

22/03/2002

ASS. REC. BY:

REF: CS/MSG/19012079/E+f302

Special Instruction:

Surveyor: Steve

ASSIGNMENT (Office)

From (Person): Katherine Wong of MSIG

Date/Time: 09/07/2019 11:03

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SMB 231K

Insured: SKJ 6643Y

at Workshop m/s SMRT Automotive Services PTE LTD

Tel: 6866 2628

of

Policy No: 27683610QMY

Claim No: 59970

Sum Insured: 60 Woodlands Ind Park E4

Excess:

Make of Veh:

D.O.A. 30/01/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 9.7.19 11:30am

Person Contacted:

Shank

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SKJ 6643Y.X

SMB 231K: NS/INC/14015472/K11td1 D.O.A. 07/08/2014

10/7 @ 15:33 - Revised prev. advise via menimen

Steve

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OO / TP / WS / TP RES / OO RES / EVA / INV / MV
To Inspect Vehicle No: _____
at Workshop n/a: _____
at: _____
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____
IDAC Accident Report: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: _____ days Res.: Yes or No
Lump Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS
Date: _____ Person Contacted: _____
Vehicle: IN / OUT

N/S	O/S

Veh No: SMB231K 23/12/11
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover
Truck / Trailer or
Make: MAN NL 320F n.c. 10518
Colour: Multicolour A/C Insured / Std
Sp. Reading: 686980 T/Rail: Insured / Std
Eng/No: _____
C/No: WMAA222 Z88 7901213
Gen. Cond: Good / Fair / Poor / Burnt
Steering: Inorder / Jammed / Leaked / Burnt or
Brake: Inorder / Jammed / Leaked / Burnt or
Modi: Nil / S/Rim / STD A/Rim or
Tyre Size: F: _____ R: _____
275/70R 22-5
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SU
TOYO / YOKO or
Front: _____ Rear: _____
R/Bal. 6 mm R/Bal. 6
L/Bal. 6 mm L/Bal. 6
D.O.A. 30/1/19 D.O.I. 9/7/19
Survey held at SMRT
Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop
Front RH
The UIC / Chassis frame / Body Structure affected due

Part by part \$881/- 2 days Cred: 1409.70 (61%)

RECEIVED 17 JUL 2019

[Signature]
16/7/2019

Date/Time, File Pass to: ☐ Prel. Report
16A Typist ☒ Final Report
Date/Time, File Return to?

Days Of Repair: 2
Resurvey No. of Trip: _____

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech Invs (\$)
☐ West-end (\$)

Survey Fee: 151
Transportation
S.R. \$
Phone
Labour
11
11

Report Format
Lump Sum / L.B 1: (\$)

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Jul 2019 10:22		09 Jul 2019 11:03 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All																				
CLAIM SUBFOLDER DETAILS		[Created by insurer]																						
Insured:	POH GEOK EK, ID: S0336478Z																							
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D																							
Vehicle Reg. No.:	SMB231K	Date of Loss:	30/01/2019 12:00 - :59 [85 Months and 7 Days From LTA Reg Date (Man Yr)]																					
Claim Type:	TP	Policy/Cover Note No.:	27683610QMY (Comprehensive) Coverage: 29/04/2018 - 28/04/2019																					
Vehicle Reg. No. (Insured):	SKJ6643Y	Policy No. (Claimant):																						
		Excess:																						
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628																							
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Katherine Wong - 6594 2544]																							
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 10/07/2019]																							
Adj Asg. Remarks:	on WP. Liab: dispute (NR). To outsource to LKK. Contact: Edy Jeong @ 9154 1195. Manual assigned to LKK via email on 09/07/19.																							
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail																						
There are no mail for this case.																								
<div> ALL ASSOCIATED TASKS </div> <div> View All Search Tasks Create New Task Complete </div> <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 16 July 2019 11:17 AM
To: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses)
Cc: Steve Chen (LKK Auto); SUR; Admin A
Subject: RE: Finalisation - SMB231K (BUS/01/19/5062) - MSIG

Dear Catherine,

Confirm part by part \$881/-, 2days

Please submit all relevant documents to MSIG directly.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Lee Sau Chan (Auto Svcs/ARC/AR & SC/Buses) [<mailto:catherineleesc@smrt.com.sg>]
Sent: Friday, July 12, 2019 11:08 AM
To: Steve Chen (LKK Auto); SUR; Admin A
Cc: Koo Yew Chung (Auto Svcs/ARC/AR & SC); AutoSvs-ARC (Bus)
Subject: Finalisation - SMB231K (BUS/01/19/5062) - MSIG

Hi Steve,

Attached herewith our copy of the bus repair estimate for the case.
Our finalised amount is \$881.00 @ 2 working days under part by part repair. Attached after repair photos for your perusal.

