

22/03/2002

ASS. REC. BY:

REF:

CS/MSG19012078/Eqf32

Special Instruction:

Survivor: Star

ASSIGNMENT (Office)

W/AN

From (Person): Irene Tan Gek Ing of MSIG Date/Time: 09/07/2019 10:48

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SMB 346M Insured: SSY 8512L

at Workshop m/s SMART Automotive Services PTE LTD Tel: 6866 2628

of 60 Woodlands Ind Park E4

Policy No: 29123040MCX Claim No: 569247

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 17/06/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.B. Endorsement: _____

Date/Time: 9.7.19 11.14a Person Contacted: Shank Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SSY 8512L : NA/MSG18007597/K4 D.O.A. 10/03/2018
	SMB 346M : NS/INC17014563/Srbe2 D.O.A. 28/06/2017
10/7/19 @ 11.51am	Vehicle returned to Irene Tan via Merimen.

Steve

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop No: _____

nt: _____

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lump Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

N/S	O/S

Veh No: SM10 346M To Regn: 6/11/12

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover

Truck / Trailer or _____

Make: MAN NL320F cc: 10518

Colour: MH1 - Colours A/C: Insured / Std

Sp. Reading: 502298 TR: (In) Insured / Std

Eng/No: _____

C/No: WMAA22223C.790598

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or _____

Brake: In order / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim. / STD A/Rim or _____

Tyre Size: F: 275/70R22.5

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SU TOYO / YOKO or _____

Front: 6 mm R/Bal. 6

R/Bal. 6 mm L/Bal. 6

U/Bal. 6 mm

D.O.A. 17/6/19 D.O.I. 9/7/19

Survey held at: SMRT

Dos. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop

Front RH

The UIC / Chassis frame / Body Structure affected due _____

16/7/19 Front conf. \$1600, 2 days. Uled \$690.70, 30%

[Signature]
16/7/2019

RECEIVED 17 JUL 2019

Date/Time, File Pass to: : Prel. Report

16/7/19 transit : Final Report

Days Of Repair: 2

Resurvey No. of Trip: 1

Survey Fee: 190

Date/Time, File Return to: _____

Report Format: _____

Lump Sum / I.B. / (\$): 1600

Add Fee: : Site Insp (\$)

: Interview (\$)

: Tech Invs (\$)

: Weekend (\$)

) S.R. (\$)

) Photos

) Labels

190

11

161

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Jul 2019 10:08		09 Jul 2019 10:48 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by insurer]	
Insured:	CROWN EXPORTS (SINGAPORE) PTE LTD, Co. Reg. No.: 200006901W		
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D		
Vehicle Reg. No.:	SMB346M	Date of Loss:	17/06/2019 10:00 - :59 [79 Months and 11 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP	Policy/Cover Note No.:	29123040MCX (Comprehensive) Coverage: 26/04/2019 - 25/04/2020
Vehicle Reg. No. (Insured):	SJY8512L	Policy No. (Claimant):	
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 10/07/2019]		
Adj Asg. Remarks:	VEH IN. Liab: dispute (NR). To outsource to LKK. Contact: Edy Jeong @ 9154 1195. Manual assigned to LKK via email on 09/07/19.		
ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail
There are no mail for this case.			
<input type="checkbox"/> ALL ASSOCIATED TASKS			
		View All	Search Tasks
		Create New Task	Complete
Due Date	Priority	Type	Task Group
			Subject
			Handler
			Assigned By
			Completed On
			Created On
			Done?
No results.			

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Irene Tan Gek Ing

Date: 10 Jul 2019

Preliminary Advice

Insured Vehicle No	: SJY8512L	Accident Date	: 17/06/2019
TP Vehicle No	: SMB346M	Assignment Date	: 09/07/2019
Make	: MAN NL320F (A22)	Est. Duration of Repair	: 2.00
Date of Inspection	: 09/07/2019		
Inspection At	: SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS) 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	2,290.70
Revised Amount	:S\$	1,758.20
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,758.20

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/06/2019 09:00
Date Of Accident	17/06/2019 10:25
Exact Location Of Accident	SHENTON WAY (BEF BS: 03129 - UIC BLDG)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMB346M
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-NOPHONE

Vehicle Particulars

Manufacturer	MAN
Model	NL320F (A22)-10.5 D ABS TURBO (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-19093203MFBP
Cover Note Number	

Driver

Name of Driver	SUN ZHENGQU
NRIC No	G2291110X
Date Of Birth	06/02/1980
Occupation	OUTDOOR
Date Of Driving Pass	14/10/2013
Driving Experience	5 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
E-Mail Address	NOEMAIL

Address	6 ANG MO KIO STREET 62
Postcode	569140
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING SERVICE 970 AND WAS TRAVELLING STRAIGHT ON THE LEFT MOST LANE ALONG SHENTON WAY. SUDDENLY A PTE CAR (SJY8512L) THAT WAS FROM THE 3RD LANE SUDDENLY CUT INTO MY PATH TO TURN LEFT TO SHENTON HOUSE CARPARK. I HAD APPLIED BRAKES TO AVOID COLLISION HOWEVER, DUE TO THE ABRUPT LANE CHANGE, MY WAS UNABLE TO STOP ON TIME. MY BUS SUSTAINED A CRACK ON THE FRONT RIGHT PORTION. THE PTE SUSTAINED SCRATCHES ON THE REAR LEFT PORTION. THERE WERE 4 PASSENGERS IN MY BUS AND NO INJURIES REPORTED.

Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	PENDING DOWNLOAD
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJY8512L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SHETH MITAN CHETAN
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	MSIG INSURANCE (SINGAPORE) PTE. LTD.

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

[Handwritten Signature]

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: BALQISH
NRIC/FIN No.: S8340325Z

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
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 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Handwritten signature

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: BALQISH
NRIC/FIN No.: S8340325Z

Case Details

Case Reference Number : BUS/06/19/5032
 Type of Repair : Accident Repair
 Vehicle Registration Number : SMB346M

Company Type : SMRT Buses Ltd
 Estimation ID : EST-7601-ID
 Assigned By : Audrey Woo Yee Shin

Insurance Company Name : MSIG Insurance (S)
 Pte Ltd
 Accident Date and Time : 17/06/2019 02:25 AM
 Vehicle Age(In Months) : 79

Documents / Photographs

View Documents / Photographs

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	SMRT Recommendation				Surveyor Approval				
						List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Rema
Standard	Main	Body	6010152	COVER,HEADLAMP:FRT,RH,FOR MAN A22 BUS	1	974.70	974.70	30.00 10.00	877.23	Replace	1	877.2	Replace	BR ✓
Total Spare Part Cost									877.23	Surveyor Total		877.23		
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)		20		
Final Spare Part Cost									701.78	Final Sur Total		701.78		

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REMOVE & INSTALL ALL REPLACE ITEMS ; REPAIR FRONT PORTION	530.00	265	
Total:			530.00	265.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY ALL AFFECTED AREA	786.00	616	
Total:			786.00	616.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
Total:			0.00	0.00	

2290.00

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	701.78	701.78
Total Labour Cost	530.00	265.00
Total Spray Painting	786.00	616.00
Other	0.00	0.00
Overall Total	2,017.78	1,582.78

Lump Sum Repair Option

✓

Lump Sum Total

0.00

1,600.00

Surveyor Approved Amount

1,600.00

No of Repair Days*

3

2

Remarks

L/S repair,

Surveyor Name

STEVE CHEN

Signature

Handwritten mark

Handwritten signature
10/7/19

Save

Clear

Survey Date

09/07/2019

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

2290.70



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63885592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 15/07/2019

User ID : CatherineLee

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL REPLACE ITEMS , REPAIR FRONT PORTION	\$530.00	\$265.00
Total Labour	\$530.00	\$265.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY ALL AFFECTED AREA	\$786.00	\$616.00
Total Spray Painting & Panel Beating	\$786.00	\$616.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6010152	Body	F01001-CW266	COVER,HEADLAMP.FRT ,RH,FOR MAN A22 BUS	1.00	\$974.70	30.00	\$877.23	Replace	Replace
Total					\$974.70		\$877.23		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 15/07/2019

User ID : CatherineLee

Section A - Accident Details	
Registration Number	SMB346M
Case Reference Number	BUS/06/19/5032
Registration Date	6/11/2012
Company Type	SMRT Buses Ltd
Make	MAN
Model	A22
Name of Driver	Sun Zhengqu
Type of Accident	Side Swipe
Accident Date and Time	17/6/2019 10:25 AM
Accident Reported Date and Time	17/6/2019 12:45 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24102337
Special Instruction to ARC, if any	SMB346M - FRONT RIGHT PORTION SJY8512L (TP) - INSURED WITH MSIG
Prepared Date and Time	8/7/2019 1:53 PM
Chassis Number	WMAA22ZZ3C7001508
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$530.00	\$265.00
Total Spray Cost	\$786.00	\$616.00
Total Spare Part Cost	\$701.78	\$701.78
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$2,017.78	\$1,582.78
Lump Sum Total	\$0.00	\$1,600.00
Number of Repair Days	3.0	2.0
Prepared / Adjusted By	Jeong Choon Hwee	STEVE CHEN
ARC / Surveyor Sign Off Date	08/07/2019 1:58 PM	09/07/2019 2:55 PM
Signature		
Remarks		L/S repair,

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Jul 2019		09 Jul 2019 10:48 Edit Adj Rpt	S\$1,600.00 Edit Estimates	S\$1,600.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	CROWN EXPORTS (SINGAPORE) PTE LTD , Co. Reg. No.: 200006901W								
Main Claimant:	SMRT BUSES LTD , Co. Reg. No.: 198202292D								
Vehicle Reg. No.:	SMB346M	Date of Loss:	17/06/2019 10:00 - :59 [79 Months and 11 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 599247	Policy/Cover Note No.:	29123040MCX (Comprehensive) Coverage: 26/04/2019 - 25/04/2020						
Vehicle Reg. No. (Insured):	SJY8512L	Policy No. (Claimant):							
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 08/08/2019]								
Adj Asg. Remarks:	VEH IN. Liab: dispute (NR). To outsource to LKK. Contact: Edy Jeong @ 9154 1195. Manual assigned to LKK via email on 09/07/19.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SMB346M (599247)**
[SJY8512L]
TP
SMRT BUSES LTD
Jun 17 2019 10:00AM
[CROWN EXPORTS (SINGAPORE) PTE LTD]
SMRT Automotive Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View <input type="button" value="View in Browser"/>
Assessment Reports						1 per page <input type="button" value=""/>
No	Finalized On			Thumbnail	Print	
1	16/07/19 11:36	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		 Load HTM	<input type="checkbox"/>	
		Accident Statement Adm. #1				
		From:SC - Reg. No: SJY8512L, Claimant: CROWN EXPORTS (SINGAPORE) PTE LTD				
1	10/07/19 11:51	LKK Auto Consultants Pte Ltd (HQ)		 Load HTM	<input type="checkbox"/>	
		Adjuster Immediate Advice				
Photos/Images						3 per page <input type="button" value=""/>
No	Relabel/Reorder			Thumbnail	Print	
1	16/07/19 10:29	General View		 Load JPG	<input checked="" type="checkbox"/>	
2	16/07/19 10:29	General View		 Load JPG	<input checked="" type="checkbox"/>	
3	16/07/19 10:29	General View		 Load JPG	<input checked="" type="checkbox"/>	
4	16/07/19 10:29	General View		 Load JPG	<input checked="" type="checkbox"/>	
5	16/07/19 10:29	General View		 Load JPG	<input checked="" type="checkbox"/>	
6	16/07/19 10:29	General View		 Load JPG	<input checked="" type="checkbox"/>	
7	16/07/19 10:29	General View		 Load JPG	<input checked="" type="checkbox"/>	
8	16/07/19 10:29	General View		 Load JPG	<input checked="" type="checkbox"/>	
9	16/07/19 10:29	General View		 Load JPG	<input checked="" type="checkbox"/>	
10	16/07/19 10:29	General View		 Load JPG	<input checked="" type="checkbox"/>	
11	16/07/19 10:29	General View		 Load JPG	<input checked="" type="checkbox"/>	
12	16/07/19 10:29	General View		 Load JPG	<input checked="" type="checkbox"/>	
13	16/07/19 10:29	General View		 Load JPG	<input checked="" type="checkbox"/>	
14	16/07/19 10:29	Odometer Reading		 Load JPG	<input checked="" type="checkbox"/>	
15	16/07/19 10:29	Chassis Number		 Load JPG	<input checked="" type="checkbox"/>	
16	16/07/19 10:30	Photo After Spray		 Load JPG	<input checked="" type="checkbox"/>	
17	16/07/19 10:30	Photo After Spray		 Load JPG	<input checked="" type="checkbox"/>	
18	16/07/19 10:30	Photo After Spray		 Load JPG	<input checked="" type="checkbox"/>	
Documentation						1 per page <input type="button" value=""/>
No	Finalized On			Thumbnail	Print	
1	09/07/19 10:09	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		 Load PDF	<input type="checkbox"/>	
		Estimate				
2	09/07/19 10:09	TP SMB346M E-file report		 Load PDF	<input type="checkbox"/>	
		Acknowledge PRI.				
3	09/07/19 10:15	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)		 Load PDF	<input type="checkbox"/>	
		Survey Request - Manual Assigned				

Documents Checklist

DOCUMENTS CHECKLIST	<input type="button" value="Reset"/> <input type="button" value="Save"/> <input type="button" value="Print"/>
There are no document checklists configured.	

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19012078/EQF3E2
Date: 17/07/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	29123040MCX
Claimant Vehicle No : SMB346M	Insured Vehicle No :	SJY8512L
Date of Loss: 17/06/2019	Nature of Claim:	TP
		Claim No: 599247

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMB346M	Engine No:	50330900493112
Make & Model:	MAN NL320F (A22), 10.5 D ABS TURBO (A)	Chassis No:	WMAA22ZZ3C7001508
Reg. Date:	06/11/2012 (Man. Year: 2012)	Odometer:	502298 km
Colour:	Multi-colour		
Engine Capacity:	10518 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	275/70 R22.5	Rear Tyre Size:	275/70 R22.5
Front Left Side:	Bridgestone 6 mm	Rear Left Side:	Bridgestone 6 mm
Front Right Side:	Bridgestone 6 mm	Rear Right Side:	Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	974.70	877.23	97.47	10.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,316.00	881.00	435.00	33.05
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,290.70	1,758.23	532.47	23.24
Approved Total (Overridden) (S\$)		1,600.00		
Nett Amount (S\$)	2,290.70	1,600.00	690.70	30.15

INSPECTION

Date of Assignment:	09/07/2019	
Date Inspected:	09/07/2019 Inspected At:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705
Estimated Period of Repair:	2.0 days	

Adjuster: CHEN TSUE YEE

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 17 Jul 2019)	
Parts:	N/A	MAN NL320F (A22) 10.5 D ABS TURBO (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMB346M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*COVER, HEADLAMP: FRT, RH, FOR MAN A22 BUS	Broken	974.70 F	*974.70 FL	
						F=Franchise part. L=ListItemDisc.	
					Sub Total (S\$)	974.70	974.70
					- List Item Discount on L Items 0.00/10.00% (S\$)	0.00	97.47
					Total Parts (S\$)	974.70	877.23

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & INSTALL ALL REPLACE ITEMS ; REPAIR FRONT PORTION	New	530.00	265.00
2	TO RESPRAY ALL AFFECTED AREA	New	786.00	616.00
Gross Labour Cost (S\$)			1,316.00	881.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >