tan Kah Leong - 63896193]		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 18/07/2019]		

ASSOCIATED MAIL RECEIVED View All Compose Case Mail

There are no mail for this case.

ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Veron Chen (LKKAUTO)

From: Joe Tan PTCBC <Joe.Tan@borneomotors.com.sg>
Sent: Wednesday, 31 July 2019 3:56 PM
To: Veron Chen (LKKAUTO)
Subject: Re: SML 1059H-DOA: 5/7/2019

Hi , Ms Veron,

For your info vehicle will be sending in for repair
on 19/08/19.
Thank you.

Best Regards,
Joe Tan.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: 31 July 2019 15:13
To: Joe Tan PTCBC <Joe.Tan@borneomotors.com.sg>
Subject: SML 1059H-DOA: 5/7/2019

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Joe,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

Nivitha (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Tuesday, 9 July 2019 2:32 PM
To: Suraidah B Saidi PTCBC; assignments
Subject: RE: OUR REF : SNM19D203176/TANKL - FW: Direct Settlement (JT) - Accident Involving SML1059H & GBF1569P DOA 05.07.2019

WITHOUT PREJUDICE

Dear Suraidah,

We refer to your email of 09.07.2019.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Suraidah B Saidi PTCBC [mailto:SuraidahB.Saidi@inchcape.com.sg]
Sent: Tuesday, 9 July, 2019 2:23 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: RE: OUR REF : SNM19D203176/TANKL - FW: Direct Settlement (JT) - Accident Involving SML1059H & GBF1569P DOA 05.07.2019

Hi Kah Leong,

We would like to choose, XING QUO QIANG.
Appreciate if you could revert on liability.

Thank you.

Warmest Regards,
SURAIDAH
TPR TEAM, CLAIMS DEPT
D: 6631 1887 | F: 6872 7260 | E: suraidahb.saidi@inchcape.com.sg
Inchcape Centre

Level 4, Bodycare Centre
2 Pandan Crescent
Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Tuesday, 9 July 2019 12:07 PM

To: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: OUR REF : SNM19D203176/TANKL - FW: Direct Settlement (JT) - Accident Involving SML1059H & GBF1569P DOA 05.07.2019

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Re-send reminder.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Tan Kah Leong

Sent: Monday, 8 July, 2019 6:12 PM

To: SuraidahB.Saidi@inchcape.com.sg

Subject: RE: OUR REF : SNM19D203176/TANKL - FW: Direct Settlement (JT) - Accident Involving SML1059H & GBF1569P DOA 05.07.2019

Without Prejudice

Dear Suraidah,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
LOW SAR HUEI
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
HONG FOOK CHOY

CHUA WEIJIE
MARCUS CHUA
HENRY NG

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI

Sent: Monday, 8 July, 2019 5:25 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; SuraidahB.Saidi@inchcape.com.sg

Subject: OUR REF : SNM19D203176/TANKL - FW: Direct Settlement (JT) - Accident Involving SML1059H & GBF1569P
DOA 05.07.2019

Dear Kah Leong,

Please conduct PRS for SML1059H.

Officer in charge – Kah Leong 63896193 (file with OIC).

Thank you

Lim Shu Min

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896156 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Suraidah B Saidi PTCBC [mailto:SuraidahB.Saidi@inchcape.com.sg]
Sent: Monday, 8 July, 2019 2:28 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Subject: Direct Settlement (JT) - Accident Involving SML1059H & GBF1569P DOA 05.07.2019

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **GBF1569P** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$100 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Joe Tan @ 9742 7757 / 6631 1507** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle NOT in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Warmest Regards,
SURAIDAH
TPR TEAM, CLAIMS DEPT
D: 6631 1887 | F: 6872 7260 | E: suraidahb.saidi@inchcape.com.sg
Inchcape Centre
Level 4, Bodycare Centre
2 Pandan Crescent
Singapore 128462
www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

This e-mail (and any attachment) is intended for the addressee(s) only and contains information that is legally privileged and confidential. If you are not the intended recipient, please be advised that you have received this e-mail in error and that any use, dissemination, distribution, printing or copying of this communication is unauthorized and strictly prohibited. Kindly notify us by replying to the sender's e-mail address and delete this e-mail immediately. E-mail transmissions cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted, lost, destroyed, delayed or incomplete, or could contain viruses. We therefore do not accept liability for any errors or omissions in the contents of this e-mail which arise as a result of e-mail transmission, and you are advised to carry out your own virus checks and confirm the accuracy of the contents of this e-mail before relying on it for any purpose.

AXA Insurance Pte Ltd
 100 Robinson Road, #24-01
 AXA Tower, Singapore 068211
 Customer Centre 801-21
 Tel 1800 850488 Fax:
 Website www.axa.com.sg
 GST Registration Number: 199603512M
 customer.care@axa.com.sg



Private Cars COMP
 POLICY SCHEDULE
 NEW BUSINESS
 Original

POLICY INFORMATION		Policy No. : VFA/P2281489
Source	(01) 14885 BMS-AXA TOYOTA NH	
Insured	ONG KAH LIP	
Address	BLK 767 WOODLANDS CIRCLE #11-340 SINGAPORE 730767	
Business/Profession	OTHER OCCUPATION Carrying on or engaged in the business or profession last declared and no other for the purpose of this insurance.	
Period of Insurance	From 06/05/2019 To 05/05/2020 (Both Dates Inclusive)	
Any subsequent period for which the Insured shall pay and the Company shall agree to accept a renewal premium.		

PREMIUM

Premium After 50.00%	: SGD 1,300.23
NCD	
GST 7.00%	: SGD 91.01
Annual Premium	: SGD 1,391.24
Total Payable	: SGD 1,391.24

RISK DETAILS THE MOTOR VEHICLE

Type Of Cover	: Comprehensive
Regn No.	: SML1059H
Type Of Use	: Private Car
Make/Model	: TOYOTA COROLLA ALTIS 1.6
Year of Manufacture	: 2019
Body Type	: SALOON
Engine No.	: 1ZR0D54295
Chassis No.	: MR053REH604596644
Insured's Estimated Market Value	: Market Value At The Time Of Loss (including Accessories and Spare Parts)
Limitations as to Use	: As specified in Certificate of Insurance
Hire Purchase	: UNITED OVERSEAS BANK LIMITED
Seating Capacity (excl. Driver)	: 04
Engine C.C.	: 1598

Extra Coverage(Premium Breakdown)

	Limits (SGD)	Premium (SGD)
NCD Protector		
Basic Own Damage Excess	: SGD 600.00	

Named Drivers

1 ONG KAH LIP

MEMORANDA, CLAUSES, WARRANTIES & ENDORSEMENTS

Subject to the Memoranda, Clauses, Warranties & Endorsements attached hereto:

Sales Agent ID : BSTU034

AXA INSURANCE PTE LTD

8 Shenton Way, #24-01
 AXA Tower, Singapore 068811
 Customer Centre #01-21
 Tel: 1800 8804888
 Website: www.axa.com.sg
 GST Registration Number : 199903512M
 customer.care@axa.com.sg

**Original**Agent Code: **14885**Policy No.(if any): **BSTU034**
LAURENCE**New Business**SmartDrive Quote Ref: **\$1391.25****MOTOR COVER NOTE**No. **CN042987**

- The Motor Vehicle (Third Party Risks and Compensation) Act (Cap 189) - Republic of Singapore; or
- The Road Transport Act 1987 of Malaysia; or
- The Agreement between the Minister of Finance (Singapore) and the Motor Insurers' Bureau of Singapore dated 22 February 1975; or
- The Agreement between the Minister for Transport (Malaysia) and the Motor Insurers' Bureau of West Malaysia dated 30 March 1992;
- And any subsequent revisions to the above Acts and Agreements

The Insured mentioned in the Schedule, having proposed for insurance in respect of the Motor Vehicle described in the Schedule, is hereby HELD COVERED under the terms of the Company's usual form of Motor Policy applicable thereto for the period mentioned in the Schedule unless the cover be terminated by the Company by notice in writing in which case the insurance will thereupon cease and a proportionate part of the annual premium otherwise payable for such insurance will be charged for the time the Company has been on risk.

SCHEDULE

THE COMPANY	AXA INSURANCE PTE LTD
INSURED	ONG KAH LIP
MAKE AND DESCRIPTION OF VEHICLE	TOYOTA COROLLA ALTIS 1.6
VEHICLE REGISTRATION NO.	
YEAR OF MANUFACTURE	2019
ENGINE NO.	1ZR0D54295
CHASSIS NO.	MR053REH604596644
ENGINE CAPACITY/TONNAGE	1496
COVER TYPE	COMPREHENSIVE
HIRE PURCHASE	UNITED OVERSEAS BANK LIMITED
VALUE (S\$)	AS PER MARKET VALUE
PERIOD OF INSURANCE	FROM: 24/04/2019 TO: 23/04/2020
EXCESS (S\$)	600
AXA PREMIUM WORKSHOP?	NO (BORNEO MOTORS (S) PTE LTD)

I/WE HEREBY CERTIFY THAT POLICY TO WHICH THIS CERTIFICATE RELATES IS ISSUED IN ACCORDANCE WITH THE PROVISIONS OF THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) ACT (CHAPTER 189) AND PART IV OF THE ROAD TRANSPORT ACT 1987 (MALAYSIA).

AXA INSURANCE PTE LTD

Issued by INCHCAPE AUTOMATIVE SERVICES PTE. LTD. on 24/04/2019
 11:10 am

Authorised Signature

Note: This Cover Note is only valid for 60 days from the date of issue unless replaced by the Certificate of Insurance issued by the Company.

- Premium for time on risk will be charged subject to minimum of S\$53.50 (inclusive of GST), if the policy is cancelled after the inception date.
- An administrative fee of S\$26.75 (inclusive of GST) will be charged :
 - Cover note issued and cancelled before inception.
 - Retaining the old registration number for a new vehicle insuring with AXA.

PREMIUM WARRANTY

For Individual Customers:

Please note that the premium in full should be paid before inception date shown above in order for the insurance cover to be valid.

For Non-Individual Customers:

Please note that where the period of cover is for more than 60 days, the premium in full should be paid within 60 days on inception / renewal / endorsement. For all other cases, the premium in full should be paid before inception.

REPUBLIC OF SINGAPORE DRIVING LICENCE


 Licence Number: **S1149316E**
 Name: **ONG KAH LIP**
 Birth Date: **14 Nov 1955**
 Issue Date: **18 Mar 2003**


000297440C

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1149316E



Name

ONG KAH LIP

Race

CHINESE

Date of Birth

14-11-1955

Country of Birth

SINGAPORE

Sex

M

S1149316E

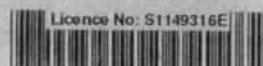
YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 **Motor Cars and Motor Tractors the weight of**
which unladen does not exceed 2500 kilograms

CLASS DATE

21 Apr 1979

NP 428A



2367667



NRIC No: S1149316E



Blood Group Date of issue

O+ 10-09-1994

APT BLK 767 WOODLANDS CIRCLE #11-340
SINGAPORE 730767

NRIC No: S1149316E

Date: 25-10-2005 (R) No: 5319790

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/07/2019 18:15
Date Of Accident	05/07/2019 10:25
Exact Location Of Accident	SEBBAWANG HILLS FOOD CENTRE LOT 18 CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SML1059H
Insured/Policyholder	
Name Of Registered Owner	ONG KAH LIP
NRIC No	S1149316E
Email Address	YANCHEE89@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-96696382
Alternative Phone No	OFFICE-96696382
Vehicle Particulars	
Manufacturer	TOYOTA
Model	COROLLA ALTIS-1.6 ELEGANCE (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	CN042987
Cover Note Number	

Driver

Name of Driver	ONG KAH LIP
NRIC No	S1149316E
Date Of Birth	14/11/1955
Occupation	INDOOR
Date Of Driving Pass	21/04/1979
Driving Experience	40 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96696382
Fax Number	
Contact Number	OFFICE-96696382
Email Address	YANCHEE89@HOTMAIL.COM

JSS
 Postcode BLK 767 WOODLANDS CIRCLE #11-340
 730767
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLIDED INTO PARKED VEHICLE
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 2
 Was any body injured in the Accident? NO
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 0

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GBF1569P
 Vehicle Make/Model/Colour TOYOTA DYNA
 Details Of Properties
 Vehicle Category COMMERCIAL VEHICLE
 Name of Driver LIM WILLIAM
 NRIC/Passport Number S1702318G
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

TYPE OF CLAIM: ☐ OD ☐ OD/UL ☒ DS

MCA: JOE TAN

MOTOR ACCIDENT REPORT

Date Of Report: 05/07/19 Time: 4:00pm Date Of Accident: 05/07/19 Time: 10:25am
Exact Location Of Accident: SEMBawang Hills Food Centre Lot 18 Car Park.
Country/State of Loss: Singapore ☒ / Wilayah Persekutuan ☐ / Selangor Darul Ehsan ☐ / Negeri Sembilan ☐ / Melaka ☐ / Pahang ☐ /

OWN VEHICLE DETAILS (INSURED/POLICY HOLDER)

Vehicle Registration Number: SML 1059H Co. Reg. No(for Co. Vehicle)/NRIC/PP/FIN No: S1149316E
Name Of Registered Owner: ONG KAH LIP
Mobile Number: 96696382 Alternative No: Email Address: yanchee89@hotmail.com

Vehicle Particulars

Manufacturer: Toyota ☒ Lexus ☐ Suzuki ☐ Hino ☐ Model: ALTI8
Exact Purpose for which vehicle was being used at time of accident: Normal Usage ☒ Other ☐ (please specify):
Are you claiming under your own insurance policy for repair to your vehicle? Yes ☐ Reporting Only ☐ Third Party ☒
Vehicle Category: Private Car ☒ Commercial Vehicle ☐ Others ☐

Insurance Company

Name of Insurance Company: AXA
Type Of Coverage: Comprehensive ☒ Third Party ☐ Third Party Fire and/or Theft ☐
Fleet Policy: Yes ☐ No ☒ Policy / Cover Note No: CN 042987.

DRIVER DETAILS AT POINT OF ACCIDENT

Name of Driver: ONG KAH LIP NRIC/ Passport / FIN No: S1149316E
Date Of Birth: 14/11/1955 Occupation: Indoor ☒ Outdoor ☐
Date Of Driving Pass: 21/04/1979 Gender: Male ☒ Female ☐
Mobile Number: 96696382 Fax No: Alternative No:
Address: 767 WOODLANDS CIRCLE #11-340 (730767) Postal Code:
Email Address:
Was driver an employee of the Insured's Company? Yes ☐ No ☒ State relationship of the driver with the insured: OWNER
Vehicle Registration Number of Driver's Own Vehicle (if applicable):
Insurance Company of Driver's Own Vehicle (if applicable):

GENERAL INFORMATION OF THE ACCIDENT

Type Of Accident: RIGHT REAR COLLISION
Number of Passengers in the above vehicle (Including Driver): / If more than 2 Pax Please fill ANNEX B

PASSENGER 1

Name: Gender: Male ☐ Female ☐
Weather Conditions: Clear ☒ Raining ☐ Others ☐ (If others, please state condition):
Road Surface: Wet ☐ Dry ☒ Others ☐ (If others, please state condition):
Was any body injured in the Accident? No ☒ Yes ☐
Was any injured conveyed to hospital by ambulance? No ☒ Yes ☐
Was any foreign vehicle involved in this accident? No ☒ Yes ☐ Vehicle No: Vehicle type:
Number of vehicles involved in the accident: 2
Was there any witness? No ☒ Yes ☐ If yes, please furnish witness details column below
Witness Name: | Contact No.: | Email:
Was there any other vehicle or property damaged? No ☒ Yes ☐
Was there any video captured by Car Camera? No ☒ Yes ☐ Are accident scene photos available for attachment? No ☐ Yes ☒
Was the accident reported to the police? No ☒ Yes ☐ (If yes, please state which Police Station):
Was notice of intended Prosecution given? No ☒ Yes ☐ (If yes, please state against whom):
I have been approached by unknown person(s) soliciting/offering accident claims assistance. No ☒ Yes ☐

DETAILS OF OTHER VEHICLE PROPERTY 1 (Please fill Annex A if more vehicles involved)

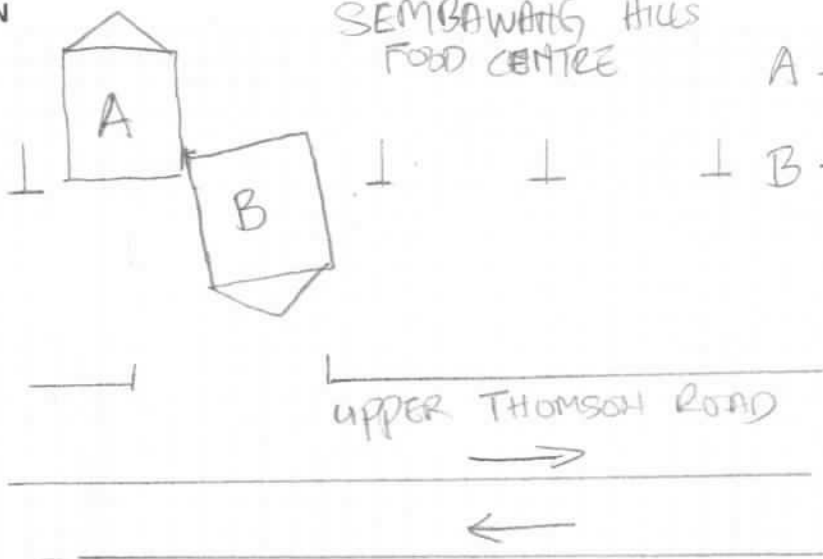
Vehicle Registration Number: GBF 1569P Vehicle Make/Model/Colour: TOYOTA RYNA.
Details Of Properties Damage in Accident:
Vehicle Category:
Name of Driver: LIM WILLIAM
NRIC/Passport/FIN Number: S1702318G Contact Number:
Address: Postal Code:
Insurance Company Name:
Nature Of Damage: No. Of Passenger (Including Driver):

SKETCH PLAN

SEMBAWANG HILLS
FOOD CENTRE

A - 3mL 1059H

⊥ B - 6BF 1569 P



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I PARK MY CAR AT SEMBAWANG HILLS FOOD CENTRE
THIS LORRY VEHICLE GBF1569P REVERSING INTO THE
CAR PARK LOT AND KNOCK INTO MY VEHICLE RIGHT REAR
SIDE.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:


SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

 05/07/19
4.00pm

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota account & more!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :
www.toyota.com.sg

Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 120462
Tel no.: 6631 1188
Customer Detail

ESTIMATE

Account Detail	Account No	Mr Ong Kah Lip 767 Woodlands Circle #11-340 Singapore 730767 Mobile: 96696382
THIRD PARTY CLAIM	S1000020 / TPCLAIM Document No	
	0	
	Document Date	
	05/07/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
19	GEXGPZ	S2	2RE171R	06/05/2019	SML1059H	0	46510 84/TP/SML1059H
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		

MR053REH604596644 1ZROD54295 60 Joe Tan Joo Seng --/--/---- 0.00 --/--/---- 0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES TP CLAIM TOW/DRIVE IN: DATE-IN: NO OF REPAIR DAYS: BY: ACC DATE:05/07/19 DATE SURVEY: AUTHORISED ON:				
2	B	BP-LAB2 TO CHECK WIRING AND LIGHT FUNCTIONING AND CARRY OUT WATER LEAK TEST.				
3	B	BP-ECU2 TO RESET ECU AND REPROGRAMME				
4	B	BP-LAB2 TO DRILL HOLE AND RE-INSTALL REAR SENSOR				
5	B	BP-WS TO REMOVE AND RE-INSTALL REAR WINDSCREEN GLASS TO ENABLE REPAIR				
6	B	BP-LAB2 TO REMOVE AND RE-INSTALL REAR SEAT, SIDE TRIMS, UPHOLSTERY TO ENABLE REPAIR.				
7	Z	BP-SLANT SUPPLY SEALANT (NETT)				
8	B	BP-LAB2 TO REMOVE ALL NECESSARY DAMAGE PARTS, REPLACE, REPAIR R/R QUATER PANEL, REAR BUMPER AND AFFECTED RIGHT REAR PORTION OF CAR.				

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
<div><div><div>Please acknowledge receipt of vehicle</div><div>LKK Auto Consultants hence notify the Repairer of the following;<ul style="list-style-type: none">• To resurvey before/after spray painting• To display damaged part(s) during resurvey• Parts prices are subject to confirmation• Third party survey is on a "Without Prejudice" basis• No illegal modification(s) is allowed</div></div></div>		Parts	Less
		Labour	
		Materials	Amount Due
Lubrication/Fluid			
Others			

PLEASE TEAR ALONG PERFORATED LINE

3939623

TO SECURITY GUARD
Signature:

DATE
TIME

05/07/2019
18:00

3939623

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO

SML1059H

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

Inchcape



ESTIMATE

Reg No : 196700086Z
GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Account Detail

Account No

S1000020 / TPCLAIM

Document No

0

Document Date

05/07/2019

Customer Detail

Mr Ong Kah Lip
767 Woodlands Circle
#11-340
Singapore 730767
Mobile: 96696382

THIRD PARTY CLAIM

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
19	GEXGPZ	S2	ZRE171R	06/05/2019	SML1059H	0	46510 84/TP/SML1059H
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		

MR053REH604596644 1ZROD54295 60 Joe Tan Joo Seng --/--/---- 0.00 --/--/---- 0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
9	B	BP-RES2 TO SPRAY PAINT ON DAMAGED AFFECTED R/R PORTION OF CAR.				2360.00 1770
10	1	S61601-02270 PANEL SUB-ASSY, QUAR <i>bu</i>	1.00	1127.90		1127.90
11	2	T21000-20 SIKA 182010 SIKA TACK GO! (BLA <i>ne</i>	2.00	108.00		216.00
12	3	T21000-22 SIKA 207. G+P ADHESIVE PRIMER <i>ne</i>	1.00	200.00		200.00
13	4	T08826-08115 PANEL BONDING AD <i>ne</i>	1.00	267.20		267.20
14	5	S64813-02200 DAM, BACK WINDOW GLA <i>ne</i>	1.00	41.10		41.10
15	6	S52159-02904 COVER, RR BUMPER <i>de</i>	1.00	556.40		556.40
16	7	S52575-02140 RETAINER, RR BUMPER R <i>RH</i> ? <i>X Svc</i>	1.00	109.30		109.30
17	8	S52562-02250 RETAINER, RR BUMPER R <i>RH</i> ? <i>X Svc</i>	1.00	60.40		60.40
18	9	S52161-0K040 PIECE, RR BUMPER <i>ne</i>	7.00	4.10		28.70

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

11,294.58

For & on behalf of
Borneo Motors

Customer's Signature

Change Summary

Total 11,111.40

Please acknowledge receipt of vehicle

Parts	2,607.00
Labour	8,504.40
Materials	0.00
Lubrication/Fluid	0.00
Others	0.00

GST 7.00% 777.80
Less 0.00

Amount Due 11,889.20

PLEASE TEAR ALONG PERFORATED LINE

3939624

3939624

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 05/07/2019
TIME 18:00

VEHICLE NO

SML1059H

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD

Inchcape

Borneo Motor



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

FOR TP CLAIM FINALIZATION
ESTIMATE

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :

www.toyota.com.sg

Toyota Bodycare Centre

No. 2 Pandan Crescent

Singapore 128462

Tel no.: 6631 1188

Account Detail	Account No	Customer Detail
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept	S1000003 / ICCI1	Mr Ong Kah Lip 767 Woodlands Circle #11-340 Singapore 730767 Mobile: 96696382
	Document No 0	
	Document Date 30/08/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
19	GEXGPZ	S2	ZRE171R	06/05/2019	SML1059H	0	46510 84/TP/SML1059H
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
MR053REH604596644	1ZROD54295	60	Joe Tan Joo Seng	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES TP CLAIM (CHINA TAIPING) ACC DATE:05/07/19 TOW/DRIVE IN:DRIVE DATE-IN:19/08/19 DATE SURVEY:11/07/19 NO OF REPAIR DAYS:06 DAYS BY:LKK-RASUL AUTHORISED ON:25/007/19				50.00
2	B	BP-LAB2 TO CHECK WIRING AND LIGHT FUNCTIONING AND CARRY OUT WATER LEAK TEST.				122.40
3	B	BP-ECU2 TO RESET ECU AND REPROGRAMME				180.00
4	B	BP-LAB2 TO DRILL HOLE AND RE-INSTALL REAR SENSOR				180.00
5	B	BP-WS TO REMOVE AND RE-INSTALL REAR WINDSCREEN GLASS TO ENABLE REPAIR				462.00
6	B	BP-LAB2 TO REMOVE AND RE-INSTALL REAR SEAT, SIDE TRIMS, UPHOLSTERY TO ENABLE REPAIR.				360.00
7	Z	BP-SLANT SUPPLY SEALANT (NETT)				60.00
8	B	BP-LAB2 TO REMOVE ALL NECESSARY DAMAGE PARTS, REPLACE, REPAIR R/R QUATER PANEL, REAR BUMPER AND AFFECTED RIGHT REAR PORTION OF CAR.				2880.00

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

PLEASE TEAR ALONG PERFORATED LINE

4039058

TO SECURITY GUARD

4039058

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 30/08/2019
TIME 15:01

VEHICLE NO SML1059H

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Inchcape

Borneo Motors



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

ESTIMATE

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking:
www.toyota.com.sg
Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1188

Account Detail	Account No	Customer Detail
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept	S1000003 / ICCI1	Mr Ong Kah Lip 767 Woodlands Circle #11-340 Singapore 730767 Mobile: 96696382
	Document No 0	
	Document Date 30/08/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
19	GEXGPZ	S2	ZRE171R	06/05/2019	SML1059H	0	46510 84/TP/SML1059H
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
MR053REH604596644	1ZROD54295	60	Joe Tan Joo Seng	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
9	B	BP-RES2 TO SPRAY PAINT ON DAMAGED AFFECTED R/R PORTION OF CAR.				1770.00
10	S	PSP PER PANE LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL APPLICATION (R/R FENDER AND REAR BUMPER) - <i>SUPPLEMENTARY</i>				(A) 183.18
11	1	S61601-02270 PANEL, QUARTER RH	1.00	1127.90		1127.90
12	2	T21000-20 SIKA 210002-0 TACK GO! (BLACK) SG	2.00	108.00		216.00
13	3	T21000-22 SIKA 210002-2 G+P 207 ADHESIVE PRIM	1.00	200.00		200.00
14	4	T08826-08115 PANEL BONDING AD	1.00	267.20		267.20
15	5	S64813-02200 DAM, BACK WINDOW GLA	1.00	41.10		41.10
16	6	S52159-02904 COVER, RR BUMPER	1.00	556.40		556.40
17	7	S52161-0K040 PIECE, RR BUMPER	7.00	4.10		28.70

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 2,437.30 Labour 6,064.40 Materials 183.18 Lubrication/Fluid 0.00 Others 0.00	8,684.88
		GST 7.00%	607.94
		Less	0.00
		Amount Due	9,292.82

PLEASE TEAR ALONG PERFORATED LINE

4039055

TO SECURITY GUARD

4039055

PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 30/08/2019
TIME 15:01

VEHICLE NO SML1059H

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Inchcape

Borneo Moto



Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

ESTIMATE

Download "My Toyota SG" app on Playstore or Appstore to access your Toyota ME account & more!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :

www.toyota.com.sg

Toyota Bodycare Centre

No. 2 Pandan Crescent

Singapore 128462

Tel no.: 6631 1188

Account Detail	Account No	Customer Detail
China Taiping Insurance (S) Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909 Attn: Motor Claims Dept	S1000003 / ICCI1 Document No 0 Document Date 30/08/2019	Mr Ong Kah Lip 767 Woodlands Circle #11-340 Singapore 730767 Mobile: 96696382

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
19	GEXGPZ	S2	ZRE171R	06/05/2019	SML1059H	0	46510 84/TP/SML1059H
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
MRO53REH604596644	1ZROD54295	60	Joe Tan Joo Seng	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	S	PSP PER PANE LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL APPLICATION (R/R FENDER AND REAR BUMPER) <i>SUPPLEMENTARY</i>				183.18
Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.						

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 0.00 Labour 0.00 Materials 183.18 Lubrication/Fluid 0.00 Others 0.00	183.18
			GST 7.00% 12.82 Less 0.00 Amount Due 196.00

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO SML1059H

CUSTOMER

DATE 30/08/2019
TIME 15:17

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

Inchcape

4039062

4039062

INTERNAL INVOICE

Toyota Bodycare Centre
No. 2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1188

New vehicle preparation PDI
***** For use by BMS PDI *****

i0100001/NEWVEHIC

38037865

Mr KL Ong
767 Woodlands Circle
#11-340
Singapore 730767

22/05/2019

19 GEXGPZ S2	ZRE171R 06/05/2019	SML1059H	1	45152	69INT/SML1059H
MR053REH604596644	1ZR0D54295	00	Raymond Seah L M	--/--/---- 0.00	--/--/---- 0.00

M	D1068*-PLATINUM SHINEPRO	
1 *	PSPRO PDI LABOUR FOR PLATINUM SHINE PDI	250.00
	D1068D) Platinum Shine Glass Coating	
1 *	PSPRO MAT PDI PLATINUM SHINE SET	

	250.00
0.00 GST 0.00%	0.00
0.00	0.00
0.00	
0.00	
250.00	250.00

22/05/2019
14:28

SML1059H

Vehicle Diagnostic Report

1ZRFAE
003508 km

MR053REH604596644

Borneo Motors

Printed By: Default User(1)

23/08/2019 2:20:07 PM

Health Check Results All Systems(1 of 1)

Enhanced

System	DTC Related Information						RoB	Calibration
	FFD	DTC	Curr Conf	Pend	Hist	Test Failed		
Main Body	No	U0155			X		-	8922112F0002
Entry&Start	No	U0142			X		-	-
	No	U0155			X		-	
Power Source Control	No	U0140			X		-	-
Engine and ECT							-	30ZE7100
							-	A0202000
Cruise Control							-	-
ABS/VSC/TRC							-	F152602220
EMPS							-	8965B02230
Air Conditioner							-	8865002F7002
Combination Meter							-	83800F2T1002
							-	83800F2T2001
D-Door Motor							-	-
HL AutoLeveling							-	-
SRS Airbag							-	8917F02600
Starting Control							-	-

Vehicle Diagnostic Report

1ZRFAE
003508 km

MR053REH604596644

Borneo Motors

Printed By: Default User(1)

23/08/2019 2:21:36 PM

Health Check Results All Systems(1 of 1)

Enhanced

System	DTC Related Information						RoB	Calibration
	FFD	DTC	Curr Conf	Pend	Hist	Test Failed		
Engine and ECT							-	30ZE7100 A0202000
Cruise Control							-	-
ABS/VSC/TRC							-	F152602220
EMPS							-	8965B02230
Air Conditioner							-	8865002F7000
Combination Meter							-	83800F2T1000 83800F2T2000
Main Body							-	8922112F0000
D-Door Motor							-	-
Entry&Start							-	-
HL AutoLeveling							-	-
SRS Airbag							-	8917F02600
Starting Control							-	-
Power Source Control							-	-

* **Veron Chen (LKKAUTO)**

From: Veron Chen (LKKAUTO)
Sent: Monday, 2 September 2019 11:08 AM
To: Joe Tan PTCBC; Rasul (LKKAUTO); SUR
Subject: RE: SML1059H FOR FINALIZATION T/P CLAIM

Dear Joe,

WITHOUT PREJUDICE

Confirm amount is \$8,684.88 before GST and 06 working days.

Kindly send Final invoice and all supporting documents directly to CHINA TAIPING

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joe Tan PTCBC <Joe.Tan@borneomotors.com.sg>
Sent: Friday, 30 August 2019 6:00 PM
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: FW: SML1059H FOR FINALIZATION T/P CLAIM

Hi, Mr Rasul,

The above attached document and before paint photo for finalization .
The repair amount is \$8,684.88 before GST and 06 working days.
Thank you.

Best regards,
Joe Tan.

From: Joe.Tan@borneomotors.com.sg <Joe.Tan@borneomotors.com.sg>
Sent: 30 August 2019 15:22
To: Joe Tan PTCBC
Subject: SML1059H

Sent by: [Joe.Tan@borneomotors.com.sg]
Number of Images: 6
Attachment File Type: PDF

Device Name: ApeosPort-VI C3371
Device Location:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Jul 2019		09 Jul 2019 14:49 Edit Adj Rpt	S\$8,684.88 Edit Estimates	S\$8,684.88 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: -, Co. Reg. No.: -									
Main Claimant: ONG KAH LIP , ID: S1149316E									
Vehicle Reg. No.: SML1059H		Date of Loss: 05/07/2019 10:00 - :59 [1 Months and 29 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / SNM19D203176C02		Policy/Cover Note No.: DMCVSN16473418022							
Vehicle Reg. No. (Insured): GBF1569P		Policy No. (Claimant): CN042987							
		Excess: S\$500.00							
Repairer: Borneo Motors (S) Pte Ltd (Pandan) 2 Pandan Crescent, 128462 West Coast - Tel: 66311857									
Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Tan Kah Leong - 63896193]									
Claimant's Insurer: AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 18/07/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SML1059H (SNM19D203176C02)**
[GBF1569P]
TP
ONG KAH LIP
Jul 5 2019 10:00AM
[-]
Borneo Motors (S) Pte Ltd

Upload Documents Upload Photos Compose New Letter

View View In Browser

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	02/09/19 11:03	General View	Load PDF	
2	02/09/19 11:04	Reinspection Photo	Load PDF	
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/09/19 09:23	Supplementary	Load PDF	

Linked Accident Report Documents

View View In Browser

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Pandan)	Thumbnail	Print
1	08/07/19 08:52	Accident Statement	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Pandan)	Thumbnail	Print
1	08/07/19 08:38	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	08/07/19 08:38	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	08/07/19 08:38	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	08/07/19 08:38	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	08/07/19 08:38	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
6	08/07/19 08:38	Accident Scene Photo	Load JPG	<input checked="" type="checkbox"/>
7	08/07/19 08:38	Accident Scene Photo	Load JPG	<input checked="" type="checkbox"/>
8	08/07/19 08:38	Accident Scene Photo	Load JPG	<input checked="" type="checkbox"/>
9	08/07/19 08:38	Accident Scene Photo	Load JPG	<input checked="" type="checkbox"/>
10	08/07/19 08:38	Accident Scene Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Borneo Motors (S) Pte Ltd (Pandan)	Thumbnail	Print
1	05/07/19 18:21	Accident Sketch Plan	Load JPG	<input checked="" type="checkbox"/>
2	05/07/19 18:21	Accident Sketch Plan	Load JPG	<input checked="" type="checkbox"/>
3	05/07/19 18:21	CI	Load JPG	<input checked="" type="checkbox"/>
4	05/07/19 18:21	Nric And Driving Licence	Load JPG	<input checked="" type="checkbox"/>
5	08/07/19 08:39	Third Party Driving Licence	Load JPG	<input checked="" type="checkbox"/>
6	08/07/19 08:39	Third Party Driving Licence	Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT119012108/R1VF3E2

Date: 19/09/2019

REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMCVSN16473418022

Claimant Vehicle No : SML1059H Insured Vehicle No : GBF1569P

Date of Loss: 05/07/2019 Nature of Claim: TP Claim No: SNM19D203176C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SML1059H**

Make & Model: TOYOTA COROLLA ALTIS, 1.6 Elegance (A) Engine No: 1ZR0D54295

Reg. Date: 06/05/2019 (Man. Year: 2019) Chassis No: MR053REH604596644

Colour: Grey Odometer: 2295 km

Engine Capacity: 1598 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/45 R17 Rear Tyre Size: 215/45 R17

Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,767.00	2,547.30	219.70	7.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,527.58	6,137.58	2,390.00	28.03
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	11,294.58	8,684.88	2,609.70	23.11
+ GST 7.00/7.00% (S\$)	790.62	607.94	182.68	23.11
Nett Amount (S\$)	12,085.20	9,292.82	2,792.38	23.11

INSPECTION

Date of Assignment: 09/07/2019

Date Inspected: 11/07/2019 Inspected At: Borneo Motors (S) Pte Ltd (Pandan)
2 Pandan Crescent
Singapore 128462

Estimated Period of Repair: 6.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 19 Sep 2019)
Parts:	143	TOYOTA COROLLA ALTIS 1.6 Elegance (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SML1059H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	100.00 FS	*50.00 FS
2	1		*SEALANT	Necessary	60.00 FS	*60.00 FS
3	1		*PANEL SUB-ASSY, QUAR	Buckled	1,127.90 FS	*1,127.90 FS
4	2		*SIKA 182010 SIKA TACK GO! (BLA	Necessary	216.00 FS	*216.00 FS
5	1		*SIKA 207. G+P ADHESIVE PRIMER	Necessary	200.00 FS	*200.00 FS
6	1		*PANEL BONDING AD	Necessary	267.20 FS	*267.20 FS
7	1		*DAM, BACK WINDOW GLA	Necessary	41.10 FS	*41.10 FS
8	1		*COVER, RR BUMPER	Deformed	556.40 FS	*556.40 FS
9	1		*RETAINER, RR BUMPER RH	Serviceable	109.30 FS	*- FS
10	1		*RETAINER, RR BUMPER RH	Serviceable	60.40 FS	*- FS
11	7		*PIECE, RR BUMPER	Necessary	28.70 FS	*28.70 FS
F=Franchise part. S=SpcNett.						
Total Parts (S\$)					2,767.00	2,547.30

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CHECK WIRING AND LIGHT FUNCTIONING AND CARRY OUT WATER LEAK TEST	New	122.40	122.40
2	TO RESET ECU AND REPROGRAMME	New	180.00	180.00
3	TO DRILL HOLE AND RE-INSTALL REAR SENSOR	New	180.00	180.00
4	TO REMOVE AND RE-INSTALL REAR WINDSCREEN GLASS TO ENABLE REPAIR	New	462.00	462.00
5	TO REMOVE AND RE-INSTALL REAR SEAT, SIDE TRIMS, UPHOLSTERY TO ENABLE REPAIR	New	720.00	360.00
6	TO REMOVE ALL NECESSARY DAMAGE PARTS, REPLACE, REPAIR R/R QUATER PANEL, REAR BUMPER AND AFFECTED RIGHT REAR PORTION OF CAR	New	4,320.00	2,880.00
7	TO SPRAY PAINT ON DAMAGED AFFECTED R/R PORTION OF CAR	New	2,360.00	1,770.00
8	LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL APPLICATION (R/R FENDER AND REAR BUMPER)	New	183.18	183.18
Gross Labour Cost (\$\$)			8,527.58	6,137.58

Report was unsubmitted during this print-out.

< END OF ESTIMATES >