Please confirm the COR by return email ASAP.

Thank you

Best Regards
Catherine Lee
SMRT Automotive Services Pte Ltd
(Accident Repair Centre)
DID: 6866 2669 Fax: 6368 5592
catherineleesc@smrt.com.sg



Moving People, Enhancing Lives

[> Back to OneMotoring](#)

Enquire Transfer Fee

Vehicle Details			
Vehicle No. :	SMB231K		
Vehicle Type :	H20 - Public Transport Bus/Coach/Minibus		
Vehicle Attachment 1 :	Air-Conditioned		
Vehicle Scheme :	OmniBus (SMRT - ARF-exempted)		
Vehicle Make :	MAN		
Vehicle Model :	NL320F (A22)		
Chassis No. :	WMAA22ZZ8B7001213		
Propellant :	Diesel		
Engine No. :	50329460162938		
Engine Capacity :	10518 cc		
Maximum Power Output :	-		
Maximum Laden Weight :	18000 kg		
Unladen Weight :	11280 kg		
Year Of Manufacture :	2011		
Original Registration Date :	23 Dec 2011		
Lifespan Expiry Date :	22 Dec 2028		
Road Tax Expiry Date :	22 Dec 2019		
Inspection Due Date :	22 Dec 2019		
Intended Transfer Date :	10 Jul 2019		
CO2 Emission :	-		
CO Emission :	-		
HC Emission :	-		
NOx Emission :	-		
PM Emission :	-		
Late renewal fee(s) will be imposed if road tax / lay-up has expired. Please use Enquire Road Tax Payable for fee(s) payable.			
Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.			
Amount Payable			
	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Transfer Fee :	25.00	-	25.00
Total Amount Payable :			25.00

You may print this page for reference.

OK

Print

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	2292D
Vehicle Details	
Vehicle No.:	SMB231K
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Jul 2019
Vehicle Make:	MAN
Vehicle Model:	NL320F (A22)
Primary Colour:	Multi-Colour
Manufacturing Year:	2011
Engine No.:	50329460162938
Chassis No.:	WMAA22ZZ8B7001213
Maximum Power Output:	-
Open Market Value:	\$263,370.00
Original Registration Date:	23 Dec 2011
First Registration Date:	23 Dec 2011
Transfer Count:	0
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

The information contained herein is correct as at 10 Jul 2019

OK

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Katherine Wong

Date: 10 Jul 2019

Preliminary Advice

Insured Vehicle No	: SKJ6643Y	Accident Date	: 30/01/2019
TP Vehicle No	: SMB231K	Assignment Date	: 09/07/2019
Make	: MAN NL320F (A22)	Est. Duration of Repair	: 2.00
Date of Inspection	: 09/07/2019		
Inspection At	: SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS) 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front RH portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	1,316.00
Revised Amount	:S\$	881.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	881.00

Lump Sum Repair	:S\$
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Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	08/02/2019 16:27
Date Of Accident	30/01/2019 12:05
Exact Location Of Accident	NAPIER RD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SMB231K
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-NOPHONE
Vehicle Particulars	
Manufacturer	MAN
Model	NL320F (A22)-10.5 D ABS TURBO (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-18090224MFBP
Cover Note Number	
Driver	
Name of Driver	ROSLEE BIN ABDUL SAMAD
NRIC No	S1575301C
Date Of Birth	05/12/1963
Occupation	OUTDOOR
Date Of Driving Pass	20/01/2009
Driving Experience	10 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
E-Mail Address	NOEMAIL

Address	NOADDRESS
Postcode	
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	12

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

WHILE TRAVELLING ON THE LEFT MOST LANE ALONG NAPIER ROAD APPROACHING THE TRAFFIC LIGHT JUNCTION, A PTE CAR (SKJ6643Y) THAT WAS ON THE 4TH LANE SUDDENLY FILTERED LEFT AND CUT INTO MY PATH. I WAS UNABLE TO STOP MY BUS ON TIME HENCE COLLIDED ONTO THE LEFT REAR PORTION OF PTE CAR. THERE WERE NO INJURIES REPORTED.

Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	PENDING DOWNLOAD
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKJ6643Y
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	

No. Of Passenger (Including Driver)

1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

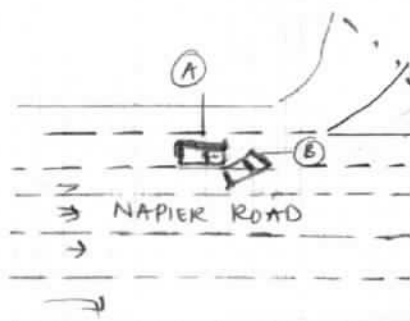


Reporting Centre Personnel's Signature
Name: **BALQISH**
NRIC/FIN No.: **S8340325Z**

SKETCH PLAN

① A SMIB231K

③



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

[illegible]

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signat
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: BALQISH
NRIC/FIN No.: S8340325Z





SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 12/07/2019

User ID : CatherineLee

Section A - Accident Details		
Registration Number	SMB231K	
Case Reference Number	BUS/01/19/5062	
Registration Date	23/12/2011	
Company Type	SMRT Buses Ltd	
Make	MAN	
Model	A22	
Name of Driver	Roslee Bin Abdul Samad	
Type of Accident	Side Swipe	
Accident Date and Time	30/1/2019 12:05 PM	
Accident Reported Date and Time	30/1/2019 1:45 PM	
Is Surveyor Required?	Yes	
Survey by		
Vehicle is Towed Back?	No	
Towed Back Date and Time		
Replacement Vehicle issued?	No	
Job Card Number	24102336	
Special Instruction to ARC, if any	SMB231K - RIGHT FRONT PORTION SKJ6643Y (TP) - INSURED WITH MSIG. LEFT REAR PORTION	
Prepared Date and Time	8/7/2019 3:00 PM	
Chassis Number	WMAA22Z8B7001213	
Mileage		
Work Shop		
Repair Completion Date and Time		

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$530.00	\$265.00
Total Spray Cost	\$786.00	\$616.00
Total Spare Part Cost	\$0.00	\$0.00
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$1,316.00 2290.7	\$881.00
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	3.0	2.0
Prepared / Adjusted By	Jeong Choon Hwee	STEVE CHEN
ARC / Surveyor Sign Off Date	08/07/2019 3:33 PM	09/07/2019 2:59 PM
Signature		
Remarks	L/S repair, take after spray, finalize sent to stevechen@lkkauto.com.	

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 12/07/2019

User ID : CatherineLee

Section D - Details of Repair Estimates

Part 1 - Labour Works										
Job Scope				Quotation from AR				Adjusted by Surveyor, if applicable		
TO REPAIR RH FRONT PORTION				\$530.00				\$265.00		
Total Labour				\$530.00				\$265.00		
Part 2 - Spray Painting & Panel Beating Related Works										
Job Scope				Quotation from ARC				Adjusted by Surveyor, if applicable		
TO PUTTY & RESPRAY				\$786.00				\$616.00		
Total Spray Painting & Panel Beating				\$786.00				\$616.00		
Part 3 - Other Costs - Accident and Accident Repair Related Expense										
Job Scope				Quotation from ARC				Adjusted by Surveyor, if applicable		
Total Other Costs										
Part 4 - Spare Parts / Material Usage										
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved	
6010152	Body	F01001-CW266	COVER, HEADLAMP: FRT RH, FOR MAN A22 BUS	1.00	\$974.70	100.00	\$0.00	Repair	Repair X R	
Total					\$974.70		\$0.00			
Added Spare Parts / Material Usage After Surveyor Signed off										
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	
Total										

L/5-881
=900

2290.70

Case Details

Case Reference Number : BUS/01/19/5062

Type of Repair : Accident Repair

Vehicle Registration Number : SMB231K

Company Type : SMRT Buses Ltd

Estimation ID : EST-7602-ID

Assigned By : Audrey Woo Yee Shin

Insurance Company Name : MSIG Insurance (S)
Pte Ltd

Accident Date and Time : 30/01/2019 04:05 AM

Vehicle Age(In Months) : 85

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	SMRT Recommendation					Surveyor Approval				
						List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Rema	
Standard	Main	Body	6010152	COVER,HEADLAMP:FRT,RH,FOR MAN A22 BUS	1	974.70	974.70	100.00	0.00	Repair	1	0.00	Repair		
Total Spare Part Cost									0.00	Surveyor Total		0.00			
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)		0			
Final Spare Part Cost									0.00	Final Sur Total		0.00			

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR RH FRONT PORTION	530.00	265	
Total:			530.00	265.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO PUTTY & RESPRAY	786.00	616	
Total:			786.00	616.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
Total:			0.00	0.00	

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	0.00	0.00
Total Labour Cost	530.00	265.00
Total Spray Painting	786.00	616.00
Other	0.00	0.00
Overall Total	1,316.00	881.00

Lump Sum Repair Option

Lump Sum Total

0.00

900.00

Surveyor Approved Amount

900.00

No of Repair Days*

3

2

Remarks

L/S repair, take after spray. finalize sent to
stevechen@lkkauto.com.

Surveyor Name

STEVE CHEN

Signature



Save

Clear

Survey Date

09/07/2019

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Jul 2019		09 Jul 2019 11:03 Edit Adj Rpt	S\$881.00 Edit Estimates	S\$881.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: POH GEOK EK , ID: S0336478Z									
Main Claimant: SMRT BUSES LTD , Co. Reg. No.: 198202292D									
Vehicle Reg. No.:	SMB231K	Date of Loss:	30/01/2019 12:00 - :59 [85 Months and 7 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 599240	Policy/Cover Note No.:	27683610QMY (Comprehensive) Coverage: 29/04/2018 - 28/04/2019						
Vehicle Reg. No. (Insured):	SKJ6643Y	Policy No. (Claimant):							
		Excess:							
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Katherine Wong - 6594 2544]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 08/08/2019]									
Adj Asg. Remarks: on WP. Liab: dispute (NR). To outsource to LKK. Contact: Edy Jeong @ 9154 1195. Manual assigned to LKK via email on 09/07/19.									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SMB231K (599240)**
[SKJ6643Y]
TP
SMRT BUSES LTD
Jan 30 2019 12:00PM
[POH GEOK EK]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	10/07/19 15:33	Adjuster Immediate Advice	Load HTML	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	16/07/19 08:32	General View	Load JPG	<input checked="" type="checkbox"/>
2	16/07/19 08:32	General View	Load JPG	<input checked="" type="checkbox"/>
3	16/07/19 08:32	General View	Load JPG	<input checked="" type="checkbox"/>
4	16/07/19 08:32	General View	Load JPG	<input checked="" type="checkbox"/>
5	16/07/19 08:32	General View	Load JPG	<input checked="" type="checkbox"/>
6	16/07/19 08:32	General View	Load JPG	<input checked="" type="checkbox"/>
7	16/07/19 08:32	General View	Load JPG	<input checked="" type="checkbox"/>
8	16/07/19 08:32	General View	Load JPG	<input checked="" type="checkbox"/>
9	16/07/19 08:32	General View	Load JPG	<input checked="" type="checkbox"/>
10	16/07/19 08:32	General View	Load JPG	<input checked="" type="checkbox"/>
11	16/07/19 08:32	General View	Load JPG	<input checked="" type="checkbox"/>
12	16/07/19 08:32	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
13	16/07/19 08:32	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
14	16/07/19 08:32	General View	Load JPG	<input checked="" type="checkbox"/>
15	16/07/19 08:32	General View	Load JPG	<input checked="" type="checkbox"/>
16	16/07/19 08:32	General View	Load JPG	<input checked="" type="checkbox"/>
17	16/07/19 08:32	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	09/07/19 10:24	Estimate	Load PDF	
2	09/07/19 10:24	TP SMB231K E-file report	Load PDF	
3	09/07/19 10:37	Acknowledge PRI Acknowledge PRI	Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	09/07/19 10:56	Survey Request - Manual Assigned	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19012079/ETF3E2

Date: 18/07/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 27683610QMY

Claimant Vehicle No : SMB231K

Insured Vehicle No : SKJ6643Y

Date of Loss: 30/01/2019

Nature of Claim: TP

Claim No: 599240

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMB231K

Make & Model: MAN NL320F (A22), 10.5 D ABS TURBO (A)

Engine No: 50329460162938

Reg. Date: 23/12/2011 (Man. Year: 2011)

Chassis No: WMAA22ZZ8B7001213

Colour: Multi-colour

Odometer: 686980 km

Engine Capacity: 10518 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5

Rear Tyre Size: 275/70 R22.5

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	974.70	0.00	974.70	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,316.00	881.00	435.00	33.05
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	2,290.70	881.00	1,409.70	61.54

INSPECTION

Date of Assignment: 09/07/2019

Date Inspected: 09/07/2019 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 2.0 days

Adjuster: CHEN TSUE YEE

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:		(Last Synchronised: 18 Jul 2019)
Parts:	N/A	MAN NL320F (A22) 10.5 D ABS TURBO (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SMB231K)		
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.		

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER, HEADLAMP : FRT, RH, FOR MAN A22 BUS	Repair	974.70 F	*- F
F=Franchise part.						
Total Parts (S\$)					974.70	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPAIR RH FRONT PORTION	New	530.00	265.00
2	TO PUTTY & RESPRAY	New	786.00	616.00
Gross Labour Cost (S\$)			1,316.00	881.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >